

Representation

From: Sandra Duah

Sent: 18 July 2026 21:41

To: Licensing <licensing@gravesham.gov.uk>

Subject: Representation Regarding Premises Licence Application – Virtual Golf Fairways, 1 South House, Gillingham Gate Road, ME4 4RS

Dear Licensing Officer,

I wish to make a representation regarding the premises licence application submitted by Mr Jack Connor for Virtual Golf Fairways, 1 South House, Gillingham Gate Road, Chatham Docks, Gillingham, ME4 4RS.

My representation relates to the licensing objectives of:

- Prevention of crime and disorder
- Public safety
- Prevention of public nuisance

As a local resident, I have concerns about the impact that granting a licence for the on-sale of alcohol could have on the surrounding community. While I appreciate that this is intended to be a leisure venue, I believe it is important to consider the cumulative impact that additional licensed premises may have on an area that is becoming increasingly busy.

Recently, there was a serious incident within the local area which resulted in police attendance following reports of an individual allegedly carrying a knife. During this incident, young children and families were left frightened and running for safety. It highlighted how quickly situations can escalate and reinforced the importance of ensuring that any new licensed premises do not contribute to an environment where crime, disorder or anti-social behaviour could increase.

My concern is not with the business itself, but with ensuring that the safety and wellbeing of local residents remain a priority. The area is frequented by families, children and those using nearby businesses, and I believe the Licensing Authority should carefully consider whether adequate measures are in place to minimise any additional risks associated with the sale of alcohol.

Should the licence be granted, I respectfully ask that consideration is given to imposing robust conditions, including:

- High-quality CCTV covering all customer areas and entrances/exits.
- SIA-registered door supervisors during peak periods or for organised events where appropriate.

- A Challenge 25 policy with comprehensive staff training.
- A written dispersal policy to minimise noise and disturbance when customers leave the premises.
- Appropriate limits on operating hours, particularly during late evenings.
- Regular monitoring and management of noise both inside and outside the premises.
- Clear procedures for refusing service to intoxicated individuals and dealing with incidents of anti-social behaviour.

I respectfully ask the Licensing Authority to carefully consider these concerns when determining the application and to ensure that any decision fully promotes the licensing objectives and protects the interests of the local community.

Thank you for your consideration.

Kind regards,

Sandra.