

## **Health and Adult Social Care Overview and Scrutiny Committee**

**12 March 2026**

### **The One Medway Council Plan Performance Monitoring Report and Strategic Risk Summary – Quarter 3 2025/26**

Report co-ordinated by: Phil Watts, Chief Operating Officer

Contributors: Children and Adults – Directorate Management Team  
Public Health

#### Summary

The One Medway Council Plan (OMCP) 2024/28 sets out the Council's priorities and the performance indicators used to monitor performance. This report and appendices summarise how we performed in Quarter 3 (Q3) on the delivery of these priorities. This report also presents the Quarter 3 2025/26 review of strategic risks.

#### 1. Recommendations

- 1.1. The Committee is asked to consider the Q3 2025/26 progress of the performance indicators used to monitor progress of the Council's priorities, as set out in Appendices 1 and 2 of the report.
- 1.2. The Committee is asked to note the Strategic Risk Summary as set out in Appendix 3 to the report.

#### 2. Budget and policy framework

- 2.1. The One Medway Council Plan (OMCP) 2024/28 was agreed at Full Council on 15 May 2024. It sets out the Council's priorities over the next four years and includes the indicators we will use to track performance. These indicators are refreshed annually, with the most recent refresh having been agreed at Full Council on 25 February 2026 for performance monitoring in 2026/27. For the performance information in this report, it relates to the refresh agreed at Full Council on 27 February 2025.
- 2.2 Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community.

#### 3. Background

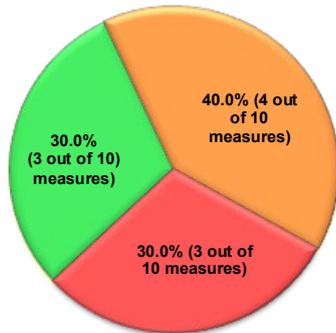
- 3.1. This report sets out the performance summary against the One Medway Council Plan performance indicators and strategic risk relevant to this Committee.

3.2. Performance indicators and risk have been reviewed and agreed by directorate management teams.

#### 4. One Medway Council Plan Performance

4.1. Performance summary across all priorities.

There are 24 performance indicators for the One Medway Council Plan 2024/28 that fall under the remit of this committee in Quarter 3.



##### Performance - key

**Green** means met or exceeded target.

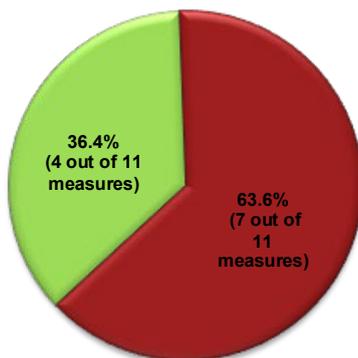
**Amber** means slightly below target.

**Red** means significantly below target

This chart shows the performance for ten measures:

- 30.0% (3 out of 10 measures) met or exceeded target.
- 40.0% (4 out of 10 measures) were slightly below target (less than 5%).
- 30.0% (3 out of 10 measures) were significantly below target (more than 5%).

4.2. Direction of Travel



##### Direction of Travel – key

**Green** means positive travel.

**Blue** means static travel

**Red** means negative travel

This chart shows the direction of travel for 11 measures:

- 36.4% (4 out of 11 measures) had an upward long trend.
- 0.0% (0 out of 11 measures) had a static long trend.
- 63.6% (7 out of 11 measures) had a downward long trend.

## 5. Strategic Risk Summary

5.1 The following change has been made to the Strategic Risk Summary in Quarter 3.

- SR09A Meeting the needs of Older People and Working Age Adults. The score has decreased from BII to BIII.

## 6. Risk management

6.1. Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

6.2 The Risk Management process helps the Council understand, evaluate, and act on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.

6.3 The Council's Risk Strategy incorporates and:

- promotes a common understanding of risk.
- outlines roles and responsibilities across the Council.
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

6.4 From Quarter 2 2025/26, a new process to streamline and centralise the collection of risk updates was introduced. While no changes are proposed to the quarterly reports, this process will allow formal reporting to be complemented with more interactive insights.

## 7. Financial and Legal implications

7.1 There are no direct finance or legal implications arising from this report.

Lead officer contact.

David Holloway, Head of Data and Design  
[david.holloway@medway.gov.uk](mailto:david.holloway@medway.gov.uk) 01634 332318

## Appendices

Appendix 1 - OMCP Performance Q3 2025/26  
Appendix 2 - Strategic Risk Summary

## Background papers

[One Medway Council Plan](#)