



Medway Therapeutic Alliance

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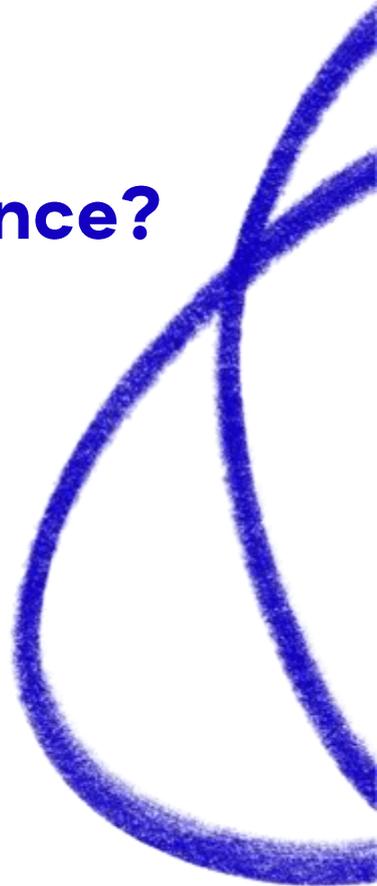
What is the Medway Therapeutic Alliance?

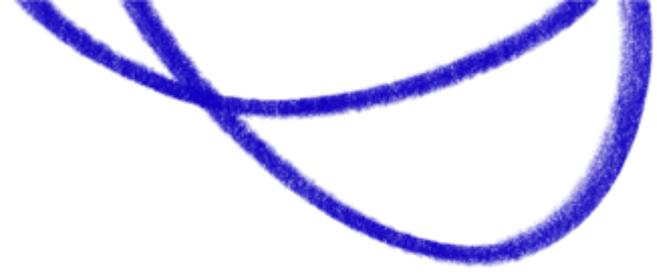
Medway's new emotional wellbeing service for CYP

- One Referral and Advice Point
- Ages 5–18 (up to 25 for those with SEN & Care Leavers)
- One Alliance with specialist partners
- Sitting within the Getting Advice & Getting Help
- Part of the wider Mental Health Collaborative Framework

Lead: North Kent Mind

Partners: Kooth | BFB Labs | Young Lives Foundation | Salus | CHUMS | Barratt Behaviour Change | Oasis





Why is this different?

The Medway Therapeutic Alliance is a new approach, offering:

- One referral route, reducing duplication or sitting on multiple waiting lists
- Easier navigation for families
- Shared accountability and information sharing
- No wrong door, with better connections to wider services

The Journey



[Watch here](#)

Enhanced Offer for Priority Groups

We provide strengthened pathways for:

Priority groups:

- Care Experienced (including unaccompanied asylum-seeking children)
- Care Leavers
- Children & Young People at risk of offending

Those with increased vulnerability

- CYP with SEND or neurodivergence
- LGBTQIA+ young people



Young Adult Support Offer

Young Adult Support Offer (Care Leaver Pathway)

- Dedicated Care Coordinator
- Emotional wellbeing focus
- Trauma informed mentoring, advocacy
- Flexible engagement (community based)
- Integrated with Medway's Care Leaver Local Offer

Strengthening – not duplicating – statutory support



Co-production

Co-production & Engagement

- CYP involved from design stage
- Logo competition & launch engagement
- Co-production with service videos
- Lived Experience Lead role
- Advisory Boards launching
- Ongoing feedback & consultation built in

Designed with young people, not just for them



Governance & Continuous Improvement

Governance & Continuous Improvement

- Shared KPIs across the alliance
- One system for oversight and data visibility
- Regular commissioner review
- Clear escalation & risk framework
- Ongoing learning and development with lived experience engagement

Review. Refine. Improve.

Bringing it together

Bringing It Together:

- One coordinated system
- Stronger enhanced pathways
- Strengthened local offer
- Built-in accountability
- Designed to evolve

Prevention. Partnership. Progress.

Thank you.

