

Appendix 4 – Countrystyle Annual Service Report



Welcome to the Medway Annual Report 2024 - 2025

We're delighted to deliver your Annual Report and update on everything happening at Envar Composting! From tonnage data and industry insights to important health and safety updates and information on our latest innovations.

We're Growing!



In 2024, we expanded the Envar group with the addition of four new sites, bringing our total to eight locations across England. Each new site strengthens our commitment to sustainable organic waste management and helps us serve more communities.

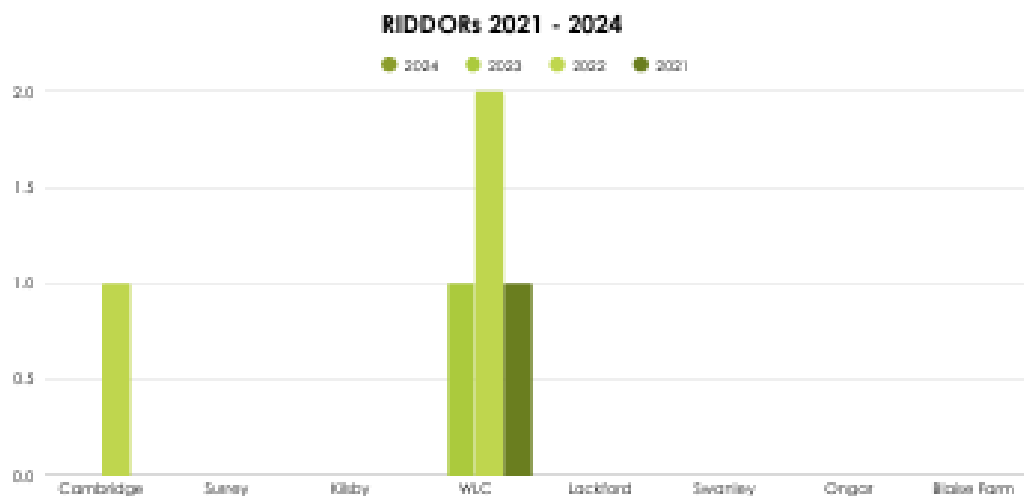
Throughout 2024 Envar accepted more than 250,000 tonnes of green waste for recycling into PAS100-certified compost.



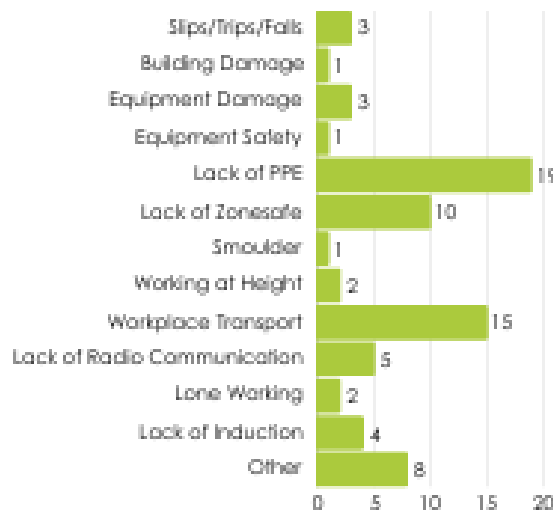
samsara
Connected Operations Cloud

Health and Safety at Envar

The health and safety of our employees, contractors and visitors is at the forefront of our business. Throughout 2024 we have continually monitored our performance and activities to make improvements. Across all sites, we have installed Samsara dual facing cameras on all loading shovels and implemented the Zone Safe Tag system, a proximity alert warning system.



* We are pleased to report zero RIDDORs across all Envar sites in 2024.



Near Miss Reports All Sites 2024

Near Miss Reporting

We continue to monitor each near miss report individually and take remedial action accordingly.

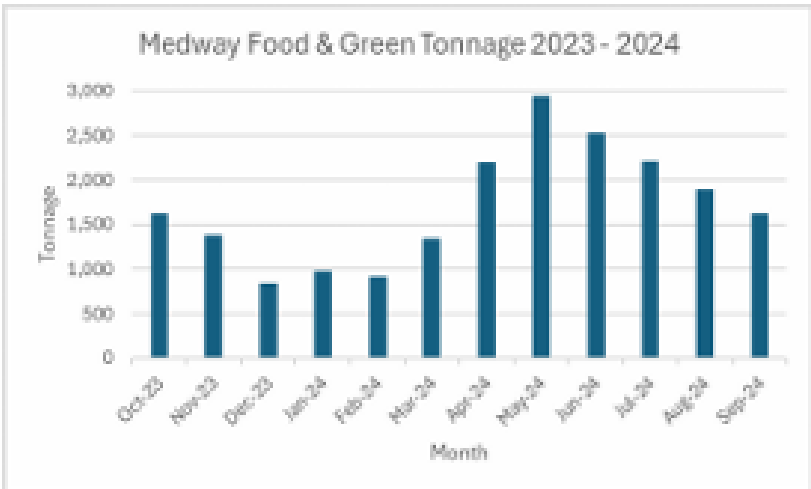
We encourage everyone to report near misses, just ask to speak to a staff member on site.

Every near miss reported helps us make our sites a safer place for everyone!

Medway Data

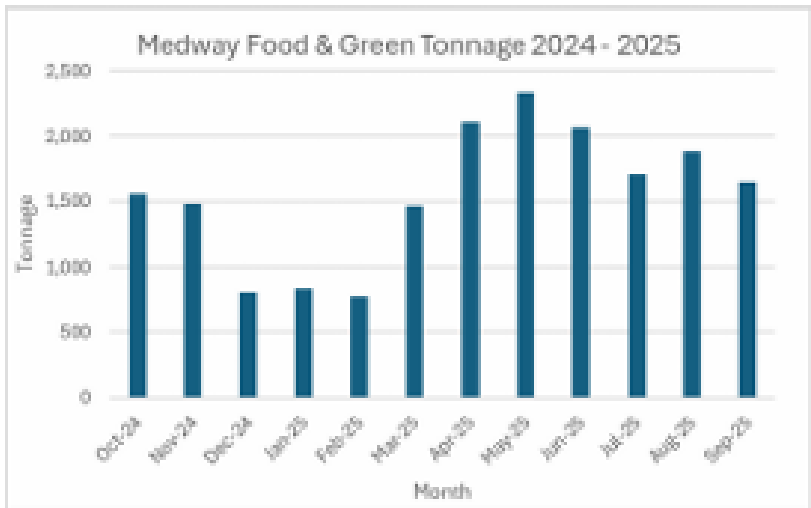
From October 2024 to end September 2025, Envar handled a total of **18,658.20 tonnes** of mixed food and green waste from Medway Council

The diagrams below illustrate the total tonnes per month of **mixed food and green waste** from Medway in 2024-2025 and 2023-2024.



Total tonnage
20,477.41

May was the
busiest month,
followed by June
and July.



Total tonnage
18,658.20

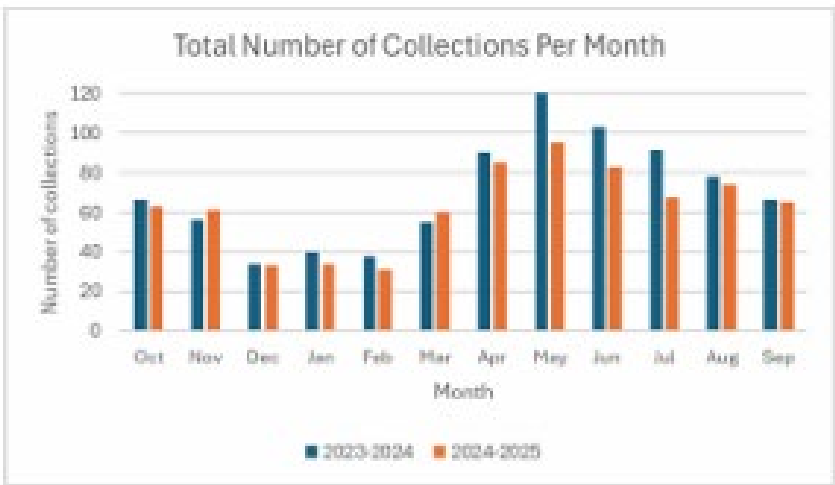
May was the
busiest month,
followed by April
and June.

Tonnage is less
than the previous
year primarily due
to the dry weather
in 2025.

Medway Collection Data

Collections from the Rochester Transfer Station are managed by our sister company, Countrystyle Recycling Ltd. Both Envar and Countrystyle are part of the Heathcote Holdings Group of companies.

Countrystyle operate a fleet of 64 artic vehicles with walking trailers and utilise a network of approved sub contractors



During 2025 average weights have increased. Have loading practices changed at Rochester?

Compost Production

It's been a productive year at Envar! In 2024, from Cambridge we supplied **70,751 tonnes** of PAS100-certified compost to agriculture, soil blenders, viticulture and horticulture.



This contributed to a total of **196,115 tonnes** of PAS100-certified compost supplied by Envar across all our sites.



Challenges

As always, we are at the mercy of the British **weather**! In 2024, a wet spring was followed by a mostly dry summer extending into October, with the first frosts of winter arriving in mid November. This meant inputs were slow at the start of summer, however they increased and continued to be high through till November.

In 2025 the UK has experienced a historically dry and exceptionally warm spring and summer. Rainfall deficits from the dry spring continued to build through the summer.

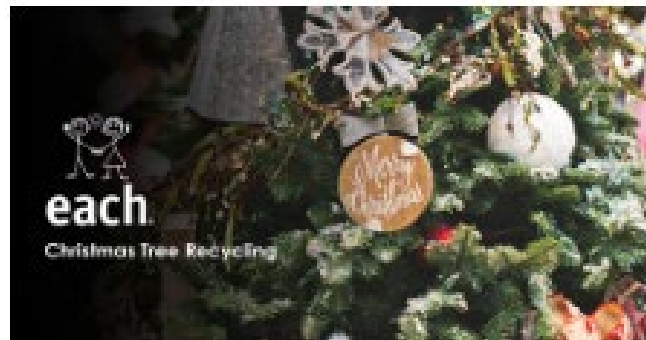


Contamination continues to be challenging, with the incorrect disposal of **batteries** causing widespread problems throughout the recycling sector, including composting. Batteries have the potential to cause serious damage to vehicles, plant and buildings. Furthermore, the risk to drivers and operatives is significant. We encourage all Authorities to remind their residents of the correct process for the safe disposal of **batteries**.

Support in the Community

At Envar, we're committed to making a positive impact in the communities we serve. This year, we've proudly supported a range of social value projects across Cambridgeshire, Kent, Essex, Suffolk, West London, and North London. Our initiatives have included assisting school gardening clubs, enhancing community gardens, and supporting allotment associations.

During 2024 and 2025
we continued to
support local charities,
including the East
Anglia's Children's
Hospice (EACH), plus
local schools.



New for 2025, we have launched our **Lend a Hand volunteering program**. This allows every employee to have one day a year to take to volunteer to support a charity that is close to their hearts or supported by the business.

If you know of any local groups or schools that could benefit from our support, please reach out to Ruth Cullen at ruth.cullen@envar.co.uk.

[Reach out today](#)

Environment and Sustainability



Tree planting

Through Ecologi, Countrystyle has planted 100 trees to support worldwide schemes. These 100 trees can offset the footprint produced by 10 homes.

HVO Fuel

Countrystyle has introduced HVO (Hydrogenated Vegetable Oil) fuel for use within their collection vehicles. HVO fuel produces **90% less Co2** than regular diesel and so greatly reduces our carbon footprint. For every 1000ltrs of HVO used over diesel, carbon emissions reduce by approximately one tonne, creating one Carbon Credit.



Innovation at Envar

With the UK consuming approximately 98 million cups of coffee annually, it's no surprise that over 500,000 tonnes of spent coffee grounds are generated each year. But here's the exciting part: at Envar, we're transforming this waste into valuable resources!



We proudly offer specialised coffee ground recycling services to a variety of clients, from independent cafes and hotels to shopping centres, airports, roasters, and chain coffee shops.



Once collected, the coffee grounds are creatively repurposed. We use them to develop innovative coffee based soil enhancing pellets, which benefit agricultural, horticultural, and viticultural markets. This not only supports the circular economy but also turns coffee waste into a valuable, eco-friendly product.



[Learn more now](#)

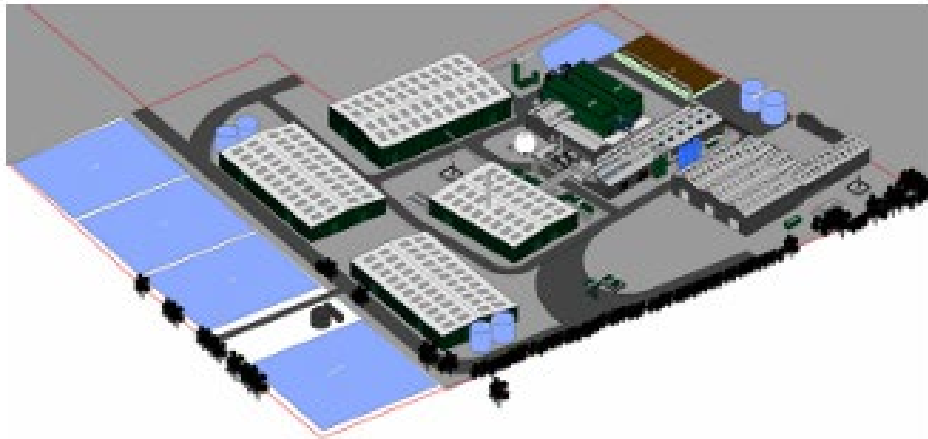
Developments at Envar

2025 onwards will see exciting developments across the Envar sites.

Firstly, our West London Composting site is expanding. The development will increase the capacity of the site from 50,000 tonnes per annum to 75,000 tonnes.

In 2024, planning permission was granted by the Secretary of State for significant developments at our flagship Cambridge site. The plans include a new transfer station, healthcare waste recovery facility, pellet fertiliser production facility and a dry anaerobic digestion facility.

As 2025 progresses we will keep you updated on the progression of these plans.



Cambridge Development Plan

We thank you for your support and look forward to working with you again in the coming years!

enVar

Envar Composting Ltd,
Stanford Bridge Farm,
Station Road,
Pluckley, Kent TN27 0RU

Tel: 01487 849 840

Email: enquiries@envar.co.uk