

From: Andre Smuts PC 46011250
Sent: 06 May 2025 10:33
To: Licensing <licensing@gravesham.gov.uk>
Cc: Licensing North Division Kent; Carrie Knight PC 46011605
Subject: FW: EXTERNAL - Re: Visit, 30/04/25

With Regards to Oceanic Eats, 1A Cuxton Road, Strood.

Good morning Gravesham.

Could you please take note of the below email and reply to/from the applicant, Esther Beyond for Oceanic Eats, Strood.

She had agreed to altered timings and for the suggested conditions to be added.

I hope that all makes sense.

Regards

Andre

From: Esther Beyond
Sent: 06 May 2025 09:46
To: Andre Smuts PC 46011250
Subject: EXTERNAL - Re: Visit, 30/04/25

Good morning,

Hope this message finds you well, your message went straight into my junk and sorry for the late reply.

Yes I am happy with the above stated conditions. Thank you in advance

Sent from [Outlook for iOS](#)

From: Andre Smuts PC 46011250
Sent: Tuesday, May 6, 2025 9:25:48 AM
To:
Subject: Visit, 30/04/25

Hi, Esther.

Thanks for meeting with us and with Barbara Murray from Public Health on Wednesday at your new premises, Oceanic Eats in Strood.

We spoke about a couple of things and I would like you to reply to this email with confirmation of what we spoke about, if that is ok, please?

You mentioned that you intend to have a few private parties throughout the year, on weekends and that is why you would like live music until 0300 on the weekend.

You said you were waiting for the new window to arrive, so with that said would you agree to add the following conditions with regard to any possible noise issues:

- Sound deadening/ acoustic windows to be installed to the front of the premises.
- Doors not to be left open when music is being played, except to facilitate customers' entry and exit.
- Signage posted inside asking customers to leave quietly.

You said about wanting to have a 24 hour license, but also explained that you intent to close to the public at 1am from Monday morning (from Sunday night) to Friday morning (Thursday night). You wished to remain open to the public on Friday and Saturday nights until 0300 after which you intend to provide a delivery service. With this in mind may I ask you to approve the following conditions:

- The premises is to be closed to the public after 0100 Sunday to Friday and after 0300 Friday to Sunday.
- Clear and obvious 'Closed' signs to the front of the premises to be displayed after 0100, Sunday to Friday and after 0300 Friday to Sunday.
- All deliveries of alcohol to be delivered to a bone fide address, and never to a public place. (This one is to prevent people ordering food and alcohol while standing outside when closed to the public.)
- All orders and deliveries of alcohol will be ancillary to a food order and shall not exceed the value of the food ordered.
- All deliveries of alcohol shall be subject to an age verification process and proof of ID sought if the recipient looks under the age of 25.

I will remind you that you have access to the Temporary Events Notice (TENs) procedure should you wish to operate outside of these hours for any special events etc.

You mentioned that there would always be two persons working at the premises. With that in mind, and in the interests of your safety, would you agree to the following:

-There shall be more than one staff member at the premises between the hours of 2000 and 0300 when open to the public.

And generally, are you ok with the following:

-A challenge 25 policy to be in place.

-All staff who sell alcohol to receive licensing training and to be personally supervised by the holder of a personal license until trained. Refresher training to be conducted on an annual basis. A signed, dated, written record of the training to be retained on premises and to be made available to all authorised officers upon request.

- CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

1. Cameras shall record all ingress and egress to the premises, fire exits and all areas where the sale and supply of alcohol occurs.

2. Equipment must be maintained in good working order, with recordings correctly time and date stamped. Recordings must be kept in date order, kept for a period of 31 days and handed to police and authorised officers upon request.

3. The premises licence holder must ensure at all times a DPS or appointed member of staff are on the premises and are capable and competent at downloading CCTV footage in a recordable format to the police and local authority upon request.

4. In the event of technical failure of the CCTV equipment the premises

licence holder or DPS must report the failure to the police licensing officer immediately. (licensing.north.division@kent.police.uk).

-A risk assessment for the need to appoint security staff at the premises to be documented. In the case where it is deemed necessary for any high risk event, an SIA registered employee to be employed. (this does not mean you have to have a door supervisor, just to consider one and get one for any risky events.)

-Incident log:

An incident log shall be kept at the premises, and made available on request to a police officer, police licensing officer or Council authorised licensing officer. It must be completed within 24 hours of the incident and will record the following:

1. All crimes reported to the venue.
2. All ejections of patrons.
3. Any complaints received concerning crime and disorder.
4. Any incidents of disorder.
5. All seizures of drugs or offensive weapons.
6. Any faults in the CCTV system, searching equipment or scanning equipment.
7. Any refusal of the sale of alcohol.
8. Any visit by a relevant authority or emergency service.

Lastly:

- All incidents of crime and disorder to be reported to police utilising 101/999/online report/live chat facility where appropriate.

If you are ok with the above, could you let me know as soon as you can please? If you have any questions, please feel free to make contact.

Thanks again Esther.

Speak soon

Regards

Andre

PC 11250 Andre Smuts