## Q3 2024/25 SUMMARY OF STRATEGIC RISK PERFORMANCE

Shaded = new additions this quarter. Strikethrough = removed this quarter.

Key: Likelihood: A Very likely B Likely C Unlikely D Rare II Impact: I Catastrophic II Major III Moderate IV Minor.

Live or Managed risk	Risk Ref	Risk	Inherent Risk Score	Q3 23/24 Current Risk Score	Q4 23/24 Current Risk Score	Q1 24/25 Current Risk Score	Q2 24/25 Current Risk Score	Q3 24/25 Current Risk Score	Move ment	Definition (Current score) (L-likelihood) (I-impact)	Owner	Portfolio	Link to Council Plan
L	SR03B	Insufficient budget funding	Al	Al	Al	Al	Al	Al	<b>→</b>	L – very likely I – catastrophic	Chief Finance Officer	Leader	Principles
L	SR53	MedPay review	AI	BII	BII	BII	BII	BII	<b>→</b>	L – likely I – major	Chief Organisational Culture Officer	Business Management	Values
M	SR37	Cyber Security	Al	CI	CI	CI	CI	CI	<b>→</b>	L – unlikely I – catastrophic	Chief Information Officer	Business Management	Principles
M	SR32	Data and information	BII	CII	CII	CII	CII	CII	<b>→</b>	L – unlikely I – major	Director of People and Deputy Chief Executive, Assistant Director Legal & Governance, Chief Information Officer	Business Management	Values
L	SR54	Recruitment and Retention	BII	CII	CII	CII	CIII	CIII	<b>→</b>	L – unlikely I – moderate	Chief Organisational Culture Officer	Business Management	Values
L	SR47	Climate Change	All	CIII	CIII	CIII	CIII	CIII	<b>→</b>	L – unlikely I – moderate		Climate Change and Strategic Regeneration	Priority 3

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SR03B	Insufficient budget funding	AI	While demand and cost pressures on the council's statutory services have soared in recent years, the Institute of Fiscal Studies (IFS) has reported that across local government, core funding per resident fell 26% in the 2010s, and that increases in funding since the Covid19 pandemic have to date undone just one third of the cuts. Meanwhile, councils' ability to increase income locally to compensate has been largely capped at 5% by the continuation of the council tax referendum limits. The government's Spending Review 2024 is widely expected to result in the seventh consecutive one-year funding settlement for local government, severely limiting the ability of councils to plan for future resource levels.	SR03B.05: Ensure the Council's budget decisions are based on robust and regularly updated projections of resource availability.  Q3 24/25 UPDATE: The government's autumn budget was published on 30 October, followed by a Policy Statement from MHCLG on 28 November and the Provisional Local Government Funding Settlement on 18 December 2024. The impact of the announcements was summarised in a report to Cabinet on 14 January and represents a £10.833million increase in the council's funding for 2025/26 compared to the projections in the Draft Budget. While additional funding is welcomed, it is clear that the Provisional Settlement alone will not be sufficient to meet the pressures on statutory services and close the Council's projected budget gap for 2025/26, without further support from the Government through the Exceptional Financial Support (EFS) scheme. Alongside the Proposed Budget for 2025/26, in February 2025 Cabinet and Council will receive an updated set of	AI	Once the government has published the Autumn Statement/Spending Review (SR) 2024 and local government settlement it will be possible to update the projections for the council's budget for 2025/26 and future years if the government's statements refer to the later SR period. However, until the SR2025 is published, it will not be possible to plan with any confidence for the period beyond 2025/26. The Finance team continues to enhance monitoring around council tax and business rates to enhance the accuracy of budget projections and is developing an approach to monitor the council's financial resilience more broadly. Officers continue to work with MHCLG, CIPFA and the external	All

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			Since 2016, government departments have been consulting on proposals to implement the fair funding review; aiming to distribute funding more equitably based on relative needs and resources, which would result in increased funding for Medway, however no material changes have been implemented to date.  It was necessary to seek government support through the Exceptional Financial Support (EFS) scheme, with the Ministry of Housing, Communities and Local Government (MHCLG) confirming ministers were 'minded to' agree a capitalisation direction of £14.727m to balance the 2024/25 budget. To confirm this, MHCLG instruct an external assurance review (with The Chartered Institute of Public Finance and Accountancy (CIPFA) confirmed to conduct this at Medway) and for the external auditors to confirm the amount required at or around the closure of the accounts for 2024/25.	projections of the cost of services and income across the medium term, and for a further update included in the Medium-Term Financial Outlook to be reported to Cabinet in August 2025.  Q2 24/25 UPDATE: Since September 2023 Cabinet has received medium term financial projections for the four years ahead, developed by the Finance team and informed by specialist funding advisors. These projections are updated twice in each year in the Autumn and following February. All projections are endorsed by the Corporate Management Team (CMT) ahead of publication.  The Medium-Term Financial Outlook (MTFO) presented to Cabinet in August 2024 largely held over the assumptions published alongside the 2024/25 budget in February 2024, informed by data from specialist funding advisors, as there had not been any further announcements at that time.  The government has since confirmed the Autumn Statement will be laid before parliament on 30 October, with a one-year Spending Review (SR) for 2025/26. A three-year SR will follow in Autumn 2025 for the period 2026/27 – 2028/29. It is widely anticipated that the 2025/26 SR will largely replicate the 2024/25 quantum of funding for local government; though some redistribution is possible, a full review of funding distribution is not expected until the SR2025. The Finance team will work to incorporate any announcements in the SR2024 into the Draft Budget 2025/26 for Cabinet in November and will report to Cabinet following the publication of the Final Local Government Finance Settlement 2025/26 expected by the end of December 2024.  SR03B.06: Deliver activities reflected in the Finance Improvement and Transformation (FIT) Plan to increase income through council tax and business rates, debt recovery and fees and charges across council services.  Q3 24/25 UPDATE:  In November 2024 the Cabinet were presented with the results of Round 2 of the monitoring of progress with the delivery of the FIT Plan. This reports that the activity to increase income through council tax and business rates and debt		auditors to secure the council's EFS request.  Officers and Cabinet members will continue to lobby government for more and fairer funding, including submitting robust responses to available surveys and consultations around the Settlement.	

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		risk score		which council tax and business rates income is recorded) is projecting a surplus at the end of 2024/25 as total income is projected to be higher than budgeted, and this benefit will be realised in the budget for 2025/26. The FIT Plan monitoring reflects that the action to increase court costs to reflect the cost of recovery action has been completed, however as the council has received limited court dates in the year the actual increased income is projected at 89% of the target agreed at this stage.  Q2 24/25 UPDATE: Cabinet approved the One Medway: Financial Improvement and Transformation (FIT) Plan in April, drawing together the activity, investment and savings plans to deliver the 2024/25 budget. The Plan included additional resources in the Council Tax and Business Rates, and Corporate Debt, teams to deliver taxbase growth and recover a greater proportion of debt raised more quickly. Monitoring against the plan is carried out at Corporate Management Team (CMT) level on a fortnightly basis, and this includes monitoring the investment implementation and effectiveness. The activity in Council Tax, Business Rates and Corporate Debt is on target to deliver the increased income budgeted for in 2024/25.  SR03B.07: Ensure the council's EFS request is finalised and funded.  Q3 24/25 UPDATE: The council has continued to work with MHCLG and CIPFA to finalise the assurance review in respect of the 2024/25 EFS request, however, to date the final report has not been received. As recommended by Cabinet in November 2024, officers have continued to work with MHCLG to secure EFS required to balance the council's budget, and submitted a request for further EFS for 2024/25 to cover the overspend projected at Round 2, and to cover the gap projected for 2025/26 in the Draft Budget considered by the Cabinet in November 2024.  Q2 24/25 UPDATE: CIPFA carried out the MHCLG appointed assurance review in August and September 2024. Though the council has yet to receive a report from MHCLG, officers involved were not made aware of any i	risk score		
				is received, officers will work to address any			

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				risks/recommendations and will liaise with MHCLG to progress the EFS request.  SR03B.08: Ensure the case for increased funding for Medway Council is clearly made to the government.  Q3 24/25 UPDATE: The government's autumn budget published on 30 October, the Policy Statement from MHCLG published on 28 November and finally the Provisional Local Government Funding Settlement published on 18 December 2024 have all made clear the government's intention to direct a greater share of funding towards authorities with higher needs (using deprivation as a proxy) and lower tax-raising abilities. As reported to the Cabinet in January 2025, the Provisional Settlement reflects Medway Council receiving a greater share of national allocations than in previous Settlements, with additional funding announced for core pressures including Adult Social Care, indicating local authority lobbying had been effective. Q2 24/25 UPDATE Officers have participated in a range of surveys providing data to the bodies including the Local Government Association (LGA) to inform their submissions to the government in the budget process and for general lobbying. Officers and Cabinet Members are writing to relevant Ministers to make Medway's financial position and the need for further funding clear. Officers will submit a response to the consultation on the Local Government Finance Settlement, should this be beneficial, in due course.			

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SR53	Medpay review	Al			BII		CII
	SR53.01 Funding: when undertaking market pay comparisons it could identify significant drift in current salaries that Medway pay versus the external market. Existing salary budgets will be insufficient and the scheme	AI	Financial	Q3 24/25 UPDATE: Budget to proceed to full council for approval in February. Q2 24/25 UPDATE: An additional £1.9m has been set aside for the MedPay Review.	CII	<ul> <li>We continue to benchmark roles using reliable market data.</li> <li>Financial appraisal presented to Corporate Management Team (CMT) for approval before implementation.</li> </ul>	CIII
	unaffordable.  SR53.01A Funding: and/or on assessment, majority of role holders are deemed accomplished (C) making the pay model unaffordable.	BI	Financial	Q3 24/25 UPDATE: Out of 548 employees in phase 2 on 31 Dec 2024, the following distribution across the 3 pay progression levels applied: Level A - 333 employees with casuals i.e. 61 % (168 casual employees) Level B - 142 employees with casuals i.e. 26% (6 casual employees) Level C - 73 employees with casuals i.e. 13% (3 casual employees) Q2 24/25 UPDATE: Phase 2, cohort 1 – to date Level A 45%, Level B 40%, Level C 15%	CII	<ul> <li>HR Business Partners can challenge managers to ensure the career progression framework's (CPF's) offer challenges and stretches.</li> <li>Train managers, ensure understanding of the three levels and definitions are clear for both managers and employees.</li> </ul>	CIII
	SR53.02 Engagement: this change programme affects everyone across the council and implementation will be staggered. Challenge to ensure everyone understands the	BI	People	Q3 24/25 UPDATE: Low return rate on staff surveys for teams that have implemented. Further methods for obtaining feedback will need to be considered. Also consider running additional staff briefings in Q4 and promoting the PPP video on MedSpace. Q2 24/25 UPDATE: Two further staff briefing sessions were delivered this quarter, MedPay PPP newsletter, Champions meetings and a presentation update to service managers at quarterly meeting.	BII	<ul> <li>Need to test that the communication is reaching all levels of the organisation, obtain feedback and respond to questions and concerns.</li> <li>Be open and transparent.</li> <li>Undertake pulse surveys.</li> </ul>	CII

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	change, everyone can.  SR53.06 Capacity of project team: project group members are not solely assigned to this project and are from across the council not just within Human Resources (HR). Demands from service areas to support with Business as Usual (BAU).	All	Project delivery	Q3 24/25 UPDATE: Funding for the project team beyond 24/25 has not been allocated in the budget setting process for 25/26, meaning the project team will be disbanded in March 2025 and HROC capacity to deliver without a project team in place will have significant impact on BAU activity.  Q2 24/25 UPDATE: We recruited two Organisational Change Consultants and one Support Officer during the quarter. One Support Officer LTS and one Officer is on maternity leave in Q2.	BII	<ul> <li>Review resource needs for phase 2 and phase 3 in a timely manner and ensure these are built into the budget setting process.</li> <li>Plan, monitor and manage implementation in line with resources.</li> <li>Move teams out of their cohort if the agreed timelines slip.</li> </ul>	CIII
	SR53.09 Local Economy: downturn in the local economy could affect affordability and alter external market forces dramatically.	All	Environmental	Q3 24/25 UPDATE: There has been movement in some industries that shows that since receiving a higher than previous pay award, salaries are better aligned with the market. E.g. This led to the reduction of SSRA's in highway engineering. Q2 24/25 UPDATE: Reviewed but no update required. Q1 24/25 UPDATE: As reported above (SR53.01), salary benchmarking is showing that Medway Council roles are becoming increasingly aligned with the market.	BIII	None	CIII
SR37	Cyber Security	Al	<ul> <li>Unauthorised access to council systems and data.</li> <li>Potential for data breaches.</li> <li>Loss of access to council systems and data for staff.</li> <li>Cyber security/ransomware attack may mean data is permanently lost.</li> <li>Potential damage to the council's reputation.</li> </ul>	SR37.01: Secure configuration: Unnecessary functionality has been removed from systems or disabled.  Q3 24/25 UPDATE: On 30 October 2024, the Council experienced a Distributed Denial or Service (DDoS) attack.  Mitigations were quickly put in place and services were restored.  Nobody got into our systems or compromised any data. It was an attack to purely cause disruption.  Q2 24/25 UPDATE:	CI	This risk has been managed to a target level of acceptable risk and all mitigating actions have been implemented and so it is proposed that this risk be classified as a 'managed risk'. Due to the everpresent threat of cyber-attacks, and a rapidly changing environment, it is proposed that this risk remains on the council's strategic risk summary.	CI

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			Potential increase in costs to repair damage and resters	The IT health check (ITHC) scan was performed in July 2024. The ICT team is working through the remediation			
			repair damage and restore systems.	tasks.			
		AI		SR37.02: Network security: Appropriate	CI		CI
				architecture and policies are in place. Q3 24/25 UPDATE:			
				Reviewed but no update required this quarter.			
				Q2 24/25 UPDATE: Reviewed but no update required this quarter.			
		Al		SR37.03: Managing user privileges:	CI		CI
				System privileges are being carefully controlled and managed.			
				Q3 24/25 UPDATE:			
				Reviewed but no update required this quarter.  Q2 24/25 UPDATE:			
				Reviewed but no update required this quarter.			
				Q1 24/25 UPDATE: We have updated the "known password" list provided			
				by the National Cyber Security Centre (NCSC) and			
				National Institute of Standards and Technology (NIST)			
				to the council's password protection measures to prevent staff using these passwords.			
				CD27 04: Hour advection and average Macross	CI		CI
		AI		SR37.04: User education and awareness: Measures have been taken to establish a security-conscious			
				culture.			
				Q3 24/25 UPDATE: Reviewed but no update required this quarter.			
				Q2 24/25 UPDATE:			
				We deployed three learning items via MetaCompliance during this quarter.			
					CI		CI
		Al		SR37.05: Incident management: Effective incident management policies and processes are in place.			
				Q3 24/25 UPDATE:			
				Reviewed but no update required this quarter.  Q2 24/25 UPDATE:			
				The Business Continuity Plan (BCP) Incident test was			
				performed in July 2024. The BCP and Remediation Action Plan (RAP) test was successful.			
					CI		CI
		Al		<b>SR37.06: Malware prevention:</b> Malicious software, or malware, is an umbrella term to cover any code or			
				content that could have a malicious, undesirable			
				impact on systems. Any exchange of information			
				carries with it a degree of risk that malware might be exchanged, which could seriously impact our systems			

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				and services. Anti-malware policies and procedures have been implemented. Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: This has been reviewed; the current measures remain appropriate.	CI		CI
		AI		SR37.07: Monitoring: Robust system monitoring takes place. Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: The IT health check (ITHC) scan was performed in July 2024. The ICT team is working through the remediation tasks.			
		AI		SR37.08: Removable media controls: Appropriate security controls are in place around removable media. Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: This has been reviewed; the current measures remain appropriate.	CI		CI
		AI		SR37.09: Home and mobile working: Under hybrid working, officers are made aware of device security measures. Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: This has been reviewed; the current measures remain appropriate.	CI		CI
		AI		SR37.10: Robust policies and procedures in place: The council is accredited against the Public Service Network (PSN) code of connection criteria. Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: Further remediations were required by the Cabinet Office. Resubmission will take place in Q3 24/25.	CI		CI
		AI		SR37.11: Overall Backup Design & Backup Security: In the event of a cyber incident (e.g., ransomware) the council must have the ability to recover data from	CI		СІ

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				backups. It is important that the backups are protected from being encrypted in the event of a ransomware attack.  Q3 24/25 UPDATE: Reviewed but no update required this quarter.  Q2 24/25 UPDATE: The new backup solution has been commissioned this quarter.			
SR32	Data and Information	BII	Poor management and protection of data and information can lead to financial and reputational risks for the council. There are also safeguarding concerns that would be raised by regulators.	SR32.01: The council has accountability and governance in place for data protection and data security.  Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: Reviewed but no update required this quarter. Q1 24/25 UPDATE: The council's accountability and governance remain clear and well structured. The Senior Information Risk Owner (SIRO) has overall responsibility for managing information risk in the council. The SIRO also co-chairs the Security and Information Governance Group (SIGG) which has responsibility to: foster a culture for protecting and using information within the council. ensure arrangements are in place to deliver information governance compliance with legislation and council policies. provide a focal point for managing information risks and incidents. Prepare and submit the annual Information Governance (IG) compliance report for Corporate Management Team SIGG action plan – work on the action plan continues. This plan has been drafted using the accountability toolkit by the Information Commissioner's Office (ICO). The council's Caldicott Guardian function has also been audited and rated 'green'.  SR32.05: Staff are supported in understanding their obligations under the National Data Guardian's Data Security Standards Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE:	CII	<ul> <li>Review support for information governance within the organisation.</li> <li>Appoint a Deputy Senior Information Risk Officer (SIRO).</li> </ul>	DIII

In line with the 2018 Data Society Standards, the Caldiccl Principles training for stall. This will provide a baseline for staff to ensure personal confidential data is hardfeld, stored and transmitted the providence of the state of the presentation of the presentation for completing the Notal State Security and Prejection (DSP) Tookki. The Caldicutt Guardian continues to maintain a register of data sharing agreements.  SR32.06: Appropriate policies and procedures are in place to support good information management and security.  Greewed but no update required this quarter.  Q2 24/26 UPDATE: The Information Covernance Management Framework has been agreed at the quarter 2 (Q2) Security and Information Governance Management (SIGG) meeting. The framework provides darry around roles and responsibilities including decision making for policies and procedures in the work provides darry around roles and responsibilities including decision making for policies and procedures in the with the accountability principle.  Q1 24/26 UPDATE: The Information Governance Management Framework has been agreed at the quarter 2 (Q2) Security and Information Governance Group (SIGG) meeting. The framework provides darry around roles and responsibilities including decision making for policies and procedures in the with the accountability principle.  Q1 24/26 UPDATE: The procedures in the with the accountability principle. Q1 24/26 UPDATE (Management Framework provides darry around roles and responsibilities including decision making for policies and procedures in the with the accountability principle. Q2 24/26 UPDATE (Management Framework provides darry and procedures in the with the accountability principle. Q2 24/26 UPDATE (Management Framework provides darry and procedures in the with the accountability principle. Q2 24/26 UPDATE (Management Framework (PSN) complaines.	Risk Ref	Risk	Inherent risk score	Impact	Current controls/mitigations	Current risk score	Further controls/mitigations	Target risk score
In place to support good Information management and security.  Q3 24/25 UPDATE: Reviewed but no update required this quarter. Q2 24/25 UPDATE: The Information Governance Management Framework has been agreed at the quarter 2 (Q2) Security and Information Governance Goroup (SIGG) meeting. The framework provides clarity around roles and responsibilities including decision making for policies and procedures in line with the accountability principle. Q1 24/25 UPDATE: The Security and Information Governance Group (SIGG) reviewed and approved the Anonymisation and Pseudonymisation [giv) in C1 24/25. Meanwhile, all staff received the Data Protection policy and Data Breach policy will be provided the Data Protection policy and Data Breach policy will be provided by all staff via the security and Protection (DSP) Toolkit although screed eask portal. The council's Data Security and Protection (DSP) Toolkit although retired eask portal. The council's Data Security and Protection (DSP) Toolkit although retired to the did not fully meet the criteria for staff's training requirement. At the time of writing this update, the compliance for training was at 90% against a target of 95% set by the NHS. The Caldicott Guardian has sent an email asking all service areas to ensure the training of their staff is prioritised and that the requirement is fully met by 31 July 2024.  SR32.07: Seek Public Services Network (PSN) compilance. Q3 24/25 UPDATE: Reviewed but no update required this quarter.					Caldicott Principles training for staff has been reviewed and tested as part of the new e-learning for staff. This will provide a baseline for staff to ensure personal confidential data is handled, stored and transmitted safely. All staff has had data protection training as part of preparation for completing the NHS Data Security and Protection (DSP) Toolkit. The Caldicott Guardian continues to maintain a register of data sharing			
					in place to support good information management and security.  Q3 24/25 UPDATE: Reviewed but no update required this quarter.  Q2 24/25 UPDATE: The Information Governance Management Framework has been agreed at the quarter 2 (Q2) Security and Information Governance Group (SIGG) meeting. The framework provides clarity around roles and responsibilities including decision making for policies and procedures in line with the accountability principle.  Q1 24/25 UPDATE: The Security and Information Governance Group (SIGG) reviewed and approved the Anonymisation and Pseudonymisation policy in Q1 24/25. Meanwhile, all staff received the Data Protection policy and Data Breach policy via MetaCompliance to read and accept. Information Governance policies can be accessed by all staff via the service desk portal. The council's Data Security and Protection (DSP) Toolkit although submitted on time did not fully meet the criteria for staff's training requirement. At the time of writing this update, the compliance for training was at 90% against a target of 95% set by the NHS. The Caldicott Guardian has sent an email asking all service areas to ensure the training of their staff is prioritised and that the requirement is fully met by 31 July 2024.  SR32.07: Seek Public Services Network (PSN) compliance. Q3 24/25 UPDATE: Reviewed but no update required this quarter.			

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	Recruitment and Retention  A skilled, qualified, and experienced workforce is essential to deliver services, including statutory services. However, attracting, and retaining staff continues to be a challenge across directorates. National skills shortages in key areas, including social care, planning, legal, and building control means increased competition between employers and a contribution to difficulties in filling vacances. Medway's proximity to London, with higher salary and remuneration packages, challenges Medway's packages. Medway staffing	BII	<ul> <li>Lack of experienced staff with specialist skills.</li> <li>Low staff morale.</li> <li>Loss of productivity through quiet quitting.</li> <li>Industrial action impacting service delivery/performance.</li> <li>Reliance on interim and agency staff.</li> <li>Budget pressures due to use of agency staff and contractors to fill roles.</li> <li>Inability to perform statutory functions.</li> <li>Inability to meet service demands.</li> <li>Inability to develop and improve service delivery.</li> <li>Impact on delivery of projects to expected timescales.</li> <li>Reputational damage.</li> </ul>	At the time of writing this update, the council had submitted their PSN assessment to the cabinet office. The ICT team are working with the information assessors to address some queries raised. We are still awaiting the certification.  Q3 24/25 UPDATE: MedPay Review ongoing, more teams/services have onboarded. Career progression frameworks being built for all roles within the council to support development aspirations of staff. The L&D budget is being doubled next year to support staff training and development, and all service managers are currently collecting the information for their service areas. The new careers hub and recruitment platform is nearing completion and will be launching late January 2025. Q2 24/25 UPDATE: Latest staff survey results have shown an improvement on 2022 results. The Recruitment Strategy 2024-2026 has been finalised and approved at Employment Matters Committee (EMC). All cohorts are now onboarded for the Medpay Review.	CIII	<ul> <li>Full rollout of MedPay Review (by 31/03/2025).</li> <li>Benchmarked pay for all roles aligned to profession with the ability to move to acquire new skills and increase salary.</li> <li>Career pathways to support progression within the council.</li> <li>Revised performance management approach to ensure skills assessments and career conversations take place.</li> <li>Introduction of a talent management tool to identify future talent and single points of failure within the workforce (9 box development diamond).</li> <li>Revised market allowance framework.</li> <li>Revised policies to manage sickness and capability.</li> <li>Annual staff engagement and annual review of the employee engagement strategy.</li> <li>New council jobs site giving the ability to more creatively promote our teams and services and job/career opportunities is being built, as part of the Onboarding Project (January 2025).</li> <li>Annual pay uplift strategy/medium term uplift plans.</li> </ul>	DIII

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	lean in comparison to other unitary authorities and roles are broad. These factors are making it more difficult to attract and retain staff. Remote working offers the workforce increased flexibility and choice of workplace. Results of the September 2024 staff survey include:  • 56.8% of colleagues want to stay for at least the next three years.  • 25.8% want to stay for at least the next two years.  • 10.7% want to leave within the next 12 months.  • Staff turnover data was 13.3% in 2023/24.						
SR47	Climate Change	All	<ul> <li>Potential damage to the council's reputation.</li> <li>Not able to meet member, government, and the public's expectations.</li> <li>Net zero by 2050 is not achieved.</li> </ul>	SR47.02: Implementation of a five-year cross cutting Climate Change Action Plan setting out medium- and long-term outputs to achieve measurable change.  Q3 24/25 UPDATE: The Climate Change Action Plan refresh is underway. The Climate Oversight and Implementation Board met in Q3 and discussed the risk management plan and strategic risk update which will be approved in Q4. Q2 24/25 UPDATE: The review of the Climate Change Action Plan is still underway. Initial discussions have been held with the	CIII	Leading the way with Climate Change will give the Council the opportunity to provide the local community with a clean, green, sustainable future and enhance the Medway area. Some of the options which will support climate change may also have the additional benefit of saving the council money in the longer term.	DIII

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				Portfolio Holder to highlight where there has been lack of engagement from service areas on the refresh and areas of work that require more focus. A new Climate Oversight and Implementation Board has been established to oversee delivery of the Climate Change Action Plan, ensure regular progress reporting and address areas of risk. Chaired by the Director of Place, the Board is due to meet for the first time in Q3 and will review this strategic update each quarter.  SR47.03: Drive the Air Quality Action Plan (AQAP) forward to effect improvement in Air Quality across Medway Q3 24/25 UPDATE: Statutory Consultation on the draft Air Quality Action Plan (to replace the 2015 action plan was undertaken as per the Q2 24/25 update. The consultation was promoted via social media digital newsletters and direct emails to statutory consultees. The engagement rate across social media channels was 3.33% which is considered to be an excellent/significantly above average performance. A total of 80 completed responses to the survey were received as well as a written response from the UK Health Security Agency in its capacity as a statutory consultee. Consultation responses will be evaluated during Q4 24/25 prior to finalisation. Q2 24/25 UPDATE: Statutory consultation on the new draft Air Quality Action Plan (to replace the 2015 action plan) will run from 16 September to 28 October 2024. A consultation webpage has been produced together with a survey and short video explaining the action plan. Consultation responses will be considered before seeking formal adoption of the action plan.		Sufficient staffing is assigned to the tasks required in the plan.	