



**NATIONAL BUS STRATEGY  
TRANSPORT ACT 2000**

**MEDWAY ENHANCED PARTNERSHIP FOR  
BUSES**

**Enhanced Partnership Plan  
and  
Enhanced Partnership Scheme**

**FINAL  
1 JULY 2022**

## **Contents**

Introduction

Competition Test

Part 1 – Enhanced Partnership Plan

Part 2 – Enhanced Partnership Scheme

Annex A - Facilities to be maintained by Medway Council

Annex B - Measures to be maintained by Medway Council

Annex C – Obligations on Bus Operators

Annex D - Ticketing

Annex E - Aspirational service enhancements and fare changes

Appendix 1 – BSIP targets

Appendix 2 - Definitions

## Introduction

This Enhanced Partnership Plan and Enhanced Partnership Scheme build on the objectives of the Medway Bus Service Improvement Plan.

<b>BSIP Objectives</b>	<b>EP Approach</b>
1. Prioritising buses in traffic	Better parking enforcement Plan bus priority packages on a corridor-by-corridor basis (longer term interventions) Mitigate the impact of roadworks Deliver faster journey times and reliability improvements
2. Improving the image of bus travel	Increase the quantity of buses meeting higher emission standards
3. Improving the passenger experience	Increase the quantity of buses with on-board next stop audio-visual announcements Improve roadside waiting facilities Target investment in real time information screens at the busiest stops
4. Improve facilities for drivers	Increase the availability of toilets at key locations
5. Offer simpler, cheaper fares	Develop an all-operator ticket for the Medway area Offer tap-in tap-out capability on all bus services Develop appropriate products for the youth market Co-operate with DfT plans for intermodal ticketing
6. Increase service levels	Increase evening frequencies on key routes Increase Sunday services on key routes Increase daytime frequencies on key routes Add earlier journeys to major employment sites, in conjunction with needs identified by Dept of Work & Pensions
7. Improve information	Maintain roadside timetable information Work with Kent CC on joint initiatives on digital information

## Competition Test

Medway Council has undertaken an assessment of the impacts of the EP Plan and Scheme 10 January 2022 on competition and believes it will not or is unlikely to have a significantly adverse effect on competition, for the purposes of Part 1 of Schedule 10 of the Transport Act 2000, because:

(a) it is with a view to achieving one or more of the following purposes:

- securing improvements in the quality of vehicles or facilities used for or in connection with the provision of local services;
- securing other improvements in local services of benefit to users of local services; and
- reducing or limiting traffic congestion, noise or air pollution.

(b) its effect on competition is or is likely to be proportionate to the achievement of that purpose or any of those purposes.

*The Competition and Markets Authority has also been consulted on the proposals as required by section 138F of the Transport Act 2000.*

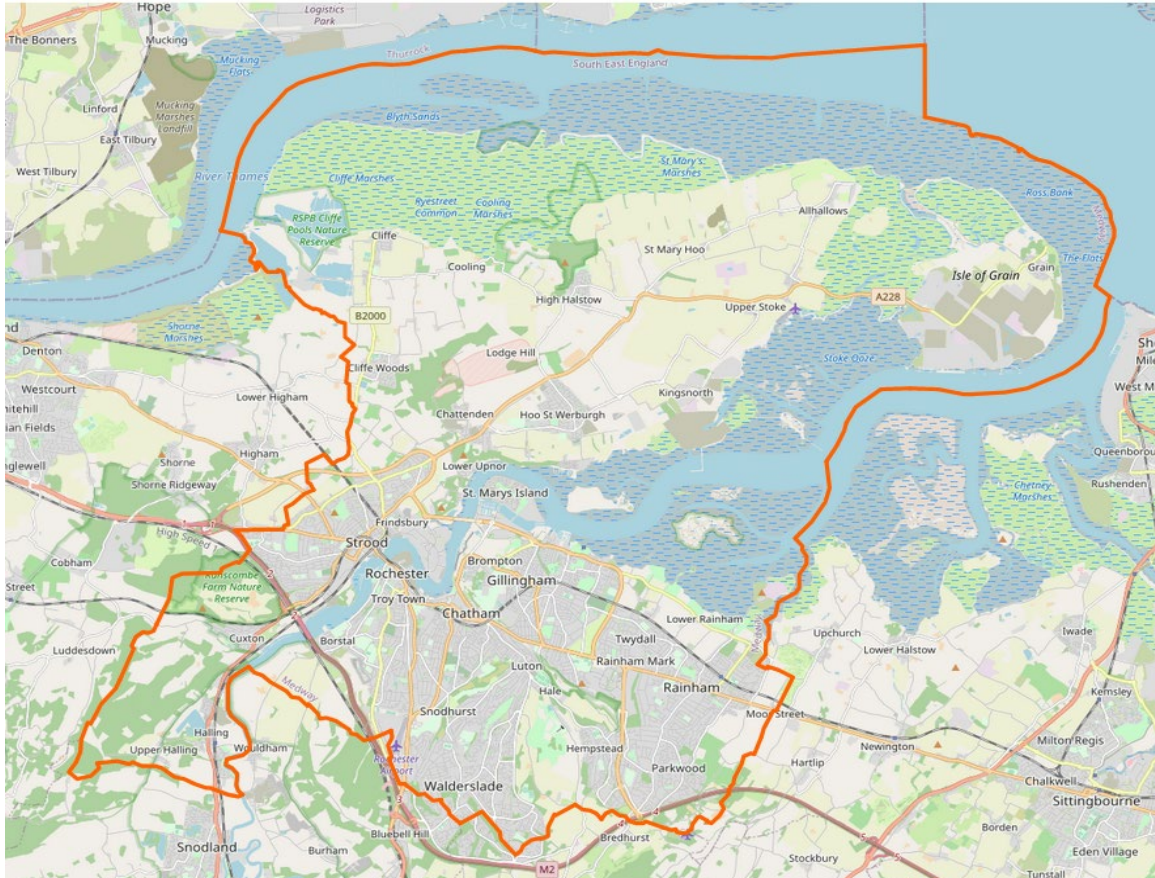


## PART 1 – Enhanced Partnership Plan

The Medway Enhanced Partnership Plan for Buses is made in accordance with Section 138g(1) of the Transport Act 2000 by Medway Council:

This plan covers the whole of the Medway Council area, shown below.

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### Factors affecting the local bus market

The Covid pandemic has significantly reduced local bus patronage. The parties will attempt to return passenger numbers to pre-Covid levels and then grow beyond this. The impact of congestion will need to be tackled to make bus services more attractive, along with frequent, reliable services on key routes, an extended operating day, and a simpler fare offer.

### Passenger issues and priorities for change

Public concerns obtained from consultation within the LTP included:

- Efficient, reasonably priced, well-linked and timely public bus service from early morning to late evening
- Improvements in bus driver behaviour to passengers
- Ensuring that buses run on time
- No through service, it's a slow process having to change buses at Chatham
- Electronic bus display times should reflect the times of the buses arriving

- More buses at peak times
- The need for more park and ride locations
- Better access across the river

In 2021, 70 responses were received from young people at a Medway Youth Parliament City Hall event

- 34%- Lower and simpler fares
- 20%- Safer bus stops and bus station
- 14% - more buses and on time
- 13%- Linking well with trains and other services
- 12%- Better buses with screens, USB and low emissions
- 6%- Better information

The local Job Centre manager has identified difficulties with reaching some employment locations.

The National Highway and Transport Public Satisfaction Survey (NHT Survey) found that satisfaction with the bus service in Medway was at best average, and in a number of categories, substantially below national averages. The biggest gaps were on the indicators below:

<b>Indicator No.</b>	<b>Satisfaction with:</b>	<b>Satisfaction Medway</b>	<b>Satisfaction nationally</b>
<b>PTIB07</b>	Bus fares	40%	50%
<b>PTIB04</b>	Whether buses arrive on time	49%	56%
<b>PTIB05</b>	How easy buses are to get on/off	59%	63%
<b>PTIB08</b>	Quality and cleanliness of buses	69%	73%

These are key elements which would need to be tackled to attract more users to the bus service.

In general, these concerns are in line with the national “wants” identified by Transport Focus:

- Buses running more often
- Buses going to more places
- More buses on time/faster journey times
- Better value for money
- More effort to tackle any anti-social behaviour
- Better quality of information at bus stops
- Accessible buses
- Cleaner buses

## **Modal shift**

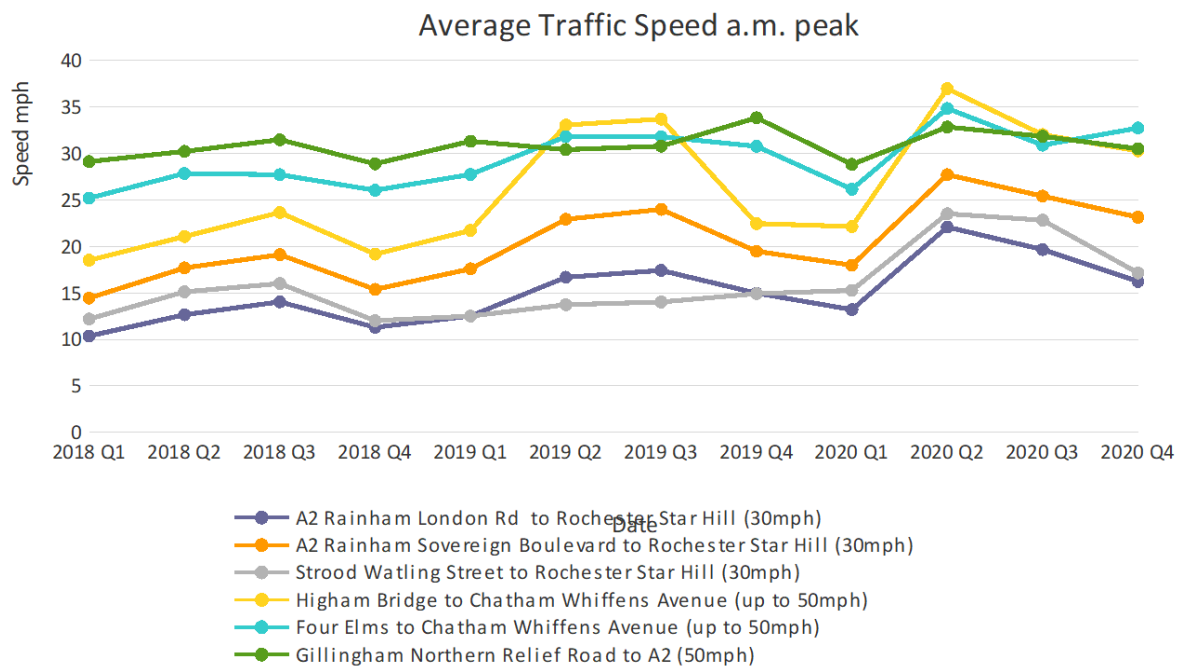
ONS statistics from the 2011 census show that Medway has lower car ownership than in Kent or the wider South East region. The actions of the Enhanced Partnership should enable this position to be maintained.

Actions taken by the council already include reducing the number of car parking spaces in central Chatham and Gillingham, allowing them to be redeveloped, principally for residential use. Increasing residential numbers in town centres, where car parking is limited, should help increase demand for public transport.

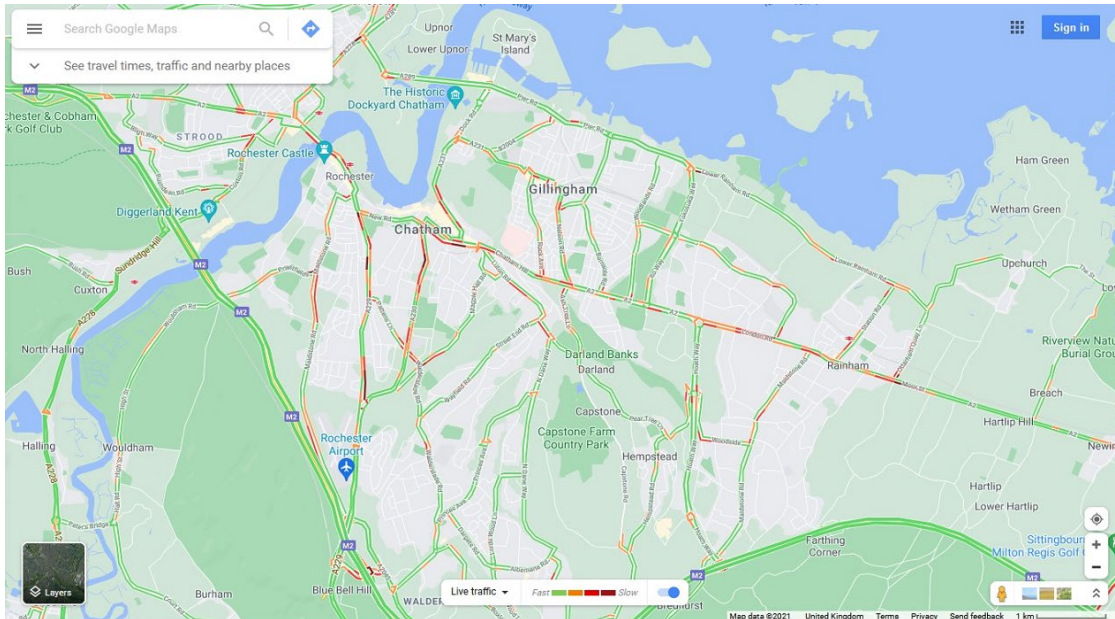
Proposals for more reliable journeys and a longer operating day will also help to attract passengers to use public transport.

### Traffic speeds and congestion

Morning peak hour general traffic speeds have been measured consistently on five routes for several years. These are a mixture of roads with speed limits principally of either 30mph or 50mph, as shown in the key below. None are exactly equivalent to a bus route, so a precise comparison is not possible. The increase in speeds during the Covid pandemic will be noted.



A typical pattern of congestion in the morning peak is shown below.



The impact is to make bus journeys slow and resource-hungry, or alternatively to run less frequently than in the off-peak, because of extended journey times.

The broad aims of the EP are for frequent, reliable services on key routes, an extended operating day, and a simpler fare offer. This will require an increase in bus priority measures, an increase in subsidies, and inter-operable (ideally touch-in touch-out) ticketing.

### **Duration and review of EP Plan**

The EP Plan applies until further notice. It will be formally reviewed annually by the EP Management Board, though will continue to be discussed on a quarterly basis at bus operator meetings.

### **Summary of current bus service provision**

While central Chatham remains the single most important destination in the Medway Towns, its dominance has declined significantly. None of the alternative locations have strong enough demand to justify the same level of comprehensive bus services, so the network remains firmly based on Chatham.

Almost all commercial services are operated by Arriva, largely following long-established routes. The more important services – mostly along main road corridors to large housing estates - run at intervals of 10 to 20 minutes during the daytime, but the night-time economy is not strong, and most services require subsidy to continue beyond early evening. Exceptions include the cross-boundary services to Maidstone and to Bluewater.

Lower frequency services fill in some of the gaps, in part relying on school movements at peak times to cover the principal operating costs. Two other operators, Chalkwell and Farleigh, provide lower frequency cross-boundary services on a semi-commercial basis.



Medway Council funds a number of all day routes to fill in some of the gaps in the commercial network, and evening and Sunday journeys on some services.

### **Objectives of this EP plan**

- a.* Around two-thirds of Medway's population will be within easy access of a high-frequency core route bus service, which runs every 10 minutes during the daytime, and at no less than every 30 minutes in the quieter periods of the day.
- b.* Less frequent routes will provide for local needs, offering opportunities to interchange with the core route network, while still providing through links to key destinations.
- c.* Most bus stops will be protected with bus stop clearways, and all will be accessible to people with physical impairments. Shelters are at many stops, often with real time information displays, though such information is always available by app, covering all bus routes. Paper-based information remains at many stops to provide reassurance in a clearer format as possible.
- d.* Passengers can travel by tapping in and tapping out a bankcard and other payment media, or a pay as you go smartcard for younger travellers. Fares will be simplified to a small number of zones, and there will be no penalty for changing en route, irrespective of operator.
- e.* It will still be possible to pay with cash for the foreseeable future for individual journeys on board, both to cater for the estimated 1.2 million adults without a bank account (source: UK Finance), and to allow for the sale of multi-person tickets (e.g. family fares, as part of commitment to a child-friendly Medway) and tickets to travel beyond the local area (e.g. Discovery ticket). Foreign visitors may also benefit if their cards cannot be read in the UK.
- f.* Fare caps will apply to ticketless transactions, and the government-controlled railway will participate on equal terms.
- g.* As buses receive priority at traffic lights, together with the extra attention given to parking enforcement and management on the core route network and bus lanes on the busiest corridors, buses offer a consistent reliable journey time throughout the day.
- h.* Audio-visual information provides passengers with confidence as to where the bus is heading and lets them know in good time as it approaches their stop.
- i.* A fleet of lower-emission buses is steadily being replaced by zero-emission ones, as the technology develops so that they can cope with

a long operating day, and the challenging topography of the Medway Towns.

- j*. Coupled with increases in walking and cycling, local destinations will predominantly be reached without needing to use a car.

## **Policy background**

The policies to achieve this specifically applying to local bus services are described in the EP Scheme. Other policies to support bus operation include:

### *Car parking*

Car parking spaces in town centres are being reduced. However, the fragile nature of the retail sector means that care needs to be taken to ensure that sufficient footfall is gathered from all modes of arrival to ensure a worthwhile shopping experience.

### *Planning policy*

The council's planning policies require developers to show how their proposals can be served by public transport. Funding for new or improved bus services is obtained through the Section 106 process.

### *Air Quality*

The Medway Council Air Quality Strategy [www.medway.gov.uk/airquality](http://www.medway.gov.uk/airquality) recognises that "A more frequent bus service, with more modern low-or zero-emission buses, can contribute to air quality goals, by attracting passengers who would otherwise use a car." It includes three indicators relevant to bus services:

- Measure no. 6 - Increase proportion of Euro V, and subsequent (or equivalent) buses in fleet
- Measure no. 7 - Increase bus patronage
- Measure no. 8 - Improve bus flow and reliability

These are entirely compatible with the Bus Service Improvement Plan. It was estimated that these actions could reduce emission levels by 5%.

## **Impact of EP Scheme**

The EP Scheme will move in stages towards achieving the outcomes listed above. Cross-boundary services should comply with the requirements of the area in which they operate the greater part of their mileage, though the aims of Kent County Council are understood to be very similar to those of Medway Council.

Operators will be able to comment on the working of the EP Plan and EP Scheme through the Enhanced Partnership Management Board. Passenger views will be measured through the annual National Highway and Transport Public Satisfaction Survey (NHT Survey)

## **PART 2 – EP SCHEME**

**The Medway Enhanced Partnership Scheme for Buses is made in accordance with Section 138g(1) of the Transport Act 2000 by Medway Council**

### **Section 1 – EP Scheme Content**

1.1 This document fulfils the statutory requirements for an EP Scheme. In accordance with statutory requirements in section 138 of the Transport Act 2000, the EP Scheme document sets out:

**Section 2** - Scope of the EP Scheme and commencement date

**Section 3** - Obligations on Medway Council

**Section 4** - Obligations on Bus Operators

**Section 5** – Governance Arrangements

1.2 The EP Scheme can only be put in place if an associated EP Plan has been made. Therefore, this document should be considered alongside the associated EP Plan.

1.3 The EP Scheme has been jointly developed by Medway Council and those bus operators that provide local bus services in the EP Scheme area. It sets out obligations and requirements on both Medway Council and operators of local services in order to achieve the intended improvements, with the aim of delivering the objectives of the associated EP Plan.

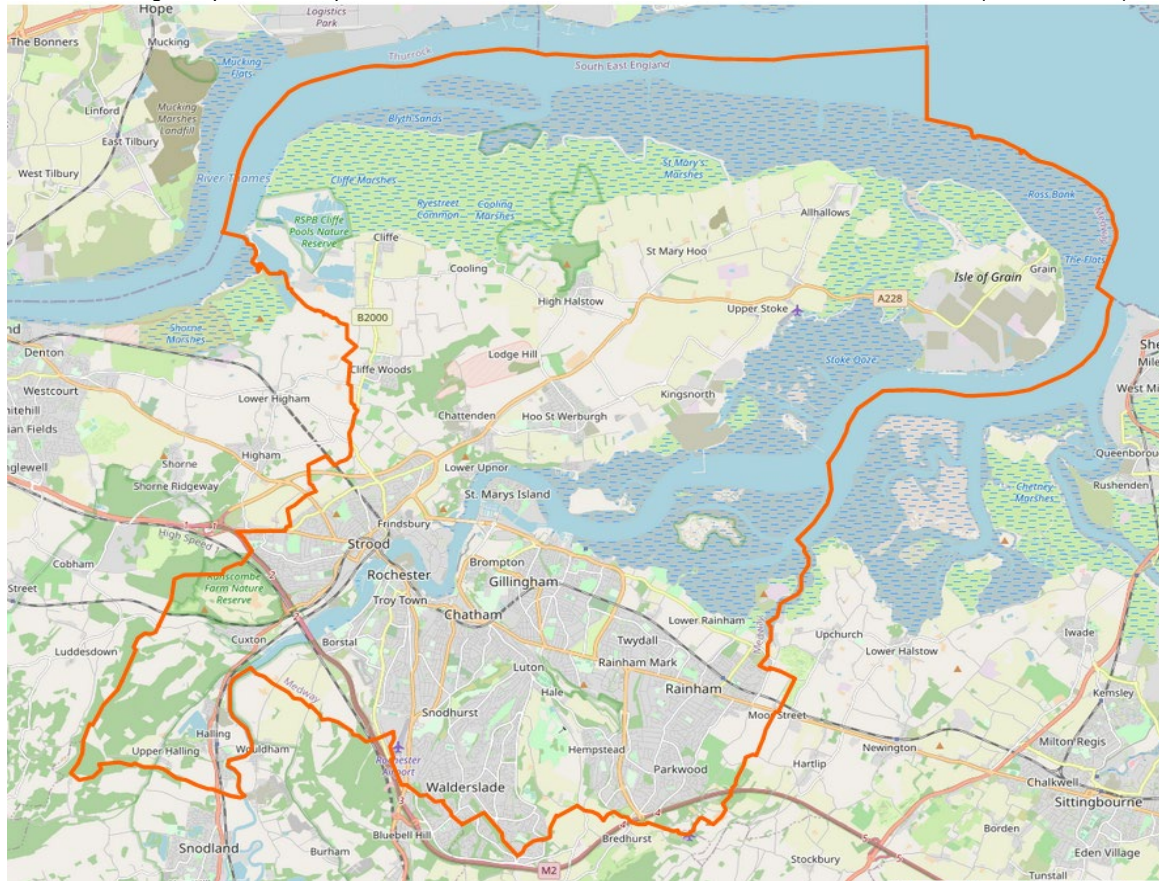
## Section 2 - Scope of the EP Scheme and Commencement Date

### Description of Geographical Coverage

2.1 The EP Scheme will support the improvement of all local bus services operating in the Medway Council area.

### Map of EP Plan and EP Scheme Areas

Source: [osm.org](https://www.openstreetmap.org/) © OpenStreetMap contributors Creative Commons Attribution-ShareAlike 2.0 licence (CC BY-SA 2.0).



### Commencement Date

2.2 The EP Plan and EP Scheme are made on 1 April 2022. The Plan will have no end date but will be reviewed every year from the commencement date.

2.3 The EP Scheme will have no specific end date but will be formally reviewed by the Enhanced Partnership Management Board on an annual basis.

### Exempted Services

- 2.4 The following services are exempt from the requirements of the EP Scheme:
- Registered local bus services on which local travel is not possible within Medway.
  - Services which are excluded from the English National Concessionary Travel Scheme.
  - Services not eligible for Bus Service Operators Grant.
  - Services provided by operators using S19 or S22 licences.

- Any other registered local bus service that the Enhanced Partnership determines (through the voting mechanism in section 5) should be excluded from all or specific requirements of the Enhanced Partnership Scheme.

## Section 3 - Obligations on Medway Council

### Summary of obligations on Medway Council

Facilities	Measures
Bus station Bus priority measures Real time information screens Shelters and other infrastructure Website and other information	Parking and bus priority enforcement Roadworks management Bus shelter cleaning Planning consultation External funding bids Funding of socially necessary services* Kickstart funding for service expansion* Subsidy for lower fare levels* <i>*subject to funding bids</i>

#### Facilities

3.1 Medway Council will provide the Facilities listed in Annex A

3.2 The list of facilities may be varied using a bespoke variation, as described in section 5.

#### Bus Station

3.3 Medway Council will maintain a central bus station in Chatham for the use of all operators. Departure charges may be levied, to reflect the costs of running the bus station. These charges may vary by type of service and environmental standard of vehicle used.

#### Bus priority measures

3.4 Medway Council will maintain the bus priority measures listed in Annex A. Proposals for new facilities will be brought to the EP Management Board.

#### Real time passenger information screens

3.5 Medway Council will maintain existing and new screens in a fit-for-purpose state and replace screens when they stop working, subject to a review via the Enhanced Partnership Management Board that the location is still appropriate, and subject to funding availability. The initial list of locations is shown in Annex A.

3.6 Any programme for subsequent installations will amend the list in Annex A, using the Enhanced Partnership Scheme Bespoke Variation arrangements at Section 5.

#### Shelters and other infrastructure

3.7 Medway Council will maintain shelters and bus stops to an agreed standard. The list of current shelter locations is shown in Annex A. Proposals for new facilities, including toilets, will be brought to the EP Management Board.

### Website and other information

3.8 Medway Council will maintain a dedicated portion of its website to provide public transport information. This will include maps and timetables, or links to these where available on other sites.

3.9 Medway Council will continue to comply with the requirements of the Bus Open Data Scheme, to ensure that information is provided to enable other services, such as Traveline and nextbuses.mobi, to ensure all local bus services are available on these platforms.

### **Measures**

3.10 Medway Council will undertake the Measures listed in Annex B

3.11 The list of measures may be varied using a bespoke variation, as described in section 5.

### Parking and Bus Priority Enforcement

3.12 Medway Council will undertake enforcement by camera at Chatham bus station, Chatham High Street bus gate, and the Canal Road bus link. [Other enforcement powers are held by the police.](#)

3.13 Medway Council will enforce parking restrictions on bus routes as part of routine activities. The Enhanced Partnership Management Board will recommend areas where targeted enforcement would be appropriate.

### Roadworks Management

3.14 Medway Council will continue to hold monthly meetings with bus operators to discuss roadworks, as well as provide weekly updates. Information is also posted on the council's website ([www.medway.gov.uk/roadworks](http://www.medway.gov.uk/roadworks))

### Bus Shelter Cleaning

3.15 Medway Council or its contractors will clean shelters in accordance with the details shown in Annex B.

### Planning consultation

3.16 Medway Council will consult bus operators on relevant planning applications and planning policies. Operators may provide guidance as to the type of consultation in which they wish to participate.

### External funding bids

3.17 Medway Council will seek opportunities to bid for external funding, and will assist operators in writing bids.

### Funding of socially necessary services

3.18 Medway Council will seek the operation of socially necessary bus services and journeys, subject to funding levels.

### Kickstart funding for service expansion

3.19 Subject to receiving funding, Medway Council aims for key routes to operate to a minimum frequency over a longer operating day, in line with the Bus Service Improvement Plan.

### Lower fare levels

3.20 Subject to receiving funding, Medway Council aims to assist operators to offer lower fares, either generally or to specific groups or ticket types, in line with the Bus Service Improvement Plan.

### Roadside Information

3.21 Medway Council will assist operators to display roadside information, and may make charges where this involves commercial services.



## Section 4 - Obligations on Local Bus Operators

### Summary of obligations on Local Bus Operators

Operational requirements	Route requirements
Vehicle enhancements Participation in ticketing schemes Open Data Implement a Passenger Charter Use of standard stop names	To be determined

4.1 These standards may be varied using a bespoke variation, as described in section 5.

#### Vehicles

4.2 Operators will use vehicles meeting the standards listed in Annex C

#### Ticketing

4.3 Contactless ticketing is to be available on all buses.

4.4 Certain ticket types must be offered and accepted by all local bus services in the EP Scheme Area from a date contained in Annex D. Services registered to operate only on schooldays will not be required to participate in the multi-operator ticketing scheme.

4.5 Operators commit to offering multi-operator tickets, available for sale and use on all routes, as described in Annex D.

4.6 Operators commit to offering Tap On, Tap Off ticketing, subject to funding and development of local and national standards to offer inter-availability with other operators and modes.

4.7 Operators will consider offering fares targetted at particular groups in line with standards described in Annex D.

#### Open Data

4.8 All operators will provide open data, including Vehicle Location and real time predictions to the Council or its data broker using generally accepted and appropriate data standards and formats, either current or as these develop (e.g. Bus Open Data Service). Operators will make provision with appropriate security protections in their back office housing to allow the Council to gain free access to this data with no additional or ongoing cost to the Council.

#### Passenger Charter

4.9 Operators commit to developing a Passenger Charter.

## **Use of standard stop names**

4.10 Operators commit to use bus stop names on all electronic and paper documentation, in line with the name contained in the NaPTAN database.

## Section 5 – Governance Arrangements

### EP Management Board

5.1 There will be an Enhanced Partnership Management Board (EPMB). This group represents all the parties to the Enhanced Partnership. This is the Board which will formally make decisions on the Enhanced Partnership Plan and Scheme. The role of the EPMB will be to:

- Oversee the delivery of the Enhanced Partnership Plan and Scheme(s),
- Manage the relationship between the partners
- Identify priorities and aims/targets or future 'EP Schemes'
- Identify additional measures that the EP will need to take
- Identify any additional facilities required to meet the objectives of the EP

5.2 The EP Management Board will comprise:

- Medway Council
- All operators running qualifying local bus services
- Kent County Council

Each organisation may be represented by more than one person. **Voting is restricted to qualifying operators.**

5.3 The Board will meet four times a year, with additional meetings at the discretion of the Board (*similar to the existing Bus Operators Forum*).

5.4 Guests may attend by invitation (which should be sent from Medway Council).

5.5 Papers will be circulated at least 10 working days before the meeting, including notice of any requirement for a vote. Action points and a summary of discussion will be recorded.

5.6 Votes are allocated to bus operators so that large and medium operators hold 50% of the votes, and smaller operators hold 50% of the votes. The actual number of votes will vary according to the number of operators present or voting by proxy.

5.7 Smaller operators run less than 25% of mileage, medium operators run 25-50% of mileage, and large operators run more

than 50% of mileage. Medium and large operator votes will be split by mileage.

5.8 Operators may nominate an attendee at the meeting to cast a proxy vote.

5.9 A vote requires a quorum of a minimum of at least one large or medium operator, and at least one small operator.

5.10 A simple majority is required to carry a vote. Abstentions will not be counted. Motions of substance or with financial impacts on Medway Council will be subject to the council's constitution, and governance policies and processes.

5.11 Operators will endeavour to ensure that representatives on the Board have authority to take any decisions required.

### **Review of EP Scheme**

5.12 Once the EP Scheme is made, it will be reviewed by the Board every six months following publication of data on progress towards targets, as required by the BSIP – this will ensure any necessary action is taken to deliver the targets set out in the BSIP. Medway Council will initiate each review.

5.13 The Board can also decide to review specific elements of the scheme on an ad-hoc basis. Board members should contact Medway Council using the following email address: [public.transport@medway.gov.uk](mailto:public.transport@medway.gov.uk) explaining what the issue is and its urgency. The Council will then decide whether to table the issue at the next scheduled meeting or make arrangements for all or the necessary Board members to gather more quickly.

### **Bespoke Arrangements for Varying the Enhanced Partnership Scheme**

5.14 Under powers at s.138E of the Transport Act 2000, Enhanced Partnership Scheme Variations where this section is quoted will be subject to the bespoke voting mechanism also as set out in this section.

5.15 Changes to or new flexibility provisions under s.138E of the Transport Act 2000 shall only be included in the made EP scheme if they satisfy the statutory objection mechanism as set out in The Enhanced Partnership Plans and Schemes (Objections) Regulations 2018

### **Proposer of a variation**

5.16 Consideration will be given to potential EP Scheme variations highlighted by any member of the EPMB. The proposer of a variation should demonstrate how this

might contribute to achieving the objectives set out in the BSIP, EP Plan and current local transport policies. Such requests should be in writing and submitted to [public.transport@medway.gov.uk](mailto:public.transport@medway.gov.uk) . The Council will forward all requests onto all EPMB members within 12 working days.

### **Decision-making Process**

5.17 On receipt of a request for a variation of an EP Scheme, Medway Council will convene the EPMB, giving at least 10 working days' notice for the meeting, to consider the proposed variation proposal. If the proposed variation is agreed by all bus operator representatives present, and if Medway Council also agrees, the EP Scheme variation will be made within 10 working days (plus any statutory period of notice and any notice required by council standing orders) with the revised EP scheme then published on the Medway Council website; EPMB members that are absent or not expressing a view at the meeting (either in person or in writing) will be deemed to be abstaining from the decision. Note: nothing in this section overrides the need to obtain the necessary legal powers to implement any proposals e.g. via the Road Traffic Regulation Act 1984.

### **Revocation of an EP Scheme**

5.18 If a member of the EP Management Board believes it is necessary to revoke the EP Scheme, the EP Management Board will be reconvened. If the decision is taken to revoke the EP Scheme, it will follow the legislative procedures for revocation.

### **Data sharing**

5.19 Any data required for the operation of the Enhanced Partnership Scheme will be confidential between the parties, Data shall only be shared to the extent permitted by competition law.

5.20 Information provided to Medway Council under Section 143 of the Transport Act 2000 and associated secondary legislation will remain confidential, unless otherwise agreed or required by law.

## Annex A

### Facilities to be maintained by Medway Council

***This section may be varied using the Bespoke Variation Mechanism described in Section 5.***

#### 1. Schedule of bus lanes and other priority measures

##### Current bus lanes

The current bus lanes detailed in the table below will be maintained by Medway Council as part of the EP Scheme.

- A2 Chatham Hill (Westbound) -405 metres
- A2 Chatham Hill (Eastbound) – 437 metres
- A2 Corporation Street (Westbound)- 212 metres
- Canal Road Riverside Link- Camera enforced – 125 metres
- A2 Rainham Mark Bowaters (Westbound) – 55 metres
- A2 Rainham Mark Bowaters (Eastbound) – 145 metres
- Chatham Waterfront Bus Station and Waterfront Way - 522 metres
- High Street, Chatham by Gala Bingo
- Medway Street by Bus Station (Bus Gate)
- Chatham Rail Interchange, Railway Street
- No right turn except buses – Star Hill/High Street
- No right turn except buses- Pattens Lane/A230 Maidstone Road

##### Traffic Signal Priority

Intervention number	Traffic Signal Description	Hours of operation	Responsibility for maintaining
1	Eastbound on Chatham Hill by Rock Avenue	24 hours, 7 days a week	Medway Council
2	Westbound on Chatham Hill by Luton Arches	24 hours, 7 days a week	Medway Council
3	A2 Corporation Street by Esplanade West bound	24 hours, 7 days a week	Medway Council
4	A2 Sovereign Boulevard, Bowaters roundabout eastbound	24 hours, 7 days a week	Medway Council
5	A2 Sovereign Boulevard roundabout westbound	24 hours, & days a week	Medway Council

## 2. Schedule of real time information screens

<b>MD1</b>	<b>St George's Centre, Dock Road, Chatham</b>
MD2	Watson Avenue, A229 Maidstone Road, Chatham
MD3	Institute Road, High Street Chatham
MD4	High Street opp Gala Bingo, Chatham
MD5	Chatham Station Stop A
MD6	Chatham Station Stop B
MD7	Chatham Station Stop C
MD8	Bligh Way terminus, Bligh Way, Strood
MD9	Bingham Road, Frindsbury Hill, Strood
MD10	Medway Park, High Street, Gillingham
MD11	A2 Sovereign Boulevard, Woodlands Road, Gillingham
MD12	A2 Sovereign Boulevard, Featherby Road, Gillingham
MD13	A2 Sovereign Boulevard, Featherby Road, Gillingham
MD14	Gun Wharf, Dock Road, Chatham
MD15	Opp Five Bells, Main Road, Hoo
MD16	Kestrel Terminus, Kestrel Road, Lordswood
MD17	A2 London Road, Bloors Lane, Rainham
MD18	A2 London Road, Bloors Lane, Rainham
MD19	Hen & Chicks, Luton High Street, Chatham
MD20	Hen & Chicks, Luton High Street, Chatham
MD21	Albany Road, Luton Road, Chatham
MD22	Luton Junior School, Luton Road, Chatham
MD23	Wells Road Shops, Wells Road, Strood
MD24	Wells Road Shops, Wells Road, Strood
MD25	Ex St Barts Hospital site, New Road Chatham
MD26	Deanwood Drive, Parkwood Shopping Centre, Rainham
MD27	A2 London Road, Rainham Mark Tesco
MD28	White Horse, High Street Rainham
MD29	Star Hill Rochester Stop F
MD30	Corporation Street, Community Hub Stop C, Rochester
MD31	Star Hill Rochester Stop K
MD32	North Street, Strood Post Office, Strood
MD33	High Street, Strood
MD34	A2 High Street Canal Road Stop E, Strood
MD35	A2 High Street Canal Road Stop D, Strood
MD36	Walderslade Road, Poachers Pocket, Chatham
MD37	A2 Sovereign Boulevard, Barnsole Road, Gillingham
MD38	A2 Sovereign Boulevard, Twydall Lane, Gillingham
MD39	A228 Main Road, Chattenden
MD40	Medway Park, High Street Gillingham
MD41	Hempstead Valley Shopping Centre, Gillingham
MD42	Medway Maritime Hospital, Gillingham
MD43	A2 London Road, Rainham Mark Tesco
MD44	A2 High Street, Cricketers Rainham
MD45	Corporation Street, Community Hub Stop F
MD46	Commercial Road, Stop F, Strood

MD47	St Marks Church, Stop H, Canterbury Street, Gillingham
MD48	The Tideway, Rochester
MD49	The Brook, opp Iceland, Chatham
MD50	St Mark's Church Stop J, Canterbury Street, Gillingham
MD61	Island Way East, Haven Way, St Mary's Island, Chatham
MD62	Island Way East, Goldcrest Drive, St Mary's Island, Chatham
MD64	Corporation Street, Rochester Station Stop E, Rochester
MD65	Corporation Street, Rochester Station Stop D, Rochester
MD66	Dockside Outlet Centre Stop A, Chatham
MD67	Dockside Outlet Centre Stop B, Chatham
MD70	Twydall Community Hub, Twydall Green

### Large Screens:

MD51	Pentagon Centre, Chatham
MD53	Hempstead Valley Shopping Centre, Gillingham
MD54	Gillingham Library
MD55	Medway Maritime Hospital
MD56	Gun Wharf, Dock Road, Chatham
MD57	Rochester Visitor Information Centre
MD58	Medway Park Leisure Centre, Gillingham
MD59	Gillingham Rail Station
MD63	Strood Community Hub
MD68	Rochester Station
MD69	Twydall Community Hub

### Chatham Waterfront Bus Station:

Chatham Waterfront Stand A1
Chatham Waterfront Stand A2
Chatham Waterfront Stand A3
Chatham Waterfront Stand A4
Chatham Waterfront Stand A5
Chatham Waterfront Stand A6
Chatham Waterfront Stand A7
Chatham Waterfront Stand A8
Chatham Waterfront Stand B9
Chatham Waterfront Stand B10
Chatham Waterfront Stand B11
Chatham Waterfront Stand B12
Chatham Waterfront Stand B13
Chatham Waterfront Stand C14
Chatham Waterfront Stand C15
Chatham Waterfront Stand C16
Chatham Waterfront Stand D17
Chatham Waterfront Stand D18
Chatham Waterfront Stand D19
Chatham Waterfront Summary Screen A1
Chatham Waterfront Summary Screen A2
Chatham Waterfront Summary Screen B1
Chatham Waterfront Summary Screen B2



### 3 Schedule of shelters

#### Clearchannel Shelters

ATCO Ref:	Site Name	Shelter Ref	Location
249000000002	Strood Civic Centre	3208 0070	Outside Civic Centre Stop E
249000000003	Strood Civic Centre	3208 0069	Opposite Civic Centre Stop D
249000000004	Strood Post Office	3208 0072	Outside Post Office Stop B
249000000005	Strood St Nicholas Church	3208 0071	Outside St Nicholas Church Stop A
249000000006	Commercial Road Strood	3208 0424	Near McDonald's Stop G
249000000010	Darnley Arch	3208 0042	opposite play area
249000000011	Darnley Arch	3208 0084	opposite shops
249000000024	Marlowe Park Wells Road Shops	3208 0163	outside shops
249000000025	Marlowe Park Wells Road Shops	3208 0164	opposite Marlowe Park Medical Centre
249000000032	Bligh Way Fulmar Road	3208 0101	opposite Rochester Strood Family Centre
249000000033	Darnley Road Columbine Road	3208 0104	west of Columbine Road
249000000035	Darnley Road Jubilee	3208 0003	outside 156 Darnley Road
249000000040	Earl Estate Bligh Way Shops	3208 0067	Turning circle
249000000045	Watling St Lancelot Ave	3208 0056	outside 135 Watling Street
249000000046	Watling St Elaine Ave	3208 0074	west of Elaine Avenue
249000000047	Watling St Chapter Rd	3208 0055	outside 101 Watling Street
249000000048	Watling St Chapter Rd	3208 0011	outside 64 Watling Street
249000000049	Watling Street Gravesend Road	3208 0007	opposite Sports Centre
249000000050	Strood Sports Centre	3208 0027	outside Sports Centre
249000000051	Strood Weston Road	3208 0086	opp Weston Road in Watling Street
249000000073	Hoo Five Bells	3208 0279	outside Co-op
249000000074	Hoo Five Bells	3208 0278	outside Little Gem cafe shop
249000000120	Chatham Maritime Compass Centre	3208 0273	Opp Historic Dockyard Dock Rd entrance
249000000122	Maritime Quayside House	3208 0042	Near Gibraltar House
249000000123	Maritime Quayside House	3208 0043	Outside Ship & Trades PH
249000000130	Poplar Road	3208 0082	Adj "Hevercroft" Cuxton Road
249000000131	Ballard Business Park	3208 0083	Opp Business Park in Cuxton Road
249000000138	Cuxton White Hart	3208 0078	Opposite White Hart Public House
249000000176	Rainham Mark Tescos	3208 0154	Near Hoath roundabout
249000000177	Rainham Mark Tescos	3208 0155	Near Hoath roundabout in London Road
249000000193	Street End Road Mill Lane	3208 0090	opp Mill Lane
249000000196	Capstone Road Street End Road	3208 0016	west of Hopewell Drive
249000000209	Lynton Drive Victoria Cross	3208 0167	adj Victoria Cross
249000000211	Ballens Road	3208 0168	north of Ballens Road northbound
249000000212	Ballens Road	3208 0166	north of Ballens Road opposite wood
249000000214	Lords Wood Lane Kingston Cres	3208 0030	opposite Kingston Crescent
249000000226	Luton High Street Hen & Chicks	3208 (MC)	By Hen & Chicks PH
249000000228	Albemarle Road	3208 0034	outside 15 Albemarle Road
249000000233	Princes Park Morrisons	3208 0039	Princes Avenue
249000000242	Princes Avenue Walderslade Road	3208 0091	opposite 15 Princes Avenue
249000000243	Walderslade Village Bypass	3208 0095	Near Walderslade Village Centre
249000000261	York Ave Victoria Road	3213 0069	outside 57 York Avenue
249000000272	Strood Fire Station	3208 0068	Opposite garage
249000000280	Strood Academy	3208 0102	by school field
249000000285	Frindsbury Bingham Road	3208 0038	south of IJM Car Sales
249000000287	Sans Pariel	3208 0081	Outside Sans Pariel Public House
249000000288	Sans Pariel	3208 0157	Opp Sans Pariel Public House

24900000293	English Martyrs	3208 0085	Opp English Martyrs Church
24900000306	Cookham Wood Valley View Rd	3208 0050	South of Valley View Road southbound
24900000307	Cookham Wood Valley View Rd	3208 0049	outside 228 Maidstone Road
24900000308	Rochester Grammar Schools	3208 0100	Maidstone Road opp schools
24900000313	The Fairway	3208 0004	opp St Justus Church
24900000318	City Way St William's Way	3208 0079	Opp St Luke's Methodist Church
24900000321	Beatty Road Post Office	3208 0080	Outside 189A City Way
24900000343	East Row	3208 0013	East Row Stop L
24900000351	Warden Road	3208 0098	North of Priestfields
24900000360	Rochester Guildhall Museum	3208 0283	Opp Guildhall Museum stop A
24900000363	Rochester Dickens Centre	3208 0066	Opp The Casino stop C
24900000365	Rochester Star Hill	3208 0508	downside opp St Catherine's Court stop K
24900000366	Rochester Star Hill	3208 0507	upside near Star Inn stop F
24900000382	Cornwallis Avenue Greenview Walk	3205 0110	outside 124 Cornwallis Avenue
24900000384	Woodlands Road Recreation Ground	3205 0103	Adj Woodlands Primary School
24900000386	Beatty Avenue	3205 0108	Sturdee Avenue junction of Woodlands Road
24900000387	Sturdee Avenue Third Avenue	3205 0122	outside 94 Sturdee Avenue
24900000388	Sturdee Avenue Cricketers	3205 0097	Outside Cricketers Public House
24900000390	Barnsole Road School	3205 0115	outside 64 Sturdee Avenue
24900000402	Eastcourt Lane Goudhurst Road	3208 0142	in front of Hawkhurst Road flats
24900000404	Goudhurst Rd Twydall Evangelical Ch	3208 0141	outside Twydall Evangelical Church
24900000406	Twydall Shops	3208 0110	outside shops
24900000408	Twydall Beechings Green	3208 0274	adj Beechings Green Thornham Road
24900000417	Eastcourt Green	3208 0156	west of Eastcourt Lane
24900000419	Beechings Way Featherby Rd	3208 0161	Opp Esso garage
24900000422	Rainham Station	3208 0150	Station Road
24900000436	Miers Court Road	3208 0129	opp Mierscourt Close
24900000454	Deanwood Drive Longcattis Drive	no shelter	opp St Augustine of Canterbury RC Prim School
24900000456	Parkwood Hawbeck Road	3208 0128	north of Hawbeck Road
24900000472	Parkwood Shopping Centre	3208 0112	adj Parkwood Shops
24900000474	Deanwood Drive Lovelace Close	3208 0145	south of Lovelace Close northbound
24900000485	Maidstone Road Bottom	3208 0124	near Manor Farm Beefeater Public House
24900000525	Hempstead Valley Drive Kingsdown Cl	3205 0105	south of Kingsdown Close
24900000531	Hempstead Flying Saucer/Post Office	3205 0112	adj Flying Saucer PH
24900000538	Princes Ave Kingfisher Drive	3208 0272	Outside 24a Princes Avenue
24900000574	Silverweed Road	3208 0035	northeast of Silverweed Rd in Weeds Wood Rd
24900000580	Weeds Wood Road junction	3208 0266	Walderslade Road j/w Weeds Wood Road
24900000583	Poachers Pocket	3208 0012	Opp Poachers Pocket PH adj playing field
24900000585	Silverweed Road	3208 0006	south of King George Road northbound
24900000598	Wayfield Shops	3208 0019	outside Wayfield Community Primary School
24900000600	Wayfield Road Cherbourg Cres	3208 0020	west of Cherbourg Crescent
24900000619	The Strand	3205 0118	west of Church St in Pier Rd by flats
24900000628	Copenhagen Road	3205 0114	north of Copenhagen Rd in Canterbury Street
24900000631	Canterbury Street top Jezreels	3205 0102	near junction with Watling Street
24900000632	Gillingham Park	3205 0111	Nursing home
24900000641	Gillingham Somerfield	3205 0100	west of Skinner Street stop G
24900000642	King Charles Hotel for MKC	3205 0106	By sports stadium
24900000645	Dock Road Main Gate	3208 0009	opp Historic Dockyard entrance
24900000649	Hospital Lane	3208 0501	Outside synagogue in High Street
24900000650	Rochester Rail Station	3208 0505	outside Dragon Inn
24900000651	Rochester Rail Station	3208 0502	west of Station entrance
24900000653	Jackson's Fields	3208 0506	adj Jacksons Fields east of City Way stop H
24900000654	St Barts Hospital	3208 0504	outside St Barts Hospital in New Road

24900000655	St Barts Hospital	3208 0503	opp St Barts Hospital in New Road
24900000656	Southhill Rd Laundry	3208 0014	North of Southhill Rd in Maidstone Road
24900000658	Snodhurst Avenue	3208 0031	north of Snodhurst Avenue in Walderslade Road
24900000659	Snodhurst Avenue	3208 0093	north of Snodhurst Avenue in Walderslade Road
24900000667	Post House Hotel Watson Avenue	3208 0062	Opp Watson Avenue now renamed Holiday Inn
24900000668	Davis Estate Tiger Moth	3208 0026	north of roundabout outside Toys R Us
24900000669	Davis Estate Tiger Moth	3208 0021	north of roundabout
24900000670	Horsted College	3208 0041	Opp BAE Systems
24900000679	Huntsmans Corner	3208 0089	Outside Parish Church of St Stephen
24900000691	City Way Pattens Lane	3208 0064	south of Pattens Lane outside 300 City Way
24900000700	Chatham Rail Station	3208 0022	Stop B
24900000702	Chatham Rail Station	3208 0024	Stop C
24900000703	Chatham Rail Station	3208 0025	Stop A
24900000707	Chatham Cemetery	3208 0106	Opp Kingswood Avenue in Maidstone Rd
24900000708	Chatham Cemetery	3208 0107	south of Athelstan Rd in Maidstone Rd
24900000710	Chatham Football Ground	3208 0002	Outside Cemetry
24900000712	Huntsmans Corner	3208 0047	North of crossroads
24900000714	Magpie Hall Road Top	3208 0165	Opp Magpie Hall Rd in Walderslade Rd
24900000729	Luton Road Albany Road	3208 0060	outside Pharmacy
24900000730	Luton Road Brickmakers Arms	3208 0061	outside shops
24900000732	Luton Road Christchurch	3208 0033	outside Haywards Car Direct
24900000733	Luton Road Christchurch	3208 0059	east of Upper Luton Rd
24900000752	Brompton Wood Street	3208 0137	near Lennox Row in Wood Street
24900000754	Medway Park	3205 0116	Near Medway Park
24900000757	Gillingham Victoria Street	3205 0099	Near rail station Stop B
24900000759	Livingstone Circus	3205 0109	north of Napier Road in Gillingham Rd
24900000760	Dock Road Main Gate	3205 0107	Outside gate in lay-by
24900000761	Medway Council Gun Wharf	3208 0285	outside Gun Wharf
24900000763	The Brook		Opp Iceland
24900000764	High Street Tesco's	3208 0075	Outside Tesco's opp Gala Bingo
24900000766	Institute Road	3208 0088	outside Pembroke Court
24900000767	Chatham Hill Windmill Road	3208 0058	west of Upper Luton Rd
24900000771	Canterbury Street School	3208 0111	outside Byron Primary School
24900000773	Rock Avenue	3205 0114	outside St Augustines Church
24900000775	Jezreels	3205 0119	outside Ace of Spice
24900000777	Watling Street Barnsole Road Top	3208 0101	east of Barnsole Road
24900000778	Watling Street Barnsole Road Top	3205 0096	outside 133 Watling Street
24900000779	Watling Street Woodlands Road	3205 0121	outside Roary Gardens
24900000780	Watling Street Woodlands Road	3205 0113	by golf course
24900000781	Watling Street Featherby Road	3208 0121	by sports ground
24900000782	Watling Street Eastcourt Lane	3208 0139	west of Bowaters roundabout eastbound
24900000783	Watling Street Eastcourt Lane	3208 0123	west of Bowaters roundabout northbound
24900000784	Watling Street Featherby Road	3208 0158	by B & Q
24900000801	Pier Road Milner Road	3205 0117	west of Milner Road
24900000802	Rainham Mark London Road	3208 0136	junction with Hawthorne Ave
24900000803	London Road Pump Lane	3208 0147	outside 241 London Road
24900000804	London Road Pump Lane	3208 0119	opposite Guardian Court
24900000805	London Road Bloors Lane	3208 0127	west of Bedford Avenue
24900000806	London Road Bloors Lane	3208 0287	opp Bloors Lane
24900000808	London Road Roberts Road	3208 0113	near Manor Farm Beefeater Public House
24900000809	Holding Street	3208 0109	east of Holding Street
24900000810	Cricketers High Street Rainham	3208 0270	High Street
24900000811	Rainham White Horse	3208 0275	High Street White Horse

249000000834	Darnley Rd Maple Rd Bottom	3208 0103	outside 76 Darnley Road
249000000847	Bath Hard Lane	3208 0810	under railway bridge in High St
249000000860	Salters Cross	3208 0105	outside Post Office in Watling Street
249000000872	The Kestrel Lordswood	3208 0040	Turning circle by Shopping Centre
249000000925	Barnsole Road Livingstone Circus	3205 0098	Opposite Livingstone Road
249000000941	Princes Avenue Morrisons	3208 0036	outside Church of Christ the King
249000000942	Walderslade Road Boxley Road	3208 0092	outside 28 Robin Hood Lane
249000001003	St Mary's Road	3208 0073	south of Gun Lane
249000020118	Hempstead Valley Shopping Centre	3205 0095	Near restaurant Hempstead bus stop
2490101113	Rainham Mark Tescos	3208 0286	opp Tescos east of Bowaters
249000000859	Warden Road Rochester	3208 0282	Maidstone Road by Warden Road

## Medway Council owned shelters

M No.	ATCO CODE	Stop Name	Location
<b>Area A</b>			
102	249000000226	Hen & Chickens	LUTON HIGH STREET , HEN & CHICKS, LUTON
105	249000000785	High St, Gala Bingo	HIGH STREET, O/S GALA BINGO HALL, CHATHAM
106	249000000765	Institute Road	HIGH STREET, O/S FIVEWAYS COURT, CHATHAM
107	249000000725	Bank Street	LUTON ROAD, O/S No 10, CHATHAM
108	249000000726	Bank Street	LUTON ROAD, O/S No 49, CHATHAM
109	249000000727	Castle Road	LUTON ROAD, O/S No 126, CHATHAM
110	249000000728	Castle Road	LUTON RD, OPP LEONARD RD, CHATHAM
111	249000000706	Gladstone Road	MAIDSTONE ROAD, O/S No 65., CHATHAM
112	249000000705	Gladstone Road	MAIDSTONE ROAD, O/S 114D, CHATHAM
113	249000000709	Football Ground	MAIDSTONE ROAD, O/S No 152., CHATHAM
114	249000000711	Football Ground	MAIDSTONE ROAD, O/S No 194., CHATHAM
115	2490A010120A	Highview Drive	SHIRLEY AVENUE, O/S No 25, DAVIS ESTATE, CHATHAM
116	249000000191	Spar	STREET END ROAD OPP CAMERON CLOSE, CHATHAM
117	249000000206	Coppertree Walk	BADGER ROAD OPP COPPEERTREE WALK, CHATHAM
118	249000000207	Lordswood Close	LORDSWOOD LANE AT LORDSWOOD CLOSE, CHATHAM
119	249000000604	Tobruk Way	BURMA WAY, OPP No 21. WAYFIELD, CHATHAM
120	249000000199	Arundel Close	CLANDON RD OPP J/W ARUNDEL CLOSE. LORDSWOOD, CHATHAM
121	249000000550	Mermaid Close	HERON WAY OPP MERMAID CLOSE, PRINCES PARK
122	249000000544	Ryde Close	HERON WAY ADJ J/W RYDE CLOSE. PRINCES PARK
123	249000000546	Fisher Road	HERON WAY AT FISHER ROAD, PRINCES PARK
124	249000000542	Ventnor Close	HERON WAY, ADJ J/W VENTNOR CLOSE PRINCES PARK
125	249000000548	Coverdale Close	HERON WAY, ADJ COVERDALE CLOSE. PRINCES PARK
126	249000000540	Devon Close	HERON WAY, NR J/W DEVON CLOSE. PRINCES PARK
127	249000000865	North Dane Way	NORTH DANE WAY CHATHAM
128	249000000553	Maundene School	SWALLOW RISE O/S MAUNDENE SCHOOL., CHATHAM
130	249000000739	Victory Academy	MAGPIE HALL ROAD, O/S MEDWAY COMMUNITY COLLEGE (VICTORY ACADEMY) CHATHAM
131	249000000577	Sussex Drive	WALDESLADE ROAD, O/S 266-268. CHATHAM
132	249000000717	Snodhurst Bottom	WALDESLADE ROAD, O/S WATER WORKS. CHATHAM
133	249000000713	Huntsmans Corner	WALDESLADE ROAD, OPP St STEPHENS CHURCH. CHATHAM
134	249000000715	Magpie Hall Road Top	WALDESLADE ROAD OPP RIDGEWAY, CHATHAM
135	249000000244	Village Centre	WALDESLADE VILLAGE BY PASS ,OPP St WILLIAMS UNITED CHURCH, CHATHAM
136	249000000660	Hook Close	HOLLAND RD, NR J/W HOOK CLOSE. CHATHAM
137	249000000724	St Paul's Church	MAGPIE HALL ROAD NR J/W LISTMAS ROAD. CHATHAM
138	249000000565	King George Road	CHESTNUT AVE, NR J/W KING GEORGE ROAD. WALDESLADE CHATHAM
139	249000000566	Sindall Shaw House	KING GEORGE RD O/S SINDALL SHAW HOUSE, WALDESLADE, CHATHAM
140	249000000964	Sorrell Road	SORRELL ROAD, o/s ROSEMARY CLOSE, WEEDS WOOD, CHATHAM
141	249000000570	Pimpernel Way	YARROW ROAD, opp No. 39, WEEDS WOOD, CHATHAM
142	2490101081	Bus Station C15	WATERFRONT WAY, CHATHAM WATERFRONT BUS STN, CHATHAM. (Argos side)
143	2490101084	Bus Station D18	WATERFRONT WAY, CHATHAM WATERFRONT BUS STN, CHATHAM (Halifax Bank side)
144	249000000237	Downland Walk	PRINCES AVE, DOWNLAND WALK, PRINCES PARK CHATHAM
145	249000000126	Haven Way	ISLAND WAY EAST, ST MARY'S ISLAND, CHATHAM, nr Haven Way

146	249000000763	The Brook, Iceland	THE BROOK, CHATHAM, opp Icelands
147	249000000208	Lynton Drive	LORDS WOOD LANE, CHATHAM nr j/w Lynton Dr
148	2490101055	Primary School	ISLAND WAY WEST, ST MARY'S ISLAND. CHATHAM
149	249000000125	Goldcrest Drive	ISLAND WAY EAST, ST MARY'S ISLAND, CHATHAM nr j/w Dunlin Drive.
150	249000000984	Dockside Outlet Centre	DOCKHEAD ROAD, CHATHAM MARITIME, CHATHAM
151	2490101193	Dockside Outlet Centre	DOCKHEAD ROAD, CHATHAM MARITIME CHATHAM
<b>Area B</b>			
201	249000000340	Rochester Health Centre	DELCE ROAD OPP o/s ST PETER'S CHURCH, ROCHESTER
202	249000000339	Rochester Health Centre	DELCE ROAD O/S ST PETER'S CHURCH, ROCHESTER
203	249000000341	Fort Street	DELCE ROAD ADJ FORT STREET, ROCHESTER
204	249000000342	Fort Street	DELCE ROAD OPP FORT STREET, ROCHESTER
205	249000000750	Enterprise Close	ANTHONYS WAY ADJ J/W ENTERPRISE CLOSE., MEDWAY CITY ESTATE
206	249000000747	Chaucer Close	ANTHONYS WAY ADJ J/W CHAUCER CLOSE. MEDWAY CITY ESTATE
207	249000000745	Neptune Business Park	ANTHONYS WAY OPP LAMP COLUMN No 63, MEDWAY CITY ESTATE
208	249000000006	Commercial Road Stop G	COMMERCIAL ROAD O/S TEMPLE ST CAR PARK, STROOD
209	249000000007	Matalan Stop F	COMMERCIAL ROAD O/S "Matalan" CAR PARK. STROOD
210	249000000744	Trident Close	SIR THOMAS LONGLEY ROAD O/S CENTRE COURT N/AGENTS, MEDWAY CITY ESTATE
211	249000000743	Culpeper Close	SIR THOMAS LONGLEY ROAD O/S INVICTA HSE LC 17, MEDWAY CITY ESTATE
212	249000000742	Riverside Estate Scotline	SIR THOMAS LONGLEY ROAD ADJ L/C No 29 Nr SCOTLINE, MEDWAY CITY ESTATE
213	249000000740	Sir Thomas Longley Road	SIR THOMAS LONGLEY ROAD O/S UNIT 1 "ROCHESTER", MEDWAY CITY ESTATE
214	249000000271	Fire Station	GRAVESEND ROAD O/S No 116, STROOD
215	249000000266	Coach And Horses	GRAVESEND ROAD AT A2 C/O BROOMHILL RD, STROOD
218	249000000135	Cinema	CHARIOT WAY NR CINEMA, MEDWAY VALLEY PARK
219	249000000136	Gala Bingo	CHARIOT WAY O/S "GALA" CLUB MEDWAY VALLEY PARK
220	249000000008	Darnley Arch	A228 CUXTON ROAD OPP Nos 96 / 98, STROOD
221	2490102808	Pilgrims Road	A228 ROCHESTER ROAD HALLING O/S 68, STROOD
222	249000000290	Gill Avenue	WAINSCOTT ROAD NR J/W GILL AVE, WAINSCOTT
223	249000000292	Wainscott Walk	WAINSCOTT ROAD O/S No 49, WAINSCOTT
224	249000000137	White Hart	A228 SUNDRIDGE HILL OPP BUSH ROAD. CUXTON
225	249000000345	Watts Avenue	MAIDSTONE ROAD O/S "WATTS ALMSHOUSES" ROCHESTER
226	249000000352	St Margaret's Cemetery	MAIDSTONE ROAD O/S 88/90, ROCHESTER
227	249000000344	Longley Road	MAIDSTONE ROAD O/S 201A, ROCHESTER
228	249000000353	St Margaret's Cemetery	MAIDSTONE ROAD adj 265, ROCHESTER
229	249000000859	Warden Road	MAIDSTONE ROAD O/S 271, ROCHESTER
231	249000000349	Foord Almhouses	PRIESTFIELDS OPP ALMSHOUSES, ROCHESTER
232	249000000043	Stangate Road	PARKFIELDS O/S No 6 STROOD
233	249000000374	Cookham Hill	BORSTAL RD OPP COOKHAM HILL, BORSTAL
234	249000000354	Borstal, White Horse	BORSTAL STREET O/S St MATTHEWS CHURCH, BORSTAL
235	249000000375	Borstal, White Horse	BORSTAL STREET O/S SHERIDAN COURT (OPP No 100 ), BORSTAL
236	249000000377	Silver Hill	BORSTAL STREET O/S CHURCH (OPP No 127 ), BORSTAL
237	249000000993	Beresford Avenue	PATTENS LANE OPP PATTENS PLACE, CHATHAM
238	249000000688	Pattens Lane	PATTENS LANE OPP No 1A, CHATHAM
239	249000000687	Robert Bean Lodge	PATTENS LANE OPP No 42, CHATHAM
240	249000000685	Ewart Road	PATTENS LANE ADJ BALFOUR CENTRE opp GOLDING CLOSE, CHATHAM

241	24900000684	Ewart Road	PATTENS LANE ADJ REDLAND SHAW., CHATHAM
242	24900000330	Wisdom Hospice	St WILLIAMS WAY O/S 148 ROCHESTER
243	24900000329	Wisdom Hospice	St WILLIAMS WAY OPP 142 ROCHESTER
244	24900000016	Cedar Children's Academy	CEDAR ROAD ADJ J/W WILLOW ROAD STROOD
245	24900000296	Slatin Road	CLIFFE RD OPP BERBER ROAD. STROOD
246	24900000299	King Arthur's Drive	CLIFFE RD OPP Nos 225-227 STROOD
247	24900000278	Cliffe Road Top	CLIFFE RD OPP No 267 STROOD
248	24900000286	Bingham Rd	A228 FRINDSBURY ROAD OPP PARSONAGE LANE STROOD
249	24900000029	Southwark Road	FULMAR ROAD OPP UPLANDS CLOSE. STROOD
250	24900000027	Chelmsford Rd	SEAGULL ROAD NEAR St PAULS CLOSE. STROOD
251	24900000026	Chelmsford Rd	SEAGULL ROAD OPP St PAULS CLOSE STROOD
252	24900000302	Bridge Wardens	THE TIDEWAY O/S 220 ROCHESTER
253	24900000303	The Tideway	THE TIDEWAY O/S Nos 164 – 166 ROCHESTER
254	24900000304	Hawser Rd	THE TIDEWAY O/S "TRANSOM HOUSE", ROCHESTER
256	24900000315	Fleet Rd, Delce School	FLEET ROAD OPP No 7, ROCHESTER
257	24900000173	Burleigh Close	REDE COURT ROAD NR J/W BURLEIGH CLOSE, STROOD
258	24900000325	Association Walk	WARREN WOOD ROAD OPP ASSOCIATION WALK. ROCHESTER
259	249099325	Morrisons	KNIGHT ROAD ADJ MORRISONS SUPERMARKET
260	24900000834	Maple Road Bottom	DARNLEY ROAD / MAPLE ROAD
261	24900000664	Maidstone Rd, Asda	MAIDSTONE ROAD N
263	24900000675	The Ridgeway	WEST OF THE RIDGEWAY / HORSTED WAY
339	24900000674	Horsted Park	HORSTED WAY, CHATHAM,
264	24900000361	Guildhall Museum Stop P	CORPORATION STREET, NEAR MUSEUM, ROCHESTER
266	2490101051	Strood Station	CANAL ROAD, NEAR RAILWAY STATION ACCESS ROAD, STROOD {E/B}
267	2490101050	Strood Station	CANAL ROAD, NEAR RAILWAY STATION ACCESS ROAD, STROOD {W/B}
268	2490101062	Medway Gate	MEDWAY GATE / NEAR BUTLERS PARK WAY, STROOD, ROCHESTER
269	24900000031	Fulmar Road	DARNLEY RD / BLIGH WAY / FULMAR ROAD
270	24900000846	Bath Hard Lane	HIGH STREET, NEAR DOUST WAY, ROCHESTER
271	24900000362	Rochester Station Stop D	ROCHESTER STATION STOP D, A2 CORPORATION STREET
272	2490101195	Rochester Station Stop E	ROCHESTER STATION STOP E, A2 CORPORATION STREET
<b>Area C</b>			
301	24900000768	Windmill Road	CHATHAM HILL OPP UPPER LUTON ROAD CHATHAM
302	24900000626	St Marks Church	CANTERBURY ST O/S St MARKS CHURCH, GILLINGHAM
305	24900000407	Wingham Close	BEECHINGS WAY O/S No 176, TWYDALL, GILLINGHAM
306	24900000526	Kingsdown Close	HEMPSTEAD VALLEY DRIVE NR J/W KINGSDOWN CLOSE, HEMPSTEAD
307	24900000452	Nares Road	DEANWOOD DRIVE ,EAST SIDE NR TYLER DRIVE, PARKWOOD
308	24900000453	Nares Road	DEANWOOD DRIVE, WEST SIDE NR TYLER DRIVE., PARKWOOD
309	24900000457	Hawbeck Rdod	DEANWOOD DRIVE,EAST SIDE NR HAWBECK ROAD, PARKWOOD
310	24900000468	Deanwood Drive Top	DEANWOOD DRIVE NR J/W MAIDSTONE ROAD, PARKWOOD
311	24900000455	St Augustine School	DEANWOOD DRIVE / LONG CATLIS ROAD, O/S St AUGUSTINES CHURCH, PARKWOOD
313	24900000473	Parkwood Shops	DEANWOOD DRIVE NR WYVILL CLOSE, PARKWOOD
314	24900000475	Lovelace Close	DEANWOOD DRIVE OPP LOVELACE CLOSE, PARKWOOD
315	24900000450	Thrale Way	TYLER DRIVE S/O No 44 PARKWOOD
316	24900000502	Fairview Avenue Shops	FAIRVIEW AVENUE O/S SHOPS Nos 151-159, WIGMORE
317	24900000425	Tilbury Road	STATION ROAD,RAINHAM OPP No 323
318	24900000533	Hempstead Infant Sch.	HEMPSTEAD ROAD O/S LIBRARY opp 238, HEMPSTEAD

319	249000000484	Lonsdale Drive End	LONSDALE DRIVE S/O No 26, RAINHAM
320	249000000623	James Street Top	RICHMOND ROAD BETWEEN Nos 26 & 28, GILLINGHAM
321	249000000183	Hempstead Post Office	DUKES MEADOW DRIVE S/O 152 HEMPSTEAD ROAD, HEMPSTEAD
322	249000000614	Plantation Rd	GRANGE ROAD O/S 290 GILLINGHAM
323	249000000610	King Edward Rd	GRANGE ROAD PP KING EDWARD ROAD. GILLINGHAM
324	249000000609	Castlemaine Avenue	GRANGE ROAD OPP CHURCH GREEN. GILLINGHAM
325	249000000445	Maryland Court	MIERSCOURT ROAD OPP MARYLAND COURT RAINHAM
326	249000000435	Mierscourt Close	MIERSCOURT ROAD NR A2, HIGH STREET RAINHAM
327	249000000444	Maryland Court	MIERSCOURT ROAD S/O 1 MARYLAND COURT.
328	249000000448	Tyler Drive	MIERSCOURT ROAD OPP No 605 RAINHAM
329	249000000831	Preston Avenue	PRESTON AVE S/O No 65 ALLISON AVE. DARLAND GILLINGHAM
330	249000000751	Brompton High Street	HIGH STREET BROMPTON OPP 48 BROMPTON GILLINGHAM
331	249000000620	Nasir Mosque	RICHMOND ROAD, opp No. 204 GILLINGHAM
332	249000000769	Medway Maritime Hospital	MEDWAY MARITIME HOSPITAL WINDMILL ROAD, GILLINGHAM
333	249000000753	Medway Park Stop E	BROMPTON ROAD/MILL ROAD ADJ TO SPORTS GROUND, GILLINGHAM
334	249000000771	Byron School	OPP BYRON PRIMARY SCHOOL, CANTERBURY STREET GILLINGHAM
335	249000000470	Campleshon Road	NORTH OF CAMPLESHON ROAD (N), PARKWOOD
336	249000000471	Campleshon Road	DEANWOOD DRIVE, NEAR FINDLAY CLOSE, PARKWOOD
337	249000000639	Duncan Rd, Aldi	ADJACENT TO ALDI CAR PARK (N), DUNCAN ROAD, GILLINGHAM
344	249000000756	King Street Stop A	KING STREET, SOUTH OF JEFFREY STREET, GILLINGHAM
345	249000000507	Kenyon Walk	WIGMORE ROAD, KENYON WALK, WIGMORE, GILLINGHAM
338	n/a		TWYDALL GREEN, TAXI RANK, TWYDALL, GILLINGHAM {o/s car park to shops }
348	2490101011	Mid Kent College Site	PRINCE ARTHUR ROAD, GILLINGHAM
350	2490101025	Coach Park & Ride	MAIDSTONE ROAD, WIGMORE PARK & RIDE COMMUNITY SITE, WIGMORE, GILLINGHAM
351	249000000627	St Marks Church	ST MARKS CHURCH OPP, CANTERBURY STREET GILLINGHAM
352	249000000829	Darland Avenue	J/W HAMELIN ROAD, DARLAND, GILLINGHAM
<b>Area D</b>			
402	249000000094	Holiday Village	EVERY WAY, ALLHALLOWS O/S No 164 – 166
403	249000000093	Kingsmead Caravan Park	EVERY WAY, ALLHALLOWS, OPP BRITISH PILOT P.H.
404	249000000091	All Saints Church	STOKE ROAD, ALLHALLOWS O/S No 12.
406	249000000113	Woodside Green	VIEW ROAD, CLIFFE WOODS OPP No 75
407	249000000103	High Street	HIGH STREET, ISLE OF GRAIN, OP. SHOPS C/O DOGETTS ROW
408	249000000154	Halling Railway Station	HIGH STREET, HALLING OPP No 34
409	249000000155	Halling Railway Station	HIGH STREET, HALLING OPP RAIL STATION.
410	249000000152	Jade Hill	KENT ROAD, HALLING OPP No 67
411	249000000168	Pilgrims Road	VICARAGE RD, UPPER HALLING ADJ TO “LENLEYS COTTAGES”
412	249000000068	Hundred Of Hoo Academy	MAIN ROAD, HOO St WERBURGH, OPP HUNDRED OF HOO SCHOOL.
413	249000000069	St Werburgh Crescent	MAIN ROAD, HOO St WERBURGH, o/s 133
414	249000000075	Hoo Marina	VICARAGE LANE HOO St WERBURGH, ENTRANCE TO MARINA
415	249000000089	Nags Head	GRAIN ROAD, LOWER STOKE, OPP “NAGS HEAD” PUBLIC HOUSE
416	249000000087	Grain Road	GRAIN ROAD, BURROWS LANE MIDDLE STOKE O/S 2 MEDWAY VIEW.
417	249000000086	Vicarage Lane	THE STREET, UPPER STOKE, OPP “WHITE HORSE” P.H
418	249000000169	Browndens Road	BROWNDENS ROAD, UPPER HALLING J/W THE STREET.
419	249000000160	Howlsmere Close	HIGH STREET, HALLING NR J/W HOWLSMERE CLOSE.
420	249000000104	Christmas Lane	A228 SHARNAL STREET HIGH HALSTOW, O/S VETS.



421	249000000105	Ratcliffe Highway	A228 SHARNAL STREET, NEAR CHRISTMAS LANE
422	249000000083	Wylie Road	WYLIE ROAD, HOO ST WERBURGH AT 30 KNIGHTS RD
423	249000000072	Hoo, Main Road	OUTSIDE NO. 93 MAIN ROAD
424	2490101049	Liberty Park	HOO RD, WAINSCOTT OPP LIBERTY PARK
426	249000000063	Chattenden Main Road	MAIN ROAD ADJ BROADWOOD ROAD CHATTENDEN
429	249000000062	Chattenden Main Road	MAIN ROAD ADJ CHATTENDEN LANE
425	249000000081	Fourwents Road	BELLS LANE / NR JUNCT FOURWENTS RD, HOO ST WERBURGH
427	249000000151	St Andrews Park	A228 FORMBY RD, HALLING, O/S ST ANDREWS PARK DEVELOPMENT
428	249000000150	St Andrews Park	A228 FORMBY RD, HALLING, OPP ST ANDREWS PARK DEVELOPMENT

## **Annex B**

### **Measures to be maintained by Medway Council**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

<b>Measures</b>
Parking and bus priority enforcement Roadworks management Shelter cleaning Planning consultation External funding bids Funding of socially necessary services* Kickstart funding for service expansion* Subsidy for lower fare levels* <i>*subject to funding bids</i>

#### **Parking and bus priority enforcement**

Bus Lane enforcement

- Chatham Waterfront Bus Station -Globe Lane/Waterfront Way, Chatham
- Riverside Bus Link, Canal Road Strood

Link to Medway Council's Parking Enforcement Policy

[https://www.medway.gov.uk/downloads/file/5966/parking\\_enforcement\\_policy\\_-\\_april\\_2021](https://www.medway.gov.uk/downloads/file/5966/parking_enforcement_policy_-_april_2021)

#### **Zero tolerance parking enforcement**

In line with its priority to make it easier to travel around Medway, the council has a zero tolerance policy towards illegal parking on the main routes through the urban areas. This means that, on these routes, civil enforcement officers will issue an instant penalty charge notice to vehicles seen stopped on restrictions.

The council has set this enforcement in response to public demand to keep Medway moving. Illegally parked vehicles on main roads cause congestion that could easily be avoided if the owners simply used the car parks and parking bays. The council wants to tighten up on the main routes, not the residential areas where an observation time will still apply.

There are 49 off-road car parks in Medway, providing 5,500 car parking spaces.

CEO's to give 2 minutes observation period to vehicles parked on yellow lines in school areas during school peak times.

**Zero tolerance areas:**

This measure applies to all double and single yellow lines on the following streets:

<b>Rochester</b>	<b>Gillingham</b>
High Street (including paved area)	Wood Street
City Way	Canterbury Street
	Brompton Road
<b>Chatham</b>	Jeffrey Street
	Green Street
Maidstone Road	Duncan Road
Best Street	Nelson Road
Brook	Britton Farm Street
Batchelor Street	
Clover Street	<b>Strood</b>
Military Road	
Railway Street	Commercial Road
Medway Street	Knight Road
Globe Lane	Priory Road
Dock Road	Cuxton Road
Luton Road	
High Street (including paved area)	<b>Hoo</b>
<b>Rainham</b>	Main Street
	Church Street
Station Road	
High Street (A2)	

**Roadworks management**

Medway Council operates a Streetworks permitting scheme  
[https://www.medway.gov.uk/downloads/file/3906/street\\_works\\_permit\\_scheme\\_2017](https://www.medway.gov.uk/downloads/file/3906/street_works_permit_scheme_2017)

## Cleaning of shelters

Operation	Service level / Target response time (From report during working hours or discovery where applicable)	Comment/Action
<b>Scheduled Cleaning &amp; Maintenance:</b>		
Bus Shelter Asset Clean	One clean for each bus shelter asset per three months (quarterly) for all bus shelters listed in Schedule 1 - or - more frequently for those advertising assets where Contractor deems more frequent cleaning will benefit said shelter.	Routine cleaning in line with service requirements and Contractors proposed cleaning method.
Electrical Testing (as detailed below) including electrical safety check of circuits	Annual visual inspection (can be carried out at same time as asset clean). Full electrical test to be carried out 5 years since last test	Report to go the Council within one month of inspection or test
Offensive graffiti cleaning & Fly posters and other graffiti	1 working day	Remove offensive graffiti or fly poster
<b>Ad-hoc Maintenance:</b>		
Emergency damage	Within 4 hours of notification	To attend site to determine what action or resource is required
Dangerous structure	Within 1 working day of notification	Rectify.
Removal of broken glass	Within 5 hours of notification	To be made safe within 5 hours
Glazing repairs	Within 2 working days of notification	
Illumination fault	Within 4 working days of notification	
Illumination fittings	Annually & as required	

Structural safety	Annual test/inspection.  Plus a visual inspection to be carried out on every cleaning cycle.	Annual report to go to the Council within one month of completion of annual inspection.
Structure relocation	By agreement	
Removal & alternate location	By agreement	
Day-to-day maintenance of structure	4 working days	Response time may increase if other organisations / resources required.

## **Chatham Waterfront Bus Station**

- 2 Daily litter picking/bin changes
- 3 Daily cleaning of glass and seating
- 4 4 times a day clean of public toilets
- 5 Gutter cleaning daily
- 6 2 x yearly – full deep clean of bus station surfacing
- 7 Renewal of lines and markings when required
- 8 Highway repairs when required
- 9 Lighting checked – yearly
- 10 Lighting repairs- when required.

## **Maintaining timetable information**

Medway Council will work with operators to provide roadside timetable displays. Operators providing commercial services should provide their own displays for use in infrastructure supplied by Medway Council.

Medway Council pays for and maintains Bus Stop infrastructure such as Bus Stop flags and timetable cases.

Operators providing commercial services who do not wish to provide their own displays will be charged for the service by Medway Council  
Medway Council will make arrangements for wholly-tendered services.

## **Planning consultation**

Medway Council has a bespoke planning officer that sits within the transport team who comments and advises from a transport perspective. Requests are made for funds, infrastructure, and conditions to support public transport usage where appropriate.

## **External funding bids**

Medway Council will support any external funding bids by helping to prepare them, and work in partnership with local bus operators to obtain funding.

## Annex C Obligations on Operators

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

<b>Operational requirements</b>	<b>Route requirements</b>
Vehicle enhancements Participation in ticketing schemes Open Data Implement a Passenger Charter Use of standard stop names	To be determined

### **Vehicle enhancements**

C1. Operators will work towards the minimum vehicle standards described in this Annex.

- Subject to funding, to upgrade vehicles to meet the equivalent of Euro VI emission standards. To replace Euro III and Euro IV vehicles as soon as practical, subject to funding.
- Subject to funding, audio-visual next stop announcements
- On board CCTV, ideally including forward-facing cameras

C2. Dates to implement these standards will be determined subsequently, using the Bespoke Variation Mechanism described in Section 5

### **Participation in ticketing schemes**

C3. Operators will use ticket machines that can issue and read QR codes, in order to participate fully in the schemes listed in Annex D.

### **Implement a Passenger Charter**

C4. Operators commit to develop and implement a Bus Passenger Charter, by a date to be determined subsequently, using the Bespoke Variation Mechanism described in Section 5

### **Use of standard stop names and unique numbers**

C5. When making registration changes, operators commit to use a common name for bus stops ensuring the NAPTAN database reflects that name and any naming conflict between the two is resolved. The same name should also be used in all public references to the stop, whether written or electronic.

C6. Operators commit to ensure that there is no duplicate numbering on any services that run in Medway.

## Tackling congestion

C7. Operators will work with Medway Council to identify where congestion has a high impact on bus reliability and through use of data consider reciprocal network benefits which could be offered up if improvements were delivered. Where highway network changes are made that result in resource savings as a result of faster journey times, operators will reinvest some of the benefit in more frequent services, new or newer buses, or other improvements of mutually agreed value in conjunction with local network reviews

## Other measures

<b>To ensure that appropriate and up to date live information feeds to BODS and other real time systems cover all local bus services</b>	<b>Ties in with 4.8</b>
To ensure that operators' websites clearly and accurately include all operated timetables and provide a link and promotion to the KCC "one stop shop" site	Ties in with 4.8
<b>To ensure that all staff are fully trained in providing excellent customer service, and to operate services to high standards of service quality, commensurate with the quality of highway infrastructure in place to do so.</b>	
Through high levels of operational management (e.g. vehicle contingency, network planning, scheduling, roadworks planning etc) work to deliver the highest possible levels of reliability and operational standards.	
To put passenger safety at the forefront of thinking with respect to operational / service management.	



## **Annex D Ticketing**

### ***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

D1. The following tickets will be offered for sale and use on all local bus services:  
Discovery Ticket

D2. Operators running local bus services (except routes running only on schooldays) will apply to the scheme promoter to be part of the PlusBus scheme for Medway. The area of validity is shown on the PlusBus website.

D3. Operators will use their best endeavours to develop an all-operator ticket for use in the Medway area at the earliest opportunity. As a minimum, the ticket should be available in day and weekly versions, and available as paper or app purchase. All tickets will be QR coded, and the codes will be shared, so that all operators can issue and read the ticket.

D4. The Medway ticket is deemed to be a multi-operator travelcard (MTC) and therefore meets the requirements of the Competition Act 1998 (Public Transport Ticketing Schemes Block Exemption) Order 2001 (as amended).

D5. The pricing mechanism for the Medway ticket will be determined by the Enhanced Partnership Management Board, having due regard to competition law.

## **Annex E**

### **Aspirational service enhancements and fare changes**

***This section may be varied using the Bespoke Variation Mechanism described in Section 5***

E1. The Enhanced Partnership Management Board will determine where fare changes and service enhancements should be implemented, with a view to achieving one or more of the following purposes:

- securing improvements in the quality of vehicles or facilities used for or in connection with the provision of local services;
- securing other improvements in local services of benefit to users of local services; and
- reducing or limiting traffic congestion, noise or air pollution.

## Appendix 1

### Bus Service Improvement Plan targets

Targets	2018/19	2019/20	Target for 2024/25	Description of how each will be measured
Journey time	n/a	n/a	80%	Data from ABOD % of journeys on time at timing points Data from Sept 2021 All services – 70.4% 101- Gillingham- Maidstone-69.6% 132- Chatham- Hempstead- 68.4% 140- Strood- Chatham- 71.9% 145- Rochester- Chatham- 76.2% 166- Chatham- Lordswood- 70.7% 182- Twydall- Chatham- 65.1%
Reliability	n/a	n/a	98%	Data from ABOD Number of journeys run
Passenger numbers	8,060,018	8,022,306	8,000,000 Pre covid figure	Data from operators
Average passenger satisfaction	57%	58%	65%	NHT Survey (see below) – PTIB06 – measure of satisfaction with the local bus service overall.

#### *Passenger numbers*

No. of passengers (Medway area)

No. of passengers boarding at Chatham bus station

Percentage of shoppers travelling by bus to Chatham town centre

#### *Reliability*

Percentage of journeys operated

Percentage of journeys tracking

Percentage of journeys on time

Percentage of journeys late

Percentage of journeys early

#### *Euro engine standard*

Increase proportion of Euro V, and subsequent (or equivalent) buses in fleet.

#### *Roadworks on network*

No. of planned roadworks notified to bus operators

No. of planned roadworks not notified to bus operators

No. of emergency roadworks affecting bus operators

#### *Cleanliness and information*

Percentage of shelters cleaned (or number and target)

Percentage of Real Time Information displays working

OR %age of stops with information

## Appendix 2

### Glossary and Definitions

**Automatic Vehicle Location (AVL)** – means for automatically determining and transmitting the geographic location of a vehicle, allowing it to be tracked in real time.

**Bespoke Variation** – a means to vary the requirements of the Enhanced Partnership Scheme, described in Section 5, without invoking the full requirements of Section 138 of the Transport Act 2000.

**Bus Gate** – short stretch of road carriageway that is restricted to use by buses and (where specified) taxis and other authorised vehicles as indicated on appropriate signage on the approach.

**Bus Lane** – signposted lane, designated for use by registered local bus services and (where specified) taxis and other authorised vehicles, at the times also indicated by signage.

**Bus Lane Enforcement** – action taken to ensure that bus lanes and bus gates are used only by authorised vehicles. This is often carried out by using cameras to record unauthorised use, with the issue of civil penalties to offenders under section 144 of the Transport Act 2000.

**Bus Service Improvement Plan (BSIP)** – a document containing proposals to improve bus services, available to download at [www.medway.gov.uk/bsip](http://www.medway.gov.uk/bsip)

**CCTV** – closed circuit television system, whereby static or mobile cameras are used to record offences or for surveillance and safety and security purposes.

**CVRAS** – Clean Vehicle Retrofit Accreditation Scheme (CVRAS), a certification scheme for manufacturers of retrofit emissions reduction technology that will enable older vehicles to meet a higher standard of engine emissions.

**Enhanced Partnership Management Board** – the committee of operators and LTAs responsible for managing the Enhanced Partnership.

**Enforcement Camera** – roadside camera that records and produces suitable evidence of unauthorised use of bus lanes or bus gates for the Local Highway Authority to issue civil penalties under section 144 of the Transport Act 2000.

**EP Scheme Area** – area to which this EP Scheme document applies.

**Euro III/IV/V/VI** – a measure of engine exhaust standard.

**Euro VI equivalent standards** – Euro VI diesel bus or a bus with CVRAS approved technologies retrofitted to a diesel bus to reduce NOx and PM emissions and achieve Euro VI equivalent standards

**Facilities** – physical assets that are provided at specific locations along particular routes (or parts of routes) within the EP scheme area or new and improved bus priority measures. This is deemed for such purposes of section 138D(1) of the Transport Act 2000.

**Measures** – improvements with the aim of:

- Increasing the use of local bus service serving the routes to which the measures relate or ending or reducing a decline in their use; or
- Improving the quality of local bus service.

**Local Authorities** – prescribed under section 23 of the Local Government Act 2003.

**Local Highway Authority** – Local Authority with responsibility for the maintenance of highway infrastructure in its area (in this Enhanced Partnership, Medway Council).

**Local Transport Authority (LTA)** – Local Authority with responsibility for transport matters in its area (in this Enhanced Partnership, Medway Council).

**Medway Enhanced Partnership Plan** – document made pursuant to section 138A of the Transport Act 2000 and which is required to be in place for an EP Scheme to be made.

**Multi-Operator Capping** – common fares and ticketing product, applied across multiple bus operators, that will cap a user’s travel cost according to the lowest price available for the journey or journeys made.

**Multi-Operator Ticketing** – common fares and ticketing product applied and accepted by multiple operators.

**Real Time Information** – using technology to track the location of buses in real time. Information is transmitted to bus stops or devices to indicate to passengers the predicted arrival time at a particular point.

**Registered Local Bus Service** – as set out in Section 2 of the Transport Act 1985.

**TRO** – Traffic Regulation Order, made under the Road Traffic Regulation Act 1984 or any other enactment regulating the use of roads or other places.

**Zero Emission Vehicle** – vehicle that emits no pollutants at its tailpipe.