

Health and Adult Social Care Overview and Scrutiny Committee

13 March 2025

Medway NHS Foundation Trust – Care Quality Commission Emergency Department Inspection

Report from: Lee-Anne Farach, Director of People and Deputy Chief Executive

Author: Teri Reynolds, Principal Democratic Services Officer

Summary

The Care Quality Commission published a [report](#) on Wednesday 5 March 2025, following an unannounced inspection of the Emergency Department at Medway Maritime Hospital (Medway NHS Foundation Trust – MFT) on 21 February 2024. The attached report provides detail on the findings of that inspection and the actions taken and progress made by MFT.

1. Recommendations

1.1 Members are asked to note the report.

2. Budget and policy framework

2.1 Under the Local Authority (Public Health, Health and Wellbeing Boards and Health Scrutiny) Regulations 2013 the Council may review and scrutinise any matter relating to the planning, provision, and operation of the health service in Medway. In carrying out health scrutiny a local authority must invite interested parties to comment and take account of any relevant information available to it, and, in particular, relevant information provided to it by a local Healthwatch. The Council has delegated responsibility for discharging this function to this Committee and to the Children and Young People Overview and Scrutiny Committee as set out in the Council's Constitution.

3. Background

3.1 The Care Quality Commission (CQC) is the independent regulator of health and adult social care in England. It helps to ensure health and social care services provide people with safe, effective, compassionate, high-quality care

and encourages care services to improve. CQC monitors, inspects and regulates services and publish their findings and take action where necessary

3.2 Medway NHS Foundation Trust was inspected by CQC in 2024 and the CQC's findings and the hospital's response are set out at Appendix 1. The link to the full CQC findings is set out under background papers below.

4. Risk management

4.1 There are no significant risks to the Council arising directly from this report.

5. Financial implications

5.1 There are no financial implications to Medway Council arising directly from this report.

6. Legal implications

6.1 The legal implications are set out in the report.

Lead officer contact

Teri Reynolds, Principal Democratic Services Officer

Tel: (01634) 332103 Email: teri.reynolds@medway.gov.uk

Appendices

Appendix 1 – Report from Medway NHS Foundation Trust

Background Papers

[CQC report](#)