

Cabinet

11 February 2025

One Medway Council Plan 2024-2028 2025-26 Key Performance Indicator Refresh

Appendix 3

1. Business Support and Digital Overview and Scrutiny Committee
 - 1.1 The report was considered by the Business Support and Digital Overview and Scrutiny Committee on 30 January 2025, the draft minutes are set out below:
 - 1.2 **Discussion:**
 - 1.3 The Chief Organisational Culture Officer introduced the report. The report presents refresh of key performance indicators (KPI's) for the forthcoming year with no change in the Council's priorities. Nine KPIs have been amended with the reasons for this provided in the report, with three indicators removed and a further three indicators would be reviewed subject to updated data.
 - 1.4 The following issues were discussed:
 - 1.5 **Presentation** – a Member commented that they found it difficult to follow where targets had not been met, the Chief Organisational Culture Officer acknowledged this difficulty. She explained that mitigations and proactive work to meet targets were contained within the monitoring report which would be reported to the Committee at the next meeting and undertook to review how this refresh was presented in future years.
 - 1.6 **Decision:**
 - a) The Committee considered the proposed changes to the key performance indicators that will be used to track performance of the One Medway Council Plan in 2025-26 as set out in Appendix 1 and section 4.7 and submitted comments as set out in the minutes to Cabinet.
 - b) The Committee noted that Council will be requested to delegate authority to the Chief Executive, in consultation with the Leader of the Council, to agree new key performance indicators and interim targets where applicable as set out in paragraph 4.8 of the report.