From:
Sent:
To:
Subject:

Andre Smuts PC 46011250 24 October 2024 14:46 Carrie Knight PC 46011605 FW: EXTERNAL - Re: Woodland Tavern

From: Lee Gaul Sent: 03 May 2024 13:24 To: Andre Smuts PC 46011250 <Andre.Smuts@kent.police.uk> Subject: Re: EXTERNAL - Re: Woodland Tavern

hi

he does not work at any of my other places

regards

lee

Sent from my iPhone

On 3 May 2024, at 12:07, Andre Smuts PC 46011250 <<u>Andre.Smuts@kent.police.uk</u>> wrote:

Good afternoon, Lee. Thanks for getting back to me.

Could you confirm the name of the person who no longer works there? Just to check, does he work at any of your other premises? Regards Andre

From: Lee Gaul Sent: Thursday, May 2, 2024 7:21 PM To: Andre Smuts PC 46011250 <<u>Andre.Smuts@kent.police.uk</u>> Subject: EXTERNAL - Re: Woodland Tavern

**CAUTION:** This email originated from outside of the organisation. DO NOT CLICK UNKS or OPEN ATTACHMENTS unless you recognise the sender and know the content is safe. It is not unusual to receive an email from someone for the first time but this can be a sign of phishing, so do please be vigilant.

Hi

The only cctv is what the manageress has put in and this wipes every 30 days

The person involved no longer works at the public house and has separate from the manager.

If I can be of assistance with anything else please let me know

regards

lee gaul

Sent from my iPhone

On 1 May 2024, at 10:38, Andre Smuts PC 46011250 <<u>Andre.Smuts@kent.police.uk</u>> wrote:

Good morning Mr Gaul

I hope this email finds you well. I believe I met you with colleagues at the Sun in Swanscombe a while back when it was being decorated. I trust you are still the DPS and holder of the premises licence at Woodlands Tavern, Gillingham?

As part of Kent Police's Licensing team I have become aware of an allegation where a staff member is alleged to have punched a customer at the Woodland Tavern, between 2000, 08/03/24 and 0120, 09/03/24. After the customer fell to the floor he was kicked on the floor and continued to be punched. This has caused some serious injuries to his mouth and teeth. Have you been made aware?

I know it is a while go, but would you have CCTV available?

I would also like to point out that this information about the pub and persons connected to it is very concerning to Kent Police Licensing team, especially if the allegation is true. In light of this could you explain what action will be taken, or what measures can be put in place, pending the development of this investigation, to ensure that customers are safe when attending your pub?

As the investigation is time critical, could you reply to this email as soon as possible.

Regards

PC Andre Smuts.

<image001.png></image001.png>	PC 11250 Andre Smuts
Protecting and Serving the people of	Strategic Prevention Command Licensing Hub, North Division
Kent	☎ 07929 048306
	<u>11250@kent.police.uk</u>
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https://www.essex.police.uk/hyg/privacy/. Additionally for our Terms and Conditions please go to https://www.kent.police.uk/hyg/terms-conditions/ or https://www.essex.police.uk/hyg/terms-conditions/

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From:
Sent:
To:
Subject:
Attachments:

Andre Smuts PC 46011250 24 October 2024 14:54 Carrie Knight PC 46011605 FW: Advice letter Safe Attachments Scan In Progress

From: Andre Smuts PC 46011250 Sent: 14 May 2024 14:45 To: Lee Gaul Cc: Licensing North Division Kent <licensing.north.division@kent.police.uk> Subject: Advice letter

Good afternoon, Lee After our brief conversation the other day, attached is a follow up letter Regards Andre

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Protecting and Serving the people of Kent PC 11250 Andre Smuts Strategic Prevention Command

Licensing Hub, North Division

07929 048306
<u>11250@kent.police.uk</u>
MS Teams



# Kent Protecting and serving the people of Kent

PC 11250 Andre Smuts

Kent Police Licensing Team Strategic Prevention Command Kent Police

Direct Line: 01632 792388

Fax: N/A E-mail: 11250@kent.police.uk

> Date: 14<sup>th</sup> May 2024 Ref: Visit, 03/05/24

Dear Mr Gaul

Thank you for taking time to talk with me during a visit that my colleague, PC Hunt and I made to The Sun in Swanscombe on 3rd May 2024.

I would like to take this opportunity to place on record what concerns Kent Police licensing have and to reiterate what we spoke about.

We spoke about **Annual (**who was the then partner of your manager at Woodland Tavern, **assaulting a customer, knocking him to the floor and allegedly continuing to assault and kick him on the ground, rendering him unconscious.** 

You explained that the suspect Conor no longer works or has any association with Woodland

Tavern having broken up with **and that he does not work at any of your other premises.** Having expressed my concerns about your customers' safety I suggested to you <u>that Cono</u>r should

not be allowed back on the premises. You explained that it was not up to you who chooses to be in a relationship with and that you could do nothing about that. I clarified the matter by adding that if Conor were to return to the premises and there was a recurrence, i.e., a violent incident, that this would reflect poorly upon the premises and possibly trigger further licensing action.

As the holder of the premises licence and the DPS for this premises this would mean that any further licensing action may directly affect the status of these positions.

As these positions are held by you, this makes you responsible for the day to day running of the Woodland Tavern, hence I would have liked to have seen evidence of some more positive action or at the very least assurances that the risk of this type of incident would be radically reduced and what actions would be taken to ensure this.

On this occasion, there will be no further action taken by this department, other than for this letter to serve as a record of our concerns should there be another incident which may need intervention by an appropriate authority.

In light of this I would like you to give consideration to the submission of a minor variation application to have the two following conditions added to the Woodland Tavern premises licence. The training condition is just an amendment to the one currently on the licence. The CCTV condition wording is what is suggested by Medway Council Statement of Licensing Policy document:

Mr Lee GAUL

Police

This is available in large print on request

Staff Training:

All persons who sell or supply alcohol to customers must have licensing training.

1. Training must take place within six weeks of employment.

2. Any new employees will be supervised until the training has taken place. 3. Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.

4. Training records must be kept on the premises and shall contain the nature, content and frequency of all training.

5. Records must be made available for inspection by police, police licensing officer and authorised officers from Medway Council upon request either electronically or in hard copy.

#### CCTV:

CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

1. Cameras shall record all ingress and egress to the premises, fire exits and all areas where the sale and supply of alcohol occurs.

2. Equipment must be maintained in good working order, with recordings correctly time and date stamped. Recordings must be kept in date order, kept for a period of 31 days and handed to police and authorised officers upon requested.

3. The premises licence holder must ensure at all times a DPS or appointed member of staff are on the premises and are capable and competent at downloading CCTV footage in a recordable format to the police and local authority upon request.

4. The recording equipment and discs/tapes shall be kept in a secure environment under the control of the DPS or other responsible named individual.

5. In the event of technical failure of the CCTV equipment the premises licence holder or DPS must report the failure to the police licensing officer immediately. (licensing.nofth.division@kent.police.uk)

Should an application be made to have the above two conditions added to the premises licence, this would serve as supporting evidence of the promotion of the licensing objectives and of cooperation.

Yours sincerely

PC 11250 Andre Smuts North Division Licensing Team Kent Police

### DAMS request, 05/09/24

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	from Lee Gaul		
ent via gaulholdings@a	a.com		
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		CREATED BY	🙎 Smuts, Andre (46011250)
		SUBMITTER INFO	Gaul, Lee
		CATEGORIES	Assault (S39, S47)
		DESCRIPTION	PC 11250 A Smuts, Kent Police Licensing Team. 11250@kent.police.uk
			Please provide CCTV footage from Whodiand Taven, Gillingham from 2320 to 2359 on Friday 30/08/24. This relates to an assault where a male was add to have sustained blood loos after essault. Please provide cameras internal and external
		LANGUAGE	English (UK)

No Evidence Uploaded

From:
Sent:
To:
Subject:

Andre Smuts PC 46011250 24 October 2024 14:54 Carrie Knight PC 46011605 FW: CCTV from Woodland Tavern

From: Andre Smuts PC 46011250 Sent: 05 September 2024 14:24 To: Lee Gaul Subject: CCTV from Woodland Tavern

Hi, Mr Gaul. A short while ago you should have received the following request for CCTV;

CREATED ON 5 Sep 2024 14:18 CREATED BY Smuts, Andre (46011250) SUBMITTER INFO Gaul, Lee

PC 11250 A Smuts, Kent Police Licensing Team.

11250@kent.police.uk

Please provide CCTV footage from Woodland Tavern, Gillingham from 2320 to 2359 on Friday 30/08/24. This relates to an assault where a male was said to have sustained blood loss after assault. Please provide cameras internal and external.

Could this be actioned please Regards PC Andre Smuts



Protecting and Serving the people of Kent PC 11250 Andre Smuts Strategic Prevention Command Licensing Hub, North Division

07929 048306
<u>11250@kent.police.uk</u>
MS Teams

From: Sent: To: Subject: Attachments: Andre Smuts PC 46011250 24 October 2024 14:54 Carrie Knight PC 46011605 FW: Woodland Tavern. Letter Woodland Tavern.pdf

From: Andre Smuts PC 46011250 Sent: 02 October 2024 15:04 To: Lee Gaul Cc: licensing@gravesham.gov.uk Subject: Woodland Tavern.

Good afternoon, Mr Lee Gaul.

Attached is a letter addressed to yourself regarding Woodland Tavern.

May I ask that you reply to this email with confirmation of receipt of the letter.

Sincerely PC Andre Smuts



Protecting and Serving the people of Kent

### PC 11250 Andre Smuts

Strategic Prevention Command Licensing Hub, North Division

☎ 07929 048306
□ <u>11250@kent.police.uk</u>
➡ MS Teams

1



PC 11250 Andre Smuts

Kent Police Licensing Team Strategic Prevention Command Kent Police

Mr Lee GAUL C/O Woodland Tavern 99 Canterbury Street Gillingham ME7 5TS

Direct Line: 01624 792388 Fax: N/A E-mail: 11250@kent.police.uk

> Date: 2<sup>nd</sup> October 2024 Ref: Assault, 30/08/2024

Dear Mr Gaul

On 14<sup>th</sup> May this year I wrote you a letter requesting that you give consideration to adding a couple of conditions to your licensce at Woddland Tavern, Gillingham, Kent. This was after an allegation of assault was made against **second** the then partner of your manager,

I note that this request to add the conditions was not actioned.

As a premises licence holder and designated premises supervisor for this premises it is your responsibility to ensure that the licensing objectives are being promoted, namely:

-Prevention of crime and disorder

-Public safety

Around midnight on 30<sup>th</sup> August 2024 a further assault was alleged at the premises where a male sustained actual bodily harm injuries. As was the case on the previous occasion, staff at the pub failed to call police on this occurrance.

As a result I sent you an online evidence request by way of an Axon link to provide footage relating to this assault. I note that this requast was not actioned. I attended the Woodland Tavern and spoke to the manager, **Sector and Sector and Sector** on 10<sup>th</sup> Sep 2024. It was established that the footage lasted on the hard drive for eight days and that the footage was no longer available to download.

had recorded the footage on her phone, from the CCTV system's screen, but this footage quality was insufficient to be evidentially valuable.

It is crucial that we have supporting evidence to prove or disprove an offence and need evidence to bring suspects to justice.

As a result of the CCTV from 30<sup>th</sup> Aug 2024 request not being actioned and thereby undermining an investigation relating to your customers assaulting each other I would like you to revist my initial request and submit a voluntary licence variation. A minor variation can easily be completed through Gravesham Licensing webiste, selecting the correct option.

These are the two conditions I initially requested:

ndre\_smuts\_kent\_polite\_uk/Documents/Desktop/Letter Woodand 7

-Staff Training:

All persons who sell or supply alcohol to customers must have licensing training. 1. Training must take place within six weeks of employment.

2. Any new employees will be supervised until the training has taken place.

3. Refresher training should be repeated a minimum of every six months or earlier if required due to changes of legislation.

4. Training records must be kept on the premises and shall contain the nature, content and frequency of all training.

5. Records must be made available for inspection by police, police licensing officer and authorised officers from Medway Council upon request either electronically or in hard copy.

#### -CCTV:

CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.

1. Cameras shall record all ingress and egress to the premises, fire exits and all areas where the sale and supply of alcohol occurs.

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3. The premises licence holder must ensure at all times a DPS or appointed member of staff are on the premises and are capable and competent at downloading CCTV footage in a recordable format to the police and local authority upon request.

4. The recording equipment and discs/tapes shall be kept in a secure environment under the control of the DPS or other responsible named individual.

5. In the event of technical failure of the CCTV equipment the premises licence holder or DPS must report the failure to the police licensing officer immediately. (licensing.north.division@kent.police.uk)

I would now also like you to include the followng condition on the minor variation application:

-All incidents of crime and disorder to be reported to the police utilising 999/101/online report/live chat facility where appropriate.

Please be advised that should you now choose not to submit a minor variation through the local authority to include the above three conditions on Woodland Tavern's operating shedule within three weeks of receipt of this letter I will be considering the options available to me under Section 182 of the Licensing act 2003. This may include requesting a review of Woodland Tavern's licence through the local authority. This may trigger a licensing review hearing, during which it may be decided to have the conditions added involuntarily to the pub's licence.

Please make contact with if you have any questions.

Yours sincerely

PC 11250 A. Smuts North Division Licensing Team Kent Police



# Protecting and serving the people of Kent

PC 11250 Andre Smuts

Kent Police Licensing Team Strategic Prevention Command Kent Police

Mr Lee Gaul C/O Woodland Tavern 99 Canterbury Street Gillingham ME7 5TS

Direct Line: 01622 792388 Fax: N/A E-mail: 11250@kent.police.uk

> Date: 11th October 2024 Ref: N/A

Dear Mr Gaul

Please find attached, two previously sent letters to you regarding my now urgent request for you to submit a voluntary variation for Woodland Tavern.

Letter dated 14<sup>th</sup> May 2024 I emailed to your email address, gaulholdings@aol.com at 1445 hours that day.

Letter dated 2<sup>nd</sup> October 2024 I emailed to you at 1504 that day.

Please acknowledge receipt of these letters using email address: andre.smuts@kent.police.uk

Yours sincerely

PC 11250 Andre Smuts North Division Licensing Team Kent Police

cc:

This is available in large print on request

## Delivery reports:

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