

From: wood, alexander <alexander.wood@medway.gov.uk>

Sent: 11 October 2024 14:36

To: Licensing <licensing@gravesham.gov.uk>

Cc: ARKA LICENSING

Subject: RE: 24/01960/MLPL01 - New premises app

Good afternoon,

Medway Trading Standards would like to see the following conditions (or something to similar effect) added to the licence to promote the licensing objective the protection of children from harm:

- *The business will operate a 'Challenge 25' policy for the sale of alcohol and other age-restricted products – i.e. requiring proof of age from anyone who looks as though they are, or could be, under the age of 25 before selling them the request product.*
- *The only forms of proof of age accepted will be government-issued photographic ID, such as passports and driving licences, or photographic ID bearing a PASS hologram.*
- *The business will display signage at the point of sale of alcohol advising customers that it operates a 'Challenge 25' policy.*
- *Staff who may be responsible for selling age-restricted products will receive training on underage sales at the start of their employment, and thereafter at six-monthly intervals. It will be recorded when staff undergo this training, and these records will be made available to police and Medway Council staff on request.*

We would also like to see the proposed condition about the incident book to be expanded/clarified to say something to the effect of:

- *Every time staff refuse to sell or supply alcohol or another age-restricted product to an individual because they cannot provide satisfactory proof of their age, this will be recorded in the incident book. These records will include the date and time of the refused sale, the product requested, a description of the person attempting the purchase, and the reason for refusing the sale.*

I have heard from Nira Suresh, agent for the applicant, that the inclusion of these conditions would be acceptable. See the email attached.

With these included, Medway Trading Standards would have no objection to the grant of the licence.

Kind regards,

Alex

Alexander Wood | Trading Standards Officer | Trading Standards | Medway Council

01634 333132 | Gun Wharf, Dock Road, Chatham, ME4 4TR

The email attached stated:

From: ARKA LICENSING
Sent: 11 October 2024 14:29
To: wood, alexander <alexander.wood@medway.gov.uk>
Subject: Re: Monarch Local, 18 Arden Street, Gillingham

Good afternoon Alex.

Thank and apologies for late response.

We confirm we agree to the conditions.

Regards

Nira

Consultant
Arka Licensing

E-mail: contact@arkalicensing.co.uk

From: wood, alexander <alexander.wood@medway.gov.uk>
Sent: 10 October 2024 09:03
To: ARKA LICENSING
Subject: RE: Monarch Local, 18 Arden Street, Gillingham

Good morning,

I still have not heard back from you about whether or not these proposed conditions would be acceptable. The consultation closes tomorrow, so if I have not heard back from you by the end of the day then we will be objecting to the grant of the licence on the grounds that the proposed steps to promote the protection of children from harm are not sufficient.

Let me know if I can do anything to help.

Kind regards,

Alex

Alexander Wood | Trading Standards Officer | Trading Standards | Medway Council
01634 333132 | Gun Wharf, Dock Road, Chatham, ME4 4TR

From: wood, alexander
Sent: 07 October 2024 09:08
To: ARKA LICENSING
Subject: RE: Monarch Local, 18 Arden Street, Gillingham

Dear Mr Suresh,

I do not believe I have heard back from you yet about these proposed conditions. Please let me know if they would be acceptable to the applicant, and if so I will contact Licensing to confirm Medway Trading Standards otherwise has no objections to the grant of the licence.

I understand the consultation closes at the end of this week. If I have not heard back from you by then, this service would be minded to object to the grant of the licence as we do not feel the current proposed steps to promote the licensing objectives are sufficient to prevent the underage sale of alcohol.

Let me know if I can do anything to help.

Kind regards,

Alex

Alexander Wood | Trading Standards Officer | Trading Standards | Medway Council
01634 333132 | Gun Wharf, Dock Road, Chatham, ME4 4TR

From: wood, alexander
Sent: Tuesday, September 17, 2024 1:44 PM
To: ARKA LICENSING
Subject: Monarch Local, 18 Arden Street, Gillingham

Dear Mr Suresh,

I am writing in relation to your licence application for Monarch Local, 18 Arden Street, Gillingham. Medway Trading Standards has an interest as we are responsible for enforcing the provisions of the Licensing Act 2003 relating to the underage sale of alcohol.

Looking at your current proposed steps to promote the licensing objectives, we would like to see the following (or something to similar effect) added to the licence –

- *The business will operate a 'Challenge 25' policy for the sale of alcohol and other age-restricted products – i.e. requiring proof of age from anyone who looks as though they are, or could be, under the age of 25 before selling them the request product.*
- *The only forms of proof of age accepted will be government-issued photographic ID, such as passports and driving licences, or photographic ID bearing a PASS hologram.*
- *The business will display signage at the point of sale of alcohol advising customers that it operates a 'Challenge 25' policy.*
- *Staff who may be responsible for selling age-restricted products will receive training on underage sales at the start of their employment, and thereafter at six-monthly intervals. It will be recorded when staff undergo this training, and these records will be made available to police and Medway Council staff on request.*

We would also like your proposed condition about the incident book to be expanded/clarified to say something to the effect of –

- *Every time staff refuse to sell or supply alcohol or another age-restricted product to an individual because they cannot provide satisfactory proof of their age, this will be recorded in the incident book. These records will include the date and time of the*

refused sale, the product requested, a description of the person attempting the purchase, and the reason for refusing the sale.

Please let me know if these conditions would be acceptable to the applicant, and if so I will contact Licensing to confirm Medway Trading Standards otherwise has no objections to the grant of the licence.

If there is anything I can do to help, please let me know.

Kind regards,

Alex

Alexander Wood | Trading Standards Officer | Trading Standards | Medway Council

01634 333132 | Gun Wharf, Dock Road, Chatham, ME4 4TR