**Business Support Department** 

Business Support Department			
Pressures & Savings	2024/25 Agreed Pressures	2024/25 Agreed Savings	2024/25 Net Movement
	£000s	£000s	£000s
Adjusted Base Budget			39,767
Communications			
- Communications undeliverable income target	100		100
Total Communications	100	0	100
Finance & Business Improvement			
- Reduce ICT Renewals Contribution by £100,000 to fund ICT contract inflationary uplifts in Department	100	(100)	0
- Transformation investment – business change team resources no longer funded from capital receipts	427	(100)	427
- Transformation investment – HR business change staff resources no longer funded from capital receipts	143		143
- HR historic budget Pressures			0
- Loss of Schools HR & Payroll income	73		73
- Increased HR charges to Schools to cover budgeted cost of service	263		263
- Loss of Gravesham Borough Council HR & Payroll		(263)	(263)
- Renegotiation of HR charge to GBC to cover budgeted cost of HR and Payroll service	154	(1-1)	154
- Consolidating staff training into an arrangement with one contractor		(154)	(154)
- Community Interpreting – unachievable income target	00	(41)	(41)
- Community Interpreting unachievable income target addressed by over-delivery of MRBS/CABS transformation project	68	(400)	68
- Community Interpreting unachievable income target addressed by over-delivery of MRBS/CABS transformation project	E4	(168)	(168)
- Kyndi Management Fee Reduction	51		51
- Kyndi CCTV Contract inflationary uplift  Negotiation with Kyndi regulted in CCTV charge remaining at 2023/24 level for 2024/25	38	(20)	38
- Negotiation with Kyndi resulted in CCTV charge remaining at 2023/24 level for 2024/25		(38)	(38)
- HR self-service introductions enabling release of vacant post - Review and restructure resources across Information		(40)	(40)
- Review and restructure resources across information - Review/restructure resource across HR and Organisational Culture		(50)	(50)
- Housing Benefit Subsidy Shortfall	1,000	(30)	( <mark>30)</mark> 1,000
- Council Tax SPD reviews (1 additional post to deliver £800,000 additional Council Tax income)	40		40
- Council Tax Recovery Enhancements (2 additional posts to deliver £1million less contribution to Bad Debt provision)	120		120
- Council Tax New Developer Inspections (1 additional post to deliver £146,000 additional Council Tax income)	40		40
- Business Rate Top up Grant – funding contract with advisors to deliver £496,000 additional top up grant	8		8
- Increasing reasonable court costs awarded to cover actual costs		(550)	(550)
- Improvement Programme - Investment in back office: Information	96	(3.3.3)	96
- Improvement Programme - Investment in back office: Finance	263		263
- Improvement Programme - Investment in back office: Oganisational Culture	581		581
Total Finance and Business Improvement	3,465	(1,434)	2,031
Legal			
- Legal Services – additional resource to support Social Care	438		438
- Members allowances uplift and increased number of Members	126		126
- Historic budget pressures – Members and Mayoral support	93		93
- Impact of IRP recommendations on Member allowances - January Council	57		57
- Reduction in level of Mayoral support		(20)	(20)
Total Legal	714	(20)	694
Directorate Management Team	74		74
- 2023/24 Undelivered savings: Balance of previous Leader's Budget Announcements savings target	71 180		71 180
- 23/24 Undelivered savings: HR Transformation (Resourcelink) - 23/24 Undelivered savings: Community Hubs rationalisation	200		200
Total Directorate Management Team	451	0	451
Allowance for staff pay uplift and impact of MedPay review	2,107		2,107
Total BSD	6,837	(1,454)	5,383
- Corporate Management	225	<del>                                     </del>	225
- Corporate Management - Medway 2.0 and Transformation Roadmap - investment	1,014		1,014
- Medway 2.0 and Transformation Roadmap - investment - Medway 2.0 and Transformation Roadmap - savings	1,014	(2,150)	(2,150)
Total Corporate Management	1,239	(2,150)	(2,130) ( <b>911</b> )
Interest and Financing	3,911		3,911
Total Business Support, Corporate Management and Centralised costs	11,987	(3,604)	8,383
Business Support, Corporate Management and Centralised costs Proposed Budget 2024/25			48,150