

Council Priority: PLACE
Medway: A place to be proud of
Quarter 2 2023/24

Performance and risks by outcome

Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target
DET	Deteriorating	STATIC	Static	IMP	Improving
Short term	since last quarter	Long term	average last 4 quarters	Goldilocks	Optimum performance is in a target range

Outcome: A clean and green environment

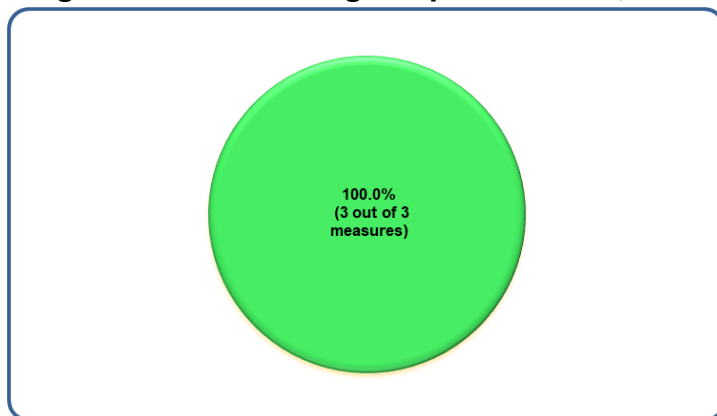
Strategic Risk Summary

SR47: Climate Change

Inherent score	Current score	Movement	Likelihood	Impact
All	CIII	→	Unlikely	Moderate

Performance Summary

Programme: Enhancing the public realm, street scene, parks and green spaces



The total number of measures is 3

All the measures met their target [GH6 CP; NI 195a; W6 CP]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
GH6 CP	Satisfaction with parks and green spaces - direct users CP	Maximise	84.1%	75%	Green	IMP	IMP

Comments:

- Satisfaction amongst users of parks and open spaces was 84.1% in Q2 23/24, an increase on the 81.1% figure seen in Q1 23/24. More users were neutral about the service (8.3% of respondents, down from 13.4% in Q1) than dissatisfied (7.6%, up from 3.9% in Q1). These results are based on the 132 users of parks and open spaces from the 192 respondents to the Q2 23/24 Citizens' Panel, giving a margin of error of +/-8.5%, meaning the change in satisfaction is not statistically significant.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
NI 195a	Improved street and environmental cleanliness: Litter	Maximise	97.00%	96.00%	Green	STATIC	IMP

Comments:

- Medway is split into 22 wards which are inspected yearly with a total of 1,200 sites being inspected (100 sites x 12 months = 1,200 sites per year). Sites are different land classes: Main Retail and Commercial, Local Shopping areas, Residential streets, Main Roads, Waste Bins (litter, canine and combined), Rural Roads, Alleyways, Footbridge and Subways.

- During Q2 23/24, 97% of streets surveyed were free from litter at the time of the inspections. This is due to a robust contract monitoring programme and a high standard of cleanse being achieved by Medway Norse.
- A visual inspection of 50 metres is reviewed for the amount of litter present and graded. This is a transect. A to B assessed grades are acceptable for litter. C to D assessed grades are unacceptable. The number of sites that are at an acceptable standard at the time of inspection (grades A to B) are then reported as an overall percentage of good standard sites. For example, 97 sites at grades A to B / 100 x 100 = 97% of areas inspected were at an acceptable standard for litter.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
W6 CP	Satisfaction with refuse collection - Citizens Panel result	Maximise	90.6%	85%	Green	IMP	IMP

Comments:

- Satisfaction with refuse collection increased to 90.6% in Q2 23/24 (up from 85.3% in Q1 23/24).
- 2.6% of respondents were neutral about the service (down from 5.4% previously) and 4.2% were dissatisfied (lower than the 6.5% seen in the previous quarter). A further 2.6% did not know or gave no response (down from 2.7% in Q4).
- The results are based upon 192 respondents to the Q2 23/24 Citizens' Panel giving an overall margin of error of +/-7.0%, meaning the changes are not statistically significant.

Projects for this programme:

To drive the sustainable regeneration in Chatham via the delivery of the Future High Streets Fund:

The Council was awarded £9.5m from the Future High Street Fund (FHSF) in December 2020 to undertake key regeneration projects in Chatham Town Centre:

- Diversification of the first floor of the Pentagon Centre, to include an innovation hub and Healthy Living Centre (HLC). A design team has been engaged to the design of the innovation hub, alongside the project team and the operator. The floorplan is now fixed, with an enabling works contract being tendered. Conversations are ongoing with the NHS, regarding delivery logistics for the HLC. The general arrangements plan is now fixed, and RIBA 3 has been completed.
 - Acquisition of the former Debenhams building and bringing forward the ground floor unit, to increase vibrancy and footfall to the high street.
- The former Debenhams building was purchased in June 2022. Options are being reviewed for the development. The ground floor unit is the priority to progress. Officers are reviewing potential options for the site.
- Brook Theatre technology and accessibility improvements.

The design team has been appointed. The council was also successful with securing a further £6.5m from the Levelling Up Fund (LUF) for the Brook Theatre works, in addition to the FHSF, in October 2021. A Revenue Additions request was approved by Full Council in November 2022 to enable intrusive structural investigation works to be undertaken which will inform the remediation works required, alongside the refurbishment works. The council has committed circa £14m to undertake the structural works required to the building and to match fund the refurbishment works. The building closed in April 2023, to enable the refurbishment works to be undertaken.

- Public realm improvements at the Paddock.

The project has had two rounds of public engagement for the design of The Paddock – one took place in winter 2021 and the other in summer 2022. The feedback from the engagement event that took place in the summer has been published on the council's website. The principal contractor has been appointed with works underway on site.

- Refurbishment of St John's Church bringing the building back into use as a place of worship, community use and event space. The Diocese secured £49k National Lottery Heritage Funding (NLHF) in the first tranche of the funding round in August 2022, and has now secured £2.3m funding to undertake the improvement works. The design team has been appointed, alongside an Activity Planner who has been appointed to support the NLHF bid process and undertake a demand/needs assessment to determine the use of the space by engaging with Councillors and the local community. The works for the principal contractor is currently being tendered.

Deliver several S106 improvements projects including Cozenton Park, Riverside Country Park, Watts Meadow, Copperfields, Strand and Victoria Gardens:

- Cozenton Park - initial plans and costings are being drawn up for options for the old nursery site. The draft masterplan is to be reviewed. Initial skatepark designs have been received from a local skater.
- Riverside Country Park - options are being considered for an overflow car park and boardwalk replacement.
- Watts Meadow - ecology surveys are almost complete, and recommendations will be reviewed.
- Copperfields - the new outdoor gym and additional benches were installed in July 2023. The mile markers will be installed later this year.
- The Strand - the play area improvement works are on-site.
- Victoria Gardens - we are currently reviewing options for play area improvements.
- Great Lines Heritage Park - Phase 1 footpath improvements work started on site in summer 2023 and are due to be completed October 2023. Phase 2 footpath improvements will then be reviewed.
- Beechings Way - play area improvements work are due to commence on site November 2023.

- Luton Millennium Green 'Levelling Up Parks Fund' - £85,000 external funding has been received and the project is to be delivered by March 2024. The play area tender is to be awarded shortly and works will be on site in winter 2023, along with planting of a new orchard and access improvements.

Delivery of Strategic Environmental Management (SEMS) as part of the HIF:

- SEMS Phase 1: Cockham Community Parkland is on hold due to withdrawal of housing infrastructure fund (HIF) funding.
- SEMS Phase 2A: Hoo Wetlands Reserve is on hold due to withdrawal of HIF funding.
- SEMS Phase 2C: Deangate Community Parkland Consultation finished on 22 September 2023. Planning submission is due mid-November.
- Ongoing discussions are taking place between Medway Council and potential funders to take on the build of the SEMS sites.

To maintain the council's 8 green flag awards:

- The national Green Flag Award Scheme recognises excellence in greenspace management.
- The council holds eight Green Flag Awards as well as a Green Heritage Award for Great Lines Heritage Park.
- Full judging was completed at Riverside Country Park, Capstone Farm Country Park, Hillyfields Community Park, The Vines, and Gillingham Park in May 2023.
- Mystery shop visits took place at Great Lines Heritage Park, Broomhill Park and Ranscombe Farm Reserve.
- All eight Green Flag Awards and the Green Heritage Award have been retained for this year.
- Action plans continue to be progressed.

To continue to work with and develop 22 Friends Groups to enable the improvement and maintenance of Medway's green spaces.:

- The council has several constituted Friends Groups made up of volunteers who help care for and champion the council's greenspace network. They complete a range of activities such as organising events, completing wildlife surveys and practical volunteer tasks. More Friends Groups were added during 2022/23, some of which are more informal and wishing to concentrate on litter pick/tidy up activities.
- The Greenspace Development team continues to support their activities.
- There is also a Medway Urban Greenspaces Forum (MUGS) where all the Friends Groups come together to meet to discuss issues, best practice, and share expertise. Various training is being offered by the team including first aid, social media and butterfly identification. All the Friends Groups help contribute towards thousands of valuable volunteer hours which are reported regularly. This summer has been busy with events including the Vines Cherry Picnic, Copperfields Fun Day, Broomhill Park activities, Hillyfields Fashion Show, and several community litter picks.

Delivery of Strategic Environmental Management (SEMS) on the Hoo Peninsula:

Please refer to the update for '**Delivery of Strategic Environmental Management (SEMS) as part of the HIF**'.

Whose Hoo (second stage Lottery Fund bid) to support heritage, history and environment on the Hoo Peninsula:

- Progress has been made in the development phase of this Heritage Lottery Fund (HLF) funded heritage lottery project with a target of submitting a full bid for Whose Hoo in spring 2024.

Medway Task Force (MTF):

- Youth Diversionary Work – Two Child Friendly Medway free events have been run within Chatham and Rochester Town Centres which have attracted local families.
 - ❖ Love Chatham Carnival – Child-Friendly Medway (CFM) sponsored creative workshops for students to make carnival costumes with local artists from Nucleus Arts. This event started with a parade, where children and families walked with CFM displaying a 'Child-Friendly Medway' parade flag. Other parade participants and partners of the event included Medway Rugby Club, Dance Alley, Royal Naval Association, River Medway, Love Chatham, Medway Diversity Forum, University of Kent, bOing!, Nucleus Arts, Medway Pride Radio, Canterbury Christchurch University, Medway Council, Mrs Bakers Medway Theatre Company and the Pentagon Shopping Centre. The carnival also incorporated market stalls, foods from the Chatham Intra Food market and live music. Footfall on the day - 24,789/100+ children attended five workshops in Chatham schools/160 children (aged under 5) took part in soft play sessions.
 - ❖ Super Saturday – This saw the return of the free Superhero themed event for children, young people, families, and the wider community. This included superhero characters and cars for photo opportunities, arts and craft workshops for children, and an activity trail for families. Some of the parents said they had never seen Chatham so busy and vibrant and were grateful to have a free event to enjoy with their children. The CFM team has also received several messages of thanks on their social media pages. As with the Super Saturday event in 2022 it was highlighted as one of the busiest days of the year. Over 30,000 people attended, up by 28.8% on the previous Super Saturday which translates to roughly 6.5k more people in the town.
 - ❖ Drop-in multi sports – We worked with Sport on your doorstep. The sessions took a while to pick up and the numbers grew from eight attendees in the first session to 25 attending the last. There was a mix of participants, although the majority of attendees were boys. Total attendance across the four sessions was 93 children and young people (CYP). The age range of attendees was from 8 to 17 years, and they took part in a variety of sports including football, basketball, and boxing. On one of the additional sessions, some participants attending identified as having special educational needs and disabilities (SEND). When the SS4 funded session finished, the coaches were able to direct the CYP to drop in multi sports, funded by CFM being delivered at Chalk Pitt Hill, Luton, so that the CYP from the local area continued to benefit from free drop-in

activities throughout the school summer holiday period. Comments from a young person: “We love the Monday sessions and look forward to them after a day at school.”

- Luton Millennium Green – A new tarmac area has been created for sports equipment and a container for storage has been purchased. A Lawful Development Certificate for the container has been granted. Sporting events are still being planned. Groundwork and placement of the container are due to be completed shortly at which point the project will be completed and activities can take place.
- mhs homes owned ball cage refurbishment – All works have been completed and the ball cage has been fully refurbished. Improvements made are as follows: a new pathway to connect the ball cage park area to neighbouring Luton Millennium Green to allow easier access for pedestrians and promote dual use; repair to an existing pathway; additional bollards to prevent vehicles mounting the grass/park area; sports pitch/court markings updated; basketball hoops installed; caged area newly painted; and flowers and trees planted. Post renovation this area has been utilised by the community for sporting activities and community events. In August 2023 mhs homes held a launch event. This included formal opening of the park by the Police and Crime Commissioner (PCC) and multiagency stalls which included the following organisations participation: mhs homes, Kent Police, the Department for Work and Pensions (DWP), Kent Fire and Rescue Service (KFRS), Medway Council, Arches Local CIC and the RSCPA. Members of the community came along and enjoyed access to advice, support and signposting, sports, a bouncy castle, and interaction with local services.
- Illicit Tobacco Post – This post commenced in October 2022. 21 pro-active operations have taken place to date. This work has included multiagency operations with a tobacco dog, Kent Police, Trading Standards and His Majesty’s Revenue & Customs (HMRC). Also included in these days of action were test purchase operations and inspection visits. Throughout these operations, information and intelligence have been gathered and developed to enhance the response to this type of crime and there are several ongoing prosecutions. The seizures over the last 12 months have led to a significant quantity of illegal/illicit products being seized, which has had a positive effect on reducing this criminal activity. One shop closed permanently after just one modest seizure. The hides discovered and destroyed in various shops and adjoining flats again will have been a major and expensive setback.
- Target Hardening – MTF has organised numerous engagement sessions during which SS4 products have been distributed, e.g. community engagement stalls in Chatham and Rochester, and multi-agency residential door knocking events. To date the following number of products has been distributed through community engagements:
 - ❖ Defender cards - 1,607
 - ❖ Bike spokie - 1,467
 - ❖ Purse cables - 1,191
 - ❖ High visibility kids packs - 979
 - ❖ Impact torch - 942

- ❖ High visibility arm bands - 926
- ❖ Night cap - 871
- ❖ CYD stripes - 843
- ❖ Selecta DNA vehicle kits - 509
- ❖ CCTV stickers - 464
- ❖ Drink protector bottle tops - 120
- ❖ Property alarm stickers - 94
- ❖ Hasp and padlocks - 86
- ❖ Guard lights - 76
- ❖ Howsar locks - 73
- ❖ Faraday pouches - 35
- ❖ Window sash jammer - 32
- ❖ Window restrictors - 27
- ❖ Sash jammers - 26
- ❖ Door alarms - 20
- ❖ Door chains - 11
- ❖ Window alarms - 4

There are a small number of products still to disseminate. This will be done where appropriate shortly.

- Street Scene – 18 new bins have been purchased and installed. To date 57.31 tonnes of rubbish have been removed with 2,206 total jobs to date. 844 pieces of evidence have been recovered to enhance further investigations into tackling fly-tipping in the future. To date there have been 141 investigations into fly-tipping as a result of this work. Residents are positive about this work, and support what agencies are doing. Joint work has commenced with the Private Sector Housing team and private landlords to tackle these issues. The street scene work has enabled the team to concentrate resources in a targeted area, dealing proactively with the environmental issues, and with great success, and providing education to residents. The feedback from residents and businesses has been positive.
- Medway Council intelligence database – This project has had some delays but is being monitored. The contacts have been issued and Medway Council are working on the intelligence gathering aspect. Procurement has been successfully completed; the contract has been awarded to Meta Street. All datasets required are being worked on and Meta Street has started to receive data to analyse for the final report.

Engagements Events:

- Monthly multi-agency coffee mornings at Luton Primary School have started back up from September. Agencies involved include Kent Police, DWP, Medway Council Community Safety Team (CST), Medway Council PSH team, mhs homes, and local councillors.
- Violence Against Women and Girls event (VAWG) – Gillingham High Street. This was a multi-agency event where partners engaged with members of the public about how to tackle and reduce VAWG. Over 20 different agencies were involved including Kent Police, DWP, KFRS, Victim support, the Probation service, Medway Council CST and Crimestoppers.
- Multi-agency door knocking events in residential areas – agencies involved Kent Police, the Medway Council Street Scene team, Medway Council CST, DWP, KFRS and Medway Council PSH team.
- Multi-agency engagement stands were in place in key areas such as The Pentagon Shopping Centre, Twydall Library and Rainham shopping precinct.
- Joint visits to vulnerable young people and adults – Kent Police and the Adult Social Care team.

Business As Usual:

- Ongoing focused partnership working continues across Medway including high visibility policing and crime prevention work to reduce repeat victims of crime.
- Work continues through the Medway Vulnerability Panel to support the most vulnerable, and ongoing engagement opportunities continue.

Programme: Replacing Medway’s streetlights

There are no performance measures for this programme.

Project for this programme:

Deliver Phase 3 of the Street Lighting LED Programme for 2023/24:

- The LED Street Lighting Programme has been completed, except for approximately 130 heritage lantern columns that are being dealt with separately. These are due to be completed by early November 2023.

Programme: Improving air quality in air quality management areas in Medway

There are no performance measures for this programme.

Project for this programme:**To improve air quality in air quality management areas in Medway:**Air Quality Monitoring

- As part of our ongoing local air quality management duties the team continued to maintain the air quality monitoring network with much reduced officer availability to carry out routine calibrations, attend to call outs (as required) and change diffusion tubes. This has helped to maintain high levels of data capture across our monitoring sites.

Department for Environment, Food and Rural Affairs (DEFRA) Air Quality Grant Programme

- Rainham idling project: Sign testing continued during Q2 and concluded in July 2023. The University of Kent is currently analysing the survey data and will provide a project report presenting their findings. The draft report is expected to be available in November 2023.
- Taxi and Private Hire Ultra Low Emission Vehicle Feasibility Study: Five tenders were received for this project, all within the budget that is available. All tenders have been evaluated and a winning provider has been identified to deliver the project. An initial kick-off meeting took place with our appointed provider in October 2023 to go over the project elements in detail, and to discuss next steps and data requirements. It is expected that the remote sensing emissions testing campaign will take place in November 2023. The testing may support the learning of school children currently studying GCSE/A-level Chemistry, and as part of the project all secondary schools in Medway have been invited by the Environment Protection (EP) team to register their interest in attending a monitoring session.

Annual Status Report (ASR)

- The 2023 ASR has been accepted by DEFRA, who commented in their feedback that the report is "well structured, detailed and provides the information specified in the Guidance.". The next ASR is due for submission in June 2024.

Programme: Climate Change

There are no performance measures for this programme.

Project for this programme:**Climate change:**

Highlights in Q2 include the following:

- A new Community Climate Working Group (CCWG) is currently being established with the first meeting held on 18 October 2023. It was very positive. A further four meetings are now scheduled to take place across the next year. The group has representation from a wide range of the community including business, health, disability, and the military.
- The Climate Response team met with the members of the original Medway Environment Action (MEAN) group to discuss a vision for the new CCWG.

- A Climate Action Ward Improvement Plan (CAWIP) has been drafted with the intention that it will be discussed at the first Climate Change Member Working Party in November. Members will be expected to report back every four months on their progress against the plan.
- Following the Local Elections in May 2023, all Councillors have been supplied with a council managed digital device meaning that Council agendas and papers will no longer be printed thereby reducing emissions.
- The Internal Audit team assessed the governance arrangements for the Climate Change Action Plan as Green. It was recommended that a formal risk register should be developed, and this is underway.
- The ICT team is investigating options to centralise all vehicle data into a single source that can be shared with relevant services (Frontline Services (FLS), Climate Change, Insurance). Central access to vehicle information will help with identifying opportunities to move away from internal combustion engine (ICE) vehicles as well as visibility on insurance. The Mayor's Office replaced one of the Mayor's ICE vehicles with an electric car in July. A second car is due to be delivered imminently.
- A dedicated Electric Vehicle (EV) Project Officer has been appointed and they are in the process of drafting a Local Electric Vehicle Infrastructure (LEVI) Capital Funding Tranche 2 bid to secure the £2.1m earmarked for Medway to deliver an on-street EV charging infrastructure. Feasibility studies are being carried out to determine suitable locations for charge points and once they are assessed for network capacity and cost, relevant consultation will be undertaken (expected to be in Q3).
- The newly formed Active Travel Working Group had its first meeting at the end of Q2 and an update will be provided as part of Q3 reporting.
- Officers partnered with Living Streets to fund their Walk Once a Week (WOW) initiative in eight schools from September. An additional instructor has been appointed to enhance the availability of Bikeability training offered to primary schools. Work also continued with creating an active travel guide for schools. This project is scheduled to be delivered in Q3.
- 91 homeowners have accepted their Solar Together installation offer under Phase 3 (round 1) and installs have commenced. Registrations for Phase 3 (round 2) opened at the end of August. As of 26th September, 226 registrations had been made. The scheme closes to registrations on 27 October at which point an auction to appoint an installer will take place so that surveys and installs can commence.
- 85 residents attended six energy events held in Kent and Medway in partnership with the University of Greenwich, Kent County Council (KCC) and other Kent districts. Feedback gathered at the event was positive. A frequently asked questions (FAQ) document will be finalised in Q3 and shared with attendees. Next steps will focus on ensuring information and support is accessible to a wider audience and understanding the intention and gap effect better.
- Business have been notified about the intention to launch net zero audits and grant support before the end of 2023. The scheme is currently out to procurement.

- Home Upgrade Grant 2 - letters were sent to eligible residents at Hoo Marina and two sessions provided where residents could sign up for the grant. The next step is for the installer to assess the suitability of each home. The Housing team has created a plan for engaging further with residents, which includes local interest groups, voluntary sector, faith groups, GPs etc.
- Energy Company Obligation 4 (ECO4) was launched in October. The Housing team ran a community event on 19 October at Chatham Community Hub. ECO4 is a government scheme set up to support low income and vulnerable households in improving the energy efficiency of their homes. The scheme will provide funding to install insulation and heating measures.
- The Climate Response team has attended two large events, Medway Pride and Wild about Capstone, to talk to people about the Climate Change Action Plan. The team volunteered on a river clean up and separately carried out fish surveys for the Living River Foundation as part of the Climate Change Staff Volunteering Day programme. These experiences have been promoted to staff to encourage uptake. Heads of Service have been contacted individually to encourage uptake.
- A new [Facebook page](#) has been set up for a distinct climate change voice:
- The Sustainable Food Places application has been submitted for Bronze award. The outcome is expected before the Medway Food Partnership annual event at the end of November.
- The Local Flood Risk Management Strategy was approved by Cabinet on 26 September. The public consultation on this is expected to begin on 6 November, subject to approval by the Communications team.

Outcome: Put Medway on the map

Strategic Risk Summary

There are no strategic risks for this outcome.

Performance Summary

Programme: Medway, a great place to live, work, learn and visit

There are no performance measures for this programme.

Projects for this programme:

Successful and safe delivery of the Council's outdoor events and festivals:

- In Q2, the Festival and Events team supported commercial and community partners to deliver their events:
 - ❖ Love Chatham Carnival and Medway bOing – audience 28,000
 - ❖ Super Saturday – audience 26,000
 - ❖ Rochester Castle Concerts – audience 11,300
 - ❖ Medway Gaming Festival – audience 5,400
 - ❖ Sticks 'n' Stones Festival – audience 2,000

- ❖ Corp Freedom of City and Memorial Parade – audience TBC
- ❖ Let Loose Gillingham – audience TBC
- ❖ Medway Culture Club Carnival – audience TBC
 - Medway Mile – audience TBC
 - Medway Pride – audience TBC
 - Wild about Capstone – audience TBC
- We continue to collate audience numbers and evaluation reports from partners.
- Overall, all events this year have been well attended and we have had a year-on-year audience growth with over 250,000 visitors so far this year.

Supporting the development of Creative Medway Compact to deliver the new cultural strategy with partners:

- Following a competitive election process over the summer, Creative Medway has announced a new Compact led by the Medway African and Caribbean Association Chair. The new electees joined the sector representatives on the Compact from mid-October.
- Creative Medway has announced four strategic priorities for 2023/24:
 - ❖ Improving what's on messaging and media coverage for sector activities.
 - ❖ Access and inclusion – less talk, more doing!
 - ❖ Promoting useful sector and cross-sector conversation and join-ups.
 - ❖ Increasing environmental sustainability across the sector
- The priorities have been distilled from a productive open space session held as part of the Creative Medway Congress event in June. The session saw members of Medway's business, education, and charity sectors, the public and the creative sector consider opportunities and obstacles to increasing the relevance and impact of creativity and culture in the lives of people in Medway.
- Creative Medway will convene working groups formed of those with relevant skills and experience to deliver activity in support of each priority over the coming months.
- Creative Medway is actively participating in Arts Council England's National Place Based Programmes Learning Consortium and is preparing a case study on the impact of the Compact model in Medway to present to the national group.
- Creative Medway continues to chair the Festival 2024 Creative Programme Working Group and promote the festival to the creative sector. Creative Medway has run sessions with national funders to support first time applicants to apply for funding for Festival 2024 work and is developing resources including a shared evaluation platform to measure the collective impact of the festival.

Work with partners to bring forward the Docking Station project, playing a key role in the development and delivery of Creative Estuary, transforming the Thames Estuary into one of the most exciting cultural hubs in the world:

- The University of Kent submitted a planning application in August for the Docking Station RIBA stage 3 plans. Costings have also been produced and are being reviewed.
- The project team is reviewing biodiversity impact and possible mitigations.
- The team has been presenting Docking Station and interactive digital activities at events over the summer including Medway Gaming Festival and Medway bOing Festival and next year will be attending Medway Fun Palace and Electric Medway. The festival activities next year are expected to have a strong climate change theme.
- Creative Estuary moves into its second phase with its successful £1.2m bid from Arts Council England. Phase 2 focuses on six areas across the estuary, one of which is Medway.
- Creative Estuary is funding a feasibility study of the Royal Air Force Association (RAFA) building as potential future creative-led workspace and alongside Arts Council England is supporting the development of a culture-led place making programme for Chatham.

Child-Friendly City:

- Child Friendly Medway (CFM) is for all children and young people (CYP) up to age 25.
- It is driven by the voices of CYP to engage (capture voices - CYP), deliver programming and shape Medway. Our backbone is based on consultation and engagement with CYP. We capture their voices, hopes and wishes for Medway through our CFM City Halls, postcards and feedback at our Seeing is Believing events and activities. We share this information with our internal and external partners, whom we work closely with, to help take action. Our programming and engagement work also connects with their parents and carers, including expectant parents.
- We provide a universal programme and offer a wide array of activities and events to attract various audiences across Medway. We aim to meet the varying interests of CYP and Medway families' needs and wants. Our programming is delivered across Medway in various facilities and community spaces that are welcoming. We work to remove barriers of participation, for example ensuring we offer free activities to remove cost barriers to help narrow the gap for CYP. We also look to ensure public transport is available for our larger scale events like City Hall and Super Saturday. We always consider accessibility for venues and whether activities are suitable for CYP with additional needs, and when possible, we work with partners to make modifications needed so all can participate.
- We work with a large network of internal and external partners and steering groups to promote and help drive wider engagement and ensure that we are reaching out to a diverse audience of CYP.
- Some of the partner groups we work with are:
 - ❖ Schools reaching across Medway.

- ❖ Medway African Caribbean Association
- ❖ Medway Culture Club
- ❖ Shine & Wednesday Squad (Special Education Needs (SEN) – youth groups)
- ❖ Various council teams including the Public Health, Culture, Medway Youth Service and Medway Sport, teams.
- Our network of partners is growing. We work closely with the CFM Partner Board which is represented by internal and external partners, professional and schools across the community. We work with internal and external partners to target programming where needed, when possible, for examples on Soft Play, Messy Play, For the Love of Reading, and Drop-in football and multi-sports programme.

Internal & External Partner Boards

- We sit on various internal and external team boards and a steering group to help drive partnership working for CFM.
- This quarter we held the launch for our first Annual Report where partners were updated on the work of CFM since its inception in 2021.
- Listed below are some of the boards we have delivered during this quarter:
 - ❖ Town Centre Forum
 - ❖ Design Code – with the Planning team
 - ❖ Medway Cultural and Education Partnership
 - ❖ Culture team – partner updates
- To ensure Medway Council teams are kept informed about the CFM initiative and partnership programming opportunities, we host quarterly updates where all council teams are invited to attend. We encourage teams to have at least one person in attendance to inform their teams of CFM updates. We also encourage all new hires to attend and learn about CFM. In these meetings we host Q&As as well as themed discussions.

Seeing is Believing Programming

- Our Seeing is Believing programme is inspired by young people. We provide a wide array of engagement opportunities for CYP, parents, carers, and families. The CFM and our partners internally and externally run a wide array of activities and events across Medway as part of this delivery.
- Listed below are some of the events and activities we have delivered during this quarter:
 - ❖ Drop-in football with Medway Sport
 - ❖ Drop-in Multi-Sports – in five parks across Medway, supported by Medway Youth Service
 - ❖ Doodle and Draw
 - ❖ Mini Nucleus Messy play

For the Love of Reading project

- CFM delivers this legacy project to engage with CYP to inspire an enjoyment of books. This is done by leaving books for children to find, storytelling activities, our swap shop Bookshelf and through themed events.
- Listed below are some of the activities and events delivered during this quarter:
 - ❖ Soft Play and Story Corner
 - ❖ Pop-up community story time
 - ❖ Book trails across Medway

CFM City Halls

- This platform is used to help us determine the strategy and delivery plan, values, and action plan, as well as to help influence events and activities for CYP. It also provides an opportunity for consultation and engagement about services and place shaping Medway.
- The purpose and method of the City Hall is as follows:
 - ❖ Partnership Working - with CYP and the CFM team, Child-Friendly Delivery Board and our partners in a less formal space.
 - ❖ Voice - provide a platform and a safe space for CYP and parents/guardians to shape Medway and the CFM initiative.
 - ❖ Creating a community - for CYP.
 - ❖ Platform - to consult CYP.
 - ❖ Growing membership - providing an opportunity for more CYP to be involved.
 - ❖ Leadership - creating an organic way for CYP to lead and shape the delivery.

Partner events

- The CFM team has great partnership working links with internal and external teams and supports several partner events.
- Listed below are some of the partner events we have participated in during this quarter:
 - ❖ CFM Pirate themed event in Strood Town Centre
 - ❖ Culture Club Carnival
 - ❖ Dino Day
 - ❖ Family Fun Day at the Chatham Hub
 - ❖ Love Chatham Carnival
 - ❖ Medway Gaming Festival
 - ❖ Medway Mile
 - ❖ Rainham Town Centre Fun day
 - ❖ Sticks and Stones Festival
 - ❖ Super Saturday (our flagship event)
 - ❖ Teddy Bears Picnic at Parklands
 - ❖ Violence Against Women and Girls (VAWG) walk and talk.
 - ❖ Wild about Capstone

Road Map

- In 2023 we released our Road Map of all CFM Seeing is Believing programming, including our City Halls, events and activities that CFM leads, sponsors or supports. This has provided teams with opportunities for partnership working and using our programming as a platform for direct engagement with CYP, parents, carers and families.

CFM Plan and CFM Action Plan

- The CFM team have shared the CFM Plan and Action Plan with various council teams through one-to-one meetings and quarterly updates. As part of this, teams will be required to provide updates on how they are achieving their objectives. The CFM team is working with teams to support this work through existing workstreams and by identifying new opportunities to address the CFM Action Plan. This will help deliver the Child Friendly City initiative.
- The CFM team will now track progress for the relevant teams as they relate to the seven core themes set by CYP:
 - ❖ Cleaner & Greener
 - ❖ Creativity & Culture
 - ❖ Engaging
 - ❖ Health & Wellbeing
 - ❖ Inclusive & Community Focused
 - ❖ Safety
 - ❖ Aspirational

Prosecutions and Sanctions

FPNs ISSUED	2021/22					2022/23					2023/24				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLY TIPPING	10	8	10	2	30	4	2	2	9	17	1	2			3
FAILURE TO PRODUCE DOCUMENTS	32	0	3	8	43	6	1	5	6	18	6	2			8
SCRAP METAL	0	1	0	0	1	0	0	0	0	0	0	0			0
LITTER	13	0	10	2	25	1	1	3	1	6	1	3			4
TRADE WASTE	0	5	0	0	5	0	0	0	0	0	0	0			0
FLY POSTING	0	0	0	0	0	0	0	0	0	0	0	0			0
SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0			0
BREACH OF A COMMUNITY PROTECTION NOTICE	1	0	0	0	1	0	0	1	0	1	1	4			5

UNLICENSED WASTE CARRIER	0	0	0	0	0	0	0	0	1	1	0	0			0
HOUSEHOLDER DUTY OF CARE	3	0	2	0	5	1	2	1	6	10	3	4			7
COMMERCIAL DUTY OF CARE	0	0	0	0	0	0	0	0	0	0	0	0			0
TOTAL	59	14	25	12	110	12	6	12	23	53	12	15			27

District Enforcement

DISTRICT ENFORCEMENT ISSUED FPNS	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23	Q1 23/24	Q2 23/24	Q3 23/24	Q4 23/24
LITTER	1532	1597	1129	988	872	1038	867	864	1005	908		
DOG FOULING	3	0	2	0	0	0	0	1	0	2		
DOGS ON LEAD	1	0	0	0	0	0	0	0	0	0		
TOTAL	1,536	1,597	1,131	988	872	1,038	867	865	1,005	910		

Breakdown of Prosecutions

Due to the timeliness of reporting, there can be an increase or decrease in the number of prosecutions previously reported in Pentana.

PROSECUTIONS	2021/22					2022/23					2023/24				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLY TIPPING	2	8	0	2	12	1	2	0	5	8	1	1			2
DUTY OF CARE FOR WASTE	2	5	0	0	7	1	1	0	0	2	6	6			12
LITTER	1	0	1	0	2	1	1	0	0	2	0	0			0
FAILURE TO COMPLY WITH S108 NOTICE	1	0	0	0	1	0	0	1	0	1	0	0			0

Appendix 2

UNTIDY LAND	1	0	0	0	1	0	0	0	0	0	0	0			0
VEHICLE SALES/REPAIR	0	0	0	0	0	0	0	0	0	0	0	0			0
FAILURE TO COMPLY WITH CPN	0	1	0	0	1	0	0	0	0	0	0	0			0
UNREGISTERED WASTE/SCRAP	0	1	2	1	4	0	0	0	2	2	1	1			2
SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0			0
ILLEGAL STREET TRADING	0	0	0	0	0	0	0	0	0	0	1	0			1
TOTAL	7	15	3	3	28	3	3	1	7	45	9	8			17