

BUSINESS SUPPORT AND DIGITAL OVERVIEW AND SCRUTINY COMMITTEE

31 AUGUST 2023

COUNCIL PLAN PERFORMANCE MONITORING REPORT & STRATEGIC RISK SUMMARY QUARTER 1 2023/24

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Summary

Medway's Council Plan 2023/24 sets out the Council's three priorities. This report and appendices summarise performance in Q1 2023/24 on the delivery of the programme which falls under the remit of this committee (Appendix 1).

This report also presents the Q1 2023/24 review of strategic risks which fall under the remit of this committee (Appendix 2).

- 1. Recommendations
- 1.1. Members are asked to consider the Q1 2023/24 performance of the programme that falls under the remit of this committee (Appendix 1) and note the strategic risks that fall under the remit of this committee (Appendix 2).
- 2. Budget and policy framework
- 2.1 The Council Plan 2023/24 was agreed at Full Council in February 2023. It sets out the Council's three priorities and six values. It includes the measures we use to track performance. These measures are refreshed annually.
- 2.2 The Risk Strategy 2023/24 was agreed at Cabinet in April 2023. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community.

3. Background

3.1 This report sets out the performance summary against the Council programme (Climate Change) and values (Financial Resilience, Digital Enablement and Tackle Climate Change) relevant for this Committee (Appendix 1).

- 3.2 This report also sets out the latest review of the strategic risks relevant to this committee together with the mitigation in place to minimise impact and likelihood (Appendix 2).
- 3.3 Performance and risks have been reviewed and agreed by Directorate Management Teams.
- 3.3.1 There has been one change to a strategic risk score:
 - SR47 Climate Change has changed from All to CIII
- 3.3.2 One risk is proposed to be removed from the Strategic Risk Summary
 - SR02: Business Continuity and Emergency Planning

Following positive audits of the Emergency Planning process and, in light of an ongoing review of the Business Continuity process, this risk will be separated and monitored in the respective directorates.

- 3.3.3 There are no new risks to be added this quarter.
- 4. Risk management
- 4.1 Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.
- 4.2 The Risk Management process helps the Council understand, evaluate, and act on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.
- 4.3 The Council's Risk Management Strategy incorporates and:
 - promotes a common understanding of risk.
 - outlines roles and responsibilities across the Council.
 - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.
- 5. Financial and legal implications
- 5.1 There are no direct finance or legal implications arising from this report.

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Background papers Council Strategy and Plan 2023/24 Appendices Appendix 1 Performance Appendix 2 Strategic Risks