

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE - 22 AUGUST 2023

Strategic risks relevant to this committee

Live or Managed risk	Risk Ref	Risk	Inherent Risk Score	Q1 22/23 Current Risk Score	Q2 22/23 Current Risk Score	Q3 22/23 Current Risk Score	Q4 22/23 Current Risk Score	Q1 23/24 Current Risk Score	Move ment	Definition (Current score) (L-likelihood) (I-impact)	Owner	Portfolio	Link to Council Plan
L	SR09A	Meeting the needs of Older People and Working Age Adults	AI	BII	BII	BII	BII	BII	→	L – likely I – major	Director of People – Children and Adults Services	Deputy Leader	People

Full detail of risk in Appendix 2.

Council Priority: PEOPLE
Supporting residents to realise their potential.
Quarter 1 2023/24

Performance by outcome

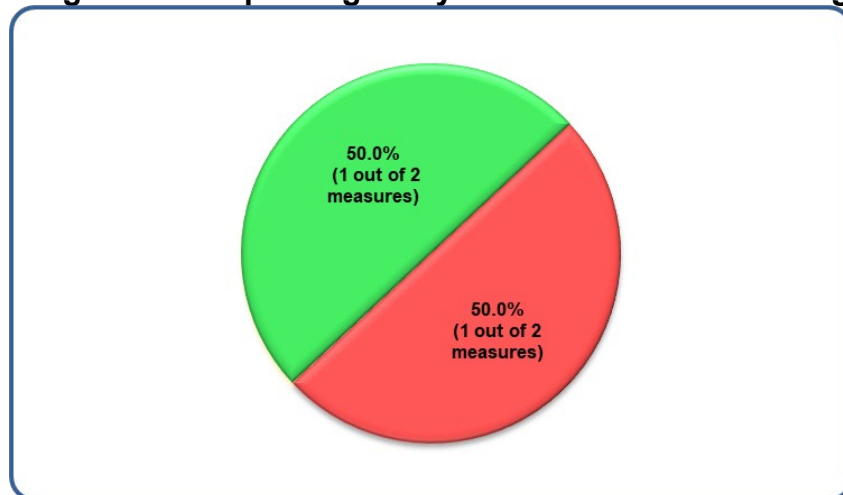
Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target
DET	Deteriorating	STATIC	Static	IMP	Improving
Short term	since last quarter	Long term	average last 4 quarters	Goldilocks	Optimum performance is in a target range

Outcome: Healthy and active communities

Performance Summary

Programme: Improving everyone's health and reducing inequalities



The total number of measures relevant to this committee is 3.
 1 measure is not available this quarter [PH34]
 1 measure met its target [PH23]
 1 measure was significantly below target [PH13]

The 1 green measure is deteriorating long term [PH23]
 The 1 red measure is deteriorating long term [PH13]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH13	Rate per 100,000 of self-reported 4-week smoking quitters aged 16 or over (cumulative) (Q4 22/23)	Maximise	295	425	Red	DET	DET

Comments:

- Please note, data runs a quarter in arrears.
- Note: The 2021 Office for National Statistics (ONS) mid-year population estimate could not be used as a denominator as planned due to delays in its release. This performance measure is currently using the 2020 ONS mid-year estimate.
- To the end of Q4 2022-2023 there have been 1095 quit attempts providing a 59% success rate.
- Face-to-face delivery has resumed in accordance with the National Centre for Smoking Cessation and Training (NCSCT) guidance, however, the same guidance states that remote support remains a safe and effective alternative. Face-to-face service delivery is still increasingly popular and a total of 33% of all quits have been carbon monoxide (CO) verified.

- GP and pharmacy settings continue to see lower activity for smoking cessation. Some engagement work has taken place with key barriers being described as capacity, and loss of stop smoking medication Champix. The service continues to work and engage with these settings to explore new ways of working which could increase activity.
- The service is working with local acute and maternity settings as well as the local NHS to implement the NHS Long Term Plan (LTP). The NHS LTP is fundamental in making England a smoke-free society by supporting people in contact with NHS services to quit based on a proven model implemented in Canada and Manchester. By 2023/2024, all people admitted to hospital who smoke will be offered NHS funded tobacco treatment services.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH23	Number of new settings which are dementia friendly (cumulative)	Maximise	0	0	Green	DET	DET

Comments:

- The Dementia Friendly (DF) event at Chatham Dockyard did not go forward this quarter due to a lack of capacity within the Dementia Action Alliance (DAA). The work to prepare the venue at the Dockyard has taken place to meet the DF standards but a final visit from a member of the alliance with lived experience of dementia which is required for sign off has proven difficult to arrange due to existing commitments from the DAA members. This quarter did see Dementia Action Awareness Week, for which Medway had a strong social media presence encouraging attendance at Dementia Cafes and promotion of Dementia Friendly Activities operated by Medway Adult Education such as Gardening and Tai Chi as well as a stand at a broader Dementia Event with the Kent Dementia Action Alliance.
- Risk - New information was communicated from the Alzheimer's Society within this quarter which will have impact on the Alliance as nationally the charity can be seen to be withdrawing support and resource for local DAAs. Discussions with the local Alzheimer's Society representative (also DAA Chair) are due to take place ahead of the next Alliance meeting. Initially it appears support for the local website which provides the framework for member sign up, administration of the DF award and coordination of DF training will be impacted. This change will have a significant bearing on the ability of the DAA to produce recognised dementia friendly settings and train new Dementia friendly ambassadors. On this communication the ABM Workforce Development Team and Healthy Settings team have begun scoping the development of a local training process linked to the ABM champions programme and recognition status linked to the workplace health programme.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH34	Proportion of people who self-report high levels of life satisfaction (22/23 annual)	Maximise	NA	80.00%	NA	NA	NA

Comments:

- The 2022/23 target is be based on the England value for 2021/22.
- The Medway value for 2022/23 is not available yet. This will likely be available around October 2023 (based on previous release dates), but the specific release date is TBC.

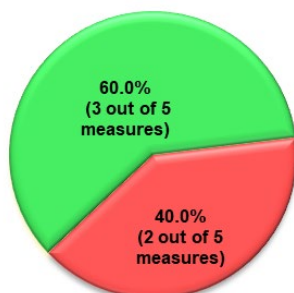
Project for this outcome:**Supporting Healthy Weight:**

- The proportion of adults in England living with obesity has seen large increases in the last four decades. Estimates of the prevalence of overweight and obesity for local authorities comes from 'Sport England's Active Lives Adult Survey'. The most recent annual data was published in May 2023, and it suggests that there has been a reduction in adults who are overweight or obese from 69.4% to 67.2% in Medway. That said, Medway still ranks higher than the England average, which experienced a slight increase in the past year from 63.3% to 63.8%.
- Weight management services are an important element of Medway's whole system approach to obesity. Throughout the 2023-2024 financial year, we aim to support more people than we have had at any other stage, through one of the adult weight management programmes. Delivered or commissioned by the Medway Public Health team, the team have a target to have over 1,200 adults attending one of our tier 2 weight management programmes. Tier 2 weight management programmes are services that aim to support adults living with excess weight and obesity in their weight loss journey and maintain healthier lives. In Medway, these services include Healthy Way, Oviva or Man Vs Fat. A full listing of all the known overweight and obesity interventions has been made available by the Public Health team on <http://wholesystemobesity.uk/medway/>.
- Another core element of tackling obesity is increasing the prevalence of breastfeeding and supporting infants to develop healthy food habits at the introducing solid food stage of their life. The Medway Infant Feeding Strategy is currently being refreshed and will soon begin the formal scrutiny and sign off process with Directors and members. The Public Health team conducted a detailed analysis of last year's breastfeeding data, a full literature review of the evidence of what works and a thorough listening exercise with professionals and residents, to aid in informing the strategy. The listening exercises included speaking to potential and new parents about breastfeeding through focus groups and one-on-one interviews.

Outcome: Older and disabled people living independently in their homes

Performance Summary

Programme: Improve support for vulnerable adults by working with partners and communities



The total number of measures relevant to this committee is 5
 3 measures met their target [ASCGBT001; ASCOF 2A(1); ASCOF 2A(2)]
 2 measures were significantly below their target [ASCOF 1C(2i); ASCOF 1G (n)]

1 of the 2 red measures is deteriorating long term [ASCOF 1C(2i)]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCGBT001	% of Long term packages that are placements	Minimise	30%	30%	Green	STATIC	IMP

Comments:

- The proportion of clients receiving a long-term service that is a placement has remained static. There are currently 866 clients in residential or nursing placements, 30% of the 2904 long term clients. The numbers of long-term clients has risen by 1.4%, whereas the numbers in placements by 1%
- National data for 2021/22, is 29%, a slight decrease from 2020/21.
- The service continues to monitor the number of placements made, particularly from hospital and to undertake the first reviews in a timely manner as this critical to ensure placements remain appropriate.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	Maximise	25%	33%	Red	DET	DET

Comments:

- There has been a drop in the percentage of clients receiving a direct payment. At the end of June 517 clients out of 2039 are receiving an ongoing DP. Compared to last quarter the number of clients with a DP has dropped (0.5%) and the denominator has risen (1.5%).
- Nationally 26.7% of clients with an ongoing long-term service receive a direct payment. Our statistical neighbours' performance is 29.3 %. Both comparators have seen a decline in performance compared to their 2020/21 results.
- Actions to improve performance.
 - Self-directed support (SDS) Team Manager to attend locality team meetings to improve confidence in making referrals.
 - SDS Rep to be present at ASC best practice panel.
 - Reviewing packages with brokerage that could be better managed by the service user and or their representative. These are usually package where frequent variations are made.
 - Resource is now focused on referrals that contribute towards the numerator.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCOF 1G (n)	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Maximise	55%	65%	Red	DET	IMP

Comments:

- There has been a 1 percentage point drop in the proportion of LD clients who live in their own home or with family.
- Of the current 623 LD clients 341 (55%) are in their own home or living with family and have had a review in the last 12 months. 124 (20%) are living in their own homes or with family but have not had a review in the last 12 months. This cohort is growing. This means that 75% are in the desired type of accommodation. There are 158 clients not living with their families or in their own homes, almost three quarters of these are in residential or nursing homes. Accommodation in a care setting is, in many cases, the most appropriate place to provide the care and support needed and should not be viewed negatively.
- The current national outturn is 79 % and our statistical neighbours' is 81%. (21/22 data)
- The service is focusing on completing reviews over the next 3 months; this is being managed in a way that does not affect completion of assessments. The service is working with colleagues in both Systems, and Performance and Intelligence to improve the way in which professionals record accommodation status. In addition, communication has gone out to all Locality Social Work Team Managers to ensure teams are recording accommodation status in the correct way to ensure data can be captured.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	Minimise	Redacted	4	Green	IMP	IMP

Comments:

- Please note the target for this measure is apportioned over the quarter.
- There has been between 1 and 5 admissions for this age group in the quarter. As such the figures are redacted in accordance with standard practice. However, this level of admissions is an improvement on Q4 and is below target.
- Nationally the benchmark (2021/22 data) is 13.9 per 100,000 for the full year, just under 3.5 per 100,000 for each quarter and for our statistical neighbours the figure is 15.2 (3.8per 100,000)
- The new Dynamic Purchasing System for supported living has come on stream which increases the types of available alternatives and should support limiting the numbers of individuals of working age admitted to permanent placements.

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	Minimise	92.8	162.5	Green	IMP	IMP

Comments:

- Please note the target for this measure is apportioned over the quarter.
- The Q4 outturn has been increased to reflect recording updates, a further 21 clients have been recorded.
- There have been 43 admissions this quarter. Whilst this figure and the rate per 100,000 population is below target retrospective inputting may raise this figure.
- Our target rate allows for 301 admissions in total, currently 43 older people have been admitted. This means up to 32 clients could be retrospectively recorded and the measure stay below target.
- The National rate of admissions (2021/22 data) is 538.5 This equates to 134.6 per quarter. Our statistical neighbours outturn of 585.6 (146.4 per quarter). In 2021/22 Medway admitted 669.3 people per 100,000. This is 167.3 per quarter and means we are, in 2022/23, in excess of last year. at the end of Q3 2021/22 we had admitted 501.9 people per 100,000 and for this tear we have admitted 535.3
- A significant number of admissions to care for older people occur on hospital discharge. There has been a marked increase in acuity of need. The service carries out first reviews in a timely manner to ensure that the placement is the right setting to meet care and support needs.

Project for this outcome:**Social Isolation:**

- Q1 has seen the refresh of the council webpage on loneliness and isolation (see: https://www.medway.gov.uk/info/200667/loneliness_and_isolation_hub).
- The 'Loneliness and Social Isolation Hub' was launched in May and provides information, guidance, signposting, and advice for anyone experiencing or supporting someone experiencing loneliness and isolation. Since the launch of the hub, 102 individuals have signed up.
- The 12-18 June was National Loneliness Awareness Week. In partnership with Medway Social Isolation Action Alliance members, a weeklong campaign was held to raise awareness and promote some of the brilliant groups and activities available across Medway for people to access if they are feeling lonely.
- As part of the campaign, we funded two special events delivered by members of the alliance. The Summer Tea Dance at Jaspers Community Café and Music4Wellbeing run by the Neurological Network. Jaspers Summer Tea Dance had 28 attendees and The Music4wellbeing had 18 participants.
- We also hosted two internal events aiming to bring Medway Council Staff together. These included a successful 'craft and chat' session with seven attendees and a lunchtime 'walk and talk' with ten attendees – these were facilitated by the physical activity team.
- We attended the Tracy Crouch Over 55's Information and Advice event at the Victory Academy in June. This popular multi-agency event was well attended and provided an excellent opportunity to present information including the new loneliness hub launch.
- Additionally, two Loneliness and Social Isolation Training modules were delivered this quarter with thirty-five delegates attending.
- In response to the feedback from the employee survey, we now sit on the Council's Healthy Mind and Wellbeing working group and are planning to host hobby sessions run by staff, for staff. We recently put out a request to Council staff who may have a hobby they would like to share, to come forward and offer to run a session. So far, we have offers for a book club, craft club, language club and a virtual lunchtime cook-a-long. These will be promoted internally and piloted to support staff to connect with people with likeminded interests.
- The Medway Social Prescribing Link Worker forum took place in June where we presented on the effects of Loneliness and Social Isolation, and the important role that Link Works have at tackling the issue within Medway.