

BUSINESS SUPPORT OVERVIEW AND SCRUTINY COMMITTEE

13 July 2023

COUNCIL PLAN PERFORMANCE MONITORING REPORT & STRATEGIC RISK SUMMARY QUARTER 4 2022/23

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Business Support

Summary

Medway's Council Plan 2022/23 sets out the Council's three priorities. This report and appendices summarise how we performed in Q4 2022/23 on the delivery of the programmes and measures which fall under the remit of this committee which are:

- Priority: Growth (Appendix 1)

Given the overarching responsibilities of this Committee to provide guidance and leadership on the development and coordination of the scrutiny function for all overview and scrutiny committees, this report also contains:

- a performance summary of all services (Appendix 2)
- a summary of discussions at the Children and Young People, Regeneration, Culture and Environment, and Health and Adult Social Care Overview and Scrutiny Committees (Appendix 4).

This report also presents the Q4 2022/23 review of strategic risks (Appendix 3)

1. Budget and policy framework

- 1.1. The Council Plan 2022/23 was agreed at Full Council in February 2022. It sets out the Council's three priorities and six values which aim to deliver these priorities. It includes the measures we use to track performance. These measures are refreshed annually.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community.

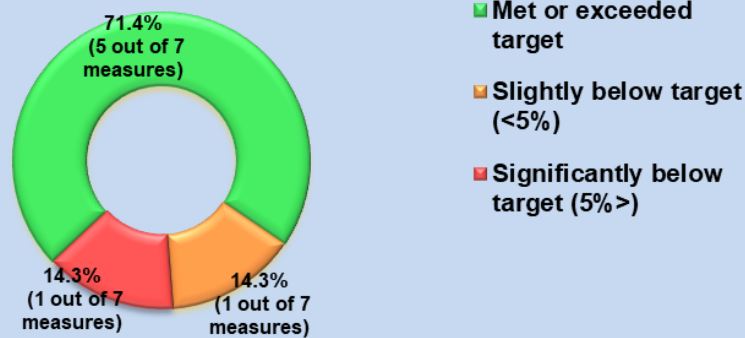
2. Background

- 2.1. Following feedback from Corporate Management Team, Cabinet and Overview and Scrutiny Committees, the format of the report has been improved. The new style report shows performance of each programme. It includes the achievements for the programme and the actions being taken to improve performance.
- 2.2. This report sets out the performance summary against the Council priority and values relevant for this Committee: Financial Resilience, Digital Enablement, Working together to empower communities, Creativity and Innovation, Tackle Climate Change, and Child Friendly. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.
- 2.3. Detailed background information supporting this report can be found in Appendix 1: Growth.
- 2.4. Given the overarching responsibilities of Business Support Overview & Scrutiny Committee, the overview narrative of Council performance is provided for Members' information at Appendix 2.
- 2.5. Risk owners have reviewed and updated their risks which have subsequently been reviewed and agreed by Corporate Management Team (CMT). The revised Strategic Risk Summary can be found in Appendix 3: Strategic Risk Summary.
- 2.6. There have been no changes to strategic risk current scores.
- 2.7. Cabinet, at its June 2023 meeting, agreed to add two new risks to the Strategic Risk Register
 - MedPay Review
 - Recruitment and Retention
- 2.8. One risk was to be removed from the Strategic Risk Register
 - SR49 Income Reduction due to Covid19

3. Summary of performance

- 3.1. There are 7 Council Plan measures for 2022/23 that fall under the remit of this committee: 5 measures for the Growth priority and 2 measures for Values.

Business Support Overview & Scrutiny



Improved performance

- 14.2% (1 out of 7*) improved short term (since last quarter)
 - 14.2% (1 out of 7*) improved long term (average of previous 4 quarters)
- *where data available

4. Values

4.1 Performance Summary – Council Plan measures

There are 2 Council Plan measures:

- FIN 18: Unmodified VFM Conclusion from external auditors
- FIN 12: Unmodified audit opinion on statement of accounts

Both measures achieved target

5. Risk management

5.1 Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

5.2 The Risk Management process helps the Council understand, evaluate, and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.

5.3 The Council's Risk Management Strategy incorporates and:

- promotes a common understanding of risk.
- outlines roles and responsibilities across the Council.
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

6. Financial and legal implications

6.1. There are no direct finance or legal implications arising from this report.

7. Recommendations

7.1 Members are asked to consider the Q4 2022/23 performance against the measures used to monitor progress against the Council's priorities and to note the Strategic Risk Summary as set out in Appendix 3.

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Background papers

Council Plan 2022/23

Appendices

Appendix 1 Council Priority: Growth

Appendix 2 Performance summary of all services

Appendix 3 Strategic Risk Summary

Appendix 4 Summary of the discussion at the other Overview and Scrutiny Committees