

## HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE - 20 JUNE 2023

### Strategic risks relevant to this committee

SR09B: Failure to meet the needs of children and young people

Inherent score	Current score	Movement	Likelihood	Impact
BII	BII	→	High	Major

### Council Priority: PEOPLE Supporting residents to realise their potential Quarter 4 2022/23

#### Performance and risks by outcome

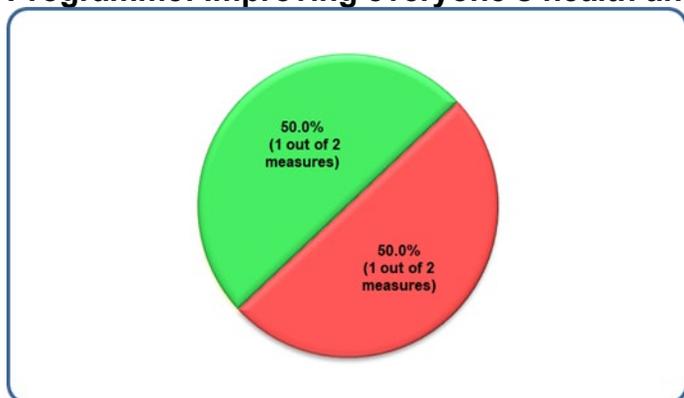
Key

<b>Red</b>	Significantly below target (>5%)	<b>Amber</b>	Slightly below target (<5%)	<b>Green</b>	Met or exceeded target	<b>Goldilocks</b>	Optimum performance is in a target range
<b>DET</b>	Deteriorating	<b>STATIC</b>	Static	<b>IMP</b>	Improving	<b>NA</b>	Not applicable/available

## Outcome: Healthy and active communities

### Performance Summary

#### Programme: Improving everyone's health and reducing inequalities



The total number of measures relevant to this committee is 2  
 1 measure met its target [PH23]  
 1 measure was significantly below target [PH13]  
 The red measure is deteriorating long term [PH13]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH13	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (cumulative) (Q3 22/23)	Maximise	203	255	Red	DET	DET
PH23	Dementia friendly settings (cumulative)	Maximise	6	6	Green	IMP	IMP

#### Comments:

##### PH13:

- Please note, data runs a quarter in arrears.
- *Note: The 2021 Office for National Statistics (ONS) mid-year population estimate could not be used as a denominator as planned due to delays in its release. This performance measure is currently using the 2020 ONS mid-year estimate.*
- To the end of Q3 2022/23 there have been 772 quit attempts providing a 58% success rate.
- Face-to-face delivery has resumed in accordance with the National Centre for Smoking Cessation and Training (NCSCT) guidance, however, the same guidance states that remote support remains a safe and effective alternative. Face-to-face service delivery is still increasingly popular and a total of 28% of all quits have been carbon monoxide (CO) verified.

- GP and pharmacy settings continue to see lower activity for smoking cessation. Engagement exercises with these locations were conducted to understand their capacity and to help identify barriers to delivering the service. Following this, a new service level agreement (SLA) was drafted for 2023-23 onwards. For some settings, there will be a greater focus on referring into the Medway Council Stop Smoking Service.
- The service is working with local acute and maternity settings as well as the local NHS to implement the NHS Long Term Plan (LTP). The NHS LTP is fundamental in making England a smoke-free society by supporting people in contact with NHS services to quit based on a proven model implemented in Canada and Manchester. By 2023/24, all people admitted to hospital who smoke will be offered NHS funded tobacco treatment services.

**PH23:**

- Chatham Dockyard is preparing to host a Dementia Friendly Community (DFC) event in June, and as part of their efforts to ensure accessibility for all, they will be undergoing a DFC assessment soon.
- Members of the Dementia Action Alliance (DAA) who have first-hand experience with dementia have also been working to improve accessibility ahead of planned renovations to the Wilkinson shop at the Pentagon shopping centre. Such improvements will focus on increased signage and increased training arrangements for staff.

**Project for this outcome:****Supporting Healthy Weight:**

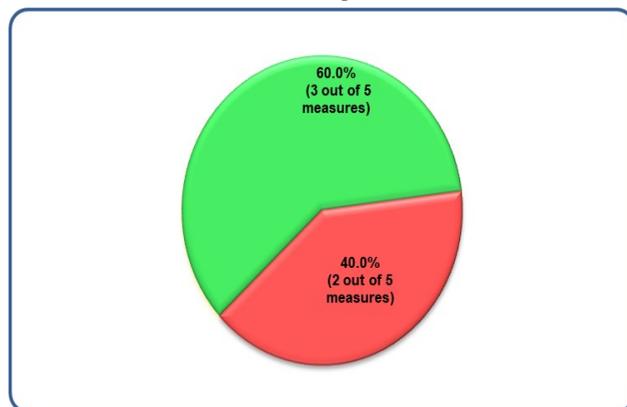
- The annual Medway Healthy Weight summit took place in February 2023. Chaired by Cllr David Brake, the meeting provided an opportunity to reflect on the achievements of the 'whole system obesity plan' over the last 12 months and offered a space to set priorities for the forthcoming year. Medway's whole system approach builds on the last eight years of activity, which has largely been delivered through the Medway Healthy Weight Network. This is co-ordinated by Medway Council's Public Health team. The cyclical approach follows the steps suggested by Public Health England (PHE) in their 2019 'Whole systems approach to obesity' publication. The summit offered presentations from the Food for Life Project Manager highlighting some of the successes in the first term of the whole school food programme. The programme has seen 19 schools registered since the beginning of the school year, each one receiving support developing growing, cooking, and eating projects in their setting. Additionally, Inspire Academy achieved a bronze award, with Cllr Josie Iles presenting the certificate to the school in March.
- School engagement has also been high during the recent 'Medway Can' phase where local schools were challenged to log the most miles. Medway Can is a year-long healthy weight campaign that aims to motivate and inspire residents and organisations to move more and eat healthily, through a range of activities and interventions. More than 50 schools took part in a Medway Can physical activity challenge across February and March. The additional school miles that were logged have helped Medway circumnavigate the globe three times. Medway Can moved to the healthy eating phase of the campaign in

January. This coincided with a live cookery demonstration event at the Pentagon shopping centre. Other campaign elements included workplace health targeting, healthy eating messages via social media, and the final phase of the voluntary sector funding.

- The priorities for 2023/24 that were agreed at the Healthy Weight summit included a full refresh of the Medway Infant Feeding Strategy, achieving bronze status for Medway for the Sustainable Food Places award and increasing the reach and engagement level of the Physical Activity Alliance.

## Outcome: Older and disabled people living independently in their homes

### Performance Summary



### Programme: Improve support for vulnerable adults by working with partners and communities

The total number of measures relevant to this committee is 5

3 measures met their target [ASCGBT001; ASCOF 2A(1); ASCOF 2A(2)]

2 measures were significantly below their target [ASCOF 1C(2i); ASCOF 1G (n)]

3 of the 3 green measures are improving long term [ASCGBT001; ASCOF 2A(1); ASCOF 2A(2)]

1 of the 2 red measures is deteriorating long term [ASCOF 1C(2i)]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCGBT001	% of Long term packages that are placements	Minimise	30%	30%	Green	IMP	IMP
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	Maximise	26%	30%	Red	DET	DET
ASCOF 1G (n)	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Maximise	56%	77%	Red	IMP	IMP
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	Minimise	Redacted	4	Green	IMP	IMP
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	Minimise	77.7	145	Green	IMP	IMP

**Comments:****ASCGBT001:**

- The proportion of clients receiving a long term service that is a placement has remained static. There are currently 858 clients in residential or nursing placements, 30% of the 2863 long term clients. the numbers of long term clients has risen by 2%, whereas the numbers in placements by 1.3%
- National data for 2020/21 for long term clients in placements is 29% - this is a slight decrease from 2020/21.
- The service continues to monitor the number of placements made, particularly from hospital and to undertake the first reviews in a timely manner as this critical to ensure placements remain appropriate.

**ASCOF 1C(2i):**

- There has been a drop in the percentage of clients receiving a direct payment. At the end of March 521 clients out of 2005 are receiving an ongoing DP. There has been a 6% drop in the number of clients receiving a DP whilst the denominator (community long term services) has risen by 1%.
- Nationally 26.7% of clients with an ongoing long term service receive a direct payment. Our statistical neighbours' performance is 29.3 %. Both comparators have seen a decline in performance compared to their 2020/21 results.
- As predicted, we have seen a decrease in the numbers of people in receipt of a direct payment, this is due to the transfer of people attending a day service via a direct payment to a commissioned service in order to recoup the 20% VAT cost. The conversion of DP day service clients to a commissioned service is impacting the team's ability to process any new referrals. We have successfully recruited 2 x FTE SDS coordinators, start dates are pending, once they start work this will help address the backlog of DP referrals and increase the number of people in receipt of a DP.
- The Self Directed Support (SDS) team continue to work with Social Work Locality teams to ensure that they are aware of the benefits of a Direct Payment and promote referrals to the SDS team.

**ASCOF 1G (n):**

- There has been a 4 percentage point rise in the proportion of LD clients who live in their own home or with family.
- Of the current 630 LD clients 350 (56%) are in their own home or living with family and have had a review in the last 12 months. 122 (19%) are living in their own homes or with family but haven't had a review in the last 12 months. This cohort is reducing, which is positive. This means that 75% are in the desired type of accommodation. There are 158 clients not living with their families or in their own homes, over three quarters of these are in residential or nursing homes. Accommodation in a care setting is, in many cases, the most appropriate place to provide the care and support needed and should not be viewed negatively.
- The position has improved from Q3 and it should be noted that the numbers of clients discounted from the numerator due to not being reviewed has fallen in both number and proportion.

- The current national outturn is 79 % and our statistical neighbours' is 81%. (2021/22 data)
- The service are focusing on completing reviews over the next 3 months; this is being managed in a way that does not affect completion of assessments. The service are working with colleagues in both Systems, and Performance and Intelligence to improve the way in which professionals record accommodation status. In addition, communication has gone out to all Locality Social Work Team Managers to ensure teams are recording accommodation status in the correct way to ensure data can be captured.

**ASCOF 2A(1):**

- Please note the target for this measure is apportioned over the quarter
- The Q3 outturn has been updated to account for retrospective input.
- There has been 6 admissions of working age adults to residential or nursing care this quarter. So far this year there have been 27 admissions in the year, which equates to a rate of 11.2 per 100,000, below the target of 16 for the year (4 per quarter).
- Nationally the benchmark (2021/22 data) is 13.9 per 100,000 for the full year, just under 3.5 per 100,000 for each quarter and for our statistical neighbours the figure is 15.2 (3.8per 100,000)
- We continue to work with our commissioning colleagues, to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible. The new Dynamic Purchasing System for supported living comes on stream shortly which will increase available alternatives.

**ASCOF 2A(2):**

- There have been 36 admissions this quarter. Whilst this figure and the rate per 100,000 population is below target retrospective inputting may raise this figure.
- Our target rate allows for 262 admissions in total, currently 292 older people have been admitted. This is a rate of 630.2. This means that although the indicator is below target for Q4 at this point we are exceeding the target rate of 580 (4x145) and have not met the target As such, to prevent a misleading picture being presented I have removed the status and trend indicators from the measure header.
- Please note the target for this performance measure is apportioned.
- The National rate of admissions (2021/22 data) is 538.5 This equates to 134.6 per quarter. Our statistical neighbours outturn of 585.6 (146.4 per quarter). In 2021/22 Medway admitted 669.3 people per 100,000. This is 167.3 per quarter and means we are, in 2022/23, in excess of last year. at the end of Q3 2021/22 we had admitted 501.9 people per 100,000 and for this tear we have admitted 535.3

**Project for this outcome:****Social Isolation:**

- In Q4 2022/23, a total of five 'Loneliness and Social Isolation' training modules were delivered, which brings the total number of modules delivered in the 2022/23 financial year to 19 (with 92 attendees, overall).
- The Medway Social Isolation Action Alliance was held in March with 33 attending, compared with 23 at the first meeting. The spring Medway Social Isolation Action Alliance newsletter was published in March.
- A Task and Finish group meeting has met monthly since January on the item of the 'Chatty Café' scheme. The Chatty Café Scheme is the UK's leading non-profit organisation tackling loneliness. It was started in 2017 as initiative to encourage conversation among strangers. The initiative promotes the marking of certain tables in cafes and other venues as tables at which talking to strangers is explicitly welcome. There are four licensed 'chatty cafes' in Medway.
- The focus of the meeting was to expand the Chatty Café service across Medway (to have up to 15 licensed 'cafes') and to encourage more volunteers and ambassadors to host conversations with individuals who just want to chat to somebody.
- A first draft of the new webpage for information on social isolation and loneliness has been submitted to Comms and Digital Teams. A new Pledge Campaign for actions around social isolation and loneliness is planned to be launched in June 2023, and work has begun on designing it.
- Medway Council Employee survey results identified high levels of loneliness and isolation experienced by staff. By working collaboratively with HR in the coming months, we aim to look at what can be done to address this issue.
- Additionally, an updated version of the Medway Joint Strategic Needs Assessment (JSNA) for 'Social Isolation and Loneliness' is currently being developed.