

CABINET

13 JUNE 2023

COUNCIL PLAN PERFORMANCE MONITORING REPORT AND STRATEGIC RISK SUMMARY - QUARTER 4 2022/23

Portfolio Holder: Councillor Vince Maple, Leader of the Council

Report co-ordinated by: Phil Watts, Chief Operating Officer

Contributors: Children and Adults – Directorate Management Team
Regeneration, Culture and Environment – Directorate
Management Team
Public Health
Business Support

Summary

Medway's Council Plan 2022/23 sets out the Council's three priorities and the measures used to monitor performance. This report and appendices summarise how we performed in Q4 2022/23 on the delivery of these priorities and the actions we are taking to improve performance.

This report also presents the Q4 2022/23 review of strategic risks.

1. Budget and policy framework

- 1.1. The Council Plan 2022/23 was agreed at Full Council in February 2022. It sets out the Council's three priorities and six values which aim to deliver these priorities. It includes the measures we use to track performance. These measures are refreshed annually.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet has responsibility to ensure the effective operation of risk management in the Council.
- 1.3. This report summarises Council Plan performance and presents the updated Strategic Risk Summary for Q4 2022/23. It will also be presented to:

Children and Young People Overview & Scrutiny	14 June
Regeneration, Culture and Environment Overview & Scrutiny	15 June
Health and Adult Social Care Overview & Scrutiny	20 June
Business Support Overview & Scrutiny	13 July

2. Background

2.1. Summaries of the performance of the programmes supporting each of the Council's priorities, and the actions we are taking to improve performance, can be found in:

Appendix 1 Council Priority: People

Appendix 2 Council Priority: Place

Appendix 3 Council Priority: Growth

2.2. Risk owners have reviewed and updated their risks. Summaries of risks can be found in:

Appendix 4 Strategic Risk Summary

2.3. There have been no changes to strategic risk current scores.

2.4. Two new risks are proposed to be added to the Strategic Risk Register

- MedPay Review
- Recruitment and Retention

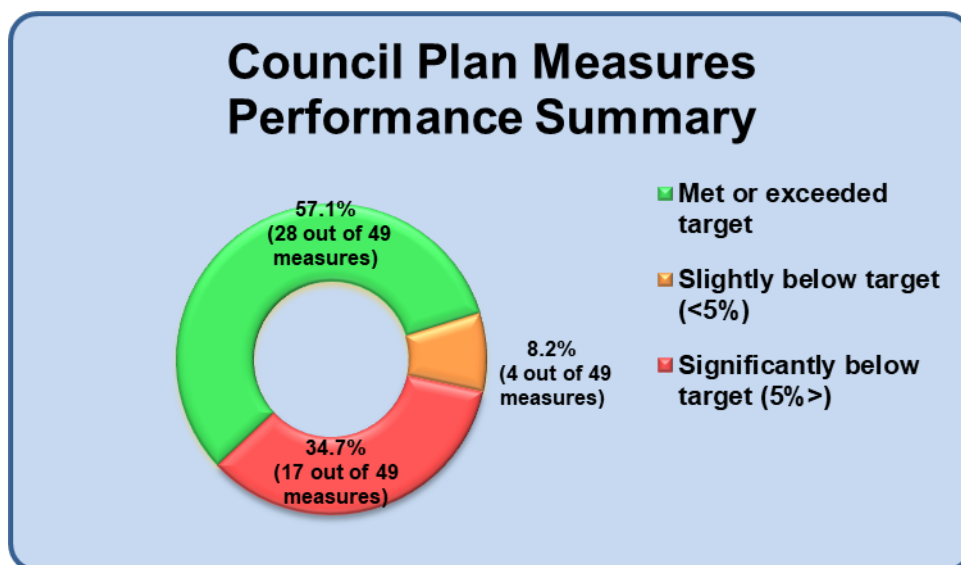
2.5. One risk is proposed to be removed from the Strategic Risk Register

- SR49 Income Reduction due to Covid19

3. Summary of performance – all measures

3.1. Council Plan – all measures

There are 51 Council Plan measures for 2022/23. We are reporting on 49 as data for 1 measure is not available this quarter and 1 measure is data only.



Improved performance

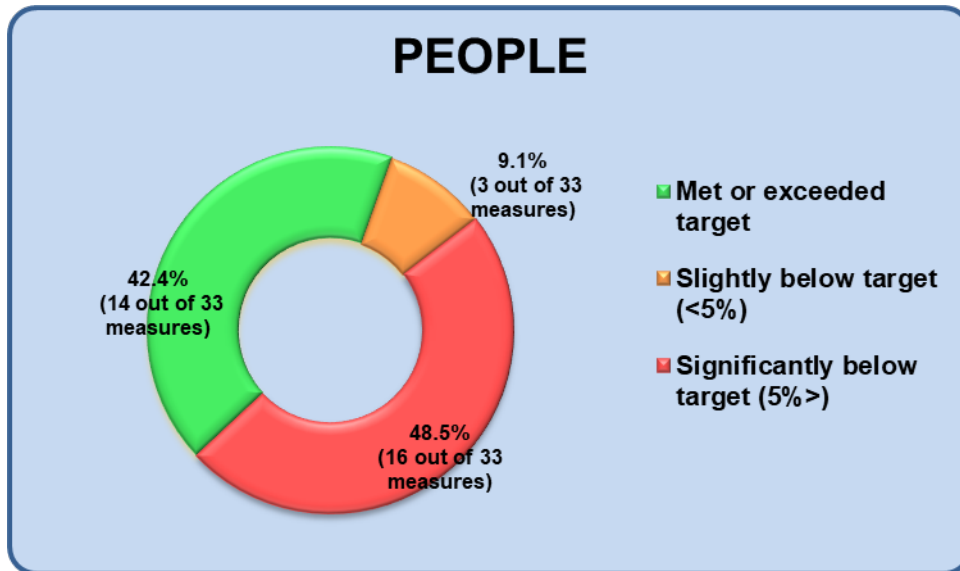
- 46.8% (22 out of 47*) improved short term (since last quarter)
 - 44.7% (21 out of 47*) improved long term (average of previous 4 quarters)
- *where data available

4. Performance summary – by Council Plan priority

This section includes performance highlights supporting the Council priorities and Values.

4.1. Priority – People

There are 34 Council Plan measures for this priority. We are reporting on 33 as data for 1 measure is not available this quarter.



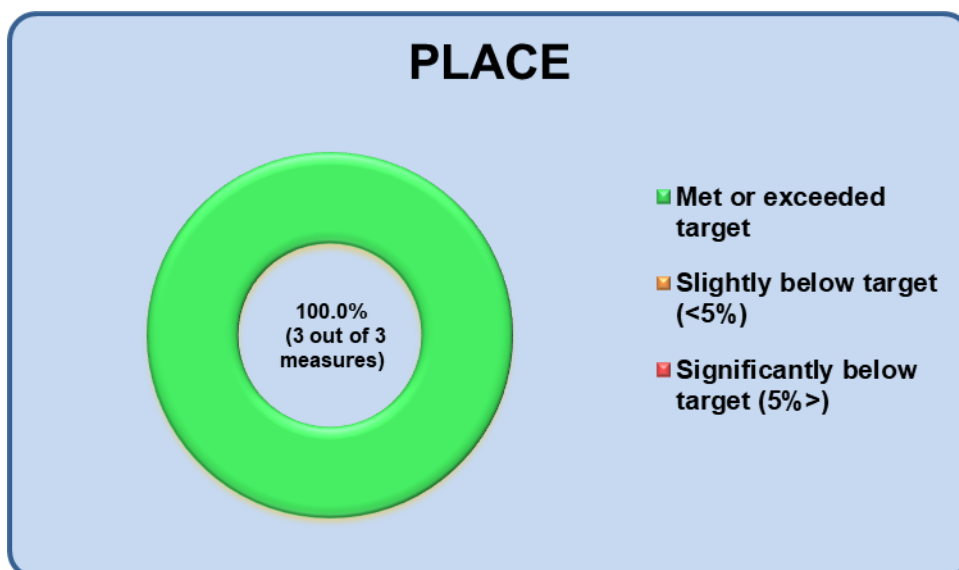
Improved performance

- 46.7% (14 out of 30*) improved over the short term (since last quarter)
- 43.3% (13 out of 31*) improved long term (average of previous 4 quarters)

*where data available

4.2. Priority – Place

There are 3 Council Plan measures for this priority.

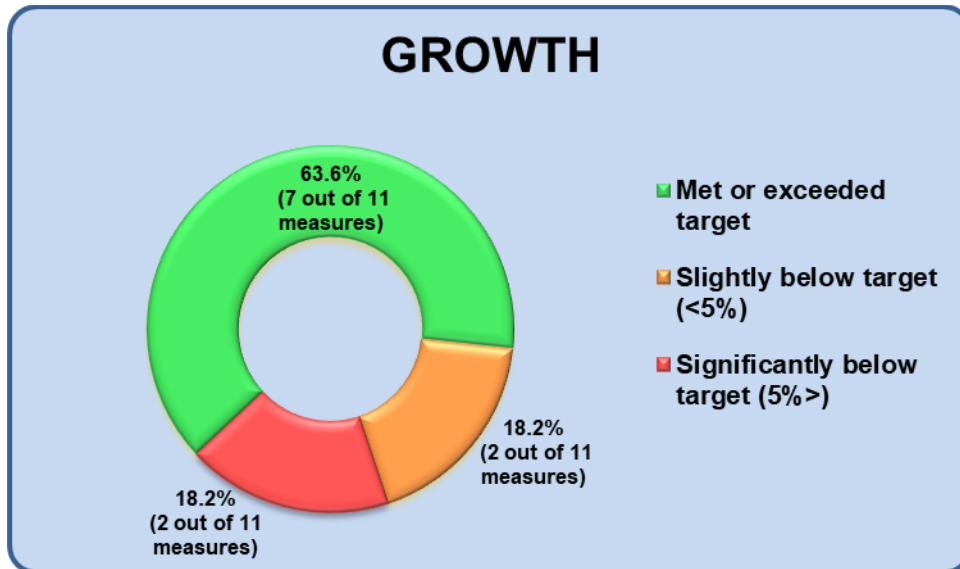


Improved performance

- 33.3% (1 out of 3*) improved over the short term (since last quarter)
 - 33.3% (1 out of 3*) improved long term (average of previous 4 quarters)
- *where data available

4.3. Priority – Growth

There are 12 Council Plan measures for this priority. We are reporting on 11 this quarter as 1 measure is data only.



Improved performance

- 41.7% (5 out of 12*) improved over the short term (since last quarter)
 - 41.7% (5 out of 12*) improved long term (average of previous 4 quarters)
- *where data available

4.4. Values

4.4.1. Performance Summary – Council Plan measures

There are 2 Council Plan measures:

- FIN 18: Unmodified VFM Conclusion from external auditors
- FIN 12: Unmodified audit opinion on statement of accounts

5. Risk management

5.1. Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

5.2. The Risk Management process helps the Council understand, evaluate, and take action on all their risks. It supports effective decision making, identification of

priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.

- 5.3. The Council's Risk Management Strategy incorporates and:
- promotes a common understanding of risk.
 - outlines roles and responsibilities across the Council.
 - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

6. Financial and legal implications

- 6.1. There are no direct finance or legal implications arising from this report.

7. Recommendations

- 7.1. The Cabinet is asked to note the Q4 2022/23 performance against the measures used to monitor progress against the Council's priorities.
- 7.2. The Cabinet is asked to agree the Strategic Risk Summary set out at Appendix 4 to the report.

8. Suggested reasons for decisions

- 8.1. Regular monitoring of performance and risks by management and Members is best practice and ensures achievement of corporate objectives.

Lead officer contact

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Appendices

Appendix 1 Council Priority: People
Appendix 2 Council Priority: Place
Appendix 3 Council Priority: Growth
Appendix 4 Strategic Risk Summary

Background papers

[Council Plan 2023/24](#)