

Council Priority: PLACE
Medway: A place to be proud of
Quarter 3 2022/23

Performance and risks by outcome

Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target	Goldilocks	Optimum performance is in a target range
DET	Deteriorating	STATIC	Static	IMP	Improving	NA	Not applicable/available

Outcome: A clean and green environment

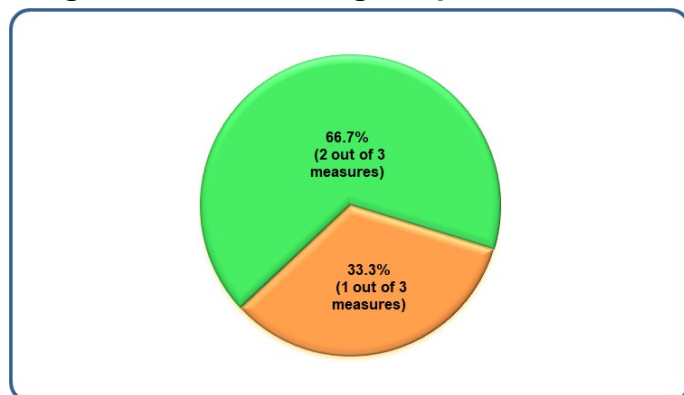
Strategic Risk Summary

SR47: Climate Change

Inherent score	Current score	Movement	Likelihood	Impact
All	All	→	Very high	Major

Performance Summary

Programme: Enhancing the public realm, street scene, parks and green spaces



The total number of measures is 3

2 measures met their target [NI 195a; W6 CP]

1 measure was slightly below target [GH6 CP]

Both of the green measures are deteriorating long term [NI 195a; W6 CP]

The amber measure is deteriorating long term [GH6 CP]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
GH6 CP	Satisfaction with parks and green spaces - direct users CP	Maximise	71.4%	75%	Amber	DET	DET
NI 195a	Improved street and environmental cleanliness: Litter	Maximise	96.00%	96.00%	Green	DET	DET
W6 CP	Satisfaction with refuse collection - Citizens Panel result	Maximise	88.4%	85%	Green	DET	DET

Comments:

GH6 CP:

- Satisfaction amongst users of parks and open spaces was 71.4% in Q3 2022/23. This is a decrease on the 78.4% figure seen in Q2 2022/23.
- More users were neutral about the service (19.0% of respondents; up from 15.7% in Q2 2022/23) than dissatisfied (9.5%; up from 5.2% in Q1).
- These results are based on the 126 users of parks and open spaces from the 190 respondents to the Q3 2022/23 Citizens' Panel, giving a margin of error of +/-8.7%, meaning the change in satisfaction is not statistically significant.

NI 195a:

- Medway is split into 22 wards which are inspected yearly with a total of 1,200 sites being inspected (100 sites x 12 months = 1,200 sites per year). Sites are different land classes: Main Retail and Commercial, Local Shopping areas, Residential streets, Main Roads, Waste Bins (litter, canine and combined), Rural Roads, Alleyways, Footbridge and subways.
- During Q3 2022/23, 96% of streets surveyed were free from litter at the time of the inspections. This is due to a robust contract monitoring programme and a high standard of cleanse being achieved by Medway Norse.
- A visual inspection of 50 metres is reviewed for the amount of litter present and graded. This is a transect. A to B assessed grades are acceptable for litter. C to D assessed grades are unacceptable. The number of sites that are at an acceptable standard at the time of inspection (grades A to B) are then reported as an overall percentage of good standard sites. For example, 97 sites at grades A to B / 100 x 100 = 97% of areas inspected were at an acceptable standard for litter.

W6 CP:

- Satisfaction with refuse collection decreased to 88.4% in Q3 2022/23 (down from 90.9% in Q2 2022/23).
- 5.3% of respondents were neutral about the service (up from 4.3% previously) and 3.2% were dissatisfied (lower than the 3.8% seen in the previous quarter). A further 3.1% did not know or gave no response (up from 1.0% in Q2).
- The results are based upon 190 respondents to the Q3 2022/23 Citizens' Panel giving an overall margin of error of +/-7.1%, meaning the changes are not statistically significant.

Projects for this programme:**To continue to work with and develop 18 Friends Groups to enable the improvement and maintenance of Medway's green spaces:**

- The Council has 18 formally constituted Friends Groups made up of volunteers who help care for and champion the Council's greenspace network. They complete a range of activities such as organising events, completing wildlife surveys and practical volunteer tasks.
- More Friends Groups are being added during 2022/23, likely to bring the number up to 22 groups, some of which will be more informal and wishing to concentrate on litter pick/tidy up activities. The Greenspace Development team continues to support their activities throughout this year.
- There is also a Medway Urban Greenspaces Forum (MUGS) where all the Friends Groups come together to meet to discuss issues, best practise and share expertise. The Friends Pack has been updated this year and is publicised through MUGS.
- Management plans are now finalised for Rede Common and Watts Meadow. All the Friends Groups help contribute towards thousands of valuable volunteer hours which are reported regularly.

To drive the sustainable regeneration in Chatham via the delivery of the Future High Streets Fund:

- The Council was awarded £9.5m from the Future High Street Fund (FHSF) in December 2020 to undertake key regeneration projects in Chatham Town Centre:
 - Diversification of the first floor of the Pentagon Centre, to include an Innovation Hub and Healthy Living Centre (HLC)
 - Design meetings are progressing with the operator and project team for the Innovation Hub, with a feasibility study being undertaken to determine the scope of works required.
 - Conversations are ongoing with the NHS, regarding delivery logistics for the HLC. The design team have been appointed, with designs for the facility progressing at pace.
 - Acquisition of the former Debenhams building and bringing forward the ground floor unit, to increase vibrancy and footfall to the high street
 - The former Debenhams building was purchased in June 2022.
 - Options are being reviewed for the development. The ground floor unit is the priority to progress.
 - Commercial agents have been appointed to market the building to determine the level of interest for permanent and interim use for the building.
 - Brook Theatre technology and accessibility improvements
 - The design team has been appointed.
 - The Council was also successful with securing a further £6.5m from the Levelling up Fund (LUF) for the Brook Theatre works, in addition to the FHSF, in October 2021. Surveys are being undertaken to inform design.
 - A Revenue Additions request was approved by Council in November 2022 to enable intrusive structural investigation works to be undertaken, which will inform the remediation works required, alongside the refurbishment works.
 - Public realm improvements at the Paddock
 - The project has had two rounds of public engagement for the design of The Paddock; one took place during winter 2021 and the other in summer 2022. The feedback from the engagement event that took place in the summer has been published on the Council's website.
 - Procurement for a main contractor was undertaken and identified that the scheme needs to be re-scoped due to the contract sums provided, the design principles will be kept, and the outputs of the funding body will be delivered. The architects are currently undertaking the rescoping exercise. A second procurement activity will run in January 2023.
 - Refurbishment of St John's Church bringing the building back into use as a place of worship, community use and event space
 - The Diocese secured £49k National Lottery Heritage Funding (NLHF) in the first tranche of the funding round in August 2022 and are due to make further bids to support the match funding works package. The Diocese have committed to

provide £300k of match funding directly to ensure the FHSF outputs can be delivered. The design team have been appointed, alongside an Activity Planner who has been appointed to support the NLHF bid process and undertake a demand/needs assessment to determine the use of the space by engaging with Councillors and the local community.

Deliver the 2022/23 Priority Play Programme:

- The Priority Play Programme is a strategic approach to the improvement of Council owned play areas. This year £250k has been budgeted from the Council's Capital Programme and improvements are also funded through developer contributions.
- The six sites for 2022/23 are Ballens Road (Lordswood & Capstone – complete refurbishment of toddler and junior areas), Laburnum Recreation Ground (Strood South – replace and refurbish selected equipment), Perry Street (Chatham Central – replace and refurbish selected equipment), Princes Avenue Open Space (Walderslade – replace and refurbish selected equipment), Kingsfrith Recreation Ground (Wigmore – replace the multi-play unit) and Balmoral Gardens (Gillingham – replace and improve safety surfacing).
- The tenders have been through the evaluation process and Regeneration, Culture and Environment (RCE) Directorate Management Team (DMT) and received Procurement Board approval on 21 September.
- A consultation took place in October and November 2022. The results have been reviewed, with further work scoped and costs totalled up.
- The team is currently reviewing budget and options for additional equipment. It is anticipated that work will begin on the ground in spring 2023.

Programme of S106 funded park improvements at The Esplanade and Jacksons Field:

- An initial public consultation for Esplanade Gardens ran in the summer and closed at the end of August 2022. The Jacksons Field consultation ran in August and closed at the end of September 2022. The consultations included on-site weekend events and evening drop-ins as well as an online questionnaire. The public consultations will influence what greenspace improvements are delivered through the programme and may include improvements to paths, play areas, sports facilities and other infrastructure. The consultation responses are being analysed. Additional detailed proposals will be drawn up and there will be further consultation in 2023 at both sites. This will be reported in more detail in subsequent monitoring subject to the consultation feedback. To note: the s106 payments are based on several triggers and will be received over the next four to five years. The first instalment is not anticipated until 2023.

Delivery of Strategic Environmental Management (SEMS) as part of the HIF:

- The Strategic Environmental Management (SEMS) is continuing to progress as follows:-
 - Following a successful consultation in June 2022, the Hoo Wetland reserve planning application was validated in November 2022. Determination of the planning application is due in February 2023. A programme for delivery will then be worked on by the SEMS team.

- Deangate Community Parkland has entered feasibility and design stage, with a public consultation on the design due in June 2023, followed by the submission of a planning application in October 2023.
- The Public Rights of Way project planning and feasibility will begin in February 2023, with an aim to deliver some of the improvements in autumn 2023 to spring 2024.
- Lodge Hill SEMS work is currently being reviewed, with decisions to be made in January 2023 as to whether it will be delivered by 2024 and how it will be delivered, in partnership with Homes England.

Green Flag Awards

- The national Green Flag Award Scheme recognises excellence in greenspace management. The council holds eight Green Flag Awards as well as a Green Heritage Award for Great Lines Heritage Park. Green Flag judging was completed in July 2022 (full judging and mystery shops). The Green Flag Award winners were announced in August 2022. Currently management plans are being updated, and the team continue working through the action plans, and will resubmit the relevant annual applications in January 2023.

Medway Task Force (MTF):

- The Medway Vulnerability Panel continues with over 115 referrals since its inception. In Q3 2022/23 Medway Task Force (MTF) is also represented on the Blue Light Project and has supported the Housing team in their successful bid to join the Making Every Adult Matter (MEAM) approach network.
- In Q3, Safer Streets 4 (SS4) engagement work has included:
 - Hate Crime Awareness Week event at All Saints Church
 - White Ribbon event at the Pentagon Shopping Centre supporting Public Health
 - Rochester Community Showcase supporting Front Line Services
 - Business Crime Week of Action – visiting all businesses in Luton and Magpie Hall Road, in Chatham
 - Luton Millennium Green supporting the Green Spaces team
 - Twydall Community Hub engagement event
 - Violence Against Women & Girls Walk & Talk Event – attended by 26 agency staff from a variety of organisations to engage with women around their safety in public spaces
 - Operation Sceptre – Knife Crime Awareness Week saw partners working together in focus areas in Chatham
- In Q3, the Department for Work & Pensions (DWP) within the MTF has worked with a Ward Councillor and Luton Primary School to commence the running of a monthly coffee morning. This has proved very successful in engaging local parents and also bringing together relevant agency staff.
- DWP staff have also been implementing similar engagement opportunities in the Sunlight Centre in Gillingham.

- Child Friendly Medway (CFM) – the MTF has supported CFM with two events in the Pentagon/Chatham High Street celebrating Halloween and Christmas. All events have been free for local families and have received very positive feedback from them. These have also supported local businesses through increased footfall. MTF also supported the City Hall event.
- SS4 funding has seen the commencement of an Illicit Tobacco post working within Trading Standards. Five operations have already taken place in Q3 identifying those premises trading in illicit tobacco.
- Work continues by the Waste team to focus on the SS4 area with 15.19 tonnes of waste removed since the commencement of the SS4 project with 623 total jobs. New bins have also been sited in both urban and greenspaces across Medway.
- Violence Reduction Unit funding has seen the continuation of Medway Youth Services utilising the services of the Music Klub enabling young people from the local area, often from hard-to-reach communities, to participate in music. Funding has also been provided to The Rowans Academy for refurbishment of a container to enable pupils to develop their skills in building.
- Business as usual for the team has seen further work taking place to reduce antisocial behaviour (ASB) caused by motorcycle riding in Barnfield Playing Fields – to develop intelligence around criminality, young street group and developing engagement opportunities.
- Delivery of Medway Safe Spaces Scheme continues with over 104 businesses now signed up. The Council has also developed a webpage which has worked to professionalise this workstream.
- A social media campaign was launched on 25 October 2022, #itsgoodtoknow. This campaign gained a reach of 409,976. The Communications team scheduled a series of posts with topics including the following four videos as well as further safety related items:
 - Exercising Alone
 - Drink Spiking
 - Medway Safe Spaces
 - Help and Support

Programme: Replacing Medway’s streetlights

There are no performance measures for this programme

Project for this programme:

Deliver Phase 3 of the Street Lighting LED Programme for 2022/23:

- The delivery of materials affected the 14 September 2022 completion, so the Contractor asked for a revised completion of 30 November 2022, which was mutually agreed. Materials were delivered around 18 November 2022 resulting in installation being completed by 30 November 2022.

- There are two columns that require liaison with Network Rail: one at Halling and one at Rainham. This could be a protracted process to co-ordinate the works and it has been agreed that Volker will continue to manage this until the works is complete.
- There were several faulty central management system (CMS) nodes returned to the supplier that are being replaced once stock becomes available. These will be fitted when they are received, and this work is exempted from the completion date requirement.
- A sample audit has highlighted some errors with the information contained within the asset management system. As a result, many faults have been generated in the CMS due to incorrect or incomplete information. Regular meetings are being held weekly to deal with these matters.
- The Architectural lights (decorative non-standard lights) are now being managed through the Highway Infrastructure Contract (HIC).

Programme: Improving air quality in air quality management areas in Medway

There are no performance measures for this programme

Project for this programme:

To improve air quality in air quality management areas in Medway:

- Air Quality Monitoring
 - As part of our ongoing local air quality management duties the team continued to maintain the air quality monitoring network with much reduced officer availability to carry out routine calibrations, attend to call outs (as required) and change diffusion tubes. This has helped to maintain high levels of data capture across our monitoring sites.
- Department for Environment, Food and Rural Affairs (DEFRA) Air Quality Grant Programme
 - Rainham idling project - the signage testing phase of this project has been scheduled for March 2023 to avoid the impacts of the M2/A249 junction works. The Environmental Protection team attended the Rainham Green Drinks meeting on 5 December 2022 with representatives of the University of Kent project team to discuss the project in more detail with the local community, including the timeline, volunteering for surveys and developing a community lead sign. A workshop is planned to take place in Q4 2022/23 to start work developing the community lead sign.
 - Taxi and Private Hire Ultra Low Emission Vehicle (ULEV) Feasibility Study - the gateway 1 report was presented to Procurement Board on 19 October 2022 and approval was given to proceed and obtain tenders. Work on the tender documents will be progressed during Q4.
 - An application was submitted in Q3 2022/23 under the 2022/23 air quality grant programme to deliver measures in the recently approved Four Elms Hill Air Quality Action Plan. Confirmation of successful applications is expected in February/March 2023. The proposed project involves:

- Deploy a network of air quality sensors in/around the Four Elms Hill Air Quality Management Area (AQMA)
- Carry out a vehicle emissions measurement campaign
- Model the impact of traffic speed scenarios on air quality in the AQMA
- Deliver an engagement and behaviour change programme (including setting up a local action group we are calling the Hoo Peninsula Air Quality Action Group) with a focus on young people
- Upgrades to the KentAir website to host project information and share data
- Implement/pilot traffic speed changes in the AQMA using the sensor network to monitor the effect on air quality

Programme: Climate change

There are no performance measures for this programme

Project for this programme:

Climate change

- The Climate Response team has continued to attend the Kent Climate Change Network and the Procurement sub-group which is key to understanding best practice, partnership opportunities and making progress with Kent and Medway wide activity.
- Service areas across the Council are increasingly including climate change within their plans and strategies.
- Several forums have been (re)established which will help to support delivery of the actions in the climate change action plan including the Business for Medway Network, Schools Climate Change Network and Medway Food Partnership climate change sub-group.
- We have received notification of several successful funding bids.
- The Re:fit Energy Efficiency and Low Carbon Programme (Phase 1) and LED streetlighting programme are almost complete.
- A strong sustainable transport programme has continued to be rolled out across Medway's schools.
- Phase 2 of the Solar Together Kent scheme has continued at pace with 49 installs completed in Q3 compared with a total of 20 installed under Phase 1. This number is expected to double further before the end of the programme.
- There has also been a focus on engagement activities including the successful delivery of Great Big Green Week between 24 September and 2 October.
- The Climate Change webpages have been updated to include a dedicated progress page.

Outcome: Put Medway on the map

Strategic Risk Summary

There are no strategic risks for this outcome.

Performance Summary

Programme: Medway, a great place to live, work, learn and visit

There are no performance measures for this programme

Projects for this programme:

Continue to encourage and help facilitate the growth of businesses in Medway (Business premises location):

- Levelling Up Fund grant announcements have been delayed until Q4 2022/23 due to high volumes of applications, but overall, the allocation budget has increased from £1.7b to £2.1b to support a wider number of projects across the UK.
- Progression on the Accelerator/Leap buildings at Innovation Park Medway will progress to procuring design and build contractors and commencing build in Q2 2023/24 if the funding bid is successful. If it is not successful, other avenues of funding will be explored such as joint venture partnerships with developers or increasing the provision of finance from the Council.
- The Innovation Hub will be entering design phase in Q4 2022/23 with a planned build and opening by Q4 2023/24.
- Planning permission for development at the former Kingsnorth Site has been granted in Q3 2022/23, supporting workspace provision for up to 2,000 roles. Work will continue with Medway's inward investment agency, Locate in Kent, to promote the site for its approved uses.

Support Medway for Business, the local economic partnership:

- Business for Medway has launched with 20 businesses representing a range of sizes and sectors. They have engaged with the Economic Development, Skills, Climate Change and the Healthy Workplace teams. A provisional agenda has been created for future engagement and meetings.

Successful and safe delivery of the Council's outdoor events and festivals:

- This year's Rochester Christmas Markets and Dickensian Christmas events have been an outstanding success with over 245,000 people visiting over three weekends – this is the highest turnout over time.
- Q3 2022/23 saw the cancellation of Medway Fireworks Display due to high winds.

- Led by the Festivals and Events team, these events are a huge cross-council team effort with important support from Town Centre Management, Highways, Waste Management, Traffic Management, Communications, Building Control, Emergency Planning, Heritage, Libraries, Parking and Gritting.

Supporting Creative Medway Compact to deliver the new cultural strategy:

- The Culture team continues to support Creative Medway as they further develop plans to deliver the Cultural Strategy -
 - Creative Medway progresses well, with the launch of the website and branding assets in October 2022. Additional match funds have been identified to extend this work and embed strategies for forward maintenance and coherence.
 - The Action Plan and Governance groups have been working well within task and finish groups to form the governance document. The Action Plan has received a boost in the form of additional funding for Compacts recently announced by Arts Council England (ACE). This will enable Creative Medway to further develop and action some of the work they have been developing during the initial ACE funded period.
 - As the public face of Creative Medway has become more visible and clearer, it has been encouraging to see them included in key strategic groups and events such as Medway Creative Schools Network (led by Medway Cultural Education Partnership) and High Streets Heritage Action Zone (HSHAZ) Cultural Consortium.
 - Work is ongoing to clarify the relationship between the Council's own Culture team and Creative Medway to ensure collaboration and pooled resources. One such example is plans to consolidate a central directory of artists, practitioners and creative organisations; until now several different strategic groups and the Culture team were all planning something similar. Creative Medway has been able to bring that together so that all parties can contribute to a centrally held and maintained directory.
 - The final report for the current grant is due to ACE in January 2023. Thereafter a new ACE application will be made to support further development and delivery of work achieved during this initial funded period.

Continue working with the Cultural Consortium established as part of the Heritage High Streets Action Zone:

- The work of the Heritage High Streets Action Zone (HSHAZ) Cultural Consortium (CC) goes well.
- The HSHAZ CC have commissioned local artists Jane Pitt and Kevin Grist to create a new 'sound-walk' which allows people to interact with the Intra area as they pass through, listening to different sounds, stories and histories from the area via an interactive app.
- The HSHAZ CC are also contributing to local artist, Margherita Gramegna's, Arts Council England (ACE) funded Medway Superstars project, which creates a digital/film map of Medway, highlighting key artists and creative organisation across the area. The focus for Chatham will be on artists in the HSHAZ Intra high street.
- The HSHAZ CC are developing plans for their involvement in Medway Light Nights 2023. The HSHAZ will benefit from the increased footfall to the town over those two nights, capitalising on their food and beverage, music and heritage strengths.

- A HSHAZ Placemaking Symposium was held in November 2022 and was well attended by members of the HSHAZ CC who found it informative, engaging and inspiring.
- The HSHAZ CC are considering plans beyond the Historic England funding (which comes to an end in March 2024). They are keen to develop sustainability, better strategic links, and a funding strategy, using key events that happen in Intra as 'stepping-stones' aligned to their own plans, adding value through partnership – e.g., Pride, Electric Medway, and the Festival of Chatham Reach. The HSHAZ CC held an away-day in early December 2022 to focus on these key areas of discussion.
- Additional funds have been secured through the Shared Prosperity Fund which will enable an uplift to Light Nights related activity and a key food, drink and culture event in March 2023.

Work with partners to bring forward the Docking Station project, playing a key role in the development and delivery of Creative Estuary, transforming the Thames Estuary into one of the most exciting cultural hubs in the world:

- The Docking Station
 - Acquisition and lease:
 - Homes England (HE) are happy with the negotiated red line confirming the area available to develop for the project.
 - This has unlocked progress on the preparation of the Head Lease between HE and The Historic Dockyard. Although no timeframe has been agreed it is expected this will be signed in Q1 2023/24 to be in a position for lease agreements and finalised acquisition.
 - Sub-leasing to the University of Kent (UoK) will then follow.
 - Fundraising – Two significant funding applications have been submitted:
 - Department for Digital, Culture, Media & Sports (DCMS) – Culture Development Fund - £3.5m – The decision on this is due in March 2023.
 - National Lottery Heritage Fund - £4m – The decision on this is due in March 2023.
 - Design and Construction:
 - The Stage 2 Design proposal is being developed.
 - Procurement activities are expected to take place in summer 2023 with a contractor expected to start works in early 2024.
 - Business plan:
 - A draft business plan will be developed by the end of February 2023 to go through UoK review and governance channels in early March 2023.
- Creative Asset Development
 - The Council are working with the Creative Estuary team on the development of several vacant properties including:
 - Chatham House
 - The Old Waterworks

- Debenhams
- RAFA Building

Successful delivery of Theatre31:

- Theatre31 project is now concluded. The final report is due to Arts Council England in February 2023.
- The project has been an extraordinary success, reaching out to children and young people (CYP) who are least engaged in arts and culture. With an original target engagement figure of 2,000 over three years, current figures suggest that the final number exceeds 5,000.
- During the life of the project, Icon Theatre were recipients of the Editor's Award at the Music and Drama Education Awards for their work on Theatre31.
- Theatre31 and Icon Theatre's experience of managing and delivering this project, shaped and influenced their plans for the next three years, for which they have been awarded National Portfolio Organisation (NPO) status from Arts Council England. This guarantees the legacy and sustainability of the meaningful work they have developed for CYP in Medway.
- Icon Theatre and the Theatre31 project have been instrumental in the development of Medway Cultural Education Partnership which grows from strength to strength, with more diverse representation within its steering group membership, more ambitious plans, and a fundraising strategy in place.
- Reputationally, Theatre31 has been of huge significance to Medway. Medway is one of only five areas nationally to be awarded the £1m Youth Performance Partnership (YPP) funding and this has truly put Medway on the Map. Theatre31 was an important part of the wider narrative of Medway being named as an Arts Council Priority Place; the additional funds offered to further support the work of our Compact – Creative Medway; and the good number of Medway-based organisations to successfully apply for NPO status.

Medway brand recognition:

- We are progressing well with merging the Universities at Medway website into the WeAreMedway website. The final version of the WeAreMedway website is expected to be signed off in late February 2023 for a launch in March 2023.
- We are also working with Medway Maritime Hospital in undertaking a similar project directing their audience to our site in order to support them in recruiting their workforce. Our website gives an overall picture of what Medway has to offer - this is something Medway Maritime Hospital needed in order to attract new recruits.
- Our social media platforms are also performing well with an increase of followers on all platforms.

Child-Friendly City:

- We continue to work closely with internal and external partners, and are growing our network of partners, to help deliver the Child-Friendly Medway (CFM) initiative. Some examples of collaborative working are as follows.

- Our last (and fourth) City Hall in November 2022 provided opportunities for children, young people, and parents and carers to connect with CFM and a selection of Council teams and external partners to provide details on services available, consultation, and opportunities to shape Medway, The Place. Partners included:
 - Public Health
 - Culture
 - Green Spaces
 - Planning
 - Adult Education
 - Medway Sports
 - Libraries
 - Medway Youth Service
 - MEGAN CIC
 - Medway Parents and Carers Forum
 - Kent Police
 - Medway Task Force (MTF)
- In July 2022 we won two funding pots working with external partners:
 - Home Office funding via the Kent Police and Crime Commissioner to deliver monthly events and activities from September 2022 to August 2023 – We won £24k of this bid to deliver these monthly community events. We work closely with MTF, Kent Police and various partners to deliver these events. Our first event, Super Saturday, was delivered in partnership with the Pentagon Shopping Centre, Love Chatham and local retailers as well as the MTF and Kent Police.
 - Rochester Riverside, Hyde and Countryside developments awarded us £5k in funding to create a mascot for CFM. We will be working with young people to design the mascot and the project is launching in January 2023. We will also be working closely with the funder, schools, youth organisations and local artists on this project.
- We continue to provide a platform for children and young people’s voices to be heard and influence the work we do as part of CFM including the types of engagement opportunities we provide.
- We also provide opportunities for children, young people, parents and carers to comment on our services, through surveys, social media and postcards.
- We are continuing to grow our area of work across Medway and look for gaps in delivery – either led by CFM or partners to ensure young people across Medway have more opportunities. We target areas geographically and based on other factors such as the special educational needs and disabilities (SEND) community, social economics etc. Examples of how we do this are as follows:
 - We try to make sure that everything we deliver is free for young people to attend, removing cost barriers.

- We work on making it easy to get to places using public transport or delivering in areas of dense population for people to attend on foot.
- We provide free bus passes for events and activities, like our City Hall.
- We look at accessibility of delivery and event space.
- We look at gaps and try to identify partners to work with that we can fill gaps.
- With the team expanding and now settled into their roles we are doing more targeted partnership working and exploring offers that can help us to narrow the gap. Examples of how we are doing this:
 - At our last City Hall, we had a dance performance from Rheinstones Academy and Ability Dance Company, showcasing talented young people with various additional needs.
 - Our City Halls are inclusive and accessible; we have good representation – our guests can come from areas of deprivation and can have additional needs.
 - For our December 2022 book drop the CFM supplied Matilda Books to Club Ausome for their theatre event. This group is for young people with Autism.
 - Our new Literacy Campaign For the Love of Reading provides free events and activities, including storytelling events and giving out free books for children to take home to make sure more children and young people have access to books in their homes.

Prosecutions and Sanctions

FPNs ISSUED	2020/21					2021/22					2022/23				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLY TIPPING	3	10	4	8	25	10	8	10	2	30	4	2	2		8
FAILURE TO PRODUCE DOCUMENTS	0	0	3	0	3	32	0	3	8	43	6	1	5		12
SCRAP METAL	0	0	0	0	0	0	1	0	0	1	0	0	0		0
LITTER	5	8	4	6	23	13	0	10	2	25	1	1	3		5
TRADE WASTE	0	0	0	0	0	0	5	0	0	5	0	0	0		0
FLY POSTING	0	0	0	0	0	0	0	0	0	0	0	0	0		0
SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0	0		0
BREACH OF A COMMUNITY PROTECTION NOTICE	0	3	1	2	6	1	0	0	0	1	0	0	1		1
UNLICENSED WASTE CARRIER	0	0	1	0	1	0	0	0	0	0	0	0	0		0
HOUSEHOLDER DUTY OF CARE	3	4	0	2	9	3	0	2	0	5	1	2	1		4
COMMERCIAL DUTY OF CARE	0	3	0	1	4	0	0	0	0	0	0	0	0		0
TOTAL	11	28	13	19	71	59	14	25	12	110	12	6	12		30

District Enforcement

DISTRICT ENFORCEMENT ISSUED FPNS	Q3 20/21	Q4 20/21	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23
LITTER	2,054	1,624	1,532	1,597	1,129	988	872	1,038	867	
DOG FOULING	0	1	3	0	2	0	0	0	0	
DOGS ON LEAD	0	0	1	0	0	0	0	0	0	
TOTAL	2,054	1,625	1,536	1,597	1,131	988	872	1,038	867	

Breakdown of Prosecutions

Due to the timeliness of reporting, there can be an increase or decrease in the number of prosecutions previously reported in Pentana

PROSECUTIONS	2020/21					2021/22					2022/23				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLY TIPPING	0	1	0	1	2	2	8	0	2	12	1	2	0		3
DUTY OF CARE FOR WASTE	0	0	0	1	1	2	5	0	0	7	1	1	0		2
LITTER	0	0	0	0	0	1	0	1	0	2	1	1	0		2
FAILURE TO COMPLY WITH S108 NOTICE	0	0	0	2	2	1	0	0	0	1	0	0	1		1
UNTIDY LAND	0	0	0	0	0	1	0	0	0	1	0	0	0		0
VEHICLE SALES/REPAIR	0	0	0	0	0	0	0	0	0	0	0	0	0		0
FAILURE TO COMPLY WITH CPN	0	0	0	0	0	0	1	0	0	1	0	0	0		0
UNREGISTERED WASTE/SCRAP	0	0	0	7	7	0	1	2	1	4	0	0	0		0
SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0	0		0
TOTAL	0	1	0	11	12	7	15	3	3	28	3	4	1		8