

Appendix A – Ambulance Quality Indicators November 2022

C1		Mean
England		00:09:26
1	North East	00:07:48
2	West Midlands	00:08:32
3	South Central	00:08:38
4	North West	00:08:53
5	East Midlands	00:09:00
6	South East Coast	00:09:51
7	Yorkshire	00:10:10
8	South Western	00:10:11
9	Isle of Wight	00:10:23
10	East of England	00:10:29
-	-	-

C1		90th
England		00:16:51
1	North East	00:13:51
2	West Midlands	00:14:53
3	North West	00:15:08
4	South Central	00:15:48
5	East Midlands	00:16:20
6	South East Coast	00:17:28
7	Yorkshire	00:17:35
8	South Western	00:18:51
9	East of England	00:19:26
10	Isle of Wight	00:19:36
-	-	-

C2		Mean
England		00:48:08
1	South Central	00:28:02
2	Isle of Wight	00:28:16
3	South East Coast	00:34:08
4	North West	00:44:16
5	West Midlands	00:47:56
6	Yorkshire	00:48:55
7	North East	00:49:18
8	South Western	00:55:31
9	East Midlands	00:57:47
10	East of England	01:02:47
-	-	-

C2		90th
England		01:45:18
1	South Central	00:54:54
2	Isle of Wight	00:56:31
3	South East Coast	01:08:44
4	North West	01:35:33
5	North East	01:43:39
6	West Midlands	01:50:01
7	Yorkshire	01:52:17
8	South Western	02:00:44
9	East Midlands	02:08:03
10	East of England	02:18:54
-	-	-

Call Answer Times		Mean
England		38
1	East Midlands	5
2	West Midlands	11
3	Isle of Wight	17
4	East of England	21
5	North East	27
6	South Western	27
7	South Central	30
8	North West	36
9	Yorkshire	57
10	South East Coast	78
11	London	81

Call Answer Times		90th centile
England		122
1	East Midlands	3
2	West Midlands	31
3	Isle of Wight	55
4	North East	73
5	East of England	79
6	South Western	95
7	North West	117
8	South Central	121
9	Yorkshire	200
10	South East Coast	234
11	London	255