

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE - 1 DECEMBER 2022

Strategic risks relevant to this committee

SR09A: Meeting the needs of Older People and Working Age Adults

Inherent score	Current score	Movement	Likelihood	Impact
AI	BII	→	High	Major

Council Priority: PEOPLE Supporting residents to realise their potential Quarter 2 2022/23

Performance and risks by outcome

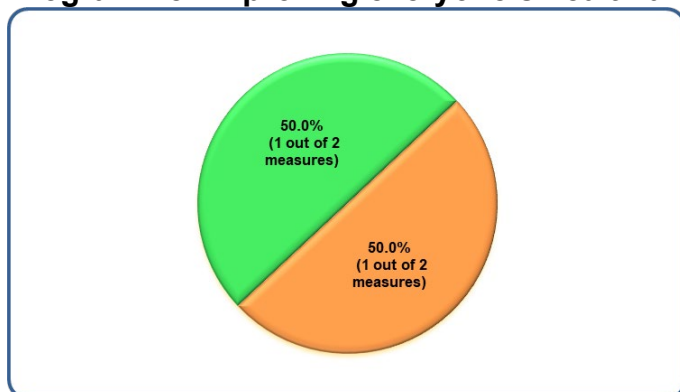
Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target	Goldilocks	Optimum performance is in a target range
DET	Deteriorating	STATIC	Static	IMP	Improving	NA	Not applicable/available

Outcome: Healthy and active communities

Performance Summary

Programme: Improving everyone's health and reducing inequalities



The total number of measures relevant to this committee is 2

1 measure met its target [PH23]

1 measure was slightly below target [PH13]

The green measure is deteriorating long term [PH23]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH13	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (cumulative) (Q1 22/23)	Maximise	82	85	Amber	DET	IMP
PH23	Dementia friendly settings (cumulative)	Maximise	2	2	Green	STATIC	DET

Comments:

PH13:

- Please note, data runs a quarter in arrears.
- *Note: The 2021 Office for National Statistics (ONS) mid-year population estimate could not be used as a denominator as planned due to delays in its release. This performance measure is currently using the 2020 ONS mid-year estimate.*
- To the end of Q1 22/23 there have been 314 quit attempts providing a 57% success rate.
- Face-to-face delivery has resumed in accordance with the National Centre for Smoking Cessation and Training (NCSCT) guidance, however, the same guidance states that remote support remains a safe and effective alternative. As we move out of the pandemic, face-to-face service delivery is becoming increasingly popular and in Q1 22/23 a total of 21% of all quits have been carbon monoxide (CO) verified.

- General Practitioner (GP) and pharmacy settings continue to see lower activity for smoking cessation. Project officers are working with these settings to understand the barriers and pressures affecting the delivery of the service and to inform a review of the service level agreement from 2023-24 onwards.
- The service is working with local acute and maternity settings as well as the local NHS to implement the NHS Long Term Plan (NHS LTP). The NHS LTP is fundamental in making England a smoke-free society by supporting people in contact with NHS services to quit based on a proven model implemented in Canada and Manchester. By 2023/24, all people admitted to hospital who smoke will be offered NHS funded tobacco treatment services.

PH23:

- No new premises completed the assessment for dementia friendly settings in Q2 22/33, however, work is now underway with the Historic Dockyard to meet the 'working towards dementia friendly' standard. The Dockyard has re-engaged with the Medway Dementia Action Alliance and will be launching a dementia cafe later in the year.

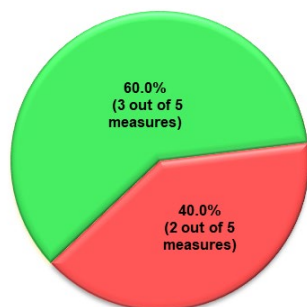
Project for this outcome:**Supporting Healthy Weight:**

- The Public Health team have commissioned Food for Life to support the development of Whole School Food programmes across 80 schools over the next three years. In Q2 22/23 the Programme Manager who started the project has been reaching out to schools to get early interest and sign-ups. Schools will be provided with free support to work towards a nationally recognised accreditation through a range of cooking, growing, and eating projects.
- The first phase of the 'Medway Can' healthy weight campaign was launched in Q2 22/23 which focused on a wide-ranging awareness campaign to encourage people to move more. The website included a suite of resources for partners to use in order to promote the campaign. It also included an activity finder and a call for people to log their miles to help Medway get around the world (24,901 miles). The residents' collective efforts have seen us reach Australia by September 2022. The campaign also included micro-commissioning some small community groups to help increase activity levels and promote the campaign. Phase 2 commenced at the end of September 2022 with a focus on schools, low active groups, some targeted events and increasing the social media reach.
- August 2022 saw a highly successful 'Beside You' event that brought together a range of partners, professionals and residents interested in promoting breastfeeding and infant feeding. Expert speakers presented on the benefits and challenges of infant feeding and networking allowed ideas and creative suggestions for how we can improve our current rates. The refresh of the 'Infant Feeding Strategy' will commence Q3 22/23.

Outcome: Older and disabled people living independently in their homes

Performance Summary

Programme: Improve support for vulnerable adults by working with partners and communities



The total number of measures relevant to this committee is 5
 3 measures met their target [ASCOF 1C(2i); ASCOF 2A(1); ASCOF 2A(2)]
 2 measures were significantly below their target [ASCGBT001; ASCOF 1G (n)]
 1 of the 2 red measures is deteriorating long term [ASCGBT001]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCGBT001	% of Long term packages that are placements	Minimise	33.1%	30%	Red	DET	DET
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	Maximise	32.3%	30%	Green	DET	IMP
ASCOF 1G (n)	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Maximise	45%	77%	Red	IMP	IMP
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	Minimise	Redacted	4	Green	STATIC	IMP
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	Minimise	119.3	145	Green	IMP	IMP

Comments:

ASCGBT001:

- The proportion of clients receiving a long-term service that is a placement has increased by 1.8 percentage points since Q1 22/23. The long-term trend is deteriorating; in September 2021 the percentage was 29.7%. The number in residential or nursing accommodation has risen by 3%, whilst the number of clients receiving long-term care has dropped by 1.5%. There are currently 864 clients in residential or nursing care out of 2,610 clients receiving long term care.
- National data for 20/21 for long term clients in placements is 30.2% - this is a slight increase from 19/20.
- An analysis of Q2 22/23 placements is taking place to understand the reasons for the deteriorating trend and whether the placements are being made from the community or hospital. These could include the increase in acute need and/or that the crisis in home care capacity led to placements to keep people safe.

ASCOF 1C(2i):

- There has been a small drop in the proportion of clients receiving long term services (denominator) as an ongoing direct payment (numerator). 32.3% represents 568 individuals.
- Currently 99.9% of clients receive Self-Directed Support (SDS).
- Nationally 26.6% and for the South East 27.3% of clients with an ongoing long-term service receive a Direct Payment (DP). Our statistical neighbours' performance is 29.7%. All three comparators have seen a decline in performance compared to their 19/20 results.
- The SDS team continue to work with Social Work Locality teams to ensure that they are aware of the benefits of a DP and promote referrals to the SDS team.
- The team have streamlined the children's short breaks process to ensure quick turnaround of all short breaks referrals. The team can now focus resources on setting up Adult DP referrals.
- The team have joined up working with the Targeted Review team to support those who want to transfer their care to DPs. There is an ongoing recruitment campaign to secure personal assistants (PAs).
- The SDS team continue to work with performance colleagues to ensure that DP data is accurate and recording is up-to-date.

ASCOF 1G (n):

- Of the current 636 learning disability (LD) clients, 285 (45%) are in their own home or living with family and have had a review in the last 12 months. 181 (28%) are living in their own homes or with family but haven't had a review in the last 12 months. This means that 73% are in the desired type of accommodation. There are 170 clients not living with their families or in their own homes. Of these 120 are in care homes. Accommodation in a care setting is, in many cases, the most appropriate place to provide the care and support needed and should not be viewed negatively.

- The position has improved slightly from Q1 22/23 (44%) and it should be noted that the numbers of clients discounted from the numerator due to not being reviewed has fallen in both number and proportion.
- The current national outturn is 78% and our statistical neighbours' is 82% (20/21 data).
- The service acknowledges a backlog of reviews which has increased as a result of increases in volumes of assessment and safeguarding work as Covid19 restrictions relaxed but also in part as a result of Covid19 when restrictions on visits were in place and where families requested no visits. The service is prioritising assessments and safeguarding and is developing an action plan to increase the number of reviews undertaken in the remaining quarters of 22/23.

ASCOF 2A(1):

- As the number of admissions of working age adults to residential or nursing care in Q2 22/23 is between 1 and 5 this metric is redacted to prevent identification. However, we are able to say that the rate is below 4 per 100k.
- So far this year the number of admissions means the rate is 6 per 100k, below the target of 8. The target of 16 admissions per 100k allows for 27 individuals to be admitted. Although performance is currently on course to remain below that target it is important to remember that delayed recording can see figures in reported quarters rise.
- Nationally the benchmark is 13.3 per 100k for the full year, just under 3.4 per 100k for each quarter and for our statistical neighbours the figure is 15.6 (or 3.9 per quarter) per 100k.
- The service has seen an increase in the number of individuals with higher levels of need. We continue to work with our commissioning colleagues to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible.

ASCOF 2A(2):

- Please note the target for this performance measure is apportioned (145 each quarter, and 580 for the year).
- There have been 54 admissions in Q2 22/23. Whilst this figure and the rate per 100k population is below target (target is being achieved), retrospective inputting may raise this figure. The number of admissions in Q1 22/23 has been updated to 85 admissions from 51 as recording has caught up. This has seen the rate rise to 187.7 per 100k.
- Our target rate allows for 262 admissions in total. Currently 139 older people have been admitted. This is a rate of 307. This means that although the performance measure has achieved target for Q2 22/23, for the first half of the 22/23 year we have missed the target, by 8 admissions.
- The National rate of admissions is 498.2. This equates to 124.5 per quarter. Our statistical neighbours 2019/20 outturn is 620.8 (155.2 per quarter).
- An analysis of Q2 22/23 placements is taking place to understand the proportion of placements that are made from the hospital or community settings and enable the service to respond appropriately.

Project for this outcome:**Social Isolation:**

- Three Social Isolation training modules were delivered in Q2 22/23 with 23 delegates attending in total. One Connect 5 session was delivered with 12 delegates attending. The first Social Isolation Action Alliance was held in May 2022 with 23 stakeholders attending. A Task and Finish group has been set up to take forward the work around 'Chatty Cafes', with the first meeting being planned for November 2022. The Community Projects Officer represented the council at the Chatham Carnival, Safety in Action Day, Mid Kent College Freshers Fair, Department for Work and Pensions Community Engagement event, and Rainham Community Fun Day. Work has begun on redesigning the social isolation webpage and resources with the aim of completing phase 1 by January 2023.
- There were eight referrals to the social prescribing service for Q2 22/23. Overall, 100% of clients reported an improvement on being less isolated via the Office of National Statistics (ONS) scale for loneliness score. In total, 41 delegates received training in social prescribing. As the three-year funding for the 65+ Social Prescribing Service pilot comes to an end in March 2023, we are winding down the intervention element of the project. The 'Better Connected' programme accepted its last referral in August 2022 and will continue to support the caseload of clients until the end of December 2022.