

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

1 DECEMBER 2022

COUNCIL PLAN PERFORMANCE MONITORING REPORT & STRATEGIC RISK SUMMARY QUARTER 2 2022/23

Report co-ordinated by: Phil Watts, Chief Operating Officer

Contributors: Children and Adults – Directorate Management Team

Summary

Medway's Council Plan 2022/23 sets out the Council's three priorities. This report and appendices summarise how we performed in Q2 2022/23 on the delivery of the programmes and measures which fall under the remit of this committee which are: People (Appendix 1).

This report also presents the Q2 2022/23 review of strategic risks (Appendix 2).

1. Budget and policy framework

- 1.1. The Council Plan 2022/23 was agreed at Full Council in February 2022. It sets out the Council's three priorities and six values which aim to deliver these priorities. It includes the measures we use to track performance. These measures are refreshed annually.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community.

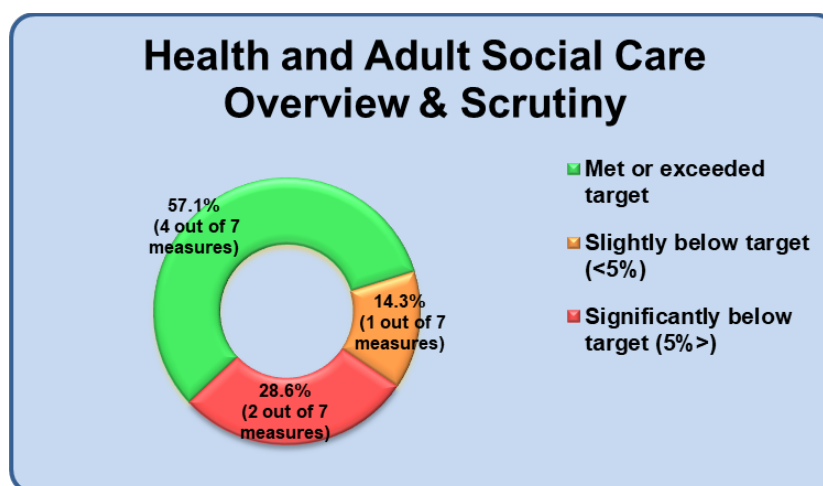
2. Background

- 2.1. Following feedback from Corporate Management Team, Cabinet and Overview and Scrutiny Committees, the format of the report has been improved. The new style report shows performance of each programme. It includes the achievements for the programme and the actions being taken to improve performance.
- 2.2. This report sets out the performance summary against the Council priority relevant for this Committee: People. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.

- 2.3. Performance in respect of Children Social Care, which also falls under the priority “People”, is not included here, as it is the focus of a report to the Children and Young People Overview and Scrutiny Committee.
- 2.4. Detailed background information supporting this report can be found in Appendix 1: People.
- 2.5. Risk owners have reviewed and updated their risks which have subsequently been reviewed and agreed by the Corporate Management Team (CMT). The revised Strategic Risk Summary can be found in Appendix 2: Strategic Risk Summary.
- 2.6. There have been no changes to strategic risks that are relevant to this committee.
- 2.7. The Chief Operating Officer has proposed that strategic risks be split into live risks and managed risks to be distinguished as follows:
 - **Live risks** – risks that require continued management and further mitigating action. These risks may change each quarter.
 - **Managed risks** – risks where all reasonable mitigation has been applied and embedded into business-as-usual work. Due to their nature or sensitivity, these risks may still require a corporate overview but would not typically change each quarter.
- 2.8. This has been reflected on the front page of the Strategic Risk Summary and will also be reflected in the 2023/24 review of the Risk Strategy which will be presented to Cabinet on 07 February 2023.

3. Summary of performance

- 3.1. There are 7 Council Plan measures for 2022/23 that fall under the remit of this committee: 7 measures for the People priority. We are reporting on 7.



Improved performance

- 29% (2 out of 7*) improved short term (since last quarter)
- 71% (5 out of 7*) improved long term (average of previous 4 quarters)

*where data available

4. Risk management

- 4.1 Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.
- 4.2 The Risk Management process helps the Council understand, evaluate, and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.
- 4.3 The Council's Risk Management Strategy incorporates and:
- promotes a common understanding of risk.
 - outlines roles and responsibilities across the Council.
 - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

5. Financial and legal implications

- 5.1 There are no direct finance or legal implications arising from this report.

6. Recommendations

- 6.1 Members are asked to consider the Q2 2022/23 performance against the measures used to monitor progress against the Council's priorities and to note the amended Strategic Risk Summary as set out in Appendix 2.
- 6.2 Members are asked to note the classification of risks as live or managed as set out in sections 2.7 and 2.8.

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Appendices

Appendix 1 - Council Priority: People
Appendix 2 - Strategic Risk Summary

Background papers

Council Plan 2022/23