

**BUSINESS SUPPORT OVERVIEW AND SCRUTINY COMMITTEE - 24 NOVEMBER 2022
OVERALL COUNCIL PERFORMANCE AND RISK SUMMARY
(EXCLUDING PERFORMANCE UNDER REMIT OF BUSINESS SUPPORT OVERVIEW AND
SCRUTINY COMMITTEE)**

**Council Priority: PEOPLE
Supporting residents to realise their potential
Quarter 2 2022/23**

Performance and risks by outcome

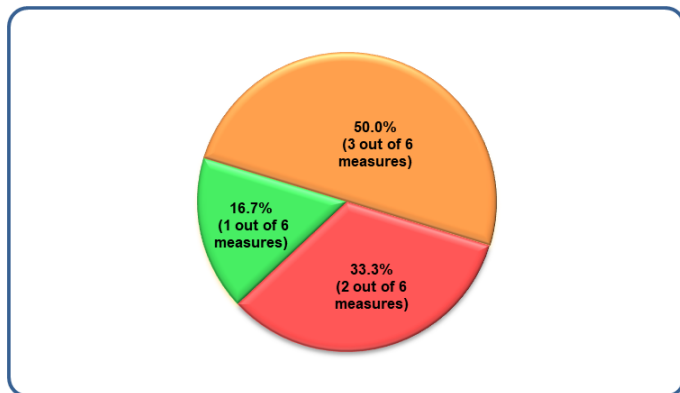
Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target	Goldilocks	Optimum performance is in a target range
DET	Deteriorating	STATIC	Static	IMP	Improving	NA	Not applicable/available

Outcome: Healthy and active communities

Performance Summary

Programme: Improving everyone's health and reducing inequalities



The total number of measures is 6

1 measure met its target [PH23]

3 measures were slightly below target [PH13; PH17; PH8]

2 measures were significantly below target [PH14; PH15]

The green measure is deteriorating long term [PH23]

Both red measures are deteriorating long term [PH14; PH15]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
PH13	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (cumulative) (Q1 22/23)	Maximise	82	85	Amber	DET	IMP
PH14	Excess weight in 4-5 year olds (20/21 annual)	Minimise	31.5%	22.6%	Red	DET	DET
PH15	Excess weight in 10-11 year olds (20/21 annual)	Minimise	44.2%	34.3%	Red	DET	DET
PH17	Breastfeeding initiation	Maximise	69.39%	70%	Amber	IMP	IMP
PH23	Dementia friendly settings (cumulative)	Maximise	2	2	Green	STATIC	DET
PH8	Percentage of children and young people achieving a lifestyle improvement as a result of completing a young people weight management service	Maximise	72.4%	75.0%	Amber	IMP	IMP

Comments:**PH13:**

- Please note, data runs a quarter in arrears.
- *Note: The 2021 Office for National Statistics (ONS) mid-year population estimate could not be used as a denominator as planned due to delays in its release. This performance measure is currently using the 2020 ONS mid-year estimate.*
- To the end of Q1 22/23 there have been 314 quit attempts providing a 57% success rate.
- Face-to-face delivery has resumed in accordance with the National Centre for Smoking Cessation and Training (NCSCT) guidance, however, the same guidance states that remote support remains a safe and effective alternative. As we move out of the pandemic, face-to-face service delivery is becoming increasingly popular and in Q1 22/23 a total of 21% of all quits have been carbon monoxide (CO) verified.
- General Practitioner (GP) and pharmacy settings continue to see lower activity for smoking cessation. Project officers are working with these settings to understand the barriers and pressures affecting the delivery of the service and to inform a review of the service level agreement from 2023-24 onwards.
- The service is working with local acute and maternity settings as well as the local NHS to implement the NHS Long Term Plan (NHS LTP). The NHS LTP is fundamental in making England a smoke-free society by supporting people in contact with NHS services to quit based on a proven model implemented in Canada and Manchester. By 2023/24, all people admitted to hospital who smoke will be offered NHS funded tobacco treatment services.

PH14 and PH15:

- Medway was one of the only areas in the country that achieved a high enough uptake for their Reception Year and Year 6 data to be published.
- The rates for Reception Year and Year 6 have risen significantly in the last six months, both nationally and locally. The data collection was concluded in June 2021, so will cover the impact of the various lockdown periods.

PH17:

- Medway NHS Foundation Trust staff collate the breastfeeding initiation rates, recording the feeding status of all new-born infants. Breastfeeding has a positive impact on both the infant and the mother. The data for Q2 22/23 shows an increase in breastfeeding initiation rates.
- The Infant Feeding Strategy group is a multi-partner agency working together to improve breastfeeding rates and other infant feeding outcomes. The group will be commencing a refresh of the infant feeding strategy in October 2022.

PH23:

- No new premises completed the assessment for dementia friendly settings in Q2 22/33, however, work is now underway with the Historic Dockyard to meet the 'working towards dementia friendly' standard. The Dockyard has re-engaged with the Medway Dementia Action Alliance and will be launching a dementia cafe later in the year.

PH8:

- There has been steady progress of children and young people achieving a lifestyle improvement through the young people weight management programmes in Q2 22/23. Although there is still a low uptake of the programmes, we expect to see more referrals come in through the ongoing National Child Measurement Programme (NCMP) alongside other referral pathways.
- We are commencing the delivery of our programmes in Q3 22/23 for Tri Mini, Tri Club and Fit Fix. Retention within these courses remains a significant and ongoing challenge. As part of the interventions to address this, the team has recruited a new member of staff to increase the staff capacity required to deliver more courses across various venues in Medway. This will also help to monitor progress and encourage retainment among the target population (children) to complete the programmes.

Project for this outcome:**Supporting Healthy Weight:**

- The Public Health team have commissioned Food for Life to support the development of Whole School Food programmes across 80 schools over the next three years. In Q2 22/23 the Programme Manager who started the project has been reaching out to schools to get early interest and sign-ups. Schools will be provided with free support to work towards a nationally recognised accreditation through a range of cooking, growing, and eating projects.
- The first phase of the 'Medway Can' healthy weight campaign was launched in Q2 22/23 which focused on a wide-ranging awareness campaign to encourage people to move more. The website included a suite of resources for partners to use in order to promote the campaign. It also included an activity finder and a call for people to log their miles to help Medway get around the world (24,901 miles). The residents' collective efforts have seen us reach Australia by September 2022. The campaign also included micro-commissioning some small community groups to help increase activity levels and promote the campaign. Phase 2 commenced at the end of September 2022 with a focus on schools, low active groups, some targeted events and increasing the social media reach.
- August 2022 saw a highly successful 'Beside You' event that brought together a range of partners, professionals and residents interested in promoting breastfeeding and infant feeding. Expert speakers presented on the benefits and challenges of infant feeding and networking allowed ideas and creative suggestions for how we can improve our current rates. The refresh of the 'Infant Feeding Strategy' will commence Q3 22/23.

Outcome: Resilient families

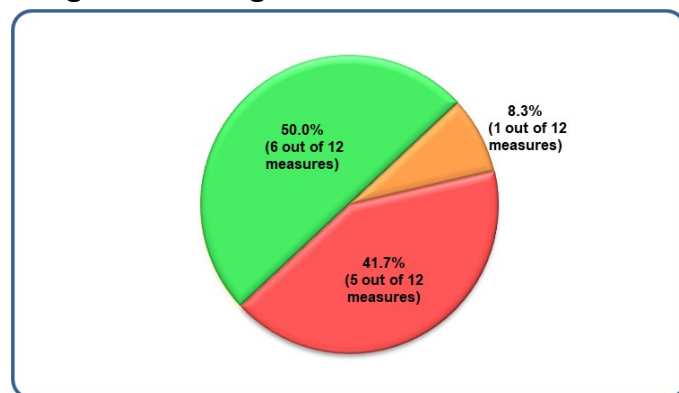
Strategic Risk Summary

SR09B: Failure to meet the needs of children and young people

Inherent score	Current score	Movement	Likelihood	Impact
BII	BII	→	High	Major

Performance Summary

Programme: Together We Can – Children’s Services Improvement Plan



The total number of measures is 12

6 measures met their target [A10; CSC0004; CSC0006; ILAC2; ILAC5; ILAC6]

1 measure was slightly below target [ILAC1]

5 measures were significantly below target [ILAC3; ILAC4; ILAC7; ILAC7(N); N23]

1 of the 6 green measures are deteriorating long term [ILAC2]

The amber measure is deteriorating long term [ILAC1]

3 of the 5 red measures are deteriorating long term [ILAC3; ILAC4; N23]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
A10	The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family (fostering adjusted)	Minimise	415	450	Green	IMP	IMP
CSC0004	Number of LAC per 10,000 children	Goldilocks	67.3	67.0	Green	IMP	IMP
CSC0006	Number of CP per 10,000 children	Goldilocks	34.0	37.0	Green	DET	IMP
ILAC1	Average Caseloads in Assessment teams	Minimise	22.1	22	Amber	IMP	DET

ILAC2	Average Caseloads in Post Assessment teams	Minimise	16.1	18	Green	DET	DET
ILAC3	Completed initial child and family assessments which started as S47, where the child was visited within 1 working day.	Maximise	61%	90%	Red	DET	DET
ILAC4	Completed initial child and family assessments which started as S17, where the child was visited within 5 working days.	Maximise	39%	85%	Red	DET	DET
ILAC5	% of children with long term fostering as a plan, where the child, carer and service have agreed for the placement to last until the child is ready to leave care.	Maximise	66%	60%	Green	STATIC	IMP
ILAC6	Rate of open CIN cases per 10,000	Goldilocks	319	321	Green	IMP	IMP
ILAC7	The percentage of CSC Audits graded good or outstanding (Q1 22/23)	Maximise	30%	80%	Red	IMP	IMP
ILAC7(N)	The percentage of CSC Audits graded RI or higher (good or outstanding) (Q1 22/23)	Maximise	75%	80%	Red	NA	NA
N23	The percentage of children social care substantive posts not filled by permanent social workers	Minimise	32%	20%	Red	DET	DET

Comments:**A10:**

- The 3-year average has dropped by 13 days compared to the Q1 22/23 outturn, which has been revised to account for retrospective recording (Q1 22/23 value is now 428).
- Compared to target this performance measure is positive and improving, despite being higher than national or our comparators. The latest national benchmark is 375 days, and the statistical neighbour outturn is 363.

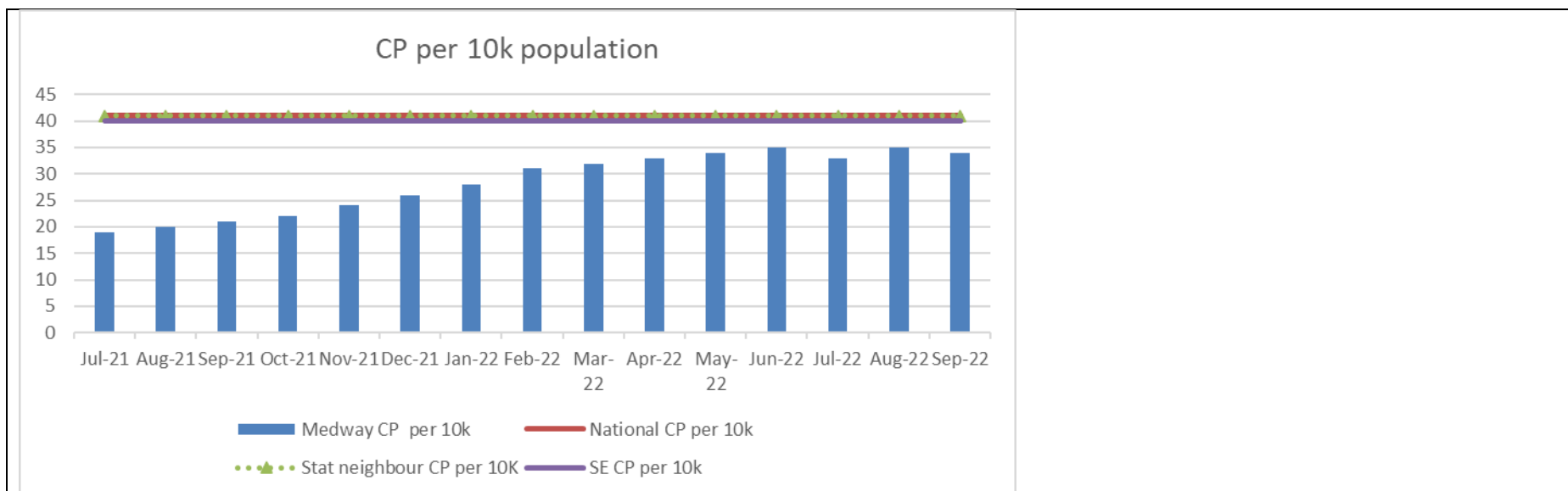
- Medway has now joined with Kent and Bexley into a Regional Adoption Agency (RAA) so the service will work through the RAA to identify adoptive families in a timely way. Panels are held weekly which ensures that children are matched without delay where suitable adopters can be found within the resources of the Adoption Partnership. As this is the 3-year figure this involves children adopted both before and after the RAA went live. Medway's number of children being adopted are low so any lengthy period of family finding will adversely affect the average even if for only one child.
- In this cohort there were groups which took over a year to place. In addition, Covid19 has affected the length of proceedings for many recently placed and adopted children.

CSC0004:

- The rate of Children in Care (CiC) is now being measured by a "Goldilocks" metric. This is because a rate that is too low is as potentially problematic as a rate that is too high. We have set the upper limit at 71 and the lower at 63.
- Currently there are 441 CiC, which is a rate of 67.3 per 10,000. The figure has marginally increased since the Q1 22/23 position. Medway now has an almost identical rate to the most recent National rate. The performance measure has comfortably achieved target and demonstrates that the service is maintaining the number of entries into care well despite a growing level of need.
- Nationally there are 67 Looked After Children (LAC) per 10,000 population. Our Statistical neighbours have 72 CiC per 10,000 and the South East has 53.
- The service has now introduced review access to resources panel, and permanence panels are being further developed to ensure care plans are progressed and to support a focus on supporting children to return home where possible. There is increased tracking and focus on cases in court proceedings to provide greater oversight of early permanence plans and destination.

CSC0006:

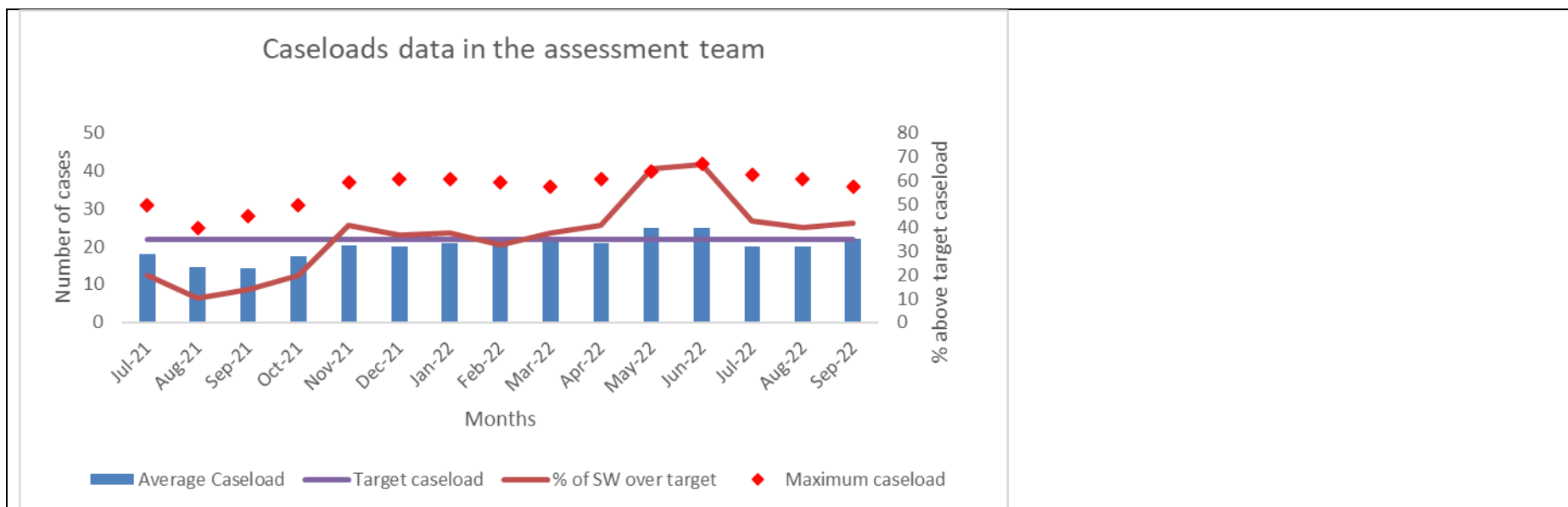
- The rate of Child Protection is now being measured by a "Goldilocks" metric. This is because a rate that is too low is as potentially problematic as a rate that is too high. We have set the upper limit at 42 and the lower at 32.
- The target zone has been revised and set in consultation with the service, as indicated at the target setting stage, in order to provide a meaningful performance measure that aligns Medway with national rates and our statistical neighbours.
- Currently there are 225 children on a child protection plan. This equates to a rate of 34 per 10,000. This value is a small decrease on the Q1 22/23 outturn. Medway is coming into line with our comparators and is achieving target.



- Medway's figure is lower than the latest National and Statistical neighbour rate, of 41 per 10,000 and South East rate of 40. Comparator rates have decreased over the last year.
- The focus in the Improvement Plan on improving quality of practice, introducing additional scrutiny of child in need plans and working proactively with families, led to a reduction in child protection plans after the last inspection. Over recent months, work to strengthen the quality of intervention and planning, combined with an increase in need, and an increase in children in proceedings, has led to an increase in child protection, now more in line with our comparators. This has remained stable throughout Q1 and Q2, 22/23.
- We are consistently testing thresholds to ensure risk and harm are appropriately identified and reduced. We want to ensure that the children with whom we work have the right plan to keep them safe. We will continue to monitor our rates per 10,000 children with a child protection plan.

ILAC1:

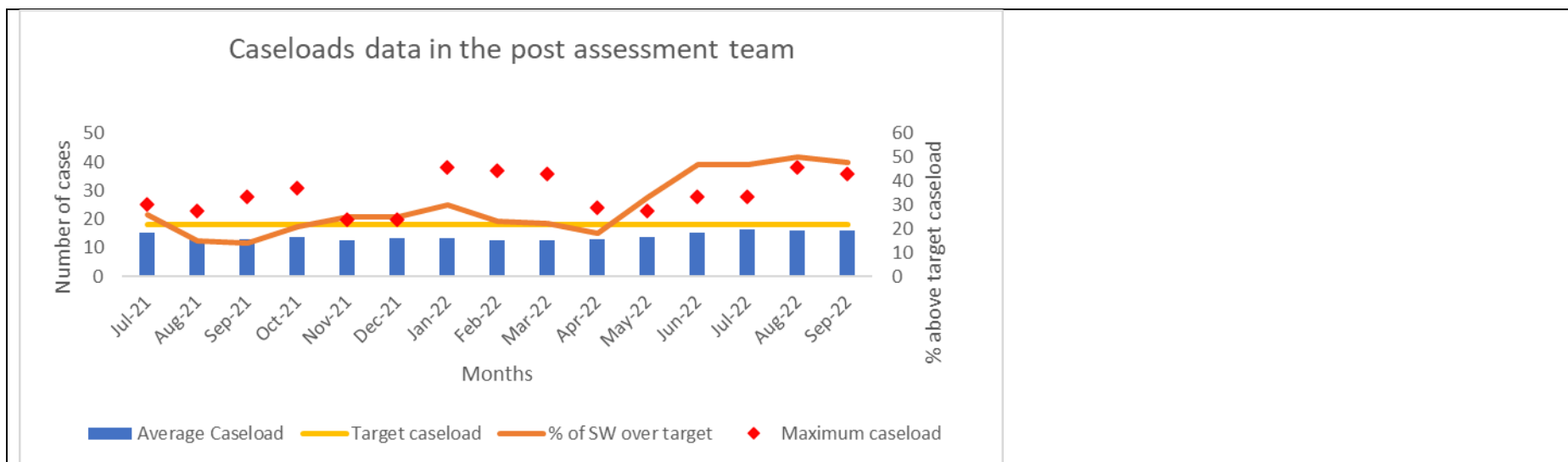
- The average caseload in the assessment teams is 22.1. This is a 12% drop compared to the June snapshot. This decrease has also improved the percentage of workers over target caseload, which has dropped from 67% to 42%. The maximum caseload remains high but the trend over Q2 22/23 is downward and improving.



- The average caseload within the assessment teams has lowered to 22.1. Assessment teams have had up to five unfilled vacancies during Q2 22/23 which has impacted on the number of social workers over target. The Head of Service and Service Manager continue to work with Team Managers to ensure throughput.

ILAC2:

- The snapshot shows post assessment social work teams (Areas CS Teams 1-8) have an average caseload of 16.1. This is a rise of 5% on the Q1 22/23 position. This performance measure remains below target, and continues to achieve it. The highest caseload is 36 – a rise of 29% on Q1 22/23. This is combined with a small rise in the proportion of workers who are over target caseload (48% compared to 47%). The rise in the percentage of social workers above target caseload is an acute feature of this financial year.



- The average caseload within the post assessment teams has increased since Q1 22/23 but the overall numbers are suppressed due to lower caseloads in the adolescent and children in care teams in the children's social work teams. 26 workers have caseloads higher than 18, with 23 workers on caseloads between 18 to 24 and three workers between 24 to 28. This is a direct impact of the increase in referrals, unfilled vacancies, and sickness within the children's social work service.
- Recruitment through the use of bank staff has enabled some of the vacancies to be filled, however unfilled vacancies and a higher range of caseloads than desired still remain. Work continues to recruit staff.

ILAC3:

- The end of quarter snapshot shows that 61% of assessments were visited within one working day. This is a 25% deterioration against the Q1 22/23 position and reverses the positive trend that had been evident in the last six months. There were 21 visits not in timescale out of 54 in total.
- There were 21 children where the S47 visit was not completed within one working day. Seven were within the assessment teams and 14 children were adolescent or Children's social work teams. There is regular oversight by senior managers, drilling down into the data. The reasons identified for delays are recording errors by Social Workers, delays in recording and delays in visits taking place. Where there have been delays in recording or visiting, managers are being asked to provide rationale, increased oversight and a plan to address going forward given the increase in pressures across the services.

ILAC4:

- The end of quarter snapshot shows 39% of S17 assessments were visited within five working days. This is a drop on the Q1 22/23 position of 20 percentage points. 204 children were not visited in timescale. The long-term trend over the last 12 months has been downward, with the rate dropping from 86% in Q2 21/22.
- There were 236 visits undertaken outside of the five working day timescale; 94 of these were post assessment teams (Adolescents 40 visits, 30 CSW visits & 24 0-25 visits) and 142 within the assessment team. The increased caseloads, mixed with the staff vacancies across service areas has impacted on timely visits being undertaken and recorded. Heads of Service are robustly overseeing the area of practice to ensure visits are undertaken and recorded.
- There were 144 children where visits were not completed within five working days. Whilst the majority of these were within the assessment teams, there was also some delays in children being seen by post assessment teams. A high proportion of these visits were completed within two working days of the target date and recorded. Moving forward the Head of Service will be working with managers to ensure that children are seen, and visits are recorded timely.

ILAC5:

- The percentage of children for whom permanency has been agreed has remained stable at 66%. Year-on-year the proportion of children with a permanency plan has risen by 3 percentage points. Achieving permanency for children is a key feature of the Improvement Plan and mechanisms have been put in place to review permanency plans and to strengthen the work of the fostering panel to continue to improve on this performance measure.
- Performance in this area remains strong and work continues to fully implement the permanence policy and convene regular permanence panels and to implement the fostering strategy to increase supply, choice, and support for carers. Work is underway with Independent Reviewing Officers (IROs) to ensure all children and young people (CYP) have a permanence plan, including looking to those CYP who can safely return home, with effective support in place. Group Managers for Adoption/Fostering and Children in Care are jointly responsible for the tracking of children's permanence plans. Heads of Service are reviewing the permanency policy to support improved care planning and ensure better matching.

ILAC6:

- The rate of Children In Need (CIN) is now being measured by a "Goldilocks" metric. This is because a rate that is too low is as potentially problematic as a rate that is too high. We have set the upper limit at 337 and the lower at 305.
- Currently the rate is 319 which is achieving target and represents a healthy level of CIN. There are just over 2k children counted as CIN. Medway's rate of CIN is fractionally lower than both National and our statistical neighbour but is not dissimilar. The Q1 22/23 figure for Medway has been updated to 324.
- A child in need is defined under the Children Act 1989 as "a child who is unlikely to reach or maintain a satisfactory level of health or development, or their health or development will be significantly impaired, without the provision of services, or the

child is disabled.” This includes all looked after children and all children on a child protection (CP) plan as well as other children supported by social services who are not looked after on a CP plan.

- Nationally there are 321 CIN cases per 10k population. This is slightly higher at 331 for our statistical neighbour group and is 302 in the South East.
- The rate of CIN cases per 10k population has risen, albeit below national averages and statistical neighbours. Compliance with visits and reviews of CIN plans remains strong. We have managed to maintain our overall CIN rate despite the pressures across service areas. Work continues through management oversight, auditing, and review work on children’s cases to ensure that the right children are in receipt of a service.

ILAC7:

- Data is for April, May and June, 2022. Of the 40 moderated audits, 30% (12) were graded good. This is a considerable improvement on Q1 22/23 where 5% (1) of audits were moderated as good.
- Our aim is to achieve a service where good practice is embedded. The aim of achieving 80% of audits graded good or outstanding is the long-term service ambition as it will take a significant change in practice to get to this position, which will take time. Continued focus on practice improvement is beginning to deliver results in some areas, which is evidenced in the improvements seen since Q1 22/23. Work continues to drive the quality of practice across the service through regular, coaching, training, and support and this is measured through the regular audit programme. The service will continue to strengthen practice through the child focused practice programme and measure impact on a regular basis through quality assurance and audit oversight.

ILAC7(N):

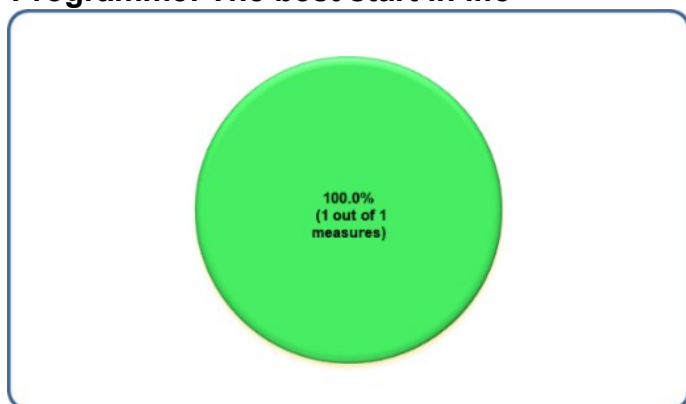
- This is a new performance measure for 22/23 which looks at the percentage of audits graded at ‘Requires Improvement’ or better over the period to provide additional detail for the council.
- Data is for April, May and June, 2022. Of the 40 audits with a moderated grade, 30 (75%) were rated as ‘Requires Improvement’ or better. Of those 30, 12 were graded good. In Q1 22/23, one audit was graded ‘Good’.
- The service is currently in intervention, and it would be expected that at this point in the journey that a high proportion of work would not meet expected standards until practice improves.
- Dependent on the area of practice that is subject to review, we would expect that performance against the target will fluctuate.
- The service will continue to strengthen practice through the child focused practice programme and measure impact on a regular basis through quality assurance and audit oversight.

N23:

- There has been a considerable rise in the vacancy rate in Children Social Care (CSC). Currently almost a third of positions are not filled with permanent staff. This is comparable to the situation in September 2020.

- Medway has a higher vacancy rate than our statistical neighbours (17%) and the National rate (16%). We have been experiencing increasing pressure in being able to recruit permanent staff since the pandemic, like most of our comparator local authorities. Pressures are beginning to increase across the service in being able to recruit locum capacity to backfill vacancies, as nationally the availability of locums is also in decline.
- Recruitment and retention remain a significant issue for Medway and many local authorities. Extensive work is underway across the service to recruit permanent staff, including trying to grow our own workforce, through recruitment of newly qualified social workers, and through backfilling vacancies through locum staff.

Programme: The best start in life



The total number of measures is 2
 1 measure met its target [PH16]
 The green measure is deteriorating long term [PH16]
 1 measure is not available this quarter [CASEIEYFS Gap]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
CASEIEYFS Gap	Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean (21/22 academic year)	Minimise	21/22 academic year data not available yet	30%	NA	NA	NA
PH16	Smoking at time of delivery (SATOD) (Q4 21/22)	Minimise	11.46%	16%	Green	DET	DET

Comments:**CASEIEYFS Gap:**

- There is no data to report for this measure since the 2018/19 academic year (reported in 2019/20) due to the pandemic. The next anticipated outturn will be for the 2021/22 academic year and it is expected that this will be reported upon later this year (2022/23). Data for the 21/22 academic year has not yet been published.

PH16:

- NHS Digital have suffered delays in the publication of data due to the continuing effects of the pandemic. The Q1 22/23 data for this performance measure is due to be published at the end of November 2022.
- In Q4 21/22, smoking at time of delivery in Medway was within target (16%) with a value of 11.46%.
- Data runs in a quarter arrears. As with previous submissions, data reported represents smoking at time of delivery (SATOD) prevalence for the whole of Kent & Medway in line with the Clinical Commissioning Group (CCG) footprint. Work continues in identifying a process to collect quarterly data for the Medway footprint only.
- The Medway Stop Smoking Service, in line with key partners, continues to offer face-to-face support and associated carbon monoxide screening as a first line offer for all birthing people, partners and significant others undertaking a quit attempt with the service. Telephone, text and digital support is also available, enhancing accessibility and aiming to reduce health disparities.
- Despite ongoing pressures in the acute setting, particularly for maternity colleagues, we have received a total of 148 referrals in Q4 21/22. We continue to prioritise working closely with influential stakeholders to maintain and improve referral pathways, as well as ensuring evidence-based training is delivered at regular intervals.

Project for this outcome:**Healthy Child Programme:**

- The Health Visiting Service delivered by Medway Community Healthcare (MCH) has exceeded its targets for new birth checks (92%), 6-week checks (94%), 1-year checks (95%) and 2-year checks (90%).
- The MCH School Nursing Service achieved a high level of participation in The National Child Measurement Programme (NCMP). The last full dataset for the 21/22 academic year indicates that 91% of Medway's Reception Year and Year 6 children participated in the programme.
- In Q2 22/23, the Child Health team have delivered eight training sessions on topics such as Adverse Childhood Experiences (ACEs), self-harm, and safeguarding. These sessions were attended by 68 professionals with a higher uptake than usual due to sessions taking place during the school holidays. The pilot 'personal, social, health and economic' education (PSHE) for Parents programme has been nationally recognised as an example of good practice and has been shortlisted for the UK Public Health Register (UKPHR) Award in the category of 'Improving Public Health Practice for Children and Young People'.

The updated Medway primary 'Relationships and Sex Education' (RSE) scheme of work has been shared with Medway schools ahead of its national launch in October 2022.

Outcome: Older and disabled people living independently in their homes

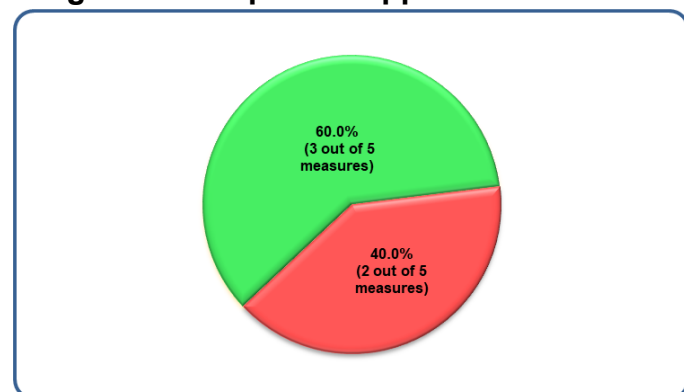
Strategic Risk Summary

SR09A: Meeting the needs of Older People and Working Age Adults

Inherent score	Current score	Movement	Likelihood	Impact
AI	BII	→	High	Major

Performance Summary

Programme: Improve support for vulnerable adults by working with partners and communities



The total number of measures is 5

3 measures met their target [ASCOF 1C(2i); ASCOF 2A(1); ASCOF 2A(2)]

2 measures were significantly below their target [ASCGBT001; ASCOF 1G (n)]

1 of the 2 red measures is deteriorating long term [ASCGBT001]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ASCGBT001	% of Long term packages that are placements	Minimise	33.1%	30%	Red	DET	DET
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	Maximise	32.3%	30%	Green	DET	IMP
ASCOF 1G (n)	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Maximise	45%	77%	Red	IMP	IMP

ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	Minimise	Redacted	4	Green	STATIC	IMP
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	Minimise	119.3	145	Green	IMP	IMP

Comments:**ASCGBT001:**

- The proportion of clients receiving a long-term service that is a placement has increased by 1.8 percentage points since Q1 22/23. The long-term trend is deteriorating; in September 2021 the percentage was 29.7%. The number in residential or nursing accommodation has risen by 3%, whilst the number of clients receiving long-term care has dropped by 1.5%. There are currently 864 clients in residential or nursing care out of 2,610 clients receiving long term care.
- National data for 20/21 for long term clients in placements is 30.2% - this is a slight increase from 19/20.
- An analysis of Q2 22/23 placements is taking place to understand the reasons for the deteriorating trend and whether the placements are being made from the community or hospital. These could include the increase in acute need and/or that the crisis in home care capacity led to placements to keep people safe.

ASCOF 1C(2i):

- There has been a small drop in the proportion of clients receiving long term services (denominator) as an ongoing direct payment (numerator). 32.3% represents 568 individuals.
- Currently 99.9% of clients receive Self-Directed Support (SDS).
- Nationally 26.6% and for the South East 27.3% of clients with an ongoing long-term service receive a Direct Payment (DP). Our statistical neighbours' performance is 29.7%. All three comparators have seen a decline in performance compared to their 19/20 results.
- The SDS team continue to work with Social Work Locality teams to ensure that they are aware of the benefits of a DP and promote referrals to the SDS team.
- The team have streamlined the children's short breaks process to ensure quick turnaround of all short breaks referrals. The team can now focus resources on setting up Adult DP referrals.
- The team have joined up working with the Targeted Review team to support those who want to transfer their care to DPs. There is an ongoing recruitment campaign to secure personal assistants (PAs).
- The SDS team continue to work with performance colleagues to ensure that DP data is accurate and recording is up-to-date.

ASCOF 1G (n):

- Of the current 636 learning disability (LD) clients, 285 (45%) are in their own home or living with family and have had a review in the last 12 months. 181 (28%) are living in their own homes or with family but haven't had a review in the last 12 months. This means that 73% are in the desired type of accommodation. There are 170 clients not living with their families or in their own homes. Of these 120 are in care homes. Accommodation in a care setting is, in many cases, the most appropriate place to provide the care and support needed and should not be viewed negatively.
- The position has improved slightly from Q1 22/23 (44%) and it should be noted that the numbers of clients discounted from the numerator due to not being reviewed has fallen in both number and proportion.
- The current national outturn is 78% and our statistical neighbours' is 82% (20/21 data).
- The service acknowledges a backlog of reviews which has increased as a result of increases in volumes of assessment and safeguarding work as Covid19 restrictions relaxed but also in part as a result of Covid19 when restrictions on visits were in place and where families requested no visits. The service is prioritising assessments and safeguarding and is developing an action plan to increase the number of reviews undertaken in the remaining quarters of 22/23.

ASCOF 2A(1):

- As the number of admissions of working age adults to residential or nursing care in Q2 22/23 is between 1 and 5 this metric is redacted to prevent identification. However, we are able to say that the rate is below 4 per 100k.
- So far this year the number of admissions means the rate is 6 per 100k, below the target of 8. The target of 16 admissions per 100k allows for 27 individuals to be admitted. Although performance is currently on course to remain below that target it is important to remember that delayed recording can see figures in reported quarters rise.
- Nationally the benchmark is 13.3 per 100k for the full year, just under 3.4 per 100k for each quarter and for our statistical neighbours the figure is 15.6 (or 3.9 per quarter) per 100k.
- The service has seen an increase in the number of individuals with higher levels of need. We continue to work with our commissioning colleagues to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible.

ASCOF 2A(2):

- Please note the target for this performance measure is apportioned (145 each quarter, and 580 for the year).
- There have been 54 admissions in Q2 22/23. Whilst this figure and the rate per 100k population is below target (target is being achieved), retrospective inputting may raise this figure. The number of admissions in Q1 22/23 has been updated to 85 admissions from 51 as recording has caught up. This has seen the rate rise to 187.7 per 100k.

- Our target rate allows for 262 admissions in total. Currently 139 older people have been admitted. This is a rate of 307. This means that although the performance measure has achieved target for Q2 22/23, for the first half of the 22/23 year we have missed the target, by 8 admissions.
- The National rate of admissions is 498.2. This equates to 124.5 per quarter. Our statistical neighbours 2019/20 outturn is 620.8 (155.2 per quarter).
- An analysis of Q2 22/23 placements is taking place to understand the proportion of placements that are made from the hospital or community settings and enable the service to respond appropriately.

Project for this outcome:**Social Isolation:**

- Three Social Isolation training modules were delivered in Q2 22/23 with 23 delegates attending in total. One Connect 5 session was delivered with 12 delegates attending. The first Social Isolation Action Alliance was held in May 2022 with 23 stakeholders attending. A Task and Finish group has been set up to take forward the work around 'Chatty Cafes', with the first meeting being planned for November 2022. The Community Projects Officer represented the council at the Chatham Carnival, Safety in Action Day, Mid Kent College Freshers Fair, Department for Work and Pensions Community Engagement event, and Rainham Community Fun Day. Work has begun on redesigning the social isolation webpage and resources with the aim of completing phase 1 by January 2023.
- There were eight referrals to the social prescribing service for Q2 22/23. Overall, 100% of clients reported an improvement on being less isolated via the Office of National Statistics (ONS) scale for loneliness score. In total, 41 delegates received training in social prescribing. As the three-year funding for the 65+ Social Prescribing Service pilot comes to an end in March 2023, we are winding down the intervention element of the project. The 'Better Connected' programme accepted its last referral in August 2022 and will continue to support the caseload of clients until the end of December 2022.

Outcome: All children achieving their potential in education

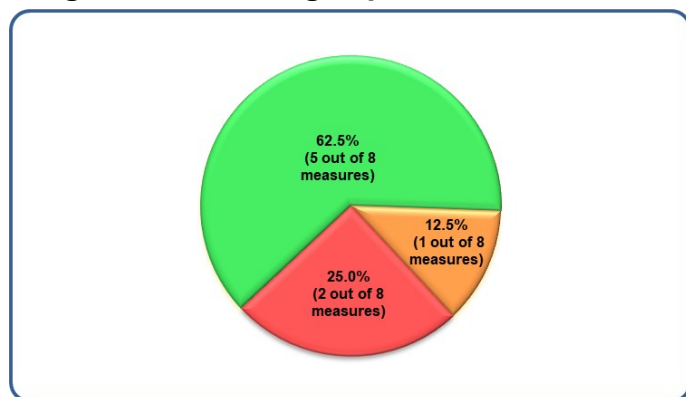
Strategic Risk Summary

SR39: Financial pressures on SEN Budgets

Inherent score	Current score	Movement	Likelihood	Impact
BII	BII	→	High	Major

Performance Summary

Programme: Raising aspiration and ambition



The total number of measures is 9

5 measures met their target [CA13; CASEIKS4 Ofsted; CASEISPEC Ofsted; OfstedPrimMnt; SE2 OEPr]

1 measure was slightly below target [SE KS2Mnt]

2 measures were significantly below target [EDU3(b); SE KS2]

1 measure is not available this quarter [SEKS4A8]

Both red measures are deteriorating long term [EDU3(b); SE KS2]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
CA13	The percentage of children permanently excluded from school (upheld only)	Minimise	0.01%	0.01%	Green	IMP	IMP
CASEIKS4 Ofsted	Partnership measure :Percentage of all Secondary Schools judged good or better,	Maximise	94.4%	85%	Green	STATIC	STATIC

CASEISPEC Ofsted	The percentage of special schools in Medway judged to be good or better	Maximise	100%	90%	Green	STATIC	STATIC
EDU3(b)	The percentage of children who were persistently absent from school (21/22 academic year)	Minimise	24.3%	13%	Red	IMP	DET
OfstedPrimMnt	The percentage of Maintained primary schools in Medway judged to be good or better	Maximise	100%	93%	Green	IMP	IMP
SE KS2	The percentage of children who the required standard or above in Reading, Writing and Mathematics at KS2 (21/22 academic year)	Maximise	56.0%	65.0%	Red	NA	DET
SE KS2Mnt	The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2 in Maintained Schools Only (21/22 academic year)	Maximise	64%	65%	Amber	NA	NA
SE2 OEPr	Partnership measure: Percentage of all Primary Schools judged good or better,	Maximise	90.7%	87.5%	Green	IMP	IMP
SEKS4A8	Average attainment 8 score (21/22 academic year)	Maximise	NA 21/22 academic year data not	46.6	NA	NA	NA

			available yet				
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Comments:**CA13:**

- Please note, the annual target of 0.04% is apportioned across each quarter (0.01% each quarter).
- For this academic year (starting September 2022) there have been no upheld permanent exclusions. The process has been started for five pupils. All of these are secondary school pupils. The majority are girls and have been excluded for physical assault against another pupil.
- There were between one and three upheld exclusions in July making the rate for Q2 22/23 0.01%.
- Nationally the rate of permanent exclusions is 0.05% (2020-21).
- In line with the proposals set out in the Green Paper, education system leaders are working with local authority officers to establish appropriate provision that supports more pre-emptive intervention and reduces the need for exclusion. This includes reviewing how alternative provision operates to increase the range of outreach support for vulnerable learners.

CASEIKS4 Ofsted:

- Of the 19 secondary schools in Medway, three are classed as 'Outstanding', 14 are 'Good' and one is inadequate. This means that 17 of 18 are 'Good' or better. The inadequate judgment applies to the Waterfront University Technical College (UTC) from its time as Medway UTC.
- The Leigh Academy has not had an Ofsted inspection so is not counted in this performance measure in either the denominator or numerator.
- Nationally this figure is 80% and the South East currently has 88% of schools graded 'Good' or better. Medway is the third best authority in the South East, behind Windsor and Maidenhead (100%) and Bracknell Forest (100%).
- One school has been inspected and dropped from 'Outstanding' to 'Good'.

CASEISPEC Ofsted:

- There have been no changes to Ofsted ratings this quarter.

EDU3(b):

- There are three publications of pupil absence data per year. Only the full year absence data provides a definitive view of pupil absence.
- The absence data is published for statutory school-age pupils only. These are pupil enrolments who are aged five to 15 on the first day of the academic year.

- The most recently published attendance data is for terms 1 to 4 of the 2021-22 academic year. This shows Medway has a combined (primary and secondary rate) persistent absence (PA) rate of 24.3%. These figures include Covid19 related absences. Primary school persistent absence is at 21.5% and secondary school is 27.3%. Removing those children who would not have been persistently absent without Covid19 reduces the PA rate for Medway to 19.9%.
- National benchmarking for the autumn and spring terms is due to be published in October 2022. Data for terms 1 to 2 is provided for reference.

T1-2 2021-22	Primary and secondary PA	Primary PA	Secondary PA
Medway	25.1%	22.5%	28.2%
National	23.5%	19.5%	27.7%
South East	23.1%	19.5%	27.6%

- In order to address concerns over PA, a task and finish group consisting of local authority officers, working with headteachers, has been established. This group will be focusing on identifying improvement priorities for attendance drawing on best practice and national initiatives.
- This group will utilise the data for PA to identify what has worked well and areas for improvement within individual schools and multi-academy trusts. The group will examine operational matters, including the need for attendance policies to refer to the Department for Education (DfE) guidance i.e. for schools to include a clear escalation process. The task and finish group will assist in helping schools understand and apply the latest DfE guidance as well as acting as an information sharing conduit.

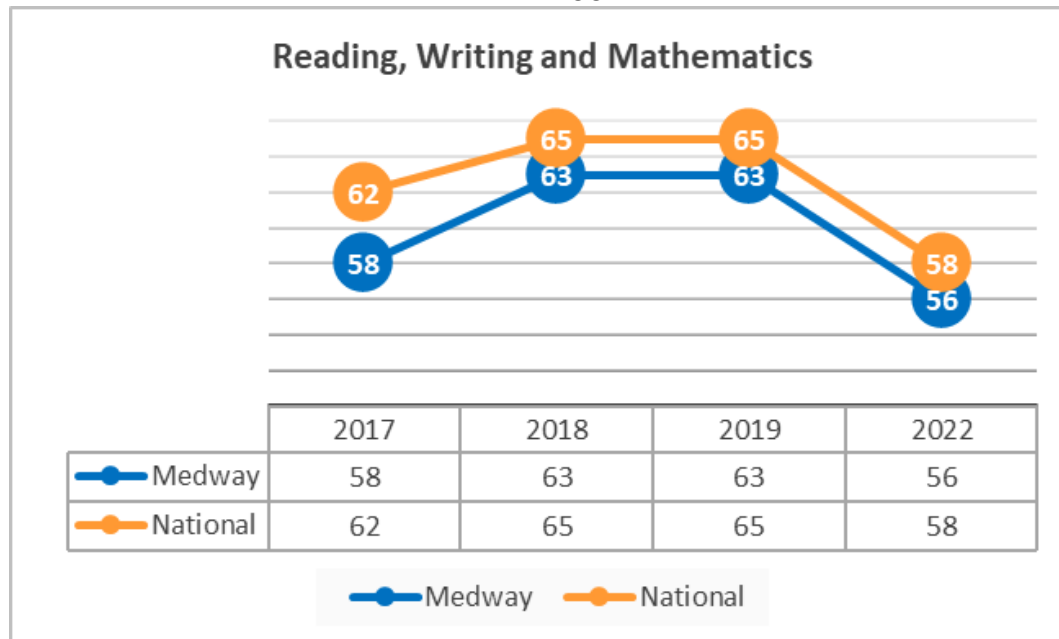
OfstedPrimMnt:

- All local authority maintained primary schools are rated 'Good' or better; four are graded 'Outstanding' and 21 are 'Good'.

SE KS2:

- The Key Stage 2 (KS2) Provisional Statistical First Release (SFR) has been published by the Department for Education (DfE). Data shows that 56.0% of Medway children achieved at least the expected standard in the combined Reading, Writing and Mathematics performance measure.

- Provisional National data indicates that 58% of children achieved at least the expected standard.



- Compared to our statistical neighbours* Medway has had the third best percentage change against 2018-19 (-11%), being in line with the National rate of decline. All local authorities (LAs) have seen their performance drop.

	2018-19	2021-22	Percentage point change	Percentage change
Swindon	62	58	-4	-6
Dudley	59	53	-6	-10
Rotherham	59	53	-6	-10
National	65	58	-7	-11
Medway	63	56	-7	-11
Thurrock	70	62	-8	-11
South East	66	58	-8	-12
Telford and Wrekin	64	56	-8	-13
Havering	71	61	-10	-14
Kent	68	58	-10	-15
Southend-on-Sea	68	56	-12	-18

*our comparator group changed between 2019 and 2022. Only continuous LAs are shown

- To ensure that as many learners as possible secure their potential in reading, writing and mathematics, in the absence of national testing, School Effectiveness officers have:
 - ❖ led on a series of focused workshops supporting the identified four key priorities to improve the teaching of reading across Medway: focusing upon maximising the attainment of reading for all learners through a shared, system leadership approach: P1 special educational needs and disabilities (SEND) readers in Years 5 and 6, P2 Maximising parental engagement, P3 'Unsticking Stuck readers', and P4 Building rich vocabulary schools.
 - ❖ provided training on key areas of assessment.
 - ❖ promoted the Thames Gateway Teaching Hub professional development offer that is financed by the DfE.

SE KS2Mnt:

- Data is highly provisional and unvalidated.
- Medway's maintained schools performed better than national and better than the Medway all schools cohort. This was also the case pre-pandemic, however it should be noted that as schools have continued to academise the cohorts are not the same.
- From the table below it can be seen that maintained schools have widened the gap with national compared to 2018/19 and the difference between maintained and non-maintained schools has also widened. The drop in performance pre- vs post-pandemic is also less in maintained schools.

	Medway (Maintained only)	National (all schools)	Percentage difference between Medway (Maintained only) and National	Medway (Academy only)	Percentage difference between Medway Maintained vs Medway Academy
2021-22 draft results	64%	58%	+10.3%	52%	+23.1%
2018-19 final	71.6%	65%	+10.2%	60.1%	+19.1%
Percentage change	-10.6%	-10.8%	+1%	-13.5%	+21.1%

- In addition to all of the actions listed for all schools for the SE KS2 performance measure above, School Effectiveness officers have:
 - ❖ undertaken compliance visits to the statutorily required 10% schools during national testing periods to ensure consistency in the phonic threshold check, Key Stage 1 (KS1) and Key Stage 2 (KS2) reading, writing, mathematics and grammar tests.
 - ❖ completed a rigorous process of moderation and consensus of KS1 and KS2 standards.

SE2 OEP:

- There are now 75 primary schools, as Stoke Primary School and Allhallows Primary School have become the Peninsula East Primary Academy.
- From a cohort of 75, currently 68 schools are graded 'Good' or better; seven are outstanding and 61 are good. Five schools require improvement and two are inadequate.
- There are 50 academies. Of these 86% are 'Good' or better (three are 'Outstanding' and 40 are 'Good'), five require improvement and two are inadequate.
- Nationally, this figure is 89% and the South East currently is 91%.

SEKS4A8:

- 2021/22 academic year data will be released later in the 22/23 year.

Council Priority: PLACE
Medway: A place to be proud of
Quarter 2 2022/23

Performance and risks by outcome

Outcome: A clean and green environment

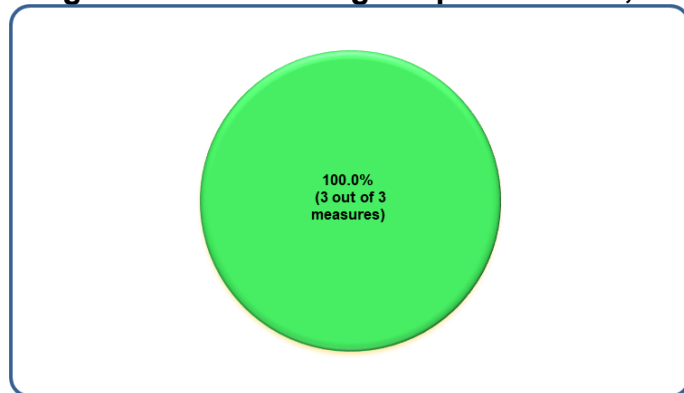
Strategic Risk Summary

SR47: Climate Change

Inherent score	Current score	Movement	Likelihood	Impact
All	All	→	Very high	Major

Performance Summary

Programme: Enhancing the public realm, street scene, parks and green spaces



The total number of measures is 3
 3 measures met their target [GH6 CP; NI 195a; W6 CP]
 1 of the 3 green measures is deteriorating long term [GH6 CP]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
GH6 CP	Satisfaction with parks and green spaces - direct users CP	Maximise	78.4%	75%	Green	DET	DET
NI 195a	Improved street and environmental cleanliness: Litter	Maximise	97.00%	96.00%	Green	DET	STATIC

W6 CP	Satisfaction with refuse collection - Citizens Panel result	Maximise	90.9%	85%	Green	IMP	IMP
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Comments:**GH6 CP:**

- Satisfaction amongst users of parks and open spaces was 78.4% in Q2, a decrease on the 79.3% value seen in Q1.

NI 195a:

- Medway is split into 22 wards which are inspected yearly with a total of 1,200 sites being inspected (100 sites x 12 months = 1,200 sites per year). Sites are different land classes: Main Retail and Commercial, Local Shopping areas, Residential streets, Main Roads, Waste Bins (litter, canine and combined), Rural Roads, Alleyways, Footbridge and subways.
- During Q2, 97% of streets surveyed were free from litter at the time of the inspections. This is due to a robust contract monitoring programme and a high standard of cleanse being achieved by Medway Norse.
- A visual inspection of 50 metres is reviewed for the amount of litter present and graded. This is a transect. A - B grades are acceptable for litter, and C - D are unacceptable. The number of sites that are at an acceptable standard at the time of inspection grade (A - B) are then reported as an overall percentage of good standard sites. For example, 97 sites at grade A-B / 100 x 100 = 97% of areas inspected were at an acceptable standard for litter.
- Environmental Crime - three cases were prosecuted at court with fines, costs and victim surcharges totalling £1,724 There are two cases with legal pending prosecutions and one more has been adjourned.
- During Q2 there was one joint operation carried out with the Rural Task Force of Kent Police. During the operation a total of 10 vehicles were stopped and no enforcement actions were taken as all stops were compliant or there were no issues. One hook loader lorry was seized by the police due to no MOT. This vehicle was subsequently seized by the council due to its involvement in large scale fly-tipping in Medway.

Enforcement action

- 53 Community Protection warnings have been issued. These warnings are a quick and effective way to deal with antisocial behaviour (ASB) and have been issued to address offences ranging from refuse and waste issues to car repairs and burning of waste.
- No Community Protection Notices were issued. This demonstrates the success of the Community Protection Warnings.
- Two notices were issued under S108 Environment Act 1995, requiring information to assist with fly-tipping investigations.
- Five notices were issued under S34(5) Environmental Protection Act 1990 requiring businesses to account for their trade waste.

- No producers were issued under s5 Control of Pollution Amendment Act 1989, requiring the owner of a vehicle to produce their waste carrier's licence.
- No notices were issued under s215 Town & Country Planning Act requiring works to be undertaken by the owner of land that was deemed to be a detriment to the local amenity.
- 388 Investigation of complaints relating to untidy land took place.
- Six fixed penalty notices (FPNs) were issued by the Environmental Enforcement and Street Scene Team:
 - ❖ Littering - 1
 - ❖ Fly tipping - 2
 - ❖ Householder duty of care - 2
 - ❖ Trade Waste - 1
- Total income received to date from FPNs during Q2 totalled £620.
- Street Scene Enforcement dealt with a total of 139 deposits on public highways. All were removed within one working day. Evidence was retrieved in three cases and were referred to Environmental Enforcement Officers for further investigation. The team also attended to other reports that did not require action including 28 fly-tips on private land, 76 where the fly-tipping had been removed before the inspection took place, a further 95 duplicate reports, and 344 proactive removals (meaning that officers removed this waste before members of the public reported the incidents).
- The team is currently engaged in a service level agreement (SLA) for the removal of bulky waste from the housing revenue account (HRA) estate. In Q2, the team dealt with 83 requests for removal. Officers also carry out some of this work proactively totalling 264, all of which was completed within one working day. This arrangement provides an annual income of around £28k.
- The total tonnage removed in Q2 is approximately 39.94te.
- During Q4 of the previous year Street Scene officers were involved in the 'Safer Streets' project, managed by Medway Task Force. This was extended into Q1, following a successful bid for Safer Streets 4. The Street Scene team have been able to carry on the good work into Q2. In the period 13/08/2022 to 10/09/2022 the team attended around 260 proactive jobs, ranging from trade waste/refuse and fly-tipping, often single bags and the removal of approximately 5te waste.

W6 CP:

- Satisfaction with refuse collection increased to 90.9% in Q2, up from 90.0% in Q1.

Projects for this programme:**Green Flag Awards:**

- The national Green Flag Award Scheme recognises excellence in greenspace management and the council holds eight Green Flag Awards as well as a Green Heritage Award for Great Lines Heritage Park. Green Flag judging was completed by July 2022 (full judging and mystery shops). The Green Flag Award winners were announced in August 2022. The next steps are to update management plans, continue working through the action plans and resubmit the annual applications in January 2023.

To continue to work with and develop 18 Friends Groups to enable the improvement and maintenance of Medway's green spaces:

- The council has 18 formally constituted Friends Groups made up of volunteers who help care for and champion the council's greenspaces. They complete a range of activities such as organising events, completing wildlife surveys and practical volunteer tasks. There is also a Medway Urban Greenspaces Forum (MUGS) where all the Friends Groups come together to meet to discuss issues, best practice and share expertise.
- More Friends Groups are to be added during 2022 likely to bring the number up to 22 formally constituted groups. The Greenspaces team will continue to support their activities throughout 2022.

To drive the sustainable regeneration in Chatham via the delivery of the Future High Streets Fund:

The council secured £9.5m from the Future High Street Fund (FHSF) to undertake key projects in Chatham Town Centre.

- Diversification of the first floor of the Pentagon Centre, to include an Innovation Hub and Healthy Living Centre – The tender exercise for the Innovation Hub operator has now closed, with the appointment being issued. This has been undertaken early to enable the operator to input into the design. Conversations are ongoing with the NHS, regarding delivery logistics. The design team has been appointed.
- Acquisition of the Debenhams building and bringing forward the ground floor unit, to increase vibrancy and footfall to the high street – Debenhams was purchased in June 2022. Options are being reviewed for the development. The ground floor unit is the priority to progress. An expression of interest exercise is due to go live in winter.
- Brook Theatre technology and accessibility improvements – The design team has been appointed. The council was also successful with securing a further £6.5m from the Levelling Up Fund (LUF) for The Brook Theatre works, in addition to the FHSF. Surveys are being undertaken to inform design. A Capital Additions request is due to be made later this year, to enable further survey work to be undertaken which will inform the design.
- Public realm improvements at the Paddock – The project has had two rounds of public engagement for the design of The Paddock; one took place last in winter 2021 and the other in summer 2022. The feedback from the engagement event that took place in the summer is due to be published in October. Procurement for a main contractor will commence in autumn.

- Refurbishment of St John's Church and bring back into use as a place of worship, community use and event space – Conversations with the Diocese are ongoing. The Diocese has secured £49k National Lottery Heritage Funding in the first tranche of the funding round and are due to make further bids to support the match funding works package. The design team have been appointed.

Deliver the 2022/23 Priority Play Programme:

- In June, tenders were issued for six play area refurbishments for 2022/23. The sites are: Ballens Road (Lordswood & Capstone – complete refurbishment of toddler and junior areas); Laburnum Recreation Ground (Strood South – replace and refurbish selected equipment); Perry Street (Chatham Central – replace and refurbish selected equipment); Princes Avenue Open Space (Walderslade – replace and refurbish selected equipment); Kingsfrith Recreation Ground (Wigmore – replace multi-play unit); and, Balmoral Gardens (Gillingham – replace and improve safety surfacing).
- The tenders have been through the evaluation process, Directorate Management Team (DMT) and received Procurement Board approval on 21 September 2022. Consultation will follow in autumn 2022 at four sites and it is anticipated that work will begin on the ground in spring 2023.

Programme of S106 funded park improvements at The Esplanade and Jacksons Field:

- An initial public consultation for Esplanade Gardens ran in the summer and closed at the end of August 2022. The Jacksons Field consultation was live until the end of September 2022. The consultations included on-site weekend events and evening drop-ins as well as an online questionnaire. The public consultations will influence what greenspace improvements are delivered through the programme and may include improvements to paths, play areas, sports facilities and other infrastructure. Once the consultation responses have been analysed more detailed proposals will be drawn up and there will be further consultation in 2023 on both sites. This will be reported in more detail in subsequent monitoring subject to the consultation feedback. To note: the s106 payments are based on several triggers and will be received over the next four-to-five years.

Delivery of Strategic Environmental Management (SEMS) as part of the HIF:

- Consultation on Hoo Wetlands Reserve and Lodge Hill Countryside site was completed on 24 July 2022. A Statement of Community Involvement has been produced and the Hoo Wetlands Reserve Full Planning Application was submitted on 11 October 2022.

Medway Task Force (MTF):

- In July the taskforce was informed by the Kent Police and Crime Commissioner's (PCC's) office that they had been successful in their bid to the Home Office for Round 4 of Safer Streets funding - £203k. This has resulted in 11 workstreams, the majority of which are council owned. This funding is focused on parts of Chatham, Luton and Rochester and seeks to reduce neighbourhood crime and violence against women and girls. A number of these workstreams seek to build on the excellent work undertaken during Safer Streets 3. Some workstreams have already been delivered on, such as new CCTV cameras

installed in Rochester multi-storey car park complemented by anti-graffiti paint on the stairwells. Work focused on waste has also started.

- Safer Streets 3 funding workstreams have been fully completed with one particular project (Ladies Night) run by the Medway Council Housing Policy Officer continued for a further year through obtaining PCC funding through the Community Safety Partnership (CSP). This has been a particularly successful project engaging with vulnerable women in the Chatham/Luton area. All five lighting projects have also finished, including the Rope Walk underpass.
- Safety in Action has gone from strength to strength and July saw a hugely successful Safety in Action event at Chatham Dockyard with over 5,500 visitors. Many agencies participated with a vast number of activities for children and families all linked to the theme of safety. The feedback was positive from all involved.
- The Medway Task Force (MTF) has been involved in several engagement events and has worked hard to implement the Medway Safe Spaces Scheme across all of the Medway Towns, including the areas of Twydall and Luton. The response from businesses has been very positive with 77 now signed up. This scheme will be complemented by a media #itsgoodtoknow campaign which through 45 second videos will promote this scheme and other safety messages.
- Business as usual work continues with partnership engagement days taking place in specific streets where every house receives a door-knock to engage with residents regarding any issues they may be facing. These events have seen a wide variety of agencies coming together, specifically MTF staff and agencies and Medway Council Front Line Services teams. Joint working between the taskforce and the Community Safety team has proven beneficial with weekly tactical meetings now taking place.
- Through the MTF securing funding from the Violence Reduction Unit, two projects have been commenced. Firstly, a container at the Rowans School has been refurbished to enable pupils to learn construction skills. This refurbishment is completed, and the team are awaiting an update on how this is supporting young people in developing their skills. The second project involves using the services of the MusicKlub which engages young people through music – developing lyrics, music production etc. This project has commenced, co-ordinated by Medway Youth Services; two sessions have taken place. This initiative seeks to engage young people potentially involved in risky behaviours and is proving to be very popular.

Programme: Replacing Medway's streetlights

Project for this programme:

Deliver Phase 3 of the Street Lighting LED Programme for 2022/23:

- Due to ongoing supply chain issues and the delayed delivery of material components, the contract completion date of 14 September 2022 has been extended until 31 October 2022. The reason for the revised completion date is that delivery is still

waited for approximately 300 lanterns and around 100 central management system (CMS) Nodes for converting existing lanterns to CMS which were found to be faulty.

- The CMS manufacturer, Telensa, has informed the contractor that the delivery of replacement materials may not be in time of the revised contract completion date, and they are also currently awaiting confirmation for the delivery dates for the balance of the Thorn lanterns. Conversations are ongoing with Thorn and Telensa, but the global production delays could push the completion date back to March 2023.
- In addition, there are two locations where lighting columns are in the proximity of Network Rail's track. Applications for approval of working in these locations was sent to Network Rail on 8 August 2022. A delay in receiving approval could affect the proposed completion date of 31 October 2022.

Programme: Improving air quality in air quality management areas in Medway

Project for this programme:

To improve air quality in air quality management areas in Medway:

- The air quality action plan was approved for adoption by Cabinet on 23 August 2022. Updates on implementation will be provided through the yearly Annual Status Report (ASR) which is due for submission to The Department for Environment, Food & Rural Affairs (DEFRA) each July. The first update on the Four Elms Hill Air Quality Action Plan will be included in the 2023 ASR.
- Air Quality Monitoring – The Environmental Protection (EP) team continued to maintain the air quality monitoring network with much reduced officer availability to carry out calibrations, attend to cal-outs and change diffusion tubes. This has helped to maintain high levels of data capture across our monitoring sites.
- DEFRA Air Quality Grant Programme – The EP team have received the air quality grant funding from DEFRA for the following projects in Q1:
 - ❖ To reduce idling in the Rainham air quality management area (AQMA) using signage in conjunction with the University of Kent.
 - ❖ To carry out a comprehensive taxi and private hire ultra-low emission vehicle (ULEV) feasibility study, looking at the barriers and opportunities for ULEV uptake by the trade in Medway, which will be supported by a remote sensing vehicle emissions measurement campaign.
 - ❖ An initial kick off meeting has taken place with the University of Kent and colleagues in the Traffic Management team to discuss logistics and agree suitable sites for the testing of signs for the Rainham idling project.
 - ❖ Work on the Gateway report for the ULEV feasibility study has started and is expected to be completed in Q3.

Programme: Climate change**Project for this programme:****Climate change:**

- Cabinet agreed to adopt the refreshed Climate Change Action Plan and Climate Response Communications and Engagement Strategy on 5 July 2022. The annual carbon emission report (2020/21) was noted by Cabinet. The refreshed plan has been published to the council website and sits alongside the 2021 version and an updated simplified version. 15 priority actions are highlighted within the plan and a lead officer has been identified for the delivery. The Climate Response team has been working with officers to improve reporting processes in this quarter.
- There has also been a focus on engagement activities. These include:
 - ❖ Collating and reviewing results of a public survey.
 - ❖ At the time of writing, the Great Big Green Week is being planned for 24 September to 2 October, and will include a variety of activities including an energy cafe, to support people in Medway to find support for their rising energy bills, find out about opportunities to make their homes more efficient, and sign up for grants.
 - ❖ The Climate Response team attended a variety of events this quarter, to promote the Climate Change Action Plan, and engage the wider community in the conversation and hear their thoughts on the recent refresh.
 - ❖ The Medway Environmental Action Group (MEAN) is still in the process of being set up. They have written and submitted a Terms of Reference and have requested that a member of the Climate Response team co-chair the network.
 - ❖ The Local Authority Delivery System Phase 2 (LADS 2) and Sustainable Warmth schemes have been advertised using a combination of social media, voluntary and community sector partners and via internal teams. The new Sustainable Warmth Officer also attended local events, such as the Gaming Festival, with the Climate Change team to promote these schemes in a wider environmental context.
 - ❖ The outcome from the school survey was to support schools by setting up a Schools Network to share best practice between schools. The network has now met twice and will meet each term.

Outcome: Put Medway on the map

Performance Summary

Programme: Medway, a great place to live, work, learn and visit

Projects for this programme:

Continue to encourage and help facilitate the growth of businesses in Medway (Business premises location):

- Progression on the Gateway/Accelerator Building (Northern IPM) design has reached RIBA stage 3.
- The design for Innovation Centre space 'Leap' is progressing through RIBA stage 2.
- A Levelling Up Fund (LUF) bid has been submitted for £20m grant funding for both buildings and a decision is expected to be made in October 2022.
- The Future High Street Fund (FHSF) Innovation Hub operator has been procured and will now feed into the design of the Hub with a projected completion date of October 2023.

Support Medway for Business, the local economic partnership:

- The first business lunch for the relaunched 'Business for Medway' (BfM) meeting will be held on 8 November 2022 with up to 20 Medway businesses representing a range of sizes and sectors. This will inform the future operation of BfM.

Successful and safe delivery of the Council's outdoor events and festivals:

- Q2 has seen the successful and safe delivery of nine events, most of which are part of our community-led festivals and events programme.

Supporting Creative Medway Compact to deliver the new cultural strategy:

The Culture team continues to support Creative Medway, and in Q2 has:

- Attended regular meetings to advise on plans and help with troubleshooting.
- Been part of the branding/visibility task and finish group.
- Develop the phase one action plan.
- Supported the Governance Task and Finish Group.
- Facilitated Creative Medway's participation in Kent Arts Conferences, Funder Fair and Arts Development Day.
- Participate in the Creative Medway away day.

Continue working with the Cultural Consortium established as part of the Heritage High Streets Action Zone:

The Cultural Consortium for the High Streets Heritage Action Zone (HSHAZ) – The Old High Street, Intra, is now well established with a core group of 21 people made up of a mixture of local artists, creative organisations, businesses, residents, community champions and local historians.

Q2 was a period of busy activity for HSHAZ Culture Consortium with the following taking place:

- IntraFest – a three-day music festival, produced by Live Music Now, in hidden spaces and surprise places along Intra.
- SoundWalk – an audio created by Jane Pitt and Kevin Grist (from Sparked Echo) to accompany walkers is now underway.
- Heritage Open Days – very successful with five venues taking part this year – Chatham Memorial Synagogue, Chatham House, Hospital of Sir John Hawkins, Unitarian Church and St John’s Church.
- Festival of Chatham Reach.
- Medway Pride Fringe.
- Electric Medway.
- Several INTRA Arts Window Gallery exhibitions.

Work with partners to bring forward the Docking Station project, playing a key role in the development and delivery of Creative Estuary, transforming the Thames Estuary into one of the most exciting cultural hubs in the world:

The Docking Station

- The Expression of Interest (EOI) for Culture Development Fund Round 3 was successful and the full application for £3m is being developed due to be submitted in November 2022 with the outcome known in March 2023.
- The lease from Homes England to the Historic Dockyard is due to be signed before Christmas.
- The Levelling Up Fund (LUF) agreement with the Regeneration team has been agreed in principle with agreement on fundraising, output targets and claw-back.

Successful delivery of Theatre31:

- Theatre31 is a £1m Arts Council funded youth theatre and performance project for Medway and Sheppey lasting until December 2022. A bid has been submitted by the council on behalf of Medway and Sheppey Local Cultural Education Partnerships (LCEPs). The project is managed and delivered by Icon Theatre. Icon Theatre’s contract is managed by the council. The project is now entering the last six months with a focus on live performance, celebrating achievements, and delivering practical activities which had to be postponed during lockdown when only remote engagement was possible.
- The Youth Arts Festival was delivered over two days in July at GlassBox Theatre, Mid Kent College. The event was well attended by children, young people and their families from both Medway and Sheppey.
- The Technical Theatre course, supported by The Brook and Central Theatres Technical team was attended by a limited number of young people many with special, personal or additional needs.
- Icon Theatre are awaiting the outcome of their Arts Council England National Portfolio bid. If successful, this bid will mainstream a significant part of the Theatre 31 programme providing a legacy to this invaluable programme.
- Medway Cultural Education Partnership (MCEP) development is progressing well, with Nancy Hirst of Icon Theatre as Co-Chair. Joint efforts have been made to recruit a more representative group of stakeholders and strategic partners.

- A Medway Creative Schools Network (MCSN) event planned for November will introduce more schools to the work of MCEP and serve as a practitioners showcase. A fundraising plan is in place for future bids to enable MCEP's work to go forward.

Medway brand recognition:

- Medway Council have been working with the universities at Medway for their web content to be updated on the wearemedway website. It has been suggested that the current universities at Medway website moves to wearemedway for better visibility and reach. All universities have agreed to use the Medway branding in some format. Another meeting is planned to discuss this further.

Child-Friendly City:

- Over the last year the Child-Friendly team have focused on listening to young people, to find out children and young people's (CYP's) ideas on how we can make Medway more Child-Friendly and their hopes and dreams for the future. The team launched Child-Friendly Medway on 26 April 2021 with a survey and received over 3,000+ responses and have continued their engagement through focus groups, Child-Friendly Medway City Halls and the Seeing is Believing events and activities. We have also worked with many CYP through schools, community groups, youth centres and focus groups and have had great engagement at our events.
- To date the Project Officer has met with many council teams to present the new Child-Friendly initiative and explore partnership working opportunities and mind-map and discuss how teams can be more involved. We have also worked with many community partners on events, activities, funding bids and engagement opportunities for CYP.

Prosecutions and Sanctions

FPNs ISSUED	2020/21					2021/22					2022/23				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLYTIPPING	3	10	4	8	25	10	8	10	2	30	4	2			6
FAILURE TO PRODUCE DOCUMENTS	0	0	3	0	3	32	0	3	8	43	6	1			7
SCRAP METAL	0	0	0	0	0	0	1	0	0	1	0	0			0
LITTER	5	8	4	6	23	13	0	10	2	25	1	1			2
TRADE WASTE	0	0	0	0	0	0	5	0	0	5	0	0			0
FLY POSTING	0	0	0	0	0	0	0	0	0	0	0	0			0
SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0			0
BREACH OF A COMMUNITY PROTECTION NOTICE	0	3	1	2	6	1	0	0	0	1	0	0			0
UNLICENSED WASTE CARRIER	0	0	1	0	1	0	0	0	0	0	0	0			0
HOUSEHOLDER DUTY OF CARE	3	4	0	2	9	3	0	2	0	5	1	2			3
COMMERCIAL DUTY OF CARE	0	3	0	1	4	0	0	0	0	0	0	0			0
TOTAL	11	28	13	19	71	59	14	25	12	110	12	6			18

District Enforcement

DISTRICT ENFORCEMENT ISSUED FPNS	Q3 20/21	Q4 20/21	Q1 21/22	Q2 21/22	Q3 21/22	Q4 21/22	Q1 22/23	Q2 22/23	Q3 22/23	Q4 22/23
LITTER	2,054	1,624	1,532	1,597	1,129	988	872	1,038		
DOG FOULING	0	1	3	0	2	0	0	0		
DOGS ON LEAD	0	0	1	0	0	0	0	0		
TOTAL	2,054	1,625	1,536	1,597	1,131	988	872	1,038		

Breakdown of Prosecutions

Due to the timeliness of reporting, there can be an increase or decrease in the number of prosecutions previously reported in Pentana

PROSECUTIONS	2020/21					2021/22					2022/23				
	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TOTAL	Q1	Q2	Q3	Q4	YEAR TO DATE
FLY TIPPING	0	1	0	1	2	2	8	0	2	12	1	2			3
DUTY OF CARE FOR WASTE	0	0	0	1	1	2	5	0	0	7	1	1			2
LITTER	0	0	0	0	0	1	0	1	0	2	1	1			2
FAILURE TO COMPLY WITH S108 NOTICE	0	0	0	2	2	1	0	0	0	1	0	0			0
UNTIDY LAND	0	0	0	0	0	1	0	0	0	1	0	0			0
VEHICLE SALES/REPAIR	0	0	0	0	0	0	0	0	0	0	0	0			0
FAILURE TO COMPLY WITH CPN	0	0	0	0	0	0	1	0	0	1	0	0			0
UNREGISTERED WASTE/SCRAP	0	0	0	7	7	0	1	2	1	4	0	0			0

SMOKE FREE	0	0	0	0	0	0	0	0	0	0	0	0			0
TOTAL	0	1	0	11	12	7	15	3	3	28	3	4			7

Council Priority: GROWTH
Maximising regeneration and economic growth - growth for all
Quarter 2 2022/23

Performance and risks by outcome

Outcome: A strong diversified economy

Strategic Risk Summary

SR17: Delivering regeneration

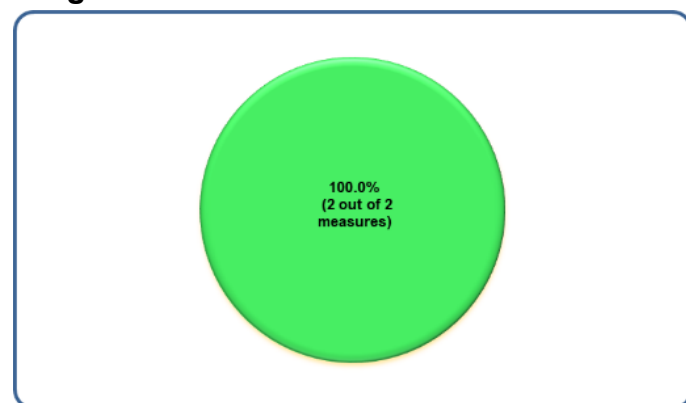
Inherent score	Current score	Movement	Likelihood	Impact
BII	BII	→	High	Major

SR50: Delivering £170m Housing Infrastructure Fund (HIF) programme

Inherent score	Current score	Movement	Likelihood	Impact
BII	CII	→	Significant	Major

Performance Summary

Programme: Inward investment and business growth



The total number of measures is 3
 2 measures met their target [ECD13; ECD20]
 None of the 3 green measures are deteriorating long term
 1 measure is data only [GVAPJ M]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
ECD13	% of square footage let at Innovation Centre Medway (ICM)	Maximise	100.00%	90.00%	Green	IMP	IMP
ECD20	% of square footage let in council owned business units	Maximise	94.88%	90%	Green	IMP	IMP
GVAPJ M	GVA per job – Medway (20/21 annual)	Maximise	£56,529.00	Data	Data	IMP	IMP

Comments:**ECD13:**

- The Innovation Centre Medway (ICM) is performing well with 100% occupancy. Several tenants are changing office in the next quarter with many new tenants waiting to occupy offices once they become vacant.

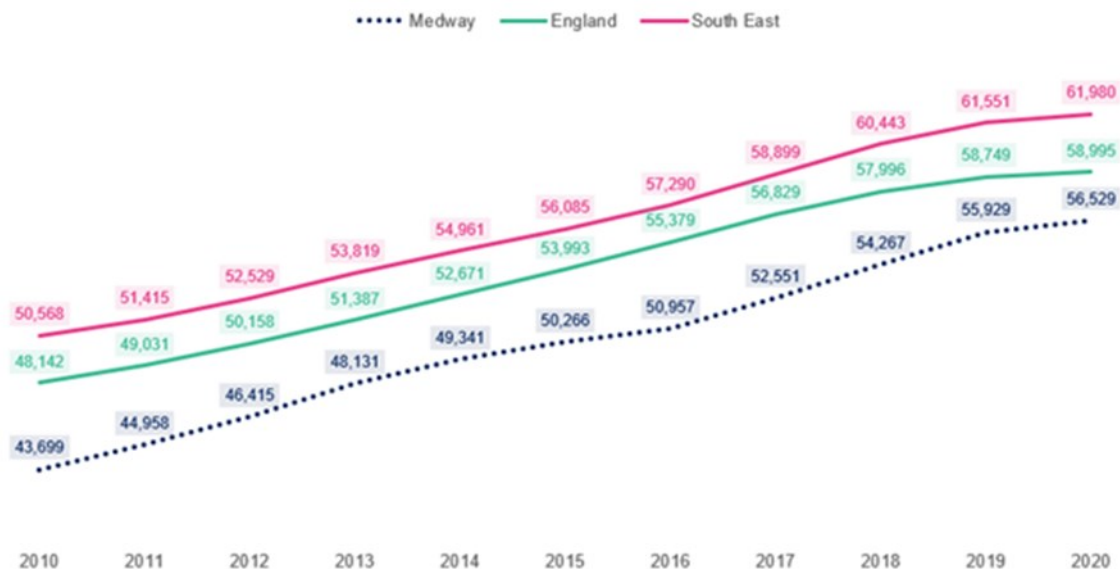
ECD20:

- Overall occupancy levels are almost at 95%, their highest overall level for four years.
- Hopewell has its highest recorded occupancy at just under 98% with the only vacant unit going through the process of issuing a lease to a new tenant.
- The Innovation Centre Medway (ICM) and Innovation Studios Medway (ISM) both continue to perform strongly with maximum occupancy levels of 100% achieved. The ISM also has 16 of the 17 containers let.
- Pier Road has lost one tenant versus last quarter with 24 of the 29 units let. Two of these remaining units are going through an application process. One is being actively marketed. The remaining two are not being marketed; one due to outstanding repairs, and the other due to a change of use.

GVAPJ M:

- This data is published by the Office of National Statistics (ONS) and is normally released in December each year in arrears.
- Given the volatility with the raw data and because the smoothed data is weighted, year-on-year comparisons should not be made. Gross value added (GVA) per filled job is better considered over a longer period. Trends over a longer period are less likely to be the result of the volatility around any single year estimate and are more likely to be showing a change in the economic performance of Medway.
- Medway's GVA per filled job for 2020 is £56,529, which is 4.2% below that of England (£58,995). However, in 2010, Medway was 9.2% below England, so for 2020, Medway has become closer to England by 5 percentage points over these 10 years.

- From 2015 to 2020, Medway's GVA per filled job has increased by 12.5%, which is a higher percentage change than that of the South East (10.5%) and England (9.3%). Medway has also seen a higher rate of change over 10 years at 29.4%, compared to the South East (22.6%) and England (22.5%).



Projects for this outcome:

To provide a comprehensive business support package which supports both business creation and growth (contracted business support):

- Throughout Q2 the business support programme, delivered through the Council's existing service level agreement (SLA) with the Kent Invicta Chamber of Commerce (KICC) continued to provide intensive businesses support focusing on scale-up and increasing productivity, growth, and job creation.
- KICC currently have three businesses (Que 'n' Brew Smokehouse, Kalikas Armour, and Matthew Eluwande Design Ltd) participating in the Growth Entrepreneur programme – a tailored, bespoke programme that aims for businesses to increase capital and employee growth.
- The first cohort of five businesses for the more advanced Scale Up programme have yet to be agreed between KICC and Medway Council – this will take place in October 2022.

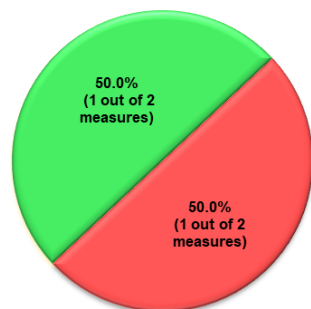
Development of Innovation Park Medway:

- Innovation Park Medway (IPM): Gateway Building – RIBA Stage 3 Design is now complete, and a design freeze has been agreed whilst we await the Levelling Up Fund (LUF) Round 2 decision. If successful with the LUF bid the design will progress to construction phase and we will appoint a contractor to build. If unsuccessful, officers will explore alternative options for this plot.
- IPM: Southern Building 1 – A multi-discipline team has now been procured to design the first and second building. Design is progressing well; we are going out to tender for a works contractor, due to be appointed early 2023.
- IPM: Southern Building 2 - We have submitted a LUF bid Round 2 for this building. If we secure the funding, we will build it as a grow-on space for tenants at the Innovation Centre Medway (ICM). We will hear the outcome of the bid in winter.
- IPM: Northern Building – Various plots across the northern site are being considered by potential occupiers. We are developing two plots in design terms to RIBA 2 to help prospective buyers and tenants visualise what could be delivered. Images will be available on the IPM website to attract tenants.
- IPM: Multi Storey Car Park – RIBA Stage 3 design is progressing and the project is due to be paused prior to Stage 4, while we await the outcome of the Gateway Building LUF Round 2 application. Once built, this car park will serve the Gateway Building and two other plots within parcel N1 of the IPM northern site masterplan. If successful with the LUF bid, the design and build will run alongside the Gateway Building programme. If we are not successful, the car park will be brought forward in line with the first building to be built within the N1 parcel.

Outcome: Residents with jobs and skills

Performance Summary

Programme: Jobs, skills, and employability



The total number of measures is 2
 1 measure met its target [NI 117(N&U)]
 1 measure was significantly below target [LRCC4a]
 The red measure is deteriorating long term [LRCC4a]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
LRCC4a	Number of jobs created and safeguarded (cumulative)	Maximise	26	90	Red	DET	DET
NI 117(N&U)	Percentage of 16–17-year-olds who are not in education, employment or training or whose status is 'not known'	Minimise	4.2%	7%	Green	IMP	IMP

Comments:

LRCC4a:

- In Q2 a further 21 fixed term equivalents (FTEs) were created; Nutradirect (17), Oscar Engineering (2) and Elizabeth Wolfgang Limited (2).
- A further four jobs were created at the Innovation Centre Medway (ICM) – Radar Recruitment (2) and Graham and Co Solicitors (2) – as well as one job at the Innovation Studios Medway (ISM) by JMG P&H.

NI 117(N&U):

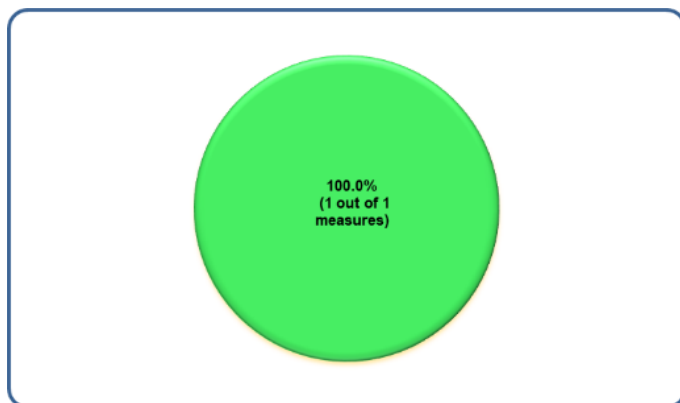
- Data is for August 2022. This is a new measure that looks at the combined rate of 16- and 17-year-olds who are not in education, employment, or training (NEET) or whose activity is unknown.

- Significant progress has been made. The numbers and rate of NEET and Not knowns are at the lowest level Medway has recorded.
- There are 275 16- and 17-year-olds whose activity is either NEET or Not Known – this equates to 4.2%. Of these 233 are NEET (3.6%) and 42 (0.6%) are Not Knowns.
- Nationally the August 2022 rate of NEET and Unknowns is 10% and in the South East it is 16% – these are considerably more than in Medway. The August outturn places Medway in the 2nd quintile nationally, whereas at this point last year we were in the fourth (fifth is poorest) quintile.
- The cycle of the academic year means that, as always, we can expect a rise in the numbers of NEET and Not known as the children in the cohort settle into the next year of their lives.
- Moving forward into the new academic year we will be expecting a significantly increased number of Unknown and NEET 16- and 17-year-olds; this is because all Years 11 and 12 young people become Unknown. The team, alongside the Business Intelligence (BI) team track and record the destinations of Medway's young people using data supplied by schools. However, there are six schools and the college which have not met the deadline to supply data and this will impact Q3 figures. The Information, Advice and Guidance (IAG) team continue to work with these schools to get complete information.
- The IAG team continue to track destinations from the data held in the Integrated Youth Support Service (IYSS) and use systems across the Council to solidify information where details may be lacking on IYSS. The IAG team have a dedicated tracking week planned in the week commencing 10 October 2022 where the whole team will spend 100% of their time tracking. After the tracking week, the IAG team will re-evaluate the Unknowns and plan future tracking activities from there. A mailshot will be conducted to those young people we are unable to contact through the telephone or email. The National Postal Strikes is likely to impact this. The use of social media and online forms continue to be promoted to capture destinations.
- Post tracking week, the IAG team will be in a better situation to identify those NEET young people who require support. We anticipate the number in September to be very low due to the significantly increased Unknowns. The IAG team have, however, seen an increase in self-referrals from young people who did not receive the GCSE grades they required. The IAG team are expecting to see an increase in NEETs in the early part of the academic year. We must also keep in mind that the NEET figure is a rolling number. Whilst it often seems static, the young people move in and out of NEET regularly.
- In November, the Corporate Parenting Board theme will be Education, attainment and aspirations for children in care.

Outcome: Delivering new homes to meet the needs of Medway's residents

Performance Summary

Programme: Delivering new homes to meet the needs of Medway's residents



The total number of measures is 1
1 measure met its target [NI 154]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
NI 154	Net additional homes provided (20/21 annual)	Maximise	1082	1000	Green	DET	IMP

Comments:

NI 154:

- This performance is reported annually. The latest data has been published in the Council's Authority Monitoring Report in December 2021 and is available on the Council's website. Data for 21/22 is anticipated in December 2022. From April 2022, the NI154 target should be 1,675.

Projects for this outcome:

Preparation of the new Medway Local Plan:

- Work continues on the preparation of the new Local Plan which will set out the vision for Medway's growth. It will provide direction for investment in homes, jobs and services and policies to protect and enhance what makes Medway special and to ensure that the growth is supported by the required infrastructure. The fourth Housing Test Delivery Plan (HTDP) was

reported and agreed by Cabinet in July 2022. This sets out the factors influencing house building in Medway and proposes measures, within the control of the council, to contribute to increasing the amount and speed of delivery of new housing.

- Once the evidence base work has been completed there will be further public consultation on a regulation 18 draft and following consideration of the responses the Council will work towards completing the regulation 19 draft Local Plan in 2023 and seek the necessary authority to publish for consultation. Once that consultation period is complete, all the responses will be considered and modifications made – if appropriate – the Plan will be submitted back to Full Council for authority to formally submit the Plan to the Inspectorate to hold an examination in public.
- An updated Local Development Scheme, setting out the local plan programme, was presented to Cabinet in October 2022.

Work with landowners and developers to promote the delivery of housing on appropriate sites in Medway to meet our housing targets and vision for Medway’s successful growth:

- The Planning Service continues to work with landowners and developers to promote the delivery of housing on appropriate sites in Medway. This enables the Council to meet its housing targets and support its vision for successful growth in Medway by meeting regularly with developers and landowners, engagement in the preparation of the new local plan and wider policy documents, and by implementing the planning protocol in partnership with other Kent authorities.
- An annual forum with major developers and small-to-medium-enterprises (SMEs) has been arranged for November 2022. The Planning Service regularly meet with individual developers and landowners. Consultation events are held as required as part of the process for the preparation of the new Local Plan.
- The Planning Service continue to work with Neighbourhood Planning Groups to progress plans to Examination, Regulation 14 and Regulation 16 consultations.
- The Head of Planning has met with several developers to discuss specific projects and complex applications during the quarter.

Facilitate delivery of Medway 2037:

- A final draft of Medway 2037 set of strategies, including Medway 2037, Town Centre Strategy, Innovation Strategy, and the Skills & Employability Plan were presented to Cabinet in October. Approval was given for publishing and fully accessible desktop versions will be publicly available online by the end of the year. The River Strategy itself will report to a later committee cycle.

Dissemination of Medway 2037 and implementation of the Delivery Plan:

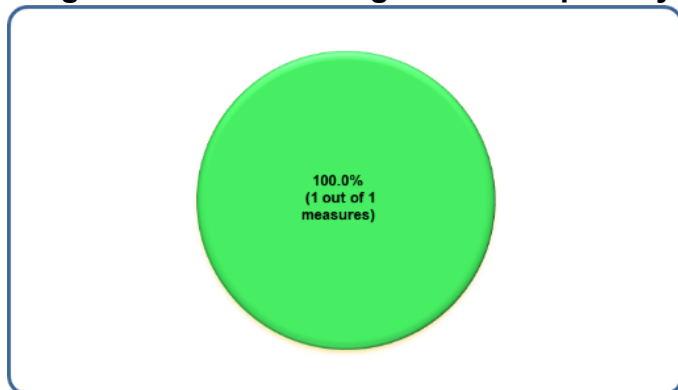
- Medway 2035 was the core Regeneration Strategy for the Council. Its recent revision reflects significant changes since it was considered by Cabinet in December 2018 (Housing Infrastructure Fund (HIF) award, climate change emergency declaration, Brexit, Covid19, Child-Friendly city commitment etc). Medway 2035 has been refreshed to align with the emerging Local Plan, to become Medway 2037.

- Medway 2037 strategies include Medway 2037, Skills and Employability Plan, Innovation Strategy, Town Centres Strategy, and the River Strategy and align with other relevant strategies such as the Climate Change Action Plan, Culture Strategy, Tourism Strategy, and Sport Strategy. Priorities include destination and placemaking, town centres, inward investment, business accommodation and digital connectivity, sector growth and improving employability.
- Cross-cutting themes include climate change and net zero, innovation, and growth for all. The Medway 2037 strategies, apart from the River Strategy which will be sent under separate cover, were present to and approved by Cabinet in October. Once approved for publication, a fully accessible desktop version will be made publicly available online.
- A consolidated Delivery Plan has been drafted and will be kept in-house to measure the progress of the actions within the strategies.

Outcome: Getting around Medway

Performance Summary

Programme: Tackle congestion hotspots by transport and public realm improvements



The total number of measures is 1

1 measure met its target [NI 167]

The green measure is deteriorating long term [NI 167]

PI code	PI name	Aim to	Value	Target	Status	Short Trend	Long Trend
NI 167	Average journey time along 5 routes across Medway (mins per mile) (2021 calendar year)	Minimise	2.95	4.00	Green	DET	DET

Comments:

NI 167:

- During Q1 officers received data from the Department for Transport (DfT) for journey times for the calendar year 2021. For this indicator, which is an average of journey times from across five key transport corridors in Medway for the 8am to 9am morning peak, for Q1, 2 and 3 of 2021/22 the time remained well below the four minutes-per-mile target, with an average of 2.6 minutes per mile. This is an excellent result, taking in to account the fact that commuter habits were returning to normal following the Covid19 lockdown period, and is a testament to the work carried out by the team across the year through a range of projects to tackle congestion.
- The next tranche of data is expected by Q1 2023/24.

Projects for this outcome:**Medway Tunnel Improvement Plan:**

- Scheduled annual maintenance is on track including inspections and any minor repairs. Challenge Fund works, matched by council funding, is on track to go out to tender this financial year (2022/23) subject to other arrangements including arranging the governance structure for a potential project team. Anticipated works are to commence in the 2023/24 financial year.
- The first two of four quarterly closures for routine maintenance on the tunnel have been completed with no issues and the next closure is due in December 2022.

Department of Transport Self-Incentive Programme (Band 3 Award):**Self-Assessment Band 3:**

- The Council has achieved an overall Band 3 Self-assessment Award since 2018, therefore securing maximum Incentive Fund allocation. Commencing from 2022, and each year until 2025, the total value of Medway's Incentive Element will be circa £353k of highway maintenance funding. Medway achieving an overall Band 3 award not only secures future highway funding but also helps to drive the principals of Asset Management across the Highway Service. Asset Management deep-dive assessments are completed monthly to identify the outstanding evidence required in order to maintain an overall Self-Assessment Band 3.
- The new Highway Strategy to replace the Highway Asset Management Plan (HAMP) and Transport Asset Management Plan (TAMP) has now been completed. It is currently sitting with Senior Management and scheduled for Cabinet adoption at their meeting on 10 January 2023.

Develop a range of strategies for addressing identified congestion hotspots in Medway, including improvements to traffic signal infrastructure and programming:

- During Q2, officers confirmed that measures to reduce congestion at key locations involve a combination of traffic projects and traffic signal site improvement/optimisation. Traffic signal site improvements and optimisations continue on a rolling programme. These are identified via network review, fault monitoring/site interrogation, and stakeholder engagement. So far, additional traffic signal sites have been added to urban traffic control (UTC) allowing remote fault monitoring, minimising poor site performance duration. During the quarter, real time fault monitoring has continued daily, minimising congestion related to sub-optimal equipment performance.
- In addition, a key junction improvement at Mierscourt Road, Rainham, forms part of congestion reduction works for this year. A design principle has been established and design work is underway. Good progress has been made and the continued project delivery planned, however third party (National Highways) works affecting the Medway network have led to a delay to trial holes to support the design process. The project plan will continue to be updated during Q3.
- During Q2, a design investigation commenced in relation to peak time congestion at Birling Avenue/A2 London Road, Rainham. This work will be concluded during Q3.

- Further projects in the interest of congestion reduction are included with the programme of works for 2022/23, with design progress planned for the next quarters of the service plan period.

To deliver the introduction of a new passenger rail service, including a station, crossing points and stabling:

- The Housing Infrastructure Fund (HIF) rail scheme will provide a rail transport link to Gravesend, and onwards to London on the existing Grain line, adapting the current freight line to allow for the implementation of a passenger service.
- To enable the delivery of a passenger service this involves the development of a new station and sidings off the main line, a passing loop to allow trains to pass, additional work at five crossing points along the railway, and a track crossover outside Gravesend station to allow use of a bay platform. The trains utilised as part of the passenger service will be battery operated to avoid the electrification of the existing Grain line.
- In addition to the physical infrastructure detailed above, a car park is planned at the station linking the proposed access road connecting to Stoke Road roundabout as part of the wider Phase 4 works in the HIF Highways scheme. The car park has been designed to connect in with bus and other non-motorised forms of transport, with the station designed to form part of a strategic transport hub for the area.
- Design of the infrastructure is continuing in parallel with further study of the service provision. All elements of the scheme are being considered in terms of environmental impact and this will form the basis for our Environmental Impact Assessment (EIA).

To deliver a package of 6 highways interventions in support of the HIF bid:

- The Housing Infrastructure Fund (HIF) is to provide essential infrastructure and connectivity across the Hoo Peninsula including roads, rail, and a strategic environmental management scheme (SEMS) to unlock 10,600 new homes.
- Achievements:
 - ❖ The HIF Roads team has continued engagement with residents and stakeholders with site meeting being held.
 - ❖ Detailed design progresses as we work towards a planning application submission.
 - ❖ The Environmental Impact Assessment (EIA) continues as each discipline concludes their chapters.
 - ❖ The compulsory purchase order (CPO)/side roads order (SRO) initial workshop to identify land parcels has been carried out.
 - ❖ Commenced Early Contractor Involvement (ECI) to inform the construction programme.
- Actions:
 - ❖ Achieve Design Freeze 2. This has been informed by the consultation feedback.
 - ❖ Finalise environmental mitigation across the scheme.
 - ❖ Continue to prepare planning application submission documents, including Case Making, the Transport Assessment and the Environmental statement.
 - ❖ Continue to liaise with ECI to optimise construction programme.