

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE – 11 OCTOBER 2022

Strategic risks relevant to this committee

SR09A: Meeting the needs of Older People and Working Age Adults

Inherent score	Current score	Movement	Likelihood	Impact
AI	BII	→	High	Major

Council Priority: PEOPLE Supporting residents to realise their potential Quarter 1 2022/23

Performance and risks by outcome

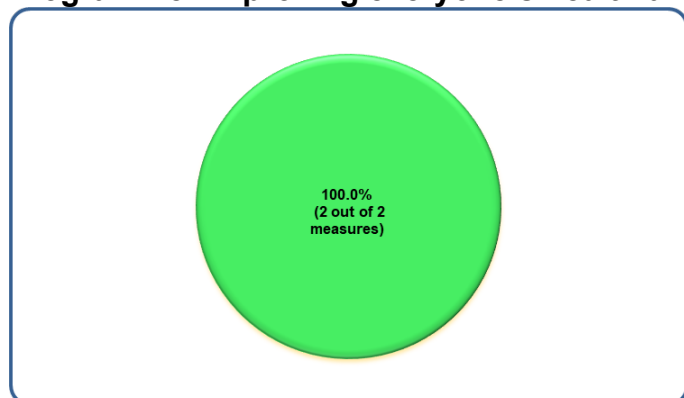
Key

Red	Significantly below target (>5%)	Amber	Slightly below target (<5%)	Green	Met or exceeded target	Goldilocks	Optimum performance is in a target range
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Outcome: Healthy and active communities

Performance Summary

Programme: Improving everyone's health and reducing inequalities



The total number of measures relevant to this committee is 2
 Both measures met their target [PH13; PH23]
 Both green measures are deteriorating long term [PH13; PH23]

PI code	PI name	Aim to	Status	Short Trend	Long Trend
PH13	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (cumulative) (Q4 21/22)	Maximise	Green	DET	DET
PH23	Dementia friendly settings (cumulative)	Maximise	Green	DET	DET

Comments:

PH13:

- To the end of Q4 21/22 there have been 1,481 quit attempts, providing a 54% success rate. Face-to-face service delivery has resumed in accordance with the National Centre for Smoking Cessation and Training (NCSCT) guidance and 9% of all quits have been carbon monoxide (CO) verified.
- The service continues to work with acute and maternity settings and the local NHS trusts to implement the NHS Long Term Plan (NHS LTP). This plan is fundamental in making England a smoke-free society, by supporting people in contact with NHS services to quit based on a proven model implemented in Canada and Manchester. By 2023/24, all people admitted to hospital who smoke will be offered NHS-funded tobacco treatment services. The outreach project continues to engage with workplaces and community groups and attend local events to extend the reach of the programme to underserved communities.

PH23:

- Two premises within the Pentagon Centre were awarded the 'working toward dementia friendly' status in Q1 22/23. This coincided with a public event to raise dementia awareness and the support services available during Dementia Action Awareness Week in May 2022.

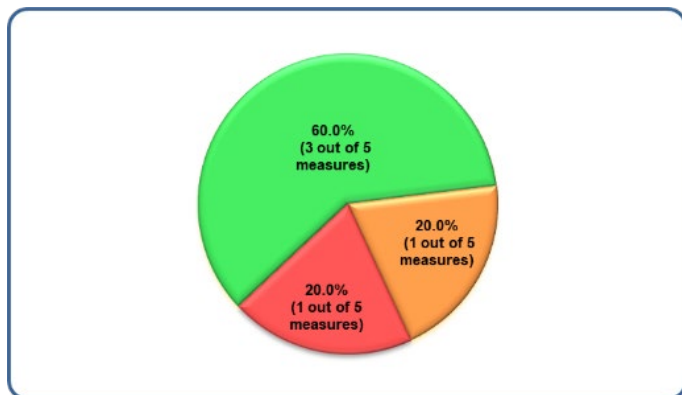
Project for this outcome:**Supporting Healthy Weight:**

- The new Healthy Weight campaign 'Medway Can' was launched in May 2022. This year-long project has been commissioned by the Public Health team to an external marketing company (Hitch) and has been co-designed with a range of stakeholders and residents involved. Split into three phases, the first phase of the campaign focuses on motivating sedentary and low active people to move more. The campaign also aims to target organisations like health bodies, schools and workplaces to encourage physical activity by amplifying the campaign messages and creating awareness. The second phase focuses on the least active populations, and the third phase is scheduled to be focused on healthy eating in January 2023.
- Commissioning also concluded for a new digital weight management service that will complement the existing adult tier 2 weight management offer (Healthy Way and Man vs Fat). This new service will launch in August 2022 and support 500 people with their weight loss goal over the next year.

Outcome: Older and disabled people living independently in their homes

Performance Summary

Programme: Improve support for vulnerable adults by working with partners and communities



The total number of measures is 5
 3 measures met their target [ASCOF 1C(2i); ASCOF 2A(1); ASCOF 2A(2)]
 1 measure was slightly below its target [ASCGBT001]
 1 measure was significantly below its target [ASCOF 1G (n)]
 The amber measure is deteriorating long term [ASCGBT001]
 The red measure is deteriorating long term [ASCOF 1G (n)]

PI code	PI name	Aim to	Status	Short Trend	Long Trend
ASCGBT001	% of Long term packages that are placements	Minimise	Amber	DET	DET
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	Maximise	Green	IMP	IMP
ASCOF 1G (n)	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	Maximise	Red	IMP	DET
ASCOF 2A(1)	Permanent admissions to care homes per 100,000 pop – 18-64	Minimise	Green	IMP	IMP
ASCOF 2A(2)	Permanent admissions to care homes, per 100,000 pop – 65+	Minimise	Green	IMP	IMP

Comments:**ASCGBT001:**

- The number of clients receiving a long-term service has increased by 1.2 percentage points since last quarter. The number in residential or nursing accommodation has risen by 1.3%. There are currently 838 clients in residential or nursing care, out of 2,649 clients receiving long term care.
- We are now seeing numbers of clients in placements and receiving long-term services returning to pre-Covid-19 levels.
- National data for 2020/21 for long-term clients in placements is 30.2%; this is a slight increase from 2019/20.
- Whilst the long-term expectation is that ongoing demographic changes – in particular those relating to an ageing population – will impact on the number of placements needed, numbers of clients in placements are currently lower than pre-Covid-19 levels.
- The service will closely monitor the number of placements made, continuing to ensure that they are only made when it is appropriate.

ASCOF 1C(2i):

- There has been a continuation of the rise in the proportion of clients receiving long term services (denominator) as an ongoing direct payment (DP) (numerator). 32.4% represents 588 individuals. Currently 99.9% of clients receive self-directed support.
- Nationally 26.6%, and for the South East 27.3%, of clients with an ongoing long term service receive a DP. Our statistical neighbours' performance is 29.7%. All three comparators have seen a decline in performance compared to their 2019/20 results.
- The Self Directed Support (SDS) team continue to work with Social Work Locality teams to ensure that they are aware of the benefits of a DP and promote referrals to the SDS team. The team have streamlined the children's short breaks process to ensure quick turnaround of all short breaks' referrals. The team can now focus resources on setting up Adult DP referrals.
- The team have joined up working with the Targeted Review team to support those who want to transfer their care to DPs. There is an ongoing recruitment campaign to secure Personal Assistants (PAs).
- The SDS team continue to work with performance colleagues to ensure that DP data is accurate and recording is up-to-date.

ASCOF 1G (n):

- The output of this measure has been recalculated for previous quarters. This recalculation stemmed from a data validation exercise. This exercise established that data on unreviewed clients had been incorrectly excluded from the denominator used to calculate the overall percentage. The effect of this recalculation is a reduction in the percentage of all learning disability (LD) clients living in their own home or with their family. This percentage has been revised to 44%. Although not as favourable as the figure published prior to the data validation exercise, this is an improvement on the recalculated Q4 figure of 40%.

- Of the current 625 LD clients, 271 (43.4%) are in their own home or living with family and have had a review in the last 12 months. 196 (31.4%) are living in their own homes or with family but have not had a review in the last 12 months. This means that 74.8% are in the desired type of accommodation. There are 158 clients not living with their families or in their own homes. Of these, 123 are in care homes. Accommodation in a care setting is, in many cases, the most appropriate place to provide the care and support needed and should not be viewed negatively.
- The current national outturn is 78% and our statistical neighbours' is 82% (2020/21 data).
- The backlog of reviews has increased as a result of increases in volumes of assessment and safeguarding work as Covid-19 restrictions relaxed, but also in part as a result of restrictions on visits were in place and where families requested no visits during Covid-19. The service is prioritising assessments and safeguarding, and is developing an action plan to increase the number of reviews undertaken in the remaining quarters.

ASCOF 2A(1):

- Please note the target for this measure (16) is apportioned across each quarter. As the number of admissions in Q1 is between 1 and 5 this metric is redacted to prevent identification. However, the rate is below 4 per 100,000 and that the number of admissions recorded so far show positive trends.
- Nationally the benchmark is 13.3 per 100,000 for the full year, under 3.4 per 100,000 for each quarter, and for our statistical neighbours the figure is 15.6 per 100,000 (3.9 per 100,000 for each quarter).
- The service has seen an increase in the number of individuals with higher levels of need. We continue to work with our Commissioning team colleagues to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible.

ASCOF 2A(2):

- Please note the target for this measure (580) is apportioned across each quarter. There have been 51 admissions in Q1 22/23. Whilst this figure and the rate per 100,000 population is below target, retrospective inputting may raise this figure. Our target rate allows for 262 admissions in total.
- The National rate of admissions is 498.2. This equates to over 124.5 per quarter. Our statistical neighbours' 2019/20 outturn is 620.8 (155.2 per quarter).
- Whilst a low number of admissions to care homes is a positive, this may in part be due to the challenges in the care sector which has led to a longer period of time waiting for care in a residential setting.

Project for this outcome:**Social Isolation:**

- In Q1 22/23, three social isolation training modules were delivered with 28 delegates attending in total. Four Connect 5 Sessions were delivered with 34 delegates attending in total. Social media campaigns were run for Mental Health Awareness Week in May 2022 and Loneliness Awareness Week in June 2022. The Community Projects Officer represented the Council at MP Tracey Crouch's information fair for the over 55s, Parkinson's Awareness Week event and the Dementia Action Event held at the Pentagon Centre in Chatham. The Community Projects Officer also supported the Medway Taskforce at their multi-agency door knocking morning in Gillingham, providing information and resources on social prescribing and the Council services. Work has started on mapping out 'chatty cafes' and places of welcome across Medway. The Social Isolation Project Officer is currently supporting Adult Education, Jasper's Café, and the Sunlight Development Trust on setting up tea dances for their communities.
- Overall, 29 referrals were received for the social prescribing service in Q1, and 90 delegates were trained. In total, 78% of clients reported an improvement in being less isolated via the Office of National Statistics (ONS) scale for loneliness score and 84% saw an improvement in their wellbeing. It was identified that there was a lack of social connection opportunities in Strood following a gap analysis. With support from the Project Officer and funding from the community chest grant, Strood Community Centre have set up a chatty café and are now providing coffee mornings, art classes, and 'knit and natter' sessions in the area. There is now a thriving café run by volunteers which has created additional capacity for social prescribing referrals.
- A face-to-face Medway link worker forum was held in May 2022 with 14 link workers across Medway attending. Feedback was positive with one person stating: *"Really beneficial meeting. Really good to talk to others, understand what is working and what isn't and how we can overcome barriers"*. A tablet loan scheme has been rolled out to all Medway link workers.