

CHILDREN AND YOUNG PEOPLE OVERVIEW AND SCRUTINY COMMITTEE

29 SEPTEMBER 2022

COUNCIL PLAN PERFORMANCE MONITORING REPORT & RISK SUMMARY QUARTER 1 2022/23

Report from: Phil Watts, Chief Operating Officer
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Summary

Medway's Council Plan 2022/23 sets out the Council's three priorities. This report and appendices summarise how we performed in Q1 2022/23 on the delivery of the programmes and measures which fall under the remit of this committee which are: People and Growth (Appendix 1).

This report also presents the Q1 2022/23 review of strategic risks (Appendix 2).

Following feedback from CMT, Cabinet and Overview and Scrutiny Committees, the format of the report has been improved. The new style report shows performance of each programme. It includes the achievements for the programme and the actions being taken to improve performance.

1. Budget and policy framework

- 1.1. The Council Plan 2022/23 was agreed at Full Council in February 2022. It sets out the Council's three priorities and six values which aim to deliver these priorities. It includes the measures we use to track performance. These measures are refreshed annually.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet has responsibility to ensure the effective operation of risk management in the Council.

2. Background

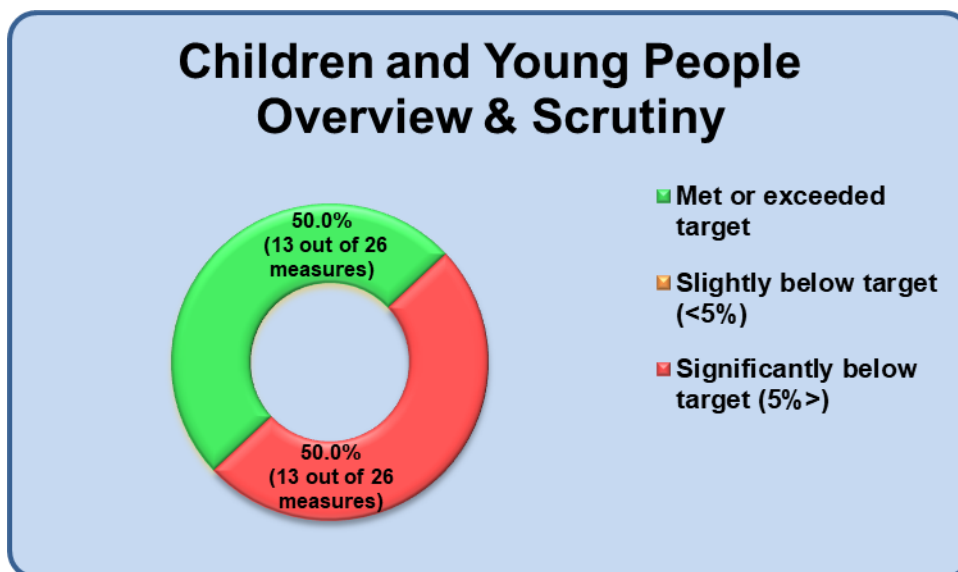
- 2.1. Following feedback from Corporate Management Team, Cabinet and Overview and Scrutiny Committees, the format of the report has been improved. The new style report shows performance of each programme. It includes the achievements for the programme and the actions being taken to improve performance.
- 2.2. This report sets out the performance summary against the two Council priorities relevant for this Committee: People and Growth. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance.

This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.

- 2.3. Performance in respect of Adult Social Care, which also falls under the priority “People”, is not included here, as it will be the focus of a report to the Health and Adult Social Care Overview and Scrutiny Committee.
- 2.4. Detailed background information supporting this report can be found in Appendix 1: People, Growth.
- 2.5. Risk owners have reviewed and updated their risks which have subsequently been reviewed and agreed by the Strategic Risk Management Group (SRMG) and Corporate Management Team (CMT). The revised Strategic Risk Summary can be found in Appendix 2: Strategic Risk Summary.
- 2.6. There have been no changes to strategic risks that are relevant to this committee.

3. Summary of performance

- 3.1. There are 28 Council Plan measures for 2022/23 that fall under the remit of this committee: 27 measures for the People priority and 1 measure for the Growth priority. We are reporting on 26 as data for 2 measures are not available this quarter.



Improved performance

- 30% (6 out of 20*) improved short term (since last quarter)
 - 29% (6 out of 21*) improved long term (average of previous 4 quarters)
- *where data available

4. Risk management

- 4.1. Implementation of a performance management and risk framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data

used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

- 4.2. The Risk Management process helps the Council understand, evaluate, and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.
- 4.3. The Council's Risk Management Strategy incorporates and:
 - promotes a common understanding of risk.
 - outlines roles and responsibilities across the Council.
 - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

5. Consultation

- 5.1. The changes to the format of the report have been consulted upon with Directorate Management Teams, Corporate Management Team, the Leader, the Portfolio Holder for Resources, and the Portfolio Holder for Business Management. These were well received.

6. Financial and legal implications

- 6.1. There are no direct finance or legal implications arising from this report.

7. Recommendations

- 7.1. Members are asked to consider the Q1 2022/23 performance against the measures used to monitor progress against the Council's priorities and to note the amended Strategic Risk Summary as set out in Appendix 2.
- 7.2. The Children and Overview Scrutiny Committee is asked to note the new style report.

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Appendices

Appendix 1 Council Priority: People, Growth

Appendix 2 Strategic Risk Summary

Background papers

Council Plan 2022/23

<https://democracy.medway.gov.uk/ielIssueDetails.aspx?IId=32313&PlanId=0&Opt=3#A127414>