

# Council Priority: PEOPLE

## Supporting Medway's people to realise their potential

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY  
MEETING

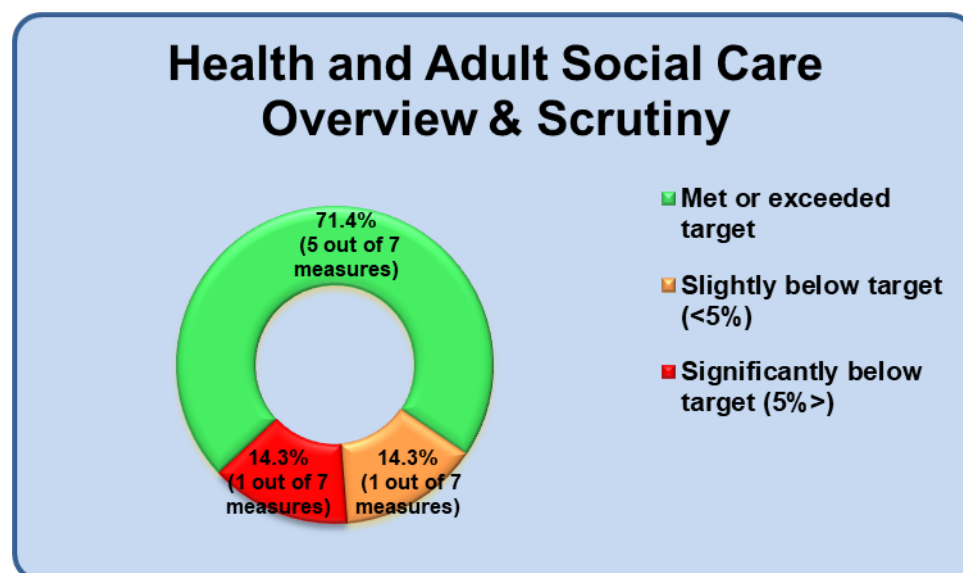
### Performance: Quarter 4 2021/22

#### Key

<b>Red</b>	significantly below target (>5%)	<b>Amber</b>	slightly below target (<5%)	<b>Green</b>	met or exceeded target
<b>IMP</b>	Improved	<b>DET</b>	Worsened	<b>STATIC</b>	Static
<b>Data</b>	No target	<b>NA</b>	Not available	Not available	Not available
<b>Short Trend</b>	Since last qtr	<b>Long Trend</b>	Avg over last 4 qtrs	Avg over last 4 qtrs	Avg over last 4 qtrs

### Council Plan measures: summary performance

There are 8 Council Plan measures that fall under the remit of this committee. We are reporting on 7 as data for 1 measure is not available this quarter.



#### Improved performance

- 71.4% (5 out of 7\*) improved over the short term (since last quarter)
- 57.1% (4 out of 7\*) improved long term (average of previous 4 quarters)

\* where data available

**Measures in target (green)**

Code	Status	Measure	Short Trend	Long Trend
PH13	<b>Green</b>	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (Q3 2021/22)	IMP	DET
PH23	<b>Green</b>	Dementia friendly settings	IMP	IMP
ASCOF 1C(2i)	<b>Green</b>	Percentage of clients receiving a direct payment for their social care service	IMP	IMP
ASCOF 1G (n)	<b>Green</b>	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	IMP	IMP
ASCOF 2A(2)	<b>Green</b>	Permanent admissions to care homes, per 100,000 pop – 65+ (2021/22 annual)	DET	DET

**Measures slightly below target (amber)**

Code	Status	Measure	Short Trend	Long Trend
ASCGBT001	<b>Amber</b>	% of Long-term packages that are placements	STATIC	DET

**Measures significantly below target (red)**

Code	Status	Measure	Short Trend	Long Trend
ASCOF 2A(1)	<b>Red</b>	Permanent admissions to care homes per 100,000 pop – 18-64 (2021/22 annual)	IMP	IMP

**Measures not available this quarter**

Code	Status	Measure	Short Trend	Long Trend
ASCOF 2Cii	<b>NA</b>	Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population	NA	NA

## Strategic Risks

The quarter 4 21/22 strategic risk register is attached at Appendix 2. The register shows all strategic risks together with mitigation in place to minimise impact and likelihood. The risks pertaining solely to this council priority are shown below (full details in Appendix 2).

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR09A	4	Meeting the needs of Older People and Working Age Adults	Director of People – Children and Adults Services	BII	L – high I – major
SR52	11	A new severe pandemic, e.g. flu, Covid-xx, MERS or other, more serious than Covid-19	Director of Public Health	B+	L – high I – catastrophic

The following risks pertain to all priorities:

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR03B	14	Finances	Chief Operating Officer	A1	L – very high I – catastrophic
SR46	19	Medway's Economic Recovery from Covid19	Assistant Director Regeneration	BII	L – high I – major
SR32	25	Data and information	Director of People, Assistant Director Legal & Governance	CII	L – significant I – major
SR36	32	Alternative service delivery models	Assistant Director Regeneration, Chief Operating	BIII	L – high I – moderate

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
			Officer		
SR37	38	Cyber Security	Chief Operating Officer	A1	L – very high I – catastrophic
SR02	48	Business continuity and emergency planning	Director of Place and Deputy Chief Executive, Chief Operating Officer	DII	L – low I – major
SR49	53	Income Reduction due to Covid19	Chief Operating Officer	CII	L – significant I – major

## Council Plan Outcome: Healthy and active communities

### Programme: Improving everyone's health and reducing inequalities

#### Council Plan measures

#### PH13 Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q3 2021/22	204	260	Green	Maximise	IMP	DET
Q2 2021/22	136	182	Green	Maximise	IMP	IMP

#### Comments

To the end of Q3, there have been 1,076 quit attempts, providing a 53% success rate. The national data return for Q2 and Q3 have not been completed due to a change in the reporting process and submission is not yet possible. The core team has been offering face-to-face delivery of services since June 2021. Pregnancy, GP and pharmacy services have now returned to some face-to-face delivery, although telephone support remains predominant across all project areas. Quit attempts being supported by face-to-face intervention are being carbon monoxide (CO) monitored

as per the Nation Centre for Smoking Cessation Training (NCSCT) guidance and currently 8% of all quits are CO verified. This reduced during Q3 as face-to-face delivery was temporarily paused due to an increase in Covid-19 cases.

Due to the Covid-19 booster vaccination programme, both GP and pharmacy project areas have seen a drop in sign-ups during Q3 as they were guided to prioritise the vaccination programme over any enhanced or commissioned services. Project officers continue to support both GPs and pharmacies to refer into the core team where it is not possible for them to resume service themselves. This has included supporting some surgeries to send text messages to patients who are identified as smokers on the Quality and Outcomes Framework (QOF) register.

Varenicline, which was a key pharmaceutical offer for stop smoking support, remains out of circulation and has therefore not been available throughout Q3. Many clients have had success with Varenicline in the past, and this situation has had an impact on some clients' confidence and readiness to quit. However, the team continues to follow NCSCT guidance and supports clients to choose alternative options which will work for them.

Outreach work has continued throughout Q3 and there has been engagement and referrals from a housing association, the military, and schools.

### PH23 Dementia friendly settings

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q4 2021/22	6	6	Green	Maximise	IMP	IMP
Q3 2021/22	4	5	Green	Maximise	IMP	IMP

#### Comments

One organisation has completed the 'working towards dementia friendly' criteria in Q4. This was the result of an individual on the Non-Visible Disability (NVDi) Mid Kent college course taking the work back to their parent organisation, making them more compliant with working towards a dementia friendly status. The Alzheimer's Society champions processes have changed this quarter which may impact on future capacity to sign off premises as meeting the standard. This will be assessed at a future Dementia Actions Alliance.

### Supporting Healthy Weight

The National Child Measurement Programme (NCMP) is a key element of the government's approach to tackling obesity in children. The programme annually measures the height and weight of children in Reception Year (aged 4–5 years) and Year 6 (aged 10–11 years) in mainstream state-maintained schools in England. The Medway data was published in January 2022 and shows that the overweight and obesity prevalence in Reception Year has increased from 25.5% in 2019/20 to 31.5% in 2020/21. In Year 6, the overweight and obesity prevalence has increased from 36.8% in 2019/20 to 44.2% in 2020/21. As this data was recorded in May/June

2021, the large increase in overweight and obesity prevalence indicates the impact of various lockdowns and restrictions on children's weight.

The annual Medway Healthy Weight Summit was held in February 2022 to agree the priorities for the network over the next 12 months. Priorities include a headline healthy weight campaign, a whole school food programme and the highest 'Baby Friendly Initiative standards' at the acute trust and community.

The NCMP also tracks the levels of underweight children in Reception Year and Year 6. The Medway data shows:

- The underweight prevalence in Reception Year children is 0.6% in Medway compared to the national average of 0.9%.
- For Year 6 children, the underweight prevalence is 1% in Medway compared to the national average of 1.2%.

## Council Plan Outcome: Older and disabled people living independently in their homes

### Programme: Improve support for vulnerable adults by working with partners and communities

#### Council Plan measures

#### ASCGBT001 % of Long term packages that are placements

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q4 2021/22	30%	30.1%	Amber	Minimise	STATIC	DET
Q3 2021/22	30%	30.1%	Amber	Minimise	DET	DET

#### Comments

The number of clients receiving a long-term service has dropped by 2.5% over the quarter. The number in residential or nursing accommodation has dropped by the same percentage. This means the ratio of placements that are long term packages remains static, slightly above target. Currently there are 795 clients in residential and nursing homes and a total of 2,638 clients receiving long term care.

The current situation is likely to be impacted by the fact that many individuals and/or their carers made decisions during Covid19 to remain at home rather than move into residential care. Furthermore, for some time there has been, and there continues to be, very limited placement availability in residential and nursing homes.

#### Benchmarking

National data for 2020/21 for long term clients in placements is 30.2%, a slight increase from 2019/20.

Whilst the long-term expectation is that ongoing demographic changes, in particular those relating to an ageing population, will impact on the number of placements needed, the number of clients in placements are currently lower than pre-Covid19 levels.

### ASCOF 1C(2i) Percentage of clients receiving a direct payment for their social care service

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q4 2021/22	30%	31.7%	<b>Green</b>	Maximise	IMP	IMP
Q3 2021/22	30%	30.3%	<b>Green</b>	Maximise	IMP	IMP

#### Comments

There has been a continuation of the rise in the proportion of clients receiving long term services (denominator) as an ongoing direct payment (numerator). 31.7% represents 585 individuals. Currently 99.7% of clients receive self-directed support.

#### Benchmarking

Nationally 26.6%, and for the South East 27.3%, of clients with an ongoing long term service receive a direct payment. Our statistical neighbours' performance is 29.7%. All three comparators have seen a decline in performance compared to their 19/20 results.

#### Actions

The Self Directed Support (SDS) team continue to work with Locality teams to ensure that they are aware of the benefits of a Direct Payment (DP) and promote referrals to the SDS team.

The team have streamlined the children's short breaks process to ensure quick turnaround of all short breaks' referrals. The team can now focus resources on setting up Adult DP referrals.

The team have joined up working with the Targeted Review team to support those who want to transfer their care to DPs. There is an ongoing recruitment campaign to Secure Personal Assistants (PAs).

The SDS team continue to work with performance colleagues to ensure that DP data is accurate and recording is up-to-date.

<b>ASCOF 1G (n)</b>	<b>Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family</b>
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Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q4 2021/22	70%	74%	<b>Green</b>	Maximise	IMP	IMP
Q3 2021/22	70%	72%	<b>Green</b>	Maximise	IMP	IMP

### Comments

In March, 74% of adults with a learning disability lived in their own home or with their family. This has increased from 72% in Q3. There will always be a requirement for some clients to be accommodated outside of the home environment.

### Benchmarking

The current national outturn is 78% and our statistical neighbours' is 82% (2020/21 data).

<b>ASCOF 2A(1)</b>	<b>Permanent admissions to care homes per 100,000 pop – 18-64</b>
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Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2021/22 annual	14	14.8	<b>Red</b>	Minimise	IMP	IMP

### Comments

Please note this measure is reporting the full year figure as opposed to the quarterly outturn. For the full year there have been 25 admissions, a rate of 14.8 – cumulatively, this figure is more than the target of 14 per 100,000. It is possible that the number of admissions will rise due to late inputting, however the current position represents an improvement on last year.

### Benchmarking

Nationally the benchmark is 13.3 per 100,000 for the full year. This is just under 3.4 per 100,000 for each quarter and for our statistical neighbours the figure is 15.6 (3.9 per 100,000).

### Actions

The service has seen an increase in the number of individuals with higher levels of need. We continue to work with our commissioning colleagues to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible.



**ASCOF 2A(2) Permanent admissions to care homes, per 100,000 pop – 65+**

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2021/22	618	574.2	<b>Green</b>	Minimise	DET	DET
2020/21	618	463.7	<b>Green</b>	Minimise	IMP	IMP

**Comments**

There have been 260 admissions so far this year. Whilst this figure and the rate per 100,000 population is lower than target, retrospective inputting may raise this figure. The target rate allows for 285 admissions in total.

Whilst a low number of admissions to care homes is a positive, this may in part be due to the impact of Covid19 as many families chose to continue to care for their loved ones at home to avoid admission to care. In addition, the challenges in the care sector have led to a longer period of time waiting for care in a residential setting.

**Benchmarking**

The National rate of admissions is 498.2. This equates to 124.5 per quarter. Our statistical neighbours' 2019/20 outturn is 620.8 (155.2 per quarter).

**Actions**

There is currently a backlog in the recording of permanent placements which is impacting the figures. The service is currently recruiting an administrator to support the Brokerage team to process all recording of placements in a timely manner.

**ASCOF 2Cii Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q4 2021/22	4.1	NA due to pandemic	<b>NA</b>	Minimise	NA	NA
Q3 2021/22	4.1	NA due to pandemic	<b>NA</b>	Minimise	NA	NA

**Comments**

Data collection has been suspended by central government.

**Social Isolation**

In Q4, three social isolation training modules were delivered with 34 delegates attending in total. Four Connect 5 Sessions were delivered with 33 delegates attending in total. The social isolation project officer represented the Public Health

team at a number of events including the Medway Social Prescribing networking event, the Kent Muslim Welfare Associated awards evening, the Franklin Road Gurdwara event, the Medway Together and the Military Covenant meeting. Mapping activities for young people continues and links were made with 10 organisations. A contribution of content for 'Time to Talk' Day in February 2022 was provided.

Overall, 19 referrals were received for the social prescribing service in Q4 (2021/22 total – 101) and 150 delegates were trained (2021/22 total – 409). In total, 78% of clients reported an improvement on being less isolated via the Office of National Statistics (ONS) scale for loneliness score. There had also been an increase of 10% in the proportion of clients reporting an improvement since the last quarter. The 'Better Connected' digital community chest fund has opened for applications. The tablet loan scheme went live in March 2022 which offers people the opportunity to access digital activity. The Social Prescribing Networking event was held at Mid Kent College to mark National Social Prescribing Week. It was a huge success with 22 organisations represented and over 90 people attended on the morning. Councillor Brake was interviewed on BBC Radio Kent in relation to social prescribing. The Kent and Medway social prescribing directory of services soft launched in March 2022.