

## **HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE**

**14 JUNE 2022**

### **COUNCIL PLAN PERFORMANCE MONITORING REPORT & RISK REGISTER QUARTER 4 2021/22**

Report from: Phil Watts, Chief Operating Officer

Contributors: Children and Adults – Directorate Management Team

#### **Summary**

Medway's Council Plan 2021/22 sets out the Council's three priorities. This report and appendices summarise how we performed in Q4 2021/22 on the delivery of the priority relevant for this committee: People.

This report also presents the Q4 2021/22 review of strategic risks.

#### **1. Budget and policy framework**

1.1 The Council Plan 2021/22 was agreed at Full Council in February 2021. It sets out the Council's three priorities and six values which aim to deliver these priorities. It includes the measures we use to track performance.

1.2 Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet has responsibility to ensure the effective operation of risk management in the Council. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. The Strategic Risk Register is reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

#### **2. Background**

2.1. This report sets out the performance summary against the Council priority relevant for this committee: People. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.

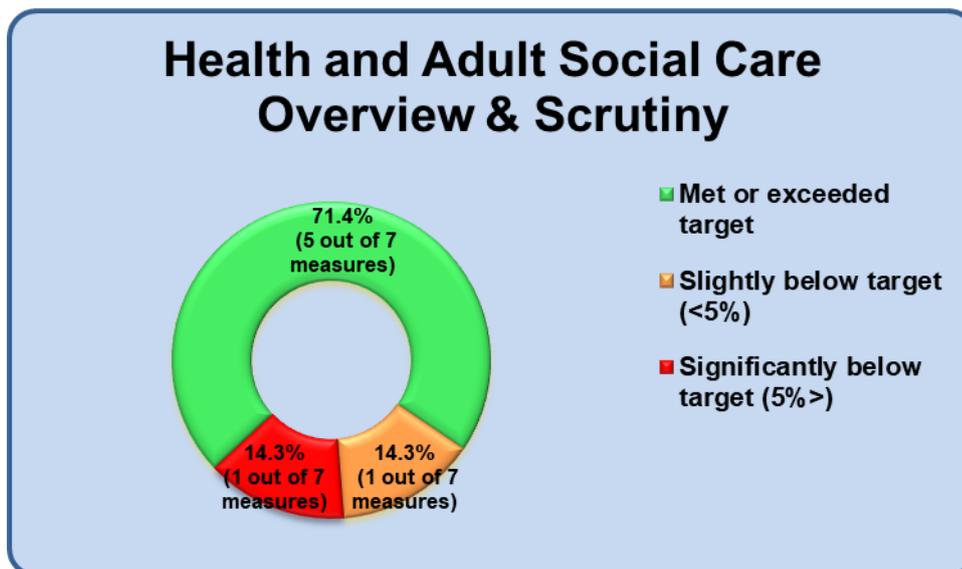
2.2. Detailed background information supporting this report can be found in Appendix 1: People.

- 2.3. Risk owners have reviewed and updated their risks which have subsequently been reviewed and agreed by the Strategic Risk Management Group (SRMG) and Corporate Management Team (CMT). The revised Strategic Risk Register can be found in Appendix 2: Strategic Risk Register.
- 2.4. There have been no changes to strategic risk current scores.
- 2.5. However, it is proposed that the following risk be removed from the strategic risk register:
- 2.5.1. SR52: A new severe pandemic. It is not possible to mitigate against a future pandemic. However, the Council has a robust Pandemic Plan in place. Risk SR02: Business Continuity and Emergency Planning remain on the strategic risk register.
- 2.6. This table summarises the 15 programmes which support our 3 priorities and 11 outcomes. It also shows the six overarching values which we use to deliver all of the above. The priorities and outcomes that fall under the remit of this committee are shown below (non-shaded). Detailed progress reports on these programmes can be found in Appendix 1.

VALUES		
Financial Resilience		
Digital Enablement		
Working together to empower communities		
Creativity and Innovation		
Tackle Climate Change		
Child Friendly		
PRIORITIES		
PEOPLE	PLACE	GROWTH
Supporting Medway's people to realise their potential	Medway: a place to be proud of	Maximising regeneration and economic growth
<b>OUTCOME</b> <b>Healthy and active communities</b> 1 Improving everyone's health and reducing inequalities	<b>OUTCOME</b> <b>A clean and green environment</b> 6 Enhancing public realm, street scene and green spaces	<b>OUTCOME</b> <b>A strong diversified economy</b> 11 Inward investment and business growth
<b>OUTCOME</b> <b>Resilient families</b> 2 Together we can – Children's Services Improvement Plan 3 The best start in life	7 Replacing Medway's streetlights 8 Improve air quality in air quality management areas in Medway 9 Climate Change	<b>OUTCOME</b> <b>Residents with jobs and skills</b> 12 Jobs, skills and employability
<b>OUTCOME</b> <b>Older and disabled people living independently in their homes</b> 4 Improve support for vulnerable adults by working with partners and communities	<b>OUTCOME</b> <b>Medway on the Map</b> 10 Medway, a great place to live, work, learn and visit	<b>OUTCOME</b> <b>Preventing homelessness</b> 13 Preventing homelessness
<b>OUTCOME</b> <b>All children achieving their potential in schools</b> 5 Raising aspiration and ambition		14 Delivering new homes to meet the needs of Medway's residents
		<b>OUTCOME</b> <b>Getting around Medway</b> 15 Tackle congestion hotspots by transport and public realm improvements

### 3. Summary of performance

- 3.1. There are 8 Council Plan measures that fall under the remit of this committee. We are reporting on 7 as data for 1 measure is not available this quarter.



### 3.2. Improved performance

- 71.4% (5 out of 7\*) improved over the short term (since last quarter)
  - 57.1% (4 out of 7\*) improved long term (average of previous 4 quarters)
- \*where data available

### 4. Risk management

- 4.1. Implementation of a performance management and risk framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.
- 4.2. The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure.
- 4.3. The Council's Risk Management Strategy incorporates and:
- promotes a common understanding of risk.
  - outlines roles and responsibilities across the Council.
  - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage, and loss.

### 5. Financial and legal implications

- 5.1. There are no direct finance or legal implications arising from this report.

## 6. Recommendation

- 6.1. Members are asked to consider the Q4 2021/22 performance against the measures used to monitor progress against the Council's priorities.

### Lead officer contact

Lesley Jones, Corporate Performance Lead 01634 332472

[lesley.jones@medway.gov.uk](mailto:lesley.jones@medway.gov.uk)

### Appendices

Appendix 1: Council Priority: People

Appendix 2: Strategic Risk Register

### Background papers

Council Plan 2021/22