

CASINO ROOMS SUMMARY WEEK ENDING 25th JULY 2021

Friday 23rd July 2021

10 x Refusals (2 of these were for ID failures)

5 x Customers asked to leave

3 x Lost Phones Reunited With Owners

Approx 03:00hrs, a man upstairs sustained a small cut to the top of his head. He was taken to first aid and was soon discharged as no further treatment was required. He left the venue.

Saturday 24th July 2021

8 x Refusals (3 of these were for ID failures)

7 x Customers asked to leave

1 x Lost Phone Reunited With Owner

No Issues.

CASINO ROOMS SUMMARY WEEK ENDING 1st AUGUST 2021

Friday 30th July 2021

10 x Refusals (4 of these were for ID failures)

8 x Customers asked to leave

3 x Lost Phones Reunited With Owners

Approx 03:05hrs a female was unwell just outside Door 1. She was given first aid and her friend called an ambulance.

Saturday 31st July 2021

11 x Refusals (3 of these were for ID failures)

11 x Customers asked to leave

1 x Lost Phone Reunited With Owner

No Issues.

Approx 01:00hrs female () was taken to first aid as was having an epileptic incident. An ambulance was called and she was taken away for further checks.

CASINO ROOMS SUMMARY WEEK ENDING 8th AUGUST 2021

Friday 6th August 2021

12 x Refusals (2 of these were for ID failures)

22 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

2 x Hand Bags Reunited With Owners

Saturday 7th August 2021

8 x Refusals (1 of these was for ID failure)

11 x Customers asked to leave

1 x Lost Phone Reunited With Owner

1 x Lost Purse & ID Reunited With Owner

No Issues.

CASINO ROOMS SUMMARY WEEK ENDING 15th AUGUST 2021

Friday 13th August 2021

13 x Refusals (3 of these were for ID failures)

8 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

1 x Phone Reunited With Owners

Approx 22:00hrs a female was refused entry due to be intoxicated. She hung around for over an hour, crying trying to gain entry. She then appeared to pretend to pass out on the floor outside Door 2. We didn't call it, but an ambulance arrived and took her away.

Saturday 14th August 2021

11 x Refusals (1 of these was for ID failure)

10 x Customers asked to leave

2 x Lost Phones Reunited With Owners

1 x ID Reunited With Owner

1 X Set of car & house keys Reunited With Owner

2 Bag, A white Jacket & a Box with shoes were all reunited with Owner

No Issues.

CASINO ROOMS SUMMARY WEEK ENDING 22nd AUGUST 2021

Friday 20th August 2021

15 x Refusals (2 of these were for ID failures)

10 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

Approx 00:30hrs a male was refused entry for possessing a bag of cannabis found during the very first part of his entry search. The bag was confiscated, but he continued to argue that we wanted it back. Outside became threatening and eventually produced brass knuckle dusters from somewhere inside his trouser leg. He threatened door staff, but was eventually dissuaded from physical confrontation and walked off. CCTV were informed, but only said that they would continue to watch him and we are not aware that any Police were informed to stop the male. When we spoke to passing officers later on, they said they had not been made aware or they would have dealt with him. Just a little worrying that he was permitted to wander around unchallenged by Police, whilst carrying a weapon of this kind.

Saturday 21st August 2021

6 x Refusals (1 of these was for ID failure)

13 x Customers asked to leave

1 x ID Confiscation

2 x Lost Phones Reunited With Owners

1 x Wallet/Card Holder Reunited With Owner

Approx 03:15hrs a male was found to be unwell outside Door 5. First Aid attended and an ambulance arrived some time later for further checks.

CASINO ROOMS SUMMARY WEEK ENDING 29th AUGUST 2021

Friday 27th August 2021

15 x Refusals (5 of these were for ID failures)

8 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

1 x Lost Bag Reunited With Owner

1 x Lost ID Reunited With Owner

1 x Lost Debit Card Reunited With Owner

Saturday 28th August 2021

10 x Refusals (1 of these was for ID failure)

5 x Customers asked to leave

2 x ID Confiscation

1 x Lost Phone Reunited With Owner

1 x Lost ID Reunited With Owner

1 x Lost Bunch Of Keys Reunited With Owner

Sunday 29th August 2021

8 x Refusals (2 of these was for ID failure)

8 x Customers asked to leave

2 x ID Confiscation

2 x Lost Phones Reunited With Owners

1 x Lost Handbag And Full Contents inc Phone Reunited With Owner

2 x Lost IDs Reunited With Owners

1 x Lost Key Reunited With Owner

Approx 03:10hrs a young female near Don Vincenzo's restaurant was suffering from a seizure. First Aid & Security attended and an ambulance was called, which arrived and took her away for further checks.

Approx 03:40hrs there was an altercation between two females and another female. Doorstaff attended as did nearby Police Officers and one of the females was arrested.

CASINO ROOMS SUMMARY WEEK ENDING 5th SEPTEMBER 2021

Friday 3rd September 2021

19 x Refusals (1 of these were for ID failures)

8 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

1 x Lost Bag Reunited With Owner

Saturday 4th September 2021

8 x Refusals (2 of these was for ID failure)

22 x Customers asked to leave

2 x ID Confiscations

1 x Lost Wallet Reunited With Owner

1 x Lost ID Reunited With Owner

1 x Lost Phone Reunited With Owner

Sunday 5th September 2021

0 x Refusals

0 x Customers asked to leave

CASINO ROOMS SUMMARY WEEK ENDING 12th SEPTEMBER 2021

Friday 10th September 2021

19 x Refusals (6 of these were for ID failures)

9 x Customers asked to leave

5 x ID Confiscations

2 x Lost Phones Reunited With Owner

1 x Lost Debit Card Reunited With Owner

Approx 02:13hrs there was an altercation in the main room upstairs between two females. One female struck another and was ejected via Door 2. The other went to First Aid. Her friend called Police who arrived approx 03:30hrs and took a statement. She was advised by First Aider to go to A&E for further checks.

Saturday 11th September 2021

19 x Refusals (6 of these was for ID failure)

12 x Customers asked to leave

1 x ID Confiscation

1 x Lost Driving Licence Reunited With Owner

2 x Lost Phones Reunited With Owners

1 x Lost Wallet Reunited With Owner

Sunday 12th September 2021

0 x Refusals

0 x Customers asked to leave

Approx 16:30hrs a grey Vauxhall Zafira (or similar), pulled into Blue Boar Lane from Corporation Street, stopping on the corner by the traffic lights. The male driver exited the car holding a puppy, dropped it on the road, then picked him up again and began to lean against the back of the car. He attempted to walk towards the driver's side. It was then that doorstaff suspected that he may be intoxicated and intervened. The man got him into the vehicle but couldn't seem to get it into gear. Doorstaff asked him to exit the car and walked him (and the puppy) to outside of Door 1 where he was asked to sit down on the step. Doorstaff moved the car to safety as it was causing a major obstruction and traffic build up. Police were called and arrived. He refused to be breathalysed and was taken away.

CASINO ROOMS SUMMARY WEEK ENDING 19th SEPTEMBER 2021

Thursday 16th September 2021

5 x Refusals (1 of these were for ID failures)

0 x Customers asked to leave

Friday 17th September 2021

15 x Refusals (5 of these were for ID failures)

14 x Customers asked to leave

1 x Lost Phones Reunited With Owner

1 x Lost Credit Card Reunited With Owner

2 x Lost Bags with full contents Reunited With Owner

2 x Lost Phones Reunited With Owners

Approx 02:45hrs a female said she had been struck by someone, but she would not say who. She had a small cut on her forehead and was dealt with by First Aid. She was advised to go to A&E for further checks.

Approx 3am, there was an altercation in the Blue Boar Lane public car park. During this a male had allegedly fallen to the floor and had a cut to his forehead. He also had some swelling on his face. He was taken to First Aid. His friend called an ambulance which attended. Police took a brief statement and he was taken away for further checks.

Saturday 18th September 2021

18 x Refusals (2 of these was for ID failure)

6 x Customers asked to leave

2 x ID Confiscations

2 x Lost Driving Licence Reunited With OwnerS

2 x Lost Phones Reunited With Owners

1 x Lost Wallet Reunited With Owner

Sunday 19th September 2021

0 x Refusals

1 x Customer asked to leave

CASINO ROOMS SUMMARY WEEK ENDING 26th SEPTEMBER 2021

Friday 24th September 2021

22 x Refusals (2 of these were for ID failures)

5 x Customers asked to leave

2 x ID Confiscations

2 x Lost Phones Reunited With Owner2

1 x Lost Bag with full contents Reunited With Owner

Saturday 25th September 2021

26 x Refusals (4 of these was for ID failure)

6 x Customers asked to leave

3 x ID Confiscations

2 x Lost Phones Reunited With Owners

1 x Lost Driving Licence Reunited With Owner

Approx 03:07hrs there was an altercation at the front of the upstairs VIP area between two parties. One male in the VIP was struck by another male who was outside that area. The first male sustained a cut to his forehead/ear area and it is thought that his assailant may have had a ring/rings on due to the nature of the cut on his head. The male was restrained and was ejected. Another male also sustained a small cut on the top of his head from being punched during altercation. Both IPS were looked after by First Aid and Police took statements from both IPs and one male was arrested. Despite being asked to leave from separate doors, (as is standard procedure to promote avoidance and a cooling off period), the parties (not including the IP's) found each other outside and the altercation continued. Doorstaff intervened and split them up. Police attended.

Sunday 26th September 2021

1 x Refusal (Possession)

1 x Customer asked to leave

CASINO ROOMS SUMMARY WEEK ENDING 3rd OCTOBER 2021

Friday 1st October 2021

17 x Refusals (1 of these were for ID failures)

18 x Customers asked to leave

2 x ID Confiscations

1 x Lost Phone Reunited With Owner

Saturday 2nd October 2021

12 x Refusals (2 of these was for ID failure)

5 x Customers asked to leave

4 x ID Confiscations (one female tried to gain entry on two separate occasions, with 2 different ID's, neither of which were hers)

2 x Lost Phones Reunited With Owners

2 x Lost Car Keys Reunited With Owners

1 x Lost Wallet Licence Reunited With Owner

1 x Lost ID Reunited With Owner

Approx 02:50hrs a black male (Male A) was involved in an altercation in the groundfloor club room and had a graze on his forehead. He was taken to first aid, was treated and left the premises.

Approx 03:25hrs a group of black males were seen walking across the Blue Boar Lane public car park. They had not been in the venue. Many of the group were wearing tracksuit bottoms/joggers, which are not permitted under the dress code rules, so would not have been granted entry anyway. One of the males from this group struck the same black male (Male A) from the 02:50hrs altercation, who was also in the car park. As we understand it, Male A had previously assaulted his now attacker earlier on in the evening somewhere else in the High Street. The now assailant was described as follows – early 20's, approx 5'7", dark coat/jacket with a fur type hoodie, black/dark tracksuit bottoms and had a distinctive gold tooth in his upper teeth. This male may also have had an orange covid type facemask on at some point. After being involved in the altercation in the car park, Male A approached door 1. Not knowing what had happened to him outside, doorstaff asked him to remain outside and away from the door. Male A then collapsed to the floor, just inside the doorway. First Aid was given but was difficult as the male kept waking back up and being hyper aggressive and violent. Nearby Police and Paramedics attended and Male A was brought inside the building for treatment. He seemed to drift in and out, being aggressive to anyone nearby when he awoke each time. Male A was taken away in the ambulance for further checks.

CASINO ROOMS SUMMARY WEEK ENDING 10th OCTOBER 2021

Friday 8th October 2021

23 x Refusals (3 of these were for ID failures)

10 x Customers asked to leave

1 x ID Confiscation

1 x Lost Phone Reunited With Owner

1 x Lost Debit Card Reunited With Owner

1 x Lost Handbag Reunited With Owner

No Issues

Approx 03:25hrs a member of the public outside found a man bag and a knife laying on the floor of the Blue Boar Lane public car park. The person notified doorstaff, who made sure that no-one touched the items due to their nature. Police arrived and picked up the items.

Saturday 9th October 2021

14 x Refusals (2 of these was for ID failure)

7 x Customers asked to leave

2 x ID Confiscations

1 x Lost Keys Reunited With Owners

1 x Lost Purse Licence Reunited With Owner

No Issues

CASINO ROOMS SUMMARY WEEK ENDING 17th OCTOBER 2021

Friday 15th October 2021

19 x Refusals (5 of these were for ID failures)

7 x Customers asked to leave

5 x ID Confiscations

1 x Lost Phone Reunited With Owner

1 x Lost Purse Reunited With Owner

No Issues

Approx 12:30hrs a male was ejected from the first floor main room via Door 2 for anti-social behaviour. He then assaulted one of the doorstaff and he was restrained. Nearby Police arrested him and took him away.

Approx 02:30hrs there was an altercation between two groups of females in the main room upstairs. One female sustained a bump to her forehead and a cut on her lip/chin. She was taken to first aid and was advised to go to A&E for further checks. She then left with her friends in a car.

Approx 02:55 one male was feeling unwell outside Door 2. First aider attended to check him out. As we understand it, nearby Police called for an ambulance to come and take him for further checks.

Saturday 16th October 2021

16 x Refusals (2 of these was for ID failure)

11 x Customers asked to leave

2 x ID Confiscations

2 x Lost Phones Reunited With Owners

1 x Lost Bag Reunited With Owner

1 x Lost Purse Licence Reunited With Owner

No Issues

CASINO ROOMS SUMMARY WEEK ENDING 24th OCTOBER 2021

Friday 22nd October 2021

20 x Refusals (3 of these were for ID failures)

3 x Customers asked to leave

3 x ID Confiscations

2 x Lost Phones Reunited With Owners

No Issues

Saturday 23rd October 2021

26 x Refusals (4 of these was for ID failure)

16 x Customers asked to leave

1 x ID Confiscation

4 x Lost Phones Reunited With Owners

1 x Lost Bag Reunited With Owner

No Issues

Sunday 24th October 2021

3 x Refusals

0 x Customers asked to leave

No Issues

Approx 17:40hrs some youths (approx 14-15 years old) were seen trying to break in to cars in the Blue Boar Lane Public Car Park and also appeared to be trying to steal a moped. Doorstaff reported this to Police.

CASINO ROOMS SUMMARY WEEK ENDING 31st OCTOBER 2021

Friday 29th October 2021

15 x Refusals (6 of these were for ID failures)

6 x Customers asked to leave

4 x ID Confiscations

1 x Lost Bunch Of Keys Reunited With Owner

No Issues

Saturday 30th October 2021

8 x Refusals (2 of these was for ID failure)

7 x Customers asked to leave

2 x ID Confiscations

2 x Lost Phones Reunited With Owners

1 x Lost Bag Reunited With Owner

1 x Lost Debit Card Reunited With Owner

No Issues

Approx 1am a female was having some kind of seizure in the first floor ladies toilets. First Aid attended and was told by her friend that she has a history of having fits. An ambulance was called and she was taken away for further checks.

Approx 02:45hrs, a female outside spoke to Police officers that were also outside Door 1. She told them that her cousin was stuck in a cubicle in the downstairs ladies toilets. Officers decided to go straight into the venue to retrieve her and brought her out via Door 2 and she was taken away by a family member. It was obviously not necessary for officers to do this and we would much rather that they had communicated this to our staff, so that we could have dealt with it ourselves and avoided reducing Police presence outside the venue at the same time.

CASINO ROOMS SUMMARY WEEK ENDING 7th November 2021

Friday 5th November 2021

17 x Refusals (3 of these were for ID failures)

8 x Customers asked to leave

2 x ID Confiscations

2 x Lost Phones Reunited With Owners

No Issues

Approx 01:30hrs, a male was feeling unwell and was outside Door 2 with some friends. One of his friends called for an ambulance, but it did not arrive or they possibly cancelled it) and they left by car. First Aid remained with the male until he left.

Saturday 30th November 2021

18 x Refusals (9 of these was for ID failure)

14 x Customers asked to leave

2 x Lost Phones Reunited With Owners

1 x Lost Apple Watch Reunited With Owner

1 x Lost Driving Licence Reunited With Owner

No Issues

Approx 01:45hrs a female was asked to leave via Door 1 for having an argument with someone else. Shortly after it was noticed that she was standing in the middle of the road on the junction of Blue Boar Lane and Corporation Street. Doorstaff attempted to move her out of the way to avoid an accident. She refused and began being abusive to doorstaff. She then walked over to Blue Boar Lane and began trying to get into any vehicle that slowed down as it drove along the road. Eventually doorstaff brought her back to Door 2 for her own safety, despite her being threatening. CCTV were informed. She then walked along Corporation Street towards Chatham.

CASINO ROOMS SUMMARY WEEK ENDING 14th November 2021

Friday 12th November 2021

10 x Refusals (2 of these were for ID failures)

12 x Customers asked to leave

1 x Lost Driving Licence Reunited With Owner

2 x Lost Phones Reunited With Owners

No Issues

Saturday 13th November 2021

18 x Refusals (9 of these were for ID failures)

7 x Customers asked to leave

1 x ID Confiscation

1 x Lost Fitbit Reunited With Owner

2 x Lost Phones Reunited With Owners

No Issues

Approx 00:30hrs, Doorstaff confiscated an ID that they believed was being used fraudulently to gain entry. Nearby officers somehow got involved and returned the ID to the individual and sent them on their way.

Approx 00:45hrs, A female was in First Aid as she had hurt her elbow. An ice pack was given for the swelling.

Approx 02:00hrs, a female was unwell and was taken to First Aid. She was looked after and was taken home by a relative.

Approx 02:30hrs, A female was brought to First Aid. She appeared to be having a panic attack. She said that she had not really been out in an environment with a lot of people before and it seems it was a bit too much for her. She was looked after until she calmed down and she left with her boyfriend.

CASINO ROOMS SUMMARY WEEK ENDING 21st November 2021

Friday 19th November 2021

13 x Refusals (3 of these were for ID failures)

2 x ID Confiscations

19 x Customers asked to leave

1 x Lost Phone Reunited With Owner

Approx 01:55hrs there was an altercation upstairs between two males. One male was struck in the head and was taken to First Aid to be checked over. He was advised to go to A&E, but decided to stay in the venue with his friends.

Saturday 20th November 2021

20 x Refusals (2 of these were for ID failures)

5 x ID Confiscations

14 x Customers asked to leave

1 x Lost Phone Reunited With Owner

Approx 01:55hrs there was an altercation between 2 males in the upstairs room opposite the Ladies Toilets. A male was struck in the head and had a small cut. He was taken to first aid. He was recommended to go to A&E for further checks and left with his friends.

Sunday 21st November 2021

1 x Refusals (0 of these were for ID failures)

4 x Customers asked to leave

No Issues

CASINO ROOMS SUMMARY WEEK ENDING 28th November 2021

Friday 26th November 2021

4 x Refusals

0 x ID Confiscations

9 x Customers asked to leave

2 x Lost Phones Reunited With Owners

Approx 22:30hrs a male was refused entry as he was barred and was intoxicated. Nearby Police arrested him presumably for ASB.

Saturday 27th November 2021

6 x Refusals (1 of these were for ID failure)

1 x ID Confiscation

10 x Customers asked to leave

1 x Lost Phone Reunited With Owner

Approx 02:20hrs a male came to first aid with a small cut on his right index finger. Was treated and left.

Approx 03:10hrs a male was being escorted from the main upstairs room for ASB. The male's very large friend attempted to prevent doorstaff from doing this and pushed one of the doorstaff against the main bar and the doorman lost his footing. The doorman got up to try restrain his assailant. He was very aggressive and was taken to the floor yet still managed to strike the doorman in the face. It took several staff to successfully hold him down until he stopped trying to hit staff and eventually the man was taken off the premises via door 2. The male remained near Door 2 being abusive, threatening staff, saying that he was going to come back and kill all the doorstaff. The original male had already been successfully escorted out of door 2.

Approx 03:30hrs 2 males were acting up in the car park. Doorstaff intervened and sent them on their way.

Sunday 28th November 2021

0 x Refusals

1 x Customers asked to leave

No Issues

CASINO ROOMS SUMMARY WEEK ENDING 5th December 2021

Friday 3rd December 2021

15 x Refusals (4 of these were for ID failures)

5 x Customers asked to leave

3 x Lost Phones Reunited With Owners

1 x Lost ID Reunited With Owner

No Issues

Approx 20:45hrs officers came to the club and asked us to call 999 if a male called [REDACTED] came to the venue, as there was a warrant out for his arrest. Oliver arrived at the venue at approx 00:05hrs and a member of the team called 999 at 00:08hrs (reference No 04/0011) and they said they would dispatch a unit. No officers arrived. Later on outside nearby officers were approached by staff to inform them about it aswell. They rang the duty Sergeant who knew nothing about it, so there was no further action and no Police attended. Oliver left the venue approx 03:00hrs.

Saturday 4th December 2021

14 x Refusals (1 of these were for ID failure)

4 x ID Confiscation

14 x Customers asked to leave

2 x Lost Phones Reunited With Owners

1 x Lost ID Reunited With Owner

No Issues

Approx 22:00hrs a female began having quite severe seizures/fits. Her friend said that she has a history of having them. She was taken to first aid, an ambulance was called and she was taken away for further checks.

CASINO ROOMS SUMMARY WEEK ENDING 12th December 2021

Friday 10th December 2021

9 x Refusals (3 of these were for ID failures)

4 x Customers asked to leave

2 x Lost Phones Reunited With Owners

1 x Lost Car Keys Reunited With Owner

No Issues

Saturday 11th December 2021

13 x Refusals (7 of these were for ID failure)

1 x ID Confiscation

14 x Customers asked to leave

3 x Lost Phones Reunited With Owners

1 x Lost Handbag Reunited With Owner

Approx 01:36hrs, there was altercation on the dancefloor on first floor near to the Aqua bar between two females. A female door supervisor intervened and tried to break it up and was attacked by one of the party of four people. Some nearby people tried to assist the female security and we understand that one of the helping males may have been assaulted by a male from the same party. The party were asked to leave the venue.

Approx 03:10hrs We understand that there may have been an arrest near the public bench in Blue Boar Lane towards the High Street, but we are not sure what for.

CASINO ROOMS SUMMARY WEEK ENDING 19th December 2021

Friday 17th December 2021

23 x Refusals (4 of these were for ID failures)

1 x ID Confiscation

103 x Covid Status Failures

13 x Customers asked to leave

1 x Lost Phone Reunited With Owner

1 x Lost Handbag Reunited With Owner

No Issues

Approx 01:00hrs a male was refused entry for being in possession of 2 bags of white powder found on search. When the bags were confiscated, he became aggressive and he was placed outside Door 2. He then began making threats to doorstaff saying that if he didn't get his bags back he would return with his friends. He then left the front door and was later seen to be arguing with a driver possibly and Uber) and in his anger, he caused damage to the vehicle. Nearby Police intervened.

Saturday 18th December 2021

10 x Refusals (2 of these were for ID failure)

92 x Covid Status Failures

4 x Customers asked to leave

1 x Lost Phones Reunited With Owners

1 x Lost Set of Keys Reunited With Owner

1 x Lost Card Holder Reunited With Owner

Approx 00:40hrs a male was brought to First Aid with a slight swelling on the side of his head and lip. He said he had been in an altercation upstairs in the main room but would not expand upon this. He was particularly bothered about being treated and would only allow a cold compress. He was advised to go to A&E for further checks but said he wasn't going and left the building.

CASINO ROOMS SUMMARY WEEK ENDING 26th December 2021

Friday 24th December 2021

12 x Refusals (4 of these were for ID failures)

2 x ID Confiscations

157 x Covid Status Failures

13 x Customers asked to leave

1 x Lost Phone Reunited With Owner

1 x Lost ID Reunited With Owner

No Issues

Approx 02:50hrs there was an altercation between 2 parties out on Corporation Street approaching Rochester Railway Station. Doorstaff attended, intervened and split them up. One male was brought back to First Aid as he said he had been struck and had a slight swelling on his cheek and a small abrasion to one of his eyebrows.

Sunday 26th December 2021

6 x Refusals (1 of these were for ID failure)

37 x Covid Status Failures

9 x Customers asked to leave

2 x Lost Phones Reunited With Owners

1 x Lost Set of Keys Reunited With Owner

No Issues.

Approx 04:30hrs A man in a white Ford Van [REDACTED], drove round past the venue twice. He appeared to be intoxicated. He parked in front and was acting very strangely staring at all the staff who were outside after work and he had music playing very loudly in the vehicle. He was smiling/smirking at the staff in a very uncomfortable way. At 04:40hrs a call was placed to 101 to report his behaviour. Operation Madrid was mentioned as it was deemed that he may potentially be a risk to females. During this call the man got out the vehicle and approached the staff and tried to hug some of them. The man was told to go away and eventually he got back in the van. The operator said that there were no units available to attend. Management ensured that all remaining staff were paired up at minimum to get home safely, should the man return and approach them.

