

MEDWAY COUNCIL

Licensing Unit, Civic Centre, Strood, Kent, ME2 4AU

Medway
COUNCIL**Serving You****Premises Licence**

Premises Licence Number

Medway-05-PREM-0366

Premises Details

Postal address of premises, or if none, ordnance survey map reference or description

**Costcutters
6 Kestrel Road
Lordswood
Chatham
Kent ME5 8TH**Telephone Number **01634 686414**

Where the licence is time limited the date

Not Applicable

Name, (registered) Address, Telephone Number and email (where relevant) of the holder of this premises licence, registered number or charity number (where applicable)

**Mr Thiagalingam Rageevan
42 Kestrel Road
Chatham
Kent ME5 8TH
01634 867243 / 07715013630**

Name, Address and Telephone Number of designated premises supervisor where the premises licence authorises the supply of alcohol:-

**Mr Thiagalingam Rageevan
42 Kestrel Road
Chatham
Kent ME5 8TH
01634 867243 / 07715013630
Council: Gravesend Borough Council / Number: GM/PER/0506/0371**

Mandatory Conditions

1. No supply of alcohol maybe made under this licence:-

- a) At a time when there is no designated premises supervisor in respect of it or**
- b) At a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.**

Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.

Embedded Conditions

Not Applicable

Conditions consistent with the 'Operating Schedule'

2. **CCTV cameras installed and maintained with an incorporated recording facility. Recordings to be stored for one month. The CCTV system to be fully operationally 24 hours a day. Recordings to be made available to Police and Local Authority on request.**
3. **Refusal/Incident book to be kept on the premises and available to Police and Licensing Authority.**
4. **No advertisement, posters on front window of the premises which obstruct the view to immediate vicinity of the front premises.**
5. **All staff to be trained to BIIAB level. Records of training to be made available on request to Police and Local Authority Officers.**
6. **Staff will be trained to operate a 'Challenge 21' policy, ask those who look under 21 for identification and only accept a photo driving licence or a valid passport.**

Conditions attached after a hearing by the Licensing Authority

Not Applicable

Licensable activities authorised by the licence and times the licence authorises the carrying out of the licensable activities.

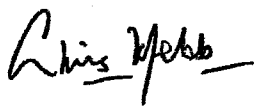
Opening Hours

Monday	08:00 to 23:00
Tuesday	08:00 to 23:00
Wednesday	08:00 to 23:00
Thursday	08:00 to 23:00
Friday	08:00 to 23:00
Saturday	08:00 to 23:00
Sunday	10:00 to 22:30
Seasonal	Good Friday 08:00 to 22:30 / Christmas Day 12:00 to 15:00 & 19:00 to 22:30.
Non Standard	Not Applicable
Other	The premises may open outside authorised hours for non-licensable activities subject to planning or other legislation.

Sale of Retail of Alcohol

Activity takes place	ON the premises - NO	OFF the premises - YES
Monday	08:00 to 23:00	
Tuesday	08:00 to 23:00	
Wednesday	08:00 to 23:00	
Thursday	08:00 to 23:00	
Friday	08:00 to 23:00	
Saturday	08:00 to 23:00	
Sunday	10:00 to 22:30	
Seasonal	Good Friday 08:00 to 22:30 / Christmas Day 12:00 to 15:00 & 19:00 to 22:30.	
Non Standard	Not Applicable	

Signed and Dated on behalf of Medway Council Licensing Authority

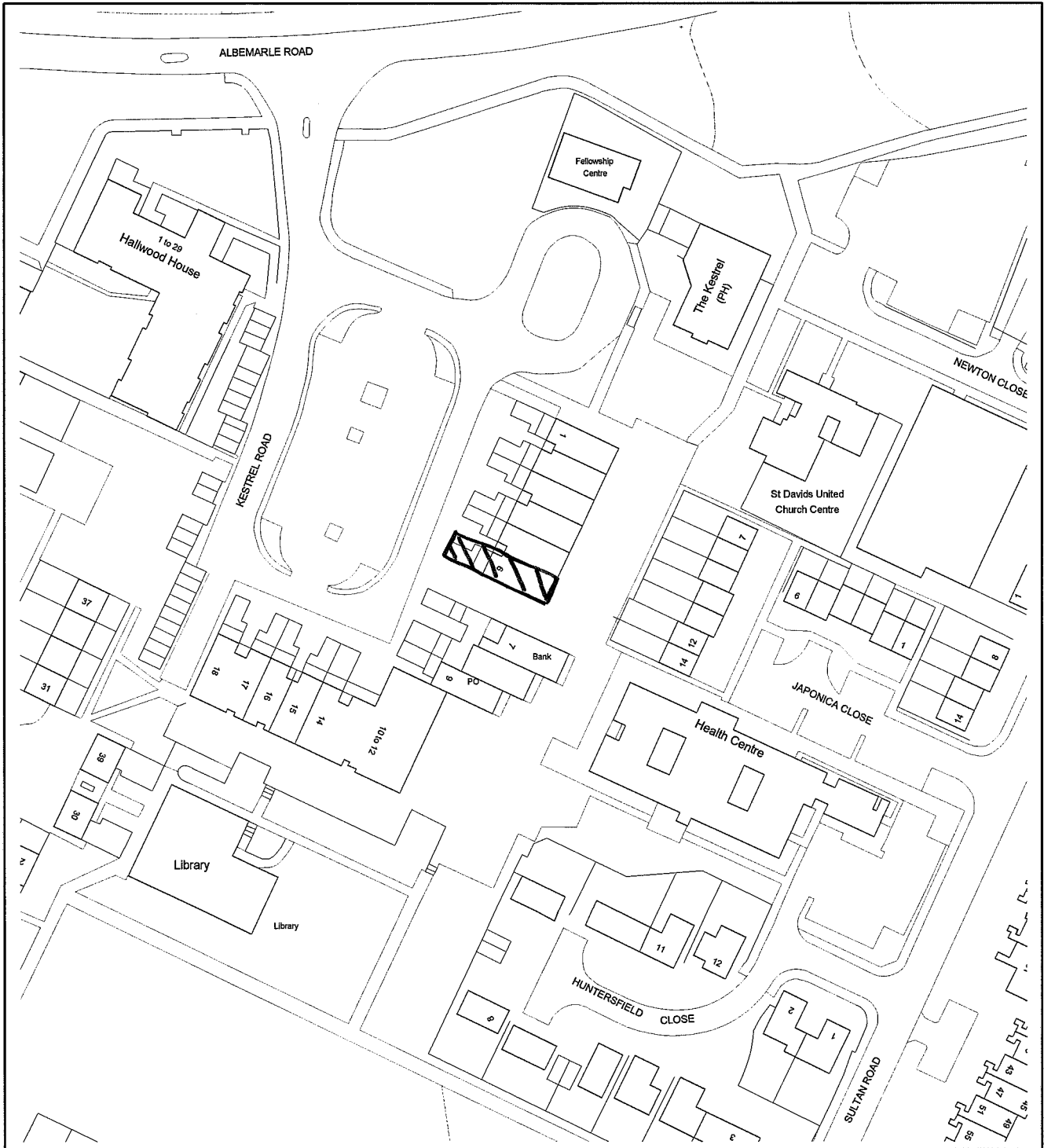


Licensing Manager

27 March 2008

Dated

NORTHGATE SE GIS Print Template



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**Kent
Police**

**Application for review of the Premises
License.**

Cost Cutters. 6 Kestrel Road, Lordswood, ME5.

Appendices

1. Application for review of Premises Licence.
2. Copy of CCTV from Cost Cutters – Lordswood.
3. Penalty Notice Disposal – Mr Muthuramal.
4. Copy of Licensing Visit (15/09/2010) – Costcutters (Lordswood).
5. Costcutters – Customer Refusal Book from Costcutters (Lordswood).
6. Trading Standards – Refusal Book from Costcutters (Lordswood).
7. Trading Standards – Training Records from Costcutters (Lordswood).
8. Email and signed copy of agreed conditions dated October 2007.

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I, Chief Superintendent 9412 Corbishley on behalf of the Chief Officer of Police

apply for the review of a premises licence under Section 51 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description CostCutter, 6 Kestrel Road, Lordswood, Kent. ME5 8TH	
Post town Chatham	Postcode (if known) ME5 8TH

Name of premises licence holder or club holding club premises certificate (if known) Mr Thiagalingam Rageevan

Number of premises licence or club premises certificate (if known) Medway-05-PREM-0366
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Part 2 – Applicant Details

I am,

- | | Please tick yes |
|--|-------------------------------------|
| 1 An interested party (please complete (A) or (B) below) | |
| a) a person living in the vicinity of the premises | <input type="checkbox"/> |
| b) a body representing persons living in the vicinity of the premises | <input type="checkbox"/> |
| c) a person involved in business in the vicinity of the premises | <input type="checkbox"/> |
| d) a body representing persons involved in business in the vicinity of the premises | <input type="checkbox"/> |
| 2 A responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3 A member of the club to which this application relates (please complete (A) below) | <input type="checkbox"/> |

(A) Details of Individual Applicant (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title (eg, Rev)

Surname

First names

I am 18 years old or over

Please tick yes

**Current postal address if
different from premises
address**

Post town

Post code

Daytime contact telephone number

Email address (optional)

(A) Details of Other Applicant

Name and address

Telephone number (if any)

Email address (optional)

(B) Details of Responsible Authority Applicant

Chief Superintendent Corbishley. Medway Police Station, Purser Way, Gillingham, Kent. ME7 1NE
Telephone number (if any) 01634 792539
Email address (optional)

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | | |
|---|--------------------------------------|---|
| 1 | The prevention of crime and disorder | X |
| 2 | Public safety | |
| 3 | The prevention of public nuisance | X |
| 4 | The protection of children from harm | X |

<p>Please state the ground(s) for review (please read guidance note 1)</p> <p>1) Prevention Of Crime and Disorder. 3) Prevention of Public Nuisance. 4) Protection of Children.</p> <p>Through;</p> <p>a) Sale of alcohol to a person under 18 yrs. b) Putting a young person at risk of committing an offence of Persistent Possession of alcohol (Section 30 Policing and Crime Act 2009)</p>
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<p>Please provide as much information as possible to support the application (please read guidance note 2)</p> <p>This premises is a local convenience store that has a Premises Licence for the provision of Off Sales.</p> <p>The premises have come to the attention of the Licensing Authority and the Police before. It was visited on 4th February 2010 by Licensing Officers from Medway Council and Kent Police in Medway. During the course of that visit it was discovered that the CCTV system was defective and there were no training records for the staff that were employed at the time. Both of these were breaches of the conditions applicable to the Premises Licence. Mr Thajaialingam Rageevan, the DPS, was spoken to and issued with a verbal warning.</p>
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On the 6th April the Premises was visited by Officers from the United Kingdom Border Agency. It was discovered that Mr Thiagalingam Regeevan was employing two illegal immigrants. Mr Thiagalingam Regeevan has been served with a civil penalty notice for each employee on 2nd June 2010, a sanction of £10,000.

On the 10th September 2010 a group of four youths all of whom were 17 years old, were stopped by officers in an area of Lordswood. The officers knew the youths and were aware that they were not from the local area but from adjacent Walderslade. One of the group was physically in possession of alcohol; namely cans of Stella Lager. The officers dealt with the youths in relation to the alcohol and established during the course of their enquiries that the alcohol had been purchased from Cost Cutters located in the small shopping area at Kestral Road. Officers attended the premises and spoke to a male worker Mr Muthuramalingam Narayanan.

Mr Narayanan informed the officers that he hadn't sold alcohol to the youths. At the time Mr Narayanan was unable to show them the CCTV to validate his claim.

On Wednesday 15th September 2010 DC Mark Horner attended Cost Cutters and during the visit established that in addition to Mr Thiagalingam Regeevan, the DPS and owner of the business, the following persons are employed at the Licensed Premises;

Mr Muthuramalingam Narayanan D.O.B 03/06/1985

Mr Rajalingam Pragalathan D.O.B 27/05/1978

Mr Shamal Dimuthu Kumara Kondasingha Mudiyansele D.O.B 15/11/87

It was established that on the 10th of September 2010 the three aforementioned employees were working; however Mr Thiagalingam Regeevan, the DPS, was not.

The CCTV was supplied to DC Horner for the evening of the 10th of September and at 20:23:55 Mr Muthuramalingam makes a sale of 4 cans of "Stella" lager to a youth. Mr Muthuramalingam cannot be seen to ask the youth for any form of identification and no identification is produced by the youth prior to the sale.

PC 11745 Balderson, the primary officer involved in the stop of the youths on the 10th September and the officer who visited the shop that evening, viewed the CCTV footage and confirmed that the youth seen to purchase the Stella lager was the youth that he stopped and seized the alcohol from.

On Thursday 16th September 2010 DC Horner accompanied PC 11745 Balderson to the premises where, in the presence, of Mr Thiagalingam Regeevan, Mr Muthuramalingam was spoken to. When the offence and its circumstances were pointed out to Mr Muthuramalingam he suggested that he had dealt with the same youth a few days prior to the 10th when the same youth had asked to purchase cigarettes. On that occasion the youth had produced a green photo-driving license. Mr Muthuramalingam was unable to evidence this or recall the day that he was referring to. Mr Muthuramalingam was issued with an £80 Penalty Notice. On the 16th September Mr Regeevan used his credit card to pay the £80 penalty on behalf of his employee.

Condition 5 of the Premises License states that all staff shall be trained to a BIIAB level. Records to be made available on request to Police and Local Authority Officers.

Condition 6 of the Premises License states that the premises shall operate a "Challenge 21" policy and shall challenge all those who look under 21 for identification and only to accept a photo driving licence or valid passport.

On investigation Mr Thiagalingam Regeevan the DPS and owner of the business disclosed that of the three employees only Mr Rajalingam Pragalathan has undertaken any BIIAB training. However, Mr Thiagalingam has created no training records for himself or his employees. This was despite the warning and advice that he'd been given as a result of the aforementioned visit conducted in February this year.

The circumstances and events that have been described undermine three of the four Licensing Objectives, Prevention of Crime and Disorder, Public Nuisance and Protection of Children.

It is clear from the interaction that the authorities have had with Mr Rageevan that the running of the premises has fallen below the standards that are required. The conditions that the Members of the Licensing Panel endorsed as being necessary to promote the Licensing Act 2003 and the subsequent intervention and engagement of those charged with the enforcement of the legislation have been disregarded. This suggests and demonstrates the contempt or indifference that Mr Rageevan has for the Licensing Authority or those charged with enforcing the Licensing Act 2003. Had Mr Rageevan complied with the conditions following February's visit, then Mr Pragalathan would have possessed the requisite knowledge which may have negated him from committing the offence contrary to s146 (1) Licensing Act 2003 (Sale of Alcohol to children). Additionally had Mr Pragalathan conducted the necessary intervention the youth who was stopped, would not have made himself vulnerable to now being subject of s30 Policing and Crime Act 2009 (Persistent Possession of Alcohol).

It can be seen from the events and circumstances described that the Premises Licence holder and Designated Premises Supervisor have shown contempt for the legislation. The conditions that have been attached to the premises are proportionate and necessary for the promotion of the Licensing Objectives in relation to the size and nature of this retail business. Therefore it is hard to see what further conditions could be placed on the license to address these issues.

As a regulatory authority Kent Police in Medway can consider prosecution in conjunction with this review, however we feel that the circumstances necessitate a review of the Premises Licence as the appropriate course of action at this time and would ask the Licensing Panel to consider the suspension of the Premises Licence for a period of two calendar months.

Please tick yes

Have you made an application for review relating to this premises before
If yes, please state the date of that application

Day Month Year

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If you have made representations before relating to this premises please state what they were and when you made them

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

X

X

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature *[Signature]* 13132 *[Signature]* 13132
 Date *4th October 2010* *10th October 2010*
 Capacity - *LICENSING OFFICER.* *SIGNED ON BEHALF OF CH/SUPV CORBISHAW. AREA COMMANDER - MEDWA*

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5)	
Post town	Postcode
Telephone number (if any)	
If you would prefer us to correspond with you using an email address, please provide your email address (optional)	

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details, for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example, solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

Police Copy

Produced LK/Licensing/FEB10

A

Council Copy

Enforcement Register FLO Filed

Licensing Enforcement Visit Sheet

Name of Premises C&F Cutlers.

Address of Premises 6 KESTRE ROAD MES 8TH.

Telephone 686414

Date Day Wed Date 10th Month Oct Year 2010

Time 24 hr clock 10:08

Reason for Visit Complaint As a result of Intel Pro-Active Visit
Check Advertising Operation Advice / Meeting
Enforcement Meeting Target Risk Rating (Compliance Code)

Officers Council Lynsey Keen Charles Bennett Franco De Fazio
Police DC Mark Horner Police Officer Fire
Other Agencies UK Border Agency Gambling Commission EHO
Other (details)

Health & Safety Risk Assessed on the day Low Medium High
Any issues to address:

Licensing Enforcement Officer To Check

DPS on the premises YES NO Personal Licence checked YES NO
"Alcohol premises only" Mobile Numbers of Manager / DPS 077150 18630

Manager / Staff Details Manager Staff Numbers on the premises
Name of Person(s) Dates of Birth 17/70
MR THIAGALINGAM RAGEEVAN

How many Personal Licence Holders? Names of PL Authority Licence Number

Is the Summary on Display YES NO If Yes, is it Original Certified Photocopy
If Yes, is it Prominent Position Hidden Had to ask

Produce Premises Licence YES NO If Yes, is it Original Certified Photocopy
Licence Date Checked against the file Yes / No

Complying with the conditions YES NO If No details please

Refusal Book Have they got a Refusal Book YES NO Not Applicable

Doorstaff YES NO Not Applicable

REFUSAL BOOK - NOTE FOR FAG'S MEN FOR ALCOHOL.

Gaming Machines (Fruit / Slots Machines)

There are four categories of machines. The only indicator of category is the level of stakes and prizes rather than the game that is being offered. These games are based on Chance and can include skill.

Skill machines do not require a permit. The winnings can include prizes and cash – these are won by the players skill, there is NO element of chance. Types (Trivia, racing, shooting games)

Are they allowed gaming machines on the premises under the Gambling Act 2005

Holds Club Premises Certificate – Maximum Payout £250 (Cat B4)

Premises Licence – Sale of Alcohol with Bar Area (not restaurants) – Maximum Payout £70 (Cat C & D)

Have they got gaming machines on the premises YES NO How Many

Have they got any skills machines on the premises YES NO

Ask who supplies the machines – Details are normally on front of machine –

Have they got a Custom & Excise Permit displayed YES NO

Have they got the relevant stickers/Gamcare displayed YES NO

Have they got a permit under the Gambling Act 2005:

Licensed Premises Gaming Machine Permit

Club Gaming & Club Machine Permit

Have they got a permit under the Gambling Act 1968:

Section 34(1) Permits

Club Registration Part I or Part II

What is the Expiry Date of Permit

Note: If they are takeaways they are not allowed gaming machines.

Enforcement Action Taken

Advice Issued	Details:-	
Verbal Warning	Details:- TRAINING LK EMPLOYEES @ P & B BELOW. NO TRAINING.	Was it entered in PNB Yes <input type="checkbox"/> No <input type="checkbox"/>
Written Warning	Details:-	Was it entered in PNB Yes <input type="checkbox"/> No <input type="checkbox"/>
Caution	Details:-	Was it entered in PNB Yes <input type="checkbox"/> No <input type="checkbox"/>
Gaming Machines	Switched Off <input type="checkbox"/> Turned against the wall <input type="checkbox"/> Removed <input type="checkbox"/> Seized <input type="checkbox"/>	Was it entered in PNB Yes <input type="checkbox"/> No <input type="checkbox"/>
To be followed up	Further visit <input type="checkbox"/> Meeting <input type="checkbox"/> PAGE Interview <input type="checkbox"/> Enforcement Meeting <input type="checkbox"/> Intel <input type="checkbox"/>	
	To be reported to another agency:-	
	Police Licensing <input type="checkbox"/> Police Intel <input type="checkbox"/> Police Events <input type="checkbox"/>	
	Police <input type="checkbox"/> Fire <input type="checkbox"/> Trading Standards <input type="checkbox"/>	
	EHO Food Hygiene <input type="checkbox"/> EHO Noise <input type="checkbox"/> EHO Smoking <input type="checkbox"/>	
	EHO Health & Safety <input type="checkbox"/> EHO Litter <input type="checkbox"/> Children Services <input type="checkbox"/>	
	UK Border Agency <input type="checkbox"/> Gambling Commission <input type="checkbox"/> Planning <input type="checkbox"/>	
	Community Safety <input type="checkbox"/> Safer Medway Partnership <input type="checkbox"/> Other <input type="checkbox"/>	

Officer Comments

INDIAN
FIBS 2490.

MR. RAJALINGAM PRAGALATHAN 27/1/18. 306536618.
STARTED WORKING MD APRIL.

MR SHAMAL DIMUTHU KUMARA KONDASINGHA. MUDIYANSALAGE.
15/1/17. SRI LANKAN.

TRAVEL @ YAHOO.CO.UK

Signed by officer

CAUTION: You do not have to say anything. But it may harm your defence, if you do not mention when questioned something which you later rely on in court. Anything you do say may be given in evidence.

01622 690690

Costcutter

26/10/07

Customer Refusal Book

If in any doubt DO NOT SERVE it's the law

Please do not remove this book from the till area

**NO ID
NO
SALE!**

REFUSALS REGISTER

If a customer fails to produce valid photo-ID which confirms his or her age, the sale should be REFUSED and recorded in this Refusals Register, after the customer has left the premises.

Keep the Register close to the counter but out of sight.

The sale should be REFUSED if the customer is unable to prove he or she is:

16 or older if the product is LOTTERY.

**18 or older if the product is TOBACCO, ALCOHOL, FIREWORK,
SOLVENT or KNIVES.**

All staff should know where this Refusals Register is kept, and should write an entry whenever an age-related sale is REFUSED.

If staff sell an age-restricted product to under 16s (lottery) or to under 18s (tobacco/alcohol/fireworks/solvents/knives) both manager and staff are liable to conviction and a fine and/or prison (see guidance, right).

The manager will sign off and date each page of this register, which will be kept in a safe place away from customers. The Register may need to be produced in the event that local authority enforcement officers undertake test purchases or other enforcement activity, or if a threat of legal action against the premises' manager or staff arises.

MAXIMUM PENALTIES

18

TOBACCO

£2,500 fine for selling tobacco to a person below the age of 18
£1,000 fine for failing to display the Statutory Notice

3 underage sales in a 2 year period may lead to a sanction resulting in the loss of either personal or business right to sell tobacco for 12 months. £20,000 for breaking a sanction [applies only in England and Wales]

CIGARETTE LIGHTER FUEL & SOLVENTS

£5,000 and/or 6 months prison

ALCOHOL

£5,000 fine for selling alcohol to a person below the age of 18
£1,000 fine for allowing staff below the age of 18 to sell alcohol

FIREWORKS & SPARKLERS

£5,000 and/or 6 months prison

18 and R18 MOVIES & GAMES

£5,000 and/or 6 months prison

KNIVES

£5,000 and/or 6 months prison

16

NATIONAL LOTTERY & SCRATCHCARDS

£5,000 and/or 6 months prison; Following a sale involving Trading Standards testing you may lose your terminal and on a 3rd offence of Camelot's test purchasing they will remove your terminal.

PARTY POPPERS, CAPS, CRACKER SNAPS

£5,000 and/or 6 months prison

15

15 MOVIES & GAMES

£5,000 and/or 6 months prison

12

12 MOVIES & GAMES

£5,000 and/or 6 months prison

www.no1dnosale.com



REFUSALS REGISTER

Date	Product	Time	Name of Person or Description	Observations	Staff Member
Example: 04/05/09	Cigarettes	7.10pm	Male 14 years? Blonde, 5ft 11"	Nervous and refusing to show ID	Alan Smith
1					
2					
3					
4					
5					
6					
7					
8					

MANAGER'S SIGNATURE _____

DATE: _____

[NO IDEA] [NO SALE]

A retailer's guide to age restricted products

1. An introduction to No IDea, No Sale

2. Summary – What do I need to do?

3. Product focus

4. Staff check sheets

5. Useful contacts

6. Training register

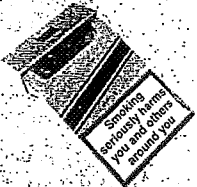
7. Display material

8. Guidance notes

9. Our company procedure

10. Notes

**[NO IDEA
NO SALE]**



Medway
COUNCIL

**"No IDEA"
TRAINING RECORD**

Six month training Month 06/12/06 Year 2006

Complete this training record each time a member of staff has their training refreshed.




NAME (SIGNED)	SUBJECTS COVERED BY TRAINING	DATE
T. Rajeevan	* Knowledge of law * Awareness of Policy & Procedure	06/12/06
T. Rajeevan	* Guidance on how to assess ages	
	* Advice on handling refusals	
S. YOGARASINGAM	KNOWLEDGE OF LAW	11/12/06
S. YOGARASINGAM	AWARENESS OF POLICY + PROCEDURES	
	GUIDANCE OF HOW TO ASSESS AGES	
	ADVICE ON HANDLING REFUSALS	

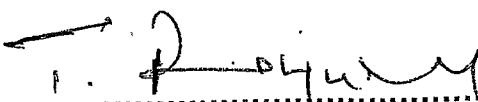
Checked by.....date.....

**"No IDea"
TRAINING RECORD**

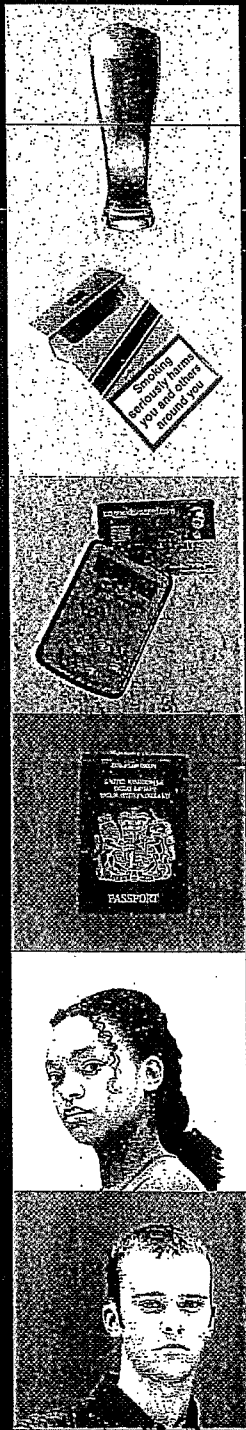
Six month training Month October Year 2007

Complete this training record each time a member of staff has their training refreshed.

NAME (SIGNED)	SUBJECTS COVERED BY TRAINING	DATE
A. SIVANATHAN	KNOWLEDGE OF LAW	08/10/07
	AWARENESS OF POLICY +	
	PROCEDURES, GUIDANCE	
S. YOGANATHAN	OF HOW TO ASSESS	
	AGES. ADVICE ON	
	HANDLING REFUSALS	
		PK
S. YOGANATHAN	MARCH 2008	01 18.08.08
	KNOWLEDGE OF	
	LAW, AWARENESS	
	OF POLICY + PROCE-	
	- DURES, GUIDANCE	
	OF HOW TO ASSESS	
	AGES. ADVICE ON	
	HANDLING REFUSALS	

Checked by  date 18.01.08
(T. RAGHAVAN)

**[NO IDEA
NO SALE]**



**"No Idea"
TRAINING RECORD**

Six month training Month August Year 2008

Complete this training record each time a member of staff has their training refreshed.

NAME (SIGNED)	SUBJECTS COVERED BY TRAINING	DATE
<i>Nishanth</i>	KNOWLEDGE OF LAW	21/8/08
<i>[Signature]</i>	AWARENESS OF POLICY	
GANESHAMURTHY	+ PROCEDURES. GUIDA	
<i>[Signature]</i>	ANCE OF HOW TO ASSESS	
<i>[Signature]</i>	AGES. ADVICE ON	
<i>[Signature]</i>	HANDLING REFUSALS	
MIANI	KNOWLEDGE OF LAW	22/10/09
<i>[Signature]</i>	AWARENESS OF POLICY	
P. SARAYANAKANATH	+ PROCEDURES. GUIDA	
<i>[Signature]</i>	ANCE OF HOW TO	
A-SAMPAAWEERA	AGES AGES. ADVICE	
<i>[Signature]</i>	ON HANDLING REFUSALS	



Checked by *[Signature]* date 22/10/09

"No IDea" TRAINING RECORD

Six month training MonthYear.....

Complete this training record each time a member of staff has their training refreshed.

NAME (SIGNED)	SUBJECTS COVERED BY TRAINING	DATE

Checked by.....date.....

bennett, charles

From: Joanne GREEN PSE 55205 [joanne.green@kent.pnn.police.uk]
Sent: 16 October 2007 09:09
To: COLEMAN INSP 8760, David; KEERS CHINSP 9229, Des
Cc: CARRON PS 10210, Mark; bennett, charles; defazio, franco; NICHOLLS PC11179, Gavin; WOOLGAR PC 7155, Trevor
Subject: Kestrel Off Licence - FILENOTE

In relation to yesterday's meeting with Mr Thiagalingani Rageevan, it was agreed and confirmed by all parties that certain conditions would be changed to the licence in an attempt to cut down on Anti Social Behaviour outside the premises and under age sales from within. The following terms apply:

- 1. CCTV must be recording and maintained at all times.**
 - 2. CCTV recordings to be kept for a minimum of 30 days.**
 - 3. CCTV to be available to police at all times.**
 - 4. Under 21 Policy.**
 - 5. No advertisement posters on front windows of the premises to obscure the view to the immediate vicinity of front of premises. —**
 - 6. All staff to be trained to BIIB level.**
 - 7. Refusals/Incident book to be kept and maintained.**
 - 8. ~~A qualified Security person or Door Supervisor to be employed every Friday and Saturday between 1800 hours and closing.~~**
- challenge 21. — passport driving licen*

Mr Rageevan will be away on holiday from 17th October and will be returning in two weeks. He was given an application for variation of his licence by Franco De Fazio to complete and will adhere to his licence changes when he returns from holiday.

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Suitable security

JN

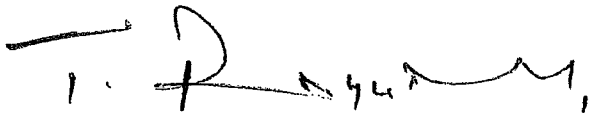
AGREED CONDITIONS

1. CCTV must be recording and maintained at all time.
2. CCTV recordings to be kept for a minimum of 30 days.
3. CCTV to be available to police at all time.
4. Under 21 policy
5. No advertisement posters on front windows of premises which obstruct the view to immediate vicinity of front of premises.
6. All staff to be trained to be BIIB level.
7. Refusals / incident book to be kept and maintained.
8. A qualified security person / or / door supervisor to be employed every Friday and Saturday between 18.00hrs and closing.

I MR THIAGALINGAM RAGEEVAN understand the above conditions, but as I am going away on holiday from 18th Oct – 8th Nov, I want be able to arrange a qualified person till I come back from holiday.

According to the 8th condition, including myself I have 2 staffs working at the moment. So finding the extra qualified person is involved a quite a sum of money. So I still need to discuss about this matter with the council and need to find out the cost for the extra employer also.

Thanking you.



MR THIAGALINGAM RAGEEVAN
16th October 2007.