

# Council Priority: PEOPLE

## Supporting Medway's people to realise their potential

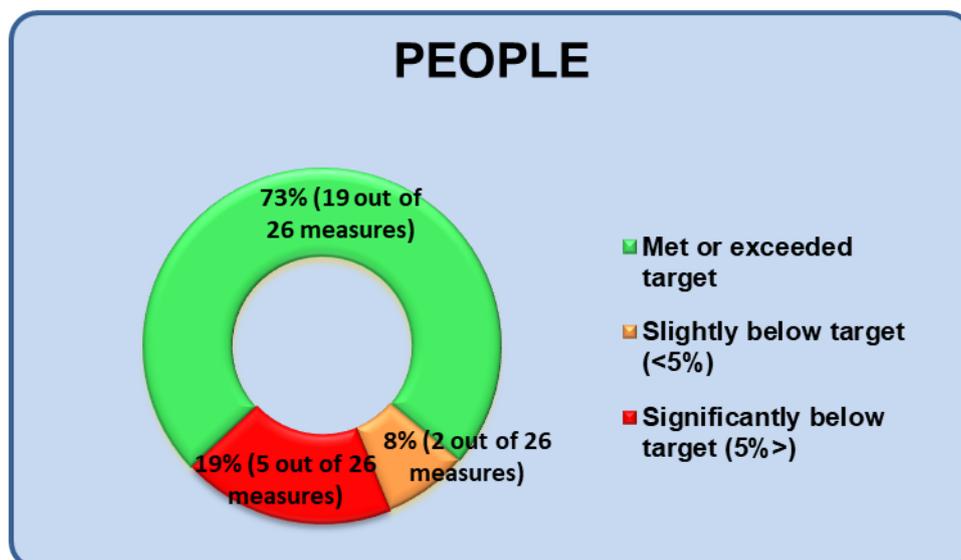
### Performance: Quarter 2 2021/22

#### Key

<b>Red</b>	significantly below target (>5%)	<b>Amber</b>	slightly below target (<5%)	<b>Green</b>	met or exceeded target
<b>IMP</b>	Improved	<b>DET</b>	Worsened	<b>STATIC</b>	Static
<b>Data</b>	No target	<b>NA</b>	Not available	Not available	Not available
<b>Short Trend</b>	Since last qtr	<b>Long Trend</b>	Avg over last 4 qtrs	Avg over last 4 qtrs	Avg over last 4 qtrs

### Council Plan measures: summary performance

There are 34 Council Plan measures for this priority. We are reporting on 26 as data for 8 measures are not available this quarter.



#### Improved performance

- 42% (10 out of 24\*) improved over the short term (since last quarter)
  - 46% (12 out of 26\*) improved long term (average of previous 4 quarters)
- \* where data available

**Measures in target (green)**

Code	Status	Measure	Short Trend	Long Trend
PH13	<b>Green</b>	Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over (Q1 2021/22)	IMP	IMP
PH17	<b>Green</b>	Breastfeeding initiation	IMP	IMP
PH23	<b>Green</b>	Dementia friendly settings	NA	IMP
CSC0006	<b>Green</b>	Number of CP per 10,000 children	DET	IMP
ILAC1	<b>Green</b>	Average Caseloads in Assessment teams	IMP	IMP
ILAC2	<b>Green</b>	Average Caseloads in Post Assessment teams	IMP	DET
ILAC4	<b>Green</b>	Completed initial child and family assessments which started as S17, where the child was visited within 5 working days.	IMP	IMP
ILAC5	<b>Green</b>	% of children with long-term fostering as a plan, where the child, carer and service have agreed for the placement to last until the child is ready to leave care.	IMP	IMP
ILAC6	<b>Green</b>	Rate of open CIN cases per 10,000	IMP	IMP
N23	<b>Green</b>	% children social work substantive posts not filled by permanent social workers	DET	DET
PH16	<b>Green</b>	Smoking at time of delivery (Q1 2021/22)	DET	IMP
ASCGBT001	<b>Green</b>	% of Long-term packages that are placements	DET	DET
ASCOF 1G (n)	<b>Green</b>	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	DET	STATIC
ASCOF 2A(2)	<b>Green</b>	Permanent admissions to care homes, per 100,000 pop – 65+	IMP	IMP
CA13	<b>Green</b>	The percentage of children permanently excluded from school (upheld only)	STATIC	DET
CASEIKS4 Ofsted	<b>Green</b>	The percentage of secondary sector schools in Medway judged to be good or better	STATIC	STATIC
CASEISPEC Ofsted	<b>Green</b>	The percentage of special schools in Medway judged to be good or better	STATIC	STATIC
OfstedPrim Mnt	<b>Green</b>	The percentage of Maintained primary schools in Medway judged to be good or better	STATIC	STATIC

Code	Status	Measure	Short Trend	Long Trend
SE2 OEPr	<b>Green</b>	The percentage of primary sector schools in Medway judged to be good or better	DET	DET

**Measures slightly below target (amber)**

Code	Status	Measure	Short Trend	Long Trend
A1	<b>Amber</b>	The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family	IMP	IMP
CSC0004	<b>Amber</b>	Number of LAC per 10,000 children	DET	DET

**Measures significantly below target (red)**

Code	Status	Measure	Short Trend	Long Trend
ILAC3	<b>Red</b>	Completed initial child and family assessments which started as S47, where the child was visited within 1 working day.	STATIC	DET
ILAC7	<b>Red</b>	The percentage of CSC Audits graded good or outstanding	IMP	IMP
ASCOF 1C(2i)	<b>Red</b>	Percentage of clients receiving a direct payment for their social care service	DET	DET
ASCOF 2A(1)	<b>Red</b>	Permanent admissions to care homes per 100,000 pop – 18-64	NA	DET
EDU3(b)	<b>Red</b>	The percentage of children who were persistently absent from school	DET	DET

**Measures not available this quarter**

Code	Status	Measure	Short Trend	Long Trend
PH14	<b>NA</b>	Excess weight in 4–5-year-olds (2020/21 annual)	NA	NA
PH15	<b>NA</b>	Excess weight in 10–11-year-olds (2020/21 annual)	NA	NA
PH8	<b>NA</b>	Percentage of children and young people achieving a lifestyle improvement as a result of completing a young people weight management service	NA	NA
CASEIEYFS Gap	<b>NA</b>	Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean (2019/20 academic year)	NA	NA
ASCOF 2Cii	<b>NA</b>	Delayed transfers of care from hospital and those which are	NA	NA

		attributable to adult social care, per 100,000 population		
SE KS2	NA	The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2 (2020/21 annual)	NA	NA
SE KS2Mnt	NA	The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2 in Maintained Schools Only (2020/21 annual)	NA	NA
SEKS4A8	NA	Average attainment 8 score (2020/21 annual)	NA	NA

## Strategic Risks

The quarter 2 21/22 strategic risk register is attached at Appendix 5. The register shows all strategic risks together with mitigation in place to minimise impact and likelihood. The risks pertaining solely to this council priority are shown below (full details in Appendix 5).

Reference	Risk Register Page (app 5)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR09A NEW	18	Changing Demographics Meeting the needs of Older People and Working Age Adults	Director of People – Children and Adults Services	BII	L – high I – major
SR09B	25	Keeping vulnerable adolescents safe Failure to meet the needs of children and young people	Director of People – Children and Adults Services	BII	L – high I – major
SR26	36	Non-delivery of Children's Services Improvement	Director of People – Children and Adults Services	CII	L – significant I – major

Reference	Risk Register Page (app 5)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR39	58	Financial Pressures on SEN Budgets	Director of People Assistant Director Education and SEND	BII	L – high I – major
SR52	90	A new severe pandemic, e.g. flu, Covid-xx, MERS or other, more serious than Covid-19	Director of Public Health	BI	L – high I – catastrophic

The following risks pertain to all priorities:

Reference	Risk Register Page (app 5)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR03B	4	Finances	Chief Finance Officer	AI	L – very high I – catastrophic
SR46	10	Medway's Economic Recovery from Covid19	Assistant Director Regeneration	BII	L – high I – major
SR32	39	Data and information	Chief Finance Officer, Director of People	CII	L – significant I – major
SR36	44	Alternative service delivery models	Assistant Director Regeneration, Chief Finance Officer	BIII	L – high I – moderate
SR37	50	Cyber Security	Chief Finance Officer	CI	L – significant I – catastrophic

Reference	Risk Register Page (app 5)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR02	61	Business continuity and emergency planning	Director of Place and Deputy Chief Executive, Chief Finance Officer	DII	L – low I – major
SR49	80	Income Reduction due to Covid19	Chief Finance Officer	BII	L – high I – major

## Council Plan Outcome: Healthy and active communities

### Programme: Improving everyone's health and reducing inequalities

#### Council Plan Measures

#### PH13 Rate per 100,000 of self-reported 4 week smoking quitters aged 16 or over

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q1 2021/22	68	91	Green	Maximise	IMP	IMP
Q4 2020/21	567	391	Red	Maximise	DET	DET

#### Comments

Data runs a quarter arrears. In Q1 2021/22, so far there have been 348 quit attempts and 200 quits, providing a 57% success rate. These figures are provisional as the official Stop Smoking Services Quarterly Return has been delayed by NHS Digital this quarter. The core team have been offering face-to-face service provision during Q1, however telephone support remains the most popular way to access the service. In addition, residents are offered a Text to Quit app. The pregnancy team have been offering remote options including digital online video conferencing and have been planning their return of face-to-face delivery of service, which will commence in Q2.

Pharmacies, and in particular General Practitioners (GPs), are still facing increased pressure and capacity issues as a result of the Covid19 pandemic. Therefore, the

service hasn't yet resumed across all sites. Both workstreams continue to refer into the core team.

#### PH14 Excess weight in 4-5 year olds

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2020/21	22.4%	NA	NA	Minimise	NA	NA
2019/20	22.4%	25.5%	Red	Minimise	DET	DET

#### PH15 Excess weight in 10-11 year olds

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2020/21	34%	NA	NA	Minimise	NA	NA
2019/20	34%	36.9%	Red	Minimise	DET	DET

#### Comments

Rates of children classified as "overweight" and "obese" are monitored through the National Child Measurement Programme (NCMP) which is delivered through schools. Children's weight and height are measured in reception class (ages 4-5) and again in year 6 (ages 10-11). For children in reception year, the rates of those with excess weight is 25.5% in Medway for 2019/20 (increasing from 23.9% from the previous year), which is above the England average of 23%.

Obesity is a complex problem with multiple causes and significant implications for health and beyond. To tackle the increasing issue of obesity in children and adults, national and local action is needed now. With no one single solution available, tackling such an ingrained problem requires a long-term, system-wide approach that makes obesity everybody's business. Medway Council's Public Health team have developed a whole system approach to tackling obesity, based on Public Health England's recently published whole system obesity guidance. Medway Council provide a wide range of services to prevent and treat childhood obesity including:

- A comprehensive range of family and adult support services for tier 2 and tier 3 weight management, offering free support services for people at varying levels of excess weight.
- Healthy eating and cookery programmes for families and children.
- Regular promotion of national and local campaigns such as Sugar Smart, Change4Life and the Beside You breastfeeding campaign.
- A planning guidance note that restricts hot food takeaways within a 400m radius of schools.
- Providing a wide range of training to professionals and volunteers on subjects like healthy eating and obesity.
- Commissioning a 0-19 provider to include healthy weight as a priority in health visiting and school nursing contracts.
- The coordination of an annual healthy weight summit that encourages as many public, private, voluntary, and academic sector partners to promote this agenda and take their own actions forwards.

- A Better Medway workplace programme, that supports workplaces to create healthy workforces.
- Free swimming for under 16s.
- Multiple sport and physical activity opportunities within schools and in community settings.

Wider system action is integral if we are to realise the national aspiration of halving childhood obesity by 2030. The Medway Healthy Weight Network and its sub-groups are one vehicle where this action can be taken forward. The network has stated the following priorities for 2021/22:

- Increasing the volume of peer supporters to improve breastfeeding rates.
- Enhanced activity for the infant feeding communication campaigns.
- Achieving a higher level of Baby Friendly Accreditation in acute and community settings.
- Cooking on a budget classes.
- Developing and marketing culturally sensitive Eatwell guidance.
- Improving the whole school food approach.
- Enhancing the newly established Physical Activity Alliance and the partnership working between the group.
- Understanding and addressing the barriers of why specific groups have the lowest physical activity levels.

#### PH17 Breastfeeding initiation

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	70%	72.26%	Green	Maximise	IMP	IMP
Q1 2021/22	70%	70.3%	Green	Maximise	IMP	IMP

#### Comments

Medway NHS Foundation Trust record breastfeeding initiation rates for all newborn infants. Evidence shows that breastfeeding gives children the best start in life and has health benefits for the mother. In Q2, we had the highest rates reported for over two and half years.

#### PH23 Dementia friendly settings

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	2	3	Green	Maximise	NA	IMP
Q1 2021/22	NA	NA	NA	Maximise	NA	NA

#### Comments

The assessment of dementia friendly settings has been incorporated into the Non-Visible Disabilities (NVDi) project which launched at Rochester Cathedral on 3 September 2021. Several premises on Rochester High Street have made

adaptations which satisfy "working towards dementia friendly" status as well as increasing inclusivity for those living with other NVDi. To date, three have been issued with stickers and this is expected to increase over the remainder of the year.

### **PH8 Percentage of children and young people achieving a lifestyle improvement as a result of completing a young people weight management service**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	75.0%	NA	<b>NA</b>	Maximise	NA	NA
Q1 2021/22	75.0%	NA	<b>NA</b>	Maximise	NA	NA

#### **Comments**

Please note, performance has been directly impacted by national regulations that required the Public Health team not to undertake any work in these areas. The status for this indicator has been temporarily removed due to the impact of Covid19.

Plans for our programmes are already in place to recommence in the coming weeks. There is evidence of recovery as referrals into our Children's Services are now increasing following recent National Child Measurement Programme (NCMP) measurements being undertaken by the School Health team. Several children have booked on the current courses planned. The Tri courses are 12 weeks long, and further courses are being planned to accommodate the increase in referrals following a review of processes for referral.

### **Supporting Healthy Weight**

Medway Council received an adult weight management grant to enhance their tier 2 weight management offer for adults. This grant is being used to double the existing capacity for weight management services and provide new options for people who want to lose weight. In August, a new Man Vs Fat football league kicked off in Rainham, with a third planned for January. Two brand new digital support services launched on 1 October after concluding a commissioning process. The Healthy Way team are also reaching out to third sector groups and organisations to provide tailored weight loss support for communities who have higher obesity rates and do not routinely access specialist support. This includes people living with a physical or learning disability and ethnic minority residents.

As part of the NHS Population Health Management work, obesity has been chosen as a priority group for both the Integrated Care Partnership (ICP) place-based programme and the Primary Care Network (PCN). Medway and Swale ICP is developing an initiative to support children living with obesity and a co-morbidity, and Medway Central PCN is developing a new initiative to support working age adults who have a high weight and hypertension. The intervention design process commenced in October.

## Council Plan Outcome: Resilient families

### Programme: Together We Can - Children's Services

#### Council Plan Measures

**A1** The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	450	461	Amber	Minimise	IMP	IMP
Q1 2021/22	450	503	Red	Minimise	IMP	IMP

#### Comments

The 3-year average has decreased to 431 days, an improvement on the Q2 outturn. This has resulted in both short- and long-term trends changing to show positive movement and the status has moved from red to amber.

#### Benchmarking

The latest national benchmark is 486 days and the statistical neighbour outturn is 440. The South East benchmark is 529.

#### Actions

Medway has now joined with Kent and Bexley into a Regional Adoption Agency (RAA) so the service will work through the RAA to identify adoptive families in a timely way. Panels are held weekly which ensures that children are matched without delay where suitable adopters can be found within the resources of the Adoption Partnership (AP). As this is the 3-year figure this involves children adopted both before and after the AP went live although obviously not so many since.

In addition, Covid19 has affected the length of proceedings for many recent children placed and adopted.

The current rolling 12-month figure is 409 days (the A1 figure is 36 months) which is longer due to delays in court.

**CSC0004** Number of LAC per 10,000 children

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	70.0	70.5	Amber	Minimise	DET	DET
Q1 2021/22	70.0	68.9	Green	Minimise	DET	IMP

### Comments

Currently there are 449 children in care, which is a rate of 70.5 per 10,000. There has been a rise on the Q1 outturn, however numbers of children in care are lower than June last year, by 4% (20 children).

### Benchmarking

Nationally there are 65 Looked After Children (LAC) per 10,000 population, Our statistical neighbours have a figure of 74 per 10k. However, the rate in the South East is lower than in Medway, at 53 per 10,000 population. We are updating our LAC (Children in our Care) Strategy and our Sufficiency Strategy to include how we will work towards rehabilitation of children and young people safely, where appropriate, to their families. We will also focus on undertaking effective work with those children/young people on the 'edge of care', to seek to reduce our Children In Care (CIC) population over the next year.

### Actions

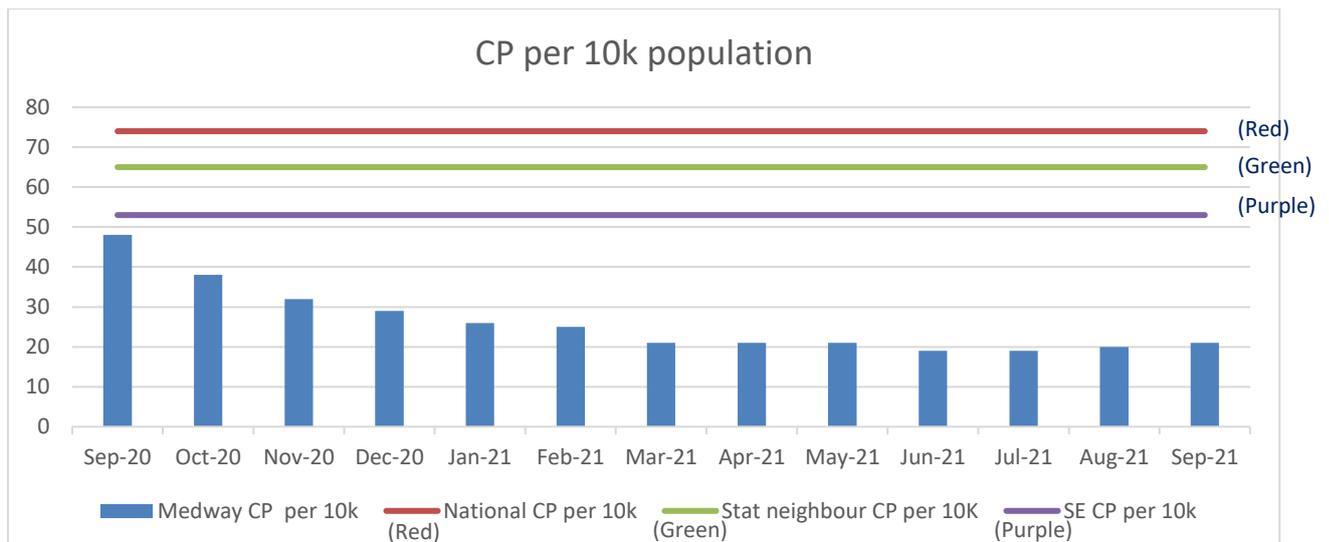
The number of CIC did show a small reduction in August, with 436 children in care. This brings us back to the figure at the beginning of 2021 but one that is down by more than 20 on the position a year ago. Over the last month there have been more children exiting care (14) than coming into care (10). Work to strengthen parenting support, in order to target children at risk of coming into care and children getting ready to return home is planned and will potentially have an impact in the long term.

### CSC0006 Number of CP per 10,000 children

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	65.3	21.0	<b>Green</b>	Minimise	DET	IMP
Q1 2021/22	65.3	19.0	<b>Green</b>	Minimise	IMP	IMP

### Comments

Currently there are 131 children on a Child Protection Plan. This equates to a rate of 21 per 10,000, a small increase since Q1, relating to 12 children.



### Benchmarking

Medway is below the latest National and Statistical neighbour rate, of 43 per 10,000 and South East rate of 41.

### Actions

The focus in the Improvement Plan on improving quality of practice, introducing additional scrutiny of Child In Need plans and working proactively with adolescents, has led to this reduction, and brought Medway below national and statistical neighbours.

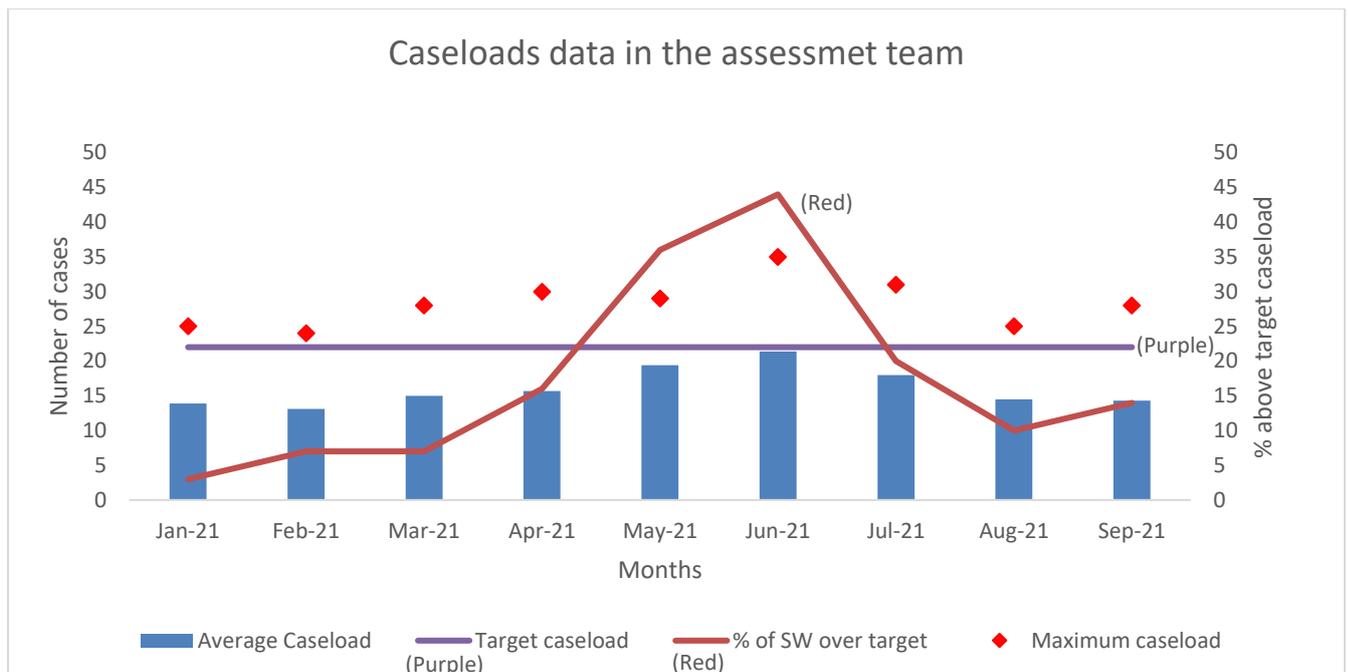
Decision making has been tested by our Partner in Practice, Essex, and decisions to end plans were found to be appropriate. The service is continuing to monitor progress against this and reports monthly to the Improvement Board.

### ILAC1 Average Caseloads in Assessment teams

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	22	14.3	Green	Minimise	IMP	IMP
Q1 2021/22	22	21.4	Green	Minimise	DET	DET

### Comments

The snapshot shows the average caseload in the assessment teams is 14.3 at the end of Q2, a decrease from 21.4 last quarter. Currently 14% of social workers are over the target caseload of 22, with the highest caseload at 28. This is a considerable improvement from the position three months ago.



### Actions

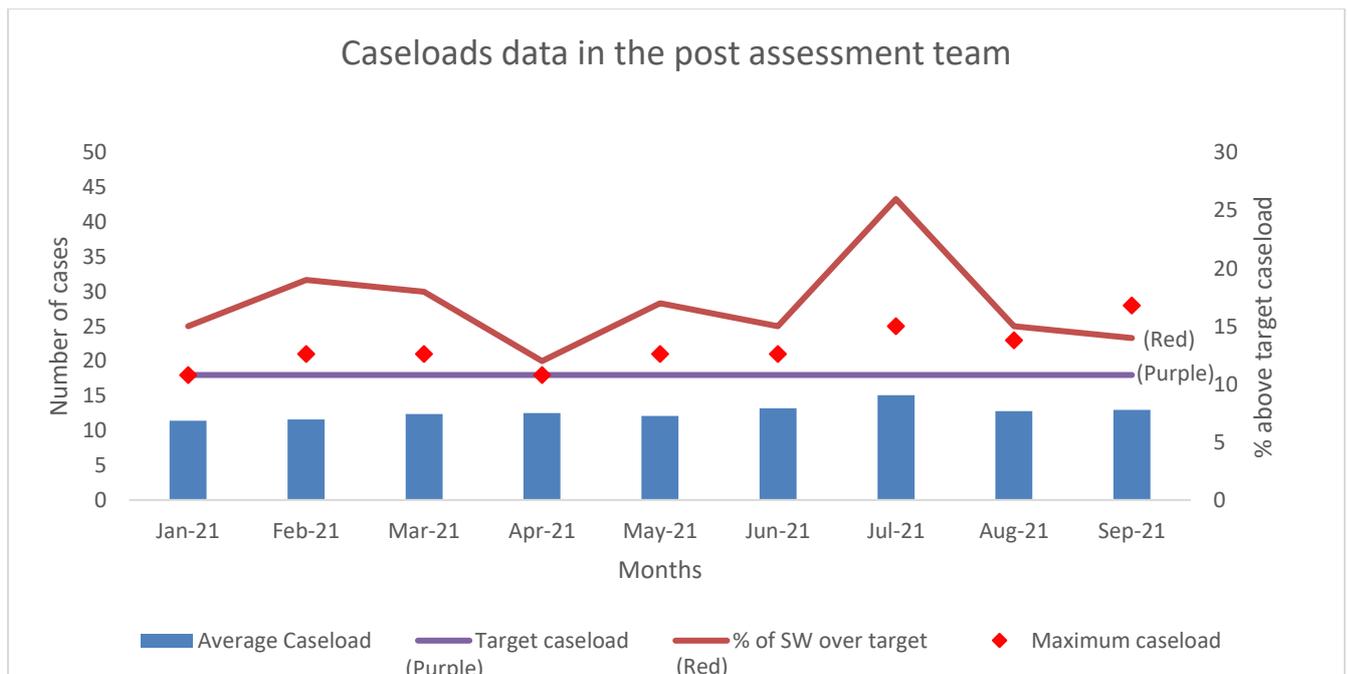
Caseloads in Assessment have decreased compared with the previous quarter as we have managed to recruit to most vacancies and at the same time, we have seen a decrease in the number of referrals we received. In some teams, caseloads remain over average due to locum workers leaving with short notice and their work needing to be reallocated to the other workers in the team. The team managers and the Group Manager have been able to offer supervision and additional support by way of group supervision and case mappings to enable workers to manage increased demands.

### ILAC2 Average Caseloads in Post Assessment teams

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	18	13	Green	Minimise	IMP	DET
Q1 2021/22	18	13.4	Green	Minimise	DET	IMP

### Comments

The snapshot shows post assessment social work teams (Areas CS Teams 1-8) have an average caseload of 13.0, a small decrease on the Q1 outturn. This remains below target. The highest caseload is 28 and 14% of social workers in these teams have caseloads over the target.



### Actions

The caseloads in the Children Social Work teams are on average below target. There are currently six unfilled posts in the Children Social Work teams meaning that, in effect, we are operating with only seven Children Social Work teams out of eight. The vacancies are due to permanent workers leaving to become locum or pursuing career progression opportunities. We have been unable to recruit to the vacancies; there has been a relatively lower number of locum and permanent candidates that have shown an interest in these positions. We are continuing to work with agencies to attract suitably experienced practitioners to these posts.

**ILAC3** Completed initial child and family assessments which started as S47, where the child was visited within 1 working day.

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	90%	85%	<b>Red</b>	Maximise	STATIC	DET
Q1 2021/22	90%	85%	<b>Red</b>	Maximise	DET	DET

### Comments

The end of quarter snapshot shows that 85% of assessments were visited within 1 working day. This is the same as in Q1. During the quarter the average rate was just over 88%, with 100% of children seen within one working day in July.

### Actions

The exceptions to completing S47 visits in timescales refer to a small number of families; the visits were late by one or two working days. The delays were due to difficulties locating families, workload challenges and staffing difficulties.

We continue to review this indicator regularly at Performance Clinics. Where a delay is identified, each case is scrutinised and managers records oversight on the child files to account for the delays and to ensure appropriate safety measures are in place.

#### ILAC4 **Completed initial child and family assessments which started as S17, where the child was visited within 5 working days.**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	85%	86%	<b>Green</b>	Maximise	IMP	IMP
Q1 2021/22	85%	79%	<b>Red</b>	Maximise	IMP	IMP

### Comments

The end of quarter snapshot shows 86% of S17 assessments were visited within 5 working days. This is an increase on the Q1 outturn.

### Actions

The exceptions for S17 visits are due to difficulties locating some families or engaging them in the assessment process. We continue to review this indicator regularly at Performance Clinics. Managers will maintain overview and scrutiny of all delays and impact on children.

#### ILAC5 **% of children with long-term fostering as a plan, where the child, carer and service have agreed for the placement to last until the child is ready to leave care.**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	60%	63%	<b>Green</b>	Maximise	IMP	IMP
Q1 2021/22	60%	62%	<b>Green</b>	Maximise	IMP	IMP

Target has since been increased to 70% to enable ongoing improvement

### Comments

There has been a small rise in the proportion of children for whom permanency has been agreed to 63% and is above the target of 60%. Year-on-year the proportion of children with a permanency plan has risen by 2 percentage points. Achieving permanency for children is a key issue in the Improvement Plan and mechanisms

have been put in place to review permanency plans and to strengthen the work of the fostering panel to continue to improve on this indicator.

Group Managers for Adoption/Fostering and Children in Care are jointly responsible for the tracking of permanency.

### Actions

Actions include to:

- Fully implement the Permanency Policy, and convene regular permanency panels.
- Implement the Fostering Strategy to increase supply, choice, and support for carers.
- Work with Independent Reviewing Officers (IROs) to ensure all children and young people have a permanence plan, including looking to those children/young people who can safely return home, with effective support in place.

### ILAC6 Rate of open CIN cases per 10,000

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	382	273	Green	Minimise	IMP	IMP
Q1 2021/22	382	301	Green	Minimise	DET	IMP

### Comments

The rate of Children In Need (CIN) per 10,000 has fallen since Q1 with 178 fewer children counted as CIN than at the end of June. There are 17% fewer children counted as CIN than in September 2020. Medway remains below all of our comparator groups.

A child In Need is defined under the Children Act 1989 as “a child who is unlikely to reach or maintain a satisfactory level of health or development, or their health or development will be significantly impaired, without the provision of services, or the child is disabled.” This includes all Looked After Children and all children on a Child Protection Plan as well as other children supported by Social Services who are not looked after on a Child Protection plan.

### Benchmarking

Nationally there are 324 CIN cases per 10,000 population. This is slightly higher at 331 for our statistical neighbour group and at 304 in the South East.

### Actions

Ensuring children can access the right service at the right time is part of the vision for the service and we have recently reviewed, in consultation with partners, the threshold for statutory service provision.

We are continuing to review through audit and dip sampling the decisions made by team managers upon completion of Child and Family Assessment to make sure that children and families are offered support when this is needed.

### **ILAC7 The percentage of CSC Audits graded good or outstanding**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	80%	14%	<b>Red</b>	Maximise	IMP	IMP
Q1 2021/22	80%	7%	<b>Red</b>	Maximise	IMP	IMP

#### **Comments**

There were 29 moderated audits in the quarter; 14% (4) were graded good, 38% (11) were inadequate and 48% (14) required improvement.

The percentage of good audits has doubled since Q1.

#### **Actions**

Our audits are selected from cases across a range of services offered to children across Medway, including Child Protection, Children in Care (Children Act 1989, s.20 & s.31), Children in Need, Children with Disabilities (0-25 Disabilities Service), Adolescent and 16+ Care Leavers Service, and the Fostering and Youth Offending Team (YOT). Currently 100% of audits are subject to moderation. The moderator does not directly line manage the case being moderated and this allows independent scrutiny and autonomy. As our trajectory for improvement goes up, we anticipate moving to a position where we moderate 50% of audits to maintain a level assurance but no longer 100% moderation. Regular audit training continues to be rolled out for auditors and moderators which strengthens the roll that audit plays in practice improvement.

### **N23 The percentage of children social care substantive posts not filled by permanent social workers**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	25%	22%	<b>Green</b>	Minimise	DET	DET
Q1 2021/22	25%	15%	<b>Green</b>	Minimise	IMP	IMP

#### **Comments**

Currently there are 54 social care posts not filled by permanent social workers. Of these 7.5 are managerial posts and 46.5 social work posts.

## Programme: The best start in life

### Council Plan Measures

#### CASEIEYFS Gap Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2019/20 Academic year	30%	NA	<b>NA</b>	Minimise	NA	NA
2018/19 Academic year	30%	28.7%	<b>Green</b>	Minimise	IMP	IMP

#### Comments

Due to the pandemic there is no data for this measure for the academic year 19/20.

#### PH16 Smoking at time of delivery (SATOD)

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q1 2021/22	16%	14.36%	<b>Green</b>	Minimise	DET	IMP
Q4 2020/21	17.5%	11.6%	<b>Green</b>	Minimise	IMP	IMP

#### Comments

Data runs a quarter in arrears. As in 2020/21, data reported would normally represent Smoking at time of delivery (SATOD) prevalence for the whole of Kent & Medway in line with the new Clinical Commissioning Group (CCG) footprint. However, NHS Digital publication of Q1 2021/22 data has been delayed therefore this submission reflects overall Medway (NHS) Foundation Trust (MFT) data (Medway and Swale footprints). Work is ongoing with newly appointed Smoking in Pregnancy Specialist Midwife and Intelligence Teams to identify a process to collect quarterly data for the Medway footprint only.

The Medway Stop Smoking Service has maintained effective service delivery throughout the Covid19 pandemic and there are plans to return to offering face-to-face support from September 2021. We have continued to work effectively with midwifery colleagues and despite extreme pressures in the acute setting we have received a total of 174 referrals this quarter - a 20.8% increase on the same period last year (2020/21).

## Healthy Child Programme

The Health Visiting service continues to operate face-to-face as standard. Virtual appointments can be accommodated if requested. In Q2 coverage for new birth visits and 6-8 week checks reduced slightly compared to the previous quarter, but remains in line with Council Plan targets. This is due in large part to a number of 'did not attends' (DNAs). Medway Community Healthcare have responded by setting up Saturday clinics to increase access, reduce DNAs, and maximise uptake.

Medway Community Healthcare continue to provide a Clinical Commissioning Group (CCG) funded tongue tie service for any children born at Medway Maritime Hospital.

Demand for School Nursing services remains high. Medway Community Healthcare have recruited four additional nurses to support schools with mental health and wellbeing. This service will complement the Mental Health School Support team to maximise coverage across Medway.

School nurses now have termly meetings with all schools to identify children with additional needs and agree a support plan.

The Medway Children and Young People's Consultation and Engagement Framework and Toolkit has been produced and received positive feedback from the Medway Safeguarding Children Partnership (MSCP) Learning Lessons Subgroup. The intention of this document is to ensure, as an authority, Medway's children and young people are included in discussions about their lives. Connecting children and young people with the adults that make the decisions that affect them locally ensures parity in representation for children and adults throughout Medway Council's plans and services.

## Council Plan Outcome: Older and disabled people living independently in their homes

### Programme: Improve support for vulnerable adults by working with partners and communities

#### Council Plan Measures

#### ASCGBT001 % of Long term packages that are placements

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	30%	29.7%	<b>Green</b>	Minimise	DET	DET
Q1 2021/22	30%	29.1%	<b>Green</b>	Minimise	DET	DET

### Comments

There are some fluctuations in the number of clients in long term services but a 3.5% rise over the quarter of the number of clients in placements, therefore this measure remains below target but has risen. Currently there are 822 clients in Residential and Nursing homes and a total of 2,768 clients receiving long term care.

### Benchmarking

National data for 2019/20 for long term clients in placements is 30.1%; no change from the 2018-19 figure.

Whilst the long-term expectation is that ongoing demographic changes, in particular those relating to an ageing population, will impact on the number of placements needed, numbers of clients in placements are currently lower than pre-Covid19 levels.

### ASCOF 1C(2i) Percentage of clients receiving a direct payment for their social care service

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	30%	28.5%	Red	Maximise	DET	DET
Q1 2021/22	30%	29.1%	Amber	Maximise	DET	STATIC

### Comments

There has been a drop in the proportion of clients receiving long-term services (denominator) as an ongoing direct payment (numerator). 28.5% represents 564 individuals, which, whilst is a rise in the actual number is not enough of an increase to keep pace with the rise in the denominator. Currently 99.7% of clients receive self-directed support.

Between the period 1 July to 30 September the team received 242 new referrals for a direct payment. 55% were referrals for a child direct payment/short break, 26% were for a carers Direct Payment (DP) and only 19% were for an adult DP.

During the months of July, August, and September the team prioritised children's direct payment and short breaks to ensure that disabled children and their families had funding to purchase short breaks during the school holidays.

There is a recognised shortage of staff within the care sector which is having an impact on setting up direct payments.

### Benchmarking

Nationally, and for the South East, 27.9% of clients with an ongoing long-term service receive a direct payment; this is a drop on 2018/19 from 28.3% and 29.5%. Our statistical neighbours' performance is higher at 30%.

## Actions

The team will work with locality teams to ensure that they are aware of the benefits of receiving a DP and promote referrals to the Self Directed Support (SDS) team.

The team have streamlined the short breaks process to ensure quick turnaround of all short breaks referrals; the team can now focus resources on setting up Adult DP referrals.

SDS is to work with performance colleagues to ensure that DP data is accurate and recording is up-to-date.

We are recruiting a Variations Administrator to support the Brokerage team to process all variation requests.

The team are focusing on securing additional carer capacity by nurturing the peer-to-peer network. We are seeing a return on this investment of SDS time and resources via the securing of approximately two carers per week to the pool of Personal Assistants (PAs). The team have provided intensive support to the securing of alternative POC during a market shortage and have worked with PAs to develop microenterprises that can provide flexible and bespoke support.

### ASCOF 1G (n) Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	70%	70%	Green	Maximise	DET	STATIC
Q1 2021/22	70%	71%	Green	Maximise	DET	IMP

## Comments

In June, 71% of adults with a learning disability lived in their own home or with their family. This has dropped marginally to 70% this quarter. In September 2020 this measure was at 58%. As such, in the last year, there has been over a 20% improvement. There will always be a requirement for some clients to be accommodated outside of the home environment.

## Benchmarking

The current national outturn is 77.3% and our statistical neighbours' is 83.5% (2019/20 data).

### ASCOF 2A(1) Permanent admissions to care homes per 100,000 pop – 18-64

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	3.5	6.5	Red	Minimise	NA	DET

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q1 2021/22	3.5	NA	<b>NA</b>	Minimise	NA	NA

### Comments

Please note the target is apportioned per quarter.

There have been 16 admissions so far this year. This means that the full year rate is 9.5 per 100,000 and is in excess of the half year target of 7. To hit the full year target there needs to be less than 24 admissions of under 65s.

### Benchmarking

Nationally the benchmark is 14.6 per 100,000 for the full year, just under 3.7 per 100,000 for each quarter and for our statistical neighbours the figure is 13.8 (a little under 3.5 per 100,000).

### Actions

The service has seen an increase in the number of individuals with higher levels of need. Working with our commissioning colleagues, we will continue to identify and commission further appropriate alternative forms of accommodation with a view to ensuring that the numbers requiring care home admissions is as low as possible.

### ASCOF 2A(2) Permanent admissions to care homes, per 100,000 pop – 65+

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	154.5	86.1	<b>Green</b>	Minimise	IMP	IMP
Q1 2021/22	154.5	150.2	<b>Green</b>	Minimise	IMP	DET

### Comments

Please note the target is apportioned per quarter.

39 admissions have been recorded in Q2, so far. This equates to 86.1 admissions per 100,000 population, which is under target. However, we can expect this to rise as packages are added retrospectively.

Currently, this year, there have been 107 65+ admissions which equates to 236.3 per 100k population. This is below target. The target rate allows for 280 admissions per year so currently the number of admissions is positive.

### Benchmarking

The National rate of admissions is 584. This equates to 146 per quarter. Our statistical neighbours' 2019/20 outturn is 595.2 (148.8 per quarter).

**Actions**

The service is currently recruiting an administrator to support the Brokerage team to process all recording of placements in a timely way.

<b>ASCOF 2Cii</b>	<b>Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population</b>
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Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	4.1	NA	<b>NA</b>	Minimise	NA	NA
Q1 2021/22	4.1	NA	<b>NA</b>	Minimise	NA	NA

**Comments**

Data collection has been suspended by Central Government.

**Social Isolation**

Medway Council, through its Better Connected Fund, is supporting ten community groups to deliver activities aimed at reducing social isolation and loneliness. The diversity of this delivery includes making planters for people living in confined spaces, a gardening project for stroke survivors, indoor bowls mats, and digital inclusion for Black and Asian Minority Ethnic (BAME) groups across Medway. As restrictions reduce, the Chatty Cafés and Places of Welcome are returning to face-to-face sessions. It is planned to use these spaces and opportunities to develop our 'digital champions' initiative and work to reduce digital exclusion and improve community confidence in using technology and being online. The Chatty Cafés are also providing an ideal opportunity for social prescribing referrals and engagement with clients by link workers and project officers. The issue of social isolation and loneliness has been promoted at a series of events including the Medway Mile, welcome events at the three Universities, and freshers' events at Mid Kent College.

Social isolation and loneliness training modules continue to be delivered. These include internal staff, and staff and volunteers from partner agencies and projects. 35 people have attended the two recent events.

Our Social Prescribing team continues to take referrals and help people find the meaningful connections that are important to everyone. This work further helps to reduce social isolation across Medway. Link workers are supporting clients to re-engage and access activities, increase confidence, and grow social connectivity.

## Council Plan Outcome: All children achieving their potential in schools

### Programme: Raising aspiration and ambition

#### Council Plan measures

#### CA13 The percentage of children permanently excluded from school (upheld only)

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	0.02%	0.01%	<b>Green</b>	Minimise	STATIC	DET
Q1 2021/22	0.02%	0.01%	<b>Green</b>	Minimise	STATIC	DET

#### Comments

Please note, the annual target of 0.06% is apportioned across each quarter.

The low numbers of exclusions this quarter mean that the actual figures have been redacted.

Once all pupils returned to school, the team members re-engaged with pupils in their home school settings.

#### Benchmarking

Nationally the rate of permanent exclusions is 0.06% (2019-20).

#### CASEIKS4 Ofsted Partnership measure: Percentage of all Secondary Schools judged good or better

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	85%	94.4%	<b>Green</b>	Maximise	STATIC	STATIC
Q1 2021/22	85%	94.4%	<b>Green</b>	Maximise	STATIC	STATIC

#### Comments

Of the 18 secondary schools in Medway, four are classed as outstanding, 13 are good and one is inadequate. This means that 17 of 18 are good or better. The inadequate judgment applies to the Waterfront UTC from its time as Medway UTC.

#### Benchmarking

Nationally this figure is 77% and the South East currently has 87.2% of schools graded good or better.

**Actions**

There have been no new inspections this quarter.

<b>CASEISPEC Ofsted</b>	<b>The percentage of special schools in Medway judged to be good or better</b>
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Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	90%	100%	<b>Green</b>	Maximise	STATIC	STATIC
Q1 2021/22	90%	100%	<b>Green</b>	Maximise	STATIC	STATIC

**Comments**

There have been no new inspections this quarter.

<b>EDU3(b)</b>	<b>The percentage of children who were persistently absent from school</b>
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Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	11.4%	20.2%	<b>Red</b>	Minimise	DET	DET
Q1 2021/22	11.4%	19.6%	<b>Red</b>	Minimise	NA	DET

**Comments**

This data is for terms 1 to 4 of the 20-21 academic year. The primary rate is 16.7% and the secondary rate 23.7%.

The statistical release for the 19-20 academic year was cancelled due to the effects of Covid19.

**Benchmarking**

The latest National Persistent absence rates are 13%, with primary at 10% and secondary at 16%.

**Actions**

All schools whose persistent absence is above the national percentage have been contacted and offered support and guidance from the local authority in addressing their persistent absence (PA) – this is not dependant on their purchasing our attendance advisory service.

**OfstedPrimMnt**      **The percentage of Maintained primary schools in Medway judged to be good or better**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	96%	96%	<b>Green</b>	Maximise	STATIC	STATIC
Q1 2021/22	93%	96%	<b>Green</b>	Maximise	STATIC	IMP

**Comments**

24 out of 25 Local Authority (LA) maintained primary schools are rated good or better, with four graded outstanding, and one requires improvement.

There have been no changes to Ofsted ratings this quarter.

**SE KS2**      **The percentage of children who the required standard or above in Reading, Writing and Mathematics at KS2**

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2020/21	65%	NA	<b>NA</b>	Maximise	NA	NA
2019/20	64%	NA	<b>NA</b>	Maximise	NA	NA

**Comments**

Due to Covid 19 there will be no Key Stage (KS2) data for the 19-20 and 20-21 academic year.

**SE KS2Mnt**      **The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2 in Maintained Schools Only**

Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2020/21	65%	NA	<b>NA</b>	Maximise	NA	NA

**Comments**

Due to Covid 19 there will be no Key Stage (KS2) data for the 20-21 academic year.

**SE2 OEPr**      **Partnership measure: Percentage of all Primary Schools judged good or better**

Quarter	Target	Value	Status	Aim to	Short Trend	Long Trend
Q2 2021/22	87.5%	88.2%	<b>Green</b>	Maximise	DET	DET
Q1 2021/22	87.5%	89.5%	<b>Green</b>	Maximise	STATIC	IMP

**Comments**

There has been one academy inspection this quarter.

Currently 67 schools are good and better; 8 are outstanding and 59 are good from a cohort of 76.

There are 51 academies. Of these 84.3% are good or better (four Outstanding and 39 Good), three require improvement and one is inadequate. 4 schools' categories have been excluded due to the Ofsted changes that affect newly converted schools.

**Benchmarking**

Nationally, this figure is 88% and the South East currently is 91%.

SEKS4A8		Average attainment 8 score				
Annual	Target	Value	Status	Aim to	Short Trend	Long Trend
2020/21	46.6	NA	<b>NA</b>	Maximise	NA	NA
2019/20	46.6	NA	<b>NA</b>	Maximise	NA	NA

**Comments**

Due to Covid 19 there will be no Key Stage 4 (KS4) data for the 19-20 and 20-21 academic year.