Dear madam

Thanks for the email. Yes it's confirmed Thanks
Sabulal

Sent from my iPhone

On 9 Nov 2020, at 15:45, Hopson, Lisa wrote:

Good Afternoon,

I understand from Kent Police that you have agreed to your operating schedule being amended with agreed conditions.

Can you please confirm that you are in agreement to your operating schedule being amended accordingly.

Kind Regards Lisa Hopson Licensing Officer Gravesham Borough Council

Email: lisa.hopson@gravesham.gov.uk

Gravesham Borough Council - *Delivering a Gravesham to be proud of* Civic Centre, Windmill Street, Gravesend, Kent DA12 1AU

Sent: Wed, 28 Oct 2020 14:43 Subject: 68 Avery Way

Good afternoon

Further to our earlier telephone conversation, I have been assigned the application for 68 Avery Way. In relation to this application Kent Police believe the below conditions would go some way to upholding the licensing objectives.

Conditions

- 1. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition.
 - 1. Cameras shall record all ingress and egress to the premises, fire exits and all areas where the sale and supply of alcohol occurs.
 - 2. Equipment must be maintained in good working order, with recordings correctly time and date stamped. Recordings MUST be kept in date order, kept for a period of 31 days and handed to police and authorised officers on demand.
 - 3. The premises licence holder must ensure at all times a DPS or appointed member of staff are on the premises and are capable and competent at downloading CCTV footage in a recordable format to the police and local authority on demand.
 - 4. The recording equipment and discs/tapes shall be kept in a secure environment under the control of the DPS or other responsible named individual.
 - 5. An operational daily log report must be maintained and endorsed by signature, indicating the system has been checked and is compliant. In the event of any failures, any action taken is to be recorded.
 - 6. In the event of technical failure of the CCTV equipment the premises licence holder or DPS must report the failure to the police licensing officer immediately. (licensing.north.division@kent.police.uk).

- 2. No alcohol to be displayed or stored on the shop trading floor area.
- 3. A 'clear glazing' policy shall be implemented at the premises above 1 metre and below 2 metres, so staff have an unobstructed view of the area outside the front of the premises through the glass looking into the street. The exception to this shall be the display of notices required by law and any required as a condition of this licence.
- 4. A Challenge 21 scheme shall be operated at the premises.
- 5. Training will be provided for all staff before they are allowed to sell alcohol and will include Challenge 21, proof of age, management conflict and refusals records. The training will be documented. The Premises Licence Holder or Designated Premises Supervisor will check that the training has been understood. The training will be repeated at least every 6 months. Records of training will be provided to Responsible Authorities and the Licensing Authority on request.
- 6. The premises licence holder or designated premises supervisor must keep a refusal register. Staff to be trained to complete a refusal book/record immediately after the refusal but no later than the end of their shift. The register must be kept on the premises and will detail: 1. Day, date & time of refusal. 2. Item refused. 3. Name or description of person refused sale. 4. Reason for refusal. Each entry is to be checked and signed by the DPS/Licensee no later than 1 week after the entry has been made. The register must be made available for police, police licensing officer and authorised officers from Medway Council on demand either electronically or by hard copy.

If you have any queries, please do not hesitate to contact me. Kind regards Clare

PC Clare McLean | Licensing Officer - Medway Community Safety Unit | Kent Police