

## Council Priority: PEOPLE

# Supporting Medway's people to realise their potential

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY  
MEETING

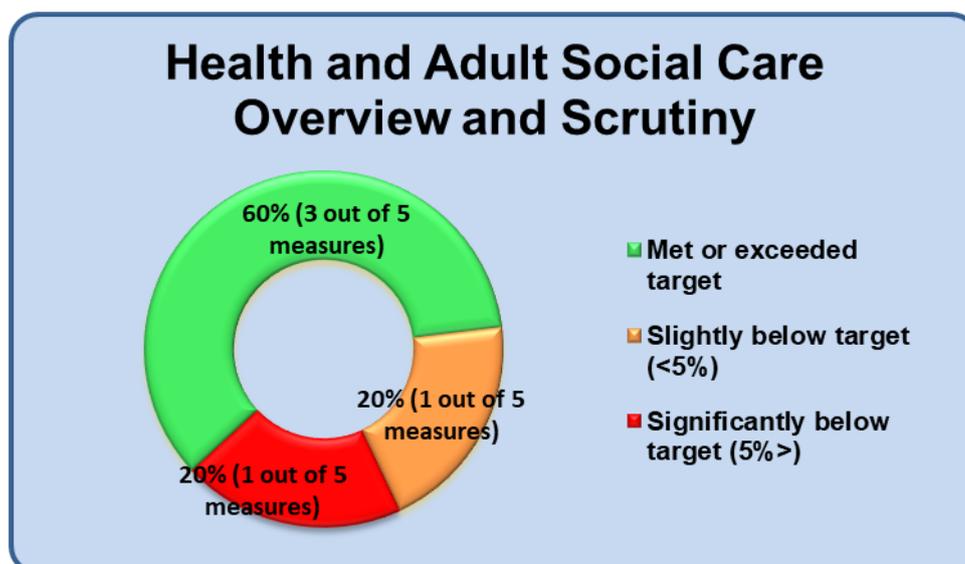
## Performance: Quarter 2 2020/21

Key

<b>Red</b>	significantly below target (>5%)	<b>Amber</b>	slightly below target (<5%)	<b>Green</b>	met or exceeded target
<b>Imp</b>	Improved	<b>Det</b>	Worsened	<b>Static</b>	Static

## Council Plan measures: summary performance

There are 7 Council Plan measures that fall under the remit of this committee. We are reporting on 5 as data for 2 measures is not available this quarter.



### Improved performance

- 60% (3 out of 5\*) improved long term (average of previous 4 quarters)
- 60% (3 out of 5\*) improved over the short term (since last quarter)

\*where data available

**Measures in target (green)**

Code	Status	Measure	Long Trend	Short Trend
PH26	Green	Healthy Settings programme	DET	IMP
ASCGBT001	Green	% of Long term packages that are placements	IMP	IMP
ASCOF 2A(2)	Green	Permanent admissions to care homes, per 100,000 pop – 65+	IMP	IMP

**Measures slightly below target (amber)**

Code	Status	Name	Long Trend	Short Trend
ASCOF 1G (n)	Amber	Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	IMP	DET

**Measures significantly below target (red)**

Code	Status	Name	Long Trend	Short Trend
ASCOF 1C(2i)	Red	Percentage of clients receiving a direct payment for their social care service	DET	DET

**Measures not available this quarter**

Code	Status	Name	Long Trend	Short Trend
ASCOF 2Cii	NA	Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population	NA	NA
ASCOF 2A(1)	NA	Permanent admissions to care homes per 100,000 pop – 18-64	NA	NA

## Strategic Risks

The quarter 2 20/21 Strategic Risk Register is attached at Appendix 2. The register shows all strategic risks together with mitigation in place to minimise impact and likelihood. The risks pertaining solely to this council priority are shown below (full details in Appendix 2).

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SR09A NEW	4	Changing Demographics of Older People and	Director of People	BII	L - high I - critical

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
		Working Age Adults			

The following risks pertain to all priorities:

Reference	Risk Register Page (app 2)	Risk	Owner	Current residual risk score	L-likelihood I-impact
SRO3B	7	Finances	Chief Finance Officer	A1	L – very high I - catastrophic
SR46	10	Medway's Economic Recovery from Covid19	Assistant Director Regeneration (Recovery Lead Officer for Medway Council)	B11	L - high I - critical
SR32	15	Data and information	Chief Legal Officer	C11	L - significant I - critical
SR36	19	Alternative service delivery models	Chief Legal Officer, Director of RCET	B111	L - high I - Marginal
SR37	23	Cyber Security	Chief Finance Officer	C1	L - Significant I - Catastrophic
SR02	29	Business continuity and emergency planning	Director of RCET	D11	L - low I - critical

## Council Plan Outcome: Healthy and active communities

### Programme: Improving everyone's health and reducing inequalities

#### Council Plan Measures

#### PH26 Healthy Settings programme

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	3	3	Green	Maximise	DET	DET
Q1 2020/21	7	8	Green	Maximise	DET	IMP

Despite a challenge due to the redeployment of staff for COVID-19 duties 3 organisations obtained awards in the Healthy workplace programme during Q1 (2 Silver, 1 Gold). 3 Organisations also achieved bronze during this time however this figure is not added to the total. A notable decline has been observed in businesses prepared to complete action towards award attainment due to COVID as they prioritise recovery and furlough return. The programme has however adapted its practice on assessment and developed support for local businesses to assist with pressures COVID presents. Q1 also saw the commissioning of this programme to delivery across Kent.

## Council Plan Outcome: Older and disabled people living independently in their homes

### Programme: Improve support for vulnerable adults by working with partners and communities

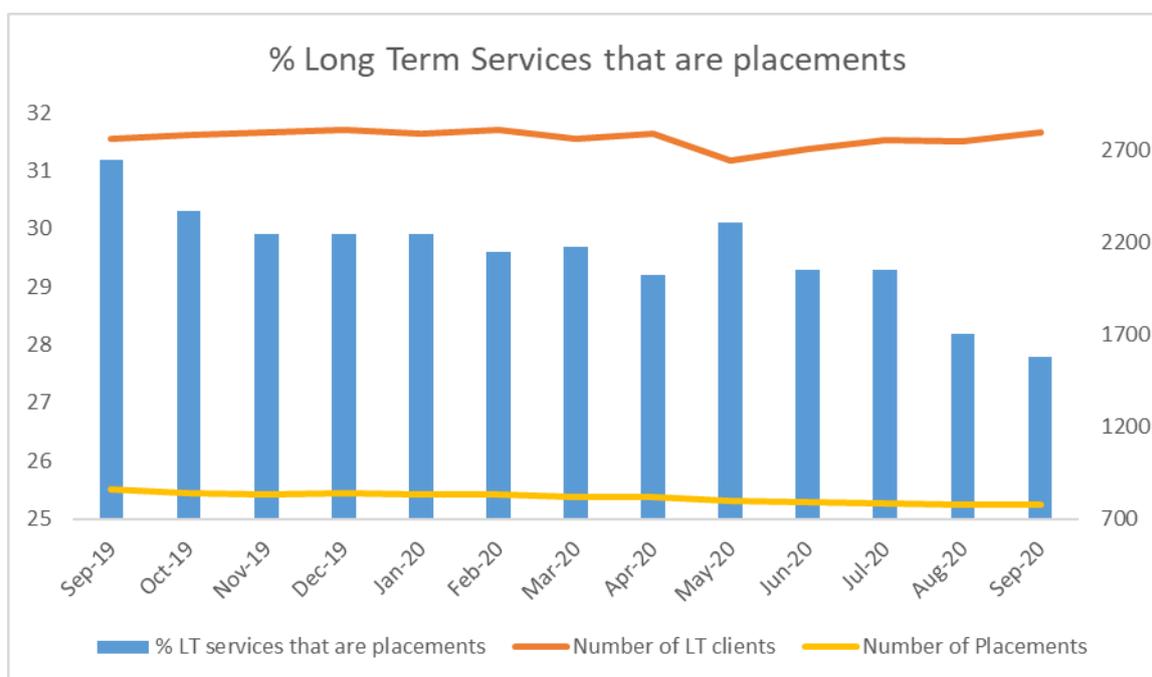
#### Council Plan Measures

#### ASCGBT001 % of Long term packages that are placements

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	30.0%	28%	Green	Minimise	IMP	IMP
Q1 2020/21	30.0%	29%	Green	Minimise	IMP	IMP

## Comments

The proportion of long term services that are placements has dropped, for the second quarter, by 1 pp to 28%. This is 3pp below the rate in September 2019. Currently there are 776 clients in residential and Nursing homes and a total of 2796 clients receiving long term care. There are 84 (10%) fewer clients in residential and nursing homes now, than at the end of September 2019, there are also slightly more clients receiving long term care (1%).



## Benchmarking

Nationally 30% of long term clients are in placements, however this is the 2018-19 figure.

Whilst the long term expectation is that ongoing demographic changes, in particular those relating to an ageing population, will impact on the number of placements needed, the current Covid 19 situation may be impacting the numbers currently being admitted to and in placements.

## ASCOF 1C(2i) Percentage of clients receiving a direct payment for their social care service

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	30.0%	28%	Red	Maximise	DET	DET
Q1 2020/21	30.0%	30.2%	Green	Maximise	IMP	IMP

## Comments

During the quarter the percentage of clients receiving a direct payment has dropped and now sits at the same level as in September 2019. Whilst the number of clients

with an ongoing DP remains stable at about 570 it does not increase in step with the rising number of clients receiving a long term service.

### Benchmarking

Nationally 28.3% of clients with an ongoing long term service receive a direct payment, which means that Medway is now below the national average. The South East average is slightly higher at 29.5% and our statistical neighbours' performance is 30.3%.

In Medway 99.7% of clients receive their long term services via Self Directed support. This is better than the national rate of 89%.

### Actions

Following the coronavirus outbreak staff in the Self Directed Support Team were redeployed to support core functions. As a result, we are likely to see a decline in Direct Payment uptake. However, as we move into our recovery phase, we will refocus and pick up on the actions we agree as a result of the deep dive.

### ASCOF 1G(n) Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	70.0%	67%	Amber	Maximise	IMP	DET
Q1 2020/21	70.0%	68%	Amber	Maximise	IMP	IMP

### Comments

There has been a small drop in the proportion of LD clients living in their own homes or with a family. A number of clients remain in long term placements which count negatively in this measure. These placements are, however, the best way to support these clients.

### Benchmarking

The current national outturn is 77.4%

### ASCOF 2A(1) Permanent admissions to care homes per 100,000 pop – 18-64

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	3.5%	redacted	NA	Minimise	NA	NA
Q1 2020/21	3.5%	3%	Green	Minimise	IMP	IMP

### Comments

Please note the target is apportioned per quarter. The full year target is 14 admissions per 100,000.

In the quarter there have been between 1 and n 5 admissions per 100,000 population recorded, as such the actual numbers are redacted. However, it is possible that the number of admissions will rise as records are updated retrospectively.

### Benchmarking

Nationally the benchmark is 13.9 per 100,000 for the full year, just under 3.5 per 100,000 for each quarter and for our statistical neighbours the figure is 14.2 (a little over 3.5 per 100,000)

### Actions

Increasing the possible alternatives to placements for younger adults continues to be a focus. Investment in our Shared lives service has seen a 33% increase in the number of long term Shared Lives carers over the last 12 months. For the last 6 months, 100% of potential long term shared lives placements have been used. This service can be used as an alternative to residential care for working age adults and supports people to live in a family home in the community.

### ASCOF 2A(2) Permanent admissions to care homes, per 100,000 pop – 65+

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	154.5%	54.3%	Green	Minimise	IMP	IMP
Q1 2020/21	154.5%	79.2%	Green	Minimise	IMP	IMP

### Comments

Please note the target is apportioned per quarter. The full year target is 618 admissions per 100,000.

In the last quarter there were 24 permanent admissions of 65+ clients to residential or nursing placements. Whilst better than the 154.5 per 100,000 population target, it should be remembered that this number will rise as records are updated. In the same quarter last year there were 65 admissions, a rate of 147 per 100,000.

### Benchmarking

The National rate of admissions is 579.4. This equates to 144.9 per quarter. Our statistical neighbours 2018-19 outturn of 633.3 (158.3 per quarter).

### Actions

We will continue to monitor the number of admissions closely. The evidence is that we are placing residents with a higher acuity of need and coupled with the impact, to date, of Covid 19 this is likely to significantly affect the number of placements made.

**ASCOF 2Cii Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population**

Quarter	Target	Value	Status	Aim to	Long Trend	Short Trend
Q2 2020/21	4.1%	NA	NA	NA	NA	NA

Data collection has been suspended by Central Government.

**Social Isolation**

- Work with community groups as part of their recovery plan to enable restart their activities that support social isolation.
- Offering support to community groups around being compliant and to explore alternative options to allow them to open up their service to the Medway community.
- Re-engaging people identified as isolated or vulnerable from the welfare support work to re-connect them to social prescribing activities and voluntary groups in Medway.
- Using technology to increase digital literacy to increase resilience and independence.
- Working with various BAME group to help identify barriers that could potentially create isolation.