

Appendix 12

Feedback from Trade Union – Unison

Hi Sam,

Medway Towns Unison LG Branch met today to catch up with reps across the council. We discussed how our reps. felt about the ongoing situation and what their experiences on the ground in their areas had been.

I am pleased to report that everyone was of the view that the council had responded really well to the crisis and that, in the instances that there were specific issues raised , these were resolved promptly and sensibly.

The regular dialogue has really helped the situation. Clear and responsive communication with the employer has enabled our reps. to do their jobs well and to assist staff that have been struggling .

A majority of our work during the lockdown has been 'hand holding', listening and reassuring staff and often explaining the reasoning behind some of the decisions the council has taken.

Across Medway some other employers have really shown their true colours so we are really pleased that the council has acted so well.

We would like our thanks to be passed on and hope that as the situation progresses we continue to work together to ensure the safety of our colleagues and the wider our Medway Community.

Best wishes

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