

# HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

15 JULY 2010

## WORK PROGRAMME

Report from: Neil Davies, Chief Executive

Author: Rosie Gunstone, Overview and Scrutiny Co-ordinator

### Summary

This report advises Members of the current work programme for discussion in the light of latest priorities, issues and circumstances. This report gives Members the opportunity to shape and direct the Committee's activities.

#### 1. Budget and Policy Framework

1.1 Under Chapter 4 – Rules, paragraph 22.1 (v) General terms of reference, each overview and scrutiny committee has the responsibility for setting its own work programme.

#### 2. Background

2.1 Appendix 1 to this report sets out the existing work programme for the Committee.

#### 3. Agenda planning meeting

3.1 Members will be aware that Overview and Scrutiny Committees hold agenda planning meetings on a regular basis. These give officers guidance on information Members wish them to provide when scrutinising an issue.

3.2. The agenda planning meeting took place on 25 June 2010 and it was agreed that the item on end of life care strategy would be delayed to the September meeting of the Committee and be replaced with an update on dementia.

#### **4. Cabinet forward plan**

- 4.1. There are no new items on the Cabinet forward plan relating to this Committee.

#### **5. Themed meeting on safeguarding vulnerable adults – 19 August 2010**

- 5.1. On 25 June a group comprising Councillors Avey, Carr, Val Goulden and Murray, the Chief Executive of NHS Medway, the Director of Children and Adults and the Overview and Scrutiny Co-ordinator discussed the potential scope for the themed meeting relating to safeguarding vulnerable adults. A proposed framework for the meeting is attached as Appendix 2, for approval by the committee.

#### **6. Work programming meeting**

- 6.1. It was suggested at the last meeting that a work programme meeting be held with the Chairman, Vice-Chairman and opposition spokespersons to plan items for the work programme for 2010-2011. The meeting was held on 25 June 2010 attended by Councillors Avey, Carr, Val Goulden and Murray, the Chief Executive of NHS Medway, the Director of Children and Adults and the Overview and Scrutiny Co-ordinator. Apologies were received from Cllr Sheila Kearney.
- 6.2. Discussion took place about the items currently listed on the work programme and it was accepted that with major changes proposed for the NHS and budget cuts across both health and social care, there would be a need to be flexibility about the items to be considered.
- 6.3. Concern was expressed that social care may not be achieving the profile it should with the committee, and there was a need to incorporate more scrutiny of social care.
- 6.4. Reference was made to the rising profile of dementia and the Chief Executive of NHS Medway stated this would be the subject of a number of reports to the Committee. Mental health was also referred to and the Overview and Scrutiny Co-ordinator confirmed that the review and redesign of acute mental health beds would need to be dealt with by a Joint Committee with Kent County Council as the issue covered Medway and Swale.
- 6.5. It was suggested that for items such as the update on primary angioplasty it would be helpful to collect monitoring/update items and put them together whenever possible.
- 6.6. With regard to the original hospital redevelopment proposals these are no longer being progressed due to budget constraints. The Chief Executive of NHS Medway will keep the task group on this issue informed about service planning issues.

- 6.7. The role of health and adult social care scrutiny and measuring the value added by it, was discussed and Members reflected on the work of the previous year and the difference they felt it had made to the residents of Medway.
- 6.8. It was agreed that it was necessary for scrutiny of particular subjects to be focussed around a particular point rather than always dealing with wider, more strategic issues. For instance in relation to dementia it could be helpful to consider concentrating debate on a question such as “how are Medway GPs working with patients around the diagnosis and treatment of dementia?”
- 6.9. A narrow, deep look at issues was, therefore, often much more productive in terms of scrutiny impact. It was agreed that getting a user viewpoint on a topic was equally powerful. The Medway LINK will be a starting point on getting users views.
- 6.10. It was accepted that this approach was more labour intensive but there were occasions when a small task group or individual member of the Committee could gather information ahead of discussion of a topic at a meeting, which would also be helpful.

## **7. South East Coast Ambulance (SECAMb) Trust – liaison meeting**

- 7.1. On 21 June 2010 the two SECAMb liaison members, Councillors Gulvin and Sutton and the Overview and Scrutiny Co-ordinator met with the Director of Corporate Affairs and Service Development for an update meeting on issues affecting the ambulance trust.
- 7.2. Should any Member of the Committee wish to view the notes of the meeting they will be available via the Overview and Scrutiny Co-ordinator.

## **8 Financial and legal implications**

- 8.1. There are no financial or legal implications arising directly from this report.

## **9. Recommendations**

Members are asked to consider

- 9.1. whether to amend the current work programme;
- 9.2. agreeing the scoping for the themed meeting on safeguarding vulnerable adults as suggested in Appendix 2 to this report;
- 9.3. noting the views expressed at the work programming meeting reflected in paragraph 6;

**Lead officer contact**

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**Background papers**

none

**Work Programme**  
**Health and Adult Social Care Overview and Scrutiny Committee**

<b>Item</b>	<b>Work type</b>	<b>Responsible officer</b>	<b>Objectives</b>	<b>Timescale</b>
Dementia update	Service information/ NHS scrutiny	Wendy Alleway	To consider an update on dementia.	15 July 2010
LINK protocol	NHS scrutiny	Rosie Gunstone/ Jane Williamson	To review the working of the LINK protocol.	15 July 2010 followed by annual review
LINK annual report	NHS scrutiny		To examine and comment on the LINK annual report.	15 July 2010
Phlebotomy review	NHS scrutiny (substantial variation)	Tracy Bishop, NHS Medway	To consider changes to the phlebotomy service.	15 July 2010
Primary Angioplasty	NHS scrutiny	Kent Cardiovascular Network, East and Coastal PCT	Progress re primary angioplasty.  To inform Members of audit data to illustrate how effective the new procedure has been.	15 July 2010
Dermatology review	NHS scrutiny (substantial variation)	Dawn Hollis, NHS Medway	To consider proposals relating to the dermatology service	15 July 2010
Themed meeting – safeguarding vulnerable adults			Topic agreed on 3 June 2010.	19 August 2010
“Live it Well” Kent and Medway Mental Health Strategy	NHS scrutiny	Lauretta Kavanagh	To consider responses on the strategy and issues for Medway.	Joint meeting with C&A O&S 23 August 2010
Medway Health and Well-being Strategy	NHS scrutiny	Karen Macarthur (Public Health Consultant)	To receive a presentation on the strategy.	Joint meeting with C&A O&S 23 August 2010
Annual public health report	Policy development	Dr Alison Barnett	To comment on the annual public health report.	Joint meeting with C&A O&S 23 August 2010
Council Plan monitoring – first quarter	Performance monitoring	Preeya Madhoo, Performance Manager, Adults	To scrutinise performance against targets in the Council Plan.	30 September 2010

Item	Work type	Responsible officer	Objectives	Timescale
End of Life Care Strategy	Service information/ NHS scrutiny	Helen Buckingham	To evaluate the implementation of the strategy in particular the End of Life Care Register and Liverpool Care Pathway.	30 September 2010
Recommendations relating to carers' support	Policy development	Rosie Gunstone	To report on further recommendations relating to carers' support from the Member task group.	11 November 2010
Council Plan monitoring – second quarter	Performance monitoring	Preeya Madhoo, Performance Manager, Adults	To scrutinise performance against targets in the Council Plan.	16 December 2010
Themed meeting – transition between children and adult services for children with a disability (physical or learning)				25 January 2011
Council Plan monitoring – third quarter	Performance monitoring	Preeya Madhoo, Performance Manager, Adults	To scrutinise performance against targets in the Council Plan.	15 March 2011
Themed meeting – mental health	Scrutiny		To include referral from Business Support referenced in record of meeting 3 June 2010	After May 2011
Hospital Redevelopment Strategy	NHS scrutiny	NHS Medway/ Medway NHS Foundation Trust	Consultation regarding hospital redevelopment strategy.	Proposed to be dealt with by a one-off task group
Petitions – sheltered housing	Petitions		Report back on recommendations to Assistant Director, Housing and Corporate Services	With the agreement of both Chairmen, the petitions are being dealt with at Business Support on 8 July 2010
Council Plan monitoring – fourth quarter	Performance monitoring	Preeya Madhoo, Performance Manager, Adults	To scrutinise performance against targets in the Council Plan.	Date to be determined

Item	Work type	Responsible officer	Objectives	Timescale
Dementia Strategy	NHS scrutiny	Wendy Alleway	To comment on the care pathway developed for dementia	Date to be determined
Mental health	Policy development		To consider a mental health topic – to be agreed.	Date to be determined
Review and redesign of mental health beds – Medway and Swale	NHS scrutiny	Lauretta Kavanagh	Will need to be a joint health scrutiny meeting with Kent County Council Health OSC	Autumn 2010

### Dates of future meetings:

2010: 15 July, 19 August, 30 September , 11 November and 16 December (budget)

2011: 25 January and 15 March

### Work completed in 2010/2011:

### 5 July 2010 presentation evening

Strategic Commissioning Plan  
Operating Framework  
Transforming Community Services

### 3 June 2010

- Care Quality Commission
- Council Plan monitoring – fourth quarter
- CQC registration issues
- NHS Medway Estates Strategy
- Petition – hydrotherapy pool

### Briefing notes

- Cessation of spinal surgery at Medway Maritime Hospital
- Delayed discharges
- Issue of lack of bathroom/shower facilities on Byron Ward and other similar wards at Medway Maritime Hospital
- Outcome of the Police and Court Diversion and Liaison Scheme – March 2010
- Progress with the Kent and Medway Personality Disorder Strategy (requested from NHS Medway – January 2010)
- Repatriation of angiography and angioplasty from London to Medway Maritime Hospital
- Repatriation of neurological testing from London to Medway Maritime Hospital
- Reprovision of wheelchairs, PCT and Kent and Medway NHS and Social Care Partnership Trust
- LAA performance monitoring



## PROPOSED SCOPING FOR THEMED MEETING – 19 AUGUST 2010 RELATING TO SAFEGUARDING VULNERABLE ADULTS

**Objectives/Terms of reference:** (a) to provide evidence of the effectiveness and accessibility of the safeguarding vulnerable adults services in Medway and;

(b) identify any gaps in provision or any improvements which could be made

### **Potential witnesses/invitees:**

- Sue Bromley, Kent and Medway NHS and Social Care Partnership Trust
- Detective Superintendent Su Ling Chan (792324)
- Representative from provider forum (Genette Laws to identify)
- Shout out representative
- Tracey Sharpe – Safeguarding Vulnerable Adults Co-ordinator – Medway NHS Foundation Trust 830000 ext 5524
- Jane Mitchell – SECAMb – Safeguarding Children and Adults Manager – 01273 897850
- Marilyn Kitchenham, Deprivation of Liberty Safeguarding Team Manager
- Robin Maxted – Direct Payments Co-ordinator to explain how safeguarding embedded into personal budgets
- Neil Howlett – Strategic Partnership Manager, Community Safety
- *Teresa Bell (West Berks)*– Association of Directors of Social Services regional lead on safeguarding
- Bev Morgan – Safeguarding Adults Manager – West Sussex County Council (suggested as West Sussex were judged as performing well in their last inspection of safeguarding vulnerable adults by CQC)
- Equality and diversity representative
- Pensioners forum (covered by Christine Baker)
- Housing representative

It is suggested that the following written questions are sent to the list of invitees above for their comments/additions prior to the meeting with the invitation for them to attend the meeting personally if they are able:

1. Is there a good enough balance in Medway between investment and practice in relation to the areas of:

	<b>Possible areas for scrutiny</b>
<ul style="list-style-type: none"> <li>• prevention</li> </ul>	<ul style="list-style-type: none"> <li>- what work has been undertaken to support communities in Medway to look out for their `vulnerable' members and how effective is it in supporting people to stay in control and safe?</li> </ul>
<ul style="list-style-type: none"> <li>• awareness raising</li> </ul>	<ul style="list-style-type: none"> <li>- how do the public know how they can get help if they are concerned that someone is, or might be, being harmed or abused?</li> <li>- how much do vulnerable people know about how to safeguard themselves, stay in control of their lives and manage the risks and benefits of their choices?</li> </ul>
<ul style="list-style-type: none"> <li>• the inclusion of older, disabled and mentally ill people in community safety activity</li> </ul>	<ul style="list-style-type: none"> <li>- the extent to which community safety and other activity (including work linked to domestic abuse, hate crime, anti-social behaviour, rogue traders and discrimination) includes older, disabled and mentally ill people</li> </ul>
<ul style="list-style-type: none"> <li>• managing risks and benefits</li> </ul>	<ul style="list-style-type: none"> <li>- the extent to which adult social care (and other services) have built in support for people to manage risks and benefits for themselves in relation to organising social care services</li> <li>- the extent to which quality is built in to care services so that they are delivered in a way that respects people's dignity and safeguards their human rights.</li> </ul>
<ul style="list-style-type: none"> <li>• specialist safeguarding services</li> </ul>	<ul style="list-style-type: none"> <li>- how well specialist services work to improve outcomes for people who have experienced harm and abuse, including how they listen to and support people with decision making, make enquiries/investigations, the quality of care and protection plans and the extent to which they support people in relation to ensuring that there are Mental Capacity Advocates and `best interest assessments' in place if people lack capacity</li> </ul>

	<b>Possible areas for scrutiny</b>
	<ul style="list-style-type: none"> <li>- the extent to which specialist services ensure that vulnerable people who have experienced harm or abuse have support to ensure that they have the same right to justice as everyone else</li>   <li>- how well specialist services address what happens to the people who have harmed or abused others</li> </ul>

2. How well are the universal services in Medway involved in safeguarding people?

These questions were some of the suggested questions identified from the Centre for Public Scrutiny/Improvement and Development Agency Adult Safeguarding Scrutiny Guide produced in April 2010. It was also suggested that the witnesses/partners should be asked whether there were any key issues they would like the Committee to be aware of. Their responses should be limited to a maximum of 200 words.

It was suggested that a grid is produced setting out the roles of each partner involved in safeguarding vulnerable adults. The responses from each organisation would be available to the Committee prior to the meeting as a background paper.

The arrangements for the meeting should be as follows:

1. A copy of Medway's policy for safeguarding vulnerable adults and the guidance for scrutinising safeguarding vulnerable adults should be sent to Members in advance of the meeting.
2. A copy of the responses to the above questions to be sent to Members prior to the meeting.

At the meeting:

1. Chairman to welcome everyone to the meeting and go through the usual business of the meeting, record of last meeting, declarations of interest etc.
2. The following people should be invited to respond to the issues raised in the background document which will be those raised by partners/witnesses:

Barbara Bradley, Safeguarding Vulnerable Adults Board Manager  
Susan Roots, Lead for Safeguarding Adults, Medway Community Healthcare  
Sallyann Larkin, Safeguarding Vulnerable Adults Co-ordinator

3. Responses from Marion Dinwoodie, Chief Executive, NHS Medway and David Quirke-Thornton, Assistant Director, Adult Social Care/Rose Collinson, Director of Children and Adults
4. Open the meeting for Member questions and debate
5. It is suggested that rather than form conclusions and recommendations at the end of the meeting that a small task group is formed to meet at a later date to put together findings and recommendations for the committee to consider, and forward to the Cabinet and other bodies as appropriate, at its meeting on 30 September 2010.