

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

12 MARCH 2020

COUNCIL PLAN PERFORMANCE MONITORING REPORT AND RISK REGISTER QUARTER 3 2019/20

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Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities. This report and appendices summarise how we performed in Q3 2019/20 in relation to the priority relevant for this committee: Supporting Medway's people to realise their potential. In accordance with the Council's Risk Management Strategy, this report also presents the Q3 2019/20 review of the strategic risk relevant to this Committee.

1. Budget and Policy Framework

- 1.1 The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities.
- 1.2 Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk management in the Council. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. The Strategic Risk Register is reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

2. Background

- 2.1 This report sets out the performance summary against the Council priority relevant for this committee: Supporting Medway's people to realise their potential. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this Committee together with mitigation in place to minimise impact and likelihood.
- 2.2 Detailed performance information and supporting explanation relating to the 9 HASC measures can be found in Appendix 1: Health and Adult Social Care Overview and Scrutiny Committee summary.

- 2.3 Risk owners have reviewed and updated their risks which have subsequently been reviewed and agreed by the Strategic Risk Management Group (SRMG) on 13 January 2020.
- 2.4 The following changes to the current residual risk scores relevant to all committees were proposed:

SR 25: Non-delivery of Transformation in Adult Social Care (relevant to this committee)	EII (from CII)
SR 33: Impact of welfare reform (relevant to all committees)	EIII (from DIII)
SR 34: Successful delivery of the corporate transformation programme (relevant to all committees)	EIII (from DII)

- 2.5 These changes have meant that the three risks above have met their target residual risk scores and therefore it was requested to Cabinet on 03 March 2020 that they be removed from the strategic register. An update as to that outcome will be provided at this meeting.
- 2.6 The revised Strategic Risk Register can be found in Appendix 2.

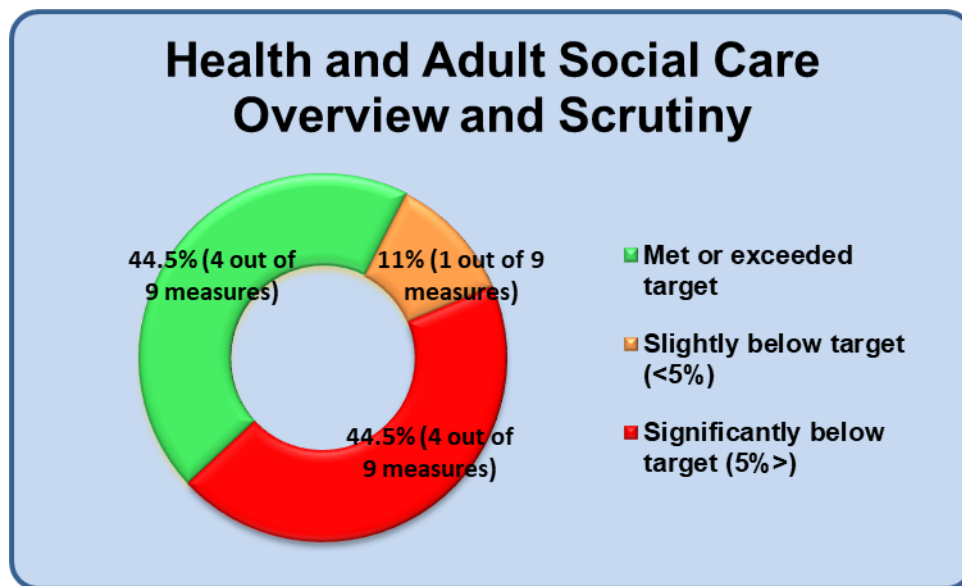
3. Council priorities and ways of working

- 3.1 This section summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this committee are shown below (non-shaded). Detailed progress reports on these programmes can be found in Appendix 1.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents' needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway's people to realise their potential
<p>OUTCOME A clean and green environment</p> <p>1 Public realm and street scene</p> <p>2 Replacing Medway's street lights</p> <p>OUTCOME Medway on the map</p> <p>3 Medway: a great place to live, work, learn and visit</p>	<p>OUTCOME A strong diversified economy</p> <p>4 Business investment</p> <p>OUTCOME Residents with jobs and skills</p> <p>5 Jobs, skills and employability</p> <p>OUTCOME Preventing homelessness</p> <p>6 Preventing homelessness</p> <p>OUTCOME Delivering new homes to meet the needs of Medway's residents</p> <p>7 Delivering new homes to meet the needs of Medway's residents</p> <p>OUTCOME Getting around Medway</p> <p>8 Tackle congestion hotspots by transport and public realm improvements</p>	<p>OUTCOME Healthy and active communities</p> <p>9 Improving everyone's health and reducing inequalities</p> <p>OUTCOME Resilient families</p> <p>10 Together we can – Children's services</p> <p>11 The best start in life</p> <p>OUTCOME Older and disabled people living independently in their homes</p> <p>12 Improve support for vulnerable adults by working with partners and communities</p> <p>OUTCOME All children achieving their potential in schools</p> <p>13 Raising aspiration and ambition</p>
<p>Shaded areas fall under the remit of other overview and scrutiny committees</p>		

4. Summary of performance

4.1 There are 9 Council Plan measures for this priority.



4.2 Improved performance

- 67% (6 out of 9) improved long term (average of previous 4 quarters)
- 78% (7 out of 9) improved short term (since last quarter)

5. Risk management

5.1 Implementation of a performance management and risk framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

5.2 The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:

- Promotes a common understanding of risk;
- Outlines roles and responsibilities across the Council;
- Proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss.

6. Financial and legal implications

6.1 There are no direct finance or legal implications arising from this report.

7. Recommendation

- 7.1 Members are asked to consider the Q3 2019/20 performance against the measures used to monitor progress against the Council's priorities, and to note the amended strategic risk register as set out in Appendix 2.

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Appendices

Appendix 1 - Health and Adult Social Care Overview and Scrutiny Committee summary.

Appendix 2 - Q3 2019/20 Strategic Risk Register

Background papers

Council Plan 2016/21 (2019/20 update) – Full Council 21 February 2019
<https://democracy.medway.gov.uk/ieListDocuments.aspx?CId=122&MId=4138&Ver=4>