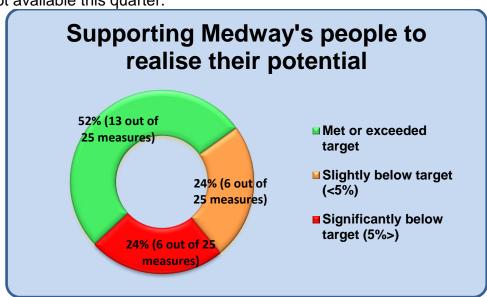
# Council Priority: PEOPLE Supporting Medway's people to realise their potential Performance: Quarter 3 2019/20

#### Key

Significantly below target (>5%)	Slightly below target (<5%)	met or exceeded target			
improved	worsened	= static			
data only, no target	N/A – data not available	Short trend – since last quarter	Long trend – average over last 4 quarters		
<b>Benchmarking</b> – compares favourably with national performance or standards	✓ Yes compares favourably	✗ No does not compare favourably	= similar performance		

# Council Plan Measures: Summary Performance

There are 26 Council Plan measures for this priority. We are reporting on 25 as data for 1 measure is not available this quarter.



# Improved performance

- 64% (16 out of 25) improved long term (average of previous 4 quarters)
- 56% (14 out of 25) improved short term (since last quarter)

# Measures in target (green)

Code	Status	Name	Long trend	Short trend
PH10		Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		
PH16		Smoking at time of delivery	•	
CSC0004		Number of LAC per 10,000 children	-	1

Code	Status	Name	Long trend	Short trend
CASEIEYFS Gap		Percentage achievement gap at Early Years Foundation Stage Profile between the lowest	•	•
		attaining 20 % of children and the mean		
ASCOF 2Cii		Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population	•	•
CA13		The percentage of children permanently excluded from school (upheld only)		•
CASEIKS4 Ofsted		The percentage of secondary sector schools in Medway judged to be good or better		
CASEISPEC Ofsted		The percentage of special schools in Medway judged to be good or better	•	
N23		The percentage of children social care substantive posts not filled by permanent social workers	•	
ASCOF 2A(2)		Permanent admissions to care homes, per 100,000 pop – 65+		
ASCOF 2A(1)		Permanent admissions to care homes per 100,000 pop – 18-64		
SEKS4A8		Average attainment 8 score	•	N/A
A1		The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family	•	•

# Measures slightly below target (amber)

Code	status	Name	Long trend	Short trend
SEKS4P8		Average Progress 8 Score		N/A
SE KS2		The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2		•
SE2 OEPr		The percentage of primary sector schools in Medway judged to be good or better	•	•
ASCGBT001		% of Long term packages that are placements	•	•
CSC0006		Number of CP per 10,000 children	•	
EDU3(b)		The percentage of children who were persistently absent from school	•	

# Measures significantly below target (red)

Code	Status	name	Long trend	Short trend
PH14		Excess weight in 4-5 year olds	•	•
PH15		Excess weight in 10-11 year olds	•	•

Code	Status	name	Long trend	Short trend
ASCOF 1C(2i)		Percentage of clients receiving a direct payment for their social care service	•	
ASCOF 1G (n)		Proportion of adults with a primary support reason of learning disability support who live in their own home or with their family	<u></u>	
ASCOF 1H		Proportion of adults in contact with secondary mental health services who live independently, with or without support	•	
PH26		Healthy Settings programme	N/A	

# Measures not available this quarter

NI 101	N/A	The percentage of looked after children who achieve	N/A	N/A
(E&M)		the required standard in GCSE English and maths		

# **Strategic Risks**

The quarter 3 strategic risk register is attached at Appendix 5. The register shows all strategic risks together with mitigation in place to minimise impact and likelihood. The risks pertaining solely to this council priority are shown below (full details in Appendix 5).

Reference	Risk Register Page (app 5)	Risk	Owner	Current residual risk score	Definition (current score) (L-likelihood) (I-impact)
SRO9B	7	Keeping vulnerable adolescents safe	Director of People	BII	L - high
SR25	17	Non-delivery of Transformation in Adult Social Care	Director of People	EII	L – very low
SR26	20	Non-delivery of Children's Services Improvement	Director of People	All	L – very high I - critical
SR27	27	Local Authority's ongoing relationship with all schools and academies	Director of People	CIII	L - significant I - marginal

The following risks pertain to all priorities:

Reference	Risk Register Page	Risk	Owner	Current residual risk score	Definition (current score) (L-likelihood)
	(app 5)				(I-impact)
SR02	3	Business continuity and emergency planning	Director of RCET	DII	L - low I - critical
SRO3B	5	Finances	Chief Finance Officer	Al	L – very high I - catastrophic

SR21	15	Procurement savings – capacity and delivery	Chief Legal Officer	DII	L - low I - critical
SR32	29	Data and information	Chief Legal Officer	CII	L - significant I - critical
SR33	31	Impact of welfare reform	Chief Finance Officer	EIII	L –very low I - marginal
SR34	35	Successful delivery of the corporate transformation programme	Chief Finance Officer	EIII	L – very low I - critical
SR36	42	Alternative service delivery models	Chief Legal Officer, Director of RCET	BIII	L - high I - Marginal
SR37	45	Cyber Security	Chief Finance Officer	CI	L - Significant I - Catastrophic

# Council Plan Outcome: Healthy and active communities

Programme: Improving everyone's health and reducing inequalities

# Council Plan Measures: Performance

PH10		and the second s				Aim to Maximise
Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20 81.7%	Q3 2019/20	82.2%	75.0%	<b>②</b>	<b>1</b>	<b></b>

Data shows 373 out of a total of 454 clients who attended a weight management service have decreased their cardiovascular risk in the last quarter. Both the Exercise referral and Tier 3 weight management programmes, support people to improve their activity and lose weight, which will then have a positive effect in reducing blood pressure and cholesterol levels. Measures of these indicators are recorded pre and post engagement with the services and are reflections of improvements in cardiovascular health.

PH14	PH14 Excess weight in 4-5 year olds								
	Annual								
	Value		Value	Target	Status	Long Trend	Short Trend		
2017/18	23.4%	2018/19	24%	21.5%		•	•		

Rates of children classified as "overweight" and "obese" are monitored through the National Child Measurement Programme (NCMP), which is delivered through schools. Children's weight and height are measured in reception class (ages 4-5) and again in year 6 (ages 10-11). For children in reception year, the rates of those with excess weight is 23.9% in Medway for 2018/19 (increasing from 23.4% from the previous year), which is above the England average of 22.6%.

Obesity is a complex problem with multiple causes and significant implications for health and beyond. To tackle the increasing issue of obesity in children and adults, national and local action is needed now. With no one single solution available, tackling such an ingrained problem requires a long-term, system-wide approach that makes obesity everybody's business. Medway Council's Public Health Team have developed a whole system approach to tackling obesity, based on Public Health England's recently published whole system obesity guidance.

Support from a wide range of sector partners is currently being sourced and commitment from system leaders. Medway Council currently coordinates a wide range of activities that aim to tackle obesity, including:

- Comprehensive range of family and adult support services for tier 2 and tier 3 weight management, offering free support services for people at varying levels of excess weight.
- Healthy eating and cookery programmes for families and children.
- Regular promotion of national and local campaigns such as Sugar Smart, Change4Life and Beside You breastfeeding campaign.
- A planning guidance note that restricts hot food takeaways within 400m radius of schools.
- Providing a wide range of training to professionals and volunteers on subjects like healthy eating and obesity.
- Commissioning 0-19 provider to include healthy weight as a priority in health visiting and school nursing contracts.
- Coordination of an annual healthy weight summit that encourages as many public, private, voluntary and academic sector partners to promote this agenda and take their own actions forwards.
- A Better Medway workplace programme, that supports workplaces to create healthy workforces.
- Free swimming for under 16's.
- Multiple sport and physical activity opportunities within schools and in community settings.

PH15	Exces	ss weight in 10	-11 year olds			Aim	to Minimise				
	Annual										
	Value Value Target Status Long Trend Short Trend										
2017/18	34%	2018/19	36.2%	34%		•	•				

Rates of children classified as "overweight" and "obese" are monitored through the National Child Measurement Programme (NCMP), which is delivered through schools. Children's weight and height are measured in reception class (ages 4-5) and again in year 6 (ages 10-11). For children in year 6, the rates of those with excess weight is 36.4% in Medway for 2018/19 (increasing from 34% from the previous year), which is above the England average of 34.3%.

Obesity is a complex problem with multiple causes and significant implications for health and beyond. To tackle the increasing issue of obesity in children and adults, national and local action

is needed now. With no one single solution available, tackling such an ingrained problem requires a long-term, system-wide approach that makes obesity everybody's business. Medway Council's Public Health Team have developed a whole system approach to tackling obesity, based on Public Health England's recently published whole system obesity guidance.

Support from a wide range of sector partners is currently being sourced and commitment from system leaders. Medway Council currently coordinates a wide range of activities that aim to tackle obesity, including:

- Comprehensive range of family and adult support services for tier 2 and tier 3 weight management, offering free support services for people at varying levels of excess weight.
- Healthy eating and cookery programmes for families and children.
- Regular promotion of national and local campaigns such as Sugar Smart, Change4Life and Beside You breastfeeding campaign.
- A planning guidance note that restricts hot food takeaways within 400m radius of schools.
- Providing a wide range of training to professionals and volunteers on subjects like healthy eating and obesity.
- Commissioning 0-19 provider to include healthy weight as a priority in health visiting and school nursing contracts.
- Coordination of an annual healthy weight summit that encourages as many public, private, voluntary and academic sector partners to promote this agenda and take their own actions forwards.
- A Better Medway workplace programme, that supports workplaces to create healthy workforces.
- Free swimming for under 16's.
- Multiple sport and physical activity opportunities within schools and in community settings.

#### **Supporting Healthy Weight**

Rates of children classified as "overweight" and "obese" are monitored through the National Child Measurement Programme (NCMP), which is delivered through schools. Children's weight and height are measured in reception class (ages 4-5) and again in year 6 (ages 10-11).

The 2018/19 school year data was published in October 2019. For children in reception year, the rates of those with excess weight is 24% in Medway for 2018/19, which is above the England average of 22.6%. For children in year 6, the rates of those with excess weight is 36.2% in Medway for 2018/19, which is above the England average of 34.3%.

In line with Public Health England's Whole System Obesity Guidance, Medway has produced a revised whole system plan to tackle obesity. This draft plan is scheduled for discussion at Medway and Swale Integrated Care Partnership in January, Medway Health and Wellbeing Board in February, and Medway Council Cabinet in March 2020. Once approved, work will begin with stakeholders from the public, private, voluntary and academic sector partners in the Medway Healthy Weight Network.

PH26		Healthy Settings programme					
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	7	Q3 2019/20	9	13		<b></b>	•

Two organisations achieved gold accreditation during Q3, Medway CCG and South Eastern, the later having offered extensive heath checks for staff and completed the time to change pledge. A total of 8 organisations also achieved bronze award during Q3 but are not classified as completing the programme so are not counted against target. It is anticipated Q4 will see a number of these progress.

A difficulty obtaining target this quarter has been the scheduling assessments on the run up to Christmas as organisations face additional pressures.

# Council Plan Outcome: Resilient families

Programme: Together We Can - Children's Services

#### **Council Plan Measures**: Performance

NI 101(E&M	_	ercentage of lo ard in GCSE En			ieve the requir	red Aim	to Maximise				
	Annual										
	Value Value Target Status Long Trend Short Trend										
2017/18	N/A	2018/19	N/A	34%	N/A	N/A	N/A				

Due to the small size of the cohort the 2017-18 result was redacted. The latest national result is 17.5% (Grades 9-4) The 2018-19 academic year data is expected to be published in April 2020.

A1		The average child entering		· ·		ths) between a mily	Aim to Minimise
Value			Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	578	Q3 2019/20	545	558	<b>②</b>	<b>1</b>	<b>1</b>

#### Comments

While Medway may look to be doing as well or better than some LAs we know that we can do better to reduce the time children have to wait to be placed with their adoptive family. This is particularly the case in the time it takes between the granting of a placement order and the child being placed as this is within the control of the service.

# Benchmarking

The 18/19 national benchmark is 486 days and the statistical neighbour outturn is 440. Medway is closer in line with the South East benchmark of 529.

CSC0004		Number of LAC per 10,000 children						
	Value		Value	Target	Status	Long Trend	Short Trend	
Q2 2019/20	65.0	Q3 2019/20	66.0	67.0	<b>②</b>	<b>!</b>	<b>₽</b>	

At the end of December there were 422 looked after children. This equates to 66 per 10, 000, population. This is lower than the target. There has been a small increase since September. It is normal for the number of looked after children to fluctuate. The average rate over the last 6 months is 65.2 per 10,000 compared to a rate over the last 12 months of 65.6 per 10,000.

#### Benchmarking

Nationally there are 64 Looked After Children per 10,000 population, with which we are largely in line. Medway has a lower rate than our statistical neighbours, at 73 per 10k. However, the rate in the South east is lower than in Medway, at 51.4 per 10,000 population.

#### Actions

As with CP plans it is important that the right children are brought into care at the right time and only for as long as they need to be. Securing permanence for children in care, including by returning to their own families when it is safe and in their interests to do so, should remain a priority. We know that often the outcomes for young people are worse the older they are when they come into to care and we intend to try to develop services that will work effectively with young people to keep them safely out of the care system.

CSC0006		Number of CI	P per 10,000 (	children			Aim to Minimise
Value			Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	68.1	Q3 2019/20	66.0	65.3		<b>!</b>	

#### Comments

The number of children on a child protection plan has dropped over the quarter to 66 per 10,000 population. This equates to 421 children, a decrease when compared to the 432 children on a plan at the end of September. At the end of March 2019 there were 355 child protection plans. The extra 66 plans represent a rise of 19% Other local authorities have seen an increase in children subject to child protection plans and becoming looked after following an inadequate Ofsted judgement and the numbers will be closely monitored to support robust decision making

### Benchmarking

Medway is above the latest (2017-18) statistical neighbour rate, of 51 per 10,000 and f the current (2017-18) national rate of 44.

#### Actions

Medway has a higher rate of children with a child protection plan than other LAs, on average. Given that Medway undertakes more Section 47 enquiries than other LAs this may be to be

expected. We need to be sure that the right children are subject to a plan, that the plan is meaningful, is having an impact and that it is stopped when the criteria for plan is no longer met. The planned team realignment is designed to support the practitioners in achieving this aim. Managers are focused on the quality of work and compliance is an important first step. There has been management oversight of all cases where children have been subject to a plan over 2 years.

N23		The percentage of children social care substantive posts not filled by permanent social workers					
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	21%	Q3 2019/20	21%	25%	<b>②</b>	<b></b>	-

#### Comments

As of December 2019, the vacancy rate for all children's social worker roles remains at 21%. Although unmoved from the position at the end of Q2, it is still an 8 percentage point improvement on the position at the end of quarter 1. Performance continues to exceed the 25% target. It is important to remember that this is a national measure of all social work vacancies and is different from the measure of vacancies in Children's safeguarding, which stands at 29% in the area teams and 28% in Early help and First Response.

# Benchmarking

Nationally the vacancy rate is 17% and for our statistical neighbours it is 22% Vacancy rates in teams equivalent to our area teams and EH/First response are not available.

#### Actions

There is ongoing multiplatform recruitment activity. The market continues to be very tough and the decision to increase capacity in both the first response (assessment) service and the area safeguarding teams to support reduced caseloads, has resulted in additional challenge to fill posts with either permanent or agency staff. The focus will continue to be maintained on bother recruitment and retention of staff as this is a key indicator of the ability to make sustained service improvement.

Programme: The best start in life

Council Plan Measures: Performance

CASEIEYFS	6 Gap	Percentage Profile between	Aim to Minimise					
	Value		Value	Target	Status	Long Trend	Short Trend	
2018/19 31.8%		2019/20	2019/20 28.7% 30%					

#### Comments

Data is now published for the 18/19 academic year (reported 19/20). Medway has made a 10% improvement (3.1pp) compared to the 17/18 academic year (reported 18/19). This is a strong

performance. Medway is now better than national, by 11% (3.7pp) and more importantly Medway has seen an improvement year on year whilst nationally rates have worsened, by 2%. This means that Medway has now moved from the 2nd quartile into the first quartile (best performing.) nationally.

PH16		Smoking at t	ime of delive	гу			Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 20119/20	17.43%	Q2 2019/20	14.49%	17.5%		<b></b>	

SATOD prevalence reduced by 3% percentage points from 17.5% in Q1 to 14.5% in Q2. The number of maternities increased marginally in Q2 so is broadly similar to that reported in Q1. Midwives continue to refer to the service and all three community midwife teams have recently received update training, leading to an increase in referrals to the stop smoking service.

#### Healthy Child Programme

Health screening for Year 6 has now commenced. The "School Readiness" screen/ survey is available for families on the Council website with children due to attend school in September 2020. This is being promoted alongside the school admissions process with the aim of identifying and supporting children's health earlier. This will help ensure they are ready for school from a health perspective.

The school nursing team have a new performance framework for the 2019/20 academic year. The performance framework will ensure we can monitor the impact of the service.

An action plan has been created to address the uptake of the ante natal checks. This should boost health visiting performance which remains steady across the other mandated checks.

The Child Health team were shortlisted for the national Children and Young People Now Award in November for their ground-breaking work supporting schools. The team are working with schools to ensure they are all ready to meet the new national requirements around RSE from September 2020.

Multi Agency work to define the Medway Offer around ACES (Adverse Childhood Experiences) will commence from January with workshops and film screenings being planned.

# Council Plan Outcome: Older and disabled people living independently in their homes

Programme: Improve support for vulnerable adults by working with partners and communities

#### **Council Plan Measures: Performance**

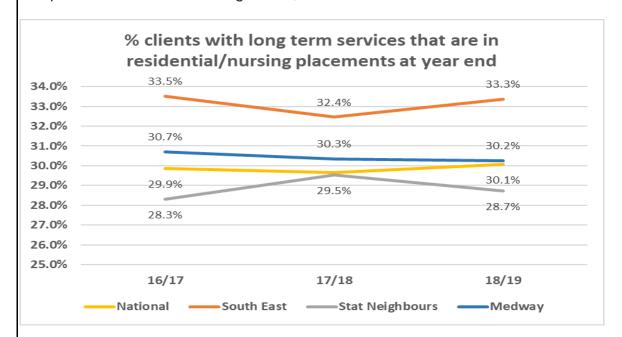
ASCGBT001		% of Long term packages that are placements					
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	31%	Q3 2019/20	30%	28%		<b></b>	

#### Comments

The proportion of long term services that are placements has reduced to 30% This misses the target by 2 percentage points. Over the last 12 months there has been little change, with the position now at the same level as recorded in December 2018. Currently there are 840 clients in residential and Nursing homes and a total of 2810 clients receiving long term care. There are 20 (2%) fewer clients in residential and nursing homes now, than at the end of September 2018, there are slightly more clients receiving long term care (2%).

# Benchmarking

Nationally 30% off Long term clients are in placements, the same level as in Medway. However the national trend is rising, whereas the Medway trend is falling. The graph below shows Medway compared to our Statistical neighbours, the South east and national rates



A recent deep dive concluded that the ongoing demographic changes, in particular those relating to an aging population, will impact on the number of placements needed. Whilst there may be fluctuations it is likely to be difficult to reduce the proportion of long term packages that are

placements to the target level. Increases in the numbers of over 85s and the expected significant rise (doubling) in the numbers of dementia cases over the next two decades will mean maintaining the current ratio of placements to community packages will prove challenging.

ASCOF 1C(2	•	Percentage of care service	of clients red	Aim to Maximise			
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	28%	Q3 2019/20	28.5%	32%		<b>1</b>	•

#### Comments

For the second quarter running there has been a small rise in the proportion of clients receiving a direct payment, with the percentage rising to 28.5% This represents 561 individuals, 28 more than at the end of September. Whilst the percentage of ongoing clients with an ongoing direct payment is less than at the same point last year (0.9pp) the actual numbers are the same, 561.

#### Benchmarking

Nationally 28.3% of clients with an ongoing long term service receive a direct payment, a similar proportion to Medway. The South East average is slightly higher at 29.5%.

In Medway 99.8% of clients revive their long term services via Self Directed support. This is better than the national rate of 89%

#### **Actions**

A recent deep dive has identified a range of actions that will be taken to improve performance. This includes the development of more aligned arrangements between the team that commission packages and the team that support people to use Direct Payments.

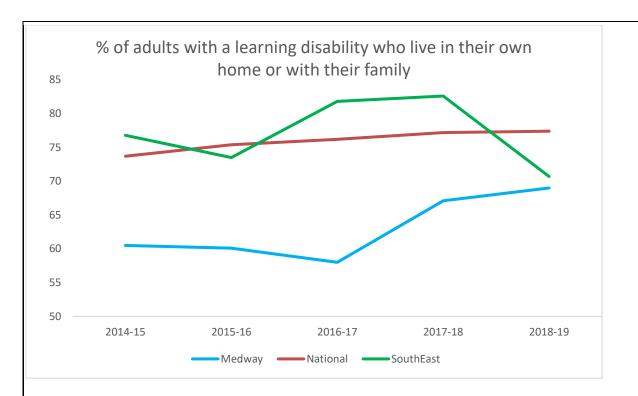
ASCOF 1G (	n)	Proportion of disability sup		a primary sup e in their own			Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	58%	Q3 2019/20	60%	75%		•	•

#### Comments

The percentage of adults with a learning disability who live in their own home or with family and have had a review in the last 12 months has risen slightly to 60% and is below target. However, this is better than the position at the end December 2019 2018 (58%).

# Benchmarking

Medway remains behind the national (2018/19) performance of 77.4% and the South East benchmark of 70.7% However, the gap between Medway's performance and national performance has narrowed when comparing the 2018-19 year end outturn. The 2018-19 South East outturn shows a major decline, whereas Medway has shown an increase.



#### **Actions**

Work continues to ensure that accommodation status is recorded accurately and that reviews have taken place as well as taking appropriate action when necessary to ensure that LD clients are supported to be in settled accommodation, where possible.

The main focus of work to improve performance on this measure is to focus on young people transitioning to adult services, as this is the best way of maximising the number of adults with learning disabilities being supported to live in the community rather than in residential care. The number of clients transitioning into adult social care is relatively small so the impact of this approach will be seen in the long term rather than immediately.

ASCOF 1H Proportion of adults in services in settled ac				ults in contact with secondary mental health ed accommodation				
	Value		Value	Target	Status	Long Trend	Short Trend	
Q1 2019/20	56%	Q2 2019/20	56%	59%	•	•		

Data is published a quarter in arrears. The proportion of mental health clients living independently has stayed static at 56%, missing the target.

Nationally the rate is 58%, as at September 2019.

It should be noted that the Council does not have detailed data on the cohort of adults in contact with secondary mental health services, as these services are provided by KMPT, and has limited ability to influence this result.

ASCOF 2A(	ASCOF 2A(1) Permanent admissions to care homes per 100,000 pop – 18-64						Aim to Minimise
	Value		Value	Target	Status	Long Tren	nd Short Trend
Q2 2019/20	3	Q3 2019/20	4.1	3.25		•	1

In the quarter there have been 4.1 admissions per 100,000 population. This equates to seven 18-64 adults. So far this year there have been 18 admissions, which equates to 10.6 per 100,000 population.

If admissions continue at this rate the target will be missed. The target equates to 22 admissions.

### Benchmarking

Nationally the benchmark is 13.9 per 100,000 and for our statistical neighbours the figure is 14.1.

#### Actions

Investment in our Shared lives service continues and we have seen a 22% increase in the number of long term Shared Lives carers since the start of the year, and an increase in the number of long term placements. This service can be used as an alternative to residential care for working age adults and supports people to live in a family home in the community.

ASCOF 2A(2	ASCOF 2A(2) Permanent admissions to care homes, per 100,000 pop – 65+					Aim to Minimise	
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	147	Q3 2019/20	88	145		<b></b>	<b>1</b>

#### Comments

In the last quarter, there were 39 admissions of older people (65+) to residential and nursing care. This equates to 88 per 100,000 population. Whilst better than the 145 per 100,000 population target it should be remembered that this number may change as records are updated. The number of admissions so far this year totals 184, which equates to 416 per 100,000 population. This is lower than the 451 per 100,000 recorded at the end of December 2018 and is also marginally better than the target rate of 435 per 100,000 population.

So far this year 52% of admissions have been to nursing homes and 48 to residential homes. At the same point in 2018 44% of admissions were to nursing homes and 56% to residential. This represents a significant shift in the demand on services and the needs of clients.

# **Benchmarking**

The National rate of admissions is 580, close to Medway's projected year end figure. Medway is likely to be above its statistical neighbours who currently admit 484 people per 100,000 population.

#### **Actions**

A recent deep dive examined the quality of decision making, in relation to decisions to admit residents to nursing care homes, due to the recent significant increase. The review concluded that decision making was robust in virtually all cases, and that the increase was therefore likely to be the result in the need to support residents with a higher acuity of need. This rise is not unexpected given the demographic growth projections.

ASCOF 2Cii  Delayed transfers of care from hospital and those which are attributable to adult social care, per 100,000 population						Aim to Minimise	
	Value Value Target Status Long Trend S						
Q2 2019/20	2.0	Q3 2019/20	1.8	4.1	<b>②</b>	<b>1</b>	<b>û</b>

#### Comments

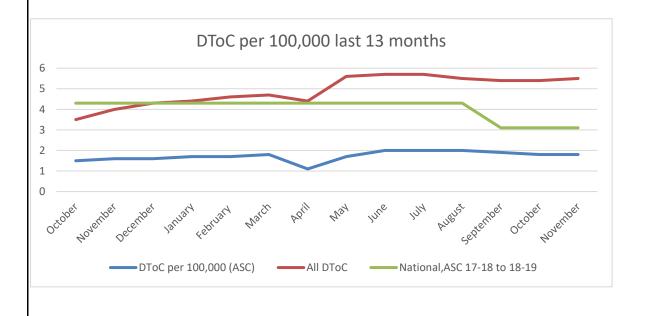
Data is available to November 2019. The rate of DToC attributable to Adult social care has reduced to 1.8 per 100,000 population. This should be viewed in conjunction with the total delays outturn remaining static at 5.5.

#### Benchmarking

Medway remains better than the latest National average of 3.1 DToC per 100,000 and the South east average of 3.4 per 100,00

#### **Actions**

This consistent performance is attributable to the ongoing work with partners, for example the success of services such as Home First and the Integrated Discharge Service that seek to maintain the independence of clients in their own homes and coordinate interagency support. Additional services have been commissioned to manage winter pressures, for example a homecare bridging service has been commissioned, which provides temporary support, whilst a long term package of care is sourced.



#### Social isolation

- The A Better Medway Together's Chatty Bench Tour visited a number of different locations across Medway, including Chatham, Hoo, Rainham and Strood. The chatty bench tour consisted of using a wooden bench that was commissioned from Men in Sheds (a local scheme which supports men's mental health). The bench was a metaphor and prompt to start a conversation with members of the public. Through having these conversations awareness was raised of the impact on health and wellbeing of loneliness and social isolation. In total, 320 people were spoken to. People were offered advice on stopping smoking, nutrition and health checks.
- There has been engagement with Arriva bus company to explore the introduction of the 'Chatty Buses' initiative. This is in response to the National Loneliness Strategy to help raise awareness of social isolation and loneliness. Arriva staff will also be offered training around raising awareness of loneliness and social isolation.
- Loneliness and social isolation awareness and signposting workshops have been attended by 45 people. These workshops are delivered to Council staff and our support agencies and services.
- Recent engagement with businesses and partners has included inputs to staff at the National Grid, RBLI, Carers First, Age UK Medway, and Megan CIC, on the impact on health and wellbeing of loneliness and social isolation.
- Through this quarters work, we have received 80 pledges to take actions to reduce social isolation in Medway.

# Council Plan Outcome: All children achieving their potential in schools

Programme: Raising aspiration and ambition

Council Plan Measures: Performance

						Aim to Minimise	
	Value Value Target Status Long Trend S						
Q2 2019/20	0.00%	Q3 2019/20	0.01%	0.02%	<b>②</b>	<b></b>	<b>₽</b>

#### Comments

In quarter 3 there were 5 upheld exclusions, bringing the total for the financial year to 13. The total for q3 last year was 15. We are experiencing an improving position in relation to previous year's performance and anticipate this to continue to the year end.

Viewing the data for the 2019-20 academic year there have been 6 exclusions upheld so far. At this stage in the previous academic year, the number was significantly higher at 20. We will continue to work with all partners to ensure we continue the improved outcomes for excluded pupil numbers.

Exclusions in this academic year have been from 3 secondary schools, with 50% being from one school.

As expected, the majority of exclusions are from secondary schools, however there are between 0 and 3 in primary schools. All exclusions, this financial year, have been issued by academies.

Of the 6 children excluded 3 are classed as SEND support, but none have an Education Health and Care Plan (EHCP)

Please note, the annual target of 0.06% is apportioned across each quarter.

### Benchmarking

Nationally the rate of permanent exclusions is 0.1% (2017-18)

CASEIKS4 Ofs	CASEIKS4 Ofsted  The percentage of secondary sector schools in Medway judged to be good or better						Aim to Maximise
V	/alue		Value	Target	Status	Long Trend	Short Trend
<b>Q2 2019/20</b> 9	94.1%	Q3 2019/20	94.1%	80.3%		<b></b>	

#### Comments

There have been no new inspections published this quarter. Currently 17 of Medway's 18 secondary schools have inspections. Of these 4 are outstanding, 12 are good and 1 requires Improvement. This means that 16 are good or better.

# Benchmarking

Nationally this figure is 76 %

#### **Actions**

The team continues to work closely with the Regional Schools Commissioner to improve education standards in academies.

CASEISPEC Ofsted The percentage of special schools in Medway judged to be good or better						Aim to Maximise
Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20 100%	Q3 2019/20	100%	80%	<b>②</b>		

#### Comments

There have been no changes in grading this quarter.

All the special schools are now graded good or better. 3 are outstanding and 2 good. This is a very positive outcome.

EDU3(b)	EDU3(b)  The percentage of children who were persistently absent from school						Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	11.7%	Q3 2019/20	11.5%	11.4%		<b>!</b>	<b></b>

Data taken from the autumn census 2019 so gives us a provisional full year figure for the 2018-19 academic year.

Based on this early information we can expect the published data to show a small rise on the 11.1% persistent absence figure recorded for the 17-18 academic year. This is a 3% worsening of performance.

# Benchmarking

Nationally the 17-18 full year rate was 11.2% Currently the national rate for the autumn and spring terms of 2018-19 is 10.5% suggesting a widening of the gap between Medway's performance and the National trend. However, this will only be confirmed when comparative national data for the full 2018-19 academic year is published. This is expected to be published in March 2020 when the position will be confirmed.

#### Actions

The AASSA team continues to be work with the majority of schools and academies to raise attendance and lower PA within Medway. The team challenges schools and academies to ensure robust internal procedures are maintained.

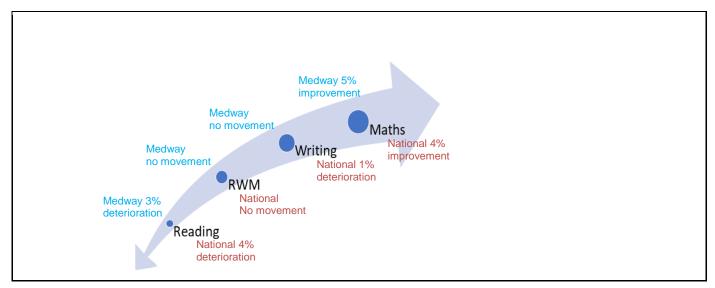
SE KS2	SE KS2  The percentage of children who the required standard or above in Reading, Writing and Mathematics at KS2					Aim to Maximise	
	Value		Value	Target	Status	Long Trend	Short Trend
2018/19	63%	2019/20	63%	64%			

#### Comments

Provisional results for the 18-19 academic year have now been published.

63% of Medway pupils reached the required standard in the aggregated treading, Writing and Maths measure, the same percentage as last year.

In the disaggregated maths measures Medway pupils have closed the gap to with national, making a better year on year improvement and are now only 2 percentage points behind the national level. This has led to an improvement of 17 places in the LA rankings, from 119th to 102nd. In writing Medway pupils are now level with national having closed the gap. This has led to Medway now ranking 74th in the LA tables, up from 90th in 2018. For reading, both Medway and national attainment deteriorated. However national dropped faster than Medway so the gap narrowed, and Medway rose 9 places in the LA tables to 104th.



SE2 OEPr  The percentage of primary sector schools in Medway judged to be good or better					Aim to Maximise		
	Value		Value	Target	Status	Long Trend	Short Trend
Q2 2019/20	86.7%	Q3 2019/20	89.3%	90.0%		<b></b>	

There has been an increase in proportion of Good or better schools. 67 out of 75 now fall into this category. 8 are outstanding and 59 are good. There are now only 6 schools requiring improvement and 2 that are inadequate.

Of the 29 LA maintained primary schools 93% are graded good or better, with 4 outstanding 23 Good and 2 requiring improvement.

There are 46 academies with a countable inspection. Of these 87% are good or better (4 Outstanding and 36 Good) 4 require improvement and 2 are inadequate.

# Benchmarking

Nationally 87.8 % of Primary schools are rated good or better.

#### Actions

The School Improvement team continues to be engaged with maintained Primary schools to raise standards through a detailed programme of support and challenge to all levels of leadership within our schools. The team regularly liaise with the RSC office to review performance of academies and offer support **where** appropriate.

SEKS4A8	SEKS4A8 Average attainment 8 score						Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2017/18 academic yr	46.0	2018/19 academic yr	46.5	46.6		•	N/A

Medway has shown a 1% improvement (0.5 points). Nationally the result has declined by 0.01 points. This means that Medway is now level with the national result, having closed the gap and has moved up 14 places in the LA rankings.

Medway student's performance has improved for the third year in a row, having risen 1 point, 2.2%, since 2016/17

SEKS4P8							Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2017/18 academic yr	0.02	2017/18 academic yr	0.03	0.02		•	N/A

#### Comments

Medway has shown a notable improvement compared to a declining national picture. This has widened the performance gap, in Medway's favour and seen Medway rise 5 places in the LA ranking tables.