

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE 16 JANUARY 2020

KENT AND MEDWAY SAFEGUARDING ADULTS BOARD (KMSAB) ANNUAL REPORT 2018-19

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Summary

In accordance with the Care Act 2014, the Kent and Medway Safeguarding Adults Board is required to publish an Annual Report each financial year.

This report introduces the Kent and Medway Safeguarding Adults Board's (KMSAB) Annual Report for April 2018–March 2019. The Annual Report sets out the responsibilities and structure of the Board and details how the multi-agency partnership delivered against its priorities for the year. The report also provides information pertaining to Safeguarding Adults Reviews, funding arrangements and safeguarding activity information. The Annual Report was endorsed by the KMSAB on 5 November 2019. An easy read version of the report has been commissioned and will be made available on the Board's website.

1. Budget and Policy Framework

- 1.1 The Care Act 2014 made it a requirement for each local authority to establish a Safeguarding Adults Board (SAB). Medway Council's duty is met through a joint SAB with Kent County Council; the Kent and Medway Safeguarding Adults Board (KMSAB).
- 1.2 In line with the Care Act 2014, the Kent and Medway Safeguarding Adults Board is required to publish an Annual Report each financial year.
- 1.3 The Care Act 2014 states that, once the Annual Report is published, it must be submitted to the Chief Executive (where one is in situ) and Leader of the Council, the local Police and Crime Commissioner and the Chair of the Health and Wellbeing Board (HWB). The joint protocol between strategic partners in Medway states that the KMSAB Annual Report must be presented to the HWB to ensure coordination and coherence.

- 1.4 The KMSAB has a pooled budget made up of contributions from its key partners
 - Kent County Council
 - Medway Council
 - Local Health Commissioners and Providers
 - > The Office of the Police and Crime Commissioner
 - Kent Fire and Rescue Service

2. Background

- 2.1 The KMSAB does not provide frontline services, it has a strategic role which is 'greater than the sum of the operational duties of the core partners'. The KMSAB sets the strategic direction for safeguarding in Kent and Medway and seeks assurance and provides challenge to ensure that adult safeguarding arrangements in Kent and Medway are in place, are effective and are person centred and outcome focused. The KMSAB membership works collaboratively to raise awareness of adult safeguarding and prevent abuse and neglect where possible.
- 2.2 Under the Care Act 2014, the KMSAB has three core duties, it must:
 - Publish a strategic plan to set out how it will meet its main objectives and what members will do to achieve this. The KMSAB Strategic Plan is available on the link below:

https://www.kent.gov.uk/about-the-council/partnerships/kent-and-medway-safeguarding-adults-board#tab-1

- Publish an Annual Report detailing what the Board has done during the year to achieve its main objectives and implement its Strategic Plan, and what each member has done to implement the strategy, as well as detailing the findings of any Safeguarding Adults Reviews and subsequent actions.
- Conduct any Safeguarding Adults Reviews¹ in accordance with Section 44 of the Care Act.
- 2.3 This report presents the 2018-19 Annual report to Medway.

3. The 2018-2019 Annual Report

- 3.1 The Annual Report details how the Board delivered against its strategic priorities of 'prevention', 'awareness' and 'quality' during 2018 2019. Some of the key achievements during the reporting period include:
 - The Board's multi-agency training offer for 2018-19 was delivered to 661 members of multi-agency staff. Board members used the tools in the Training Evaluation Framework to ensure the multi-agency training

¹ <u>https://www.kent.gov.uk/social-care-and-health/information-for-professionals/adult-safeguarding/safeguarding-adult-reviews</u>

programme remained up to date and relevant and made a positive difference to practice.

- Members reviewed and updated key policy documentation such as: the Multi-agency Protocol for Dealing with Cases of Domestic Abuse to Safeguard Adults with Care and Support Needs; the Protocols for Kent and Medway to Safeguard Adults who are at Risk of Sexual Exploitation, Modern Slavery and Human Trafficking; and Kent and Medway Multi-Agency Policy and Procedures to Support People that Self- Neglect and Demonstrate Hoarding Behaviour.
- In response to service user feedback, "Shout Out" (an independent self-advocacy group for adults with learning disabilities in Medway) assisted with a redesign of the easy read version of the Board's "abuse and what to do about it" booklet. This made key messages about adult safeguarding more accessible.
- Members developed a new quality assurance framework, setting out the measures and tools to be used to measure the effectiveness of partner safeguarding activity.
- Board members continued to monitor action plans developed in response to the findings of Safeguarding Adults Reviews, to ensure these were progressed and completed. The complex action plans have now been fully completed for three of the four review cases.
- To help share the message on how to recognise and report abuse and neglect and highlight the support and services available for those at risk or experiencing abuse, Board members arranged and held a safeguarding adults awareness raising campaign. The theme for the campaign was "Isolation and Exploitation", linking with the wider agenda of loneliness and isolation and the relationship between this and safeguarding. The week included targeted information days on: cuckooing and mate crime; self-neglect and hoarding; scamming; domestic abuse; modern slavery and human trafficking.
- Safeguarding Adults Review Working Group members developed a leaflet, including easy read, for families, friends and carers, who may be asked to be involved in a Review. The leaflet details what to expect from the SAR process.
- 3.2 The 2018-2019 Annual Report also provides examples of how partner agencies are meeting the Board's three strategic priorities.

4. Medway Council

4.1 1387 safeguarding concerns were raised in 2018/2019 compared to 1281 concerns raised in 2017/2018, which is an increase of 8.3%. This can be seen as a reflection on the work in raising awareness of safeguarding, one of the three objectives of the KMSAB in its' strategy for 2018-2021.

- 4.2 Of those concerns, 700 were investigated under a Section 42 safeguarding enquiry or other enquiry, an increase of 43% from the 2017/2018 figure of 491 enquiries.
- 4.3 The service set a local target for safeguarding enquiries to be completed within 90 days. In 2018/2019, 54% of Enquiries were completed within target. While this is a decrease from 64% in 2017/18, it is an increase on just 37% in 2016/17.
- 4.4 There has been a decrease in the number of cases where risk was removed, from 48% in 2017/2018 to 28% in 2018/2019, an increase in risks that were reduced, from 43% in 2017/2018 to 55% in 2018/2019, and therefore an increase in cases where risk remains from 8% in 2017/18 to 17% in 2018/19.

5. Risk Management

5.1 While there are no specific risks identified, the KMSAB Annual Report 2018-19 presents an analysis of Safeguarding Adults activity, to raise awareness of abuse, prevent it occurring and ensure a timely and effective multi agency response when it occurs.

6. Financial Implications

6.1 The KMSAB Annual Report is funded by the KMSAB. There are no direct financial implications for the Council arising from this report.

7. Legal implications

- 7.1 Section 43 (1) of The Care Act states that "Each Local Authority must establish a Safeguarding Adults Board ("SAB") for its area".
- 7.2 The Care and Support Statutory Guidance section 14.103 further states that "The objective of a SAB is to help and protect adults who have needs for care and support, who are experiencing or are at risk of abuse or neglect, and as a result of their needs are unable to protect themselves from abuse or neglect. This is whether or not the adult is having their needs met or they meet the local authority's eligibility criteria for care and support services."
- 7.3 The production of the KMSAB Annual Report is in accordance with the duty outlined in the Care Act 2014. The report is within the remit of the Committee to note and comment upon.

8. Recommendations

8.1 The Committee is asked to note the Annual Report, make any comments and for these to be referred to the Health and Wellbeing Board when it considers the Annual Report.

Lead officer contact

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Appendices

Appendix 1 – Kent and Medway Safeguarding Adults Board Annual Report 2018-2019.

Background papers

None.