

**BUSINESS SUPPORT
OVERVIEW AND SCRUTINY COMMITTEE
28 NOVEMBER 2019**

**COUNCIL PLAN PERFORMANCE MONITORING REPORT
AND RISK REGISTER REVIEW QUARTER 2 2019/20**

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Regeneration, Culture, Environment and
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Public Health, Business Support

Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities.

This report and appendices summarise how we performed in Q2 2019/20 on the delivery of the programmes and measures which fall within the remit of this Committee which are:

- **Priority:** maximising regeneration and economic growth (Appendix 1).
- **Ways of working:** giving value for money, 2: finding the best digital innovation and using it to meet resident's needs, and 3: working in partnership where this benefits our residents (Appendix 2).

Given the overarching responsibilities of this Committee to provide guidance and leadership on the development and coordination of the scrutiny function for all Overview and Scrutiny (O&S) committees, this report also contains a performance summary of all services (Appendix 3).

Due to the timing of the other O&S meetings, which take place after this meeting has taken place, the summary of the performance matters discussed at the other O&S meetings will not be provided this quarter.

In accordance with the Council's Risk Management Strategy, this report also presents the Q2 2019/20 review of the Strategic Risk Register (Appendix 4).

1. Budget and Policy Framework

- 1.1. The Council Plan 2016/21 was agreed at Full Council in February 2016 and sets out the Council's three priorities and three ways of working which aim to deliver these priorities.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk

management in the Council. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. From 2019/20 this Register will be reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

2. Background

2.1. The table below summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this Committee are shown below and are not shaded out. Detailed progress reports on these programmes can be found in Appendices 1 and 2.

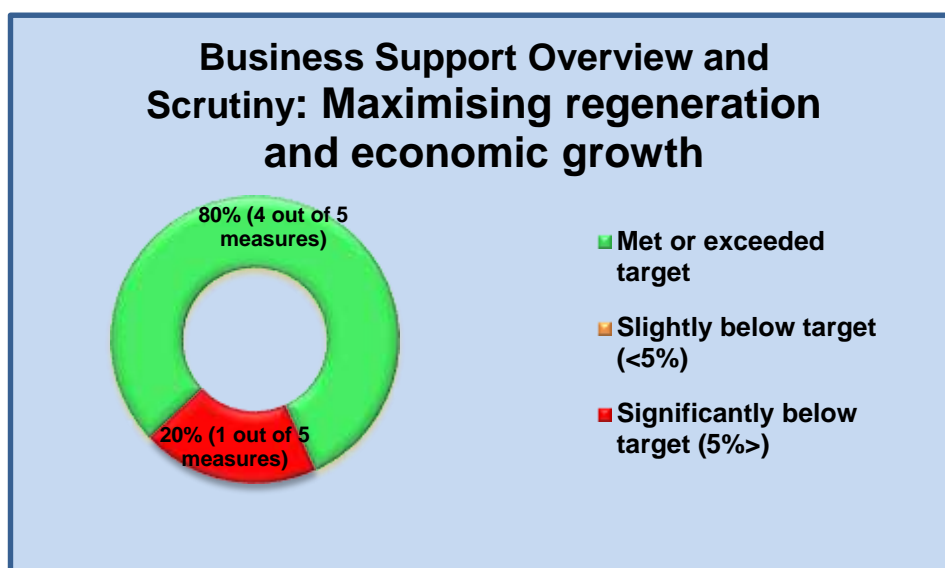
WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents' needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway's people to realise their potential
<p>OUTCOME A clean and green environment</p> <p>1 Public realm and street scene</p> <p>2 Replacing Medway's street lights</p> <p>OUTCOME Medway on the map</p> <p>3 Medway: a great place to live, work, learn and visit</p>	<p>OUTCOME A strong diversified economy</p> <p>4 Business investment</p> <p>OUTCOME Residents with jobs and skills</p> <p>5 Jobs, skills and employability</p> <p>OUTCOME Preventing homelessness</p> <p>6 Preventing homelessness</p> <p>OUTCOME Delivering new homes to meet the needs of Medway's residents</p> <p>7 Delivering new homes to meet the needs of Medway's residents</p> <p>OUTCOME Getting around Medway</p> <p>8 Tackle congestion hotspots by transport and public realm improvements</p>	<p>OUTCOME Healthy and active communities</p> <p>9 Improving everyone's health and reducing inequalities</p> <p>OUTCOME Resilient families</p> <p>10 Together we can – Children's services</p> <p>11 The best start in life</p> <p>OUTCOME Older and disabled people living independently in their homes</p> <p>12 Improve support for vulnerable adults by working with partners and communities</p> <p>OUTCOME All children achieving their potential in schools</p> <p>13 Raising aspiration and ambition</p>
<p>*Shaded areas fall under the remit of other overview and scrutiny committees</p>		

- 2.2. Given the overarching responsibilities of the Business Support Overview & Scrutiny Committee, the overview narrative of Council performance is provided for Members' information at Appendix 3.
- 2.3. Due to the timing of the other O&S meetings, which take place after this meeting has taken place, the summary of the performance matters discussed at other overview & scrutiny meetings will not be provided this quarter
- 2.4. Given the overarching responsibilities of the Business Support Overview & Scrutiny Committee, the Committee is invited to consider the Strategic Risk Register and submit any comments for reflection at the next quarterly review. The revised Strategic Risk Register can be found in Appendix 4: Q2 2019/20 Strategic Risk Register.

3. Advice and analysis

3.1. Summary of Q2 2019/20 Council Plan Performance Monitoring

- 3.1.1. There are 6 measures of success which fall under the remit of this committee; however, we are reporting on 5 measures as 1 measure (digital take up) is data only.



3.2. Summary of Q2 2019/20 Strategic Risk Review

- 3.3. Risk owners have reviewed and updated their risks. At the 14 October 2019 meeting of the Strategic Risk Management Group, it was proposed that risk reference SR38: The transfer of the waste contract to Medway Norse, be removed from the risk register, since the project has been delivered. Corporate Management Team supported this approach on 31 October 2019 and Cabinet agreed to the removal of this risk from the register on 19 November 2019.

4. Risk management

- 4.1. Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management

Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

4.2. The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:

- promotes a common understanding of risk;
- outlines roles and responsibilities across the Council;
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss.

5. Consultation

5.1. The Q2 Council Plan Performance Monitoring and Strategic Risk Report has been discussed with Corporate Management Team (31 October 2019) and at Cabinet (19 November 2019). It will also be discussed at Children & Young People Overview & Scrutiny (03 December 2019), Regeneration, Culture & Environment Overview & Scrutiny (05 December 2019) and Health & Adult Social Care Overview & Scrutiny (16 January 2020).

6. Financial and legal implications

6.1. There are no direct finance or legal implications arising from this report.

7. Recommendations

7.1. Members are asked to consider the Q2 2019/20 performance of the measures of success used to monitor progress against the Council's priorities.

7.2. Members are asked to consider the Q2 2019/20 review of the Strategic Risk Register.

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Appendices:

Appendix 1: Maximising regeneration & economic growth

Appendix 2: Ways of working

Appendix 3: Performance summary all services

Appendix 4: Strategic Risk Register

Background Papers:

None