

BUSINESS SUPPORT OVERVIEW AND SCRUTINY COMMITTEE

24 OCTOBER 2019

COUNCIL PLAN PERFORMANCE MONITORING REPORT AND RISK REGISTER REVIEW QUARTER 1 2019/20

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Regeneration, Culture, Environment and
Transformation – Directorate Management Team
Public Health
Business Support

Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities.

This report and appendices summarise how we performed in Q1 2019/20 on the delivery of the programmes and measures which fall within the remit of this Committee which are:

- **Priority:** maximising regeneration and economic growth (Appendix 1).
- **Ways of working:** giving value for money, 2: finding the best digital innovation and using it to meet resident's needs, and 3: working in partnership where this benefits our residents (Appendix 2).

Given the overarching responsibilities of this Committee to provide guidance and leadership on the development and coordination of the scrutiny function for all overview and scrutiny committees, this report also contains:

- performance summary of all services (Appendix 3)
- summary of discussions at the Children and Young People Overview and Scrutiny Committee (Appendix 4)

Due to the timings of meetings, the summary of performance at the Regeneration, Culture and Environment and Health & Adult Social Care O&S committees will follow

In accordance with the Council's Risk Management Strategy, this report also presents the Q1 2019/20 review of the Strategic Risk Register (Appendix 5)

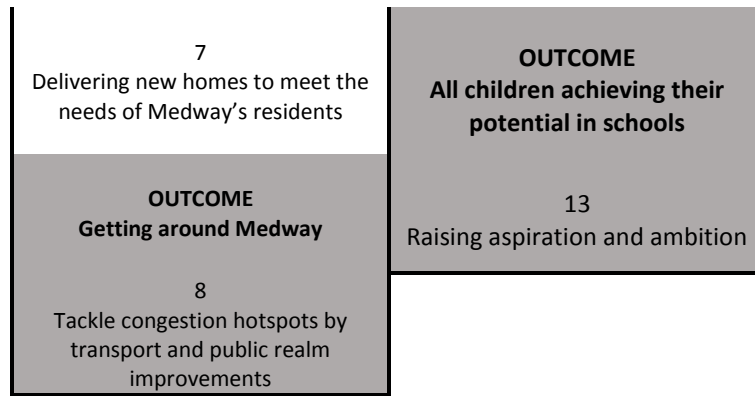
1. Budget and Policy Framework

- 1.1. The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk management in the Council. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. From 2019/20 the Strategic Risk Register will be reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

2. Background

- 2.1. The table below summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this Committee are shown below and are not shaded out. Detailed progress reports on these programmes can be found in Appendices 1 and 2.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents' needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway's people to realise their potential
<p>OUTCOME A clean and green environment</p> <p>1 Public realm and street scene</p> <p>2 Replacing Medway's street lights</p> <p>OUTCOME Medway on the map</p> <p>3 Medway: a great place to live, work, learn and visit</p>	<p>OUTCOME A strong diversified economy</p> <p>4 Business investment</p> <p>OUTCOME Residents with jobs and skills</p> <p>5 Jobs, skills and employability</p> <p>OUTCOME Preventing homelessness</p> <p>6 Preventing homelessness</p> <p>OUTCOME Delivering new homes to meet the needs of Medway's residents</p>	<p>OUTCOME Healthy and active communities</p> <p>9 Improving everyone's health and reducing inequalities</p> <p>OUTCOME Resilient families</p> <p>10 Together we can – Children's services</p> <p>11 The best start in life</p> <p>OUTCOME Older and disabled people living independently in their homes</p> <p>12 Improve support for vulnerable adults by working with partners and communities</p>
*Shaded areas fall under the remit of other overview and scrutiny committees		

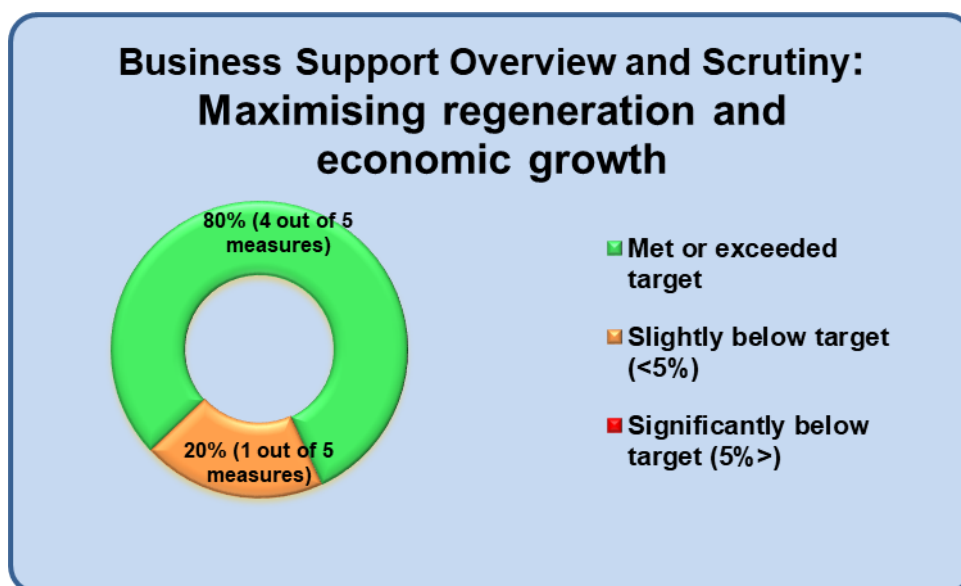


- 2.2. Given the overarching responsibilities of Business Support Overview & Scrutiny Committee, the overview narrative of Council performance is provided for Members' information at Appendix 3.
- 2.3. A summary of the performance matters discussed at the Children and Young People's Overview and Scrutiny Committee is provided at Appendix 4.
- 2.4. Due to the timings of meetings, the summary of performance at the Regeneration, Culture and Environment and Health & Adult Social Care O&S committees will follow.
- 2.5. Given the overarching responsibilities of the Business Support Overview & Scrutiny Committee, the Committee is invited to consider the Strategic Risk Register and submit any comments for reflection at the next quarterly review. The revised Strategic Risk Register can be found in Appendix 5: Q1 2019/20 Strategic Risk Register.

3. Advice and analysis

3.1. Summary of Q1 2019/20 Council Plan Performance Monitoring

- 3.1.1. There are 6 measures of success which fall under the remit of this committee; however, we are reporting on 5 measures as 1 measure (digital take up) is data only.



3.2. Summary of Q1 2019/20 Strategic Risk Review

3.2.1. Risk owners have reviewed and updated their risks. No risks are proposed to be added or removed through this review.

4. Risk management

4.1. Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

4.2. The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:

- promotes a common understanding of risk;
- outlines roles and responsibilities across the Council;
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss.

5. Consultation

5.1. The Q1 Council Plan Performance Monitoring and Strategic Risk Report has been discussed with Corporate Management Team (7 August 2019) and at Cabinet (24 September 2019). It has also been discussed at the Children & Young People O&S Committee (03 October 2019) and is due to be discussed at the Health & Adult Social Care O&S Committee (15 October 2019) and the Regeneration, Culture & Environment O&S Committee (17 October 2019).

6. Financial and legal implications

6.1. There are no direct finance or legal implications arising from this report.

7. Recommendations

7.1. Members consider the Q1 2019/20 performance of the measures of success used to monitor progress against the Council's priorities.

7.2. Members consider the Q1 2019/20 review of the Strategic Risk Register.

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Appendices:

Appendix 1: Maximising regeneration & economic growth

Appendix 2: Ways of working

Appendix 3: Performance summary all services

Appendix 4: Children and Young People O&S Committee discussion summary

Appendix 5: Strategic Risk Register

Appendix 6 (to follow): Health & Adult Social Care O&S & Regeneration, Culture & Environment O & S discussion summaries

Background papers:

None