

REGENERATION, CULTURE AND ENVIRONMENT OVERVIEW AND SCRUTINY COMMITTEE

17 OCTOBER 2019

COUNCIL PLAN PERFORMANCE MONITORING REPORT AND RISK REGISTER REVIEW QUARTER 1 2019/20

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Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities.

This report and appendices summarises how we performed during Q1 2019/20 on the delivery of the two priorities relevant for this Committee: 'Medway: a place to be proud of' and 'Maximising regeneration and economic growth'.

In accordance with the Council's Risk Management Strategy, this report also presents the Q1 2019/20 review of the strategic risks pertaining to this committee.

1. Budget and Policy Framework

- 1.1. The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk management in the Council.
- 1.3. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. In June 2019, the Cabinet agreed that from 2019/20 the Strategic Risk Register will be reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

2. Background

- 2.1. This report sets out the performance summary against the two Council priorities relevant for this Committee: ‘Medway: a place to be proud of’ and ‘Maximising regeneration and economic growth.’ It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.
- 2.2 Detailed background information supporting this report can be found in Appendix 1: ‘Medway: A place to be proud of’ and Appendix 2: ‘Maximising regeneration and economic growth’.
- 2.3 Members should note that Council agreed on 25 July 2013 that the scrutiny of Housing performance would be discussed at Business Support Overview and Scrutiny Committee. Any performance information highlighted in grey is not relevant to this Committee and falls under other Overview and Scrutiny Committees. They have been included to provide context and clarity of how the council priorities as a whole have been performing.
- 2.4 The format of the report was changed from 1 April 2018 to reflect the recommendations of the corporate peer challenge.

3 Council priorities and ways of working

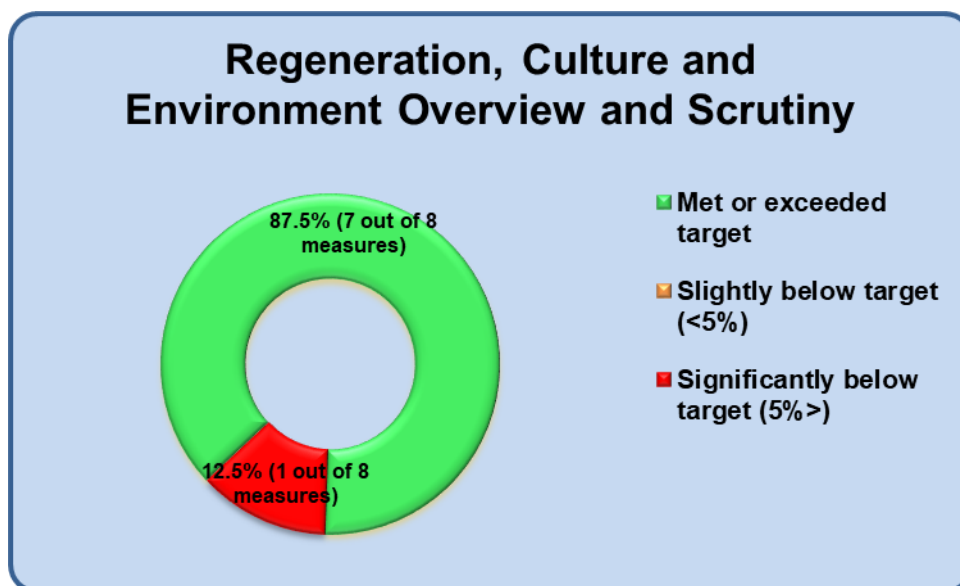
- 3.1 This section summarises 13 programmes that support our priorities and outcomes. It also shows the three overarching ways of working which we use to deliver the above. The priorities and outcomes that fall under the remit of this committee are shown below (non-shaded). Appendix 1 and 2 provide detailed progress reports on each of these programmes.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents’ needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway’s people to realise their potential
OUTCOME A clean and green environment	OUTCOME A strong diversified economy	OUTCOME Healthy and active communities
1 Public realm and street scene	4 Business investment	9 Improving everyone’s health and reducing inequalities
2 Replacing Medway’s street lights	OUTCOME Residents with jobs and skills	OUTCOME Resilient families
OUTCOME Medway on the map	5 Jobs, skills and employability	10 Together we can – Children’s services
3 Medway: a great place to live, work, learn and visit	OUTCOME Preventing homelessness	11 The best start in life

6 Preventing homelessness	OUTCOME Older and disabled people living independently in their homes 12 Improve support for vulnerable adults by working with partners and communities OUTCOME All children achieving their potential in schools 13 Raising aspiration and ambition
OUTCOME Delivering new homes to meet the needs of Medway's residents	
7 Delivering new homes to meet the needs of Medway's residents	
OUTCOME Getting around Medway	
8 Tackle congestion hotspots by transport and public realm improvements	

4 Summary of performance

4.1 There are 10 Council Plan measures for 2019/20. We are reporting on 8 as two measures are not available this quarter.



5 Risk management

5.1 Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

- 5.2 The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:
- promotes a common understanding of risk;
 - outlines roles and responsibilities across the Council;
 - proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss

6 Financial and legal implications

- 6.1 There are no direct finance or legal implications arising from this report.

7 Recommendation

- 7.1 Members are asked to consider the Quarter 1 2019/20 performance against the measures used to monitor progress against the Council's priorities.

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Background papers

Council Plan 2016/21 (2019/20 update)

<https://democracy.medway.gov.uk/mglIssueHistoryHome.aspx?lId=24326>

Appendices

Appendix 1	Medway: A Place to be proud of
Appendix 2	Maximising regeneration and economic growth
Appendix 3	Q1 201920 Strategic Risk Register