

HEALTH AND ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

15 OCTOBER 2019

COUNCIL PLAN PERFORMANCE MONITORING REPORT AND RISK REGISTER REVIEW QUARTER 1 2019/20

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Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities. This report and appendices summarise how we performed in Q1 2019/20 on the delivery relevant for this Committee: Supporting Medway's people to realise their potential. In accordance with the Council's Risk Management Strategy, this report also presents the Q1 2019/20 review of the strategic risks relevant to this Committee.

1. Budget and Policy Framework

- 1.1 The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities. It includes the measures we use to track performance.
- 1.2 Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk management in the Council.
- 1.3 The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. In June 2019, the Cabinet agreed that from 2019/20 the Strategic Risk Register will be reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

2. Background

- 2.1 This report sets out the performance summary against the Council priority relevant for this committee: Supporting Medway's people to realise their potential. It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.
- 2.2 Detailed performance information and supporting explanation relating to the 9 HASC measures can be found in Appendix 1: Health and Adult Social Care Overview and Scrutiny Committee summary.

3. Council priorities and ways of working

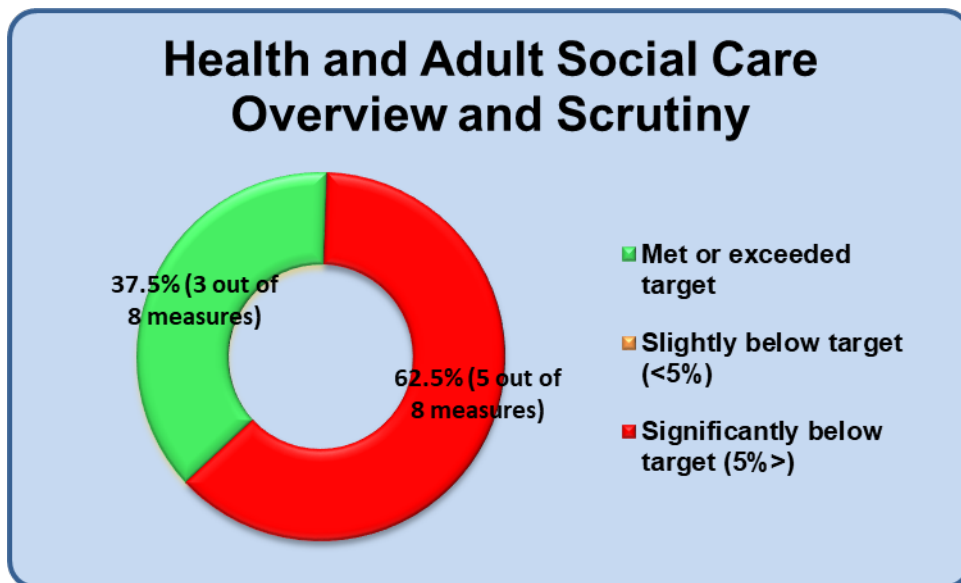
- 3.1 This section summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this committee are shown below (non shaded). Detailed progress reports on these programmes can be found in Appendix 1.

| WAYS OF WORKING | | |
|---|--|--|
| Giving value for money | | |
| Finding the best digital innovation and using it to meet residents' needs | | |
| Working in partnership where this benefits our residents | | |
| PRIORITIES | | |
| Medway: A Place to be proud of | Maximising regeneration and economic growth | Supporting Medway's people to realise their potential |
| OUTCOME A clean and green environment | OUTCOME A strong diversified economy | OUTCOME Healthy and active communities |
| 1 Public realm and street scene | 4 Business investment | 9 Improving everyone's health and reducing inequalities |
| 2 Replacing Medway's street lights | OUTCOME Residents with jobs and skills | OUTCOME Resilient families |
| OUTCOME Medway on the map | 5 Jobs, skills and employability | 10 Together we can – Children's services |
| 3 Medway: a great place to live, work, learn and visit | OUTCOME Preventing homelessness | 11 The best start in life |
| Shaded areas fall under the remit of other overview and scrutiny committees | 6 Preventing homelessness | OUTCOME Older and disabled people living independently in their homes |
| | OUTCOME Delivering new homes to meet the needs of Medway's residents | 12 Improve support for vulnerable adults by working with partners and communities |

| | |
|--|--|
| 7 Delivering new homes to meet the needs of Medway's residents | OUTCOME All children achieving their potential in schools |
| OUTCOME Getting around Medway | |
| 8 Tackle congestion hotspots by transport and public realm improvements | 13 Raising aspiration and ambition |

4. Summary of performance

- 4.1 There are 9 Council Plan measures for this priority. We are reporting on 8 as data for 1 measure is not available this quarter.



4.2 Improved performance

- 29% (2 out of 7*) improved long term (average of previous 4 quarters)
- 43% (3 out of 7*) improved short term (since last quarter)

*where data available

5. Risk management

- 5.1 Implementation of a performance management framework allows the Council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

- 5.2 The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:

- promotes a common understanding of risk;
- outlines roles and responsibilities across the Council;
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss.

6. Financial and legal implications

6.1 There are no direct finance or legal implications arising from this report.

7. Recommendation

7.1 Members are asked to consider the Quarter 1 2019/20 performance against the measures used to monitor progress against the Council's priorities.

Lead officer contact

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Appendices

Appendix 1 - Health and Adult Social Care Overview and Scrutiny Committee summary

Appendix 2 - Q1 201920 Strategic Risk Register

Background papers

Council Plan 2016/21 (2019/20 update)

<https://democracy.medway.gov.uk/mglIssueHistoryHome.aspx?Ild=24326>