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## **CHILDREN AND YOUNG PEOPLE OVERVIEW AND SCRUTINY COMMITTEE**

**3 OCTOBER 2019**

### **COUNCIL PLAN PERFORMANCE MONITORING REPORT AND RISK REGISTER REVIEW QUARTER 1 2019/20**

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Contributors: Children and Adults – Directorate Management Team

#### **Summary**

Medway's Council Plan 2016/21 sets out the Council's three priorities. This report and appendices summarise how we performed in Quarter 1 of 2019/20 on the delivery of the two priorities relevant for this Committee: supporting Medway's people to realise their potential and maximising regeneration and economic growth.

In accordance with the Council's Risk Management Strategy, this report also includes the Quarter 1 2019/20 review of the strategic risks pertaining to this committee.

#### **1. Budget and Policy Framework**

- 1.1. The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities, and it includes the measures we use to track performance.
- 1.2. Risk management is an integral part of good governance. The Council recognises that it has a responsibility to identify and manage the barriers to achieve its strategic objectives and enhance the value of services it provides to the community. The Cabinet as a whole has responsibility to ensure the effective operation of risk management in the Council.
- 1.3. The Strategic Risk Register ensures that all relevant key risks are recorded and mitigating actions are monitored. In June 2019, the Cabinet agreed that from 2019/20 the Strategic Risk Register will be reviewed on a quarterly basis and presented alongside Council Plan Performance Monitoring to support informed decision making.

#### **2. Background**

- 2.1. This report sets out the performance summary against the two Council priorities relevant for this Committee; "supporting Medway's people to realise their potential" and "maximising regeneration and economic growth". It focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance. This report also sets out the latest review of the strategic risks relevant to this committee together with mitigation in place to minimise impact and likelihood.

- 2.2. Performance in respect of Adult Social Care which also falls under the priority “supporting Medway’s people to realise their potential” is not included here, as it will be the focus of a report to the Health and Adult Social Care Overview and Scrutiny Committee.
- 2.3. Detailed background information supporting this report can be found in Appendix 1 Children and Young People Overview and Scrutiny Committee summary and Appendix 2 Strategic Risk Register.

### 3. Council priorities and ways of working

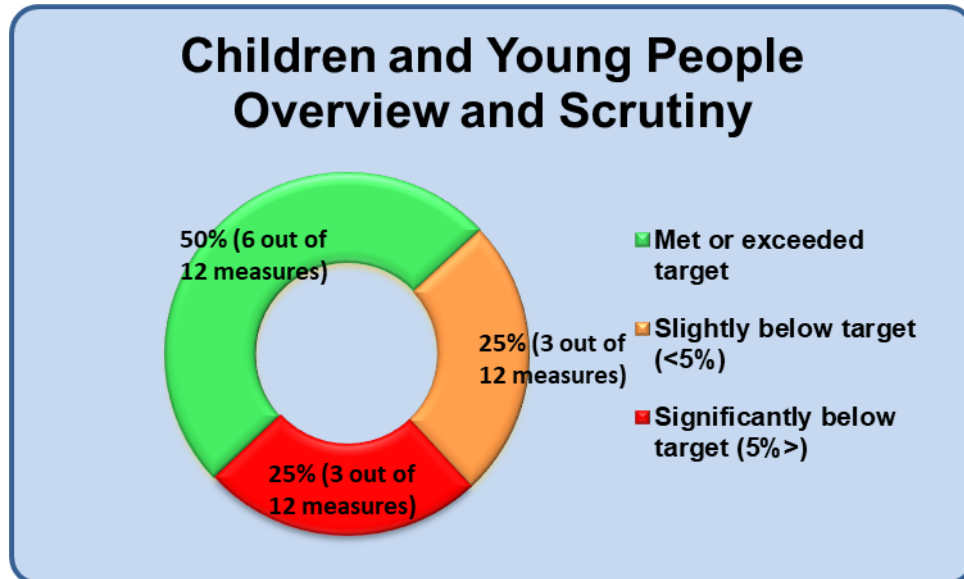
- 3.1. This section summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this committee are shown below (non-shaded). Detailed progress reports on these programmes can be found in Appendix 1.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents’ needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway’s people to realise their potential
<b>OUTCOME</b> A clean and green environment	<b>OUTCOME</b> A strong diversified economy	<b>OUTCOME</b> Healthy and active communities
1 Public realm and street scene	4 Business investment	9 Improving everyone’s health and reducing inequalities
2 Replacing Medway’s street lights	<b>OUTCOME</b> Residents with jobs and skills	<b>OUTCOME</b> Resilient families
<b>OUTCOME</b> Medway on the map	5 Jobs, skills and employability	10 Together we can – Children’s services
3 Medway: a great place to live, work, learn and visit	<b>OUTCOME</b> Preventing homelessness	11 The best start in life
	6 Preventing homelessness	<b>OUTCOME</b> Older and disabled people living independently in their homes
	<b>OUTCOME</b> Delivering new homes to meet the needs of Medway’s residents	12 Improve support for vulnerable adults by working with partners and communities
	7 Delivering new homes to meet the needs of Medway’s residents	<b>OUTCOME</b> All children achieving their potential in schools
	<b>OUTCOME</b> Getting around Medway	13 Raising aspiration and ambition
	8 Tackle congestion hotspots by transport and public realm improvements	

#### 4. Summary of performance – all measures

##### 4.1. Council Plan – all measures

4.1.1. There are 17 Council Plan measures for this priority. We are reporting on 12 as data for 5 measures is not available this quarter.



##### 4.2. Improved performance

- 50% (6 out of 12) improved long term (average of previous 4 quarters)
- 25% (3 out of 12) improved short term (since last quarter)

#### 5. Risk management

5.1. Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability on how successfully the Council is administering its resources. The risk of inaccurate data being reported to Members is minimised through authorisation by Directorate and Corporate Management Teams. Assurance can therefore be placed on the accuracy of data used to assess performance. By reporting to Members, the risk of poor performance not being identified or addressed is minimised.

5.2. The Risk Management process helps the Council understand, evaluate and take action on all their risks. It supports effective decision making, identification of priorities and objectives and increases the probability of success by making the most of opportunities and reducing the likelihood of failure. The Council's Risk Management Strategy incorporates and:

- promotes a common understanding of risk;
- outlines roles and responsibilities across the Council;
- proposes a methodology that identifies and manages risk in accordance with best practice thereby seeking to prevent injury, damage and loss.

#### 6. Financial and legal implications

6.1. There are no direct finance or legal implications arising from this report.

## **7. Recommendation**

- 7.1. Members consider the Quarter 1 2019/20 performance against the measures used to monitor progress against the Council's priorities.

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### **Background papers**

Council Plan 2016/21 (2019/20 update)

<https://democracy.medway.gov.uk/mgIssueHistoryHome.aspx?IId=24326>

### **Appendices**

**Appendix 1:** Q1 201920 Children and Young People Overview & Scrutiny Committee summary

**Appendix 2:** Q1 201920 Strategic Risk Register