

**BUSINESS SUPPORT  
OVERVIEW AND SCRUTINY COMMITTEE**

**22 AUGUST 2019**

**COUNCIL PLAN PERFORMANCE MONITORING REPORT  
QUARTER 4 End of Year**

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Business Support

**Summary**

This report is a summary of the performance at quarter 4 end of year 2018/19 for the programmes and measures which fall within the remit of this Committee which are:

- **Priority:** maximising regeneration and economic growth (Appendix 1).
- **Ways of working:** 1.giving value for money, 2.finding the best digital innovation and using it to meet resident's needs, 3. working in partnership where this benefits our residents (Appendix 2).

Given the overarching responsibilities of this Committee to provide guidance and leadership on the development and coordination of the scrutiny function for all overview and scrutiny committees, this report also contains:

- performance summary of all services (Appendix 3)
- summary of discussions at the Children and Young People Overview and Scrutiny Committee (Appendix 4)

Due to the timings of meetings, the summary of performance at the Regeneration, Culture and Environment and Health & Adult Social Care O&S Committees will follow.

## **1. Budget and Policy Framework**

- 1.1 The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities. An annual refresh of the performance measures was agreed in February 2018.

## **2. Background**

- 2.1 This Committee is responsible for the scrutiny of the performance of the following aspects of the Council Plan:

### **Priority: Maximising regeneration and economic growth**

- Outcome: residents with jobs and skills
- Outcome: preventing homelessness
- Outcome delivering new homes to meet the needs of Medway's residents

### **This priority will be delivered by working in the following ways:**

- Giving value for money
- Finding the best digital innovation and using it to meet residents' needs
- Working in partnership where this benefits our residents

Progress reports on these programmes can be found in Appendices 1 and 2.

- 2.2 Given the overarching responsibilities of Business Support Overview & Scrutiny Committee, the overview narrative of Council performance is provided for Members' information at Appendix 3.
- 2.3 A summary of the performance matters discussed at the Children and Young People's Overview and Scrutiny Committee is provided at Appendix 4.
- 2.4 Due to the timings of meetings, the summary of performance at the Regeneration, Culture and Environment and Health & Adult Social Care O&S committees will follow.

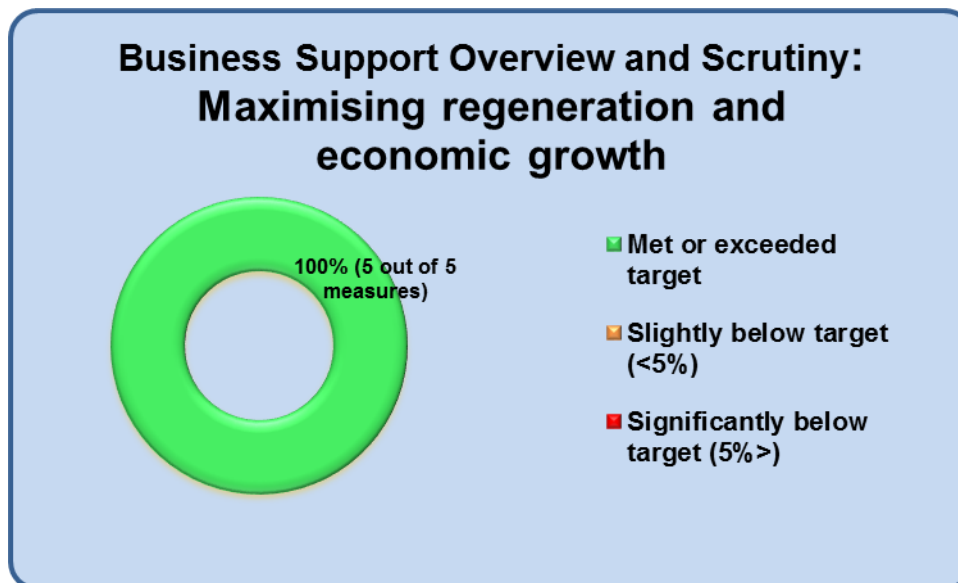
## **3. PERFORMANCE: COUNCIL PRIORITIES AND WAYS OF WORKING**

- 3.1 The table below summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this Committee are shown below and are not shaded out. Detailed progress reports on these programmes can be found in appendices 1 and 2.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents' needs		
Working in partnership where this benefits our residents		
PRIORITIES		
Medway: A Place to be proud of	Maximising regeneration and economic growth	Supporting Medway's people to realise their potential
<p><b>OUTCOME</b> A clean and green environment</p> <p>1 Public realm and street scene</p> <p>2 Replacing Medway's street lights</p> <p><b>OUTCOME</b> Medway on the map</p> <p>3 Medway: a great place to live, work, learn and visit</p>	<p><b>OUTCOME</b> A strong diversified economy</p> <p>4 Business investment</p> <p><b>OUTCOME</b> Residents with jobs and skills</p> <p>5 Jobs, skills and employability</p> <p><b>OUTCOME</b> Preventing homelessness</p> <p>6 Preventing homelessness</p> <p><b>OUTCOME</b> Delivering new homes to meet the needs of Medway's residents</p> <p>7 Delivering new homes to meet the needs of Medway's residents</p> <p><b>OUTCOME</b> Getting around Medway</p> <p>8 Tackle congestion hotspots by transport and public realm improvements</p>	<p><b>OUTCOME</b> Healthy and active communities</p> <p>9 Improving everyone's health and reducing inequalities</p> <p><b>OUTCOME</b> Resilient families</p> <p>10 Together we can – Children's services</p> <p>11 The best start in life</p> <p><b>OUTCOME</b> Older and disabled people living independently in their homes</p> <p>12 Improve support for vulnerable adults by working with partners and communities</p> <p><b>OUTCOME</b> All children achieving their potential in schools</p> <p>13 Raising aspiration and ambition</p>
<p>*Shaded areas fall under the remit of other overview and scrutiny committees</p>		

#### 4. SUMMARY OF PERFORMANCE

- 4.1 There are 6 measures of success which fall under the remit of this Committee; however, for Q4 we are reporting on 5 measures as 1 measure (digital take up) is data only.



#### 5. Risk management

- 5.1 Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability in how successfully the council is administering its resources.
- 5.2 Arrangements are in place to ensure that the risk of inaccurate data being reported to Members is minimised and assurance can be placed on the accuracy of data used to assess performance. By reporting to Members and ensuring all Members are able to access the Council's performance management system, the risk of poor performance not being identified or addressed is minimised.

#### 6. Financial and legal implications

- 6.1 There are no direct finance or legal implications arising from this report.

#### 7. Recommendation

- 7.1 It is recommended that Members consider the quarter 4 end of year 2018/19 performance of the measures of success used to monitor progress against the Council's priorities.

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**Appendices:**

Appendix 1: Maximising regeneration & economic growth

Appendix 2: Ways of working

Appendix 3: Performance summary all services

Appendix 4: Children and Young People O&S Committee discussion summary

Appendix 5 : Summaries of discussion at the Regeneration, Culture and Environment and  
Health & Adult Social Care O&S Committees (to follow).

**Background papers:**

[Council Plan 2016/21](#)