

Strengthening Communities

To continue to make Medway a safe place to live, work, study and visit by working with our partners to address community safety concerns and to increase the knowledge of the Community Safety Partnership. Although the creation of an ASB Team may increase reported instances of ASB, we will aim to see fewer victims of ASB. We will also work to identify “people at risk” and ensure appropriate support is in place.

Objective	What we have done so far	What we will do
Tackling ASB	<ul style="list-style-type: none"> Fully implemented the Community Trigger. Facilitated a ‘Daily Dial In’ for partners to report incidents over the previous 24 hours. Continued to support the multi-agency Community MARAC focussing on repeat victims, offenders and locations. Created a Serious and Organised Crime Partnership 	<ul style="list-style-type: none"> Continue to investigate all cases of ASB and ensure any Community Triggers are responded to. Address incidents of ASB through coordinated partnership working through the Community MARAC, including working closely with youth services to prevent youth crime. Tackle ASB and reduce the impact that it has on people’s lives through using our collective resources to target offenders and address issues based on threat, harm and risk. Provide support and guidance to our communities and the local PACT (Partner and Communities Together) processes via the local Police Community Support Officers (PCSOs) and Community Wardens. Support Medway Councils newly created ASB Team and ensure partners assist them in using tools contained within the ASB Crime and Policing Act 2014. Re – alignment of ward ownership for the PCSO’s/antisocial behaviour car. Continue to work with partners to increase the sharing of intelligence relating to organised crime groups in order to bring those involved to justice.
Preventing radicalisation	<ul style="list-style-type: none"> Created a multi-agency Prevent Board monitors the responsible authorities action plans and oversees awareness of Prevent. Channel Panel in place. 	<ul style="list-style-type: none"> Raise awareness with partner agencies, schools, colleges and our universities about identifying people who may be vulnerable to radicalisation and violent extremism. Carry out risk assessment using the Counter Terrorism Local Profile and use this to create a partnership Action Plan. Ensure that the multi-agency Channel Panel processes are followed in line with guidance from the Home Office and ensure it is fit for purpose. Increase awareness of Channel and ensure that front line staff have received relevant training.
Supporting our Town Centres	<ul style="list-style-type: none"> Partnered with Medway Street Pastors to support their projects operating across Medway. Created a dedicated Town Centre Policing Team and specialist PCSO roles within them. 	<ul style="list-style-type: none"> Ensure that the Street Pastors work in the NTE is supported. Work with and support the Street Pastors to create a base in Gillingham and assist their aim of supporting vulnerable people. Commit to supporting this resource in making our town centres a safe space.
Engaging with our communities	<ul style="list-style-type: none"> We have delivered on a programme to engage with communities using a variety of events and activities, aiming for effective community engagement. 	<ul style="list-style-type: none"> In planning community engagement we will take account of the geographic distribution of events and activities. Data around crime and disorder will be used as a key driver for identifying community engagement events. We will support each Universities and Colleges Freshers Fayres. We will aim to ensure that our communities have reasonable local access to engagement activities.

Supporting Victims and Tackling Offenders of Sexual and Domestic Abuse

Prevent - Deterring individuals, providing education and diversionary signposting and activity.

Protect - Protecting individuals, families and communities against community safety threats. Ensuring the right controls and practices are in place and people have information to help themselves.

Prepare - Being prepared to manage impacts or consequences of community safety issues. Ability to respond in a rapid and effective way.

Pursue - Prosecuting offenders and disrupting activity that has a detrimental affect on communities and individuals.

Objective	What we have done so far	What we will do
Tackling domestic abuse	<ul style="list-style-type: none"> • Implementation of the Medway Domestic Abuse Plan, incorporating the Joint Targeted Area Inspection (JTAI) and the NICE guidance. • Continue to develop multi-agency work around the maintenance of the one stop shop and campaigns such as the white ribbon and male domestic violence. • Kent Police provide a daily, dedicated Domestic Abuse car to attend outstanding DA calls and ensure all reported victims have face to face contact. 	<ul style="list-style-type: none"> • Medway Domestic Abuse Sub Group will monitor the implementation of the plan and report back to CSP on the following key actions for 2017-2018: <ol style="list-style-type: none"> a) Local services to be recommissioned to deliver a single integrated domestic abuse service for Medway. b) Children focussed risk assessment tool to be agreed and rolled out across Medway. c) Domestic abuse champions to be established across Medway organisations to raise awareness and embed domestic abuse prevention across services. d) DA campaign to be rolled out. • Implementation of a Domestic Abuse PCSO Single Point of Contact role to support the newly formed Vulnerability investigation Teams. • Op Encompass to be rolled out in Medway.
Tackling child sexual exploitation	<ul style="list-style-type: none"> • Identified hotspot locations have formed part of the patrolling regime for the daily Kent Police ASB vehicle. • Ensured that the Community Policing Team submit all intelligence to the relevant CSE team locally, as well as at Kent Police Headquarters. 	<ul style="list-style-type: none"> • A named Youth Engagement Officer from Kent Police is to be allocated to all local schools in order to provide a conduit for the reporting and management of concerns regards CSE. • Carry out a specific consultation event with young people to raise awareness of CSE.
Tackling human trafficking	<ul style="list-style-type: none"> • Multi-agency quarterly operations to raise awareness and deal effectively with all tactical options available? 	<ul style="list-style-type: none"> • We will ensure that the issue of Human Trafficking forms part of the work of the Serious and Organised Crime partnership. • Partnership targeting of locations from intelligence gained by the Community Policing Team and partner agencies.
Tackling hate crime	<ul style="list-style-type: none"> • Seven Third party reporting hubs have been created. 	<ul style="list-style-type: none"> • Continue to ensure that staff in our Hubs are appropriately trained. • Kent Police to recruit and train a second Community Liaison Officer.
Support Mental Health Provision	<ul style="list-style-type: none"> • Supported agencies that manage mental health in the community and to work collaboratively to identify ways to enhance the current provision. 	<ul style="list-style-type: none"> • The VAIO PCSO to manage all identified, vulnerable adults via THEMIS and liaise closely with mental health services - coordinating joint agency case conferences and ensuring all relevant support is accessed. • Liaise with Community Mental Health teams to highlight risk individuals that may require direct intervention in the community. • Any high risk individuals to be highlighted and managed on THEMIS as High Risk cases.

	<ul style="list-style-type: none"> • YOT have an appointed mental health worker within the team to ensure that young people within the criminal justice system have their mental health issues addressed. • Commissioned a Joint Response Unit through SECAMB and Kent Police to attend mental health calls on Friday and Saturday nights 	<ul style="list-style-type: none"> • The Youth Offending Team (YOT) will use the Asset Plus mental health screening tool to identify young people with mental health issues who are on court orders and Out of Court Disposals, the needs of these young people will be addressed by the NELFT worker within the YOT.
<p>Combating youth gang violence</p>	<ul style="list-style-type: none"> • Created a Serious and Organised Partnership group in order to deal with gang violence using a multi-agency approach. • Partnered with KCC to create a Kent and Medway Gang Strategy. • Following a bid into the Home Office, the CSP Team and Youth Services, Medway was the only local authority in Kent to be awarded £12,000 to tackle knife crime. This was used to put on professional sessions attended by 200 staff from partner agencies and schools, followed by sessions for pupils in secondary schools. In addition, Kent Police, Medway Council Youth Services and the CSP Team identified a number of areas where youth sport diversionary activities were put on. 	<ul style="list-style-type: none"> • Create a specific process to tackle the issues of youth gang violence, with the aim of diverting young people away from gang affiliation. • Enable partner agencies to nominate young people at risk of gang affiliation into the partnership, and where appropriate support them in putting together a '4P Plan'. • The YOT will use the Asset Plus assessment tool to identify young people with gang related issues who are on court orders and Out of Court Disposals. • Kent Police to identify and train a Youth Intelligence Officer. A new post to support the flow of intelligence between YOT, the Police and other agencies tackling youth violence. • This is attached to the main report as Appendix 4. • The funding continues into 2018/19 and will enable us to arrange further sports events across Medway.

Tackling the harm caused by substance misuse

We will support children, young people, adults and their families to make healthy lifestyle choices to reduce the negative impact of drugs and alcohol on their health. We will reduce harm to those at risk, and empower those who are addicted or dependent to recover. We will bear down on the crime and antisocial behaviour associated with drug and alcohol misuse that impacts on our communities.

Objective	What we have done so far	What we will do
Addressing Homelessness and Begging	<ul style="list-style-type: none"> • Created a forum to work with partner agencies and the business community. • Through a graduated approach in the Blue Light Project, from supportive interventions to enforcement, partners have worked together to reduce the number of people begging as well as the associated ASB. • Created a Rough Sleeper Charter to support people in Medway who are sleeping rough to move off the streets into accommodation and to provide support to maintain this accommodation. • Worked in partnership the housing service have secured funding for a Housing First project which will see rough sleepers with most complex needs supported into accommodation. • Medway Council has been awarded government funding of £410,000 for a variety of projects to tackle rough sleeping. 	<ul style="list-style-type: none"> • Partner agencies will continue to support this forum as well as our Town Centre Forums. • Continue to support the Blue Light Project in assisting those individuals with the most complex needs. • Ensure that partner agencies sign up to the Medway Rough Sleepers' Charter and work together to help rough sleepers gain and maintain accommodation and gain access to support pathways. • Housing First specification developed and put out to tender. • Evaluation designed and implemented. • Project to go live July 2018. • We will recruit a Rough Sleeper Coordinator to link in with partner agencies, existing support services, voluntary partners, to agree a support plan for each person sleeping rough that services become aware of in Medway. • Set up an outreach service to reach out and build trust with people sleeping rough. • Increase our supported housing provision for the most vulnerable rough sleepers. • Increase the Housing First service allowing more people with complex needs to live independently. • Recruit a Mental Health Nurse to work across all Rough Sleeper services, to make sure that needs are diagnosed and the appropriate support offered.
Preventing and Treating Drug and Alcohol Misuse	<ul style="list-style-type: none"> • Blue Light project has been established to work across agencies to support the most chaotic substance misuse clients. • The YOT have an Open Road substance misuse worker working within the team. 	<ul style="list-style-type: none"> • Adapt the Blue Light project to enable the Housing First project and implement the recommendations of the 2018 evaluation. • The YOT will use the Asset Plus mental health screening tool to identify young people with substance misuse issues and refer these to Open Road to have these issues addressed.
Preventing and Treating Drug and Alcohol Misuse	<ul style="list-style-type: none"> • We have redesigned local treatment services to increase the access to recovery services. Open Road now support those clients in treatment to progress out of treatment services and to maintain their recovery through volunteer and employment opportunities. 	<ul style="list-style-type: none"> • Peer supporters to be recruited and service users to design recovery programme. • Appropriate premises will be established. • Partnerships with potential employers to be set up to provide volunteer and employment opportunities. • Support GPs to reduce the levels of opiate prescribing in Medway.

Tackling Illicit Tobacco	<ul style="list-style-type: none">• Public Health and Trading Standards work closely throughout the year to reduce the availability of illicit tobacco and other substances. Training has been delivered to young people and frontline staff to raise awareness of the harms and also how to report.	<ul style="list-style-type: none">• Illicit tobacco roadshows to be held in Chatham & Gillingham town centres.• Working with trading standards to raise awareness with school children about harms of illicit tobacco and how to report. This will be done using a combination of a theatre production and also educational sessions.
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Reducing Re-offending

Our mission is to create safer communities by giving people in the criminal justice system the opportunity to change, and the skills to rebuild their lives. We aim to deliver step-change in the provision of offender rehabilitation services to help reduce reoffending rates in the Medway. Our goal is to reduce reoffending and in so doing, improve people's lives - those of potential victims of crime as well as the perpetrators of them.

Objective	What we have done so far	What we will do
Delivering rehabilitation services that enable individuals to aspire achieve and make sustainable changes to their lives	<ul style="list-style-type: none"> • Over 74% of adults sentenced to a community/suspended sentence order or subject to supervision on licence/post sentence supervision have successfully completed. • An academic researcher has been appointed to establish the CRC Research Unit, to inform understanding of what is effective in reducing re-offending and learn from national and international best practice • The partnership have supported an initiative to enable adults managed by the CRC to obtain identification, to improve access to accommodation/employment. • The YOT has initiated a Desistance approach to practice that adopts a more collaborative approach to working with young people and taking account of the voice of the child. • The CRC have launched its Women's Strategy and commenced implementation through women only reporting times and the appointment of specialist women's leads. 	<ul style="list-style-type: none"> • Use data from business intelligence and the research unit to inform effective practice. • The YOT is in the process of developing enhancing and reviewing the desistance approach to working with young people. • Implement and embed the Women's Strategy to ensure that the multiple and complex needs of women service users are addressed by specialist, trained staff in a women only environment.
Delivering individual and group based interventions including domestic abuse perpetrator programmes	<ul style="list-style-type: none"> • The CRC has delivered a comprehensive range of interventions. This includes Building Better Relationships, accredited by HMPPS and a lower intensity group work programme, delivered to adult male perpetrators convicted of domestic abuse. Additional programmes include thinking skills and employment skills. • Delivered a pilot multi-agency domestic abuse programme to unconvicted perpetrators. • The CRC has established an accredited Peer Mentor scheme to provide additional provide wrap around support and assistance to those under the supervision of the CRC/NPS. This enhances the existing volunteer provision. • YOT have delivered a weapons awareness group work course to those at risk of committing such offences. 	<ul style="list-style-type: none"> • Implement the newly developed Obsessive and Compulsive Behaviour Programme which will be available for convicted intimate partner stalkers under the statutory supervision of CRC/NPS • Review pilot and provide additional multi agency training if required. • Work with partners to consider a longer term sustainable response to rising knife crime.
Delivering intensive multi agency interventions aimed at those most at risk of re-offending	<ul style="list-style-type: none"> • The cohort of offenders managed under Integrated Offender Management (IOM) has been refreshed, away from an exclusive focus on serious acquisitive crime to incorporate other priority groups such as domestic abuse, serious violence and gangs. • As of February 2018 Medway had a total of 40 adult and young offenders 	<ul style="list-style-type: none"> • Continue to manage offenders under IOM and evaluate effectiveness

	<p>subject to multi agency management under IOM</p> <ul style="list-style-type: none"> • The level of re-offending for adults subject to IOM reduced by 92%, when compared to a corresponding period prior to IOM. This approach has also proved to be highly effective with young offenders. 	
<p>Delivering Community Payback / reparation that benefits the local community and enables service users acquire new skills</p>	<ul style="list-style-type: none"> • Over 90% of adults sentenced to Unpaid Work successfully complete their hours within the 12 month timeframe. • Premises have been secured for a workshop that will provide skills in carpentry and make wooden products that will benefit local charities. • Strengthened relationship with Medway Council, with daily projects and a flexible approach to provide a rapid response, to issues as they arise. • Established new projects with local charities and organisations that benefit the local community. • The YOT has developed reparation projects that are identifiably socially useful to the community, including that working with Medway NORSE (Hard Facilities) to provide reparation that benefits the community and builds young people's skills and self esteem. 	<ul style="list-style-type: none"> • Equip workshop and commence delivery by Autumn 2018. • Recruit to vacancies to meet increased Community Payback establishment. • Develop women's projects. • Develop small beneficiary led projects to increase range and diversity of provision. • Develop the NORSE project to encompass other types of work including administration. To develop a wider range of identifiably socially useful projects.

Commitment to Safeguarding and Improving Services

We aim to be innovative about how we communicate with residents and businesses, working together to ensure we meet all residents' needs. We will aim to investigate different initiatives that will help Medway become a healthier and safer place to live.

Objective	What we have done so far	What we will do
Communication	<ul style="list-style-type: none"> • A Medway CSP Twitter account has been created. • Through the CSP Team co-ordinate regular community engagement events across Medway. • Plan the CSP's annual Community Safety Conference to be focussed on listening to our young people. • Supported a county wide Community Safety Conference in partnership with KCC. 	<ul style="list-style-type: none"> • Promote activity of community safety activity by partners. • Ensure that as wide a demographic especially minority groups are engaged with. • Focus the conference on young people and ensure their views are considered. • Work with colleagues across Kent to deliver a county wide conference.
Improvement	<ul style="list-style-type: none"> • Created a North Kent Water Safety Group to address the broad issues of water safety and river usage. This group includes colleagues from neighbouring boroughs as well as Medway Council, Kent Fire and Rescue Service (KFRS), the RNLI and Kent Search and Rescue. • Created a monthly process for partners to work collaboratively to support/target repeat offenders, victims and locations. 	<ul style="list-style-type: none"> • Work with partners to increase awareness of the risk in, on and around the waterways amongst communities most at risk, especially young people. • Engage with public, private and voluntary sectors with responsibility for waterways to ensure they understand the risks and have appropriate mitigation factors to address them. • Promote the KFRS campaign 'gotduckedfelin' in identified risk areas. • Promoting water safety events throughout the year. • Work with the RNLI to promote water safety with businesses close to inland waterways. • Identify areas that do not have life saving equipment and identify funding to fill these gaps. • Raise awareness of the risks associated with our waterways with our Universities through events such as Fresher's Fayres. • Widen the scope and create a Community MARAC to better support our communities. • With an increase in cases of 'hoarders' work with partners through the Community MARAC to ensure this area of work is supported.
Efficiencies	<ul style="list-style-type: none"> • Ensured dementia is highlighted within partner agencies. KFRS became the National Fire Chiefs Council (NFCC) dementia lead and sit on the Prime Minister's Champions group. • Carry out Safe & Well visits highlighted by partner agencies, particularly vulnerable people. • Supported Medway Street Pastors • Medway Council's Road Safety Team run a comprehensive cycle training programme, 'Bikeability', for year 6 pupils, teaching safe responsible riding on the road and discourages anti social cycling. 	<ul style="list-style-type: none"> • Continue to raise awareness and promote Dementia Friends/Champions within partner organisations. • KFRS will lead on awareness raising at Dementia cafes with a focus on promoting fire safety. • KFRS will work with Kent Association of Local Councils and the Alzheimer's Society to help local communities across the county combat dementia in their local areas. • KFRS Safer Care campaign will include dementia care homes • KFRS will assist people with fire safety within specialised housing, including sheltered housing, extra care housing and supported housing as part of our Safer Living campaign. • KFRS will assist people who live alone or are in isolation through our Show you Care campaign. • Continue to offer practical support the Street Pastors in particular with their expansion into working in Gillingham on a Monday Market Day. • Target of 1,000 pupils. • There will also be wider road safety education delivery within early years settings, through to sixth form/colleges across Medway.