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Appendix 1 – Action Plan

#### **Foreword**

Medway is growing fast and has highly ambitious plans. With 30,000 new homes and 17,000 new jobs planned by 2035, there is room for all to benefit from the area's expansion.

Central to our growth plans are increasing high value employment, continuing to support business creation and growth, and matching local business demand and skills supply. Focus here will ensure Medway continues to excel as a great place to live, work, learn and visit, and offers a firm foundation for growth for all.

None of this will be possible without an excellent skills base that mirrors employers' aspirations and demands. Growing skills leads to increased opportunities for all, greater wellbeing and quality of life, flourishing inward investment and improved performance of the local economy.

We have an excellent basis for future growth in Medway, with Medway Adult Education, a great school system, four Universities, an £86m further education campus and a new University Technical College. The Skills and Employability Plan for Medway unites stakeholders in their vision for skills growth in Medway and offers a comprehensive framework for investment in the workforce, and workplace, of the future. I am pleased to commend it to you.

Logonou,

Cllr Rodney Chambers Portfolio Holder for Inward Investment, Strategic Regeneration and Partnerships

### Medway's Skills and Employability Vision

By 2035, local people of all ages will have the skills and experience to enable them to take up the job opportunities created through growth and inward investment. Every household in Medway will have benefitted from the area's regeneration, with improved work and career options and advice, and with increased opportunities to participate in civic, cultural and social life.

Economic growth will have been supported through the provision of employment land, and a highly skilled workforce to boost new and growing businesses. Businesses will work closely alongside education and training providers to create a pipeline of work ready talent.

#### Medway will be a truly sustainable economic hub.

This plan is for all ages – it will support those in, and considering options for, primary, secondary, further and higher education. It will engage those who are not in employment, education or training, as well as those looking to take up apprenticeships, train at work or return to the workforce.

The Skills and Employability Plan for Medway celebrates the focus and strengths of our training and education providers. It recognises, and respects an intricate local, regional and national skills context. In doing so, it seeks to unite and add value to existing initiatives, and to create exciting new opportunities for all.

Medway Council will act as an honest broker between all partners and stakeholders, seeking to prioritise the needs of Medway residents and businesses, paving the way for good education and employment prospects for all.

The Council will:

- Broker meaningful relationships and partnerships
- Support businesses to create job opportunities, access training and recruit staff
- Support education and training to meet the needs of Medway Businesses and Medway students
- Support Medway's residents to seek learning, training and employment opportunities
- Promote pathways to education and employment
- Lead as a model employer demonstrating good practice of employment

### We Need You

In order for this plan to be successful, we will need businesses and partners in Medway to get involved in providing skills and employment opportunities. This plan will lay out many of the challenges and opportunities there are within skills and employability in Medway, as you read through, please consider how you can help.

There are a great many ways to provide opportunities and support whilst also plugging existing skills gaps and shortages. You could:

- Offer apprenticeships
- Offer work placements/experience
- Become Disability Confident
- Become a mentor
- Become an Enterprise Advisor
- Engage with your local school/college/university
- Engage with the local job centre plus and surrounding initiatives
- Share your ideas and challenges
- Become an advocate for skills and employability opportunities
- Get involved with a wide variety of initiatives

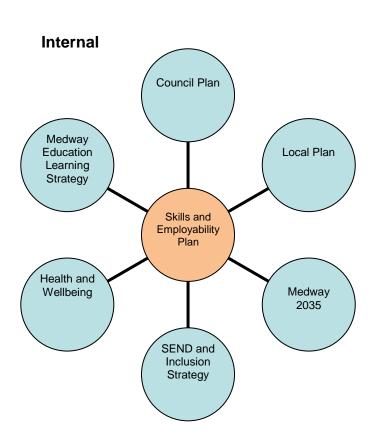
Whether you feel you can offer an opportunity or you are looking for ways to upskill your workforce, or you are looking to simply get involved, please get in touch by:

Email – skills@medway.gov.uk

### **Strategic Drive**

- Council Plan (2016 2021)
- Local Plan (under development)
- Medway 2035
- Medway SEND and Inclusion Strategy (2016 2020)
- Kent and Medway Workforce Evidence Skills Base (2015)
- Thames Estuary Production Corridor: An Industrial Vision (2017) (and related strategies)
- South East Local Enterprise Partnership Skills Strategy (2018 2023) (and related strategies)
- Careers Strategy (December 2017)
- Industrial Strategy (2017)
- Health and Wellbeing Strategy
- Medway Learning Education Strategy (under development)

#### **External** Kent and Medway Workforce Evidence Skills Base **Thames** Industrial Production Strategy Corridor: An Industrial Skills and Vision **Employability** Plan Careers **SELEP** Strategy Skills Strategy



### Medway's Economic, Employment & Training Profile

OVER 14,000 **BUSINESSES** 

**WORKING AGE POPULATION** 176.600 **ECONOMICALLY ACTIVE** 154,000

TOTAL POPULATION 280.000 **EXPECTED POPULATION** 2035 317,500

17.000 NEW JOBS, 40.000 MORE RESIDENTS BY 2035

44,000 PUPILS ON ROLL IN MEDWAY SCHOOLS YEAR 12 1753 YEAR 13 1647

NUMBER ON OUT OF **WORK BENEFITS** 3475

**TOTAL HOUSEHOLDS** 86.800 **WORKLESS** HOUSEHOLDS 12.500

NUMBER OF VACANCIES 19,545 (SEP17-AUG18)

PRIMARY SCHOOLS - 78 SECONDARY SCHOOLS – 18 FE COLLEGES - 1 UNIVERSITIES - 4

NUMBER OF

**LEARNERS ENROLLED WITH MEDWAY ADULT EDUCATION** 2017/2018 1909

16-17 YEAR OLDS NOT IN EDUCATION **EMPLOYMENT OR TRAINING** 155 (2.4%)

16-17 YEAR OLDS WITH UNKONOWN DESTNATION 374 (5.8%)

31 LARGE EMPLOYERS (250+)99.6% SMALL, MEDIUM & MICRO ENTERPRISES

> TOTAL NUMBER OF **APPRENTICESHIP** STARTS 2016/2017 2710

**FULL TIME JOBS IN MEDWAY** 64% **FULL TIME JOBS NATIONALLY** 68%

TOTAL GVA 5.2 BILLION

8.4% SINCE 2015

**EMPLOYMENT** 93,000

RESIDENTS ENROLLED WITH HIGHER EDUCATION 6780

> MEDWAY RESIDENTS STUDYING AT MIDKENT COLLEGE 2017/2018 2147

% WORKING AGE

NO QUALIFICATIONS – 6.3%

LEVEL 1 – 88.6%

LEVEL 2 – 75.0%

LEVEL 3 – 52.4%

LEVEL 4 – 31.0%

### Medway's Offer

#### School system

Home to 105 primary and 18 secondary schools, including 6 grammar schools. More than 85% of Medway schools have an Ofsted rating of Good or Outstanding. There are a range of qualifications for students to undertake post 16, ranging from A-Levels, International Baccalaureates to vocational qualifications. There are currently over 44,000 students on roll in Medway schools, with 3400 studying post 16. Also situated within Medway is a new University Technical College, for 14 – 19 year olds wanting to lay strong career foundations in Engineering, Construction and Design alongside a traditional curriculum of GCSEs and A Levels.

Schools in Medway are supported by the Medway Education Partnership, which was created in response to a changing and complex educational landscape and the need to significantly improve educational outcomes for children and young people across Medway. The MEP seeks to strengthen the existing platform of collaborative working across the five towns with the aim of maximising the collective resource that is available both within and outside Medway.

#### MidKent College

Mid Kent College is a general Further Education College in Kent with two main campuses in Gillingham and Maidstone, Ofsted rated Good. The College delivers a range of provision including 16-19 study programmes, post 16 education and training, adult learning programmes, higher education and apprenticeships. The College also has a commercial contract to provide training to the nearby Royal School of Military Engineering in Medway. The College delivers training to approximately 3000 students each year.

#### Independent training providers

Independent training providers are an essential part of apprenticeship training delivery, offering diverse, flexible training to a wide variety of employers. Medway is home to a range of training providers, notably with specialists in engineering and manufacturing and hospitality. There are more than 40 independent training providers able to operate in the Medway area.

#### Medway Adult Education

Medway Adult Education, Ofsted rated Good, is funded by the Education and Skills Funding Agency. It utilises an annual adult education budget to deliver core strategic objectives - reducing social isolation, increasing community engagement, reducing unemployment and supporting the development of new skills and qualifications. Offering Community Learning, Family Learning, Skills for Work, English and Maths and a specialist Learning with Learning Difficulties/Disabilities programme, MAE is able to serve a wide variety of Medway's residents.

#### Universities of Medway

Universities at Medway is a unique partnership which has brought together the University of Greenwich, the University of Kent and Canterbury Christ Church University at a shared campus at Chatham Maritime. Each of the institutions offers its own range of courses, both full and part-time, drawing on its own individual academic strengths, and has its own buildings. By being on a shared campus, students have access to a wide range of first-class facilities. Also situated in Medway is the University of Creative Arts, which is a creative hub for students studying a rich variety of creative courses.

#### Medway Youth Service

Medway Youth Service works with young people in Medway aged 8-19 (and 25 for those with additional needs). Running an out of school programme, including sports, arts, music and cookery sessions as well as a range of other social opportunities. There is an emphasis on supporting young people's personal and social education as well as participation in service and community decision making. Sessions are open to any young people from Medway, especially engaging with vulnerable groups such as looked after children, young people on the edge of care, young people with additional needs and those known to the youth offending team, early help or family support services and offer additional daytime mentoring to young people known to Early Help.

#### Employ Medway

Employ Medway Advice Centre is an initiative funded by Medway Council and DWP contracts, currently delivering the work and health programme. It is designed to support local employers with their business recruitment and training needs, and to support

local residents find employment. Between August 2009 and August 2018 Employ Medway had supported 2000 long term unemployed people into work.

### FURTHER EDUCATION COURSES AVAILABLE WITHIN MEDWAY

Animal management, Applied Science, Art
 & Graphic design, Beauty Therapy,
 Bricklaying, Business HR & Accounting,
 Carpentry & Joinery, Computing & ICT,
 Construction, Creative Media, Electrical
 Installation, Engineering, ESOL,
 Hairdressing, Health & Childcare, Health &
 Safety, Hospitality & Catering, Interior
 Design, Motor Mechanic, Music Production
 & Performance, Painting Decorating,
 Performing Arts, Plumbing, Heating & Gas,
 Public Services, Sport, fitness & Leisure,
 Teacher Training & Education, Travel &

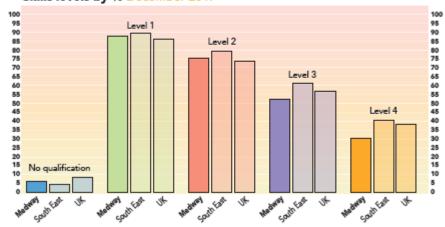
# SCHOOLS AND DISCIPLINES TAUGHT AT MEDWAY UNIVERSITIES:

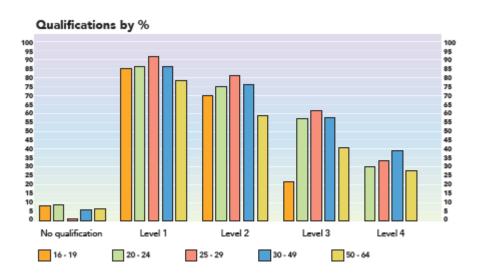
- PHARMACEUTICAL, CHEMICAL AND ENVIRONMENTAL
   SCIENCES ENGINEERING AND SCIENCE JOURNALISM
  - ANIMATION DIGITAL AND MEDIA BUSINESS
- CRAFT AND PRODUCT DESIGN PROFESSIONAL PRACTICE
- COMPUTING PERFORMING ARTS MUSIC AND FINE ART •
- PHOTOGRAPHY POLICY, SOCIOLOGY AND SOCIAL RESEARCH
- EARLY YEARS AND EDUCATION HEALTH AND SOCIAL CARE
- SPORT AND EXERCISE SCIENCE FASHION AND TEXTILES

### **Local Talent Pool**

### Local talent pool







Level	Qualification
1	First certificate   GCSE - grades 3, 2, 1 or grades D, E, F, G   level 1 award   level 1 certificate   level 1 diploma   level 1 ESOL   level 1 essential skills   level 1 functional skills   level 1 national vocational qualification (NVQ)   music grades 1, 2 and 3.
2	CSE - grade 1   GCSE - grades 9, 8, 7, 6, 5, 4 or grades A*, A, B, C   intermediate apprenticeship   level 2 award   level 2 certificate   level 2 diploma   level 2 ESOL   level 2 essential skills   level 2 functional skills   level 2 national certificate   level 2 national diploma   level 3 national diploma   level 4, B or C.
3	A level I access to higher education diploma I advanced apprenticeship I applied general I AS level I international Baccalaureate diploma I level 3 award I level 3 certificate I level 3 diploma I level 3 ESOL I level 3 national certificate I level 3 national diploma I level 3 NVQ I music grades 6, 7 and 8 I tech level.
4	Certificate of higher education (CertHE) I foundation degree I higher national certificate (HNC) I level 4 award I level 4 certificate I level 4 diploma I level 4 NVQ.

### **Medway's Priority Sectors**

## (Advanced) Manufacturing & Engineering

#### Now

- Medway 'makes things'
- 7,278 jobs
- 460 enterprises
- 15% growth over 5 years
- 340 engineering vacancies
- Less than 5% of Medway's Enterprises, it contributes 10.2% of GVA
- Avg wage £35,554

#### Challenges

- Training requirements can be very niche
- High need for technical skills
- Predominately male workforce
- Ageing workforce

#### **Opportunities**

- Advancements in digital & robotics will create new skill requirements
- Innovation Park Medway
- 2018 is the year of engineering

#### Construction

#### Now

- 30,000 homes to build in Medway by 2035
- Make up 20.9% of businesses
- 6,273 jobs
- 36% growth over 5 years
- 478 vacancies requiring CSCS card
- Avg wage £34,159

#### Challenges

- Ageing workforce
- Challenge and opportunity created by Brexit
- 'Draw for workers in London'
- Perceived as more suitable for males.
- Poor public perception

#### **Opportunities**

- Modular construction coming to the fore
- Large infrastructure projects
- Need for green & low carbon skills
- Offsite jobs required

#### **Creative & Cultural**

#### Now

- Strong creative roots in Medway
- 225 enterprises
- Highly respected University of the Creative arts
- Biggest growth sector in the UK economy
- Few vacancies
- 1551 jobs
- Avg Wage £27,118

#### **Challenges**

- High numbers of micro businesses and freelancers
- Students undertaking creative subjects is dropping
- Creative subjects disappearing from the curriculum

#### **Opportunities**

- Growing 'creative quarter' in Chatham
- Potential for start-ups to gain visibility on high streets
- Promotion of talent accelerator

#### IT & Digital

#### Now

- 38% growth over 5 years
- 575 enterprises
- Most level 4 & above vacancies in 16/17
- 4,025 jobs
- 433 programming and software vacancies
- Avg wage £42,818

#### Challenges

- Predominately male workforce
- Challenge and opportunity created by Brexit
- Many hard to fill vacancies
- High numbers of micro businesses and freelancers

#### **Opportunities**

- Gaming and entertainment growth
- Digital skills required in every sector
- Huge variety of well paid, in demand jobs
- Will contribute to Medway's GVA growth

#### **Health & Social Care**

#### Now

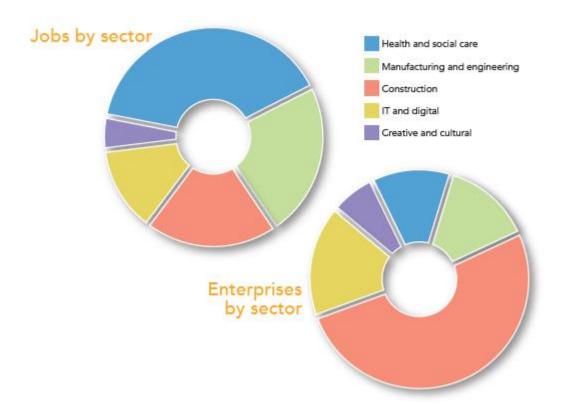
- 410 enterprises
- Nursing was the most advertised vacancy 16/17
- 12,583 jobs
- 1020 Nursing vacancies
- 365 care worker vacancies
- Avg wage £22,479

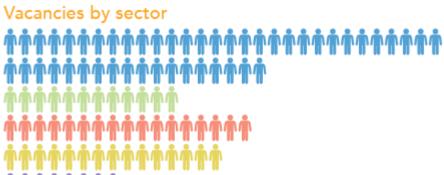
#### Challenges

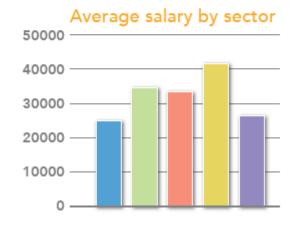
- Ageing population to support
- Ageing workforce
- Challenge and opportunity created by Brexit
- High turnover of staff
- Public perception can hinder recruitment

#### **Opportunities**

- Wide range of rewarding careers available
- Technologies have the potential to improve services.
- Kent & Medway Medical School







### **National Policy and Local Opportunities**

#### Industrial Strategy

Written by government in November 2017, the Industrial Strategy focuses on five foundations of productivity and four grand challenges for the future.

- Ideas The world's most innovative economy
- People Good jobs and greater earning power for all
- o Infrastructure a major upgrade to the UK's infrastructure
- o Business environment the best place to start and grow a business
- Places Prosperous communities across the UK

Central to these is creating a technical education system that rivals the best in the world, whilst investing in maths, digital and STEM (science, technology English & maths) skills. Universities also have a key part to play in the strategy, with £300 million to be invested in developing top talent, creating more PhDs, Fellowships and prestigious new awards. Research and Development will also be heavily invested in. A £64 million retraining fund has also been announced.

The four grand challenges laid out by the Industrial Strategy, listed below are reflected within our priority sectors.

- Al & Data economy
- Clean growth
- o Future of mobility
- o Ageing society

#### **Medway Opportunity**

We will be ready to take advantage of funding and initiatives that come from the Industrial Strategy. We will work closely with the Medway Universities who are looking for opportunities to support and engage with the Industrial Strategy. We will also support the 'Kent and Medway Productivity and Enterprise Strategy' and any future Local Industrial Strategy.

#### The National Careers Strategy

In December 2017, the Department for Education published a new National Careers Strategy setting guidance for education providers and employers. At the heart of the strategy is the following four aims:

- All young people to understand the full range of opportunities available to them, to learn from employers about work and the skills that are valued in the workplace and to have first-hand experience of the workplace
- All young people in secondary school and college to get an excellent programme of advice and guidance that is delivered by individuals with the right skills and experience
- Everyone to get support tailored to their circumstances. All adults should be able to access free face-to-face advice, with more bespoke support for those who most need it
- Everyone to get the information they need to understand the job and career opportunities available, and how their knowledge and skills can help them in considering suitable careers.

Key to the delivery of the strategy is the requirement that all schools should meet the eight Gatsby Benchmarks, which form a framework for a good careers education, particularly including encounters with employers. Secondary schools are to offer every young person at least one encounter with an employer in every academic year. This work is being supported by the Careers and Enterprise Company.

#### **Medway Opportunity**

Within this plan is the ambition to have the Careers & Enterprise Company working in Medway through an Enterprise Coordinator. This will ensure that all Medway secondary schools have access to support to help realise the National Careers Strategy, implement the Gatsby Benchmarks and successfully engage with local businesses. Successful implementation will lead to an improvement in soft and wider employability skills for Medway young people.

#### Apprenticeships

In April 2017, the government announced a host of apprenticeship reforms, based upon the introduction of a new apprenticeship levy. Large employers with a payroll of over £3 million are required to pay 0.5% of their payroll into a central fund called the apprenticeship levy. Levy paying organisations are able to draw down funds in order to pay for apprenticeship training, for either new or existing staff.

Smaller employers are not required to pay the levy, however are still able to take advantage. Non-levy paying organisations are only required to pay 10% (soon to be 5%) for training, with the remaining 90% paid by the government. For employers with less than 50 staff, training for 16-18 year olds is fully funded, with grants available for employing someone with an Educational Health and Care plan, or a Care Leaver.

Simultaneously, apprenticeship frameworks – the qualification element for an apprenticeship, are being replaced by new employer led standards. Subsequently employers taking on an apprentice will either use a standard or a framework depending on availability and local training provision. Standards are employer led and provide the opportunity for training for individual job roles, as such they are better placed to meet the needs of employers. A requirement for 20% off the job training has also been introduced, strengthening this portion of the apprenticeship.

Apprenticeship starts as a result of these changes have slowed nationally as employers and providers adapt. Starts in Medway have tended to fluctuate between 2600-2800 across a 4 year period. Provisional data for 2017/2018 has been released, and Medway has significantly outperformed the rest of the nation with only a 2% drop on starts compared to the national average of 24%.

Year	Apprenticeship starts
2014/2015	2770
2015/2016	2800
2016/2017	2710
2017/2018*	2650

<sup>\*</sup>provisional data

Age	2017/2018 starts
Age 16-18	710
Age 19-24	940
Age 25+	1000
Total	2650

#### **Medway Opportunity**

Through this plan, we seek to improve business understanding of apprenticeships and arrest the decline by myth busting and simplifying a complex landscape. Utilising the grant within the Medway Apprenticeship Placements Scheme is key to ensuring apprenticeship growth in priority sectors. Showcasing the way in which Medway Council is spending the Apprenticeship Levy will encourage and demonstrate how other Levy payers can do the same. There is significant opportunity to develop Medway's degree apprenticeships offer. We will work with the Medway Universities to expand and advertise degree apprenticeships in Medway.

#### International Factors

The changing employment landscape following Great Britain's exit from the European Union will present opportunities for sectors which have historically engaged higher levels of migrant labour. Areas likely to see particularly high levels of opportunity are:

- Agriculture and land-based industries.
- Tourism.
- Construction
- IT & Digital
- Health and Social Care

#### **Medway Opportunity**

Businesses are already reporting that in light of Brexit, they are placing greater emphasis on developing staff and growing their own talent. There will be huge opportunity for upskilling adults, whilst we will work with local universities and businesses to identify technological advances which can help mitigate against reduced migrant labour. We will aim to bring innovation, education and employment closer together to create a talent pipeline.

#### T-Levels

T-Levels are new technical qualifications set to be introduced in 2020 with a view to bring vocational qualifications on an even footing with academic ones. They will focus on 15 sectors such as construction, creative and design and business administration. T-Levels provide new opportunities to ensure that training meets the needs of employers. They will be heavily based upon long term work placements, and as such provide opportunity for students to gain soft skills alongside

technical skills, whilst developing a relationship with a potential employer. This does however mean that employers will be required to provide more work placements than ever before, and will need support to deliver.

#### **Medway Opportunity**

T-Levels have the potential to further develop the technical skills of Medway residents. As more information is released over the coming year, a council approach to supporting and facilitating T-Levels will need to be developed in conjunction with partners developing good practice. This will be particularly relevant to the Employer Engagement Plan and how employers are approached to create the required work experience placements. Consideration will need to be given to the potential knock on affect this level of placements could have on other types of work experience.

#### **Infrastructure and Supply Chain**

Planned infrastructure changes and developments provide both opportunity and challenge. A significant workforce will be required to deliver these changes, whilst the workforce will also need to be suitably skilled. Example projects are:

- Lower Thames Crossing
- London Resort Park
- Ebbsfleet Garden City
- Medway developments

#### **Medway Opportunity**

We will seek to share best practice in meeting skills and employment demands, through procurement and planning. Medway Council will also look to develop onsite training and employment programmes where possible, utilising resources such as Employ Medway.

#### Supporting sectors

Retail is currently the only sector experiencing some decline in Medway. With the high street facing challenge nationally, there will likely be redundancies made within the retail sector.

#### **Medway Opportunity**

We will seek to support high streets in the current challenging climate, whilst this plan will seek to support those whose jobs are affected by the any retail closures, notably through Employ Medway. This will provide opportunity to retrain adults and will require effective use of the Adult Education Budget.

### **Local Business Voice**

Business voice is a crucial component to a successful Skills & Employability plan. Businesses will be engaged across the full lifetime of this plan to ensure that skills and training needs are being crafted to fulfil the needs of employers across Medway.

Having consulted with some of Medway's top businesses on this plan and their skills and employment concerns, feedback collated indicated that:

- Businesses would like access to more training opportunities in more sectors
- Businesses would like more access to new graduates from both FE & HE
- Businesses are very keen to employ local people
- Businesses would like to develop a greater understanding of the apprenticeship levy in order to better utilise it
- Businesses would like job applicants to be better trained in soft skills, appropriate behaviours and to have appropriate qualifications

Business engagement will also be imperative to ensure that good practice is being shared throughout Medway, and that those businesses which successfully develop required skills are sharing their methods with the rest of their sector. This engagement will encompass Medway, whilst clearly linking to the wider area and South East Local Enterprise Partnership area approach.

Evidence from Locate in Kent (January 2018) indicates that the skills which companies find the hardest to source are related to work readiness – i.e. soft skills such as attitude and work ethic. Other priority skills gaps are:

- Higher level and specialist IT / tech skills (such as software developers)
- Engineering and technical skills, including mechanical and electrical engineers, welders and specialist roles such as quality management
- Construction skills generally and civil engineering related specialist skills, such as quantity surveyors and building information modelling. Offsite construction also seems to be a growing area locally
- Management and leadership skills

### Journey for all

#### Looked-after Children and Care Leavers

As corporate parents, we have a responsibility to our young people in care and those leaving care who require additional support to manage the transition into the workplace. The level of support they require will depend on the young person's needs. It is important we engage with local employers so they can be made aware of the needs of our young people in a supported environment. Through such engagement we can ensure that employers are informed of the support mechanisms in place to enable our young people to join the work force, such as grants for apprenticeships for care leavers and mentoring support.

#### Special Educational Needs and Disability

People with Special Educational Needs and Disability should have equal opportunities to access training and employment. There are a number of routes to employment available ranging from the school system to college to undertaking a supported internship. We will work to expand routes into employment, particularly the successful Supported Internship programme. Employer engagement is key, and through this plan the grant for taking on an apprentice with an Educational Health and Care Plan will be promoted, alongside the national 'Disability Confident' scheme.

#### Young Offenders

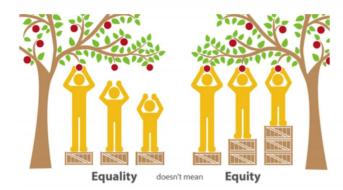
Young people with a criminal record often face stigma and discrimination when accessing the world of work, which needs to be countered by providing positive experiences of work. The youth offending team works to do so through delivering Reparation projects, unpaid work that is a court requirement, which are delivered in partnership with local employers and voluntary organisations to provide work experience. Through these projects, references and certificates of accreditation are provided that young people can use for their CV's. The Youth Offending Team (YOT) has its own Information Advice and Guidance worker, who works exclusively with a cohort of young people from the YOT. Close working ties exist with the local schools and Pupil Referral Units, identifying at an early stage those young people requiring most support. The YOT model of practice focuses on achieving a positive shift in identity for young people, and in particular enabling them to develop the necessary skills and confidence to enter the world of work. Through this plan, we will inform more employers about ways in which they can support young offenders and ensure that employment is seen as a positive and achievable destination.

#### Not in Education, Employment or Training (NEETS)

Young people need support to develop skills and to understand the changing job market. In particular, access to good quality information advice and guidance, work experience and exposure to a variety of training and employment opportunities can be critical to young people's choices. It is essential that the potential pathways and options available to young people should be readily available, particularly online through web platforms and social media. It is also important to recognise the breadth of how young people are supported, from formal arrangements with statutory services, working with voluntary and private sector organisations to less formal methods, such as working with their families.

#### Additional Challenges to Employment

These can include disabilities, mental health problems, generational unemployment and in-work poverty brought about by part time working or low skills. Growth for all is fundamental to the Council Plan and we must rise to the challenge of helping all working age residents develop the right skills for recruiting businesses. This will include encouraging businesses to provide the right environment for those with additional barriers to work.



### Skills and Employability Plan for Medway – Priorities

Our ambitious vision for skills and employability in Medway is encapsulated in four priorities. Each promotes growth for all and will ensure no adult or child is left behind as we head towards the outstanding Medway of the future.

#### Our four priorities are:

- Matching Business Demand with Skills Supply
- Developing Medway's Talent Pool
- Establishing Routes to Employment
- Transforming NEETs (Not in Education, Employment or Training) to EETs (Education, Employment or Training)

In support of the priorities we have identified a suite of objectives, actions and target outcomes, ensuring that our vision is grounded in a work programme owned, understood and shared by partners.

There are two overarching principles which support the priorities. These are that actions should:

- Generate funding and / or policy support to tailor and promote skills opportunities
- Bring together service providers, participants and industry

The above is encapsulated in our mission statement:

'To work in partnership with local schools, universities, colleges, education and training providers to develop clear pathways and opportunities for the people of Medway and its employers, in particular where there are skills gaps and priority sectors'

### Skills and Employability Plan for Medway – objectives

**Priority Description Objectives** Increased local employment Develop and utilise an evidence base Matching of employers' needs, to support skills opportunities **Business** providers in delivering initiatives Increasingly tailored skills **Demand** and aligned to future opportunities. Engage provision with education to create training **Skills Supply** Employment ingrained in pathways identified by employers. education Develop careers guidance in schools. Increased local skills base at all Review and grow the HE and FE levels Developing programme of technical qualifications Priority business sectors **Medway's Talent** and higher degrees, including promoting attracted and retained understanding and take-up of Pool Pipeline of work ready talent apprenticeships and T-Levels. Ensure soft skills training is readily available. Increase awareness and uptake of (re)training opportunities available to Increased participation in the **Establishing** adults in Medway. Lead by example labour market among over 25s and encourage employers to leave no Routes to Particularly among those with one behind. Work with providers to one or more barriers to work **Employment** ensure all pre-employment courses All resident are able to see lead to employment outcomes. clear routes to employment Deliver more focused information, advice, guidance and support for young Improved careers guidance people, especially those with special **Transforming** Maximised skills engagement educational needs, looked-after **NEETs to EETs** among 18-24s children, care leavers and young Signpost and where necessary offenders. Ensure every young person create alternative provision

has the opportunity for participation.

### **Measures of Success**

Matching Business Demand and Skills	M1	500 conversations facilitated between employment and education by 2024 – leading to new and tailored FE & HE courses (measurement of success to be established in year 1)
Supply	M2	1000 business engaged with, relating to Skills & Employability plan by 2024
	МЗ	Online local employment opportunities streamlined, clear information and signposting available
Developing Meducavie	D1	250 new opportunities and funding created through implementing s106 skills contributions and procurement obligations by 2024
Developing Medway's  Talent Pool	D2	50 external to Medway Council apprenticeship starts a year, growing by 10 year on year, created through Medway Council intervention.
	D3.	75% of Medway Levy payers utilising levy to recruit apprentices or for transfer by 2024
Establishing Routes	E1	60% of care leavers supported into education, employment or training each year
to Employment	E2	60% of those with Education Health and Care plans supported into education, employment or training each year
	E3	600 people supported into work by Employ Medway by 2024
	T1	Establish successful pathways to move NEETs to EET for key vulnerable groups
Transforming NEETs to EETs	T2	Percentage of young people classified as Not Known to be reduced 6% and those who are NEET to be reduced to 3.5%
	Т3	50 Primary Schools engaged with by 2024

### **Key Actions**

- Promote networking and joint initiatives within the sector by hosting an annual Skills Summit, an annual business consultation with a skills-focus, and bi-annual training and education provider's skills consultations.
- Develop a coherent employer engagement plan, incorporating working with the Guilds in Medway's priority sectors.
- Research best practice in establishing and managing Skills and Employability Hubs to inform the suitability and feasibility of a hub in Medway. Investigate potential for other skills & training hubs.
- Develop a bespoke section of the Council website as a portal for high-quality employment opportunities, including jobs fair and careers events information.
- Focus the Medway Apprenticeship Placement Scheme on priority sectors, ensure grant money is used to provide greatest impact.
- Lead by example in establishing the Medway Council Apprenticeship Academy as a beacon
  of success, and consider expansion opportunities to the wider market.
- Encourage Medway residents to Medway University, increase graduate retention, and reduce graduate underemployment.
- Establish the Career's and Enterprise Company in Medway
- Develop and implement a framework for evaluating and monitoring contribution to training and skills in Medway Council's procurement process, and promote adoption by large Medway employers.
- Introduce a requirement, via planning processes, for a Skills and Employability Plan to accompany large-scale commercial development planning applications in Medway.
- Market the Additional Apprenticeship Grant for care leavers / young people with Educational Health and Care Plans, encourage employers to consider opportunities.
- Augment the role of Employ Medway in eliminating barriers to employment.
- Create a suite of clear progression pathways from NEET to EET for Looked after Children, young people with SEND and young people known to the Youth Offending Team.
- Develop universal support opportunities for young people who are NEET or at risk of becoming NEET.
- Bring a better understanding of the future jobs market to parents and primary school pupils.

#### **Cross-Cutting**

- Support the Medway
   Education Partnership in delivering a bespoke Education
   Strategy for Medway
- Widen pathways to central government departments to become a trusted voice in influencing policy – for example
- in advocating earlier and improved mandatory careers advice
- in supporting the refinement of the Apprenticeship Levy
- in addressing the barriers presented to training progression by pre-conditions relating to Maths and English attainment
- Seek external investment opportunities

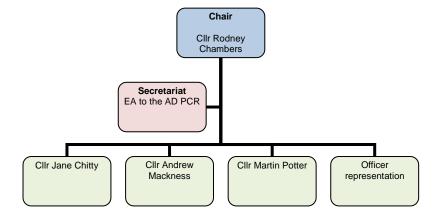
### **Monitoring Success**

The Skills and Employability Plan will be championed and monitored by the established Officers', Members' and Stakeholders' Skills Boards. It will be open to review at the annual Skills for Medway Summit. Specific targets relating to each of the Plan's four priorities will be set annually by the Officers' Skills Board, and approved by the Members' and Stakeholders' Boards.

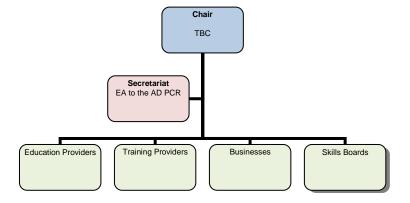
The following groups have a strategic interest in progress against the Plan's objectives and will receive regular update reports:

- Corporate Parenting Board
- Medway Adult Education Overview Board
- Kent and Medway Skills Commission
- Kent and Medway Adult Skills Forum
- SELEP Skills Advisory Group
- Kent Association of Training Providers Committee

#### Members' Board

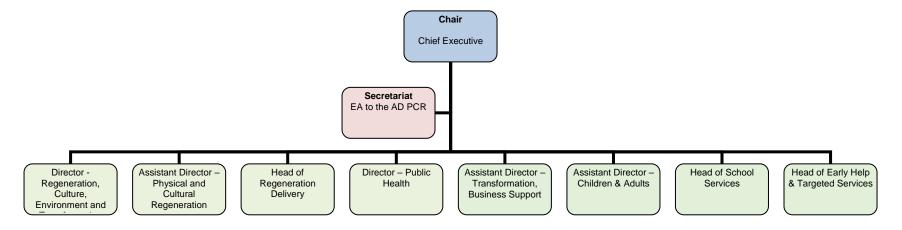


#### Stakeholders' Board



The Stakeholders Board will meet twice a year, with a selection of representatives attending the Members Skills Board, also Biannually. Membership and terms of reference are to be agreed.

#### Officers' Board



### **Appendix 1 – Action Plan**

Priority: Matching Business Demand and Skills Supply			
Objective 1:	Output:	Outcome:	
Promote networking and joint initiatives within the sector by hosting an annual Skills Summit, an annual business consultation with a skills-focus, and bi-annual training and education provider skills consultations	Yearly Skills Summit  Yearly skills-focussed Business consultation	Greater dialogue between training and skills providers and industry.	
		Ensuing project initiatives	
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Draft agenda, speaker and attendee list for the inaugural Skills Summ and Member Skills Boards	it and submit for approval to Officer	S&E Manager	
Host event, and capture feedback		S&E Manager	
Evaluate feedback to inform future years' agenda and format		S&E Manager	
Progress actions arising from the event		S&E Manager	
Draft agenda and attendee list and propose venue for the Business Capproval	Economic Development Officer and S&E Manager		
Host Business Consultation	Economic Development Officer and S&E Manager		
Progress actions arising from the Business consultation, ensuring there is consistent engagement in between consultations.		Economic Development Officer and S&E Manager	
Launch training and education providers' skills consultation. Draft agenda, draft attendee list for Officer and Member approval.		S&E Manager	
Host Education and provider consultation, progressing actions. Ensure that both consultations feed into each other. Nominate an employer and education representative to attend the opposite consultation.		S&E Manager	
Medium-term (2 - 4 years):			
Consider additional yearly Summit or consultation, or complementary	S&E Manager		
Consider the need for expanding consultations, targeting specific sectors.		S&E Manager	
Longer-term (4+ years):			
Fully established employer and education voice forum with regular we	Il respected skills summits	S&E Manager	

Priority: Matching Business Demand and Skills Supply			
Objective 2:	Output:	Outcome:	
Develop a coherent approach to employer engagement. Engage	Twelve self-financing guilds	Sector promotion and growth.	
with the Guilds, with a focus on Medway's key sectors	become established forums.		
		Greater awareness and uptake	
		of career opportunities in key sectors	
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Map current employer engagement activity, build relationships with k	ey employer engagement bodies	S&E Manager	
Ensure Medway is contributing to priority sector Guilds, promoting the	S&E Manager		
actions and outcomes within each relevant Guild			
Develop a Medway Council Employer Engagement plan, detailing our approach and activities within		S&E Manager	
employer engagement			
Develop the Employ Medway recruitment offer and Medway Council	S&E Manager		
Promote to employers the wide range of those looking for work and their variety of skills and abilities.		S&E Manager & appropriate	
Including, SEND, YOT, LAC, NEETS, unemployed, those leaving the armed forces		teams	
Medium-term (2 - 4 years):			
Offer a full impartial apprenticeship advice service, fully integrated with the Medway Council		S&E Manager, Workforce	
Apprenticeship Academy		Development Consultant	
Fully implement a coherent employer engagement working together	with partner organisations	S&E Manager	
Longer-term (4+ years):			
Review support offer, ensuring it meets the needs of Medway		S&E Manager	

Priority: Matching Business Demand and Skills Supply				
Objective 3:	Output:	Outcome:		
Research best practice in establishing and managing Skills and	Potential Skills and	Skills provision located amidst /		
Employability Hubs to inform the suitability and feasibility of a hub	Employability Hub	generating high-value employment,		
for Medway		creating exciting academia-industry		
		engagement opportunities.		
Actions:		Lead Agent / Partners:		
Short-term (up to 2 years):				
Identify models of best practice - arrange site visits, and desk-top rev	riew of information	S&E Manager		
Establish working group to review evidence and develop proposals for Member Boards	or consideration by Officer and	S&E Manager		
Subject to positive indications, draft outline proposals of scale, faciliti	es and offer, and identify	S&E Manager		
potential location(s) and partners	•	Economic Development Officer		
Commence discussions with local and regional partners as appropria	ate	Senior Officers / Members		
Refine proposals of scale, facilities and offer		S&E Manager		
		Economic Development Officer		
Develop memorandum of understanding with identified partners	Senior Officers			
Review possible capital and revenue funding mechanisms, including	External Investment			
Submit funding application	External Investment			
Medium-term (2 - 4 years):				
Commence procurement for design / design and build, as appropriate		S&E Manager		
Commence design work		Contractor		
Commence procurement for construction (as appropriate)		S&E Manager		
Further develop the engagement model, including intensive consulta	tion with local employers	S&E Manager		
		Economic Development Officer		
Engage Employability Mentor(s), or similar, to act as a conduit between	en providers and industry	S&E Manager		
Fully develop and actively promote the engagement offer		S&E Manager		
	Economic Development Officer			
Longer-term (4+ years):				
Ensure funding maintained for Employability Mentor(s)		S&E Manager		
Review and promote the engagement offer		S&E Manager		
		Economic Development Officer		
Consider opportunities for expansion, including satellite provision		Senior Officers		

Priority: Matching Business Demand and Skills Supply			
Objective 4:	Output:	Outcome:	
Develop a bespoke section of the Council website as a portal for	Bespoke portal for high-quality	Increased reach of local	
high-quality employment opportunities. Include jobs fairs and career events to declutter the complicated array of local offers	employment vacancies in Medway	employment offer and local applications for local jobs	
	Provider forum established (could		
	form part of the remit of an	Rationalised number of events,	
	existing group)	and improved attendance on behalf of providers and users.	
	A bespoke Medway website to		
	promote jobs fairs and work	Improved user satisfaction and	
	experience opportunities	impact.	
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Scope different web solutions, investigate existing websites both natio	S&E Manager		
opportunities/avoid overlap			
Create options appraisal for web solutions, investigate different costs a	S&E Manager, IT services		
Consult with key stakeholders – education and training organisations,	S&E Manager		
Method designed for sourcing vacancies; officer time, web feeds etc.	S&E Manager		
Funding for the creation and hosting of the website to be identified, as	S&E Manager, Officers &		
site and continual proactive development.		Members Board	
Officer & Member board approval sought		S&E Manager	
Website to be promoted to all local training and education providers ar	nd a distribution list for invites and	S&E Manager	
alerts created. Promoted to employers, first vacancies on the site prior to launch.			
Medium-term (2 - 4 years):			
Grow website in usage, advertise significant vacancies and opportunit	S&E Manager, web team		
Web hosting budget to be maintained. Opportunities for development s	sought.	S&E Manager, web team	
Longer-term (4+ years):			
Continual development, now the go-to portal in Medway for all vacance	es, events and courses	S&E Manager, web team	
Web hosting budget to be maintained. Opportunities for development	sought	S&E Manager, web team	

Priority: Developing Medway's Talent Pool			
Objective 5:	Output:	Outcome:	
Establish the Career's and Enterprise Company in Medway, create an Enterprise Network	Seek to employ an Enterprise Coordinator, who will oversee the development of an enterprise	Improved careers education in schools & the college. Closer relationships between	
Develop Medway's careers events, investigate the most effective ways to produce high quality career events.	network between businesses and schools and the college.	business and education. Better outcomes for young people entering the world of	
	Young people receiving high quality careers information at well-designed events	work.	
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Investigate the CEC offer of match funding, explore what is required and wage banding.	S&E Manager		
Seek funding and support, both internally and externally. Demonstra requirements.	S&E Manager		
Secure funding and recruit to post. Put in place a framework for cont order to create the network.	S&E Manager & Enterprise Coordinator		
Convene a careers fair working group, with key partners and school a best method for careers engagement.	S&E Manager & Enterprise Coordinator		
Coordinate careers fair in line with working group findings. Support partners to self-sufficiency.		S&E Manager & Enterprise Coordinator	
Medium-term (2 - 4 years):			
Fully establish the network within all Medway Schools		S&E Manager	
Seek to continue funding the post when CEC funding finishes (Aug 2020)		S&E Manager	
Longer-term (4+ years):			
Review work undertaken and seek to establish the post as a full time	position as appropriate.	S&E Manager	

Priority: Developing Medway's Talent Pool				
Objective 6:	Output:	Outcome:		
Focus the Medway Apprenticeship Placement Scheme on priority	Increased number of	Increased skills levels and		
sectors.	apprenticeships in identified priority sectors	provision in priority sectors		
		Priority sectors attracted and retained.		
Actions:		Lead Agent / Partners:		
Short-term (up to 2 years):				
Enhance the apprenticeship offer, reviewing current target and evalu	S&E Manager, Maps Officer			
Focus on priority sectors identified in this plan	S&E Manager, Maps Officer			
Lower level apprenticeships support focused on supporting those wit	S&E Manager, Maps Officer			
Higher and degree level apprenticeships encouraged	S&E Manager, Maps Officer			
Medium-term (2 - 4 years):				
Offer a full impartial apprenticeship advice service, fully integrated w	th the Medway Council	S&E Manager, Maps Officer,		
Apprenticeship Academy		Workforce Development		
	Consultant			
Consider how we can support other businesses further, offering wide	S&E Manager, Maps Officer			
Longer-term (4+ years):				
Review support offer, ensuring it meets the needs of Medway		S&E Manager, Maps Officer		

Priority: Developing Medway's Talent Pool			
Objective 7:	Output:	Outcome:	
Lead by example in establishing the Medway Council Apprenticeship	Medway leading the way as an	Improved local offer and take-	
Academy as a beacon of apprenticeship success, and consider	example of best practice in	up of apprenticeships.	
expansion opportunities to the wider market.	apprenticeships.	Enhanced local skills levels.	
Improve understanding and take-up of the opportunities presented by	Increased numbers of	Improved local understanding	
the Apprenticeship Levy	apprenticeships completed in	of apprenticeships.	
	Medway.	Enhanced local skills levels	
	Maximum local drawdown from	(via increased take-up).	
	Apprenticeship Levy funds.		
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Demonstrate to employers the best practice developed at the Medway	Council Apprenticeship Academy,	S&E Manager, Workforce	
particularly around levy use and offering opportunities to those with sp	Development Consultant		
Utilise the Medway Council Apprenticeship Academy to provide techni	S&E Manager, Workforce		
would include accessing the digital account, embedding the process in	Development Consultant		
Invite Medway levy payers to a newly formed levy support network to p	S&E Manager, Workforce		
successes of the Medway Council Apprenticeship Academy	Development Consultant		
Seek opportunities to strengthen links between local supply (HE, FE, Schools, JCP, Employ Medway) and		S&E Manager, Workforce	
the demand – Medway Council Apprenticeship Academy		Development Consultant	
Medium-term (2 - 4 years):			
Offer a full impartial apprenticeship advice service, fully integrated with the Medway Council		S&E Manager, Workforce	
Apprenticeship Academy		Development Consultant	
Investigate opportunities for traded levy services		S&E Manager, Workforce	
		Development Consultant	
Longer-term (4+ years):			
Review support offer, ensuring it meets the needs of Medway		S&E Manager, Workforce	
		Development Consultant	

Priority: Developing Medway's Talent Pool			
Objective 8:	Output:	Outcome:	
Encourage more Medway residents into Medway Universities and	Increased number of Graduates	Higher level skills staying in	
encourage Graduate retention in Medway, avoiding Graduate	staying in Medway to live and	the area, benefitting Medway	
underemployment	work.	business and economy	
	More attractive employment offers	More Medway students will	
	available for graduates	see Medway Universities as a	
		place to study	
	Graduates understand the		
	opportunities available in Medway		
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Review how many graduate jobs are available in Medway, engage with	S&E Manager		
Consult with Universities to understand current student destinations ar	S&E Manager		
staying in the area – investigate and support the Employability Points			
Work with Universities to include more Medway information in existing	S&E Manager		
Provide opportunities for students to become entrepreneurs, i.e. supportunities	S&E Manager, Economic		
streets, access to business leaders	Development Officers		
Support University external funding bids as appropriate		S&E Manager, Senior Officers	
Medium-term (2 - 4 years):			
Support Universities to develop offers that are unique to the area, prov	S& E Manager		
businesses			
Consider the need for University hubs for specific high priority, high sk	S&E Manager		
Work with Universities to identify graduates who are 'underemployed'	S&E Manager		
Longer-term (4+ years):			
Review support offer, ensuring it meets the needs of Medway	S&E Manager		

Priority: Establishing Routes to Employment		
Objective 9:	Output:	Outcome:
Advertise the Additional Apprenticeship Grant for care leavers / young people with Educational Health and Care Plans to employers	Increased apprenticeships among care leavers and young people with EHCPs	Enhanced skills levels.  Increased engagement in skills and employment among a
		priority group.
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Work with social work teams and the special educational needs team to find opportunities for those who are in our care, utilising grants, mentoring services and potential routes with Employ Medway		S&E Manager, Head of Integrated Disability Service, Leaving Care Manager
Support those who require further support before entering into the workplace to find suitable pre- employment provision		S&E Manager, Head of Integrated Disability Service, Leaving Care Manager
Help to strengthen and develop existing supported internships and other work experience models		S&E Manager, Head of Integrated Disability Service, Leaving Care Manager
Inform employers of the grants available from government, encouraging contact with social work teams and special educational needs team.		S&E Manager
Medium-term (2 - 4 years):		
Create clear progression routes into apprenticeships for young people in our care and with disabilities		S&E Manager, Head of Integrated Disability Service, Leaving Care Manager
Manage a strong base of supportive employers taking advantage of the apprenticeship grant		S&E Manager
Longer-term (4+ years):		
Review support offer, ensuring it meets the needs of Medway		S&E Manager

Priority: Establishing Routes to Employment		
Objective 10:	Output:	Outcome:
Develop and implement a framework for evaluating and monitoring	Monitoring and Evaluation	Increased training and skills
contribution to training and skills in Medway Council's procurement	framework adopted by Medway	provision.
process, and promote adoption by large Medway employers	Council and other large employers	
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Convene a working group with colleagues from procurement to consid	er how best to reflect training and	S&E Manager
skills outcomes in procurement exercises, and an appropriate framework		
This will include clear links to Employ Medway and Medway Adult Edu		
mechanisms for redress if tender commitments are not carried through		
Progress ensuing proposals through Procurement Board, and identify	other approvals mechanisms	S&E Manager
required prior to implementation.		
Roll-out mandatory inclusion of a training and skills response for all tender submissions above an agreed		Procurement
threshold.		
Identify resource for monitoring commitments in tender returns and for applying identified sanctions in		S&E Manager
cases of non-delivery.		
Medium-term (2 - 4 years):		
Identify local employers / organisations with significant supply chains who might be encouraged to use /		Economic Development Officer
adapt the Medway Council framework.		
Engage with identified local employers and seek to encourage them to use / adapt the Medway Council		S&E Manager
framework for their significant procurement activity.		Economic Development Officer
Longer-term (4+ years):		
Review the framework requirements and in-house monitoring processes and consider appropriate		S&E Manager
amendments.		Procurement

Priority: Establishing Routes to Employment		
Objective 11:	Output:	Outcome:
Introduce a requirement, via planning processes, for a Skills and	Formal requirement for a Skills	Enhanced local employment
Employability Plan to accompany large-scale commercial	and Employability Plan to	opportunities.
development planning applications in Medway, reflecting both	accompany planning applications	
construction and post-construction employment opportunities.	for commercial development	
	above an identified quantum.	
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Convene a working group with colleagues from planning to consider	how best to reflect training and skills	S&E Manager
outcomes in large scale developments, and an appropriate framewo		
should include mechanisms for redress if planning commitments are	not carried through. This will include	
clear links to Employ Medway and Medway Adult Education.		
Roll-out mandatory inclusion of a training and skills response for all	olanning submissions above an	S&E Manager
agreed threshold.		
Identify resource for planning commitments in applications and for applying identified sanctions in cases		Planning
of non-delivery.		
Convene a working group with colleagues from planning to consider how best to reflect training and skills		S&E Manager
outcomes in large scale developments, and an appropriate framework for developers to adhere to. This		
should include mechanisms for redress if planning commitments are not carried through. This will include		
clear links to Employ Medway and Medway Adult Education.		
Medium-term (2 - 4 years):		
Ensure all developments have adopted the Training and Skills framework, with flexibility inbuilt for size of		S&E Manager
development		
Ensure all developments have adopted the Training and Skills framework, with flexibility inbuilt for size of		S&E Manager
development		
Longer-term (4+ years):		
Review the framework requirements and in-house monitoring processes and consider appropriate		S&E Manager
amendments.		

Priority: Establishing Routes to Employment		
Objective 12:	Output:	Outcome:
Augment the role of Employ Medway in eliminating barriers to	Increased numbers of local people	Increased participation in civic,
employment	in employment.	cultural and social life.
	Strong presence providing quality employment support	Reduction in benefit claimants
		Health benefited through being
	Clear links to other Medway Council related services	in work
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Seek external funding opportunities to expand offer, bidding together	er with partners.	
Strengthen relationships with Medway Adult Education; build pilot p	projects by running MAE workshops in	S&E Manager, Centre
Employ Medway.		Manager
Strengthen relationships with Ocelot, build pilot projects through 'meet employer' days, mock interviews and cv workshops.		S&E Manager, Centre Manager
Promote the Employ Medway offer to more employers, enhancing the existing offer. Work with developers to meet their skills plan requirements		S&E Manager, Centre Manager
Pilot projects with employers, supporting rejected applicants through 'light touch' case loads. Referral and support service, supporting those keen to enter the world of work		S&E Manager, Centre Manager
Medium-term (2 - 4 years):		
Grow the Employ Medway team to account for increased demand.		S&E Manager, Centre Manager
Manage a strong base of employers engaged with and using the Employ Medway recruitment service		S&E Manager, Centre
Strengthen partnerships and create clear range of routes to employment through the Employ Medway		Manager S&E Manager, Centre
Strengthen partnerships and create clear range of routes to employment through the Employ Medway  Service		Manager
Longer-term (4+ years):		,
Review support offer, ensuring it meets the needs of Medway		S&E Manager, Centre
		Manager

Priority: Transforming NEETs to EETs			
Objective 13:	Output:	Outcome:	
Create a suite of clear progression pathways from NEET to EET for	Increased opportunities for those	Reduced NEETs in Medway	
Looked after Children, young people with SEND and young people	who are NEET		
known to the Youth Offending Team.		NEETs able to quickly move to	
	Increased prevention activity for	EET	
	those who are at risk of being		
	NEET	Enhanced local employability skills	
	Wrap around support provided to		
	address underlying issues causing		
	young people to become NEET		
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Map and partner with providers offering alternative provision, particularly English & Maths and		S&E Manager, IAG Lead	
employability skills delivered in creative ways			
Support access to pre-employment opportunities, including traineeships, pre-employment courses and		S&E Manager, IAG Lead	
work experience			
Support access to wrap around services (drug, alcohol, mental health etc.)		S&E Manager, IAG Lead	
Encourage employment by advocating with businesses		S&E Manager, IAG Lead	
Medium-term (2 - 4 years):			
Increase labour market mapping activities, enabling better careers education		S&E Manager, IAG Lead	
Work with commissioners to develop a quality assurance for external providers, to ensure that clear		S&E Manager, IAG Lead	
expectations and standards are worked towards if we are referring young people			
Longer-term (4+ years):			
Review support offer, ensuring it meets the needs of Medway		S&E Manager, IAG Lead	

Priority: Transforming NEETs to EETs			
Objective 14:	Output:	Outcome:	
Develop universal support opportunities for young people who are	Access to support is available to	Reduced NEETs in Medway	
NEET or at risk of becoming NEET.	young people beyond targeted		
	groups	NEETs able to quickly move to	
		EET	
	Increased prevention activity for		
	young people who are at risk of	Enhanced local employability	
	being NEET	skills	
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):		Lead Agent / Latitiers.	
Identify resource to expand Medway's IAG team's remit		S&E Manager, IAG Lead	
Appoint performance lead to improve the use and distribution of NEET & Unknown data			
Create a data dashboard to support providers and partners in NEET prevention & support		S&E Manager, IAG Lead	
Further develop online support platform, creating a unique platform for all young people in Medway to		-	
access IAG, to understand options, find opportunities and gain support.			
Work with the DWP to develop programmes for young people aged 16-21 that develop employment		S&E Manager, IAG Lead	
related skills and prepare and signpost young people to positive destin			
Medium-term (2 - 4 years):			
Expand online support platform, creating a unique platform for all young people to access IAG, to apply		S&E Manager, IAG Lead	
for opportunities and gain support.			
Develop ongoing provision for young people aged 16-21 that develops skills for education, training and		S&E Manager, IAG Lead	
employment			
Longer-term (4+ years):			
Review provision, ensuring it meets the needs of Medway		S&E Manager, IAG Lead	

Priority: Transforming NEETs to EETs			
Objective 15:	Output:	Outcome:	
Bring a better understanding of the future jobs market to parents and primary school pupils.	Future Jobs brochure for each KS1 and KS2 pupil.	More informed parents and pupils, with ambitious and realistic aspirations.	
	Support pack for schools' assemblies and curriculum.		
Actions:		Lead Agent / Partners:	
Short-term (up to 2 years):			
Scope existing delivery in this area, look to make partnerships		S&E Manager	
Consult with primary schools about what is needed in this area		S&E Manager	
Draft a future jobs brochure with relevant colleagues		S&E Manager	
Create assembly support pack for partners/schools to deliver		S&E Manager	
Medium-term (2 - 4 years):			
Consider expanding the offer, offering activity days, visits to industry		S&E Manager	
Longer-term (4+ years):			
Review support offer, ensuring it meets the needs of Medway		S&E Manager	

Priority: Cross-Cutting		
Objective 16:	Output:	Outcome:
Support the Medway Education Partnership in delivering an	Adopted Education Strategy for	Improved engagement with
Education Strategy for Medway	Medway	formal education.
		Enhanced educational
		attainment.
Actions:	•	Lead Agent / Partners:
Short-term (up to 2 years):		
Provide Skills support to the partnership, providing latest information around initiatives and policy		S & E Manager & School
		Improvement
Provide evidence and information to support effective curriculum design, creating education more		S & E Manager & School
responsive to employment		Improvement
Implement the Careers Enterprise Company in Medway, thereby delivering the national careers strategy		S & E Manager
Implement the ASK project (Apprenticeship assemblies, workshops etc.) in Medway		S & E Manager
Medium-term (2 - 4 years):		
Create pilot projects with schools to improve employment prospects		S & E Manager & School
		Improvement
Pilot projects to support those who the school identifies as being at risk of becoming NEET.		S & E Manager, Children's &
		Young People
Longer-term (4+ years):		
Review support offer, ensuring it meets the needs of Medway		S & E Manager

Priority: Cross-Cutting		
Objective 17:	Output:	Outcome:
Widen pathways to central government departments to become a trusted voice in influencing policy – for example,  o in advocating earlier and improved mandatory careers advice o in supporting the refinement of the Apprenticeship Levy o in addressing the barriers presented to training progression by pre-conditions relating to Maths and English attainment	Supportive policy identified and adopted	More supportive context for skills and employability activity in Medway.  Medway at the vanguard of policy creation and change.
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Maintain a good relationship with the SELEP		S&E Manager
Align with SELEP strategies and ambitions		S&E Manager
Ensure quality in everything we do, demonstrating good practice and taking a lead in employment and skills		S&E Manager, whole council approach
Maintain a relationship with lobbying organisations i.e. AELP		S&E Manager
Medium-term (2 - 4 years):		,
Develop further links to central government, Medway Council has a good reputation in this area		S&E Manager, whole council approach
Longer-term (4+ years):		
Lobby directly to central government, influencing policy		S&E Manager, whole council approach

Priority: Cross-Cutting		
Objective 18:	Output:	Outcome:
Seek External Investment opportunities	Specific funds sourced for projects, taking advantage of local and national initiatives	Improved skills & employment picture within Medway
Actions:		Lead Agent / Partners:
Short-term (up to 2 years):		
Remain abreast of external investment opportunities, carefully judging strategic fit and capability of delivery		S&E Manager, External Funding Officer
Develop and maintain partnerships internally and externally to be able to react swiftly to external investment opportunities		S&E Manager, External Funding Officer
Maintain relationships with potential sources of external funding to ensure clear understanding of opportunities and how Medway can best respond.		S&E Manager, External Funding Officer
Medium-term (2 - 4 years):		
Ongoing as appropriate		S&E Manager, External Funding Officer
Longer-term (4+ years):		
Ongoing as appropriate		S&E Manager, External Funding Officer