

Appendix 1: Council Plan Measures 2019/20



Key

Change – raise target	Change – reduce target	New measure	Remove measure	No change	Counting rule change	Waiting further info/ data/ confirmation
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Title

1 Priority. Medway: A place to be proud of

Title

1.1 Outcome. A clean and green environment

Title

1.1.1 Programme. Enhancing Public Realm & Street Scene

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
GH6 RCET	Satisfaction with parks and green spaces - direct users CP	Aim to Maximise	N/A	80%	85.6%	75%				75%	75%	Council Plan Measure No change This measure and target was new for 18/19. This measures direct users satisfaction of parks and green spaces. Where previously the Council monitored overall satisfaction. Performance can be reviewed from Q1 15/16 and has been consistently above the target of 75% set for 18/19.
NI 195a RCET	Improved street and environmental cleanliness: Litter	Aim to Maximise	96.83%	97.00%	97.00%	96.00%				96.00%	96.00%	Council Plan Measure Change to counting rule. Currently the service monitors all ten land classes in five wards each month as per the historic counting rules from the National Indicator. As this measure is no longer a national indicator the service has reviewed the counting rules to better reflect local land classes to improve service delivery. Certain land classes have less assets associated with them i.e. local shops compared to residential streets therefore the service is planning to inspected land classes proportionately.

Title													
TBC RCET	1800 columns to be replaced by 2019/20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1800 columns replaced. Quarterly profile TBC.	Council Plan Measure New measure See above.

Title													
1.2 Outcome. Medway on the Map													

Title													
1.2.1 Programme. Medway, a great place to work, live, learn and visit													

RCET No measures in 2018/19.		No change No measures proposed for 2019/20.
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Title													
2 Priority. Maximising regeneration and economic growth													

Title													
2.1 Outcome. A strong diversified economy													

Title													
2.1.1 Programme. Business Investment													

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ECD13 RCET	% of square footage let at Innovation Centre Medway (ICM)	Aim to Maximise	96.76%	96.76%	93.77%	90.00%	✓	↓	↓	90.00%	90.00%	Council Plan Measure No change Target was included in the Council Plan from 2018/19. Performance has exceeded target each quarter. 90% is set as per national examples of other Innovation Centres in order to achieve "churn" and the ability for new start-ups and migration to larger spaces elsewhere in the authority.

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ECD20 RCET	% of square footage let in council owned business units	Aim to Maximise	94.23%	92.79%	87.33%	90%				90%	90%	Council Plan Measure No change This measure and target were introduced on the request of members at RCE O&S from 2018/19. Previously % units were measured. Performance has exceeded target each quarter.
TBC RCET	Medway GVA per job	Aim to Maximise	2014 £53,895	2015 £56,438	2016 £54,968	N/A	N/A	N/A		N/A	TBC	Council Plan Measure New measure from Q3 18/19 This has been considered by the Chief Executive and Deputy Chief Executive and awaits target.

Title

2.2 Outcome. Residents with jobs and skills







Title

2.2.1 Programme. Jobs, skills and employability

Title

Council Plan Measures

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 117(16-17) C&A	The percentage of 16-17 year olds who are not in education, employment or training (NEET)	Aim to Minimise	3.20%	3.30%	3.30%	6.00%				6.00%	5.2%	Council Plan Measure Change – reduce target Current performance is 3.3% Reduce target to better reflect current performance and bring in line with the national benchmark (5.2%).
LRCC4a RCET	Number of jobs created and safeguarded (cumulative)	Aim to Maximise	409	78	172	150				Q1 35 Q2 150 Q3 225 Q4 300	Q1 35 Q2 150 Q3 225 Q4 300	Council Plan Measure No change This cumulative target has been in place since Q1 16/17. Quarterly cumulative results have exceeded this target. The 300 target should be retained, following the justification for the original reduction presented to Cabinet in February 2016, largely based on the reduction in commercial premises available due to permitted development rights, but especially since Rochester Airport Technology Park is not yet on stream.




Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
MAE 2 RCET	% Retention rate	Aim to Maximise	94.38% 2016/17	95.48% Q3 data	95.61% Q4 data	94%	 Q3 data	 Q3 data	 Q3 data	94%	94%	Council Plan Measure No change This challenging and historically high target of 94% was set Q1 16/17 and has been met/exceeded each quarter. The target is the best realistically achievable retention rate, accepting that there will always be a small percentage of learners who will fail to complete their course for personal reasons outside the services influence or control, e.g. bereavement, ill health etc.
MAE 3 RCET	Achievement rate (pass rate)	Aim to Maximise	N/A	98.81% Q2 data	97.09% Q3 data	96%	 Q3 data	 Q3 data	 Q3 data	96%	96%	Council Plan Measure No change This challenging and historically high target of 96% was set Q1 16/17. The target is the best realistically achievable achievement rate, accepting that there will always be a small percentage of learners who will fail to achieve, for reasons outside the services control, despite the provision of Additional Learner Support.

Title

2.3 Outcome. Preventing homelessness

Title

2.3.1 Programme. Preventing homelessness

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 156 RCET	Number of households living in temporary accommodation	Aim to Minimise	348	344	360	400	 Q3 data	 Q3 data	 Q3 data	400	400	Council Plan Measure No change The target of 400 was introduced in 2018/19. The previous target for 2017/18 was 350. The number of those in need of housing assistance continues at around 2,000 households per year. Prevailing housing circumstances in the local area mean that households, particularly those under the age of 45 are struggling to access suitable, affordable housing in the area. This indicates that those at risk of becoming homeless is likely to increase.

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												Further to the above there are a number of welfare reform and legislative changes that also indicate that an increased number of people are likely to fall in to some area of housing need. RATIONALE – No Changes proposed to this target, prevailing housing circumstances (Low level of new build affordable housing, increasing private rents and the role out of universal credit) mean that temporary accommodation will be challenging to remain at current performance levels.
HC3 RCET	No. of households with dependent children in B&B who have resided there for 6+ weeks at the end of the quarter	Aim to Minimise	0	0	0	0				0	0	Council Plan Measure No change The target has been set at 0 since 14/15. There have been 3 occasions where this target has not been met. It is a legal requirement to not have households with dependent children in bed and breakfast accommodation for longer than 6 weeks. Therefore no change is proposed to this target.
HC4 RCET	Number of private sector properties improved as a result of the Council's intervention	Aim to Maximise	755	287	301	100				Q1 150 Q2 100 Q3 175 Q4 175	Q1 150 Q2 100 Q3 175 Q4 175	Council Plan Measure No change We are not proposing any changes to this target as the resources and number of properties in the private sector have not changed.

Title
2.4 Outcome. Delivering new homes to meet the needs of Medway's residents

Title
2.4.1 Programme. Delivering new homes to meet the needs of Medway's residents

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 154 RCET	Net additional homes provided	Aim to Maximise	553 2015/16	Not measured for Quarters	642 2016/17	1000 2016/17				1000	TBC Cannot be published until Local Plan is	Council Plan Measure No change The annual target of 1000 has been in place since 2014/15 and has not been met. This measure is already monitored by the Council and reported




Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
											adopted in 2019	through the Annual Monitoring Report (AMR). In June 2014 the Council adopted a Housing Position Statement that the Council have a target of delivering 1000 dwellings per year. This figure remains the adopted figure but as part of the AMR due to be published in December we will be reporting against the 1000 adopted figure and an additional figure of 1281 will be included based on work flowing from the Local Plan and the Strategic Housing Market Assessment. The Council is also a signatory to the Planning Protocol which secures greater partnership working between LPA's and the development industry to work together to increase housing delivery. Note while this is the Council's target based on housing need, the Council only has control over delivery of planning permission and that actual delivery of the homes is down to the development industry.

Title

2.5 Outcome. Getting around Medway

Title

2.5.1 Programme. Tackle congestion hotspots by transport and public realm improvements

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 167 New RCET	Average journey time along 5 routes across Medway (mins per mile)	Aim to Minimise	N/A	Q2 17/18 3.49	Q3 17/18 3.86	4				4	4	Council Plan Measure No change The target of 4 has been in place since Q1 14/15. The measure has achieved target on all 15 occasions apart from Q3 16/17. Data shown is for 2016/17 to Q3 (Oct16-Dec16). In 2016/17 technical issues continued with the collection of journey time data. To address this the Council explored alternative options for obtaining this information. The Council commission Basemap (digital mapping and transport data provider) to monitor journey times in Medway based on Trafficmaster data released from the Department for Transport.

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												Data is tied to the frequency that DfT publishes Trafficmaster data, currently twice year depending on the collation process. At present Basemap has data up to December 2016.

Title




3 Priority. Supporting Medway's people to realise their potential

Title

3.1 Outcome. Healthy and active communities

Title

3.1.1 Programme. Improving everyone's health and reducing inequalities

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
PH10 PH	Percentage of people completing an adult weight management service who have reduced their cardiovascular risk	Aim to Maximise	77.0%	75.2%	73.9%	75.0%				75.0%	75%	Council Plan Measure No change Keep indicator. Links to Theme 4 of Joint Health and Wellbeing Strategy 2018-23 (Improving mental and physical health and well-being).
PH14 PH	Excess weight in 4-5 year olds	Aim to Minimise	23.4%	N/A	N/A	N/A	N/A	N/A	N/A	21.5%	22.4%	Council Plan Measure Change -reduce target Keep indicator. Data reported in academic years rather than financial years. Target of 22.4% based on England figure for 2017/18. Links to Theme 1 of Joint Health and Wellbeing Strategy 2018-23 (Giving every child a good start).
PH15 PH	Excess weight in 10-11 year olds	Aim to Minimise	33.5% 2015/16	Not measured for Quarters	35.5% 2016/17	N/A	N/A	N/A	N/A	34%	34%	Council Plan Measure No change Keep indicator. Data reported in academic years rather than financial years. Provisional target of 34.0% based on Medway figure for 2017/18. Links to Theme 1 of Joint Health and

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												Wellbeing Strategy 2018-23 (Giving every child a good start).
PH22 PH	Healthy Settings programme	Aim to Maximise	100	110	120	20				Q1 10 Q2 20 Q3 35 Q4 50	Q1 3 Q2 7 Q3 13 Q4 20	Council Plan Measure Change -reduce target New definition is the number of businesses that graduate instead of number of businesses engaged on the programme. Target of 20 per year, cumulative: 3, 7, 13, 20. Links to Theme 4 of Joint Health and Wellbeing Strategy 2018-23 (Improving mental and physical health and well-being).

Title
3.2 Outcome. Resilient families

Title
3.2.1 Programme. Together We Can - Children's Services

Title
Council Plan Measures

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Targets	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
NI 101(E&M) C&A	The percentage of looked after children who achieve the required standard in GCSE English and maths	Aim to Maximise	N/A	Not measured for Quarters	28.6% 2015/16	25.0% 2015/16				25%	25%	Council Plan Measure No Change The cohort used to derive this measure is small and volatile. For exams sat in 2016-17 it was 7.4% (achieving a grade 5 strong pass) Due to the small size of Medway's cohort the 2016-17 results have been redacted, at a national level. Medway's target of 20% is aspirational.
A1 C&A	The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family	Aim to Minimise	499	540	548	605				605	558	Council Plan Measure Change -reduce target to national level (558, 2016-17).
CSC0004	Number of LAC per	Aim to	64.1	61.9	66.7	67.0				67.0	67	Council Plan Measure

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Targets	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
C&A	10,000 children	Minimise										No change. Current level of LAC (65.5) and the target sit comfortably between the National level (62) and the Stat. neighbour average (73).
CSC0006 C&A	Number of CP per 10,000 children	Aim to Minimise	53.8	55.4	53.5	65.3				65.3	56	Council Plan Measure Change -reduce target to bring in line with stat neighbour level (56) National is 43.
N23 C&A	The percentage of children social care substantive posts not filled by permanent social workers	Aim to Minimise	37%	40%	38%	28%				Q1 35% Q2 33% Q3 30% Q4 28%	25%	Council Plan Measure Change Reduce target. Significant work is being undertaken to resolve the recruitment issues. 25% is marginally higher than our stat neighbour level of 23%

Title

3.2.2 Programme. The best start in life

Title

Council Plan Measures

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
CASEIEY FS Gap C&A	Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean	Aim to Minimise	29.7% 2016/17	Not measured for Quarters	28.2% 2017/18	29.5% 2017/18				29.5%	30%	Council Plan Measure No Change Any effect of the changes to the children's centre offering will begin to be seen in the 2018-19 cohort. The 2016-17 national outturn is 31.7%.
PH16 PH	Smoking at time of delivery	Aim to Minimise	17.33%	16.35% Q4 2017/18	15.86% Q1 2018/19	17.5% Q1 2018/19				17.5%	17.5%	Council Plan Measure No change Keep indicator. Links to Theme 1 of Joint Health and Wellbeing Strategy 2018-23 (Giving every child a good start) and Theme 4 (Improving mental and physical health and well-being).

Title												
3.3 Outcome. Older and disabled people living independently in their homes												
Title												
3.3.1 Programme. Improve support for vulnerable adults by working with partners and communities												
Title												
Council Plan Measures												
Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCGBT001 C&A	% of Long term packages that are placements	Aim to Minimise	31.4%	30%	30%	28%				28%	28%	Council Plan Measure No Change There is no comparator data. The current year end outturn is 30%.
ASCOF1C(2i) C&A	Percentage of clients receiving a direct payment for their social care service	Aim to Maximise	28.8%	30.6%	29.3%	32%				32%	32%	Council Plan Measure No change Current Medway outturn is 30%. 32% is an aspirational target above the 28.3% National level and the 28.6% stat neighbour level.
ASCOF1G (n) C&A	% of adults with learning difficulties in settled accommodation	Aim to Maximise	67.5%	60.4%	59%	75%				75%	75%	Council Plan Measure No change. Current outturn is 60% National performance is 76.2% and stat neighbour performance is 82%.
ASCOF1H C&A	Proportion of adults in contact with secondary mental health services in settled accommodation	Aim to Maximise	64%	63.0% Q4 2017/18	66% Q1 2018/19	70% Q1 2018/19	 Q1 2018/19	 Q1 2018/19	 Q1 2018/19	70%	64%	Council Plan Measure Change - reduce target Current outturn is 66% against a national rate of 57% 64% remains 7pp over the current national outturn. The performance of this measure remains largely outside the directorate's control, with the collection and monitoring being completed by KMPT.
ASCOF2A(1) C&A	Permanent admissions to care homes per 100,000 pop – 18-64	Aim to Minimise	11.6	5.2	1.7	2.75				2.75= 11 (full year)	3.25 =13:00(full year)	Council Plan Measure Change -raise target to 13 (3.25 per quarter) Current outturn is 15.3. National level is 12.8 and stat neighbour 14.9 This change reflects the significant demographic pressures that affect the cohort applicable to this measure.

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
ASCOF 2A(2) C&A	Permanent admissions to care homes, per 100,000 pop – 65+	Aim to Minimise	608.1	126.3	158.4	150				150 = 600 (full year)	145 = 580 (full year)	Council Plan Measure Change -reduce target, currently 600, to 580. Current out turn is 588. National level is 585.
ASCOF 2Cii C&A	Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population	Aim to Minimise	2.0	1.3	1.5	4.0				4.0	4.1	Council Plan Measure No Change Current outturn is 3.4. National level is 6.3 and stat neighbours 4.4. This aligns the BCF and Council plan targets.
ASCOF 3B C&A	ASCOF 3B Overall satisfaction of carers with social services	Aim to Maximise	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	44%	Council Plan Measure Remove measure. This is a biennial statutory survey and goes into the field in October of this year. The survey frequency is set by DoH. It is not practical or cost effective to conduct more frequent local surveys given the considerable resource needed to manage each one. In years where there are both a carer's survey and a user's survey responses rates to the users survey drop. This measure will continue to be monitored by the directorate.

3.4 Outcome. All children achieving their potential in schools

Title

3.4.1 Programme. Raising aspiration and ambition

Title

Council Plan Measures

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
CA13 C&A	The percentage of children permanently excluded from school (upheld only)	Aim to Minimise	0.11%	0.01%	0.01%	0.01%				0.01%	0.06%	Council Plan Measure No Change Performance is improving and national performance is deteriorating. The latest published figures show Medway has a rate of 0.14% compared to a national rate of 0.1% 0.06% is a

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
												strong aspirational target. Reducing our target to 0.1% (national level) would invite criticism.
CASEIKS 4 Ofsted C&A	The percentage of secondary sector schools in Medway judged to be good or better	Aim to Maximise	N/A	78%	78%	88.2%				88.2%	80.3%	Council Plan Measure Change - reduce target to 80.3 to bring in line with current national level.
CASEISP EC Ofsted C&A	The percentage of special schools in Medway judged to be good or better	Aim to Maximise	N/A	100%	100%	80%				80%	100%	Council Plan Measure Change – raise target to current result.
EDU3(b) C&A	The percentage of children who were persistently absent from school	Aim to Minimise	11.4%	6% Q3 2017/18	7% Q4 2017/18	5.5% Q4 2017/18	 Q4 2017/18	 Q4 2017/18	 Q4 2017/18	10%	11.4%	Council Plan Measure Change – reduce target to 11.4% in line with national performance.
SE KS2 C&A	The percentage of children who the required standard or above in Reading, Writing and Mathematics at KS2	Aim to Maximise	58.0%	58% Q4 2017/18	62% Q1 2018/19	61% Q1 2018/19	 Q1 2018/19	 Q1 2018/19	 Q1 2018/19	61.0%	64%	Council Plan Measure Change -raise target to 64% the current national level.
SE2 OEP C&A	The percentage of primary sector schools in Medway judged to be good or better	Aim to Maximise	85.0%	85.0%	86.0%	90.0%				90.0%	90%	Council Plan Measure No Change The current England average is 89.3%.
SEKS4A8 C&A	Average attainment 8 score	Aim to Maximise	45.5	Not measured for Quarters	45.5 2017/18	46.1 2017/18	 2017/18	N/A	N/A	46.1	TBC	Council Plan Measure Set once final national results are published late January 2019.
SEKS4P8 C&A	Average Progress 8 Score	Aim to Maximise	0.03	Not measured for Quarters	0.03 2017/18	0.03 2017/18	 2017/18	N/A	N/A	0.03	TBC	Council Plan Measure Set once final national results are published late January 2019.

Title

4 Ways of working. Giving value for money

Title

Council Plan Measures




Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
TBC FIN	Unmodified/ Positive Value for Money Conclusion from the council's external auditors	Aim to Maximise	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Unmodified /Positive VFM conclusion	Council Plan Measure New measure.

Title

5 Ways of working. Finding the best digital innovation and using it to meet residents' needs

Title

Council Plan Measures

Code	Short Name	Success is	2017/18	Q1 2018/19	Q2 2018/19					2018/19	2019/20 Proposed Target	Summary of Proposal for 2019/20 (change/no change) include rationale
			Value	Value	Value	Target	Status	Long Trend	Short Trend	Target		
DIGI TU 01 RCET	Digital Take Up	Aim to Maximise	N/A	47.05%	47.12%			N/A		18/19 baseline for target setting in 19/20	Data only	Council Plan Measure No change This measure was new from 1 April 2018. It is difficult to set a baseline at this time given only two quarters of data.

Title

6 Ways of working. Working in partnership where this benefits our residents

Title

Council Plan Measures

BSD No measures in 2018/19.	No change. No measures proposed for 2019/20.
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