

Kent and Medway STP Winter Approach

Transforming health and social care in Kent and Medway is a partnership of all the NHS organisations in Kent and Medway, Kent County Council and Medway Council. We are working together to develop and deliver the Sustainability and Transformation Plan for our area.

Principles

- The STP will support the four Kent and Medway systems to:
 - Develop a proactive approach to preventing capacity challenges through capacity planning, weekend planning, MADE events and early reactive approaches to increasing demand
 - Maintain a consistent single ‘version of the truth’ using SHREWD and national reporting systems to allow pre-emptive upwards briefing and information sharing with a view to limiting adhoc requests for information from systems by regional and national teams
 - Develop and maintain consistent and comparable reporting metrics in order that systems can compare their performance and are aligned to national priorities
 - Align to the winter weekly schedule through proactive information sharing whilst minimising the need for large system-wide calls



Winter Weekly Schedule

	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
08:00							
	NHSE/I SECamb Call	NHSE/I SECamb Call	NHSE/I SECamb Call	NHSE/I SECamb Call	NHSE/I SECamb Call	NHSE/I SECamb Call	NHSE/I SECamb Call
09:00							
10:00							
	System Escalation Calls	System Escalation Calls	System Escalation Calls	System Weekend Look Ahead Calls	System Escalation Calls		
11:00							
	Systems Update SHREWD with System OPEL Status, System Call Notes and Actions						
12:00				Upload Weekend Plans to SHREWD			
13:00		K&M UEC Leads to Provide Update to STP		K&M UEC Leads Weekend Plan Call			
						National Winter Call	National Winter Call
14:00				WOLF Meeting			
	National Winter Call	National Winter Call	National Winter Call	Challenged Trusts National Call*	National Winter Call		
15:00	System Escalation Calls	System Escalation Calls	System Escalation Calls	System Escalation Calls	System Escalation Calls		
16:00	K&M Exec Call	K&M Exec Call	K&M Exec Call	K&M Exec Call	K&M Exec Call		
17:00							
18:00	NHSE/I PMO Close Down and Handover to on-call						

K&M Escalation

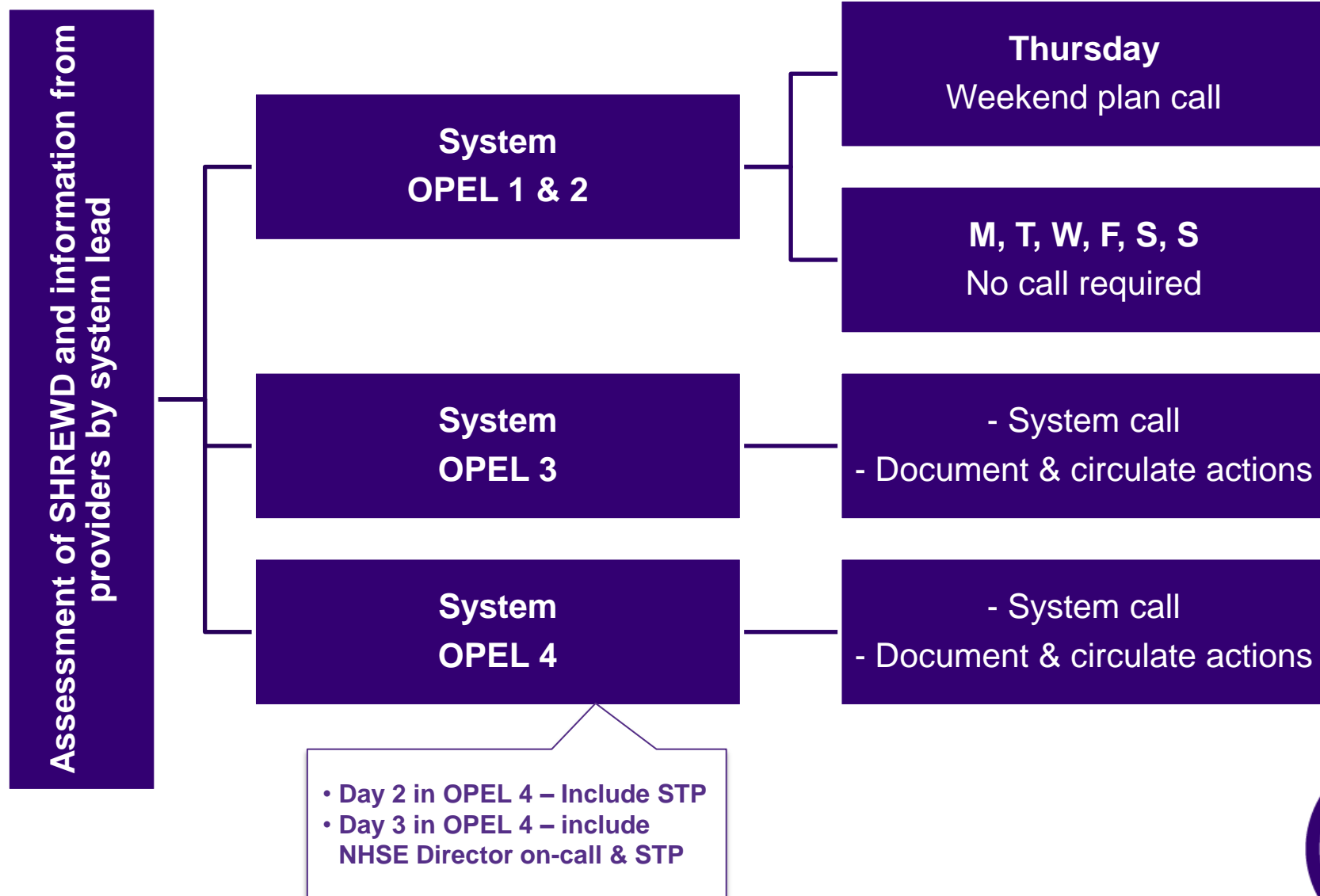
K&M Planned

Regional/National

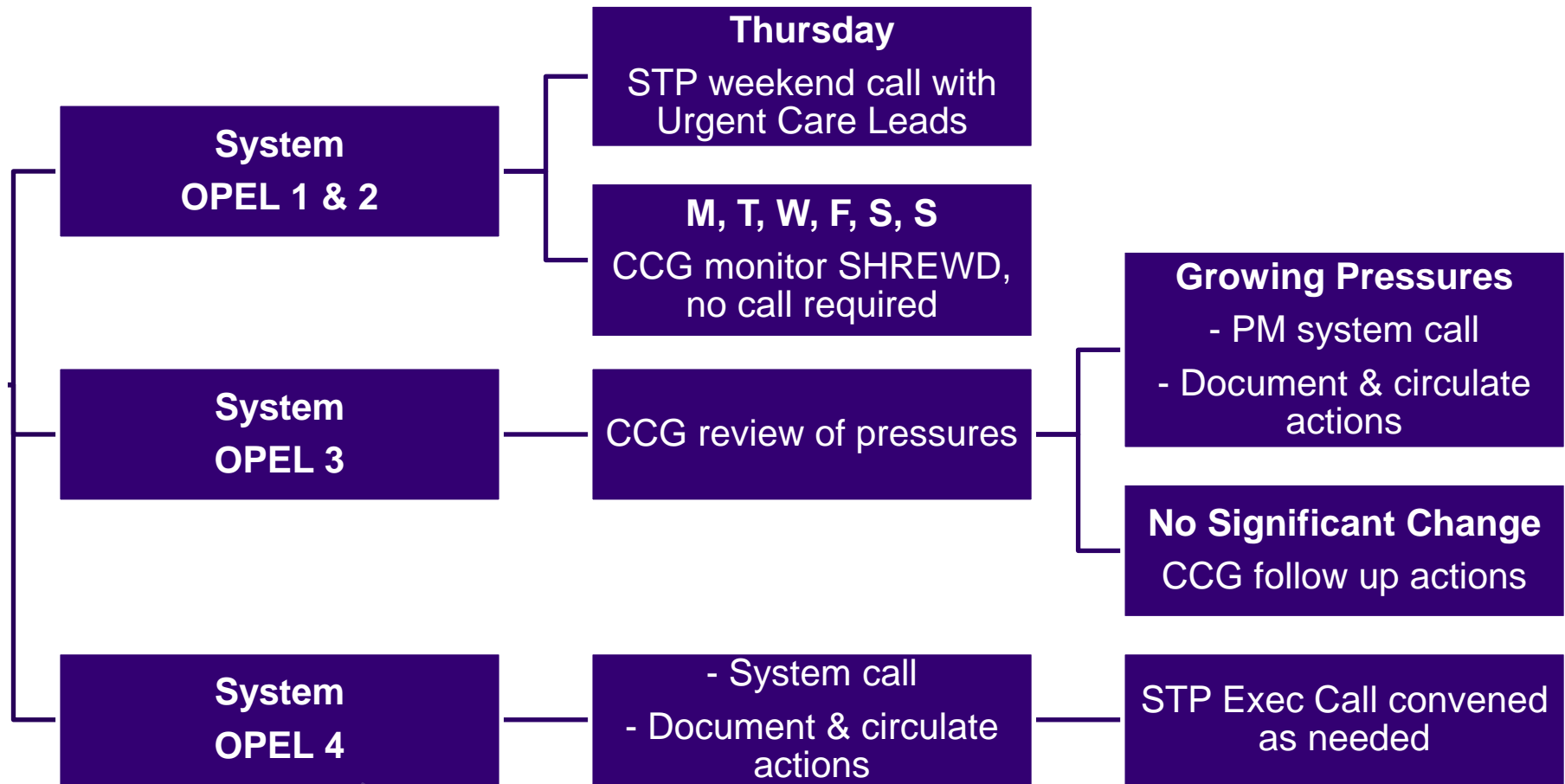
* East Kent, Medway, DVH – discussed once a fortnight



Escalation Actions – Morning



Escalation Actions – Afternoon



- Day 2 in OPEL 4 – Include STP
- Day 3 in OPEL 4 – include NHSE Director on-call & STP (as deemed helpful by system during weekend – PM only)

