

Business Support

Overview and Scrutiny Committee 29.11.2018

Overall Council Performance: QUARTER 2 2018/19 (excluding performance under remit of Business Support Overview and Scrutiny Committee)

Summary

Medway's Council Plan 2016/21 sets out the Council's three priorities.

This report and appendices summarise how the Council performed in quarter 2 2018/19 on the delivery of these priorities and the actions the Council are taking to improve performance.

1. Budget and Policy Framework

- 1.1. The Council Plan 2016/21 was agreed at Full Council in February 2016. It sets out the Council's three priorities and three ways of working which aim to deliver these priorities.

2. Background

- 2.1 This report focuses on where we have achieved or exceeded our targets, and how we are tackling underperformance.

3. Summary of performance

3.1. Council Plan – all measures

There are 43 Council Plan measures for 2018/19. We are reporting on 38 as 1 measure (Digital Take Up) is data only and 4 measures will not be available until later in the year.









3.2. Improved performance

- 55% (21 out of 38*) improved long term (average of previous 4 quarters)
- 46% (18 out of 39*) improved short term (since last quarter)

*where data available

Council Priority: Medway: A place to be proud of Performance: Quarter 2 2018/19

Key

 significantly below target (>5%)	 slightly below target (<5%)	 met or exceeded target	
 improved	 worsened	= static	
 data only, no target	N/A – data not available	Short – since last qtr	Long – avg last 4 qtrs
Benchmarking – compares favourably with national performance or standards	✓ Yes compares favourably	✗ No does not compare favourably	= similar performance

Council Plan measures: Summary Performance










There are 3 Council Plan measures for this priority.



Improved performance

- 33.3% (1 out of 3) improved long term (average of previous 4 quarters)
- 100% (3 out of 3) improved short term

Measures in target (green)

Code	Status	Name	Long Trend	Short Trend
NI195a		Improved street and environmental cleanliness:		
GH6 NEW		Satisfaction with parks and green spaces - direct users CP		
W6 CP		Satisfaction with refuse collection - Citizens Panel result		

Highlights

- All 7 Green Flags retained
- 100% (401) reported fly tips removed within one working day. Total tonnage: 55.8 tonnes
- National recycling week took place during 24-30 Sept and leaflets produced that have been shortlisted for a National LARAC award
- Medway 20 was the lead brand and sponsor for the Medway B2B exhibition held at Chatham Dockyard
- Continue to develop the £170million Housing Infrastructure Fund co-development business case




Benchmarking /Achieve National Standards

	Council Plan Performance Measure - Compares favourably with national performance or standards?	Yes ✓ No ✗ Same =
GH6 NEW	Satisfaction with parks and green spaces - direct users CP 7 Green Flags awarded	✓

Council Plan Outcome: A clean and green environment

Programme: Public Realm and Street Scene

Council Plan Measures: Performance

GH6 NEW		Satisfaction with parks and green spaces - direct users CP					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	80%	Q2 2018/19	85.6%	75%			

Comments

The Council maintains 1,900 ha (the equivalent of 13 Hyde Parks) of open space for the enjoyment of all. This includes 148 urban parks, two country parks and 48 countryside areas that are managed for their wildlife and conservation value. Medway has over 125 play areas, skate parks and multi-use games areas, offering a wide range of activities for children and teenagers. The Council will work to maximise the use of Medway's green spaces for health and wellbeing, place making and support people's interaction with nature.

Satisfaction amongst users of parks and open spaces has increased to 85.6% in Q2 2018/19 up from 80.0% in Q1 2018/19.




There were 202 users of parks and open spaces of the 254 respondents to the Q2 2018/19 Citizens' Panel, giving a margin of error of +/-6.9%. This means that the change in satisfaction between Q1 2018/19 and Q2 2018/19 is not statistically significant.

Greenspace development continues at pace across Medway, with the Pump Track at Queen Elizabeth playing fields nearing completion, the launch of which is planned for 10 November. By 2019, six play areas will have seen significant enhancements. This includes Barnfield (Luton), where the nine new pieces of play equipment will be delivered, and Copperfields, which will see a new Trim Trail. The Strand will see a Parkour course coming forward and Riverside Country Park will have new Trim Trail components added to the existing course. To increase awareness of the improvements and enjoyment of the sites, all of the above greenspace enhancements will be promoted in the local press and via Ward Councillors.

The Command of the Heights (CoTH) £2.2m Heritage Lottery Funded project has completed tendering and procurement, with the appointment in June 2018 of Coleman & James as the main contractor. This project aims to revitalise the open space at the Chatham Waterfront Area and provide improved Town Centre linkages to Fort Amherst and the Great Lines Heritage Park. Value engineering is completed and significant saving were made. Works to complete planning conditions are nearing completion and the Fort Amherst's capital programme is due to start in late October. The demolition of Riverside 1 will start in January 2019. Education and outreach works go from strength to strength with new CoTH board game being a hit with local schools and teachers.

Benchmarking / Achieve National Standards

The 2018 Green Flag judging took place in May 2018 and focused on the Great Lines Heritage Park and Broomhill Park. At both sites the judges were joined by Greenspace officers and members of the Friends of Groups. The other five green flag sites were 'mystery shopped'. The Council secured all seven green flags sites (Great Lines Heritage Park, Broomhill Park, Hillyfields, The Vines, Capstone Farm Country Park, Riverside Country Park and Gillingham Park). Work is underway to update management plans and applications for the 2019 round. Ranscombe Farm is being explored as a possible eight green flag site.

NI 195a NEW		Improved street and environmental cleanliness: Litter					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	97.00%	Q2 2018/19	96.70%	96.00%			

Comments

During Q2 96.7 % of the streets surveyed were free from litter at the time of the inspections. This is due to a robust contract monitoring programme and a high standard of cleanse being achieved by Veolia. Contract Monitoring Officers carried out an additional 270 street inspections of areas cleansed as part of their monitoring duties to ensure that the contractor is achieving an acceptable result of grade A or B.

Action

Street Scene Enforcement dealt with 401 reported fly tips, 100% of these were removed by the teams within one working day. Evidence was retrieved in 99 cases and referred for further investigation.

In addition, a further 344 fly tips were removed proactively, meaning that they were gone before the public could report them. Total tonnage removed by the teams was 55.8 tonnes.




23 Fixed Penalty Notices were issued for littering, dog fouling and other offences during Q1 (14 littering, 7 fly tipping and 2 failure to produce documents and 1 scrap metal).

There are 12 cases with legal pending prosecution, and another 20 under investigation.

During the quarter the team conducted two operations alongside Kent Police, this resulted in one vehicle being seized that was linked to an illegal waste transfer station in Strood, 17 vehicles being stopped and searched, four individuals were reported for summons at Magistrates for carrying waste without a waste carriers licence.

10 notices have been issued, under s108 Environment Act 1995, requiring information to assist with fly tipping investigations.

8 fly tipping, littering and waste related cases were prosecuted at Medway Magistrates Court this quarter. Fines and costs totalled £13,941.

W6 CP		Satisfaction with refuse collection - Citizens Panel result					Aim to Maximise	
	Value		Value	Target	Status	Long Trend	Short Trend	
Q1 2018/19	89.6%	Q2 2018/19	89.8%	85%				

Comments

Satisfaction has remained steady at 89.8% in Q2 2018/19 not seeing any movement from the 89.6% reported in Q1 2018/19.

This is based upon 254 respondents to the Q2 2018/19 Citizens' Panel giving an overall margin of error of +/-6.2%, meaning the change in satisfaction is not statistically significant.

Action

98 Community Protection warnings have been issued to residents for presenting household waste outside the agreed collection rules, of these 2 have progressed to the service of Community Protection Notice.

During Q2 the Waste Contracts Team carried out 620 kerbside collection inspections across Medway that gave a positive result ensuring that the contractor is performing to their contractual obligations. In addition to contract monitoring, the contracts team dealt with over 300 service requests relating to waste collections. All requests were responded to and resolved.

Project – Chatham Centre Public Realm Improvements

Comments

Work started on site on 19 June 2017, with a ground breaking ceremony. Public realm improvement works from New Cut down to the Paddock are complete, and the remaining street furniture should be in place by the end of October. Improved street lighting along the whole length of the route and feature lighting across the arches at the old fire station at New Cut, and under New Cut Bridge has also been installed and commissioned. The detailed design for the Paddock has been finalised and work should start here in October 2018, due to be complete in December 2018.

Actions

The recently acquired Fire Station in the arches now has a gas supply installed and the provision of the power supply is in progress. This will be provided to suit restaurant/cafe use. Planned works will deliver a shell suitable for a tenant.

Timescales for the works on the Fire Station arches are dependent on the chosen tenant. Once complete and a tenant is in occupation, the arches will encourage a sense of arrival and a high quality, vibrant space.

Council Plan Outcome: Medway on the map

Programme: Medway: a great place to live, work, learn and visit

Project – Thinking Place

Comments

The new Medway Place Story launch on 7 June 2018 was well attended with many people pledging their support for the proposals and wanting to be part of the scheme.

Actions

Since the highly successful launch a number of strands of work have been taking place:

Place Manager - As part of Medway's ongoing commitment to this work, the Council has funded a Place Manager to lead on the work of signing up Medway Champions and driving our Medway Place Marketing work. The recruitment is underway with final interviews in October. We hope to have the individual in place by the end of the year. In the meantime, we have an individual leading on the work as an additional duty, in order to maintain progress.

Place Board - The Board met again on 2 October under the new chairmanship of Simon Cook. The Board has been expanded in recent months and further discussions need to take place about the composition of the Board in future, in line with its terms of reference.

Medway Champions - The next phase of work is to establish the Medway Champions group. The proposed terms of reference for the scheme, based on the successful scheme in Coventry, is being considered by the Place Board on 2 October 2018 ready to be discussed at the first Champions meeting in November.

All those invited or attending have been written to in order to keep up the momentum. The first Champions meeting has been set up for November.

The idea is that the Champions will meet every two months to discuss relevant topics of interest, with different guest speakers to attract interest. The first event will feature a talk on our regeneration work to bring people up to speed on the huge number of projects taking place in Medway, discussion on the proposed Champions scheme and a workshop session with 'thinkingplace' on how we can best promote and promote place branding in Medway.

We will then need to launch an active promotional campaign to recruit Medway champions from all sectors of Medway. Marketing collateral will be created to support this drive

Young Medway champions - Following a request from Councillor Potter, we are exploring the creation of a Young Medway Champions scheme. We have discussed this with Medway Youth Council who are keen to see how they could explore this. It would be ideal for them to own this work but we will also work with the Youth Team to involve schools and other young people across Medway.

We are also looking at how the place branding and narrative can be introduced into primary and secondary schools. This is perhaps something that could be done with some of our champions and organisations such as Gillingham Football Club.

Other activity includes:

- Council internal communications
- Place branding on the Councils website
- Development of a place branding toolkit
- Place branding workshops - these will be held during the winter for interested organisations so they can use the toolkit effectively. These will start after the first champions meeting.
- More than 20 people are already signed up for the Place Champions meeting in early November even though marketing has only just started.
- Instinctif, a leading PR and public affairs agency, have started a programme of work focussing on media coverage, parliamentary lobbying and exploring a research project to raise the profile of Medway in Parliament and the national media. Their priorities are to:
 - raise Medway's national profile as a desirable place to invest, live, work, learn and visit - particularly within London
 - ensure Medway is well-placed within UK policymakers to bid for future funding support and Government initiatives such as UK City of Culture and City Status
 - support Medway Council's bid for Housing Infrastructure Fund (HIF) for the Hoo Peninsula development

Medway 20 exhibition

The Council have had Medway 20 stands at all of our summer festivals. The stand has been manned by volunteer members of staff. We have been asking people what they love about Medway, talking to them about achievements and encouraging them to have their photograph taken in our "We Are Medway" selfie frames. People have generally engaged with us at all of the events and feedback from members of the public has generally been positive about what they love about Medway and why they live in Medway. We have been sharing this feedback on social media throughout.

The "Focus On" festivals are part of the Medway 20 celebrations. The many people who have attended have welcomed and appreciated the more local approach, rather than all events being Chatham or Rochester focussed. The three Focus On events held in September attracted 5600 attendees, despite adverse weather conditions at the final event.

As part of our Medway 20 events the Council have created a Medway 20 exhibition which launched in Military Road, Chatham on 21 July 2018. The exhibition features a number of images of events that have taken place across Medway over the past 20 years.

The Council have been continuing to promote this and its next step is to create a travelling exhibition that can move around the rest of Medway later this year.

Made in Medway - businesses

Medway 20 was the lead brand and sponsor for the Medway B2B exhibition held at Chatham Dockyard on 20 September 2018.

We are creating a number of case studies of Medway businesses to showcase businesses that have grown in Medway over the past 20 years. These will be used in Medway Matters, on our website, in PR activity and in the Medway1 magazine.

Young Medway

The youth team has been working with its four Youth Hubs to run a number of projects. These are ongoing, and include:

- Strood, Rochester West and Hoo Peninsula group - Photography project in partnership with Medway Archives
- Gillingham and Twydall group - Young People's Safety Card
- Chatham, Walderslade and Rochester East - Brompton beautification project
- Luton and Rainham group - Art and cultural community based challenge

Council Plan Project - Facilitate the delivery of Medway 2035 and Inward Investment

Comments

Medway Council is pursuing a range of projects and associated funding packages from a variety of sources, including the Government's Local Growth Fund, Growing Places Fund, Coastal Communities Fund and Housing Infrastructure Fund. These will assist to facilitate the creation of new business opportunities, such as Enterprise Zone status at Rochester Airport Technology Park, with the associated tax and planning benefits, to help secure a strong diversified local economy.

Public consultation on Medway 2035 concluded in June. A revised draft will be considered for approval by the Corporate Management Team in Q3.

Action

Medway Council have a joint contract with KCC for Locate in Kent (LiK) to deliver inward investment services for Medway and Kent. The Councils joint investment is supplemented by European funds secured by LiK. The contract commenced in August 2016 for 3 years and was extended for an additional year to the end of July 2020. In this quarter, LiK have assisted with the relocation of Sicame from Erith to a

new build site at London Medway Commercial Park, Kingsnorth. Sicame are a French owned company manufacturing high voltage equipment which is exported across the world. The company have taken a 10 year lease on a 64,000 sq ft facility and have brought 60 jobs with plans for expansion. LiK also provide marketing support to the North Kent Enterprise Zone including Innovation Park Medway.

Council Plan Project - To seek funding opportunities to develop innovative public service solutions

Comments

Regeneration Delivery is working with services across the Council to develop an exciting and innovative proposal to enable us to deliver Local Plan development options for the Hoo Peninsula.

The Housing Infrastructure Fund is a £170million proposal to deliver infrastructure to unlock housing. Our bid progressed through the first stage in September 2017, and is now in the final co-development stage with Homes England and Ministry of Housing, Communities and Local Government (MHCLG), with a business case due for submission Q4 2018/19.

The Council are using the Strategic Transport Assessment to provide a robust evidence base, upon which the Council can model further transport and social infrastructure solutions to the barriers to growth. This includes exploring smart technology solutions to tackle local problems, and embracing modular construction potential.

Action

We continue to develop the £170million Housing Infrastructure Fund co-development business case including investigating interventions for: Four Elms roundabout, A228 widening, alternative road routes, Bus Rapid Transit, smart technology, green and blue infrastructure, 5G Ultrafast broadband (Local Full Fibre Network Fund), water, electricity, and hydrogen utilities.

We have submitted a funding bid to Construction Industry Training Board (CITB) for a £1million Construction Skills Hub, which if successful will train 200 people with the skills needed to work on-site, including modern methods of construction, plastering and dry-lining in particular. This project will complement the wider regeneration programme, particularly Rochester Riverside, and Hoo Peninsula.

We submitted the £2million Whose Hoo bid to the Heritage Lottery Fund and expect a November decision for the first stage bid. The project aims to reconnect residents with their landscape, heritage and culture; whilst investing in public rights of way, interpretation and heritage.

We expect an announcement soon for the £12million Ultra Low Emission Bus Scheme, which if successful will mitigate air quality issues across the Medway Towns and support the Air Quality Action Plan

Council Plan - Cultural Programme

Medway Council is developing a proposal for an exciting new Creative Hub facility at the Interface Land (Chatham Maritime), in partnership with the University of Kent and Chatham Historic Dockyard Trust. The working title for this facility is 'The Docking Station'. A prospectus has been prepared in-house to guide conversations with the landowner (Homes England) and to develop thinking around the project. Partners are hoping that a successful Thames Estuary Cultural Development Fund (CDF) bid will provide feasibility, early design and potentially, de-risking funds for the project.

Council Plan Project - Dickens 2020: work with partners to develop programme of events to commemorate 150th anniversary of Dickens death

Comments

Following on from internal meetings and plans to commemorate Dickens 2020 a bid has been submitted to Heritage Lottery for the refurbishment of Dickens Chalet, plans were discussed at a recent Medway

Tourism Association Meeting in September. In light of the closure of the Conservancy Building we are looking at the possibility of a Dickens gallery in the main museum building which will be installed in 2019 ready for 2020.

Actions

A Stage 1 Heritage Lottery Bid for the refurbishment of Charles Dickens Chalet was submitted in August. This is for the relocation within the gardens of Eastgate House, refurbishment of the building itself and an associated activity plan including events, community engagement and interpretation. Funding bid results will be published at the end of November 2018.

Council Plan Project - Guildhall Museum: agree a 10-year programme of exhibitions to maximise customer interest and reflect Medway's heritage

Comments







Work will be undertaken to create a new, exciting space within the Guildhall to house the objects held by the Museum relating to Charles Dickens and to better tell the story of the author and his relationship to Medway. This will take the form of a permanent Dickens Gallery in the existing temporary exhibition space. This will drive footfall, but will mean a change to plans for future temporary exhibitions. The museum has recently been awarded National Portfolio Organisation Status and will employ a visitor experience Officer who will be looking at interpretation & visitor experience in the museum over the next 3 years.

A display case of items relating to going to school in Medway has been moved from the Guildhall Museum to Eastgate House to compliment the interpretation.

Council Priority: Maximising regeneration and economic growth

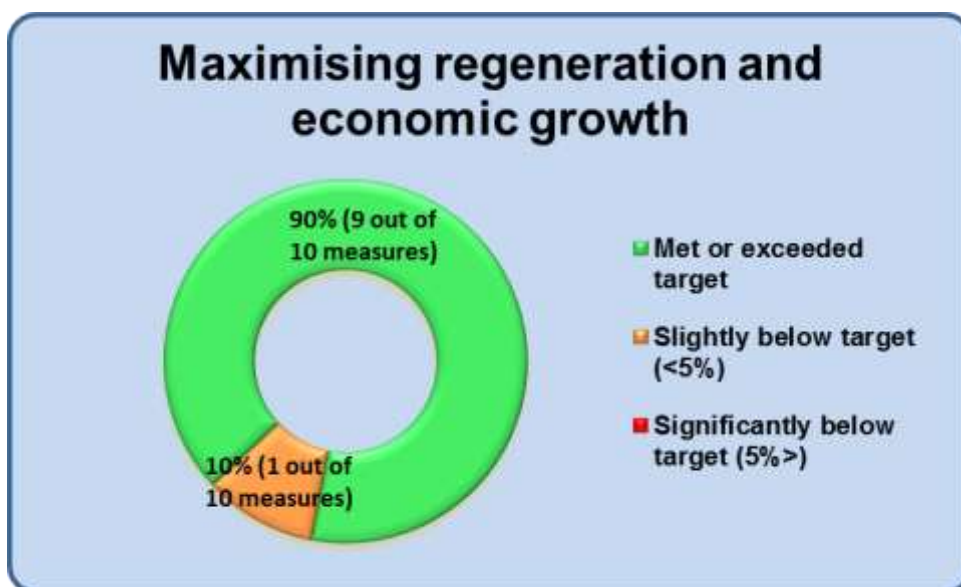
Performance: Quarter 2 2018/19

Key

 Significantly below target (>5%)	 Slightly below target (<5%)	 met or exceeded target	
 improved	 worsened	= static	
 data only, no target	N/A – data not available	Short – since last qtr.	Long – avg last 4 qtrs.
Benchmarking – compares favourably with national performance or standards	✓ Yes compares favourably	✗ No does not compare favourably	= similar performance

Council Plan measures: summary performance




















There are 12 Council Plan measures for this priority. We are reporting on 10 this quarter as data for 2 is not yet available.



Improved performance

- 20% (2 out of 10) improved long term (average of previous 4 quarters)
- 20% (2 out of 10) improved over the short term (since last quarter)

Measures in target (green)

Code	Status	Name	Long Term	Short Term
ECD13		% of square footage let at Innovation Centre Medway (ICM)		
LRCC4a		Number of jobs created and safeguarded (cumulative)		
MAE 2		% Retention rate		
MAE 3		Achievement rate (pass rate)		
NI 167 NEW		Average journey time along 5 routes across Medway (mins per mile)		
NI 156		Number of households living in temporary accommodation		
HC3		No. of households with dependent children in B&B who have resided there for 6+ weeks at the end of the quarter	=	=

Code	Status	Name	Long Term	Short Term
HC4		Number of private sector properties improved as a result of the Council's intervention		
NI 117(16-17)		The percentage of 16-17 year olds who are not in education, employment or training (NEET)		=

Measures slightly below target (amber)

Code	Status	Name	Long Term	Short Term
ECD20		% of square footage let in council owned business units		

Data not available

Code	Status	Name	Long Term	Short Term
NI 154	N/A	Net additional homes provided	N/A	N/A
New measure	N/A	Medway's economy as a whole (available Q3 2018/19)	N/A	N/A

Highlights

- 234 intensive assists have been provided to businesses by Kent Invicta Chamber of Commerce
- 172 jobs have been created or safeguarded.
- The business case for Growing Places Funding (GPF) has been approved.
- 949 learners attended work skills courses with achievement rates at 89% (academic year 17/18)
- £430,000 Incentive Fund allocation secured (as a result of achieving a Band 3 for the Department of Transport self-assessment)
- 77 affordable homes have been delivered for 2018/19
- 301 private sector households were assisted in having their properties improved via Council intervention

Benchmarking/ Achieve National Standards

	Council Plan Performance Measure - Compares favourably with national performance or standards?	Yes ✓ No ✗ Same =
MAE2 & MAE3	Attainment rate & Achievement rate MAE rated good by Ofsted	✓
NI 156	Number of households living in temporary accommodation rate of households in temporary accommodation	✓

Council Plan Outcome: A strong diversified community

Programme: Business investment




Council Plan Measures: Performance

ECD13		% of square footage let at Innovation Centre Medway (ICM)					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	96.76%	Q2 2018/19	93.77%	90.00%			

Comments

The Innovation Centre Medway (ICM) has a total space to let of 17,859.34 sqft. The empty units vary, and as the sites are incubators there is always a “churn” of tenants coming and going, and moving within the building. The current empty square footage relates solely to vacant 'MyDesk' space, where tenants can take a single desk space in a shared unit. All units available for single-tenant use are currently let.

There are no specific trends in the nature of the vacant units at the ICM, and the Council has historically been able to adapt to need. For example, we are currently exploring adding more space to a 'small' unit by expanding it into the adjacent MyDesk area, which is not fully occupied. This would respond to current interest.

ECD20		% of square footage let in council owned business units					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	92.79%	Q2 2018/19	87.33%	90%			

Comments

Council owned business units included in this measure are Hopewell Drive, Pier Road, and Innovation Studios Medway and Innovation Centre Medway totalling 43,160 sq. ft. Units across the sites vary in size from approx. 120sqft to 1,500 sq. ft. At the end of Q1, all units available for single tenant use at Innovation Centre Medway are currently let (any empty square footage relates solely to vacant 'MyDesk' space). There are 6 vacant units at the other 3 Council owned sites totalling 3,100 sq. ft. (288 sq. m). (To put this in context, a double garage is approximately 300sqft). Of the 6 vacant units 2 are currently under offer and 2 are awaiting necessary works to bring up their EPC rating before they can be returned to market.

TBC		Medway's economy as a whole					TBC
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	N/A	Q2 2018/19	N/A	N/A	N/A	N/A	N/A

Comments

The methodology for this measure, based on the Cities for Growth publication by Price Waterhouse Cooper, will be reported in quarter 3.

Council Plan Project - Continue to encourage and help facilitate the growth of businesses in Medway

Actions

To date 234 intensive assists have been provided to businesses. This has included 123 individuals attending start up workshops held at Innovation Centre Medway. In addition 102 one to one business appointments have been delivered. Medway hosted its own Business to Business exhibition at Slip 3 in the Dockyard on 20th September at which Councillor Chitty gave the opening speech. Regeneration Team Officers will be taking a stand at the Construction Expo at Detling showground on 4 October.

Project - Ensure Medway's regeneration agenda delivers economic growth, increasing high value businesses and high quality employment, and creating jobs and inward investment.

Action

To date 172 jobs created/protected against a target of 150. New investments in Medway this quarter include Kent, Surrey & Sussex Air Ambulance relocating to Rochester Airfield bringing 30 jobs and Sicame relocating to London Commercial Gateway at Kingsnorth. Sicame are a French owned company manufacturing high voltage equipment for power transmission uses across the world. The business has taken a 10 year lease on 64,000sq ft. of new build space bringing 60 jobs from Erith. The Air Ambulance are the first Enterprise Zone tenants at Innovation Park Medway (IPM) which was officially launched on 18 September. The IPM Master Plan was out to consultation until 29 October.

Project - Development of Innovation Park Medway (IPM) (maximising the benefits Enterprise Zone status brings) to provide the right infrastructure for business success

Action

The planning applications have been submitted for Control Tower and Hub and Helipads, in September 2018. Medway Council are undertaking the infrastructure works directly with the SELEP grant funding and therefore an Employers Agent is being appointed, following an open tender process. Documents will then be finalised for tender and appointment of a works contractor. Works are programmed to be complete by March 2020. UKPN notified of infrastructure improvement works and programme.

The draft masterplan has been finalised and was out for consultation until 29 October 2018. Following review of feedback this will be taken to Medway Council's Cabinet for adoption in December 2018, with Tonbridge and Malling Borough Council expected to approve this in January 2019. Further consideration is also being given to simplified planning mechanisms for the site, once the masterplan is in place this can be progressed further.

The business case for LGF3 will be submitted to SELEP in November for Accountability Board February 2019.



The business case for Growing Places Funding (GPF) has been approved by Accountability Board and funding will begin to be drawn down so that the access road and associated infrastructure can be delivered on the southern site (alongside ICM).

Following the submission of an Expression of Interest for £2m LGF3(b) funds for the Innovation Park Medway in August, we have been invited by KMEP to submit an Outline Business Case. This will be submitted to SELEP in late October, and is currently under development.

Council Plan Outcome: Resident with jobs and skills

Programme: Jobs, Skill and Employability

Council Plan Measures: Performance




NI 117(16-17)		The percentage of 16-17 year olds who are not in education, employment or training (NEET)					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	3.30%	Q2 2018/19	3.30%	6.00%			=

Comments

The latest published figures, to August 18 are 3.3%, 230 young people. However, between August and September significant work has taken place which has made major improvements in this position.

Actions

Provisional expectations are that the rate of NEET Young People's (YP) is at less than 2% and that considerable improvements in reducing the rate of YPs whose activity is unknown have been achieved. Early indication is that improvements in how school data is reported to us and the processes to upload this data in a timely manner, together with changes; such as using a digital platform, have given us better access to young people. This has led to a large reduction in the usual high numbers of young people whose activity is unknown in September. In Q1 there were approximately 1400 Unknowns, for the end of Q2/beginning of Q3 we expect to see this number reduced to about 600.

LRCC4a		Number of jobs created and safeguarded (cumulative)					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	78	Q2 2018/19	172	150			

Comments

In Q2 94 jobs have been created or safeguarded providing a cumulative figure of 172 for 2018/19 to date.

Action

New investments in Medway this quarter include Kent, Surrey & Sussex Air Ambulance relocating to Rochester Airfield bringing 30 jobs and Sicame relocating to London Commercial gateway at Kingsnorth. Sicame are a French owned company manufacturing high voltage equipment for power transmission uses across the world. The business has taken a 10 year lease on 64,000sq ft of new build space bringing 60 jobs from Erith.

Project - A Skills Plan for Medway will be completed in 2018.

Comments

This plan will incorporate the objectives of the 16 – 18 Youth Strategy, alongside interests such as apprenticeships, degree apprenticeship and internships to support lifelong learning.

The Medway Skills Board was established in 2017 to prioritise skills development in target sectors and to ensure that all residents benefit from growth. The Skills Board (Members and Officers' Boards) is responding to national, regional and local policy in its work to establish Medway's five skills priorities.

Working with the SELEP's Skills Advisory Group and the Kent and Medway Skills Commission, the Board is ensuring that Medway's skills priorities are embedded in wider policy development. The four skills priorities focus effort on 1) Matching Business Demand and Skills Supply, 2) Developing Medway's Talent Pool, 3) Eliminating Barriers to Employment and 4) Transforming Not in Education, Employment or Training (NEETs) to EETs.

Actions

The Skills Plan is well on the way to completion. Background has been completed, priorities and priority sectors have been agreed and the supporting action plan is almost complete.

A number of key partners have been consulted during Q2, including; SELEP, Mid Kent College, Kent Association of Training Organisations and Locate in Kent. The plan has been to two Officers Boards and one Members Board.

More meetings with stakeholders are taking place throughout October. The plan should be approved by the end of November.

Council Plan Outcome: Delivering new homes to meet the needs of Medway's residents

Programme: Delivering new homes to meet the needs of Medway's residents

Council Plan Measures: Performance

NI 154		Net additional homes provided					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	642	2017/18	N/A	N/A	N/A	N/A	N/A

Comments

This data has been published in the Council's Authority Monitoring Report and is available on the website.

The main findings from the Monitoring Report include the completion of 642 dwellings in 2016/17, which is a 16% increase from the previous year.

Actions

There are signs of growing confidence in development in Medway, such as progress seen in large regeneration schemes such as Rochester Riverside and Kitchener Barracks. There are also over 800 homes known to be under construction. However, rates of development are below the Council's adopted housing target of 1000 homes a year.

Benchmarking

The development industry is also delivering significantly fewer new homes than the 1281 dwellings per annum identified in the Strategic Housing Market Assessment as Medway's objectively assessed need for housing. The introduction of the proposed Department for Communities and Local Government (DCLG) standard method for calculating housing need would lift the annual figure to 1665 homes. It is questionable if this scale of housing could be delivered by the development industry.

Council Plan Project - Preparation of the new Medway Local Plan

Comments

The draft Local Plan with amended Local Development Scheme will be reported to Cabinet in December to seek agreement to go to consultation in January on the draft Plan, with aim to get draft Plan submitted to the Planning Inspectorate in the summer of 2019. The Local Plan will establish a housing target for Medway up to 2035. The Council is progressing a number of individual projects across the area, particularly along the waterfronts of Strood, Rochester and Chatham that will help in delivering the housing needed for Medway's growing population and realising the area's regeneration potential.

Actions




Consultation on the Development Strategy document was held during March to June 2018. The Council are continuing to work on the evidence base including; Strategic Transport Assessment, Gypsy and Traveller Accommodation Needs Assessment, and Playing Pitch Strategy. Interim sustainability and environmental appraisals (SA and HRA) have been carried out on the Development Strategy document. Consultation responses are currently being analysed to inform the next stage of plan.

The annual development surveys of housing and commercial land completions was carried out in Spring 2018 to inform the Annual Monitoring Report due for publication in December.

Council Plan Outcome: Getting around Medway

Programme: Tackle congestion hotspots by transport and public realm improvements

Council Plan Measures: Performance

NI 167 New		Average journey time along 5 routes across Medway (mins per mile)					Aim to Minimise	
	Value		Value	Target	Status	Long Trend	Short Trend	
Q2 2017/18	3.49	Q3 2017/18	3.86	4.00				

Comments

The next tranche of Trafficmaster journey time data is not expected to be released by the Department for Transport until later in 2018.

The future prosperity of Medway depends on the prospect of continuing economic growth. The provision of adequate infrastructural investment of new and improved roads is fundamental to enable economic development to come to Medway. In conjunction with these infrastructure developments is the need to meet the challenge of social and environmental objectives of cleaner air and providing a pleasant environment in which to live, work and learn.

Medway Council is committed to enable citizens, visitors and business to move around Medway's road network easily and in the way they choose, i.e. car, public transport, cycling and on foot; encouraging sustainable transport where possible. The connectivity of transport hubs, leisure, shopping and health facilities is at the forefront of our planning so that there is an integrated approach to travel throughout Medway.

Council Plan Projects - Achieve Level 3 Award with DfT

Comments

Department of Transport (DfT) introduced an Annual Self-Assessment Process for Highway Authorities in 2015-16 that measures how Highway Authorities manage the Highway Network in respect of:

- Asset Management (Policy & Strategy)
- Resilience
- Customer
- Benchmarking & Efficiency
- Operational Services Delivery

The Self-Assessment operates on a banding score of 1-3 and Medway are currently self-assessed as a Band 3 Highway Authority being able to demonstrate outputs that support the implementation of key areas that will lead towards improvement. Band 3 is the highest band score a Local Highway Authority can secure and this resulted in Medway securing an Incentive Fund allocation of £430,000 this financial year for allocating to Highway maintenance.

Actions

Key work-streams delivered during Q2 to support the self-assessment for 2018-19 (submission date January 2019) have been:

- Life-cycle Report prepared and presented to the Regeneration, Culture and Environment Overview and Scrutiny Committee on levels of investment required to main key Highway Assets for Carriageways, Foot-ways, Street Lighting Columns, Structures and Drainage.
- Completed a programme of on-line Asset Management Training for Principle and Senior Engineers to embed a better understanding of Highway Asset Management and its application in respect of operational delivery.
- Commenced a programme of on-line Asset Management Training for all Key Highway Staff to be completed by January 2019.
- Commenced the Evidence base for Self-Assessment submission in January 2019.

Project - Transport and public realm improvements for Strood completed by March 2019

Actions

During Q2 Phase Three (Strood High Street j/w Station Road and Commercial Road pedestrian island) works are partially complete, awaiting planting and uplighters. The resurfacing of Commercial Road (Phase Four) and alterations to the junction with Knight Road commenced and will be completed in Q3.

Further modelling and signal design has been undertaken following a request from Members to change the location of the proposed pedestrian signal crossing arrangement at the junction of High Street/Commercial Road. Letters and design drawings, advising of the proposed changes across the scheme, have been delivered to properties in the immediate vicinity of key improvements such as the site of new bus stops and changes to pedestrian access only.

Business and Member engagement events have been held, with feedback from the attendees being positive overall. The Mayor officiated an event, to promote the future phases of the project and the re-opening of the market and car park, which was well attended. A consultant has been appointed to design architectural lighting for St. Nicholas church and initial discussions have been set up with the Church and designer. The project web page has continued to be updated and promoted as the project has progressed: www.medway.gov.uk/yournewstrood.

Project - Support the development of Chatham Railway Station

Comments

Medway Council is working in partnership with Network Rail to deliver a transformed Chatham Railway Station. Match funding from Medway Council is from the Local Growth Fund, as part of the Chatham Place making Project.










Action

Network Rail is leading on this project, the final design has been agreed and the delivery of the works will be carried out by both Medway and Network Rail. The Chatham Placemaking contractor will complete the paving works and Network Rail may take on the structural works to create new steps and wider pavement in a future round of NSIP (National Rail Improvement Programme), although this is to be confirmed. Finishing touches including lighting and street furniture are currently being finalised and works to the station are anticipated to begin before the end of the year to ensure completion by March 2019.

Council Priority: Supporting Medway's people to realise their potential

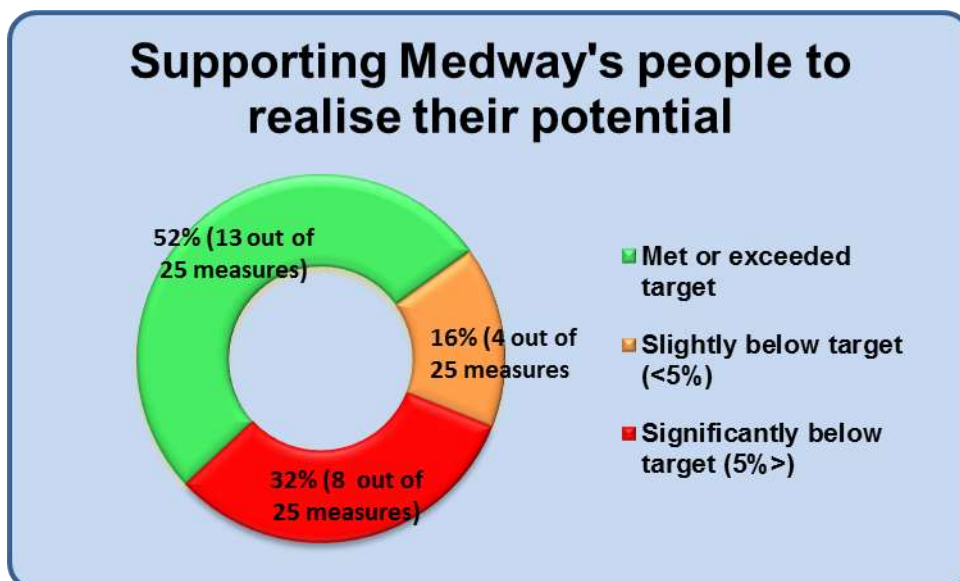
Performance: Quarter 2 2018/19

Key

 Significantly below target (>5%)	 Slightly below target (<5%)	 met or exceeded target	
 improved	 worsened	 static	
 data only, no target	N/A – data not available	Short trend – since last quarter	Long trend – average over last 4 quarters
Benchmarking – compares favourably with national performance or standards	 Yes compares favourably	 No does not compare favourably	= similar performance

Council Plan Measures: Summary Performance

There are 27 Council Plan measures for this priority. We are reporting on 25 as data for 2 measures (overall carer satisfaction and percentage of children persistently absent from school) will not be available until later in the year.



Improved performance

- 72% (18 out of 25*) improved long term (average of previous 4 quarters)
- 48% (12 out of 25*) improved short term (since last quarter)

*where data available

Measures in target (green)

Code	Status	Name	Long trend	Short trend
PH22		Healthy Settings programme		
NI 101 (E&M)		The percentage of looked after children who achieve the required standard in GCSE English and maths		
A1		The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family		
CSC0004		Number of LAC per 10,000 children		
CSC0006		Number of CP per 10,000 children		
CASEIEYFS Gap		Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean		
PH16		Smoking at time of delivery		
ASCOF 2Cii		Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population		
CA13		The percentage of children permanently excluded from school (upheld only)		=
CASEISPEC Ofsted		The percentage of special schools in Medway judged to be good or better		=
SE KS2		The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2		
ASCOF 2A(1)		Permanent admissions to care homes per 100,000 pop – 18-64		
PH15		Excess weight in 10-11 year olds		

Measures slightly below target (amber)

Code	status	Name	Long trend	Short trend
SEKS4A8		Average attainment 8 score		
PH10		Percentage of people completing an adult weight management service who have reduced their cardiovascular risk		
ASCGBT001		% of Long term packages that are placements		=
SE2 OEPr		The percentage of primary sector schools in Medway judged to be good or better		

Measures significantly below target (red)

Code	Status	name	Long trend	Short trend
N23		The percentage of children social care substantive posts not filled by permanent social workers		
ASCOF 1G (n)		% of adults with learning difficulties in settled accommodation		
ASCOF 1H		Proportion of adults in contact with secondary mental health services in settled accommodation		
CASEIKS4 Ofsted		The percentage of secondary sector schools in Medway judged to be good or better		=
ASCOF 2A(2)		Permanent admissions to care homes, per 100,000 pop – 65+		

Code	Status	name	Long trend	Short trend
ASCOF 1C(2i)		Percentage of clients receiving a direct payment for their social care service		
PH14		Excess weight in 4-5 year olds		
SEKS4P8		Average Progress 8 Score		

Data Not available

ASCOF 3B	N/A	ASCOF 3B Overall satisfaction of carers with social services	N/A	N/A
EDU3(b)	N/A	The percentage of children who were persistently absent from school	N/A	N/A

Highlights

- 19 businesses have achieved Workplace Wellbeing award.
- Medway Infant Feeding Strategy developed
- 2101 health checks carried out (1040 in Q1 2017/18)
- 20 fewer children on a child protection plan (than Q1 2018/19)
- Smoking at time of delivery reduced for 5th successive quarter
- Rise of 14 places in national rankings for KS2 reading, writing, maths results (approx. twice the national rate)

Benchmarking

	Council Plan Measure – Compares favourably with national performance?	Yes ✓ No ✗ Same =
SE KS2	The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2	✓
A1	The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family	✗
ASCOF 1C(2i)	Percentage of clients receiving a direct payment for their social care service	✓
ASCOF 1H	Proportion of adults in contact with secondary mental health services in settled accommodation	✓
ASCOF 2A(i)	Permanent admissions to care homes per 100,000 pop – 18-64	✓

Council Plan Outcome: Healthy and active communities

Programme: Improving everyone's health and reducing inequalities

Council Plan Measures: Performance




PH10		Percentage of people completing an adult weight management service who have reduced their cardiovascular risk				Aim to Maximise	
	Value	Value	Target	Status	Long Trend	Short Trend	
Q1 2018/19	75.2%	Q2 2018/19	73.9%	75.0%			

Comments and Actions

Data reflects a reduction in Cardiovascular risk in 291 out of a total of 394 clients. This is as a result of these clients attending the Weight Management or Exercise referral programmes and increasing physical

activity, losing weight, reducing their blood pressure and cholesterol levels enabling an improvement in their cardiovascular health.

There have been some recent data quality issues which may account for the dip below the target range, which will be reviewed and actions taken to improve.

PH14		Excess weight in 4-5 year olds					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	22.6%	2017/18	23.4%	21.5%			




Comments, actions and benchmarking

In year R, the percentage of children categorised as being overweight or obese has seen a slight increase from 22.6% in 2016/17 to 23.4% in 2017/18, all of this increase occurring in the overweight category. It should be noted that this change is not statistically significant and Medway is in line with the national average.

Medway provide a wide range of family and childhood weight management services including the 'Tri For You' programme. This 12 week family-centred support package includes cookery skills, activity opportunities and home pack/self-support. In addition the council offers a wide range of indoor and outdoor leisure and green space opportunities. Work between Public Health, Planning and other RCET services is underway to create a healthier environment, that allows children to be more active and eat healthier food.

Cllr Brake chairs the Supporting Healthy Weight network, which is a collection of 28 partner organisations from the public, private, voluntary and academic sector partners, that are working together to take a multi-agency approach to reducing obesity across the population.

The figures for the 2018/19 school year will be available in October 2019.

PH15		Excess weight in 10-11 year olds					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	35.5%	2017/18	34%	34%			

Comments, actions and benchmarking

In year 6, the percentage of children categorised as being overweight or obese has decreased from 35.5% in 2016/17 to 34.0% in 2017/18. It should be noted that this change is not statistically significant and Medway is in line with the national average in relation to overweight and obesity in year 6.




In addition to PH 14 commentary, the Supporting Healthy Weight Network has formed a smaller more strategic group to create some priority actions for the network to progress. These will be championed through the Health and Wellbeing Board and Joint Health and Wellbeing Strategy refresh.

The figures for the 2018/19 school year will be available in October 2019.

Supporting Healthy Weight

Cllr Brake hosted the fifth annual healthy weight summit on 25th September 2018 attended by 25 different public, private, voluntary and academic sector organisations across Medway. During the event some recent projects were highlighted which show how progress has been made since last year's event. These include:

- The successful launch of a “Man vs Fat” football league in Strood that is using the power of peer support to help men lose weight.
- The new infant feeding strategy, highlighting Medway’s commitment to improving breastfeeding rates through workforce development, UNICEF BFI accreditations, specialist support and campaigns.
- Daily mile being launched in nine schools across Medway, increasing routine physical activity levels in primary school age children.
- SugarSmart Medway campaign aiming for businesses and residents to become more aware of their daily sugar intake and commit to reducing it.
- New videos to promote the free volunteer-led walking and cycling groups, currently accessed by 3,500 residents.

PH22		Healthy Settings programme					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	110	Q2 2018/19	120	20			

Comments

Quarter one has seen the pilot phase of the Medway Workplace Health Programme initiated. Existing and a selection of new businesses have begun undertaking the programme to test its design and feasibility.



Actions

A broad programme launch is planned for Q2 coinciding with the Medway Chamber of Commerce Businesses to Business event of which Medway Council is a primary event sponsor. To date six businesses have been accredited a Bronze award or higher. The pilot phase of the programme has ended and the new Workplace Wellbeing award was launched on the 2 October 2018. 19 businesses have achieved the award since the turn of the year and a number of others are being assessed. National Grid Grain has been awarded Platinum Award and other notable businesses include Chartwells, Medway Community Healthcare and Royal Mail. In total the scheme impacts over 20,000 employees across Medway.

Council Plan Outcome: Older and disabled people living independently in their homes




Programme: Improve support for vulnerable adults by working with partners and communities

Council Plan Measures: Performance

ASCGBT001		% of Long term packages that are placements					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	30%	Q2 2018/19	30%	28%			=

Comments

The proportion of long term services that are residential or nursing placements has remained static over the first six months of the year, at 30%. Between April and September the number of clients receiving long term service has increased by 1%, whereas the number in residential and nursing care has risen by just over 0.5%. Whilst still over the 28% target this consistency shows good control by the Adult Social Care teams in providing short term support and in maintaining people in their own homes.

ASCOF 1C(2i)		Percentage of clients receiving a direct payment for their social care service					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	30.6%	Q2 2018/19	29.3%	32%			

Comments

Direct payments are the preferred method of delivering non-residential services to clients.

There has been a small drop in the proportion of clients with an ongoing service who receive an ongoing direct payment. Currently, 560 clients are receiving a direct payment, this is marginally less than in June. Medway remains above the most recent national benchmark, of 28.3%.




Benchmarking

99% of our long term community services are already delivered via a personal budget, which is higher than the 89.4% national figure.

Currently 29.3% of clients receiving a long term service do so via a direct payment, against a target of 32% and the 2016/17 national result of 28.3% and our statistical neighbours of 28.6%.

Actions

Staff have been trained on the implementation of the pre-payment card, which will begin rolling out in November 2018. As of November 2018, new direct payment customers will be encouraged to receive their direct payment via a prepayment card, existing customers will be encouraged to transfer over to a prepayment card following the audit of their direct payment.

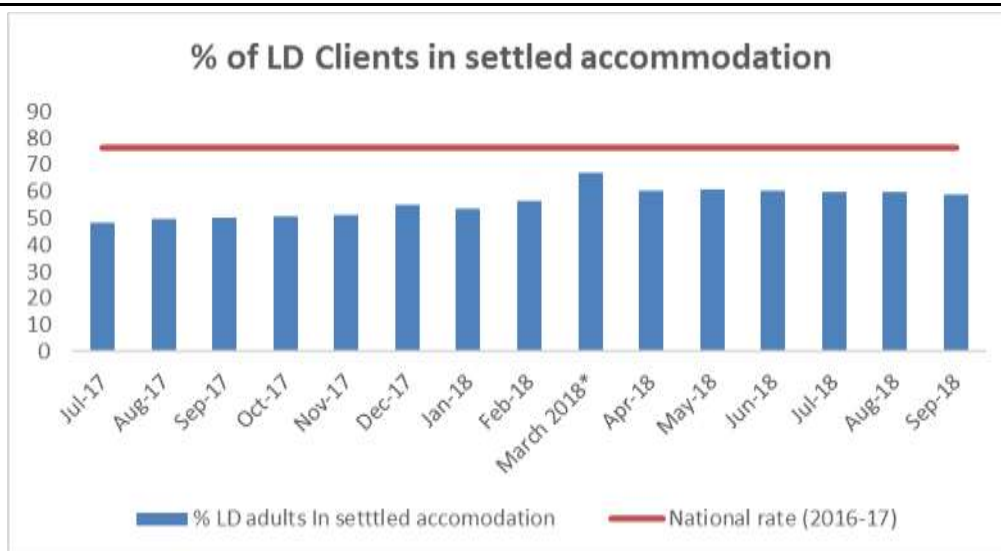
ASCOF 1G (n)		% of adults with learning difficulties in settled accommodation					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	60.4%	Q2 2018/19	59%	75%			

Comments

This measure tracks those clients who have had a review in the last 12 months whose accommodation status has been confirmed. Currently, this stands at 59% (321 out of 544 adults) and does not necessarily mean that 41% of our Learning Disabled community are not safe and in settled accommodation.

Benchmarking

Compared to 2016-17, Q2 the number of LD clients (with a review in the last 12 months) in settled accommodation has risen by 18% (9pp) to 59%. The national rate for 2016/17 was 76.2% and our statistical neighbours being 81.8%.



Actions

The completion of reviews, including those of LD clients continues to be a major focus of the Adult Social Care Team. Weekly monitoring is in place and practice managers are provided with regular lists of clients, with LD clients highlighted, whose reviews are due.

ASCOF 1H		Proportion of adults in contact with secondary mental health services in settled accommodation					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q4 2017/18	63.0%	Q1 2018/19	66%	70%			

Comments

Current data via NHS digital is to June 2018. At the end of June 66% of adults in contact with secondary mental health services were in settled accommodation. This equates to 320 people.

Benchmarking

Whilst we are below what is a stretching target, we are above the national rate, of 59%.

Action

The service are in discussions with the Kent and Medway NHS Social Care Partnership (KMPT), who report on the data for this measure.

ASCOF 2A(1)		Permanent admissions to care homes per 100,000 pop – 18-64					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	5.2	Q2 2018/19	1.7	2.75			

Comments

Despite a positive result in Q2, where between 1 and 4 18-64 year old clients were admitted to a residential or nursing placement, the number of admissions in the first half of the year is above the cumulative Q1 and Q2 target. So far this year, 6.9 18-64 clients per 100,000 have been admitted, compared to a 6 month target of 5.5 per 100,000 population.

Benchmarking

Currently 30% of long term clients are in residential or nursing placements. This compares favourably with the 31.6% at the same time last year.




In the first 6 months of this year, 12 clients in the age group of 18-64 have been placed, giving a rate of 6.9 per 100,000 population, compared to a half year target of 5.5. Projecting this rate forward for the whole year would result in a rate of 13.9 per 100,000 population or 24 clients. This would be above the target rate of 11 per 100,000 or 19 clients and the latest (2016-17) national rate of 12.8.

Actions

The Service is monitoring placement activity, and has also just commenced a project to expand the number of shared lives placements, as an alternative to residential and nursing care for working age adults with disabilities. This service provides accommodation and support to adults with primarily a learning disability and/or autism within a family home.

The placements can be long term, providing a home for life, or short/medium term which supports the acquisition of life and social skills to enable a move into independence.

We are also working with providers to develop more local supported living provision as an alternative to residential and nursing care.

ASCOF 2A(2)		Permanent admissions to care homes, per 100,000 pop – 65+				Aim to Minimise	
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	126.3	Q2 2018/19	158.4	150			




Comments

Although the quarter 2 target was missed, the number of 65+ adults admitted over the first 6 months of the year is below target. In quarter 2 there were 69 admissions bring the total to 124 for the first six months. This gives a per 100,000 population rate of 284.7 compared to a target of 300. At this run rate it is expected that the 600 admissions per 100,000 population target will be beaten.

Benchmarking

On average, last year, there were 22 admissions a month, this year the average is just over 20.

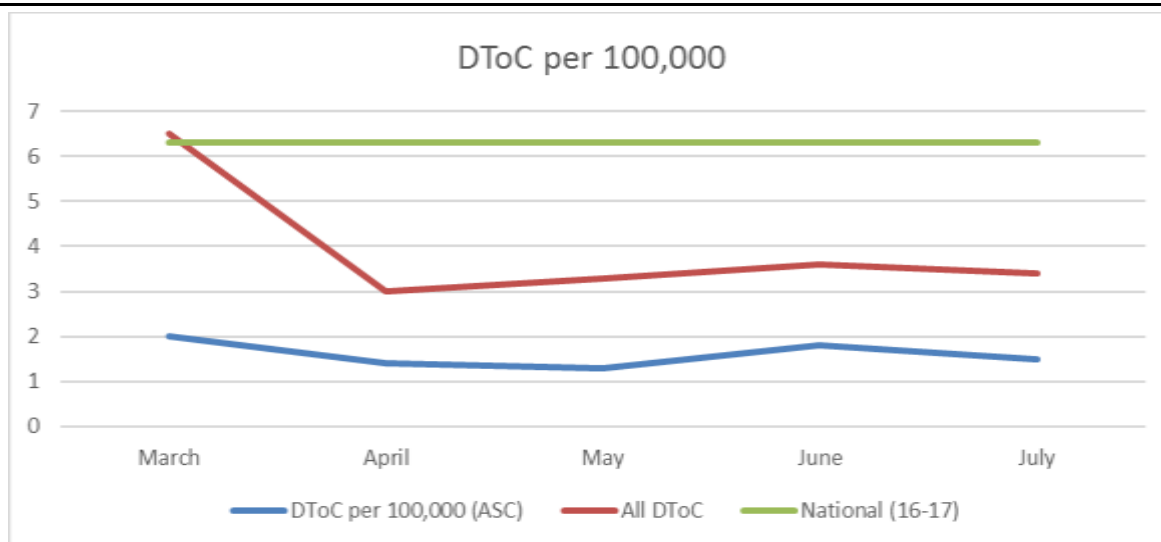
Our target run rate of 600 per 100,000 population allows for 261 admissions for the year. Should our run rate continue in the same as last year, we could reasonably expect to hit rate of 569.4, against a national rate of 610.7 and a statistical neighbour rate of 694.2 for 2016/17.

ASCOF 2Cii		Delayed transfers of care from hospital which are attributable to adult social care per 100,000 population				Aim to Minimise	
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	1.3	Q2 2018/19	1.5	4.0			

Comments

Latest Data is to July 2018.

Rates of Delayed Transfers of Care (DToC) attributable to Adult Social Care remain low, having fallen from a small rise in June. Medway has been identified as an authority that other local authorities can learn from. Rates of DToC attributable to the NHS have also fallen.



Benchmarking

The latest DToC rate, attributable to Adult Social Care, for Medway is 1.5 per 100k population, this is a drop on the June rate of 1.8 and lower than the latest published national rate of 6.3.

The rate of delayed transfers attributable to all agencies also fell in April, from 6.5 in March to 3 per 100k population.

ASCOF 3B		ASCOF 3B Overall satisfaction of carers with social services					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	80%	Q2 2018/19	N/A	N/A	N/A	N/A	N/A

Comments

The carers' survey is a biennial collection. The last survey (2016/17) showed 34.7% of carers were satisfied.

Benchmarking

2016/17 national rate was 39% and our statistical neighbours 38.8%.

Actions

The 2018-19 carers' survey goes into the field in early October 2018, with results becoming available in the new year.

Social isolation

Actions

An overview and scrutiny "deep dive" review on social isolation is underway. Evidence gathering sessions are now complete and have been held with: Council services, partners, the Minister for loneliness, communities and a best practice visit to another local authority (Bracknell Forest) has taken place. Findings and recommendations to the Council and partners are planned for early 2019.




A well-attended social isolation network meeting was held in October. Partners presented and shared best practice in Medway including: Social prescribing in Medway and projects from Nucleus Arts that support community cohesion.

The Men in Sheds programme aims to improve social isolation and mental wellbeing in men, with a focus on those out of work or retired. The programme is based at the Sunlight Centre in Gillingham but is open to the whole of Medway. There are 184 members, with 64 sessions held in the last quarter. Sessions include peer led men's health session, fabrication, guitar sessions and green living sessions. Improvements in wellbeing are demonstrated after attending the shed, and qualitative case studies demonstrate the shed is supporting men to become less isolated, learn new skills and to improve their mental wellbeing.




Council Plan Outcome: Resilient families

Programme: Together We Can - Children's Services

Council Plan Measures: Performance




NI 101(E&M)		The percentage of looked after children who achieve the required standard in GCSE English and maths					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2014/15	N/A						
		2015/16	28.6%	25%			

Comments
Due to the small size of the cohort the 2016-17 result was redacted. The result for 2017-19 is expected to be published in March 2019. The latest national result is 7.4%

A1		The average number of days (over the last 36 months) between a child entering care and moving in with adoptive family					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	540						
		Q2 2018/19	548	605			

Comments
There has been a small rise in the 3 year average time taken for a child to be adopted. However Medway adoptions remain below the challenging 605 day target. Adoptions of children who have been in long term private fostering arrangements will raise the average but remain good outcomes for children.

Benchmarking
Medway is below the national average of 558 days and the latest statistical neighbour average of 562 days.

CSC0004		Number of LAC per 10,000 children					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	61.9						
		Q2 2018/19	66.7	67.0			




Comments
Despite a small rise in the number of looked after children the rate per 10,000 population remains below target. There are now 425 children being looked after, a rise of 30 (8%) on the June total.

Benchmarking
Nationally there are 62 Looked After Children per 10,000 population, slightly lower than Medway's outturn However Medway has lower rates than out statistical neighbours, whose rate is 73 per 10,000

Actions

The Independent Reviewing Officers (IROs) are being challenged to provide greater scrutiny, support and challenge to ensure plans for children and young people are effective and avoid drift. The Service Manager is giving increased scrutiny to the quality and progress of Care Plans and Pathway Plans. IROs are now commenting on the quality of direct work with children and young people as part of their mid-way review. The quality of mid-way reviews will form part of the QA activities of the Service Manager.

Our Care Leavers receive a range of good support and live in suitable accommodation as they move out of care. Supporting Care Leavers engagement in education, training and employment will continue to be a priority area of focus in the coming academic year. During the next period there is a plan to develop the specification to extend the successful Youth Service scheme of Fostering Mentors to Care Leavers. Further work is needed over the coming period around capacity and agreed areas for delivery.

CSC0006		Number of CP per 10,000 children					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	55.4	Q2 2018/19	53.5	65.3			

Comments

There has been a small drop in the numbers of children on a child protection plan. This has reduced the rate to 53.5 per 10,000 population.

There are now 20 fewer children on a CP plan than at the end of Quarter 1, bringing the total down to 341. This is one fewer child than the 342 on a CP plan in September 2017.

Benchmarking




Medway is in line with the latest (2016-17) statistical neighbour rate, of 56 per 10,000 but ahead of the current (2016-17) national rate of 43.

Actions

The Service and the Quality Assurance team continue to work together to challenge each decision to implement a child protection plan, ensuring that it is the correct support mechanism for the children involved. The length of CP plans is also subject to challenge and scrutiny by both the QA service and Children's safeguarding management.

The number of children with a Child Protection Plan reviewed in timescale remains very high at 99.6 per cent at 31/07/18. There is progress in reducing the duration of child protection plans for 2+ years and with the annual target of 4 per cent of plans lasting 2+ years when closed on course to be achieved in 2018/19.

The Service Manager continues to give increased scrutiny to the quality and progress of all plans. The Support and Challenge Panel reviews all CP Plans that have been open for 15 months or more. To increase the impact of scrutiny it is planned to introduce an internal formal meeting with Area Managers to review all CP plans that are 9 months plus from September.

N23		The percentage of children social care substantive posts not filled by permanent social workers					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	40%	Q2 2018/19	38%	28%			

Comments

Current information is to July 2018. Vacancy rates continue to be high and show a slight drop from Q1. Over the course of the last 12 months there has been little change with the rate fluctuating between 40% and 36%.

This measure includes all children's social workers not just those in the Children's safeguarding service so the vacancy rate will be higher than that of just the safeguarding service.

In the safeguarding service there is an establishment of 116.61 FTE. As of September there were 72.9 FTE permanent staff. This gives a vacancy rate of 37.4%

Of the 43.7 FTE not filled by permanent staff 43 FTE are filled by agency staff.

Benchmarking

The current rate of 38% is higher (worse) than the national rate of 17% and that of our statistical neighbour which is 23%.

Actions

Recruitment work undertaken over the summer has resulted in 21 social workers scheduled to start between September and November. This includes 15 newly qualified social workers. So far this financial year there have been 26 starters (including the 21 due to start in September to November) and 2 permanent staff leavers, giving a potential net increase of 24 permanent social workers.

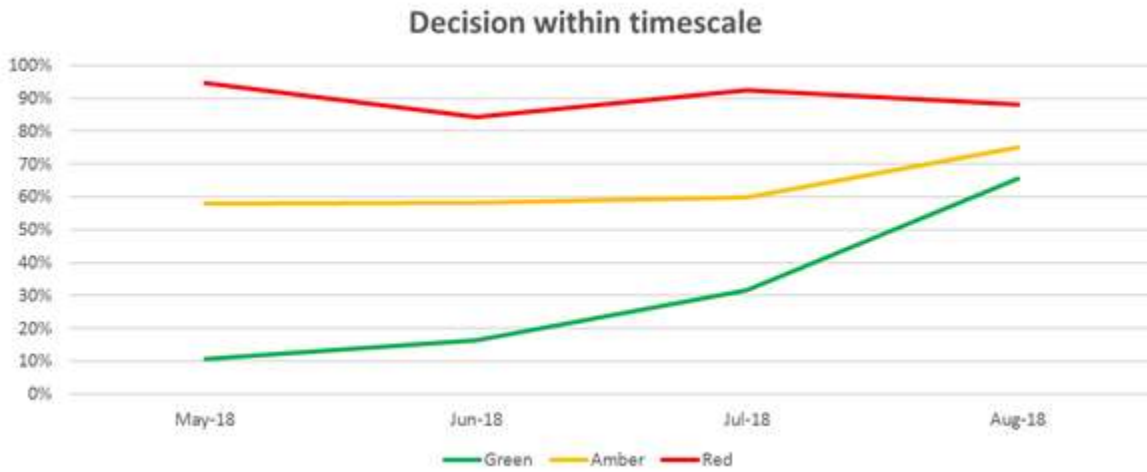
MASH (Multi Agency Safeguarding Hub)

On-going monitoring continues to show that acute risk is responded to in a timely and appropriate way, however, quality and performance monitoring shows a continuing reduction in timeliness of completion of social care assessments and in the quality of practice. This means that the experience of children and families is inconsistent as workers focus response on children at more acute risk

To monitor the timeliness of decision making at the front door, a FWI report has been put in place. The 'SPA Open Contact Episode' report is a 'real time' report and is being used by managers throughout every working day to ensure management oversight of contacts received within the service. This ensures that all contacts have management oversight recorded. An escalation process is in place whereby any open contacts at 72 hours are notified to the Head of Service.

The full Framework Multi Agency Safeguarding (FWI MASH) Workflow is built and will be shared at the MASH Strategic Board on 13th September with a view to going live thereafter. Plans are in place to extend the management information available in relation to MASH, to include the timeliness of partners' response to requests for information to support timely decision making.

The graph below, shows the percentage of cases rated as Red, Amber, and Green (where red cases pose the greatest risk) that have been actioned in timescale.



Comments

Current information is to July 2018. Vacancy rates continue to be high and show a slight drop from Q1.

Over the course of the last 12 months there has been little change with the rate fluctuating between 40% and 36%.

This measure includes all children’s social workers not just those in the Children’s safeguarding service so the vacancy rate will be higher than that of just the safeguarding service.

In the safeguarding service there is an establishment of 116.61 FTE. As of September there were 72.9 FTE permanent staff. This gives a vacancy rate of 37.4%.

Of the 43.7 FTE not filled by permanent staff 43 FTE are filled by agency staff.

Benchmarking

The current rate of 38% is higher (worse) than the national rate of 17% and that of our statistical neighbour which is 23%.

Actions

Recruitment work undertaken over the summer has resulted in 21 social workers scheduled to start between September and November. This includes 15 newly qualified social workers. So far this financial year there have been 26 starters (including the 21 due to start in September to November) and 2 permanent staff leavers, giving a potential net increase of 24 permanent social workers.




Programme: The best start in life

Council Plan Measures: Performance

CASEIEYFS Gap		Percentage achievement gap at Early Years Foundation Stage Profile between the lowest attaining 20 % of children and the mean					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	29.7%	2017/18	28.2%	29.5%			

Comments

Annual measure. This information is expected in mid-December 2018

PH16		Smoking at time of delivery (SATOD)					Aim to Minimise	
	Value		Value	Target	Status	Long Trend	Short Trend	
Q4 2017/18	15.86%	Q1 2018/19	15.42%	17.5%				

SATOD has reduced for the fifth successive quarter and is reported as 15.4% in Q1 2018/19. This is a 3% percentage point reduction over the past 12 months. The national annual reduction rate is approximately 0.4% so Medway has made a significant improvement.

Healthy Child Programme

Health visiting performance continues to improve significantly since transition to the Local Authority and the service is engaging and supporting more families across Medway month-on-month as a result. This was demonstrated by Public Health England (PHE) that Medway has had the biggest improvement in coverage since transition of any authority in the South East. Four of the five mandated checks are in line with national averages. We continue to improve coverage (the number of people receiving the service) and standards of service each year. The 6-8 week check, which focusses on maternal mental health, has reached another new high for Medway of 95% coverage (600 face to face contacts delivered in 3 months) which is above the SE average.

The 2.5 year check is still an outlier but has been a particular area for improvement and has increased by over 30% in the past 2 years but still remains just short (5%) of the 80% target.

The School Nursing service delivered nearly 95% coverage of the National Child Measurement programme in 2017/18, focussed on children in the first and last year of primary school, which is another improvement on the previous academic year. The service also continues to increase take up of health screens for children in reception year, to support early identification of health problems.



Medway Community Healthcare are in the process of completing the mobilisation period and implementation of new integrated model of 0—19 Child Health Services (including Public Health and Clinical Commissioning Group services). PHE commented on the model as being “exciting and innovating”. The aim is to deliver a more integrated offer for families in Medway and the full new integrated service offer will be in place from the autumn of 2018.

The Child Health Team continues the strong engagement with schools. Two-thirds of primary schools and 95% of secondary schools are working with us on the Personal Social Health and Economic (PSHE) health agenda. A task and finish group has been set up with partners to look at the emerging issue of self-harm which has had good engagement and input from Self Harm UK. New resources produced in conjunction with the PSHE association to support schools, including issues with gangs, were published in June and have been downloaded over 800 times already. Medway were part of the keynote speech at the recent national PSHE conference for our work in this area.

Council Plan Outcome: All children achieving their potential in schools

Programme: Raising aspiration and ambition

Council Plan Measures: Performance

CA13		The percentage of children permanently excluded from school (upheld only)					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	0.01%	Q2 2018/19	0.01%	0.01%			=

Comments



There has been a focus on reducing the number of exclusions and this work is reflected in quarter 2 with minimal exclusions. The focus on reducing exclusions will continue to ensure further reductions are achieved. The total number of upheld exclusions for the 2017-18 academic year, which finished in July is 54, with 5 exclusions still awaiting an outcome. In 2016-17 there were 63 permanent exclusions.

Benchmarking

Looking at the national picture, with the lower number of exclusions recorded in Medway for 2017-18 it is reasonable to suggest with this continued level of reduction, our annual rate will decrease bringing Medway closer to the current national rate.

Actions

Work to support and challenge schools who begin the exclusion process continues. In 2017-18 88 permanent exclusions were issued with 61% resulting in an upheld outcome. The remaining 39% were either withdrawn or still await a conclusion. In 2016-17 67% of exclusions started resulted in the pupil actually being excluded.

CASEIKS4 Ofsted		The percentage of secondary sector schools in Medway judged to be good or better					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	78%	Q2 2018/19	78%	88.2%			=

Comments, Benchmarking and Actions

There have been no new inspections published in this quarter. 4 schools remain outstanding and 10 are graded good.

The national benchmark has risen to 80.4%

The School Improvement Team continues detailed work to raise standards in the single maintained secondary school. The team continues to work closely with the Regional Schools Commissioner to improve education standards in academies.

CASEISPEC Ofsted		The percentage of special schools in Medway judged to be good or better					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	100%	Q2 2018/19	100%	80%			=

Comments

Following the positive inspection of Inspire Free School, all of the special schools are now graded good or better. 3 are outstanding and 2 good.

This is a very positive outcome.

EDU3(b)		The percentage of children who were persistently absent from school					Aim to Minimise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	N/A	Q2 2018/19	N/A	N/A	N/A	N/A	N/A

Comments

The in year quarterly reporting is a voluntary collection as the Local Authority cannot insist schools provide the data. Despite improving relationships with schools, term 5 reporting saw a disappointing return of 52 out of 103 (50.5%) schools submitting data (51% of primary schools and 44% of secondary schools). Normally we would expect to see a response rate of c. 80%.

As the low response makes the validity of the data extremely fragile and comparisons misleading, it is not being reported.

Actions

Further work with schools to improve their data return rate.

In addition, we will have an accurate picture when nationally published data will be available in March 19. Dependant on the data, we will develop an action plan to address any areas of concern. In the meantime, we will continue to work with the data we already hold and with the schools who have provided and shared their information.

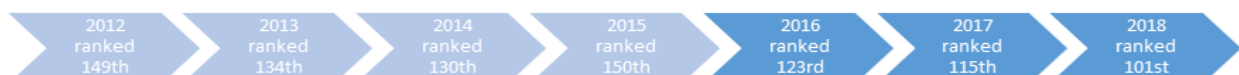
SE KS2		The percentage of children who achieve the required standard or above in Reading, Writing and Mathematics at KS2					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2017/18	58%	2018/19	62%	61%			

Comments

Interim results have now been published. Medway has improved on the 58% of pupils achieving at least the required standard in the aggregated reading writing and mathematics measure last year by 4 percentage points, with 62% achieving or exceeding the standard in 2017-18.

Benchmarking

Nationally the percentage of pupils achieving the required standard rose from 62% to 64%. This means that proportionally Medway has improved at about twice the rate the national rate has improved. As a






result Medway has risen 14 places in the national rankings.

Actions

The improvements in reading and writing within the maintained schools, has been helped by a multi layered targeted intervention two years ago by the Council's School Improvement Team, when the current cohort were in Year 5.

The success of these strategies has now positioned maths as the key subject priority for improvement.

SE2 OEPr		The percentage of primary sector schools in Medway judged to be good or better					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
Q1 2018/19	85.0%	Q2 2018/19	86.0%	90.0%			

Comments

Currently, 8 schools are outstanding, 53 good, 7 require improvement and 3 are inadequate, following the re-brokering of Elaine primary. This means that the percentage of schools judged good or better has risen by 1 percentage point even though there have been no new inspections.




Benchmarking

This is against a national outturn of 89% and a target of 90%. Currently, 81% of academies are graded good or better compared 93% of Local Authority maintained primary schools.

Actions

The School Improvement Service remains committed and engaged with our Primary schools to raise standards through a detailed programme of support and challenge to all levels of leadership with in our schools.




The ongoing process of acadamisation has a potential subsequent impact on the currency of inspections, which may, as in the case of Elaine, change the cohort and result without there being new inspection results.

SEKS4A8		Average attainment 8 score					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	45.5%	2017/18 academic yr	45.8%	46.1			

Comments and benchmarking

Provisional data was published on the 16/10/18 and relates to the 2017-18 academic year.

Average attainment 8 scores have risen in Medway, the South East and nationally. In Medway the rate of improvement is 0.7%, behind the 0.9% rise and the South East and the 1% national rise. This means the gap between Medway and national has widened, compared to last year. Medway's Selective schools remain considerably above the national out turn, but have dropped compared to last year. Medway's non selective schools remain static compared to last year's results.

SEKS4P8		Average Progress 8 Score					Aim to Maximise
	Value		Value	Target	Status	Long Trend	Short Trend
2016/17	0.03						
		2017/18 academic yr	0.01	0.03			

Comments and benchmarking

Progress 8 measures the progress a pupil makes from the end of primary school to the end of secondary school. It is a type of value added measure, which means that pupils' results are compared to the actual achievements of other pupils with the same prior attainment. Most schools score between -1 and +1. If a school scores +1 and above, it shows that pupils made exceptionally good progress. A negative progress score does not mean pupils made no progress, but the pupils in the school made less progress than expected compared to other pupils across England with similar results at the end of key stage 2.

Provisional data was published on 16/10/18 and relates to exams sat in 2017-18.

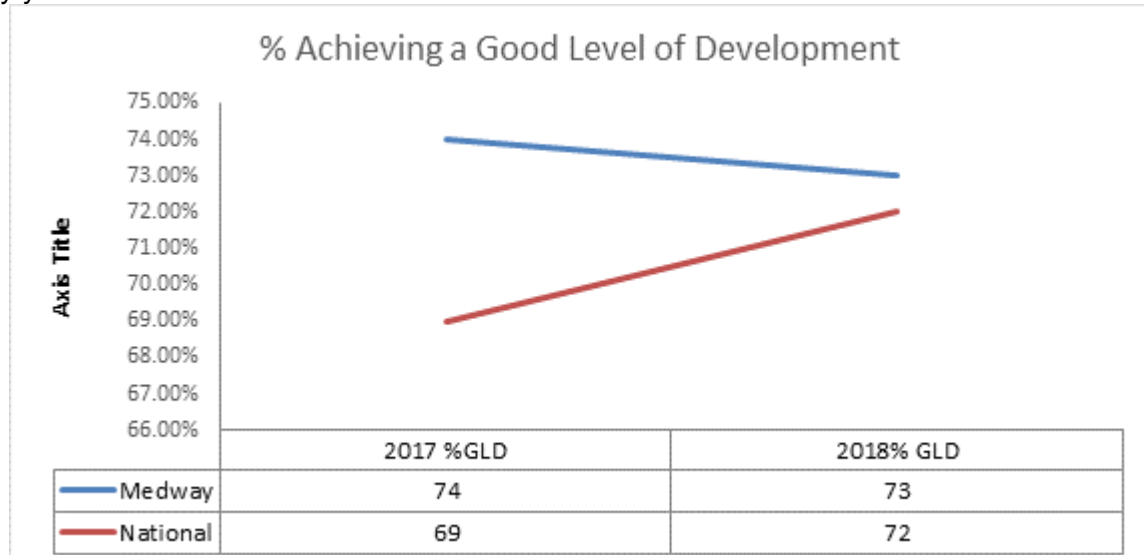
Average Progress 8 remains positive and higher than national, despite decreasing compared to last year. The target has also been missed. Nationally the progress 8 measure is -0.03 indicating that pupils made less than expected progress.

Medway's Selective schools remain considerably above the National level but have decreased compared to last year. Medway's non selective schools remain marginally above national progress level but have also decreased compared to last year.

Attainment

Primary and Early Years provisional attainment data is now available. This is still subject to change.

Early years



*%GLD: percentage achieving a good level of development. YOY movement is calculated as a proportional percentage change of last years attainment.

The percentage of pupils achieving a good level of development (GLD) has deteriorated -1.4% (1pp), compared to 74% in 2017-18. It is now 73%.

Year 1 Phonics

Benchmarking

Medway	National
•2018 %WA: 82%	•2018 %WA: 83%
•2017 %WA: 82%	•2017 %WA: 81%

*%WA: percentage working at or above the expected level

For the last two years, Medway has performed above national performance in phonics. This year, the national performance has improved and just over taken Medway's steady phonic performance.

KS1

Benchmarking

For the last two years, Medway's KS1 has performed, and continues to perform above national performance, but, the national rate of improvement is faster and the lead that Medway has over national is closing.

	Achieving expected standard					
	% 2018	Rank 2018	Rank movement	National level	Difference to national 2018 % (pp)	National gap movement
Reading	78%	28 th	-9	75%	+4% (3pp)	-1
Writing	72%	41 st	-28	70%	+3% (2pp)	-4
Mathematics	78%	32 nd	-17	76%	+3% (2pp)	-2

Fixed term exclusions (FTE)

Benchmarking

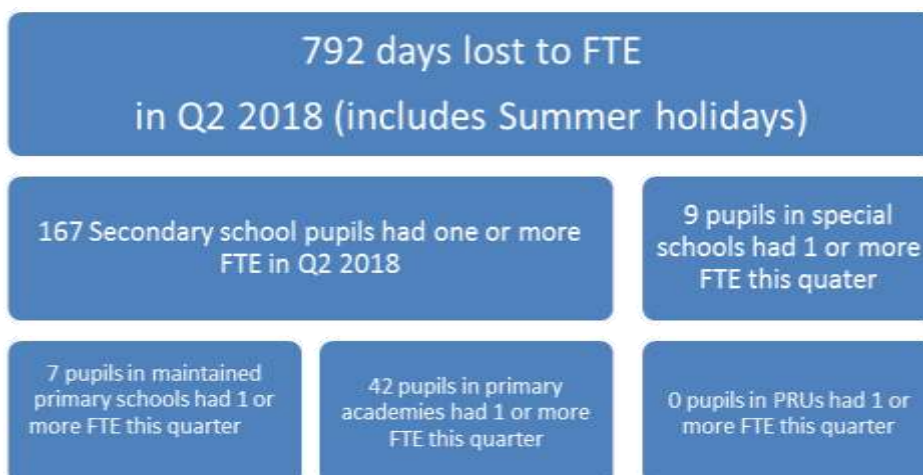
Medway has shown a significant improvement of 11% compared with a national decline of 11%. In addition, Medway continues to narrow the gap compared with national data and is now 38% where last year it was 72%. As such, Medway has risen 13 places in the Local Authority ranking table. Historically this has been a particular area of weakness for exclusions within Medway at Primary school.

The latest national data (2015-16) shows that the national rate of Special Educational Needs (SEN) to non-SEN FTE was 4.3. This means that a child in Medway with SEN is 20% more likely to receive at least 1 FTE than the national rate.

National comparative data is published in arrears. On 19/7/18 the finalised data for the 2016-17 academic year was published:

Fixed Period Exclusion Rate

Comments



Schools have until the end of the term following the exclusion to inform the Local Authority of a fixed term exclusion. Given this is an ongoing process, the numbers will change. As such, the numbers cited above are provisional.

Therefore based on current data and compared to Q2 2017-18 there have been 32% fewer FTEs this year.

Actions

Unlike Permanent Exclusions, the Inclusion Team are informed of the exclusion a considerable time after the event. This limits the actions available to the Council. However on going work with schools around exclusions aims to improve relationships further and support the exclusion team provides to schools.

We have undertaken an external review of exclusions and we have created a working group with Head teachers, Alternative Provision Heads and the Local Authority to understand and agree principles in order to further reduce overall exclusion rates within Medway. This has been received positively by school leaders.