



BUSINESS SUPPORT OVERVIEW & SCRUTINY COMMITTEE

25 OCTOBER 2018

COUNCIL PLAN PERFORMANCE MONITORING REPORT QUARTER 1 & START OF YEAR 2018/19

Report coordinated by: Phil Watts, Chief Finance Officer

Contributors: Children and Adults – Directorate Management Team
Regeneration, Culture, Environment and
Transformation – Directorate Management Team
Public Health
Business Support

Summary

This report is a summary of the performance at quarter 1 2018/19 for the programmes and measures which fall within the remit of this Committee which are:

- **Priority:** maximising regeneration and economic growth (appendix 1).
- **Ways of working:** 1.giving value for money, 2.finding the best digital innovation and using it to meet resident's needs, 3. working in partnership where this benefits our residents (appendix 2).

Given the overarching responsibilities of this Committee to provide guidance and leadership on the development and coordination of the scrutiny function for all overview and scrutiny committees, this report also contains:

- performance summary of all services (appendix 3)
- summary of discussion at the Children and Young People Overview and Scrutiny Committee (appendix 4)

Due to the timings of the Regeneration, Culture and Environment Committee and the Health and Adult Social Care Committee, the summaries of the discussions from these committees will follow.

1. BUDGET AND POLICY FRAMEWORK

- 1.1 The Council Plan 2016/21 was agreed at Full Council in February 2016. It set out the Council's three priorities and three ways of working. An annual refresh of the performance measures was agreed in February 2018.

2. BACKGROUND

2.1 This Committee is responsible for the scrutiny of the performance of the following aspects of the Council Plan:

Priority: Maximising regeneration and economic growth

- Outcome: residents with jobs and skills
- Outcome: preventing homelessness
- Outcome delivering new homes to meet the needs of Medway's residents

This priority will be delivered by working in the following ways:

- Giving value for money
- Finding the best digital innovation and using it to meet residents' needs
- Working in partnership where this benefits our residents

Progress reports on these programmes can be found in Appendices 1 and 2.

2.2 Given the overarching responsibilities of Business Support Overview & Scrutiny Committee, the overview narrative of Council performance is provided for Members' information at Appendix 3.

2.3 A summary of the performance matters discussed at the Children and Young People's Overview and Scrutiny Committees is provided at Appendix 4.

2.4 Due to the timing of the Regeneration, Culture and Environment Overview and Scrutiny Committee and the Health and Adult Social Care Overview and Scrutiny Committee, the summaries from these committees for this quarter will follow.

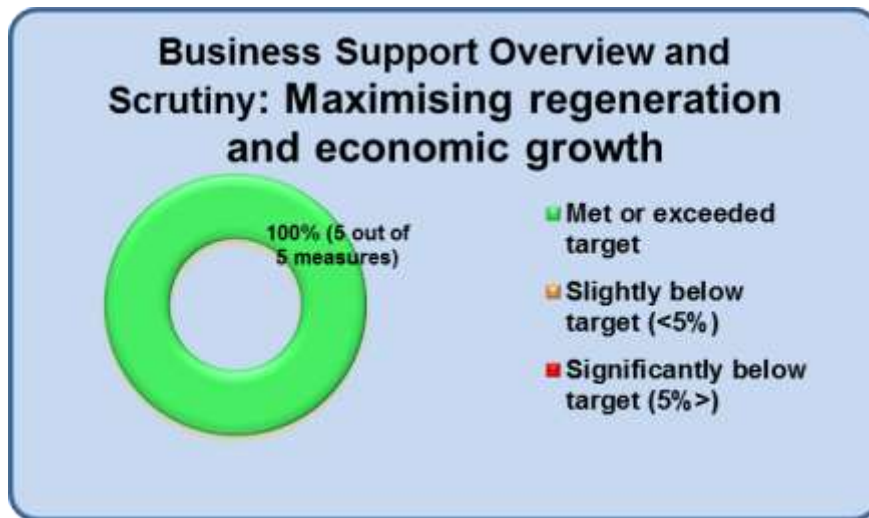
3. PERFORMANCE: COUNCIL PRIORITIES AND WAYS OF WORKING

3.1 The table below summarises the three ways of working which apply across all services, and the 13 programmes which support our priorities and outcomes. The priorities and outcomes that fall under the remit of this Committee are shown below and are not shaded out. Detailed progress reports on these programmes can be found in appendices 1 and 2.

WAYS OF WORKING		
Giving value for money		
Finding the best digital innovation and using it to meet residents' needs		
Working in partnership where this benefits our residents		
PRIORITIES		
<p>Medway: A Place to be proud of</p>	<p>Maximising regeneration and economic growth</p>	<p>Supporting Medway's people to realise their potential</p>
<p>OUTCOME A clean and green environment</p> <p>1 Public realm and street scene</p> <p>2 Replacing Medway's street lights</p>	<p>OUTCOME A strong diversified economy</p> <p>4 Business investment</p>	<p>OUTCOME Healthy and active communities</p> <p>9 Improving everyone's health and reducing inequalities</p>
<p>OUTCOME Medway on the map</p> <p>3 Medway: a great place to live, work, learn and visit</p>	<p>OUTCOME Residents with jobs and skills</p> <p>5 Jobs, skills and employability</p>	<p>OUTCOME Resilient families</p> <p>10 Together we can – Children's services</p>
<p>*Shaded areas fall under the remit of other overview and scrutiny committees</p>	<p>OUTCOME Preventing homelessness</p> <p>6 Preventing homelessness</p>	<p>11 The best start in life</p>
	<p>OUTCOME Delivering new homes to meet the needs of Medway's residents</p> <p>7 Delivering new homes to meet the needs of Medway's residents</p>	<p>OUTCOME Older and disabled people living independently in their homes</p> <p>12 Improve support for vulnerable adults by working with partners and communities</p>
	<p>OUTCOME Getting around Medway</p> <p>8 Tackle congestion hotspots by transport and public realm improvements</p>	<p>OUTCOME All children achieving their potential in schools</p> <p>13 Raising aspiration and ambition</p>

4 SUMMARY OF PERFORMANCE

There are 6 measures of success which fall under the remit of this Committee, however for Q1 we are reporting on 5 as 1 measure (digital take up) is data only.



5 Risk management

- 5.1 Implementation of a performance management framework allows the council to evidence how successful it is in achieving against its stated objectives, and for residents it provides genuine accountability in how successfully the council is administering its resources.
- 5.2 Arrangements are in place to ensure that the risk of inaccurate data being reported to Members is minimised and assurance can be placed on the accuracy of data used to assess performance. By reporting to Members and ensuring all Members are able to access the Council's performance management system, the risk of poor performance not being identified or addressed is minimised.

6. Financial and legal implications

- 6.1 There are no direct finance or legal implications arising from this report.

7. Recommendation

- 7.1 It is recommended that Members consider the quarter 4 and end of year 2017/18 performance of the measures of success used to monitor progress against the Council's priorities.

Lead officer contact:

Lesley Jones, Corporate Improvement Officer ext. 2472
lesley.jones@medway.gov.uk

Appendices:

Appendix 1: Maximising regeneration & economic growth

Appendix 2: Ways of working

Appendix 3: Performance summary all services

Appendix 4: Children and Young People Overview and Scrutiny Committee
discussion summary

Appendix 5: Health and Adult Social Care and Regeneration, Culture and
Environment Overview and Scrutiny Committees discussion summaries
(to follow)

Background papers:

Council Plan 2016/21