Summary of Recommendations

Chapter 1: Infectious diseases and foodborne illnesses

Reference number	Recommendations	Rationale	Lead Partner	Timescale for completion (draft)
IDFI-01	Medway Council to increase the proportion of local businesses with a "good or "very good" food hygiene rating.	Fewer outbreaks of foodborne illnesses associated with food preparation are reported in Medway.	Environmental health, Medway Council	March 2019
IDFI-02	Deliver infection control training to schools and childcare settings in Medway.	Fewer outbreaks occur in school settings. Reduced impact on local health and care system.	Schools/childcare settings, Medway Council, Kent Health Protection Team, Public Health England	March 2020
IDFI-03	Infection control or awareness about notification of infectious diseases to be included in the Public Health 2018 pilot healthy settings care homes charter.	Fewer vulnerable people contract a health care associated infection and suffer an adverse event. Homes are able to remain open reducing strain on local health and care system.	Public Health, Medway Council	March 2019

Chapter 2: Seasonal influenza

Reference number	Recommendations	Rationale	Lead Partner	Timescale
SI-01	Local care teams to share best practice from GPs achieving high rates of flu vaccination.	Vaccine uptake increases. Fewer people contract influenza.	Medway Clinical Commissioning Group	December 2018
SI-02	Public Health "Healthy Settings" charter pilot programme work with Care Homes to include seasonal influenza.	Fewer vulnerable older people contract influenza and suffer an adverse event leading to hospitalisation.	Public Health, Medway Council	March 2019
SI-03	Medway council and partners to deliver a 'Stay Well This Winter' (2018/19) communications campaign. This campaign to focus on increasing seasonal flu vaccination in groups with the lowest uptake, specifically vulnerable people with long term health conditions.	Vaccine uptake in at risk and vulnerable groups increases. Fewer people with long term chronic conditions contract influenza.	Communications, Medway Council	January 2019
SI-04	All health and social care organisations in Medway to have plans in place to increase staff influenza vaccination rates in line with national targets.	Patients and residents being cared for by staff and less likely to contract influenza and suffer associated complications.	All health and social care organisations in Medway	September 2018
SI-05	A seasonal flu partnership workshop should be held to plan for the 2018/19 flu season.	This workshop should review lessons learned from the previous 2017/18 flu season. Identify actions to improve uptake of vaccination in localities and vulnerable at risk groups.	NHS England and Medway Council	September 2018

Chapter 3: Screening

Reference number	Recommendations	Rationale	Lead Partner	Timescale
S-01	Partners identify opportunities to work together to increase uptake of screening among groups that are less likely to respond ton invitations.	There is proportionately low uptake of screening in lower socioeconomic and ethnic minority groups in Medway. This can lead to delay identification of disease and subsequent poor outcomes for these individuals.	NHS England supported by Medway Council and Medway Clinical Commissioning Group	January 2019
S-02	Information about screening programmes to be included in future Better Medway Champion training and Making Every Contact Count programme.	Increasing the knowledge and awareness of screening programmes in people working in Medway to support vulnerable and hard to reach groups, should help to improve screening uptake.	NHS England / Medway Council	March 2019

Chapter 4: Emergency preparedness

Reference number	Recommendations	Rationale	Lead Partner	Timescale
EP-01	An annual assurance audit of the Council's cold weather and heatwave plans be undertaken.	This audit will enable an assessment of the contribution and actions taken by Medway Councils partners during extreme weather and identify areas for improvement.	Emergency Planning/ Public Health, Medway Council	Annual
EP-02	Medway Council review the emergency planning governance arrangements between the Council and the emerging strategic leadership function of the Kent	The transformation of heath and care services across Kent and Medway requires effective management to ensure systems and processes are in place to protect the health of the population.	Emergency Planning/ Public Health, Medway Council	May 2019

Reference	Recommendations	Rationale	Lead Partner	Timescale
number				
	and Medway Sustainability and			
	Transformation Partnership.			
EP-03	Medway Council should review its relationships with Public Health England specialist teams, e.g. the Centre for Radiation, Chemical and Environmental Hazards (CRCE), to ensure processes are in place for quick and coordinated responses to exceptional events, such as chemical incidents.	The transformation of heath protection services as part of the national and care services across Kent and Medway requires effective management to ensure systems and processes are in place to protect the health of the population.	Emergency Planning/ Public Health, Medway Council, Public Health England	December 2018

Chapter 5: Sexual health and blood-borne viruses

Reference number	Recommendations	Rationale	Lead Partner	Timescale
SH-01	Commissioned services to prioritise prevention and harm reduction. Majority of sexual health interventions to be delivered through self-managed care.	Continuing to improve access to sexual health services (e.g. through self managed care) will mean more people are able to be tested and treated.	Public Health, Medway Council	Ongoing
SH-02	Partners in the Quality and Safety Partnership to promote the role of Antibiotic Guardians with healthcare professionals and the public.	Increased awareness of the most appropriate use of antibiotics will help to counter the risk of newly emerging forms of antimicrobial resistant gonorrhoea and other sexually transmitted infections.	Quality and Safety Partnership	Ongoing
SH-03	Increase uptake of human papilloma virus vaccinations among eligible populations (both through sexual health services and routine vaccination programmes).	Increasing update of the HPV vaccination will help reduce incidence of cervical cancer associated with HPV transmission.	NHS England supported by partners	Ongoing
SH-04	Increase the percentage uptake of HIV screening in sexual health clinics.	Improving uptake of HIV screening will help to reduce late diagnosis, prevent the spread of HIV infection and early treatment and counselling of infected persons.	Sexual Health Provider/ Public Health Medway Council	Ongoing

Chapter 6: Tuberculosis

Reference number	Recommendations	Rationale	Lead Partner	Timescale
TB-01	TB awareness training to be provided to professionals working with vulnerable groups including homeless, drug and alcohol misusers and new migrant arrivals to UK.	Medway is a low prevalence area for TB. Training will increase the ability of health and care professionals to identity individuals who may have TB who do not present with classic symptoms.	Kent and Medway TB Network	March 2019
TB-02	Medway Council should collaborate with the Kent and Medway TB Network to support the piloting of video observed therapy (VOT) to support compliance with treatment.	Use of VOT is a cost effective solution to the challenge of supporting vulnerable and more disadvantaged or hard to reach groups complete their course of TB treatment.	Kent and Medway TB Network / Medway Council	March 2019

Chapter 7: Healthcare associated infections

Reference number	Recommendations	Rationale	Lead Partner	Timescale
HAI-01	All commissioning organisations to ensure that services commissioned or contracted by them, or on their behalf, are compliant with infection control guidance, policy and regulations.	Providers adhere to best practice. Infection prevention and systematic infection control measures are in place across Medway. Fewer incidences of health care acquired infections occur.	Commissioning Organisations in Medway	Ongoing
HAI-02	Medway Hospital to ensure the quality statements in NICE quality standard QS113 are applied.	The hospital adheres to best practice. Infection prevention and systematic infection control measures are in place. Fewer incidences of health care acquired infections occur.	Medway Foundation Trust	March 2019
HAI-03	Service providers to undertake assessments of their compliance with the infection control code of practice.	Commissioners are able to hold providers to account for infection prevention and	Healthcare Service Providers	Ongoing

Reference number	Recommendations	Rationale	Lead Partner	Timescale
		control activity. Regular reports and provided to inform decision making.		
HAI-04	Providers to submit infection control compliance reports to their organisations' relevant board for internal assurance and to their commissioning organisation for external assurance.	Executive members with responsibility for oversight of provider performance are informed and able to monitor service performance and compliance.	Healthcare Service Providers	Ongoing

Chapter 8: Air quality

Reference number	Recommendations	Rationale	Lead Partner	Timescale
AQ-01	Medway Council to initiate its Air Quality Communications Strategy (AQCS).	Partners collaborate to raise awareness in Medway residents of the potential health impact of air pollution on health and the measures they can take to address poor air quality in Medway.	Medway Council	The AQCS was launched in 2018 and implementation is ongoing.
AQ-02	Partners in Medway should increase the number of Medway residents signed up to receive the KentAir air pollution forecast.	People with respiratory conditions are better informed of metrological changes and are able to take appropriate action to protect their health.	Environmental Protection / Public Health, Medway Council	Ongoing
AQ-03	Local employers, service providers, and voluntary and public sector organisations raise awareness of air pollution in their workforce.	Employing organisation adopt preventive measures, green travel planning etc to reduce the environmental impact of their business and support employees to adopt environmentally friendly travel measures.	Employers in Medway	Ongoing
AQ-04	Health professionals raise awareness of air pollution and its impact on people with respiratory conditions and cardiovascular disease.	People with long term conditions adopt more proactive self-management approaches to manage their condition.	Medway Clinical Commissioning Group and Partners	March 2019

Chapter 9: Vaccinations

Reference number	Recommendations	Rationale	Lead Partner	Timescale
VI-01	Medway Immunisation Programme Board to review current collaborative working and establish action plan to improve vaccine uptake across Medway.	All stakeholders in Medway need to contribute to a single shared action plan if vaccination coverage and uptake is to be improved in Medway.	NHS England and partners	December 2018
VI-02	Improve shingles vaccination uptake amongst eligible older adults resident in Medway.	Shingles can cause debilitating illness in older people. Rates of uptake of this vaccine is significantly lower in Medway than the England and regional average.	NHS England and partners	Ongoing
VI-03	Improve the uptake of the childhood vaccination schedule in Medway.	Childhood vaccination rates have fallen nationally and locally. To reverse this trend every opportunity needs to be taken by health and care professionals to raise the benefits of vaccination in families with eligible children.	NHS England and partners	Ongoing
VI-04	PHE and CCG quality teams to use NICE guidance derived audits to identify areas for improvement in relation to vaccination uptake.	Systematic issues impacting on vaccine uptake identified, appropriate action taken to address findings implemented.	Public Health England / Medway Clinical Commissioning Group	March 2019

Summary of priority recommendations

Reference number	Recommendations	Rationale
IDFI-02	Deliver infection control training to schools and childcare	Fewer outbreaks occur in school settings. Reduced
Infectious	settings in Medway.	impact on local health and care system.
diseases and		
foodborne		
illnesses		
SI-03	Medway council and partners to deliver a 'Stay Well This	Vaccine uptake in at risk and vulnerable groups
Seasonal	Winter' (2018/19) communications campaign. This	increases. Fewer people with long term chronic
Influenza	campaign to focus on increasing seasonal flu	conditions contract influenza.
	vaccination in groups with the lowest uptake, specifically	
	vulnerable people with long term health conditions.	
VI-01	Medway Immunisation Programme Board to review	All stakeholders in Medway need to contribute to a
Vaccinations	current collaborative working and action plan to improve	single shared action plan if vaccination coverage and
	vaccine uptake across Medway.	uptake is to be improved in Medway.
AQ-01	Medway Council to initiate its Air Quality	Partners collaborate to raise awareness in Medway
Air Quality	Communications Strategy.	residents of the potential health impact of air pollution
		on health and the measures they can take to address
		poor air quality in Medway.
HAI-01	All commissioning organisations to ensure that services	Providers adhere to best practice. Infection prevention
Healthcare	commissioned or contracted by them, or on their behalf,	and systematic infection control measures are in place
Acquired Infection	are compliant with infection control guidance, policy and	across Medway. Fewer incidences of health care
	regulations.	acquired infections occur.
SH-04	Increase the percentage uptake of HIV screening in	Improving uptake of HIV screening will help to reduce
Sexual Health	sexual health clinics.	late diagnosis, prevent the spread of HIV infection and
		early treatment and counselling of infected persons
S-01	Partners identify opportunities to work together to	There is proportionately low uptake of screening in
Screening	increase uptake of screening among groups that are	lower socioeconomic and ethnic minority groups in
	less likely to respond to invitations.	Medway. This can lead to delay identification of

		disease and subsequent poor outcomes for these individuals.
EP-02	Medway Council review the emergency planning	The transformation of heath and care services across
Emergency	governance arrangements between the Council and the	Kent and Medway requires effective management to
Planning	emerging strategic leadership function of the Kent and	ensure systems and processes are in place to protect
_	Medway Sustainability and Transformation Partnership.	the health of the population.

Nb. Timescales and lead partners for priority recommendations are stated in the above recommendations tables.